



1 Horse Guards Road, London, SW1A 2HQ

The Community Life Survey 2015-16

Who should complete the questionnaire?

Please make sure that the survey is completed only by a member of your household aged 16+0We estimate the questionnaire should take about 30 minutes to complete.

How do I fill out the questionnaire?

1. Most questions on the following pages can be answered by putting a cross in the box next to the answer that applies to you, like this:

Or by writing in a number like this:

1	0

- 2. Occasionally a question will ask you to "cross <u>all</u> that apply." Please cross as many boxes as apply to you when you see this instruction.
- 3. Please try to answer every question. If you cannot remember, do not know, or the question does not apply to you then please cross the relevant box where shown or leave the question blank.
- 4. If you change your mind about an answer you have given, completely block out the box you have crossed like this, and then put a cross in your preferred box.
- 5. Please use black or blue ink to complete the questionnaire.

Where can you get more information?

Communitylifesurvey@tns-bmrb.co.uk

Survey helpline during office hours (9am-5pm): 0800 158 2952

Thank you for taking the time to complete this questionnaire.



Section 1: About you

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Thank you for taking part in the Community Life Survey. In this first section, we would like to find out a little about you and your household.

By 'your household' we are referring to a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area.

Q1 How many adults aged 16 or over are currently living in your household?

Please cross <u>one</u> box only 🗵

1	2	3	4	5	6	7	8	9	10+

Q2 How many children aged under 16 currently live in this household?

Please cross <u>one</u> box only 🗷

0	1	2	3	4	5	6	7	8	9	10+
Are you Male or Female?										

Q4 Can you tell me your age last birthday?



Male

Female

Q3

Q5

Q6

Q4a	Can	you tell	me which	age band	I you are in?
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	16 to 19									
		20 t	o 24 🛛							
		25 t	o 29 🛛							
		30 t	o 34 🛛					65 to 69		
		35 t	o 39 🛛					70 to 74		
		40 t	o 44 🛛					75 to 79		
		45 t	o 49 🛛				80	or over		
Thinking	about all	l the peop	ole living	in your h	nousehold	d, how m	any are c	older thai	n you?	
Please cr	oss <u>one</u> b	ox only 🗷]							
0	1	2	3	4	5	6	7	8	9	10+
Are you.										
Please cr	oss <u>one</u> b	ox only 🗷]							
Single,	that is, ne	ever marr	ried and r	iever reg	istered a	same-sex	civil part	tnership		
								Married		
Separated, but still legally married						married				
Divorced						oivorced				
Widowed						/idowed				
				In a re	egistered	same-sex	civil part	tnership		
		Sep	arated, b	ut still le	gally in a	same-sex	civil part	tnership		
Formerly in a same sex civil partnership which is now legally dissolved										

Surviving partner from a same-sex civil partnership $\hfill \Box$

2

+		+	-	+				
	Section 2	: Abo	ut your employment					
Q7	Did you do any paid work in the last 7 days, either as an employee or as self-employed?							
	Yes							
	No		→ GO TO Q9					
Q8	Are you working as an employee or are	e you :	self-employed?					
	Employee							
	Self-employed							
	Sectio	on 3: I	Jsing the internet					
	The next few questions relate to using t	he int	ernet.					
Q9	In what ways do you use the internet, i	f at a	1?					
	For work only							
	For personal reasons only							
	For both							
	Not at all		GO TO Q11					

Q10	How often do you access the internet?
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Please cross <u>one</u> box only 🗵

More than once a day				
Once a day				
2-3 times per week				
About once a week				
About once a fortnight				
About once a month				
About once every 2-3 months				
About once every six months				
Less often				

Section 4: Identity and Social Networks

The next few questions are about how often you personally contact your family members and friends. Please do not include any people who you live with.

Q11 How often do you...

Please cross <u>one</u> box only for each question 🗷						Less		
	More than once a day	Once a day	2-3 times per week	About once a week	About once a fortnight	About once a month	often than once a month	Never
Meet up in person with family members or friends?								
Speak on the phone or video or audio call via the internet with family members or friends?								
Email or write to family members or friends?								
Exchange text messages or instant messages with family members or friends?								

Q12 How much do you agree or disagree with the following statements...

Please cross <u>one</u> box only for each statement 🗵

	Definitely agree	Tend to agree	Tend to disagree	Definitely disagree
If I needed help, there are people who would be there for me				
If I wanted company or to socialise, there are people I can call on				

Section 5: About your community

Q13 How strongly do you feel you belong to your immediate neighbourhood?

Please cross <u>one</u> box only 🗵

Very strongly	
Fairly strongly	
Not very strongly	
Not at all strongly	

Q14 Roughly how many years have you lived in your current neighbourhood?



Q15 How often do you chat to any of your neighbours, more than just to say hello?

Please cross <u>one</u> box only 🗵

- On most days
- Once or twice a week
- Once or twice a month
- Less than once a month
 - Never 🛛

Q16 How comfortable would you be asking a neighbour to keep a set of keys to your home for emergencies, for example if you were locked out?

Please cross <u>one</u> box only 🗵

Very comfortable	
Fairly comfortable	
Fairly uncomfortable	
Very uncomfortable	

Q17 If you were ill and at home on your own, and needed someone to collect a few shopping essentials, how comfortable would you feel asking a neighbour to do this for you?

Please cross	<u>one</u> box only 🛙	ĸ
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Very comfortable	
Fairly comfortable	
Fairly uncomfortable	
Very uncomfortable	

Q18 To what extent would you agree or disagree that people in your neighbourhood pull together to improve the neighbourhood?

Please cross <u>one</u> box only 🗵

Definitely agree	
Tend to agree	
Tend to disagree	
Definitely disagree	

Q19 Thinking about the people who live in this neighbourhood, to what extent do you believe they can be trusted?

Please cross <u>one</u> box only 🗵

Many of the people can be trusted	
Some of the people can be trusted	
A few of the people can be trusted	

None of the people can be trusted

The next few questions refer to your wider local area. Please think of the area within 15-20 minutes walking distance from your home.

Q20 Overall, how satisfied or dissatisfied are you with your local area as a place to live?

Please cross <u>one</u> box only 🗵

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied

Q21 To what extent do you agree or disagree that this local area is a place where people from different backgrounds get on well together?

Please cross <u>one</u> box only 🗵

Definitely agree	
Tend to agree	
Tend to disagree	
Definitely disagree	

Q22 On the whole, do you think that over the past two years this area has got better or worse to live in or would you say things haven't changed much?

Please cross <u>one</u> box only 🗵

The area has got better	
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- The area has got worse 🛛 🗌
- The area has not changed much
- N/A Have lived here less than 2 years

Q23 Generally, how satisfied are you with the local services and amenities in your local area?

Please cross <u>one</u> box only 🗵

Very satisfied	

- Fairly satisfied
- Neither satisfied nor dissatisfied
 - Fairly dissatisfied
 - Very dissatisfied

Section 6: Influencing political decisions and local affairs

Now thinking about whether you can influence political decisions and local affairs.

Q24 In the last 12 months, have you done any of the following?

Please cross <u>all</u> that apply 🗵

Contacted a local official such as a local councillor, MP, government official, mayor, or public official working for the local council or Greater London Assembly (Please do not include any contact for personal reasons e.g. housing repairs or contact through work)

- Attended a public meeting or rally, taken part in a public demonstration or protest
 - Signed a paper petition or an online/e-petition
 - None of the above

Q25 In the last 12 months, have you done any of the following?

Please cross <u>all</u> that apply 🗵

Taken part in a consultation about local services or problems in your local area through completing a paper or online questionnaire
□
Taken part in a consultation about local services or problems in your local area

through attending a public meeting

Taken part in a consultation about local services or problems in your local area through being involved in a face-to-face or online group

None of these

Now thinking about whether you can influence decisions.

Q26 Do you agree or disagree that you personally can influence decisions affecting your local area?

Please cross <u>one</u> box only 🗵

Q27 How important is it for you personally to feel that you can influence decisions in your local area?

Please cross <u>one</u> box only 🗵

- Very important
- Quite important
- Not very important
- Not at all important

Section 7: Volunteering

In this section please think about any **groups, clubs or organisations** that you've been involved with during the last 12 months.

Q28 Which, if any, of the following types of groups, clubs or organisations have you been involved with during the last 12 months?

That's anything you've taken part in, supported, or that you've helped in any way, either on your own or with others. Please **exclude** giving money or anything that was a requirement of your job.

Please cross <u>all</u> that apply 🗵

Children's education/schools (e.g. Parent teacher Associations Education pressure group, Pre- school play group, School governor, Going to or helping at fairs/fetes, Helping in school, Running pupils' clubs, Mentoring, Fund-raising)	Safety, First Aid (e.g. St. Johns Ambulance, Life Saving, RNLI, Mountain Rescue, Helping after a disaster etc.)	
Youth/children's activities (outside school) (e.g. National Citizen Service, Youth clubs, Sports clubs, Hobby or cultural groups for children etc.)	The environment, animals (e.g. National organisations e.g. Greenpeace, National Trust, RSPCA etc., Local conservation groups, Preservation societies)	
Education for adults (e.g. Evening classes or daytime classes - attending or teaching, Mentoring, Cultural groups, Students Union, College governor, Education pressure group etc.)	Justice and Human Rights (e.g. Special Constable, Magistrate, legal advice centre, Victim Support, Prison visiting or aftercare, Justice and peace groups, Community or race relations, Gay & lesbian groups, National organisations e.g. Amnesty International, Liberty, Stonewall etc.)	
Sport/exercise (taking part, coaching or going to watch) (e.g. Any sports clubs or groups e.g. football, swimming, fishing, golf, keep-fit, riding, hiking etc, Supporter clubs)	Local community or neighbourhood groups (e.g. Tenants' / Residents' Association; Neighbourhood Watch; community group; local pressure group; token/voucher scheme etc.)	
Religion (e.g. Attending a place of worship (church, chapel, mosque, temple, synagogue etc.) to worship, to help out, to receive religious teaching etc., Attending faith-based groups, Saturday/Sunday School)	Citizens' Groups (e.g. Rotary Club, Lion's Club, Women's Institute (WI), Freemasons etc.)	
Politics (e.g. Membership of, or involvement with, political groups, Serving as local councillor)	Hobbies, Recreation/Arts/Social clubs (e. g. Clubs or groups for the Arts - theatres, museums, amateur dramatics, orchestras etc., Hobby or cultural groups - e.g. wine club, computer games, local history etc., Social club, Pub quiz team, Working Men's Club)	
The elderly (e.g. Involved with organisations e.g. Age UK etc., Pensioner's clubs, Local groups for visiting, transporting or representing the elderly)	Trade union activity (e.g. Membership of, or involvement with, trade union.)	
Health, Disability and Social welfare (e.g. medical research charities, hospital visiting etc., Disability groups e.g. MENCAP, Social welfare e.g. Oxfam, NSPCC, Samaritans, Citizens Advice Bureau	Other	
or Volunteer Bureau, Offering respite care, Self-help groups e.g. Alcoholics Anonymous, Gingerbread, Weightwatchers etc.)	None of these	→ GO TO Q32

Q29	In the last 12 months, have you given unpaid help to the groups, clubs or organisations you've
	just selected in any of the following ways?

	Please cross <u>all</u> that apply 🗷
	Raising or handling money/taking part in sponsored events
	Leading a group/member of a committee
	Getting other people involved
	Organising or helping to run an activity or event
	Visiting people
	Befriending or mentoring people
	Giving advice/information/counselling
	Secretarial, admin or clerical work
	Providing transport/driving
	Representing
	Campaigning
	Other practical help (eg helping out at school, shopping)
	Any other help
□→ GO TO Q32	None of the above

Q30 Over the last 12 months, how often have you done something to help any of these groups, clubs or organisations?

Please cross <u>one</u> box only 🗵

At least once a week

Less than once a week but at least once a month

Less often than once a month

+

Q31 People do unpaid work or give help to all kinds of groups for all kinds of reasons. Thinking about all the groups, clubs or organisations you have helped over the last 12 months, did you start helping them for any of the following reasons?

+

Please cross the reasons that were most important to you **.** *You can choose up to five reasons.*

I wanted to improve things/help people	
I wanted to meet people/make friends	
The cause was really important to me	
My friends/family did it	
It was connected with the needs of my family/friends	
I felt there was a need in my community	
I thought it would give me a chance to learn new skills	
I thought it would give me a chance to use my existing skills	→ GO TO Q33
It helps me get on in my career	
It's part of my religious belief to help people	
It's part of my philosophy of life to help people	
It gave me a chance to get a recognised qualification	
I had spare time to do it	
I felt there was no one else to do it	
None of these	

+

Q32 The following list contains some reasons people have given about why they don't give unpaid help to groups, clubs or organisations.

Which, if any, of these are reasons why you don't give unpaid help to groups, clubs or organisations?

Please cross <u>all</u> that apply 🗵

- I have work commitments
- I have to look after children/the home
- I have to look after someone who is elderly or ill \Box
 - I have to study 🛛 🗌
 - I do other things with my spare time
 - I'm not the right age 🛛 🗌
 - I don't know any groups that need help
- I haven't heard about opportunities to give help
 - I'm new to the area \Box
 - I have never thought about it
- I have an illness or disability that I feel prevents me from getting involved
 - It is not my responsibility \Box
 - Other: Please cross the box and write in below \Box

The next few questions are about any unpaid help you **as an individual** may have given to other people, that is apart from any help given through a group, club or organisation. This could be help for a friend, neighbour or someone else **but not a relative.**

Q33 In the last 12 months, have you done any of these things, unpaid, for someone who was not a relative?

Please cross <u>all</u> that apply 🗵

+

	Keeping in touch with someone who has difficulty getting out and about (visiting in person, telephoning or emailing)
	Doing shopping, collecting pension or paying bills
	Cooking, cleaning, laundry, gardening or other routine household jobs
	Decorating, or doing any kind of home or car repairs
	Babysitting or caring for children
	Sitting with or providing personal care (e.g. washing, dressing) for someone who is sick or frail
	Looking after a property or a pet for someone who is away
	Giving advice
	Writing letters or filling in forms
	Representing someone (for example talking to a council department or to a doctor)
	Transporting or escorting someone (for example to a hospital or on an outing)
	Anything else
□→ GO TO Q35	No help given in last 12 months

Q34 Over the past 12 months, about how often have you done any of the things you mentioned at the previous question?

Please cross <u>one</u> box only 🗵

At least once a week

Less than once a week but at least once a month

Less often than once a month

Now some questions about the ways in which people can give to charity.

Q35 In the past 4 weeks, have you given any money to charity in any of the following ways shown below or through any other method? Please exclude donating goods or prizes.

Please cross <u>all</u> that apply 🗵

Donations

- Money to collecting tins (e.g. door-to-door, in the street, in a pub, at work, on a shop counter, etc)
 - Collection at church, mosque or other place of worship
 - Collections using a charity envelope/cheque in the post
 - Covenant or debit from salary, payroll giving
 - Donation via direct debit, standing order
 - Giving to people begging on the street \Box
 - Donation in person or on phone (excluding online or via text message)
 - Donation online/via website
 - Donation by text message
 - Donation via an ATM/cash machine

Purchases/fundraising

- Buying raffle tickets (NOT national or health lottery)
- Buying goods from a charity shop, catalogue or online
- Making a purchase where the price includes a charitable donation/or where you can add a charitable donation to the purchase
- Buying tickets or spending money at fundraising events (e.g. charity dinners, fetes, jumble sales)

Sponsorship

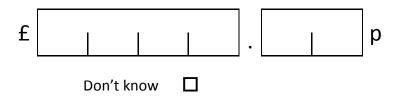
- Sponsorship (not online)
 - Sponsorship (online)

Other

Other method of giving (excluding donating goods or prizes). Please cross the box and write in below:

Did not give to charity $\Box \rightarrow GO TO Q37$

Q36 About how much in total have you given to charity in the last 4 weeks? Please exclude buying goods.



Q37 The following list contains some things that people have said would encourage them to give to charity. Would any of these things encourage you to start giving to charity or to increase the amount you currently give?

Please cross <u>all</u> that apply 🗵

+

+

<u> </u>
Having more information about the different charities or organisations that I could support
Knowing that my money is going to be spent locally
Receiving letter/ email of thanks from the charity or organisation
 Receiving information from the charity or organisation explaining what has been done with my donation
Being asked by the charity or organisation to increase my donation
Confidence that the charity or organisation uses the money efficiently
Being able to give money by tax efficient methods
More generous tax relief
Being asked by a friend or family member
If I had more money
If payroll giving became available to me

- If the charity helped me or someone close to me \Box
 - None of these

Section 8: Activities in your local community

Now moving onto some questions about activities in your local community.

Q38 In the last 12 months have you done any of things listed below? Please include any activities you have already mentioned. Please do not include any activities related to your job.

Please cross	all	that	apply	×
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Been a local councillor	/		
Doop a local councillor	Itor local authority	town or parich)	

- Been a school governor 🛛 🔲
- Been a volunteer Special Constable
 - Been a magistrate 🛛 🛛
 - None of the above
- Q39 And again in the last 12 months have you been a member of any of the following groups? Please include online groups and any activities you have already mentioned. Please do not include any activities related to your job.

Please cross all that apply 🗵

- A group making decisions on local health services
- A decision making group set up to regenerate the local area
- A decision making group set up to tackle local crime problems
 - A tenants' group decision making committee
 - A group making decisions on local education services

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- A group making decisions on local services for young people
- Another group making decisions on services in the local community \Box
 - None of these

Section 9: Social Action

Now some questions about getting involved in your local area.

Q40 To what extent do you agree or disagree with the following statement?

When people in this area get involved in their local community, they can really change the way that their area is run.

Please cross <u>one</u> box only 🗵

+

Definitely agree	
Tend to agree	
Neither agree nor disagree	
Tend to disagree	
Definitely disagree	

Q41 Have you personally been involved in helping out with any of the following types of activity in your local area in the last 12 months? Please only include unpaid involvement. Do not select any activities where you only signed a petition but took no action.

Please cross <u>all</u> that apply 🗵	
Trying to set up a new service or amenity to help local residents	
Trying to stop the closure of a local service or amenity	
Trying to stop something happening in my local area	
Running local services on a voluntary basis (e.g. childcare, youth services, parks and community centres)	
Organising a community event such as a street party	
Another issue affecting my local area	
None of these	$\Box \rightarrow$ GO TO Q43

Q42 On how many occasions in the last 12 months have you spent time helping with any of these types of activity?

Please cross <u>one</u> box only 🗵

On one occasion only

On two or three occasions

On four or five occasions \Box

More frequently

Please cross one box only 🗵

Section 10: Wellbeing

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The next section will ask you some questions about your feelings on aspects of your life. There are no right or wrong answers. For each of these questions please give an answer on a scale of nought to ten, where nought is 'not at all' and 10 is 'completely'.

Q43 On a scale of 0-10, where 0 is not at all satisfied and 10 is completely satisfied, overall, how satisfied are you with your life nowadays?

Not at al satisfied										omplete satisfie	
0	1	2	3	4	5	6	7	8	9	10	Prefer not to say

Q44 On a scale of 0-10, where 0 is not at all happy and 10 is completely happy, overall, how happy did you feel yesterday?

Please ci	ross <u>one</u>	box only	/ 🗶								
Not at al happy	II								C	complete happy	
											Prefer
0	1	2	3	4	5	6	7	8	9	10	not to say

Q45 On a scale of 0-10, where 0 is not at all anxious and 10 is completely anxious, overall, how anxious did you feel yesterday?

Please cro	oss <u>one</u>	box only	/ X								
Not at all anxious									(Complet anxiou	
0	1	2	3	4	5	6	7	8	9	10	Prefer not to say

Q46	On a scale of 0-10, where 0 is not at all worthwhile and 10 is completely worthwhile, overall, to
	what extent do you feel the things you do in your life are worthwhile?

Please cross <u>one</u> box only 🗵 Not at all Completely worthwhile worthwhile Prefer 0 1 2 3 4 5 6 7 8 9 10 not to say Q47 How often do you feel lonely? Please cross one box only Often/always Some of the time Occasionally \Box Hardly ever \Box Never Prefer not to say

Section 11: About you – Part two

Q48 In which of these ways do you occupy your accommodation?

Please cross <u>one</u> box only 🗵

- Own it outright
- Buying it with the help of a mortgage or loan
- Pay part rent and part mortgage (shared ownership)
- Rent it (includes those who are on Housing Benefit or Local Housing Allowance)
- Live here rent-free (including rent-free in relative's /friend's property; excluding squatting)
 - Occupy it in some other way: Please cross the box and write in below:

Q49 Which one of the following best describes your ethnic group or background?

Please cross <u>one</u> box only 🗵

WHITE	MIXED	
English/Welsh/Scottish/Northern Irish/British	White and Black Caribbean	
Irish	White and Black Africa	
Gypsy or Irish Traveller	White and Asian	
Any other White background	Any other mixed/multiple ethnic background	
ASIAN OR ASIAN BRITISH	BLACK OR BLACK BRITISH	
Indian	African	
Pakistani	Caribbean	
Bangladeshi	Any other Black/Black British background	
Chinese		
Any other Asian/Asian British background	OTHER ETHNIC GROUP	
	Arab	
	Any other ethnic group	

Q50 What is your religion even if you are not currently practising?

Please cross <u>one</u> box only 🗵

No religion	
Christian	
Buddhist	
Hindu	
Jewish	
Muslim	
Sikh	
Any other religion	

+	+	. +
Q51	Starting from the top of this list, please look down the list of qualifications and select the fir one you come to that you have passed.	st
	Please cross <u>one</u> box only 🗷	_
	Higher degree/postgraduate qualifications	
	First degree (including BEd) Postgraduate Diplomas/ Certificates (including PGCE) Professional qualifications at Degree level (eg chartered accountant/ surveyor) NVQ/SVQ Level 4 or 5	
	Diplomas in higher education/ other HE qualification HNC/ HND/ BTEC higher Teaching qualifications for schools/ further education (below degree level) Nursing/ other medical qualifications (below degree level) RSA Higher Diploma	
	A/AS levels/ SCE higher/ Scottish Certificate 6th Year Studies NVQ/ SVQ/ GSVQ level 3/ GNVQ Advanced ONC/ OND/ BTEC National City and Guilds Advanced Craft/ Final level/ Part III RSA Advanced Diploma	
	Trade Apprenticeships	
	O level/ GCSE Grades A*-C/ SCE Standard/ Ordinary Grades 1-3 NVQ/SVQ/ GSVQ level 2/ GNVQ intermediate BTEC/ SCOTVEC First/ General diploma City and Guilds Craft/ Ordinary level/ Part II/ RSA Diploma	
	O level/GCSE grade D-G/ SCE Standard/Ordinary grades below 3 NVQ/SVQ/ GSVQ level 1/ GNVQ foundation BTEC/ SCOTVEC First/ General certificate City and Guilds Part I/ RSA Stage I-III SCOTVEC modules/ Junior Certificate	
	Other qualifications including overseas	
	No qualifications	

As a thank you for returning a completed version of this questionnaire, a £10 shopping Q52 voucher will be posted to your address within 5 working days.

In order for us to address the voucher to you personally, please enter your full name in the box below.

ENTER FULL NAME:

Section 12: Future research

Q53 This survey is being carried out by TNS BMRB, an independent social research company. Occasionally we need to speak to people more than once. If we need to come back to you with any questions relating to this survey or to help with other connected research, would you be willing for us to re-contact you? This would involve TNS BMRB using your name and contact details supplied to re-contact you.

You can be assured that your name will never be passed to anyone outside our organisation without your permission.

Yes – willing to be re-contacted

No – not willing to be re-contacted

Q54 If follow up research relating to this survey was being carried out for the Cabinet Office, or a government department would you be willing for TNS BMRB to pass your name, contact details and information from this survey to another research organisation so they could contact you?

Please note that you are not committing to take part in follow up research, only saying that you would be prepared to be contacted in relation to this.

Yes – willing for details to be passed on

No – not willing for details to be passed on

If you are happy to take part in follow up research please answer Q55.

Q55 Please enter your telephone number so that we can contact you for any follow up research.

ENTER TELEPHONE NUMBER:											

Thank you for completing the questionnaire.

Please return it to us in the envelope provided by Wednesday 30th September 2015.