

**102. INTERVIEWER CODE**  
RFV = 82 .....  X → 180  
Code 1 at Q47 .....  Y → 150  
Code 2 at Q47 .....  Z → 157

**COST OF TICKET**  
**150.** Did your ticket include any non Eurostar trains?  
Yes .....  1 → 152  
No .....  2 → 157

**152.** What was the total cost of the fare you paid?  
    → 155

**155.** Is your ticket one way or return?  
Single .....  1 → 157  
Return .....  2 → 157

**157. ASK OR RECORD**  
Is a company or employer paying for this ticket?  
Yes .....  1 → 160  
No/child on own (under 18) .....  2 → 160

**FARES INFORMATION ASK OR RECORD**  
**160.** How many adults (aged 16 or over) does the fare cover?  
  → 161

**161.** Does the fare cover anyone aged under 16?  
Yes .....  1 → 162  
No .....  2 → 180

**162.** How many children  
Under 2 .....      
Aged 2 or 3 .....      
Aged 4 to 11 .....      
Aged 12 and over? .....     → 180

**UK BORDER / PASSPORT CONTROL**  
*I would like to talk to you about your experience today at UK Border/Passport Control.*

**Q180.** Did you use an e-passport gate?  
Yes .....  1 Tried Unsuccessfully .....  3  
No .....  2 No e-gates in terminal .....  4 → 181

**Q181** How would you rate your satisfaction with...

	Very dissatisfied ☹	Quite dissatisfied	Neither ☺	Quite satisfied	Very satisfied ☺	Don't know N/A
Waiting & checks time	1	2	3	4	5	x
Signs/directions to Passport Control	1	2	3	4	5	x
How you were treated by Passport Control	1	2	3	4	5	x

**182. INTERVIEWER NOTE**  
Migration trailer .....  X → 220  
All others .....  Y → 200

**200. SEX**  
Male .....  1 Female .....  2 → 201

**201. AGE**  
0-15 .....  0 25-34 .....  4  
0-15 party ...  1 35-44 .....  5  
16-24 .....  2 45-54 .....  6  
16-24 party .  3 55-64 .....  7  
65 and over ...  8  
(a) If age group 0 or 1 code actual age   → 202

**202. INTERVIEWER NOTE**  
Foreign resident / Military .....  1 → 203  
All others .....  2 → 220

**EXPENDITURE GROUP**  
**203.** Is anyone else travelling with you?  
Yes .....  1 → a  
No .....  2 → 204

(a) Establish number, incl contact, with same length of stay, residence and shared expenditure

TOTAL	COMPOSITION	
	Male	Female
<input type="text"/>	Adult	<input type="text"/>
	Child	<input type="text"/>

**204.** What is the main reason for travel to the UK?  
Holiday .....  1  
Study .....  2  
Business/Work .....  3 → 220  
Visiting Friends/Relatives ...  4  
Other .....  5

**EUROSTAR ARRIVALS 2016**  
IN CONFIDENCE

Questionnaire Number

**Site Code**

**Date**         **2016**

**Interviewer Number**

**Interviewer name**

**C.** AM .....  1 PM .....  2 → F

**F. EUROSTAR**  
Interviewer record:  
Selection time   → G

**G.** Where did you get on this Eurostar train?  
NOTE: Eurostar train only, NOT connecting trains

- Avignon .....  1
- Brussels .....  2
- Calais .....  3
- Disneyland Paris .....  4
- Lille .....  5 → I
- Lyon .....  6
- Marseille .....  7
- Paris .....  8
- Amsterdam .....  9
- Other .....  10 → H

**H. Specify station:**  → I

**I.** Is this where you started your train journey or did you change trains there?  
Started .....  1 → Q1  
Changed .....  2 → J

**J. ASK OR RECORD**  
Where did your first train journey start?  
 → Q1

**220. Response**

- Complete .....  1
- Partial .....  2
- Minimum .....  3
- Non-contact .....  4
- Refused .....  5
- Ineligible
  - staff .....  7
  - recross .....  8
  - domestic .....  9
  - other SPECIFY .....  0

**1. What nationality passport do you hold?**  
UK .....  1 France .....  3  
Belgium .....  2 USA .....  4  
**ALL OTHERS:**  → 2

**2. In which countries have you been living (working/studying) for the last 12 months?**  
UK .....  1 → 6  
Belgium ..  2 France ..  3 USA  4 → 8  
**ALL OTHERS:**  
2 + countries .....  X → 3  
Foreign resident .....  Y → 8

**3. Where are you living (working/studying) now?**  
..... → 4

**4. Will you complete 12 months in [country at Q3] in total - including time spent away on holiday or business?**  
Yes, UK resident .....  X → 6  
Yes, Foreign resident .....  Y → 8  
No .....  Z → (a)

(a) Can you explain to me why you travel between these countries?  
UK resident .....  X → 6  
Foreign resident .....  Y → 8  
Not clear .....  Z → 5

**5. Which is the last country you have lived in for 12 months or longer?**  
If UK but left over 12 mths ago, take country lived in longest since then  
UK resident .....  X → 6  
Foreign resident .....  Y → 8

**6. Where do you live in the UK?**  
In which village/town and county?  
Specify village/town and county. If London, tick 'London' box and then fill in area in (b).  
London .....  1 → (b)

(a) Village/Town  
 → (b)

(b) County/London Area or Borough  
 → 20

**FOREIGN RESIDENTS**

**8. INTERVIEWER CODE:**  
UK passport ..... X → 9  
Foreign passport ..... Y → 11

**9. (May I just check) Are you, or have you been, studying abroad on this visit?**  
Yes .....  1 → 10  
Yes, at school .....  2 → 11  
No .....  3

**10. Did you live in [country of residence] before beginning your studies?**  
No .....  1 Long Student Trailer  
Yes at school .....  2  
Yes less than a year .....  3  
Yes a year or more .....  4 → 11

**LENGTH OF STAY**  
**11. ASK OR RECORD**  
How long do you intend to stay in the UK?  
Under 12 months .....  1 → 12  
Up to 2 years .....  2  
Up to 4 years .....  3 Mig Trailer  
Permanently ≥ 4 years .....  4  
Not sure how many years .....  6  
DK, possibly 12 months .....  7  
Already living in the UK .....  8 → 180

**12. ASK OR RECORD**  
Will you stay in the UK for more than 3 months?  
NOTE: First arrival only  
Yes .....  1 → 13  
DK, possibly more than 3 months .....  2  
No .....  3 → 14

**13. ASK OR RECORD**  
Will you stay in the UK for more than 6 months?  
NOTE: First arrival only  
Yes .....  1  
DK, possibly more than 6 months .....  2 Mig Trailer  
No, between 3 and 6 months .....  3

**14. ASK OR RECORD**  
(May I just check) will you, or might you, be working during your visit?  
Yes .....  1 → 15  
No .....  2 → 180

**15. Could this work keep you in the UK for more than 3 months?**  
NOTE: First arrival only  
Yes .....  1 Mig Trailer  
DK, possibly .....  2  
No .....  3 → 180

**UK RESIDENTS**

**20. INTERVIEWER CODE**  
**UK passport** ..... X → 25  
**Foreign passport/UK resident** ..... Y → 21

**21. (May I just check,)**  
 Are you studying in the UK?  
 Yes ..... 1 → 22  
 At school ..... 2 → 25  
 No ..... 3

**22. Did you live in the UK before**  
 beginning your studies?  
 No ..... 1  
 Yes at school ..... 2  
 less than a year ..... 3  
 a year or more ..... 4 → 25

**DEPARTURE DATE**

**25. On what date did you leave the UK?**  
 [ ][ ][ ][ ][ ][ ] → 26

**26. INTERVIEWER CODE**  
**Date of departure more than a month ago?**  
 Yes ..... X → 27  
 No ..... Y → 29

**27. When you (last) left the UK, how long did you intend to stay away for?**  
 Less than 3 mths ..... 1  
 3 mths or more, but less than 6 mths ..... 2 → 29  
 6 mths or more, but less than 12 mths ..... 3  
 12 months or more ..... 4

**29. Which countries did you visit on this trip?**  
**ONLY tick or code main country, ie one spent most time in. IF CRUISE, TICK TYPE OF CRUISE.**

Belgium ..... 1  
 France ..... 2  
 Germany ..... 3  
 Greece ..... 4  
 India ..... 5  
 Irish Republic ..... 6  
 Italy ..... 7  
 Netherlands ..... 8 → 30  
 Poland ..... 9  
 Portugal ..... 10  
 Spain ..... 11  
 Turkey ..... 12  
 USA ..... 13

**ALL OTHERS:**  
 [ ][ ][ ][ ][ ][ ]

**30. What was the main reason for your visit abroad?** [ ][ ][ ][ ] → (a)

**(a) Was it...**

Holiday/pleasure ..... 10  
 Visiting family ..... 11 → 40  
 Visiting friends ..... 12  
 Getting married ..... 13  
 Business/work ..... A → 34  
 Study [ Child, party ..... B → 39  
 Other ..... C → 37

Play amateur sport ..... 14  
 Watch sport ..... 15  
 Personal shopping ..... 16 → 40  
 Cruise [ UK ship ..... 17  
 Foreign ship ..... 18  
 Au pair ..... 26  
 Medical treatment ..... 41  
 Overnight transit ..... 70 → 44  
 Same day transit ..... 71  
 Other (inc voluntary work) ..... 45 → 40  
 Unacc. schoolchild ..... 83 → 150

**(b) If accompany/join:**  
 Would you have made the journey had your [companion] not been travelling?  
**Codes 10 to 18 have priority over 43 and 44**

Yes ..... X → (a)  
 No [ joining ..... 43  
 accompanying... ..... 44 ] → 40

**Business/work**

**34. Are you...**

military ..... 80 → 180  
 embassy personnel ..... 84 → 150  
 merchant navy ..... 81  
 or airline crew? ..... 82 → 44  
 None of these ..... X → 35

**35. Are you...**

directly employed from UK ..... 20 → 40  
 an international commuter ..... \*24\*  
 or directly employed elsewhere? ..... Y → 36

**36. Were you...**

still looking for work when you left on [date at Q25] ..... \*25\* → 40  
 or did you have a definite job to go to? ..... \*23\*

**MILITARY, EMBASSY or MERCHANT NAVY** ..... 14

**CRUISES**

Europe: UK ship (CRU1) ..... 1  
 Foreign ship (CRU2) ..... 2  
 DK ship (CRU3) ..... 3 → 30  
 Elsewhere: UK ship (CRU5) ..... 4  
 Foreign ship (CRU6) ..... 5  
 DK ship (CRU7) ..... 6  
 Don't know where (CRU9) ..... 7

**Study**

**37. Was this...**  
 study on your own behalf ..... X → 39  
 or did your employer send you? ..... Y → 38

**38. Were you still receiving a salary while you studied abroad?**  
**If self employed, code as 20 if paying for training in own profession**

Yes [ from UK ..... 20  
 from abroad ..... 23 ] → 40  
 No ..... X → 39

**39. What exactly were you doing? RECORD**

Formal course abroad ..... 42  
 Higher or postgraduate degree ..... 48  
 First degree (undergraduate) or foundation degree ..... 49  
 English language course (not degree level) ..... 49  
 Other course below degree level and above secondary education ..... 55 → 40  
 Secondary education ..... 56  
 Other formal study ..... 40  
 Professional Qualification ..... 58  
 Informal or no instruction ..... 10  
 Other ..... 45

**STUDY CHECK ASK OR RECORD**

**40. (May I just check) Did you study on this visit abroad?**

Yes ..... 1 → 40  
 No ..... 2 → 44

**EXPENDITURE GROUP**

**44. Was anyone else travelling with you on [departure date]?**

Yes ..... 1 → (a)  
 No ..... 2 → 45a

**(a) Are the same people travelling with you today?**

Yes ..... X → 45  
 No ..... Y → 45a

**45. Did you share the costs of the trip and the money you spent?**

Yes ..... X → (a)  
 No ..... Y

**(a) Establish number, incl contact, residence and shared expenditure**

**TOTAL COMPOSITION**

	Male	Female
Adult	[ ][ ][ ][ ]	[ ][ ][ ][ ]
Child	[ ][ ][ ][ ]	[ ][ ][ ][ ]

→ 46

**46. We want to see how the travel industry affects the UK economy**

RFV is 23, 24 or 25 ..... X  
 If RFV is 20 or 82 or if nil nights abroad ..... Y → 53  
 All others ..... Z → 47

**If business RFV and can't separate accom from fares, ask Q47**

**47. Can you separate the cost of your fares and accommodation?**

Yes ..... 1 → 53  
 No ..... 2 → 48

**48. What was the total cost of the tour/holiday (for your family)?**  
**Check number of people this cost covers is the same as Q45a**

[ ][ ][ ][ ][ ][ ][ ][ ] → 49

**49. Does this cost include any insurance premium?**

Yes, included ..... 1 → 50  
 No, annual used first time ..... 2 → (a)  
 No, annual other ..... 3 → 50  
 No, no insurance ..... 4  
 No, not included ..... 5 → (a)

**(a) Cost of insurance** [ ][ ][ ][ ][ ] → 50

**50. Is the cost of any train journey abroad included in this?**

Yes ..... 1 → 53  
 No ..... 2

**EXPENDITURE**

[ ][ ][ ][ ][ ][ ][ ][ ]

**53. How much money did you (and your family) spend while abroad?**  
**Exclude anything spent on UK cruise ships**

..... → 54

**54. In addition to this:**

**(a) Have you used a credit or debit card?**

..... → (b)

**(b) Have you withdrawn and spent cash from an ATM/cash machine/teller machine?**

..... → (c)

**(c) Was anything else spent on hotels or other accommodation?**  
**Check source and whether included at Q53. If not add to Q53**

..... → 55

**55. I would now like to talk about the use of foreign bank accounts**  
 Have you used a foreign bank account while you were abroad?

Yes ..... X → (a)  
 No ..... Y → 56  
 Already included ..... Z

**(a) Was the money you used transferred from the UK or taken out with you? none of these EXPLAIN**

X → (b)  
 Y  
 Z

**(b) How much have you spent from this account?**  
**Add additional amounts to Q53**

..... → 56

**Before/After - for period of this visit**

**56. Was anything else paid before you left the UK or is there anything left to pay?**  
**incl. deposits, car hire, hotels, coach fares, theatre/concert/sport tickets, short course and conf. fees; excl. trade fair stand or foreign/UK rail paid in advance**

[ ][ ][ ][ ][ ][ ][ ][ ] → 57

**57. RFV = 20** ..... X → (a)  
**All other RFV** ..... Y → (b)

**(a) Since [date of departure] have you transferred or brought back any money you were paid abroad?**

[ ][ ][ ][ ][ ][ ][ ][ ] → 58

**(b) Are you bringing back any money which was gained abroad, not money changed here?**

[ ][ ][ ][ ][ ][ ][ ][ ] → 58

**58. If expenditure could be over £2000 per person use expenditure card to check for eligible amounts**  
**Deduct from Q53/56. Record details of spending**

**70. RFV = 10** ..... X → 70a  
**Others** ..... Y → 72

**ASK OR RECORD**

**70a. Was your holiday "all inclusive", with all food and drink included in the cost of the accommodation?**

Yes ..... 1 → 72  
 No ..... 2

**72. Under 17 and not with family** ..... 1 → 78  
**All others** ..... 2 → 73

**73. Did you spend anything on alcohol to bring back with you during your visit?**

No ..... 2 → 74

Spirits [ ][ ][ ][ ][ ][ ][ ][ ]  
 Fortified wine [ ][ ][ ][ ][ ][ ][ ][ ]  
 Champagne [ ][ ][ ][ ][ ][ ][ ][ ] → 74  
 Other wine [ ][ ][ ][ ][ ][ ][ ][ ]  
 Beer, Cider [ ][ ][ ][ ][ ][ ][ ][ ]  
 Alcopops [ ][ ][ ][ ][ ][ ][ ][ ]

**74. Did you spend anything on cigarettes, or handrolling tobacco to bring back with you during your visit?**

No ..... 2 → 78

Packed cigarettes [ ][ ][ ][ ][ ][ ][ ][ ] → 75  
 Handrolling tobacco [ ][ ][ ][ ][ ][ ][ ][ ] → 75

**75. How many cigarettes/grams of tobacco did you bring back with you?**

**Record total number of cigarettes, not packets**

Packed cigarettes [ ][ ][ ][ ][ ][ ][ ][ ] → 76  
**Record total grams of tobacco, not packets**

Handrolling tobacco [ ][ ][ ][ ][ ][ ][ ][ ] → 76

**76. Where did you buy (the majority) of your cigarettes/tobacco from?**

On board a flight or sea crossing ..... 1 → 78  
 In a UK airport ..... 2  
 In country visited ..... 3 → 77

**77. Specify country**

[ ][ ][ ][ ][ ][ ][ ][ ] → 78

**78. INTERVIEWER CODE**  
 If RFV is 10 & 1 or more nights ..... X → 79  
 Others ..... Y → 102

**79. Was your accommodation a timeshare?**

Yes ..... 1 → 80  
 No ..... 2 → 102

**80. Was the property part of a 'Right to use' scheme?**

Yes ..... 1 → 102  
 No ..... 2