

## THE FOURTH WORK-LIFE BALANCE EMPLOYEE SURVEY TECHNICAL REPORT

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# 1 Introduction

This report describes the methodology of the fourth Work-life Balance Survey of Employees (WLB4), conducted by telephone between 1<sup>st</sup> February and 30<sup>th</sup> March 2011. The study was carried out by NatCen on behalf of the Department for Business, Innovation and Skills. This report is the fourth in a series and benchmarks key policy changes since the 2006 survey including the Work and Families Act 2006, that is the extension of the 'right to request' flexible working to parents of children under the age of 17 (2009) and to co-resident carers (2007).

## 1.1 Background to survey

In 2000, the Government launched the *Work-Life Balance Campaign*, targeting employers to promote the benefits of flexible working for all employees. Although this campaign was not specifically aimed at parents or carers, the legislation restricted rights to apply for changes in the hours, timing or place of work to those employees with caring responsibilities.

The Department for Education and Employment carried out the first Work-Life Balance Survey (WLB1) in 2000. It was used to assess how far employers operated work-life balance practices and whether employees felt that existing practices met their needs. The first survey was followed up in 2003 by a second survey of employees (WLB2) and by a third in early 2006 (WLB3).

The Employment Act (2002) introduced the right for employees with a child aged five or under (18 or under for disabled children) to request flexible working, with their employer having the duty to consider this request. This 'right to request' was extended in the Work and Families Act (2006) to include employees caring for sick or disabled adult household members (effective from 2007) and parents of children under the age of 17 (effective from 2009). In addition, the statutory rights to leave and pay with the birth or adoption of children were extended.

Since the implementation of changes introduced by the Work and Families Act, there has been little reliable evidence available to assess the impact of some areas of the Act; in particular the right for co-resident carers to request flexible working, as noted in the *Work and Families Act 2006 Evaluation Report* (2010)<sup>1</sup>. The fourth Work-life Balance Survey was designed to provide important data to help fill this gap; to contribute to our understanding of the influence the Act is having on people's working arrangements in terms both of their take up these opportunities and their general awareness of what is available to them in the workplace. The Coalition Government has recently announced its intention to extend the right to request flexible working to all employees. The fourth Work-life Balance Survey will provide baseline figures about the current use of flexible

<sup>1</sup> Department for Business, Innovation and Skills (2010) Work and Families Act 2006 Evaluation Report.

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working arrangements in Great Britain for any future evaluation of this extension.

## 1.2 Survey objectives

The main aims of WLB4 were:

- To ascertain the demand for work-life balance practices and employee perceptions of the availability of such practices in their workplace.
- To assess take-up of work-life balance practices including reasons for non-take-up (e.g. impact on job security and promotion).
- To ascertain employees' views on both the benefits and detrimental effects of flexible working.
- To ascertain employees' views on the impact of work-life balance practices, including the impact on employee commitment, and the employment relations' climate.
- To examine entitlements and take-up of paid annual leave and other forms of emergency and parental leave.
- To explore weekly working hours in terms of number of hours worked, paid and unpaid overtime and number of days off.

### 1.3 Overview of methods

This section gives a brief overview of the methods used to sample, conduct and analyse WLB4.

### Sample design

The sample for WLB4 comprised a core sample plus two boost samples. The core sample was designed to be representative of all employees (that is, individuals who were not self employed or proprietors), aged 16 years or over and living in Britain. The two boost samples each covered an employee subgroup of specific interest to BIS, namely: working parents of children aged 0 to 17 years and employees with non-child caring responsibilities.

The survey was conducted using Computer-Assisted Telephone Interviewing (CATI) and administered by interviewers from NatCen's Telephone Unit. A sample of phone numbers was generated using Random Digit Dialling (RDD). Phone numbers were randomly generated and covered all regions across Britain.

The sample was split into core and boost telephone numbers prior to being issued to interviewers. When numbers were flagged as core sample, interviewers were instructed to screen to secure households containing employees aged 16 or over. When numbers were flagged as boost sample, interviewers were instructed to screen to secure household containing employees who were aged 16 or over and were either a carer or a parent.

### Questionnaire development

The WLB4 questionnaire was based on that used for WLB3. The questionnaire was modified and a number of new questions were added to allow the specific aims of the 2011 survey to be addressed. The questionnaire was split into the following sections:

- Section A: Background information
- Section B: Hours of work
- Section C: Work-Life Balance Practices and Policies
- Section D: Holidays and Time off work
- Section E: Carers
- Section F: Childcare
- Section G: About your employer
- Section H: About your job
- Section I: About you

The full questionnaire is shown in Appendix A.

New questions were tested using cognitive methods. The Questionnaire Development and Testing Hub (QDT Hub) at NatCen reviewed and cognitively tested 30 questions in September-October 2010 to test how the questions would work with the survey population. These new questions collected information on:

- 1. identifying employees with significant parental responsibilities;
- 2. the extent to which employees feel they have control over the hours they work:
- 3. working arrangements people are on when they make requests to change their working patterns;
- 4. the outcome of requests to change the way employees work and how employees are informed of initial and appeal decisions:
- 5. perceptions of equality of opportunity at the workplace to request flexible working;
- 6. the range of flexible working practices available at the workplace and the impact of colleagues working in this way on the respondent;
- 7. the need for, and take up, of dependent leave;
- 8. the need for, and take up, of parental leave;
- 9. how working fathers arrange leave to attend antenatal appointments; and
- 10. how working parents manage childcare arrangements for their children.

The findings from the cognitive testing fed into the development of the final WLB4 questionnaire.

The new questionnaire was piloted to provide information on the interview length, consider the flow of the questionnaire, identify areas for improvement in question wording or interviewer instructions and highlight any routing issues. The piloting was carried out after the cognitive testing to allow new questions to be incorporated. Thirty CATI interviews were conducted at this stage by interviewers from NatCen's Telephone Unit.

### **Fieldwork**

Fieldwork was carried out in the 1<sup>st</sup> February and 30<sup>th</sup> March of 2011. A total of 65,000 telephone numbers were generated using Random Digit Dialling, 42 per cent of which were screened out because they were invalid or non-residential numbers. A further 30 per cent were connected phone numbers that were never answered (despite a number of contact attempts being made) or where the interviewer was unable to complete the screening questions. Eligibility of households at these numbers could not be established. For the remaining 28 per cent, interviewers were able to make contact and complete the screening questions.

Interviewers conducted 2,767 interviews in total. The final sample sizes were 1,874 for the core sample plus 893 additional boost interviews. These broke down as 280 boost interviews with parents whose youngest child in the household was aged 0-5 years and 320 boost interviews with parents whose youngest child was aged 6-17 years. There were also 290 additional boost interviews with employees with non-childcare caring responsibilities. The boost interviews were combined with similar employees from the core sample during analysis. The combined samples gave 829 carers and 1,373 parents of children aged 0-17 (582 parents whose youngest child was aged 0-5 and 784 parents whose youngest child was aged 6-17. There were seven parents of children whose ages are unknown).

### Weights

WLB4 required weights to adjust for differential selection probabilities of individuals within households and non-response to the survey. A set of weights were generated for analysis of the core and boost samples. The aim is to reduce non-response bias resulting from differential non-response to the interview by age, sex, Standard Industry Classification (SIC) and sector. The weights were generated using calibration methods. More details about the weights are given in Section 6.3.

### **Analysis**

The analysis was carried out using SPSS (PASW version 18)<sup>2</sup>. The analysis was based on all fully productive interviews<sup>3</sup> and all analyses applied the appropriate weights to adjust for individual selection and non-response.

<sup>&</sup>lt;sup>2</sup> NatCen uses SPSS version PASW (1200) 18.0 with the following add-on options: Tables Original (1201) 18.0; PASW Regression (1202) 18.00; 1210 (1210) 18.0 and PASW Complex Samples (1211) 18.0.

We advise some caution in conducting trend analysis of WLB4 statistics relative to previous WLB surveys. A number of changes have been made to the survey methodology over the years, which means that testing for statistical significance is difficult. It is therefore difficult confidently to conclude whether any differences observed are genuine or result from these methodological changes. This is discussed further in Section 8.6.

## 1.4 Structure of report

The remainder of this report is structured as follows:

- Chapter 2 Sample design and selection
- Chapter 3 Questionnaire development
- Chapter 4 Pilot
- Chapter 5 Fieldwork
- Chapter 6 Data management and weighting
- Chapter 7 Analysis methods and standard errors
- Chapter 8 Data user guide

Appendices – fieldwork documents, interviewer instructions and derived variables.

<sup>3</sup> Using question 'ZPart' as our cut-off point for inclusion in the analysis, there were 14 partial interviews which have not answered up to this question. We do not have the background

information about these respondents necessary to include them in the analysis. The remaining 2 partials are included.

# 2 Sample design and selection

The sample for WLB4 comprised a core sample plus two boost samples. The core sample was designed to be representative of all employees (that is, individuals who were not self employed or proprietors), aged 16 years or over and living in Britain. In addition, the sample was designed to boost two employee sub-groups of specific interest to BIS. These groups are: working parents of children aged 0 to 17 years and employees with non-child caring responsibilities.

## 2.1 Sample source

The survey was conducted using Computer-Assisted Telephone Interviewing (CATI) and administered by interviewers from NatCen's Telephone Unit. The sample for WLB4 was generated using Random Digit Dialling (RDD). RDD is a cost effective sampling method for surveys administered by telephone. It is the only sampling method that will produce a representative probability sample for telephone surveys where no alternative sample frame exists. RDD samples include non-listed numbers and households that have signed up to the Telephone Preference Service.

As in previous WLB surveys, the RDD sample only covered landline telephone numbers. It did not include numbers belonging to mobile phones. An RDD sample of landlines does not give us complete coverage of the target population as it excludes the 12 per cent<sup>4</sup> of households in the UK that are mobile-only. Further to this, there are some differences in the characteristics of mobile only and other households; younger persons, persons on lower incomes and those in socio-economic groups D and E are more likely to be living in mobile-only households and these differences could be related to the topics of interest.

While it would have been desirable to address this gap in coverage, there were difficulties in extending the RDD sample to cover mobile-only households. These included increased costs, lower hit rates and issues concerning overlap with the landline sample and household selection probabilities. RDD sampling also misses out households with no phone at all, although this is such a tiny proportion of the population (less than 1%) that the impact of this on the survey estimates will be negligible

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<sup>&</sup>lt;sup>4</sup> OfCom Consumer Experience Research Report 2009: <a href="http://stakeholders.ofcom.org.uk/market-data-research/market-data/consumer-experience-reports/ce09/">http://stakeholders.ofcom.org.uk/market-data-research/market-data/consumer-experience-reports/ce09/</a> See section 3.2.11.

The sample of telephone numbers was designed to be nationally representative of all households with landlines in Britain. NatCen purchased a RDD sample of telephone numbers from Survey Sampling International (SSI). SSI analyses the distribution of directory-listed numbers to create its own unique database of known area codes. Working blocks of 100 numbers are generated, from which efficient and comprehensive RDD samples can be produced. The blocks are the first nine digits of all telephone numbers that have been allocated to telephone companies for land lines (e.g. 01234 5678XX). A random sample of blocks was selected with probability proportional to the known densities of directory-listed numbers within them. A two-digit random number (in the rage 00-99) was then appended to selected blocks. This generates a sample of probable working residential phone numbers that is proportionate to the distribution of working numbers in the population.

The sample is then checked against SSI's data files to remove known business numbers and then 'pinged' (or 'purged') to remove non-working numbers. Each number is called for a fraction of a second – not long enough for the call to register but long enough to enable SSI to establish whether the line is connected or not.

# 2.2 Sample screening

The RDD sample was split into core and boost telephone numbers prior to being issued to interviewers. The sample contained 65,000 telephone numbers in total. These numbers were randomly allocated to the Core (31,823) and Boost (33,177) samples, ensuring each sub-sample was nationally representative.

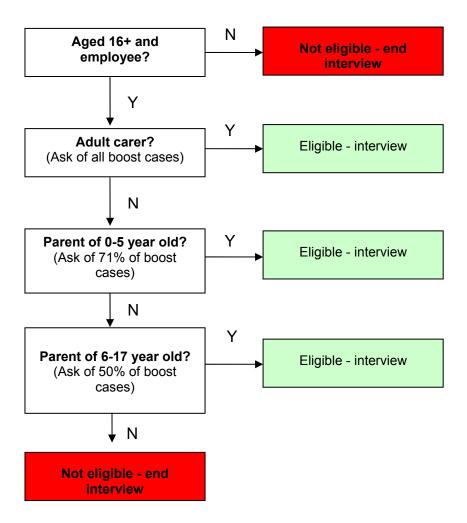
### Screening in boost households

For telephone numbers flagged as core sample, interviewers were instructed to screen for employees (individuals who were not self employed or proprietors), aged 16 years or over and living in Britain. At each boost telephone number, a set of screening questions were asked to identify the eligible individuals. To be eligible for the boost sample, individuals had to be employees who were aged 16 years or over, living in Britain and who:

- had non-childcare caring responsibilities (adult carers),
- were parents of 0 to 5 year olds, or
- were parents of 6 to 17 year olds.

Screening questions were asked at the beginning of the interview in the order shown in the figure below.

Figure 1 Screening of boost cases



The aim for the boost samples was to achieve additional interviews with 250 employed parents of 0 to 5 year olds, 250 employed parents of 6 to 17 year olds, and 250 employees with non-child caring responsibilities. To achieve this split, and because the prevelance of these three different groups in households is not equal, interviewers were instructed not to screen for all groups at all boost numbers. Instead interviewers were instructed to screen for employees who were adult carers at all boost households (as this was the rarest of the three groups being boosted), and for employee parents at a sub-set of boost cases.

So with 29 per cent of the phone numbers allocated to the boost sample, interviewers screened only for employees who were adult carers. With a further 21 per cent of boost numbers, interviewers screened for employees who were adult carers and employees in households where the youngest children was aged 0-5 years. For the remaining 50 per cent of boost numbers, interviewers screened for employees who were adult carers and employees in households where the youngest children was aged 0-5 or 6-17 years. This is shown in Table 1.

Table 1 Breakdown of boost sample between different screening groups

Groups screened	Proportion of boost sample
Screen for adult carers, households with children aged 0-5 years and households with children aged 6-17 years	50%
Screen for adult carers and households with children aged 0-5 years.	21%
Screen for adult carers only	29%
Total	100%

Where a case was screened in, for example because they were an adult carer, the questions that identified whether the respondent was also a parent of a 0-5 year old or a 6-17 year old were asked as part of the main questionnaire. This allows cases that fall into more than one of the boost groups to be included in any of the applicable sub-groups at the analysis stage.

### Selecting eligible individuals within households

For both core and boost households, the interviewers were instructed to identify the number of persons eligible for the survey. If there was more than one person eligible, the interviewer was required to select one person at random. The selection was carried out using the last birthday method; the respondent in the household who has had the most recent birthday and fitted the eligibility criteria was selected for the survey. Birthdays are distributed randomly across months, hence this method allowed one eligible household member to easily be selected at random.

In the previous WLB survey (WLB3), the decision was taken to specifically interview the youngest eligible person in each household with the intention of increasing the number of interviews with people in younger age groups. However, this selection process would have introduced bias into the sample. For example, older people living in households with grown up children will be under-sampled. This means the sub-group of older people in the sample will not be representative of all older people in the population. Likewise, younger people living in households with older adults will be over-represented in the sub-group of younger people. This may be a particular issue where household composition is related to caring responsibilities, for example adults living with, and caring for, older parents. For this reason, the WLB3 selection process was not repeated in WLB4. Changing this aspect of the design has impacted on the ability to make

comparisons between WLB3 and WLB4, but was necessary to remove the introduction of a similar bias into WLB4.

## 2.3 Estimated numbers for the core and boost samples

This section outlines the sample size estimates produced when designing the core and boost samples. It shows the assumptions and estimates used. The actual number of achieved interviews is given in the section on response rates (Section 5.3).

### Core sample sizes

The RDD sample of 65,000 numbers was expected to provide just over 11,000 usable phone numbers, which was expected to produce 2,000 interviews. This estimate assumed that 51 per cent of the contacted households would include individuals eligible for the survey and 35 per cent of the eligible individuals would respond. The response rate assumptions were based on previous RDD surveys conducted by NatCen. Data from the Health Survey for England were used to estimate the proportion of eligible households in the core survey. These figures are set out in Table 2.

Table 2 Estimated sample sizes and response rates for the core sample

	RDD sample	% of usable numbers	% of eligible persons
RDD sample	65000		
Sample issued to NatCen's Telephone Unit (once sample had been 'pinged' to remove			
non-working numbers)	32043	-	-
Usable phone numbers	11184	100%	-
Eligible persons (16+ and employees)	5714	51%	100%
Achieved Interviews (core)	2000	18%	35%

Source: WLB4 2011

The sample of 65,000 RDD numbers actually provided 8,073 usable numbers for the core sample, lower than anticipated. Of these usable numbers, 4,109 (51 per cent) were households containing individuals who were employees aged 16 years and over and therefore eligible for the survey. This figure matched our estimates exactly. The response amongst eligible individuals was higher than anticipated; 1,874 individuals responded to the core survey; 46 per cent of those identified in eligible households.

### Boost sample sizes

The sample sizes for three key populations of interest were boosted. These were:

- Employees with non-childcare caring responsibilities (adult carers);
- Employed parents of 0 to 5 year olds; and
- Employed parents of 6 to 17 year olds.

The aim was to achieve 250 interviews with each of these key groups. Table 3 summarises the issued sample sizes with the *estimated* achieved interviews in the core sample and boost groups. The actual number of achieved boost interviews was 290 for employees who were carers, 280 for parents of children aged 0 to 5 and 320 for parents of children aged 6 to 17. This is outlined further in Section 5.3.

Table 3 Estimated sample sizes and response rates for the boost samples

	RDD sample	% of usable numbers	% of households with employees 16+	% of eligible persons	Response Rate
Sample issued to NatCen's telephone unit	32986	-	-	-	
Usable phone numbers	11513	100%	-	-	
Eligible persons (16+ and employees)	5882	51%	-	-	
Eligible persons (boost - as for core but also adult carers)	714	6%	12.1%	100%	
Eligible persons (boost - as for core but also employees w youngest child age 0-5 yrs)	1008	9%	17.1%	100%	
Eligible persons (boost - as for core but also employees w youngest child aged 6-17 yrs)	1415	12%	24.0%	100%	
Achieved Interviews (boost - adult carers)	250	2%	-	35%	35%

Achieved Interviews (boost - employees w youngest child aged 0-5 yrs)	250	2%	-	35%
Achieved Interviews (boost - employees w youngest child aged 6-17 yrs)	250	2%	-	35%

Source: WLB4 2011

Table 4 summarises the estimated number of achieved interviews for the boost and code.

Table 4 Estimated number of achieved interviews				
	Boost interviews	Core interviews	Minimum Total interviews	
Adult carers	250	243	493	
Employees with youngest children aged 0-5 yrs	250	343	593	
Employees with youngest children aged 6-17 yrs	250	481	731	
Employees with youngest children aged 0-17 yrs	500	824	1,324	

These calculations are based upon an estimated 35 per cent response rate for both the core and boost samples (35% of those eligible). Other figures used in the sample size estimates are given in Table 5. The estimated proportion of employees who are carers was taken from the 2009-10 Survey of Carers in Households. Figures for employees with children were taken from the Health Survey for England 2009 and are based upon the age of the youngest child in the household.

Table 5 Figures used in sample size estimates

Figure	Estimate
Households with a member 16+ who is an employee	51.1%
Employees who are adult carers	12.1%

Households with employees with youngest child 0-5yrs	17.1%
Households with employees with youngest child 6-17yrs	24.0%
Households with employees with youngest child 0-17yrs	41.2%

Source: Health Survey for England 2009; 2009-10 Survey of Carers in Households

# Questionnaire development

The questionnaire comprised several sections and incorporated questions from previous waves of the study as well as new questions. New questions were developed using cognitive interviewing.

#### 3.1 Overview of questionnaire content

The main sections of the questionnaire were:

Section Coverage of questions

Respondent selection Checking that the number is for a residential

> address and that at least one person is eligible and, if necessary, selecting one eligible individual using the "most recent

birthday" rule

Additional screening questions for the boost Boost screening questions

to identify individuals in the key groups of

interest

Section A: Additional

Numbers and ages of children cared for by background information the respondent and living arrangements of

the children

Section B: Hours of work Respondent's working hours including

overtime and on-call arrangements

Section C: Work-life balance

practices and policies

Awareness of law, experience of flexible work practices and requesting flexible

working

Section D: Holidays and time

off work

Time off to care for family and taking holiday

Section E: Carers Respondents' caring responsibilities

Section F: Childcare Childcare support provided by the

respondent's employer

Section G: About your

employer

Details of the respondent's employer

Section H: About your job Details of the respondent's role at work Section I: About you Demographic information on the respondent

(age, marital status, qualifications, disability,

health, ethnicity, religion, income)

Recontact questions Name, address and e-mail address for

respondents willing to be contacted again.

The NatCen research team used cognitive interviewing to test new questions where needed. Section 3.2 covers this process in greater detail.

# 3.2 Development of new questions and cognitive testing

The Questionnaire Development and Testing Hub (QDT Hub) at NatCen was asked to review and cognitively test 30 questions during September and October 2010 and to present the findings with recommendations.

The questions tested collected information on:

- 1. Identifying employees with significant parental responsibilities;
- 2. the extent employees feel they have control over the hours they work;
- 3. working arrangements people are on when they make requests to change their working patterns;
- 4. the outcome of requests to change the way employees work and how employees are informed of initial and appeal decisions;
- 5. perceptions of equality of opportunity at the workplace to request flexible working;
- 6. the range of flexible working practices available at the workplace and the impact of colleagues working in this way on the respondent;
- 7. the need and take up of dependent leave;
- 8. the need and take up of parental leave;
- 9. how working fathers arrange leave to attend antenatal appointments; and
- 10. how working parents manage child care arrangements for their children.

### Cognitive Methods

The primary objective of the cognitive testing was to test how the questions worked with the survey population. The cognitive interviews use methods derived from cognitive psychology that enable researchers to examine in detail the question and answer processes. This form of testing helps to identify problems with questions and illuminate possible solutions to these issues. Regardless of the intended mode of administration, it has been common practice to pre-test questions, using cognitive interviewing methods, in face-to-face settings. This method strongly relies on the rapport between the interviewer and the respondent, and on the non-verbal cues from the respondent which may signify problems with the survey question and/or the response process. As the questions were to be administered in a CATI survey, we were aware that the face-to-face cognitive interviews would result in the questions being tested in a setting different from the final mode in which they were to be administered.

The project was therefore designed to combine the advantages of testing the questions in the actual mode they were to be administered with the added advantages of face-to-face probing. For this purpose, the questions were asked over the telephone similar to the main stage CATI survey (thereby adopting 'Mode Mimicking' as discussed by Beatty & Schecter 1994) and then retrospectively probed face-to-face. Interviewers administered the test questions over the telephone in another room (from mobile phone to landline or mobile phone). By replicating the survey conditions as close as possible, we were able to obtain evidence of whether the questions worked as intended.

Interviewers were briefed and debriefed on the study at a whole day face-to-face meeting.

### Sample and Recruitment

Cognitive interviews are qualitative in nature so the samples are purposive and are designed to reflect the range and diversity of the population of interest, rather than to be statistically representative. Quotas were used to ensure we recruited sufficient numbers of different types of working parents and employees with adult caring responsibilities to test the questions.

Twenty face-to-face interviews were conducted with employees. Interviewers carried out their own recruitment using their own contacts and snow balling techniques5. All possible respondents were screened in using a standardised recruitment protocol once consent had been gained. Interviews took place in:

- North London;
- Manchester and the surrounding areas; and
- York and the surrounding areas.

Table 6 below shows the characteristics of the respondents who took part in the interviews.

Interviews lasted approximately one hour and were digitally recorded with the respondent's consent. Three of NatCen's experienced cognitive interviewers carried out the interviews. The interviews were arranged at a time and place convenient for the respondent for example, in respondents' homes. Respondents were given £20 high street voucher as a thank you for their participation.

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<sup>&</sup>lt;sup>5</sup> Snowballing or chain sampling is used to describe a technique which involves people who have already been interviewed to identify other people they may know who fit the selection criteria (Ritchie and Lewis, 2003)

Table 6 Characteristics the respondents who took part in the interviews

Cha	Number	
Gender	Male	7
	Female	13
Age of Respondent	18-24	2
	25-59	18
	60 or over	0
Number of employees who	Just the respondent	1
work at the R's workplace	Between 2 -49 employees,	10
	Between 50-99 employees	3
	100 or more	6
Has a child aged 5 years of	Working mother	4
less	Working father	5
Youngest child aged between 6-18	Working parent	6
Working person with adult dependent responsibilities	Caring responsibilities for a relative or someone they live with who is aged 19 or above	2
Other employees		3
Type of working pattern	Full time	11
	Part time	9
Occupation type	Routine occupation	7
	Skilled Trades/Semi Professional	9
	Professionals	4

### Analysis and reporting

After each interview, the interviewers made detailed notes on their cognitive interview, based on the interview recording. These notes were managed in Framework<sup>6</sup>, which organised the notes in a matrix which allowed content analysis to be carried out between and within cases to explore the full range of problems with each test question. A detailed report was produced which presented the findings and recommendations from the question review and cognitive testing which could inform the pilot.

The main recommendations from the cognitive testing are presented below, with wording changes shown in red font.

Question Tested	Proposed change
SECTION A: ADDITIONAL BACKGROUN	ID INFORMATION
Q5 (1aRev) Do you have a child/children	Consider adding a sentence at the end of
living with you as part of your family who	the question to remind respondents to
is/are under 18?	think of 'all' the children they live with
1. Yes 2. No	which they have significant parental responsibilities. For example: Please include biological, step, foster, or
	adopted children
Q6 (1bRev) May I just check, do you	At Q6 (1bRev) change the sentence
have any other children of your own, who	order, so 'who do not live with you' is the
do not live with you but for whom you	last thing heard and also consider adding
look after or care for?	an age reference. E.g. May I just check,
1. Yes	do you have any other children of your own, aged 18 or under for whom you
2. No	look after or care for, but do not live with you?
SECTION B: HOURS OF WORK	
<b>Q10</b> (13New) Using a scale of 1 to 10,	The current question formulation is
where 1 means no control at all, and 10	problematic. Depending on the
means a high degree of control, how	measurement aims and data
would you rate the control you have over	requirements, consider amending the

<sup>&</sup>lt;sup>6</sup> This is an analytic tool developed by the former Qualitative Research Unit at NatCen.

how many hours you usually work in a
week?

1 2 3 4 5 6 7 8 9 10 wording of the question or dropping it.

We would also suggest replacing the 10 point scale with the answer categories suggested below. E.g. How much control, if any, do you feel you have over the number of hours you work each week, excluding any paid overtime?

Would you say you have a lot, some, a little or no control?

- In addition if there is an interest to look at control over when you work, this will need to be asked as a separate question.
- Two separate questions are needed to look at control in reference to how many hours are worked and when you work.

### SECTION C: WORK-LIFE BALANCE PRACTICES AND POLICY

**Q11** Since starting your new job, or in the last 2 years, have you approached your current employer to make a request to change how you regularly work for a sustained period of time?

If there is scope to amend the wording of this question, consider clarifying the meaning of 'sustained period of time' in the question, for example 'for at least x weeks/months'.

- 1. Yes **ASK Q12**
- 2. No GO TO Q17

### {Ask if Q11=Yes}

Q12 (10New) When you made this request, what were your working arrangements? Were you

READ OUT CODE ALL THAT APPLY

- 1. Working full time,
- 2. Working part time,

- Consider retaining the question with slight changes to the wording of code seven to explain compressed hours such as 'this means working full-time hours over a fewer number of days'.
- Consider providing definition of working arrangements on an information screen for interviewers to read.

2 Joh charing	
3.Job-sharing, GO TO Q14	
GO 10 Q14	
4. Working flexitime,	
5. Working term time only,	
6.Working from home,	
7.On a compressed working week, or	
8.on another work arrangement?	
GO TO Q13	
9.(Spontaneous) Can't remember/Don't	
know GO TO Q14	
{If Q12=8 'another working	Consider retaining this question without
arrangement'}	modifications.
arrangement y	modifications.
Q13 What was the arrangement? OPEN	
{If Q12=1 to 8}	Consider retaining the question without
	• Consider retaining the question without
	modifications
Q14 (4Rev) Which of the following best	•
Q14 (4Rev) Which of the following best describes the outcome of your request to	•
` '	•
describes the outcome of your request to	•
describes the outcome of your request to change the way in which you worked?	•
describes the outcome of your request to change the way in which you worked? Was itREAD OUT SINGLE CODE  1accepted,	•
describes the outcome of your request to change the way in which you worked? Was itREAD OUT SINGLE CODE  1accepted,  2.Accepted after negotiation or	•
describes the outcome of your request to change the way in which you worked? Was itREAD OUT SINGLE CODE  1accepted,	•
describes the outcome of your request to change the way in which you worked? Was itREAD OUT SINGLE CODE  1accepted,  2.Accepted after negotiation or	•
describes the outcome of your request to change the way in which you worked? Was itREAD OUT SINGLE CODE  1accepted,  2.Accepted after negotiation or compromise, ASK 15	•
describes the outcome of your request to change the way in which you worked? Was itREAD OUT SINGLE CODE  1accepted,  2.Accepted after negotiation or compromise, ASK 15  3.Accepted after appeal,	•
describes the outcome of your request to change the way in which you worked? Was itREAD OUT SINGLE CODE  1accepted,  2.Accepted after negotiation or compromise, ASK 15  3.Accepted after appeal,  4.Declined,	•
describes the outcome of your request to change the way in which you worked? Was itREAD OUT SINGLE CODE  1accepted,  2.Accepted after negotiation or compromise, ASK 15  3.Accepted after appeal,  4.Declined,  5.Declined after appeal, or are you	•

### {IF Q14=1-5}

Q15 (5Rev) Thinking only about the initial decision, how were you informed of this decision? Were you informed by...READ OUT MULTI CODE...

- 1.Letter or form,
- 2.Email
- 3. Face to face meeting or discussion,
- 4. Telephone, or
- 5.In some other way?
- 6.(SPONTANEOUS) don't know

{If Q14=3 or 5 }

Q16 (6Rev) And how were you informed of the outcome of the appeal? Were you informed by...READ OUT MULTI CODE...

(Same answer options as above)

- To measure whether the statutory obligation is being met, consider amending the wording for Q15 and Q16.
- Q15 to: Thinking only about this decision/ the initial decision please tell me if you were informed of this decision in any of the following ways. Were you informed by...READ OUT and MULITICODE.
- Q16 to: And were you informed of the outcome of the appeal in any of the following ways? Were you informed by ...READ OUT and MULITICODE.

### Equal opportunities to request flexible working

### {ASK ALL}

Q17 (2Rev) Thinking about your workplace, does your employer treat all employees the same or does your employer prioritise some employees over others when considering requests to work flexibly?

### INTERVIEWER CODE

1.Treats all employees the same

- Consider adding an introduction to introduce section
- Consider simplifying the question e.g.
   Thinking about requests to work flexibly at your workplace, does your employer prioritise some employees over others or particularly provide support to some employees when these requests are made? Prompt: Requests to work flexibly

GO TO Q19	
2.Prioritises some employees over others ASK Q19 3.Don't Know GO TO Q19	
{If Q17=2}  Q18 (3Rev) Which groups of employees or types of employees does your employer prioritise when considering requests to work flexibly in your workplace?[Who else]? OPEN	Consider retaining Q18 without modifications.
Q19 (NATCENNEW) Are any of the following working arrangements available at your workplace? RUNNING PROMPT, INTERVIEWER MULTICODE  1. Part time working?  2. Job-share?  3. Flexitime? GO TO Q21  4. Work only during school term time?  5. Work from home regularly?  6. A compressed working week? or GO TO Q21	Consider retaining the current c12 which has Yes, No with the addition of don't know options for each code. This will capture respondents who do not know if an arrangement is provided and also respondents who do not understand the working arrangement. However, providing an explanation when the answer code is read out will help minimise do not know being used the second way.
<ul><li>7. Annualised week</li><li>8. Another type of work arrangement?</li><li>ASK Q20</li></ul>	

9. (Spontaneous) Don't know

GO TO Q23	
10. NONE OF THESE	
GO TO Q23	
00 10 420	
{If Q19=8}	c12 does not include an answer code
O20 What lie this! [are these!	'another type of working arrangement'
Q20 What [is this] [are these]	which was used in Q19 as code 8. The
arrangement(s)? OPEN	evidence suggests that there are no
	working arrangements missed at Q19
	and that a follow up question like the
	question used in Q20 is unnecessary.
{If Q19=1-7}	We understand that the policy aim of this
	question is for respondents to think about
Q21 (9Rev) Do any of your colleagues or	colleagues that they usually work with
those you work with most of the time,	both within and outside their current
work [this][these] arrangement(s)?	workplace. Therefore the unit of analysis
1. Yes <b>ASK Q22</b>	of this question is not the workplace.
1. Tes ASK Q22	To assist respondents to think of
2. No GO TO Q23INTRO	colleagues they usually work with.
	Consider amending the question wording
	to: Do any of the people you usually work
	with, work part-time? To assist
	respondents to think of colleagues they
	usually work with.
{If Q21=1}	Respondents have tended to answer this
( 42 / 1)	question just thinking about negative
Q22 (10Rev) What if any, is the impact	impacts.
on you of your colleagues working in this	To assist this question to achieve its
way/ these ways?	measurement aims of measuring positive
ODEN	and negative affects, consider changing
OPEN	the administration of this question so
	interviewers are instructed to probe for
	[what else] so they obtain more than the
	first response to this question.
	Consider replacing impact with affect and
	place in bold 'on you' so interviewers
	piace in bold on you so interviewers

stress this personal reference when the question is read out.

### SECTION D: HOLIDAYS AND TIME OFF WORK

### Parental leave

**Q23 INTRO**: I would now like to ask you about time off work

### {ASK ALL}

Q23 (7Rev) Over the last 12 months have you needed to take time off at short notice to deal with an illness, problem or situation involving a dependent, for example a child or another family member?

- 1. Yes ASK Q24
- 2. No GO TO Q25

- Need to provide a better introduction to this section also break down the question. For example:
- By law employees are entitled to take leave at short notice to look after or address any situation regarding a dependent such as a child, partner or parent. In the last 12 months or with your current employer have you taken leave under these circumstances?
- 1 Yes 2 No{If Q23=2 (No)}

And have you **needed to** take leave under these circumstances in the last 12 months or with your current employer?

### {If Q23=1}

Q24 (8Rev) And how much time have you taken off at short notice on this/these occasions in the last 12 months?

INTERVIEWER ENTER TIME IN DAYS

(Spontaneous) Don't know

- Consider retaining this question with amendments.
- E.g. {If Q23 to the suggested wording above=1 (Yes)} And how many full days or half days have you taken off at short notice for these reasons in the last 12 months. Please only think about the actual work time that has been affected.
   INTERVIEWER ENTER TIME IN DAYS

### {If Q25=1}

Q26 (d08) By law parents are entitled to take unpaid leave of up to 13 weeks to look after their child within the first 5 years following the birth. This is called parental leave. In the last 12 months or

If it is possible to amend Q26 (d08)
 consider amending this slightly to: By law
 parents are entitled to unpaid leave of
 up to 13 weeks to look after their child
 within the first 5 years following birth.

This is known as parental leave, this is

with your current employer, have you taken parental leave?  1. Yes ASK Q27  2. No GO TO Q28	different from maternity or paternity leave which is paid leave. In the last 12 months or with your current employer have you taken parental leave?
{If Q26=1 TAKEN PARENTAL LEAVE}  Q27 (11New) How many weeks of parental leave have you taken in the last 12 months? ENTER WEEKS:	Consider amending to: How many days of parental leave have you taken in the last 12 months?
{If Q26=2 NOT TAKEN PARENTAL LEAVE}  Q28 (NEW) In the last 12 months/With your current employer have you needed to take parental leave?  1. Yes ASK Q29  2. No	Consider amending the question for respondents to think of parental leave and whether they have needed to take parental leave, for example: Have you needed to take unpaid parental leave in the last 12 months/With your current employer?  Please remember this is unpaid leave to look after children aged 5 years or younger.
{If Q28=2} Q29 (12New) Why have you not taken parental leave in the last 12 months? Is it because RUNNING PROMPT, INTERVIEWER CODES ALL THAT APPLIES 1.You are not aware you are entitled to this? 2.Your job doesn't allow it? 3.You are worried about asking your employer for this leave? 4.You have too much work to do? 5.You are concerned about the workload	Consider retaining the question as worded but provide direction to the interviewer to stress parental leave.

of your colleagues? 6. You are concerned about the impact on your career? 7. You are concerned about job security? 8. You already work flexibly? 9. You couldn't afford to? 10. Some other reason? 11. (Spontaneous) Don't know Fathers attending antenatal appointments Q30 (New) Thinking about your Consider asking this question to fathers [child/youngest child], did you take any who have a child aged 5 years or time off work to attend antenatal younger. appointments? Please also include scans Consider retaining the question with a or mid wife appointments. slight modification e.g. Thinking about your [child/youngest child], 1. Yes ASK Q31 did you take any time off work to attend antenatal appointments? Please also 2. No include scans, mid wife appointments or 3. (SPONTANEOUS) No, I'm not the nurse visits related to your partner's biological father of this child pregnancy. · Consider asking this question without {If Q30=1} modification to fathers who have a child Q31 (1New) And how many aged 5 years or younger only. appointments did you attend? Number of appointments: \_ Q32 (2NEW) And how did you take time • If the policy interest is to have a question off to attend antenatal appointments? Did which provides an impression of how you take any of it as ... RUNNING leave is managed, then this question can PROMPT CODE ALL THAT APPLIES... achieve this aim, if asked of fathers with

- 1)Annual leave?
- 2)Paid time off in addition to annual leave but not as paternity leave? or
- 3)Unpaid leave?
- 4)(Spontaneous) Paternity leave
- 5)(Spontaneous) other type of time off
- 6)(Spontaneous) Don't know

children aged 5 years or younger.

- We would recommend that a code be added such as flexi time/made up the time. Also, that code 2 is simplified to discretionary paid leave.
- If the question is needed to provide an exact measure of leave arrangements, this is not possible because respondents do not have this information (even fathers of children aged 5 years or younger). In which case we would recommend that this question is not asked.

Q33 (NewF) Thinking about your [child/youngest child], did your partner take any time off work to attend antenatal appointments? Please also include scans or mid wife appointments.

- 1. Yes ASK Q34
- 2. No
- 3. (Spontaneous) No partner at the time
- 4. (Spontaneous) No biological father

The follow up proxy questions
 (Q341NEWF) and Q35(2NEWF) have
 not worked well and as we recommend
 that these two questions are not asked in
 the main stage, we would also suggest
 that this question (Q33) is also dropped
 from the survey.

{If Q33=1}

Q34 (1NewF) And how many appointments did your partner attend?

Number of appointments

Q35 (2NEWF) And how did your partner take time off to attend antenatal appointments? Did they take any of it as...RUNNING PROMPT CODE ALL THAT APPLIES...

 This question is too difficult for respondents. We would advise that both these questions are not asked in the survey.

- 1)Annual leave?
- 2)Paid time off in addition to annual leave but not as paternity leave? or
- 3)Unpaid leave?
- 4)(Spontaneous) Paternity leave
- 5)(Spontaneous) other type of time off

### **SECTION E: CHILD CARE**

# {ASK ALL PARENTS WITH A CHILD UNDER 18}

Q36 (6New and 7New) In the last 12 months which of the following childcare arrangements have you used the most to support your working hours? RUNNING PROMPT

- 1. Paid childcare such as a nursery, child minder or after school club?, or
- Unpaid childcare, such as relatives, friends, or neighbours?, or ASK Q37
- 3. An equal amount of paid and unpaid child care? Or
- 4. Not applicable, my child/ren looks after themselves

- Consider amending the question
   wording: In the last 12 months which of
   the following childcare arrangements
   have you used the most to support you
   & your partner's working hours?
- Consider amending code 2 to 'Unpaid childcare such as a partner, relatives and friends'.
- Consider providing an interviewer instruction. Informing the interviewer to use code 1 when respondents describe a child care arrangement such as a nursery that is free because the fees are paid by someone else or another institution, such as the State.

- Q37 (8New) And thinking back over the past 12 months, to what extent did your childcare arrangements meet your needs in terms of combining parenting and
- Consider retaining this question with slight modifications indicated: And thinking back over the past 12 months, to what extent did this childcare meet your needs in terms of combining

# employment? parenting and employment? INTERVIEWER: IF NECESSARY REMIND RESPONDENT WHAT THEY **USED** Did they meet your needs... **READ OUT** 1.All of the time 2.Most of the time 3. Some of the time 4.A little of the time 5. None of the time? Q38. (9New) Which, if any, of the • Consider reminding respondents in the following childcare support are provided question itself to include all childcare by your current employer? support provided by their employer, and not just the childcare used. READ OUT. CODE ALL THAT APPLY... Consider rephrasing answer options 2 & 3 to clarify the difference between 1. Child care such as crèche or 'subsidised childcare' & 'other financial playgroup located at your workplace 2. Subsidised childcare places but not (9New) Which if any, of the following located at your workplace childcare support is provided by your current employer? Please include all 3. Other financial help with childcare childcare support your employer provides such as child credits or loans whether you use it or not. 4. Help with childcare arrangements Code 2: Subsidised childcare such as during school holidays crèche or playgroup but not located at 5. Some other childcare arrangements, your workplace Code 3: Financial help

with childcare such as childcare

vouchers or loans

ASK Q39

or

6. None are provided?

(If code 1-4 or 6 were selected respondents were routed to Q40)	
{Ask if Q38=5}	Retain Q39 (Q9bNew) as worded
Q39 (9bNew). What are these	
arrangements? OPEN	
Work days disrupted by illnesses	
{ASK ALL PARENTS WITH A CHILD	This question was too difficult for
UNDER 18}	respondents. We would advise that this
0.40 (0.1)	question is not asked.
Q40 (3New) In the last 12 months	
approximately how many working days	
have been disrupted by child(ren)'s	
illnesses such as flu, chicken pox and	
other illnesses necessitating special	
arrangements to be made with work or with childcare?	
with childcare?	
0. None GO TO Q42	
RECORD NUMBER HALF AND WHOLE	
DAYS: ASK Q41	
((5.0.40), 0)	Manuschall advise DIO to associate whether
{If Q40>0}	We would advise BIS to consider whether
Q41 (4New) Thinking about this, what did	there is any value in retaining Q41 if Q40 is
you do when your working day(s)	dropped. If Q41 is retained then it would require an amendment and the following
was/were disrupted because your child	changes.
was/children were ill?	onanges.
RUNNING PROMPT	ASK ALL PARENTS WITH A CHILD UNDER 18}
INTERVIEWER CODE ALL THAT	040 During the next 12 months have your
APPLIES	<b>Q40</b> During the past 12 months have your working days been disrupted because your
	working days been disrupted because your

- 1. I arranged for my partner or ex partner to look after my child/children?
- 2. I arranged for my parents or partner's parents to look after my child/children?
- 3. I arranged for another relative to look after my child/children?
- 4. I arranged for a friend/neighbour to help?
- 5. I took paid annual leave?
- 6. I took some other type of paid leave?
- 7. I used 'time off for dependents'?
- 8. I worked flexibly to make up the time (includes working from home)?
- 9. I arranged for alternative paid childcare?
- 10. I took sick leave myself?
- 11. Other arrangement?
- 12. My child looked after themselves?

child(ren) was/were too ill to attend or remain at school or their usual childcare?

Yes No

#### If Q40=yes

**Q41** (4New) Thinking about the past 12 months, what did you do when your working day(s) was/were disrupted because your **child was/children** were ill?

Amend code 7 to: I used 'time off for dependents' to look after my children?

Amend code 10 to: I took sick leave myself to be able to stay at home to look after my child?

## 4 Pilot

Following the completion of the cognitive testing stage, NatCen carried out a pilot survey. Interviewers in the NatCen Telephone Unit (TU) conducted the pilot using Computer-Assisted Telephone Interviewing (CATI).

The pilot survey enabled the research team to:

- test the incorporation of new questions into the questionnaire;
- obtain information on the likely interview length;
- consider the flow of the questionnaire:
- identify any areas for improvement in question wording;
- identify any areas for improvement in interviewer instructions; and
- highlight any routing issues in the questionnaire.

#### 4.1 Interviewer training and instructions

Before the start of pilot fieldwork, all interviewers and their supervisor attended a face-to-face briefing delivered by the research team. The project instructions for the pilot have not been included here. The project instructions for the main stage were based on the pilot instructions but refined and updated. These have been included as an Appendix (see Appendix B).

#### 4.2 Fieldwork period

Pilot fieldwork took place between 9 and 16 December 2010. During the fieldwork period, all interviewers completed a feedback form and, after the end of fieldwork, attended a debrief session with the research team.

#### 4.3 Response rates

Six hundred telephone numbers were issued to interviewers. Of these, 535 were covered (successfully contacted) by interviewers and 510 were ineligible for the survey or it was not possible to establish eligibility (either because the person called refused to give the information or because the interviewer was unable to make contact with anyone on the telephone number).

From the 90 eligible numbers, NatCen interviewers achieved 30 productive interviews with a selected person at the household: a response rate of 33%. Table 7 summarises the outcomes from the pilot interviewing.

Table 7 Pilot summary response	Number	Percent	
Issued	600		
Covered	535		
		% of issued	% covered
Ineligible and Unknown Eligibility	510	85	95
- Non-residential	17	3	3
- Invalid number	207	35	39
- Ineligible household	66	11	12
- Unknown eligibility	220	37	41
: contact made	137	23	26
: no contact made	83	14	16
Eligible households	90	15	
		% of Eligible	
- Productive interviews	30	33	
- Refusal	27	30	
- No contact with selected respondent	20	22	
- Other unproductive	13	14	

Source: WLB4 Pilot 2011

The proportion of usable numbers which were known to be eligible was lower than expected (24 per cent vs 51 per cent). This was partly due to the short pilot fieldwork period, which restricted the amount of time interviewers had to work on the sample, and also to the higher than expected proportion of usable numbers. The other proportions of issued numbers which were known to be eligible and the proportion of eligible households that go on to produce an achieved interview were in line with the estimates in the proposal.

### 4.4 Interview length

Interview lengths in the pilot ranged from 15 to 36 minutes with a median length of 21 minutes. Table 8 shows a more detailed breakdown.

Table 8 Interview length (in minutes)					
• (	Count	Median	Mean	Minimum	Maximum
All productive cases	30	21	21.7	15	36
- with child/children	15	22	22.1	16	36
- used flexible working in last 12 months	24	21	22.0	15	36

Source: WLB4 Pilot 2011

There was little difference between the interview lengths for respondents from households containing one or more children and those from households with no children. Nor was there any significant difference in interview length between respondents

The pilot interviews demonstrated that the questionnaire was about the right length and that no changes were needed to achieve the desired length.

#### 4.5 Feedback from the pilot

The tables in the subsections that follow set out the recommendations for changes made by interviewers, NatCen researchers and members of the BIS team.

#### Feedback and recommendations on introducing the survey

Question	Recommendation
{Ask if first call / no respondent selected}	Interviewers suggested that the initial introduction was too wordy and it was
Sintro	better to have a short introduction that
Good morning/afternoon/evening. My name is and I am calling from the National Centre of Social Research. We are conducting an important study on behalf of the Department for Business Innovation and Skills about the balance between work and home life and I am hoping you can answer some questions for us. I can	mentioned that there are a few screening questions. Referring to work-life balance specifically would be a better 'hook'. Add a note for the interviewer to speak to a responsible adult/young person in the household.
reassure you that all your answers will be	Recommendation:
treated in the strictest confidence in accordance with the Data Protection Act.	{Ask if first call / no respondent selected}
ADD IF NECESSARY: The interview	SIntro
should take about 20 minutes.	Good morning/afternoon/evening. My name
ADD IF NECESSARY: Your telephone	is and I am calling from the National

number was randomly generated using a computer program.

ADD IF NECESSARY: The National Centre for Social Research is an independent research institute.

ADD IF NECESSARY: Personal details will only be known by the National Centre of Social Research and will not be passed to other organisation including the Department for Business Innovation and Skills without your permission.

- 1. Continue
- 2. Refused

Hard Check {If SIntro = refused}: Please code out in nonresponse block

Centre of Social Research. We are conducting an important study on behalf of the Department for Business Innovation and Skills about work-life balance. Can I ask you a few screening questions to confirm your eligibility? This will only take a few minutes?

- 1. Continue
- 2. Refused

Hard Check {If SIntro = refused}: Please code out in non-response block

INTERVIEWER: TRY TO SPEAK TO AN ADULT OR RESPONSIBLE YOUNG ADULT IN THE HOUSEHOLD.

ADD IF NECESSARY: Your telephone number was randomly generated using a computer program.

ADD IF NECESSARY: The National Centre for Social Research is an independent research institute.

ADD IF NECESSARY: Personal details will only be known by the National Centre of Social Research and will not be passed to other organisation including the Department for Business Innovation and Skills without your permission.

ADD IF NECESSARY: If you would like more information about this study you can go to the following website www.natcen.ac.uk/study/WLB or call 0800 652 9294.

CRequest

Chow

If 'other' selected at these questions. Add a follow-up question to record the other answer.

Chow

CTell

SOrg

CTellA

**DHComYs** 

ZRel	

#### Feedback and recommendations on, respondent selection and screening

r cousant and recommendations on, respondent concollent and corecining			
Question	Recommendation		
{Ask if returning call and respondent selected} {Ask if Sname or SIntname = response}	Change introduction for selected respondent to encompass changes made at Sintro.		
SSpkRsp			
INTERVIEWER, THE SELECTED RESPONDENT IS:	{Ask if returning call and respondent selected} {Ask if Sname or SIntname = response}		
READ OUT IF NECESSARY OTHERWISE CONTINUE	SSpkRsp		
Good morning/afternoon/evening. My name is and I am calling from the National	INTERVIEWER, THE SELECTED RESPONDENT IS:		
Centre of Social Research. Could I speak to [insert respondent name] please?	READ OUT IF NECESSARY OTHERWISE CONTINUE		
ADD IF NECESSARY: We are conducting an important study on behalf of the Department for Business Innovation and Skills about the balance between work and home life and I am hoping you can answer	Good morning/afternoon/evening. My name is and I am calling from the National Centre of Social Research. Could I speak to [insert respondent name] please?		
some questions for us. I can reassure you that all answers will be treated in the strictest confidence in accordance with the Data Protection Act.	ADD IF NECESSARY: We are conducting an important study on behalf of the Department for Business Innovation and Skills about work life balance and I am		
ADD IF NECESSARY: The interview should take about 20 minutes.	hoping you can answer some questions for us. I can reassure you that all answers will be treated in the strictest confidence in		
ADD IF NECESSARY: Your telephone number was randomly generated using a computer program.	accordance with the Data Protection Act.  ADD IF NECESSARY: The interview should take about 20 minutes.		
ADD IF NECESSARY: The National Centre for Social Research is an independent research institute.	ADD IF NECESSARY: Your telephone number was randomly generated using a		

Social Research and will not be passed to other organisation including the Department for Business Innovation and Skills without

ADD IF NECESSARY: Personal details will

only be known by the National Centre of

computer program.

research institute.

ADD IF NECESSARY: The National Centre

for Social Research is an independent

your permission."

- 1. Continue
- 2. Selected respondent not at home (Make an appointment)
- 3. Selected respondent refused Hard Check {If SSpkRsp= Selected respondent refused }: 'Please code out in nonresponse block'

ADD IF NECESSARY: Personal details will only be known by the National Centre of Social Research and will not be passed to other organisation including the Department for Business Innovation and Skills without your permission.

ADD IF NECESSARY: If you would like more information about this study you can go to the following website www.natcen.ac.uk/study/WLB or call 0800 652 9294.

- 1. Continue
- 2. Selected respondent not at home (Make an appointment)
- 3. Selected respondent refused Hard Check {If SSpkRsp= Selected respondent refused }: 'Please code out in nonresponse block'

#### **SNotElg**

At the pilot stage ineligible boost cases were not screened out thus the text at SNotElg was specific that the study was about people aged 16 and over in employment. This text has been revised to the following to make this more generic so that is applicable for ineligible core and boost cases.

#### **SNotElg**

Thank you for your time. Unfortunately you are not among one of the groups of people we wish to speak to and we will not be asking you to complete the rest of the interview on this occasion.

INTERVIEWER: If respondent asks for more information about the study please pass on information about the website or give the freephone number: www.natcen.ac.uk/study/WLB or call 0800 652 9294 "

Question	Recommendation
SIntro (see above for text)	Include more information about BIS and what the department does. Please could BIS provide this.
SSpkRsp (see above for text)	
	Include in ADD IF NECESSARY:
	BIS to provide.
Question	Recommendation
{If STelChk=1}	Take out first sentence as this is mentioned in revised introduction.
SAge16	
Before I start, I need to collect some information about the people in your household this is to ensure we interview the right types of people. First, including	Recommendation:
yourself how many people are there in your household aged 16 or over?"	{If STelChk=1}
: 020	SAge16
Hard Check {If Sage16= 0}: 'Please code out in nonresponse block'	First, including yourself how many people are there in your household aged 16 or over?"
	: 020
	Hard Check {If Sage16= 0}: 'Please code out in nonresponse block'
Question	Recommendation
{If more than one person in the household is aged 16 and in paid employment}	Interviewers suggested adding an explanation that we only need their first name or initial.

{IF Semp>1}

#### **SBday**

As we only wish to interview one person in your household please could you tell me of the [textfill no from Semp] people in paid employment, who has most recently had a birthday (I don't need to know the date). Please could you give me their name.

- 1. Name given
- 2. Refused to give name

Hard Check {If SBday= Refused to give name}: 'Please code out in nonresponse block'

Also add a soft check to check whether the eligible person is resident in the household. (A soft check can be suppressed by the interviewer. Whereas a hard check will not allow the interview to continue unless the condition is changed.)

#### Recommendation:

{If more than one person in the household is aged 16 and in paid employment}

{IF Semp>1}

#### **SBday**

As we only wish to interview one person in your household please could you tell me of the [textfill no from Semp] people in paid employment, who has most recently had a birthday (I don't need to know the date). We only need their first name or initial.

- 1. Name given
- 2. Refused to give name

Hard Check {If SBday= Refused to give name}: 'Please code out in nonresponse block'

Soft Check {IF SBday=Name given}: 'Please check that this person is a resident of this household.'

#### Question

{If Sintp = response) (Sintp=response)}

#### **SIntpNm**

Could I have your name/ the name of this person (who is aged 16 and in paid employment)?"

#### Recommendation

Interviewers suggested adding an explanation that we only need their first name or initial.

Also add a soft check to check whether the

Name given     Refused to give name     Hard Check {If SIntpNm= Refused to give	eligible person is resident in the household.
name}: 'Please code out in nonresponse block'	Recommendation:
	{If Sintp = response) (Sintp=response)}
	SIntpNm
	Could I have your name/ the name of this person (who is aged 16 and in paid employment)? We only need their first name or initial.
	Name given     Refused to give name     Hard Check {If SIntpNm= Refused to give name}: 'Please code out in nonresponse block'
	Soft Check {IF SIntpNm=Name given}: 'Please check that this person is a resident of this household.'

#### Feedback and recommendations on hours of work

Question	Recommendation
{ASK ALL}	Make 'main paid job' bold. Add interviewer note that highlights it is the respondents
Bintro	own definition of main paid job that counts.
I would like to ask you some questions about your work. I would like you to concentrate on your main paid job.	Recommendation:
	{ASK ALL}
	Bintro
	I would like to ask you some questions about your work. I would like you to concentrate on your <b>main paid job</b> .

INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS.

Question	Recommendation
BHwLngY {b00}  How long have you worked for your current employer?	At the moment interviewers can record years and months that the respondent has worked for current employer. This detail is not needed. Change routing to BHwLngM,
INTERVIEWER: ENTER YEARS BELOW. ENTER 0 IF LESS THAN 12 MONTHS. ENTER MONTHS AT THE NEXT	so only routed to if BhwLngY=0.
QUESTION.	Recommendation:
BHwLngM {b00}	{If BHwLngY=0}
RECORD MONTHS WORKED FOR	BHwLngM {b00}
CURRENT EMPLOYER.	RECORD MONTHS WORKED FOR CURRENT EMPLOYER.
[HWLngDV: Derive variable from BHwlngY and BHwlngM: Up to 12 months/1 year, Up to 2 years, More than 2 years	If this is changed, need to check derived variable {HWIngDv} that is created from these questions.

Question	Recommendation
{IF BPerm = 2 (Job is not permanent)} {IF b02 = 2 (Job is not permanent)}	Codes may need looking at. BIS supplied update.
BTemp {b02a}	
Would you say that it is temporary, fixed term or some other non-permanent job?	{If Bperm=2 (Not permanent)} {b02 = 2}
tom of come one nempermanent job.	Btemp (b02a)
INTERVIEWER TO PROMPT IF NECESSARY: Do you have an agreed end date?	In what way is your job not permanent? READ OUT
SINGLE CODE	SINGLE CODE

1. Temporary (with no agreed end date)	1.	Seasonal work	
<ol> <li>Fixed term (with an agreed end date)</li> <li>Other non-permanent job</li> </ol>	2. task	Contract for a fixed period or a fixed	
	3.	Agency temping	
	4.	Casual type of work	
	5. way (	Not permanent in some other kind of specify)	

Question	Recommendation
{ASK ALL}	One textfill is incorrect.
BHours	
How many hours per week do you usually work in your main job? {Texftill: IF	Recommendation:
BOvTime=No} { Please exclude meal breaks, paid or unpaid overtime} {Texftill: IF BOvTime=Yes} { Please exclude meal breaks, paid or unpaid overtime and any on-call working}.	{Texftill: IF BOvTime=No} {Please exclude meal breaks or any on-call working}
Record no of hours	

Question	Recommendation
BHours  How many hours per week do you usually work in your main job? {Texftill: IF BOvTime=No} { Please exclude meal	Allow programme to accept decimal points of 0.5, 0.25, 0.75 for all questions that ask about hours worked etc.
breaks, paid or unpaid overtime} {Texftill: IF BOvTime=Yes} { Please exclude meal breaks, paid or unpaid overtime and any on-call working}.	Include interviewer note:
Record no of hours	INTERVIEWER: RECORD THE NUMBER OF HOURS WORKED AS ACCURATELY AS POSSIBLE.
Also: BPaidHr {B07}	- Half hours as 0.5 (e.g. 37 and half hours per week is 37.5)
2. 3.3 (23.)	- Quarter hours record as 0.25 (e.g. 37 and

BUnpdHr {B08}	a quarter hours per week is 37.25)
BOCHrs	- Three quarter hours record as 0.75 (e.g.
BOCWrk	37 and three quarter hours per week is 37.75)
BOCATme	
BOCAct	
	Recommendation:
	Make changes to following questions
	Bhours
	BPaidHr {B07}
	BUnpdHr {B08}
	BOCHrs
	BOCWrk
	BOCATme
	BOCAct

Question	Recommendation
{IF BOvTime=Yes}	Interviewer note is not consistent with
BUnpdHr {B08}	question.
How many hours UNPAID overtime or extra hours do you usually work each week?	Recommendation:
INTERVIEWER TO RECORD ACTUAL	
NUMBER OF HOURS	BUnpdHr {B08}
	How many hours UNPAID overtime or extra hours do you usually work each week?
	INTERVIEWER TO RECORD USUAL NUMBER OF HOURS

Question	Recommendation
{IF BOCWrk and BOCATme =response} or {IF BOCWrk and BOCATme <> Don't	This question is not working properly in the programme. NatCen to check and rectify so
know/refusal}	it works in line with questionnaire
BOCAct	documentation.
And out of these [texftill number at BOCWrk or BOCATm] hours when you are at your place of work, how many hours are you required to be actively doing work?	
0744	

## Feedback and recommendations on work-life balances practices and policies

Question	Recommendation
{IF CRegwk=Yes} {C03=1}	Add a follow-up question if 'other' is selected.
CRequest {C06_01 to C06_01}	Sciected.
And what did you request?	De come mandation :
DO NOT PROMPT	Recommendation:
CODE ALL THAT APPLY	{If Crequest=Other}
1. To reduce hours of work	CRequestX
2. Work part time	INTERVIEWER: PLEASE ENTER OTHER ANSWER.
3. Change to when I work including number of days I work	
4. To increase hours of work including full-time	
5. Requested time-off / Leave arrangement	
6. Flexitime	
7. Other (Record)	
8. Can't remember	

Question	Recommendation
{IF any CWkPt to CWkAnn =yes} {IF any C13A to C13H=Yes}	Textfill answers they selected – so respondents know what 'these ways' are.
CWkPost {c13pc01 to C13pc20}	
What have been the positive consequences of working in this/these ways?	Recommendation:
OPEN	{IF any CWkPt to CWkAnn =yes} {IF any C13A to C13H=Yes}
	CWkPost {c13pc01 to C13pc20}
	What have been the positive consequences of working in this/these ways?
	INTERVIEWER: IF NEEDED: You said that you worked/have worked {texftill answers that were yes at CWkPt to CWkAnn}
	OPEN

Question	Recommendation
{IF any CWkPt to CWkAnn =yes} {IF any C13A to C13H=Yes}	Textfill answers they selected – so respondents know what 'these ways' are.
CWkNeg {c13nc01 to c13nc14}	
What have been the negative consequences of working in this/these ways?	Recommendation:
OPEN	{IF any CWkPt to CWkAnn =yes} {IF any C13A to C13H=Yes}
	CWkNeg {c13nc01 to c13nc14}
	What have been the negative consequences of working in this/these ways?
	INTERVIEWER: IF NEEDED: You said that you worked/have worked {texftill answers

that were yes at CWkPt to CWkAnn}
OPEN

Question	Recommendation
{IF any CPart to CAnnual = yes: Only ask for those items that are available at the workplace}	Textfill answers they selected – so respondents know what 'these ways' are.
CColWk {C14}	Recommendation:
And do any of the people you usually work with work in any of these ways?	recommendation.
1. Yes 2. No	{IF any CPart to CAnnual = yes: Only ask for those items that are available at the workplace}
	CColWk {C14}
	You said that the following arrangements were available at your work place {texftill answers that were yes at Cpart to CAnnual}. Do any of the people you usually work with work in any of these ways?
	1. Yes 2. No

Recommendation
Textfill answers they selected – so respondents know what 'these ways' are.
respondents know what these ways are.
Recommendation:
{IF CcolWk=Yes}
CCoIPC { c14pc01 to c14pc16}

What if any are the positive effects <b>on you</b> of your colleagues working in this/these ways?
INTERVIEWER: IF NEEDED: You said your colleagues worked in one of the following ways {texftill answers that were yes at Cpart to CAnnual}
PROMPT WHAT ELSE?
OPEN

Question	Recommendation
{IF CcolWk=Yes}  CColNc (c14nc01 to c14nc17	Textfill answers they selected – so respondents know what 'these ways' are.
What if any are the negative effects <b>on you</b> of your colleagues working in this/these ways? PROMPT WHAT ELSE?	Recommendation:
OPEN	{IF CcolWk=Yes}
	CCoINc (c14nc01 to c14nc17
	What if any are the negative effects <b>on you</b> of your colleagues working in this/these ways? PROMPT WHAT ELSE?
	INTERVIEWER: IF NEEDED: You said your colleagues worked in one of the following ways {texftill answers that were yes at Cpart to CAnnual}
	OPEN

### Feedback and recommendations on additional background

There was no feedback or recommendation about questions on additional background information.

## Feedback and recommendations on holidays and time off work

Question	Recommendation
DmHow	This is not currently 'code all' in
And how did you take time off to attend antenatal appointments? Did you take any of it as RUNNING PROMPT	programme. NatCen to make change to programme.
CODE ALL THAT APPLY	
1annual leave	
2. paid time off in addition to annual leave	
3. unpaid leave	
4. (spontaneous) sick leave	
5. (spontaneous) other types of time off (specify)	
6. (spontaneous) time off in lieu	
6. (spontaneous) don't know	

Question	Recommendation
{Ask all}  DPyHoEx {d10}  How many days of paid holiday are you	Add interviewer note so that they are aware that if respondents say 'Don't know' or 'refuse' they is a follow-up question which includes bank holidays in entitlement.
entitled to a year EXCLUDING bank or public holidays? Please tell me your annual entitlement, not the number of days you actually took	Recommendation:
Enter no of days	DPyHoEx {d10}
	How many days of paid holiday are you entitled to a year EXCLUDING bank or public holidays? Please tell me your annual entitlement, not the number of days you actually took?
	INTERVIEWER: IF RESPONDENT DOESN'T KNOW. PRESS <ctrl k="">. THE</ctrl>

NEXT QUESTION WILL ASK ABOUT HOLIDAY ENTITLEMENT <b>INCLUDING</b> BANK HOLIDAYS.
Enter no of days

## Feedback and recommendations on carers

Question	Recommendation
{If not part of boost}	Interviewers suggested the ECare was quite long and wordy.
Eintro	quite long and wordy.
We are interested in finding out the experiences of different types of employees, in particular those with caring responsibilities for children or adults."	Recommendation:
	ECare
Do you look after or give any help or support to family members, friends, neighbours or others because of either long-term physical or mental ill-health or disability, or problems related to old age?  Do not include anything you do as part of your paid employment."  : YN	Do you look after or give any help or support to anyone because of either long-term physical or mental ill-health or disability, or problems related to old age? Do not include anything you do as part of your paid employment."  : YN

#### Feedback and recommendations on childcare

Question	Recommendation
{Ask all}	Include a help screen so interviewers know
ChdCre	where to code things like 'childcare vouchers'.
Which if any, of the following childcare support are provided by your current employer? Please include <b>all</b> childcare support your employer provides whether you use it or not. READ OUT	BIS to provide.

#### CODE ALL THAT APPLY

- 1. child care such as creche or playgroup situated at or near your workplace
- 2. financial help with childcare
- 3. help with childcare arrangements during school holidays
- 4. information about local provision of childcare
- 5. some other childcare arrangements
- 6. none are provided

{Ask all}

#### **ChdCre**

Which if any, of the following childcare support are provided by your current employer? Please include all childcare support your employer provides whether you use it or not. READ OUT...

#### CODE ALL THAT APPLY

- 1. child care such as creche or playgroup situated at or near your workplace (a workplace facility does not have to be on the premises)
- 2. financial help with childcare (e.g. loans, childcare vouchers, subsidised childcare places)
- 3. help with childcare arrangements during school holidays
- 4. information about local provision of childcare
- 5. some other childcare arrangements
- 6. none are provided

#### Feedback and recommendations on respondents' employers

No suggestions or recommendations were made about questions on the respondents' employers.

#### Feedback and recommendations on respondents' jobs

Question	Recommendation
YIntro  I would now like to ask you a few more questions about your job. If you have more than one job please think about your main	Add interviewer note that highlights it is the respondents own definition of main paid job that counts.
job that you do.	Recommendation:
	{ASK ALL}

YIntro
I would now like to ask you a few more questions about your main job. If you have more than one job please think about your main job that you do.
INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS.

Question	Recommendation
SEmpT {s07}	Add reminders so respondents think about their main job.
Is your employer?  [1] A private firm or business or a limited company  [2] Some other kind of organisation	Recommendation:
	SEmpT {s07}
	Still thinking about your main job, is your employer?
	INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS.
	[1] A private firm or business or a limited company
	[2] Some other kind of organisation

Question	Recommendation
[ASK ALL]	Add interviewer note that highlights it is the
YMain {Y04}	respondents own definition of main paid job that counts.

What is your main job?		
OPEN	Recommendation:	
	[ASK ALL]	
	YMain {Y04}	
	What is your main job?	
	INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS.	
	OPEN	

	Recommendation
Question	
YMainDo  What do you mainly do in your job? INTERVIEWER: FULLY PROBE FOR ANY SPECIAL QUALIFICATIONS, TRAINING ETC : OPEN	Add interviewer note that highlights it is the respondents own definition of main paid job that counts.  Recommendation:
	YMainDo
	What do you mainly do in your main job? INTERVIEWER: FULLY PROBE FOR ANY SPECIAL QUALIFICATIONS, TRAINING ETC
	INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS.
	: OPEN

Question	Recommendation
{ASK ALL}	Add interviewer note that highlights it is the
YResp {Y06}	respondents own definition of main paid job that counts.
In your job, do you have any formal responsibility for supervising the work of other employees?	Recommendation:
[SINGLE CODE]	
1. Yes	{ASK ALL}
2. No	YResp {Y06}
	In your main job, do you have any formal responsibility for supervising the work of other employees?
	INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS.
	[SINGLE CODE]
	1. Yes
	2. No

Question	Recommendation
YMemTu {Y08}  Are you a member of a trade union or staff association?	Add code for 'not aware of TU or SA at place of work'
<ol> <li>Yes: a member of TU or SA</li> <li>No: not a member of TU or SA</li> <li>No TU/staff association at place of work</li> </ol>	Recommendation:
	YMemTu {Y08}
	Are you a member of a trade union or staff association?
	<ol> <li>Yes: a member of TU or SA</li> <li>No: not a member of TU or SA</li> <li>No TU/staff association at place of work</li> </ol>

4. Not aware of TU or SA at place of work

## Feedback and recommendations on demographic questions ("about you")

Question	Recommendation
YAge {s06}	Add interviewer note so that they know if
And finally a few questions about you. What was your age last birthday?	respondent refuses then there is a follow- up question.
Range 16100	
	Recommendation:
	YAge {s06}
	And finally a few questions about you. What was your age last birthday?
	INTERVIEWER: IF RESPONDENT DOESN'T WANT TO ANSWER THIS QUESTION. PRESS <ctrl k=""> OR <ctrl r="">. THE NEXT QUESTION WILL ASK FOR THEIR AGE IN BANDS.</ctrl></ctrl>
	Range 16100

Recommendation
Interviewers suggested that this question was too wordy.
Recommendation:
{Ask all}  ZDias {z03}

Do you have any physical or mental health condition or illnesses lasting or expected to last for 12 months or more?
1. Yes 2. No

Question	Recommendation
{If zDias = Yes}	Change codes so less wordy.
ZReduce	
Does your condition or illness reduce your ability to carry out day-to-day activities? IF YES: Is that a lot or a little?	Recommendation:
1. Yes, a lot,	{If zDias = Yes}
<ul><li>2. Yes, a little, or,</li><li>3. Not at all?</li></ul>	ZReduce
	Does your condition or illness reduce your ability to carry out day-to-day activities? IF YES: Is that a lot or a little?
	<ol> <li>A lot,</li> <li>A little, or,</li> <li>Not at all?</li> </ol>

Question	Recommendation
{Ask all}	If respondent refuses or doesn't know the
{ZUPay {z07}	answer to this question, include a follow-up banded question for annual pay before tax.
How much are you paid before tax and other deductions such as National Insurance? Would you like to answer this annually, monthly or weekly?	NatCen to provide suggestion.
[1] Annually	{If ZUPay = refuasl}
[2] Monthly	ZUPayRef
[3] Weekly	Would you be prepared to answer a

[-3] Refused	banded question about your pay?
	: YN
	{If ZUPayRef=Yes or ZUPay = don't know}
	ZUPBnd
	Would you be able to tell me which of the following bands represents the amount you are paid per year before tax and other deductions such as National Insurance? Is it
	<ol> <li>Under £5,000</li> <li>Over £5,000 but less than £10,000</li> <li>Over £10,000 but less than £15,000</li> <li>Over £15,000 but less than £20,000</li> <li>Over £20,000 but less than £25,000</li> <li>Over £25,000 but less than £30,000</li> <li>Over £30,000 but less than £35,000</li> <li>Over £35,000 but less than £40,000</li> <li>Over £40,000 but less than £45,000</li> <li>Over £40,000 but less than £45,000</li> </ol>

Question	Recommendation
{ask all}	
ZHInc {z09}  Approximately, what is the gross total income of your household before Tax and other  deductions such as National Insurance? Would you like to answer this annually,	If respondent refuses or doesn't know the answer to this question include a follow-up banded question for gross total income of your household before Tax.  NatCen to provide suggestion.
monthly or weekly? [1] Annually [2] Monthly [3] Weekly	{If ZHInc=refusal}  ZHIncRef  Would you be prepared to answer a banded question about your household income?": YN

[-3] Refused	{If ZHIncRef= yes}
	ZHInBnd
	Would you be able to tell me which of the following bands represents the gross total income of your household per year before Tax and other deductions such as National Insurance? Is it
	1. Under £5,000
	2. Over £5,000 but less than £10,000
	3. Over £10,000 but less than £15,000
	4. Over £15,000 but less than £20,000
	5. Over £20,000 but less than £25,000
	6. Over £25,000 but less than £30,000
	7. Over £30,000 but less than £35,000
	8. Over £35,000 but less than £40,000
	9. Over £40,000 but less than £45,000
	10.45,000 and over

### Feedback and recommendations on recontact questions

Question	Recommendation
{ASK ALL}	The current routing means that, for example, a respondent who does want a
ZRecon {z12}  Thank you very much for taking part in this survey. In case we wanted to contact you again in relation to the issues we discussed, would you be willing to be contacted again?	letter but does not want their information to be passed to BIS are asked the same question. Suggest changing the question using textfills based on previous response. An example is given below
<ol> <li>Yes – willing to be recontacted</li> <li>No – not willing to be recontacted</li> </ol>	{If ZRecon=Yes or ZLet=Yes or ZPass=No}  Ttl
{ASK ALL}	[So we can recontact you and send you a letter]
ZLet	Can I take your name and address. First
Would you like to receive a letter which will	what title should we use.
explain a bit more about the study that you took part in today?	If the title is not known press <ctrl k="">.</ctrl>
1. Yes	
2. No	

{ASK ALL}

#### ZPass {z13}

If the Department for Business Innovation and Skills wanted to do a follow-up to this study, would you be willing for us to pass your details to them or another research organisation like ourselves?

Yes – willing for details to be passed on

No – not willing for details to be passed on

{If ZRecon=Yes or ZLet=Yes or ZPass=Yes}

#### Ttl

In that case can I take your name and address. First what title should we use.

If the title is not known press <Ctrl K>.

Question	Recommendation
<ul><li>ZLet</li><li>Would you like to receive a letter which will explain a bit more about the study that you took part in today?</li><li>1. Yes</li><li>2. No</li></ul>	Interviewers felt this was a good idea. 50% of respondents said they would like to receive a letter.

Question	Recommendation
{If ZRecon=Yes or ZLet=Yes or ZPass=Yes}	Allow more characters [250] to be entered at Add1 to Add3.

#### Add1

And what is the 1st line of your address?

OPEN

Also add a question to record an email address.

#### Add2

And what is the 2nd line of your address?

**OPEN** 

#### Add3

And what is the 3rd line of your address?

**OPEN** 

Question	Recommendation

{Ask all}

#### Thank

On behalf of the Department for Business, Innovation and Skills and NatCen, I would like to thank you for the time and help you've given me today. If you would like to ascertain that we are a bone fida research company, I can offer you a freephone number to call. Would you like it? {If yes – (number supplied}

Add reassurance about confidentiality. Add website address.

Recommendation:

{Ask all}

#### **Thank**

"On behalf of the Department for Business, Innovation and Skills and NatCen, I would like to thank you for the time and help you've given me today. I can reassure you that all your answers will be treated in the strictest confidence in accordance with the Data Protection Act.

If you would like to ascertain that we are a bone fida research company, I can offer you a freephone number to call or a website address. Would you like it?

IF YES - FREEPHONE NUMBER - 0800 652 9294.WEBSITE

ADDRESS: www.natcen.ac.uk/study/WLB
IF ASKED/IF NECCESSARY - BIS CONTACT : Jane Carr, Business Innovation and Skills, Tel 020 7215 5000)."

## 5. Fieldwork

#### 5.1 Interviewer training and instructions

All interviewers working on the telephone survey underwent specific training for the project. This involved attending a face to face briefing with members of the research team and managers and supervisors from the Telephone Unit. In addition, all interviewers received a detailed set of briefing instructions giving background to the project, information on the sample and questionnaire and instructions on what to do at key points in the interview.

The full interviewer instructions for the main stage are contained in Appendix B.

#### 5.2 Fieldwork period

Fieldwork was carried out by interviewers in NatCen's Telephone Unit between 1<sup>st</sup> February and 30<sup>th</sup> March of 2011.

#### 5.3 Response rates

Table 9 shows fieldwork outcomes broken down by sample type. In total, 65,000 telephone numbers were generated using RDD, 42 per cent of which were screened out because they were invalid or non-residential numbers. A further 30 per cent were connected phone numbers that were never answered (despite a number of contact attempts being made) or where the interviewer was unable to complete the screening questions. Eligibility of households at these numbers could not be established. For the remaining 28 per cent, interviewers were able to make contact and complete the screening questions.

Interviewers conducted 2,767 interviews in total. The final sample sizes were 1,874 for the core sample plus 893 additional boost interviews. These broke down as 280 boost interviews with parents whose youngest child in the household was aged 0-5 years and 320 boost interviews with parents whose youngest child was aged 6-17 years. There were also 290 additional boost interviews with employees with non-childcare caring responsibilities. The boost interviews were combined with similar employees from the core sample during analysis. The combined samples gave 829 carers and 1373 parents of children aged 0-17 (582 parents whose youngest child was aged 0-5 and 784 parents whose youngest child was aged 6-17. There were seven parents of children whose ages are unknown).

Table 9 Fieldwork outcor	nes by sa	imple type					
Final outcomes	Total			Core Cases		<b>Boost Cases</b>	
	Count	%	Count	%	Count	%	
	-	% Covered		% Covered		% Covered	
Total numbers covered	65000	100	31823	100	33177	100	
Invalid and non-residential							
numbers	27114	42	13353	42	13761	41	
- Non-residential	1798	3	875	3	923	3	
- Invalid number	25316	39	12478	39	12838	39	
Numbers with unknown							
Eligibility - Unknown eligibility -	57802	30	27714	30	30088	30	
contact made - Unknown eligibility - no	11369	17	5533	17	5836	18	
contact made	8124	12	3946	12	4178	13	
Numbers with known							
eligibility	18393	28	8991	28	9402	28	
- Ineligible households	11195	17	4882	15	6313	19	
- Eligible households	7198	11	4109	13	3089	9	
		% of those with known eligibility		% of those with known eligibility		% of those with known eligibility	
Productive interviews	2765 <sup>1</sup>	38	1873	46	892	29	
- Partial interviews	16	0	12	0	4	0	
- Refusal	2856	40	1450	35	1406	46	
- No contact with selected	2000	13	50	11	1.50	15	
respondent	910	. 3	457		453	.0	
- Other unproductive	651	9	317	8	334	11	

<sup>&</sup>lt;sup>1</sup> Two partials were included in the final dataset: The final dataset contains 2767 cases - 1874 core and 893 boost. Source: WLB4 2011

Table 10 shows the true response rates for the core and boost samples. The true response rate is calculated as the number of achieved interviews divided by the total number of eligible households. This includes households with known eligibility and plus the estimated number of eligible households at numbers where interviewers could not establish eligibility. For example, 46 per cent of the households in the core sample where eligibility was known were found to be eligible, the remaining 54 per cent were found to be ineligible. Therefore 46 per cent (4,332) of the 9,479 households in the core sample where eligibility could not be established were assumed to be eligible. Therefore the total number of eligible households in the core sample was estimated to be 8,441 (4,332 + 4,109) and the true response rate for the core

sample was 22 per cent (1,873 divided by 8,441).

Table 10 True response rates by sample type				
Estimated true response rate	Total (core + boost)	Core Cases	<b>Boost Cases</b>	
Issued cases	65000	31823	33177	
Invalid and non-residential numbers	27114	13353	13761	
Total with known eligibility	18393	8991	9402	
Number of ineligible	11195	4882	6313	
Number of eligible	7198	4109	3089	
% eligible	39%	46%	33%	
Total with unknown eligibility Number of unknown eligible likely to be	19493	9479	10014	
eligible	7628	4332	3290	
Estimated total number eligible (those with known eligibility plus estimated				
number with unknown eligibility)	14826	8441	6379	
Number of productive interviews	2765	1873	892	
Estimated true response rate	19%	22%	14%	

<sup>&</sup>lt;sup>1</sup> Two partials were included in the final dataset: The final dataset contains 2767 cases - 1874 core and 893 boost.

Source: WLB4 2011

# 6 Data management

This chapter covers work carried out with the dataset after interviewing. It covers coding and editing, data checking and cleaning and the production of derived variables.

#### 6.1 Coding and editing

The general approach to coding and editing is set out in the sub-sections following. Detailed coding instructions are given in Appendix C.

#### Coding

There were two types of question where interviewers transcribe the answers of their respondents, rather than coding them.

#### 'Other - please specify' questions.

There were a number of questions where all possible responses could not be envisaged prior to the interview or where the interviewer was not confident enough to code the responses to the existing code frames. In these cases, respondents were given the opportunity to offer other answers which are transcribed by interviewers.

In many instances, it was possible to code these responses back into the existing code frame, and this should be the coder's first response. However, this was not always possible, as new, distinct groups of responses emerged. The researchers looked at early returns from the fieldwork and decided where new codes might be necessary. Coders used these new codes where the existing code frame was not appropriate.

#### Open questions

Some questions had no code frame at the time of interview. Instead, interviewers recorded verbatim what was said by the respondent. The research team looked at some early returns and drew up coding frames that could accommodate most of the answers given.

Any problematic cases were referred to the research team with coders making a note on the fact sheet.

#### **Editing**

The editor's role was to tidy up the data when it arrived from the field in order to improve the data quality and accuracy for the client. The main tasks were to interpret interviewer memos, to rid the data of any wrong codes, and to resolve any inconsistencies.

#### 6.2 Derived variables

The following outlines variables which were derived for WLB4. The full SPSS syntax used to derive variables is given in Appendix D.

Variable name	Description
Sandwich	Flag for parents, carers and 'sandwich generation'.
	Categories: "Parent carers"; "Parent only"; "Carer only"; "Neither".
Perm	Job type
	Categories: "Permanent"; "Non permanent-agency", "Non-permanent other".
Usualhours	Usual hours worked
	Categories: "Less than 30 hours"; "30-35"; ">35-40"; ">40-48"; ">48".
	Note: ACTUALHOURS in WLB3 hours question is different (based on contracted hours).
Usualhours2	Usual hours worked (alternative grouping)
	Categories: "Less than 30 hours"; "30-35"; ">35-40"; ">40-48"; ">48-55"; ">55".
Usualhours3	Usual hours worked (alternative grouping)
	Categories: "Less than 20 hours"; "20-30", ">30-35"; ">35-40"; ">40-48"; ">48-55"; ">55".
FTPTdummy	Full-time/part-time dummy variable
	Categories: "Full-time (30+ hours)"; "Part-time (<30 hours)"
WORKSTATUS	Work status
	Categories: "Full-time (30+ hours)"; "Part-time (<30 hours)"
	Note: As FTPTdummy but PT category = 2. Full-time/part-time in WLB3 was derived from contracted hours. Also part-time in another variable in WLB3 is derived from self-reported part time from flexible working questions (FLEXWORK)

PAIDOTBAND.	Number of hours spent working paid overtime.
	Categories: "Less than 1 hour"; "1<3 hours"; "3<6 hours"; "6<10 hours"; "10<15 hours"; "15 hours or more".
donepaidOT	Flags individuals who have worked any paid overtime.
	Categories: dummy variable.
	Note: This variable = 1 if Bpaidhr is greater than zero. Any cases where Bpaidhr = 0 are not flagged.
UNPAIDOTBAND	Number of hours spent working unpaid overtime.
	Categories: "Less than 1 hour"; "1<3 hours"; "3<6 hours"; "6<10 hours"; "10<15 hours"; "15 hours or more".
doneUpaidOT	Flags individuals who have worked any unpaid overtime.
	Categories: dummy variable.
	Note: This variable = 1 if Bunpdhr is greater than zero. Any cases where Bunpdhr = 0 are not flagged.
overtimeworked	Proportion working paid and unpaid overtime.
	Categories: dummy variable.
BResOT2	Main reason worked overtime.
	Categories: dummy variable.
REASOVERTM2.	Main reason worked overtime - collapsed categories
	Categories: "Workload demands"; "Organisational culture"; "Personal choice"
avehrsOC	Average hours worked on call in a calendar month.
	Note: Based on BOCHrs, adjusted for time period given in BOCOft. Employees that are on call all the time are not included
OCAllBand	Average hours worked on call in a calendar month - banded.
	Categories: "Less than 5 hours"; "5-<10 hours"; "10-<20 hours"; "20-<30 hours"; "30-<40 hours"; "40-<50 hours"; "50-<100 hours"; "100 hours or more".
	Note: Based on avehrsOC. Employees that are on call all the time are not included

avehrswplOC	Average hours worked on call in workplace in a calendar
	month.
	Note: Based on BOCWrk, adjusted for time period given in BOCOft. Employees that are on call all the time are not included
OCWplBand	Average hours worked on call in workplace in a calendar month - banded. Based on avehrswpIOC:
	Categories:"Less than 5 hours"; "5-<10 hours"; "10-<20 hours"; "20-<30 hours"; "30-<40 hours"; "40-<50 hours"; "50-<100 hours"; "100 hours or more".
	Note: Employees that are on call all the time are not included.
PrOCWkpl	Proportion of on call hours spent at workplace.
	Note: avehrswpIOC divided by avehrsOC. Employees that are on call all the time are not included
avehrswrkOC	Average hours actually worked whilst on call in a calendar month.
	Note: Based on BOCAct, adjusted for time period given in BOCOft. Employees that are on call all the time are not included
OCActBand	Average hours actually worked whilst on call in a calendar month - banded.
	Categories: "Less than 5 hours"; "5-<10 hours"; "10-<20 hours"; "20-<30 hours"; "30-<40 hours"; "40-<50 hours"; "50-<100 hours"; "100 hours or more".
	Note: Based on avehrswrkOC. Employees that are on call all the time are not included
hourssat	Level of satisfaction with hours worked - reversed:
	Categories: "Very dissatisfied"; "Dissatisfied"; "Neither satisfied nor dissatisfied"; "Satisfied"; "Very satisfied"
g02rev	Relations between management and staff within the workplace.
	Categories: "Very bad"; "Bad"; "Neither bad nor good"; "Good"; "Very good"
workgend	Work status and gender.
	Categories: "Male full-time"; "Female full-time"; "Male part-

	time"; "Female part-time"
cwasat	Level of satisfaction with current working arrangements - reversed.
	Categories: "Very dissatisfied"; "Dissatisfied"; "Neither satisfied nor dissatisfied"; "Satisfied"; "Very satisfied".
nochangegroup	Reason not requested to change working - reduced categories:
	Categories: "Personal reasons"; "business reasons"; "both"; "other".
nochangebus	Reason not requested to change working arrangements - business:
	Categories: "Business reasons"; "Not business reasons".
nochangeper	Reason not requested to change working arrangements - personal:
	Categories: "Personal reasons"; "Not personal reasons".
REQTOCHANGE	Outcome of request to change work practices
	Categories: "All yes responses"; "All no responses"; "Awaiting outcome".
CAgree2	Request negotiations - compressed:
	Categories: "Accepted"; "Accepted after negotiation, compromise or appeal"; "Awaiting the outcome or decision"; "Declined or declined after appeal".
CAgree3	Request negotiations - compressed:
	Categories: "Accepted, declined or awaiting outcome"; "Accepted or declined following negotiations, appeal or compromise".
reqoutcome	Communication of outcome of request:
	Categories: "Formal (written)"; "Informal (spoken)".
ONEORMORE	Flexible working arrangements available:
	Categories: "One or more flexible arrangements available"; "No flexible working arrangements available or don't know".
FLEXAVAIL	Availability of flexible working arrangements - count.
flexavail2	Degree of flexibility offered:

	Catagorica, "Llp to 2", "2 or mare"
	Categories: "Up to 2"; "3 or more"
	Note: Recode of flexavail.
combowork	Number of flexible working arrangements actually used:
	Categories: "0 flexible working arrangements"; "1 - 2 flexible working arrangements"; "3 or more flexible working arrangements".
CPosDV	Respondent has currently works (or has worked in past 12 months) a flexible/alternative working arrangement:
	Categories: "Mentioned"; "Not mentioned".
CFlexDV	Anyone who said that flexible working was available at CPart - CAnnual.
	Categories: dummy variable
FLEXWORK	Flexible working status:
	Categories: "Part-time and other flexible working"; "Flexible worker other than part-time"; "Non-flexible worker".
FLEXWORK2	Flexible working status (recode of FLEXWORK)
	Categories: "Part-time only"; "Part-time and other flexible working"; "Flexible worker other than part-time"; "Non-flexible worker".
CWkPostgroup	Positive consequences of working flexible arrangements - grouped.
	Categories: "Not applicable", "More time"; "Convenience"; "Improved WLB"; "No positive consequences"; "Time and convenience"; "Time and improved WLB"; "Convenience and improved WLB"; All three categories"
CWkPostCON	Positive consequences of flexible working - convenience.
	Categories: dummy variable
CWkPostTIME	Positive consequences of flexible working - time.
	Categories: dummy variable
CWkPostWLB	Positive consequences of flexible working - WLB improved.
	Categories: dummy variable
CWkNeggroup	Negative consequences of flexible working arrangements - grouped.

	Categories: "Not applicable"; "Financial detriment"; "Reduced WLB"; "Both financial detriment and reduced WLB"; "No negative consequences"!
CWkNegfin	Negative consequences of flexible working - financial detriment.
	Categories: dummy variable
CWkNegwlb	Negative consequences of flexible working - reduced WLB.
	Categories: dummy variable
CColPCgroup	Positive consequences colleagues' flexible working arrangements - grouped.
	Categories: "Not applicable"; "Work environment benefits"; "Business benefits"; "Individual benefits"; "Work and business benefits"; "Work and individual benefits"; "Business and individual benefits"; "Doesn't affect me"
CColPCbus	Positive consequences of colleagues' flexible working - business benefits.
	Categories: dummy variable
CColPCind	Positive consequences of colleagues' flexible working - individual benefits.
	Categories: dummy variable
CColPCwk	Positive consequences of colleagues' flexible working – better work environment.
	Categories: dummy variable
CColNCgroup	Negative consequences colleagues' flexible working arrangements - grouped.
	Categories: "Not applicable"; "Workload related"; "Individual consequences"; "Communication"; "Workload related and individual consequences"; "Workload related and communication"; "Individual consequences and communication"; "No negative consequences"
CColNCcom	Negative consequences of colleagues' flexible working - communication.
	Categories: dummy variable
CColNCind	Negative consequences of colleagues' flexible working - individual consequences.

	Categories: dummy variable
CColNCwk	Negative consequences of colleagues' flexible working - workload-related consequences.
	Categories: dummy variable
g04irev	Having more choice in working arrangements improves workplace morale – reversed
	Categories: "Strongly disagree"; "Disagree"; "Neither disagree nor agree"; "Agree", "Strongly agree".
g04grev	People who work flexibly create more work for others- reversed
	Categories: "Strongly disagree"; "Disagree"; "Neither disagree nor agree"; "Agree", "Strongly agree".
g04lrev	People who work flexibly are less likely to get promoted – reversed
	Categories: "Strongly disagree"; "Disagree"; "Neither disagrees nor agrees"; "Agree", "Strongly agree".
PARENTSTATUS	Parentla status, whether there are dependent children in the household
	Categories: dummy variable
	Note: Achild(a01) and Aresp (a02) combined.
PARDUMMY	Dependent children/no dependent children as a dummy variable.
	Categories: dummy variable
PMSTATUS	Parental status and martial status
	Categories: "Coupled mother"; "Coupled father"; "Lone father"; "Lone mother"; "Parent not living with child".
GENPARENT	Parental status and gender
	Categories: "Male with dep children"; "Female with dep children"; "Female without dep children"; "Male without dep children".
	Note: For all who have children (i.e. both those who live with and those who do not live with but look after/ care for).
PARENTAL	Parental status

	1
	Categories: "Dependent child under age 6"; "Dependent child age 6+"; "No children".
PARENTAL2	Parental status
	Categories: "Dependent children under 6"; "Dpendent children 6-<12"; "Dependent children 12-17"; "No children".
YOUNGEST	Age of youngest child - count
YOUNGCHILD.	Age of youngest child (grouped)
	Categories: "Child under age 2"; "Child 2-under 6"; "6-under 12"; "12+".
youngestband	Age of youngest child (alternative grouping)
	Categories: "Child under age 2"; "Child 2-under 6"; "6-under 12"; "12-15"; "15+".
illarrang	Arrangements when child is ill.
	Categories: "Worked flexibly, including from home"; "Arranged care, including child's other parent and formal or informal childcare"; "Took paid or unpaid leave"; "A combination of arranging care and taking leave"; "Other";
	Note: Recode of DWkDo
DWkOff2	Number of days off work due to child's illness in past 3 months
	Categories: "One day or less"; "More than one day"
	Note: Recode of DMWkOff.
DMAnte2	Father time off for antenatal appointments (includes proxy).
	Categories: "Yes"; "No".
	Note: Recode of DMAnte
DMApp2	Number of antenatal appointments attended by fathers.
	Categories: "1 or 2"; "3 or 4"; "5 or more".
	Note: Recode of DMApp
childcare	Type of childcare assistance provided by employer.
	Categories: "Childcare facility"; "Financial help"; "Help with arrangements during school holidays"; "Information";

	"Other", "Nething"
	"Other"; "Nothing".
careresp	Employee has caring responsibilities
	Categories: "Yes, child"; "Yes, relative in any household or non-relative adult in this household"; "Yes, non-relative adult in another household"; "No".
	Note: Recoded from Ecare and ERelFr.
careresp2	Employee has caring responsibilities - recoded for tables.
	Categories: "Yes, child or relative in any household or non-relative adult in this household"; "Yes, non-relative adult in another household"; "No".
parentcarer	Parenting and caring responsibilities
	Categories: "Neither"; "Parent"; "Carer"; "Both"
	Note: Recode of parentstatus and careresp.
dayholall	Total number of days paid holiday - count
	Note: Combined with DPyHoIn combined with DPyHoEx (see below). (note different question in WLB3)
dayholband	Total number of days paid holiday - banded.
	Categories: "<20 days excluding bank holidays or <28 days including bank holidays";
	"20-24 days excluding bank holidays or 28-32 days including bank holidays";
	"25 days excluding bank holidays or 33 days including bank holidays";
	"26-30 days excluding bank holidays or 34-38 days including bank holidays. More than 30 days excluding bank holidays or more than 38 days including bank holidays"
Gendummy	Gender of individual
	Categories: "Male"; "Female"
WORKGEND	Work status and gender
	Categories: "Female full-time"; "Female part-time"; "Male full-time"; "Female part-time".
HWLngDV	Length of service
	Categories: "Up to 12 months"; "1 Year"; "Up to 2 years";

	"More than 2 years"
LOS	Length of service (grouped)
	Categories: "Less than 12 months"; "1 year and less than 5 years"; "5 years or more".
	Note: From WLB3.
LENGTHSERV2	Length of service (alternative grouping)
	Categories: "Under 6 months"; "6 to < 12 months"; "1 to <5 years"; "5 to <10 years"; "10 years or more".
LENGTHSERV	Length of service (alternative grouping)
	Categories: "Less than 12 months"; "1 year and less than 2 years"; "2 years and less than 5 years"; "5 years+".
	Note: From WLB3.
SIC	Standard Industrial Classification (collapsed)
	Categories: "Manufacturing";
	"Construction";
	"Distribution, retail, hotels and restaurants; transport, storage and Communication";
	"Banking, finance, insurance, professional and support services";
	"Public admin, education, health";
	"Other activities (agriculture, forestry and fishing are in 'other activities' as are energy and water and those that are classified as 'other services')".
SIC1	SIC1 Industrial groups (SIC):
	Categories: "A Agriculture, forestry and fishing;
	"B,D,E Energy and Water (Inc. Mining and quarrying, electricity, gas air cond supply, water supply, sewerage, waste)";
	"C Manufacturing";
	"F Construction";
	"G,I Distribution, hotels and restaurants (inc Wholesale, retail, repair of vehicles, accommodation and food

	services)";
	"H,J Transport and communications (inc Transport and storage, information and communication";
	"K,L,M,N Banking and Finance (Inc Insurance, real estate activities, Prof, scientific, technical activities, admin and su";
	"O,P,Q Public admin, education and health (inc public admin and defence, education, health and social work)";
	"R,S,T,U Other services (inc arts, entertainment and recreation, other service activities, households as employers, etc)".
SIC2007Group	SIC2007Group Standard Industrial Classification 2007. Standard coding.
NUMBOFEMP	Number of employees in workplace (grouped)
	Categories: "1-24", "25-99"; "100-249", "250+".
NUMBOFEMP2	Number of employees in workplace (alternative grouping)
	Categories: "1-9", "10-49", "50-249", "250+".
NUMBOFEMP3	Number of employees in workplace and multi-sites
	Categories: "Single site 1-9"; "Single site 10-49"; "Single site 50-249"; "Single site 250+"; "Part of a larger organisation 1-9"; "Part of a larger organisation 10-49"; "Part of a larger organisation 50-249"; "Part of a larger organisation 250+".
SECTOR	Public sector/private sector.
	Categories: dummy variable
SOC	Standard occupational classification:
	Categories: "Managers and senior officials; "Professionals"; "Associate professional & technical"; "Administrative, secretarial, personal, sales & customer services"; "Skilled, process and elementary occupations".
SOC2	Standard occupational classification:
	Categories: "Operatives & Unskilled"; "Services & Sales"; "Clerical & Skilled Manual"; "Managers & Professionals".
SOC2000Group	Standard occupational classification 2000. Standard

	coding.
NS-SEC	Socio-Economic Classification
	Categories: "Managerial and professional"; "Intermediate"; "Routine and manual".
Management	Whether employee has managerial responsibilities
	Categories: "Yes"; "No"
MANGDUMMY.	Whether individual is a manager.
	Categories: dummy variable
YMemTU(y11)	Member of TU/SA.
	Categories: "Yes member"; "No not a member"; "No TU/SA at place of work"; "Not aware of TU/SA at place of work".
	Note: LFS variable.
unionmemb	Member of TU/SA or not.
	Categories: dummy variable
YStafTU	Other members of TU/SA
	Categories: "Yes, other people are members of TU/SA"; "No, other people are not members of TU/SA".
	Note: LFS variable.
Age	Age (banded)
	Categories: "16-24"; "25-34"; "35-44"; "45-54"; "55-64"; "65+".
	Note: WLB3 compatible.
Age_2	Age (banded)
	Categories: "16-24"; "25-39"; "40-49"; "50-59"; "60+".
ageband	Age (banded)
	Categories: "16-24"; "25-44"; "45-54"; "55+".
PMSTATUS.	Parent and couple status
	Categories: "Not a parent"; ""Coupled mother"; "Lone mother"; "Coupled father"; "Lone father".

educband	Education (banded)
	Categories: "None"; "GCSE/O Level/CSEs"; "A'levels"; "Degree/professional qual"; "Postgraduate degree; "Other".
LTIDUMMY	Long term illness/disability
	Categories: dummy variable.
Ethband	Ethnicity (banded)
	Categories: "White"; "Non-white".
ethdummy	Ethband as a dummy variable.
	Categories: dummy variable
religion	Religion
	Categories: "Christian"; "Other or none".
religion2	Religion
	Categories: "Christian"; "Other"; "None".
FAMSTAT	Family status:
	Categories: "Lone parent"; "Couple parents"; "Single, no children"; "Couple, no children".
FAMEMPSTAT	Family employment status
	Categories: "Couple with dep children"; "Dual earner couple with dep children".
	Note: (parental status x dual/single earner - no children, single parent dep children, single earner earner
hhinclowdummy	Household income under 15k as dummy variable.
	Categories: dummy variable
hhinchighdummy	Household income £40K and over - dummy variable.
	Categories: dummy variable
Persinc	Personal income band
	Categories: "Under 10,000"; "10,000-14,999"; "15,000-24,999"; "25,000-39,999"; "40,000 or more".
Hhldinc	Household income band
	Categories: "Under 15,000"; "15,000-24,999"; "25,000-

	34,999"; "35,000-44,999"; "45,000 or more".
Hhldinc2	Household income band (alternative)
	Categories: "Under 15,000"; "15,000-24,999"; "25,000-39,999"; "40,000-44,999"; "45,000 or more".

# 6.3 Weighting

WLB4 required weights to adjust for differential selection probabilities of individuals within households and non-response to the survey.

**Individual selection weights** At each contacted household, the interviewer selected the eligible individual who had had the most recent birthday. Individual selection weights are required to ensure individuals in larger households are not under-represented in the sample. The individual selection weight is equivalent to the number of eligible individuals in the household.

Non-response weights A set of non-response weights were generated for analysis of the core and boost samples. The aim is to reduce non-response bias resulting from differential non-response to the interview by age, sex, Standard Industry Classification (SIC) and sector. The weights were generated using calibration methods (Deville J-C & Sarndal C-E, 1992). Calibration weighting uses an iterative procedure to adjust a starting weight (in this case, the individual selection weight) until the distribution of the (weighted) sample matches that of the population for a set of key variables. The adjustments are made within a set of constraints that keep the values of the final weights as close as possible to those of the initial weights, thus ensuring the properties of the initial weights are retained in the final calibrated weights.

Calibration weighting requires a set of population estimates to weight to. The population estimates for the core sample and parent boost were taken from the (weighted) Labour Force Survey (LFS). As a household survey, the LFS suffers from its own non-response issue and may contain bias, but no alternative robust estimates are available for the specific population covered by WLB4. The key variables used to create the non-response weight were: age, sex, sector and Standard Industry Classification (SIC). The exact breakdowns used to generate the core weights are shown in Table 11. The breakdowns used to generate weights for the parent boost are shown in Tables 12 and 13. The weights ensure that the sample match the LFS population estimates for these key variables.

Table 11 John	parison of WLB4 a	Labour force Survey employees aged 16+ (quarter 1) 1	Core sample unweighted	Core sample with selection weights only <sup>2</sup>	Core sample weighted by the final weight
		%	%	%	%
Age band	16-24	14	6	8	14
	25-34	23	15	14	23
	35-44	24	26	25	24
	45-54	23	30	32	23
	55-64	13	20	19	13
	65 and over	2	2	2	2
Sex	Male	51	41	42	5.
	Female	49	59	58	49
Public or private	Private				
sector (reported)	Public	71	62	62	71
	Public	29	38	38	29
Industry sector in main job	Manufacturing	11	10	10	11
iii iiidiii job	Construction	5	3	3	
	Distribution, hotels				
	and restaurants	20	17	18	20
	Transport and	0	0	0	,
	communication Banking and finance	8	8	8	{
	Public admin,	15	13	12	1
	education and health Other services	33	42	42	33
	(inc agr and energy)	7	6	6	7
Ethnicity	White	91	92	91	90
	Non-white	9	8	9	10
Number of	Under 25	34	33	33	35
employees	25-49	13	14	14	13
at workplace	50-499	35	36	36	3!
(reported)	500+	18	17	17	17
Hours worked	Full-time	73	71	71	74
	Part-time	27	29	29	26
Parents	No children	64	59	58	63
	Children (all ages)	36	41	42	37
Total employees		24992840	1874	4065	1874
Age of youngest	Under 2	20	15	13	20
(parents only)	2 to 5	25	24	22	25
(Faranto only)	6 to 11	28	30	29	28
	12 to 15	19	22	24	19
	16 to 17	7	9	13	-
Total parents		9086647	769	1699	688
	e Survey 2011, Quarter 1: WL		703	1000	30.

Missing values: Don't know/refusal

Column percent

The following tables show similar comparisons of WLB4 to the LFS for employees aged 16 and over and living in Britain who are parents. The boost sample of parents was carried out in such a way that employed parents whose youngest child was aged 0 to 5 year olds were boosted relative to employed parents whose youngest child was age 6 to 17 years. The intention was to achieve 250 additional interviews with each parent group, although the final numbers were slightly higher; 280 boost interviews with parents whose youngest child was aged 0 to 5 years and 320 with parents whose youngest child was 6 to 17 years. During analysis, these boost samples are combined with their counterparts from the core sample. In total, there were 582 parents whose youngest child was aged between 0 and 5 years and 784 parents whose youngest child was aged between 6 and 17 years.

Giving the boost sample a broadly even split between these two parent groups allows more scope for analysing employees with younger children. The first step of the parent boost weights was to calibrate the two parent groups separately. Both groups were calibrated to estimates from the LFS. The sample was weighted to parent's age, sex, industry of their main job and age of youngest child. The parent boost weights were then combined, and parents whose youngest child was aged 0 to 5 years were weighted back to their correct population proportions. The final parent boost weights are for all parents whose youngest child is aged 0 to 17 years. Weighted estimates are representative of the population of employee parents with children aged 0 to 17 years.

Table 12 shows the weighted and unweighted distributions for parents whose youngest child was aged between 0 and 5 years. Table 13 shows the same for parents whose youngest child was aged between 6 and 17 years.

<sup>&</sup>lt;sup>1</sup>Labour Force Survey 2011, Quarter 1.All employees aged 16 years and over.

<sup>&</sup>lt;sup>2</sup>Weights correct for unequal selection probabilities of individuals in households with more than one eligible person

	parison of WLB4 ar	Labour force Survey <sup>1</sup>	Core+boost sample unweighted	Core+boost sample with selection weights only <sup>2</sup>	Core+boost sample weighted by the final weight
		%	%	%	9
Age band	16-24	6	4	4	
J	25-34	45	35	34	4
	35-44	43	50	51	4:
	45+	6	10	11	(
Sex	Male	54	48	50	5-
	Female	46	52	50	4
Public or private	Private				
sector (reported)	5 LP.	72	64	64	7
	Public	28	36	36	2
Industry sector	Manufacturing	11	10	10	1
n main job	Construction	11	10 3	10	l
	Distribution, hotels and	6	3	3	
	restaurants Transport and	18	16	16	1
	communication	9	9	9	
	Banking and finance	17	17	18	1
	Public admin, education				_
	and health	33	40	41	3
	Other services (inc agr and energy)	7	5	5	
Ethnicity	White	85	86	85	8
	Non-white	15	14	15	1
Number of	Under 25	32	29	28	3
employees	25-49	13	16	16	1
at workplace	50-499	34	37	36	3
(reported)	500+	21	19	19	1
Hours worked	Full-time	70	69	70	7
	Part-time	30	31	30	2
Age of youngest	Under 2 years	45	40	40	4
	2 to 5 years	55	60	60	5
Total parents who years	se youngest child is 0-5	4176347	582	582	58

<sup>&</sup>lt;sup>1</sup>Labour Force Survey 2011, Quarter 1.All employees aged 16 years and over whose youngest child is aged between 0 and 5 years.
<sup>2</sup>Weights correct for unequal selection probabilities of individuals in households with more than one eligible person
Missing values: Don't know/refusal
Column percent

	parison of WLB4 ar	Labour force Survey <sup>1</sup>	Core+boost sample unweighted	Core+boost sample with selection weights only <sup>2</sup>	Core+boost sample weighted by the final weight
		%	%	%	%
Age band	16-34	8	7	6	8
J	35-44	45	42	39	45
	45-54	43	46	50	43
	55+	4	5	5	4
Sex	Male	45	35	37	44
	Female	55	65	63	56
Public or private	Private				
sector (reported)		64	55	55	64
,	Public	36	45	45	36
Industry sector	Manufacturing				
in main job		11	7	8	11
	Construction	5	3	3	5
	Distribution, hotels and	40	40	4.4	4.0
	restaurants Transport and	16	13	14	16
	communication	8	8	9	8
	Banking and finance	14	12	12	14
	Public admin, education		12	12	• •
	and health	41	51	49	42
	Other services (inc agr				
	and energy)	6	5	5	6
Ethnicity	White	91	91	90	90
	Non-white	9	9	10	10
Number of	Under 25	32	32	32	34
employees	25-49	15	16	16	15
at workplace	50-499	35	36	36	36
(reported)	500+	18	17	16	15
Hours worked	Full-time	68	68	69	71
	Part-time	32	32	31	29
Age of youngest	6 to 11	52	50	44	52
	12 to 15	35	35	36	35
	16 to 17	13	15	20	14
Total parents who years	se youngest child is 6-17	4910300	784	784	784

Missing values: Don't know/refusal Column percent

<sup>&</sup>lt;sup>1</sup>Labour Force Survey 2011, Quarter 1.All employees aged 16 years and over whose youngest child is aged between 6 and 17 years <sup>2</sup>Weights correct for unequal selection probabilities of individuals in households with more than one eligible person

The carers boost was weighted using a different set of population estimates. The definition of carer used in the LFS does not match the one used in WLB4, as the LFS identifies paid carers only. This meant we were unable to identify an equivalent group of carers in the LFS and an alternative source of population data was required. The 2007 Adult Psychiatric Morbidity survey (APMS) was selected as it was a robust random probability sample that used a definition of carers that matched that used in WLB4. Calibration weighting methods were used to weight the age and sex profile of carers in WLB4 to that of the APMS. Table 14 shows a comparison of WLB4 to the 2007 Adult Psychiatric Morbidity Survey (APMS) for employees aged 16 and over and living in Britain who are carers.

. 45.0 0 00	oarison of WLB4	una / ii mo. ouro	Core+boost	Core+boost sample with selection weights	Core+boost sample weighted by the final
		APMS <sup>1</sup>	unweighted	only <sup>2</sup>	weight
		%	%	%	%
Age band	16-34	24	11	11	24
J	35-44	26	20	18	26
	45-54	29	39	42	29
	55 and over	21	30	29	21
Sex	Male	45	35	36	45
	Female	55	65	64	55
Ethnicity	White	92	93	92	91
	Non-white	8	7	8	9
Hours worked	Full-time	67	68	68	70
	Part-time	33	32	32	30
Parents	No children	66	62	61	66
	Children (0-17)	34	38	39	35
Age of youngest	Under 6	31	26	25	31
(parents only)	6 to 17	69	74	75	69
	Under 2	12	9	8	12
	2 to 5	19	18	17	19
	6 to 11	33	33	29	33
	12 to 15	21	28	30	21
	16 to 17	15	13	17	15
Total carers		920	829	829	829
Source: APMS 2007:	WLB4 2011				

<sup>&</sup>lt;sup>1</sup>Adult Psychiatric Morbidity Survey 2007. All employees aged 16 years and over who have caring responsibilities

Missing values: Don't know/refusal

Column percent

<sup>&</sup>lt;sup>2</sup>Weights correct for unequal selection probabilities of individuals in households with more than one eligible person

Table 15 shows the final weights produced for WLB4 and an overview of when each weight should be used during analysis.

Table 15 Weights produced for WLB4

Name	Label	Sample	Use
Wt_core	Core sample weight	All core sample	For any analysis of working adult employees
Wt_bst017	Parents with the youngest child 0-17 years	Combined 0-5 and 6-17 boost samples + eligible core sample	For any analysis of parents
Wt_bstcare	Carers boost weight	Carers boost sample + eligible core sample	For any analysis of employees with caring responsibilities
Wt_bstall	Carers and parents	Carers and parents boost samples and eligible core sample	For any analysis of employees with caring responsibilities who are also parents
Source: WLB4 2011			

# 7. Analysis methods and standard errors

This section outlines the methodology used to conduct analysis in the main report, including the approaches to statistical testing of differences and details of multivariate analysis.

# 7.1 How analysis was carried out for the main report

The analysis was carried out using SPSS (PASW version 18)<sup>7</sup>. The analysis was based on all fully productive interviews<sup>8</sup> and all analyses applied the appropriate weights to adjust for individual selection and non-response (see Section 6.3 for more details about the weights).

The WLB4 sample comprises a core sample plus two boost samples. The core sample was used for analysis of the employee population and for prevalence estimates, for example to find the proportion of carers in the employee population. The relevant boosts were included for all relevant sub-group analyses, hence the analyses in the main report used individuals from the boost sample plus any corresponding individuals from the core.

The results of the bivariate analyses are presented in Annex C of the main report. The cross-tabulations were produced in SPSS using the 'Tables' command (available in the Tables Original option) and all tables show weighted statistics (percentages or means as appropriate), along with unweighted base numbers. Any differences significant at the 5% level were marked in the tables by shading the relevant rows. Significant differences in the answers to one question by the break variables are tested for using a bivariate logistic regression. Pair-wise significance testing between individual categories of a break variable has not been carried out as this increases the risk of finding spurious significant differences purely by chance due to multiple testing.

As the WLB4 sample is stratified and weighted, the bivariate logistic regression was run using the CSLOGISTIC command to take the complex survey design into account. The CSLOGISTIC command is available in SPSS as part of the Complex Samples option. The complex samples option in SPSS allows analysts to specify the cluster, strata and weight variables by setting up a plan file which

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<sup>&</sup>lt;sup>7</sup> NatCen uses SPSS version PASW (1200) 18.0 with the following add-on options: Tables Original (1201) 18.0; PASW Regression (1202) 18.00; 1210 (1210) 18.0 and PASW Complex Samples (1211) 18.0.

<sup>&</sup>lt;sup>8</sup> Using ZPart as our cut-off point for inclusion in the analysis, there were 14 partial interviews which have not answered up to this question. We do not have the background information about these respondents necessary to include them in the analysis. The remaining 2 partials are included.

is used by SPSS in the logistic regression to adjust the standard errors around the estimates and therefore obtain more reliable significance results.

# 7.2 Multivariate analysis methods

Chapter 6 of the main report investigates flexible workers further, using a mix of descriptive and multivariate analytical methods. The first step was to run a bivariate analysis to identify which individual and employment characteristics were significantly related to flexible working take-up. These variables were then entered into a stepwise logistic regression model (where the outcome is a binary variable denoting whether an employee worked flexibly vs. not working flexibly). The model identifies significant relationships between the individual and employment characteristics and flexible working take-up whilst holding other factors constant. The stepwise regression uses an iterative procedure to identify significant characteristics. The variables suggested by the model, and the direction of the associations, are checked to ensure they are credible (it is possible for the stepwise procedure to identify relationships that occur purely by chance). These variables are then entered into the final model. This model is run using CSLOGISTIC and takes the complex survey design into account, hence gives more accurate standard errors and coefficients.

# 7.3 A note on design effects and complex standard errors

All analyses in the WLB4 report were conducted using complex samples methodology. We recommend that all analysis carried out on WLB data use these methods. Using complex samples methodology means information on sample stratification and weighting is incorporated into the calculation of standard errors. This means the standard errors are more accurate. A standard error based on an assumed simple random sample (which is the default for statistical analysis carried out in packages without complex samples modules) would not incorporate this information and would be more conservative as a result.

In some past reports, the analysis has ignored the sample design. The standard errors and statistical tests treat the sample as if it was a simple random sample. This happened because the availability of complex samples was, until relatively recently, not standard in statistical packages and complex standard errors were difficult to run.

The generation of standard errors is important because standard errors are the basis for all statistical tests. If a standard error is conservative (i.e. smaller than it should really be), the resulting test will be more conservative and may give a negative result when a more accurate test would show a significant relationship. Significant relationships may go unreported as a consequence.

One past method of addressing this has been to produce tables on complex standard errors and design factors for key estimates in a technical report. These were then used an accompaniment to the main report. The design factor shows how much the standard errors of the survey estimates have been inflated by the actual survey design compared with a simple random sample of the same size. Design effects are calculated by dividing the complex standard error of an estimate by a standard error for the same estimate that assumes simple

random sampling (i.e. ignoring the sample design). A standard error for a different estimate that has been generated under the assumption of simple random sampling can be multipled by the design factor to give an approximate complex sample error for that estimate, hence the tables in the technical report could be used to verify the findings of the main report and results of any subsequent analysis. However, it is far more preferable to generate complex standard errors directly. Statistical packages are now able to generate complex standard errors as routine, removing the need for such technical tables. We recommend all analyses are carried out using complex samples methods.

# 8. Data user guide

This section gives more information about using the WLB4 data to conduct analysis.

# 8.1 About the different samples

The sample for WLB4 comprised a core sample plus two boost samples. The core sample was designed be representative of all employees (individuals who were not self employed or proprietors) who were aged 16 years or over and British residents. The boost samples targeted two employee sub-groups of specific interest to BIS; working parents of children aged 0 to 17 years and employees with non-child caring responsibilities.

The boost sample of parents was selected in such a way that employed parents whose youngest child was 0 to 5 years were given a higher chance of selection than employed parents whose youngest child was 6 to 17 years. The intention was to give the boost sample of parents a broadly even split between these two groups to allow more scope for analysing parents of younger children. The weights adjust the parents boost back to the correct population proportions. Weighted estimates are representative of the population of employee parents with children aged 0 to 17 years.

The questionnaire administered to the boost sample was identical to that administered to individuals in the core sample, meaning data from the core and boost samples can be combined.

# 8.2 Using the different samples

The core sample should be used for analysis of the general employee population and for prevalence estimates, for example, to find the proportion of carers in the employee population. The relevant boosts plus any corresponding individuals from the core should be used for all relevant sub-group analyses, hence the carer boost sample plus carers from the core sample would be used to investigate carer employees more fully.

There were 1,874 interviews in the final core sample plus 893 additional boost interviews. The boost interviews can be broken down into 280 boost interviews with parents whose youngest child in the household was aged 0 to 5 years, 320 boost interviews with parents whose youngest child was aged 6 to 17 years and 290 boost interviews with employees with non-childcare caring responsibilities. The boost interviews should be combined with similar employees from the core sample during analysis. The combined samples give 829 carers and 1373 parents of children aged 0 to 17 (582 parents whose youngest child was aged 0 to 5 and 784 parents whose youngest child was aged 6 to 17. There were seven parents of children whose ages are unknown). The different samples will be filtered automatically once the relevant weights are applied.

# 8.3 A note on weights

WLB4 required weights to adjust for differential selection probabilities of individuals within households and non-response to the survey.

Applying the weights will automatically filter the samples. Applying the core sample weight will filter out the boost samples, and applying boost weights will automatically select the relevant boost cases plus any corresponding cases from the core sample. Table 16 outlines the weights that should be used for each analysis.

Table 16 Weights produced for WLB4					
Name	Label	Sample	Use		
Wt_core	Core sample weight	All core sample	For any analysis of working adult employees		
Wt_bst017	Parents with the youngest child 0-17 years	Combined 0-5 and 6-17 boost samples + eligible core sample	For any analysis of parents		
Wt_bstcare	Carers boost weight	Carers boost sample + eligible core sample	For any analysis of employees with caring responsibilities		
Wt_bstall	Carers and parents	Carers and parents boost samples and eligible core sample	For any analysis of employees with caring responsibilities who are also parents		
Source: WLB4 2011					

More information about the weighting methods is given in Section 6.3.

# 8.4 Missing values

The data contain missing values due to respondents refusing or not knowing the answer specific questions. These responses have been coded as -8 (don't know) or -9 (refused).

Other questions are missing due to filtering; certain questions are only relevant to some respondents (for example, a question about time spent on call is only asked of respondents who have already indicated they work on call). Respondents are coded as -1 if they are not applicable for that specific question.

# 8.5 Example syntax for analysis of complex samples

Below is an example of syntax used to produce a table and significance test using complex samples methods using SPSS version PASW (1200) 18.0 with the following add-on options: Tables Original (1201) 18.0; PASW Regression (1202) 18.00; 1210 (1210) 18.0 and PASW Complex Samples (1211) 18.0.

```
* Define category for significance test.
RECODE row (1 = 1)(ELSE = 0) INTO binaryrow.
* Produce table.
SELECT IF row >=0.
SELECT IF svyweight > 0.
COMPUTE wt=1.
COMPUTE unwt=1/svyweight.
COMPUTE tot=1.
VAR LABLES tot "Total".
WEIGHT BY svyweight.
TABLES
/OBS unwt wt
/TABLES row+wt+unwt by column+tot
/STAT cpct(row(pct2.0):column)
  sum(unwt 'Unweighted bases' wt 'Weighted bases').
* Test of main effect.
WEIGHT OFF.
CSPLAN ANALYSIS
/PLAN FILE='f:\secure\svyset.csaplan'
/PLANVARS ANALYSISWEIGHT=svyweight
/SRSESTIMATOR TYPE=WR
 /DESIGN strata= svystrata CLUSTER= svypsu
 /ESTIMATOR TYPE=WR.
CSLOGISTIC binaryrow (HIGH) BY column
/PLAN FILE = 'f:\secure\svyset.csaplan'
 /MODEL column
 /INTERCEPT INCLUDE=YES SHOW=NO
 /CRITERIA MXITER=1000 MXSTEP=100
 PCONVERGE=[1e-006 RELATIVE] LCONVERGE=[0] CHKSEP=20
 CILEVEL=95
 /PRINT NONE.
```

# 8.6 Trend analysis

Some caution should be applied in conducting trend analysis testing for significant differences when comparing results from WLB4 with previous waves. A number of changes have been made to the survey methodology over the years. It it difficult, as a result, to confidently conclude that any differences observed were genuine rather than caused by these changes.

WLB1-3 used quota sampling, whereas WLB used a random sample. WLB3 used interlocking age and gender quotas plus a separate public/private sector quota. Quotas ensure set sample sizes are attained for specific groups but do not address problems of non-response bias as unwilling individuals are effectively replaced by more willing ones. This increases the number of similar

respondents in the sample but will not address bias since respondents who refuse to participate are generally systematically different to those who do. Changes were also made in the survey methodology between WLB1 and WLB2. The first survey set quotas during the fieldwork stage, whereas in the second survey, quotas were set before the fieldwork period.

In addition, in WLB3, the decision was taken to specifically interview the youngest eligible person in each household. This selection process would have introduced bias into the sample; for example, older people living in households with grown up children will be over-sampled. This means the sub-group of older people in the sample will be biased towards older people still living with younger adults. This is not representative of all older people in the population. Likewise younger people living in households with older adults will be over-represented in the sub-group of younger people.

Changing these aspects of the design will have improved the representativeness of WLB4 but has impacted on comparisons between WLB4 and previous survey years.

In some instances in the main report, the statistics from earlier published worklife balance reports are presented alongside the statistics from other waves, with a caveat reminding the reader of the changes in methodology and no significance testing was carried out on these statistics.

# Appendix A Questionnaire

# P3056 WLB4 - CATI questionnaire main-stage

#### Questionnaire notes

Question names are used instead of numbers and these appear in bold in the line above the question text.

They show the NatCen question name followed by the original name where these exist in curly brackets. The original name has been taken from the WLB3 Technical report.

e.g. AChild {a01}

Instructions in {curly brackets} just above the question name show the routing of questions, if no instructions are given it means the previous question's routing applies.

Statements in (*italics and brackets*) indicate where a 'textfill' of some kind would be used in the program, i.e. when questions make use of information fed into the program prior to the interview or by previous answers given during the interview.

'Don't knows' and 'refusals' can be entered by interviewers using a shortcut key, rather than having a specific code.

Questions that have been deleted since WLB3 are noted in the document

Calculations or derivations to be carried out by the computer during the course of the interview are explained in [square brackets].

All interviewer instructions are in CAPITALS. The instruction CODE ONE ONLY indicates a single-coded question, whereas CODE ALL THAT APPLY indicates a multi-coded question. If no instruction is given, then a single code only should be selected.

#### Contents

Selection section

**Boost: Screening questions** 

Section B: Hours of work

Section C: Work-Life Balance Practices and Policies

Section A: Additional background information

Section D: Holidays and Time off work

Section E: Carers

Section F: Childcare

Section G: About your employer

Section H: About your job

Section I: About you

#### Introduction and selection section

{Ask if first call OR no respondent selected}

#### **SIntro**

Good morning/afternoon/evening. My name is... and I am calling from the National Centre of Social Research. We are conducting an important study on behalf of the Department for Business Innovation and Skills about work-life balance. Can I ask you a few screening questions to confirm your eligibility? This will only take a few minutes? INTERVIEWER: TRY TO SPEAK TO AN ADULT OR RESPONSIBLE YOUNG ADULT IN THE HOUSEHOLD.

ADD IF NECESSARY: Your telephone number was randomly generated using a computer program.

ADD IF NECESSARY: The National Centre for Social Research is an independent research institute.

ADD IF NECESSARY: The Department for Business Innovation and Skills has responsibility for UK trade, business, skills and higher education, and for innovation. This includes responsibility for employment law covering issues such as work-life balance, maternity and paternity leave.

ADD IF NECESSARY: Personal details will only be known by the National Centre of Social Research and will not be passed to other organisation including the Department for Business Innovation and Skills without your permission.

ADD IF NECESSARY: If you would like more information about this study you can go to the following website www.natcen.ac.uk/study/WLB or call 0800 652 9294.

ADD IF NECESSARY: Would you like to receive a letter which will explain a bit more about the study and to show that this is a legitimate study?

- 3. Continue
- 4. Refused
- 5. Respondent would like a reassurance letter Hard Check {If SIntro = refused}: Please code out in non-response block

{Ask if returning call and respondent selected} {Ask if Sname or SIntname = response}

#### **SSpkRsp**

INTERVIEWER, THE SELECTED RESPONDENT IS:

READ OUT IF NECESSARY OTHERWISE CONTINUE

Good morning/afternoon/evening. My name is ... and I am calling from the National Centre of Social Research. Could I speak to [insert respondent name] please?

ADD IF NECESSARY: We are conducting an important study on behalf of the Department for Business Innovation and Skills about work life balance and I am hoping you can answer some questions for us. I can reassure you that all answers will be treated in the strictest confidence in accordance with the Data Protection Act.

ADD IF NECESSARY: The interview should take about 20 minutes.

ADD IF NECESSARY: Your telephone number was randomly generated using a computer program.

ADD IF NECESSARY: The National Centre for Social Research is an independent research institute.

ADD IF NECESSARY: The Department for Business Innovation and Skills has responsibility for UK trade, business, skills and higher education, and for innovation. This includes responsibility for employment law covering issues such as work-life balance, maternity and paternity leave.

ADD IF NECESSARY: Personal details will only be known by the National Centre of Social Research and will not be passed to other organisation including the Department for Business Innovation and Skills without your permission.

ADD IF NECESSARY: If you would like more information about this study you can go to the following website www.natcen.ac.uk/study/WLB or call 0800 652 9294.

ADD IF NECESSARY: Would you like to receive a letter which will explain a bit more about the study and to show that this is a legitimate study?

- 1. Continue
- 2. Selected respondent not at home (Make an appointment)
- 3. Selected respondent refused
- 4. Respondent would like a reassurance letter

Hard Check {If SSpkRsp= Selected respondent refused }:Please code out in non-response block

{If SSpkRsp or SIntro = continue}

#### **STelChk**

INTERVIEWER: CODE WHETHER BUSINESS OR RESIDENTIAL NUMBER OR CHECK IF NECESSARY,

Can I check, is this number for a private, residential address?

- 1. Number for a private address
- 2. Not residential

Hard Check {If STelChk= not residential}: Please code out in non-response block

{If Private address STelChk=1}

#### SAge16

First, including yourself how many people are there in your household aged 16 or over?"

: 0..20

Hard Check {If Sage16= 0}: Please code out in non-response block

{IF more than one person aged Sage16 =>1}

#### **SEmp**

And how many of these people are in paid employment? By 'in paid employment' I mean working full-time or part-time but not self-employed."

: 0..20

Hard Check {If SEmp= 0}: Please code out in non-response block

{If more than one person in the household is aged 16 and in paid employment} {IF Semp>1}

#### **SBday**

As we only wish to interview one person in your household please could you tell me of the [textfill no from **SEmp**] people in paid employment, who has most recently had a birthday (I don't need to know the date). Please could you give me their name. We only need their first name or initial.

- 3. Name given
- 4. Refused to give name

Hard Check {If SBday= Refused to give name}: Please code out in non-response block.

Soft Check {IF SBday=Name given}: Please check that this person is a resident of this household.

{IF SBday=1}

#### **Sname**

INTERVIEWER: Enter first name of the person who most recently had a birthday.

**STRING** [20]

#### **SChk**

Is this yourself or someone else in the household?

- 1. Respondent
- 2. Someone else

{If only one person in the household is aged 16 and in paid employment}

{IF Semp=1}

#### **SIntP**

Please can you tell me are you this person aged 16 and in paid employment?

- 1. Yes.
- 2. No, someone else

{If SintP = No, someone else}

#### **SIntpNm**

Could I have your name/ the name of this person (who is aged 16 and in paid employment)? We only need their first name or initial.

- 3. Name given
- 4. Refused to give name

Hard Check {If SIntpNm= Refused to give name}: Please code out in non-response block.

Soft Check {IF SIntpNm=Name given}: Please check that this person is a resident of this household.

{IF SIntpNm=name given}

#### SIntname

/INTERVIEWER: Enter first name of the person who is aged 16 and in paid employment

: STRING [20]

{Ask if respondent selected} {Ask if Sname or SIntname = response}

#### SSpkRsp

INTERVIEWER, THE SELECTED RESPONDENT IS:

READ OUT IF NECESSARY OTHERWISE CONTINUE

Good morning/afternoon/evening. My name is ... and I am calling from the National Centre of Social Research. Could I speak to [insert respondent name] please?

ADD IF NECESSARY: We are conducting an important study on behalf of the Department for Business Innovation and Skills about work life balance and I am hoping you can answer some questions for us. I can reassure you that all answers will be treated in the strictest confidence in accordance with the Data Protection Act.

ADD IF NECESSARY: The interview should take about 20 minutes.

ADD IF NECESSARY: Your telephone number was randomly generated using a computer program.

ADD IF NECESSARY: The National Centre for Social Research is an independent research institute.

ADD IF NECESSARY: The Department for Business Innovation and Skills has responsibility for UK trade, business, skills and higher education, and for innovation. This includes responsibility for employment law covering issues such s work-life balance, maternity and paternity leave.

ADD IF NECESSARY: Personal details will only be known by the National Centre of Social Research and will not be passed to other organisation including the Department for Business Innovation and Skills without your permission.

ADD IF NECESSARY: If you would like more information about this study you can go to the following website www.natcen.ac.uk/study/WLB or call 0800 652 9294.

ADD IF NECESSARY: Would you like to receive a letter which will explain a bit more about the study and to show that this is a legitimate study?

- 1. Continue
- 2. Selected respondent not at home (Make an appointment)
- 3. Selected respondent refused
- 4. Selected respondent would like a reassurance letter Hard Check {If SSpkRsp= Selected respondent refused }: 'Please code out in non-response block'

{For selected respondent} {Ask if Sname or SIntname = response}

#### **SSex**

INTERVIEWER: THIS IS THE PERSON YOU NEED TO INTERVIEW.

RECORD OR ASK: Are you male or female?

- 1. Male
- 2. Female

#### **SJob** (s03)

Can I just check (again) are you currently in paid employment?

- 1. Yes
- 2. No

{IF SJob=Yes}

#### SSEmp (s04)

And are you working as an employee or are you self-employed?

- 1. Employee
- 2. Self Employed

Hard Check {If SSEmp = Self employed }: Please code out in non-response block

{If Sjob=2}

### SLev (s03a)

Are you currently on leave from your job?

1. No

IF YES, READ OUT...

- 2. are you on sick leave?
- 3. maternity or paternity leave?
- 4. other type of leave?

Hard Check {If SLev = No }: Please code out in non-response block

Deleted SEmpT and SOrg from here (placed in block H)

# **Boost: Screening questions**

O T	Deficition	% of all	% of
SampTyp	Definition	numbers	boost
1 (Core)	Core	49%	
	Screen for carers, households with children aged 0-5 years and households with children aged 6-17		
2 (BoostA)	years	26%	50%
	Screen for carers and households with children		
3(BoostB)	aged 0-5 years.	10%	20%
4 (BoostC)	Screen for carers only	15%	29%
		100%	100%

{ASK ALL Boost sample}

{IF SampTyp=2,3 or 4}

#### **SBoost**

We are interested in finding out the experiences of different types of employees, in particular those with caring responsibilities for children or adults.

: (Cont Continue)

#### **SCare**

Do you look after or give any help or support to family members, friends, neighbours or others because of either long-term physical or mental ill-health or disability, or problems related to old age? Do not include anything you do as part of your paid employment.

- 1. Yes
- 2. No

{IF SCare = Yes}

#### SrelFr

And are they ... READ OUT...

**CODE ALL THAT APPLY** 

- 1. ... a child under the age of 18
- 2. ... adult relative(s) living inside or outside the household
- 3. ... a non-relative adult living in the household
- 4. ... a non-relative adult living outside the household?

{IF SReIFr=1}

#### Soft check

Can I check do you help or support a sick and or disabled child under the age of 18?'

IF NO – DO **NOT** SELECT CODE 1.

{IF SampTyp=2,3 or4}

#### SChild (a01)

Do you have a child or children living with you as part of your family who is or are aged under 18? Please include all the children who live with you including biological and step-children, foster, or adopted children.

- 1. Yes
- 2. No

#### **SResp**

And may I just check, do you have any other children of your own, aged under 18 whom you look after or care for but do not live with you?

- 1. Yes
- 2. No

{IF SChild= Yes OR SResp=Yes}

#### SHwChld (a03)

How many children do you have (including step, foster or adopted children)?

Range: 1...20

{Asked for each child at SHwChld}

#### SChAge (a04)

What is the age of the [first, second...] child?

INTERVIEWER ENTER CHILD'S EXACT AGE

IF REFUSED OR UNCERTAIN RECORD BANDS AT NEXT QUESTION

{IF SChAge=refused or don't know}

#### SchBand (a04band)

What is the age of [first, second....] child. Is it...

- 1. Less than a year
- 2. 1 but less than 6 years
- 3. 6 but less than 12 years
- 4. 12 but less than 16 years
- 5. 16 but less than 18 years

Derived variables used to establish eligibility of cases for boost sample

#### {Derived Variable}

#### **BstGrp**

**Boost Groups** 

- c1. Carer only
- c2. Carer and parent of 0 to 5 year old
- c3. Carer and parent of 6 to 17 year old
- c4. Carer and parent of 0 to 5 and 6 to 17 year old
- c5. Parent of 0 to 5 year old only
- c6. Parent of 6 to 17 year old only
- c7. Parent of 0 to 5 and 6 to 17 year old
- c8. None of these

### **Deriving BStGrp**

IF Scare=Yes AND SrelFr = RESPONSE AND Schild=No AND SResp=No THEN

BStGrp := c1

IF Scare=Yes AND SrelFr = RESPONSE AND ANY SchAge=0-5 OR ANY SChband=1,2 THEN

BStGrp := c2

IF Scare=Yes AND SrelFr = RESPONSE AND ANY SchAge=6-17 OR ANY SChband=3,4,5 THEN

BStGrp := c3

IF Scare=Yes AND SrelFr = RESPONSE AND ANY SchAge=0-5 AND 6-17 OR ANY SChband=1,2, AND 3,4,5 THEN

BStGrp := c4

IF Scare=No AND ANY SchAge=0-5 OR ANY SChband=1,2 THEN

BStGrp := c5

IF Scare=No AND ANY SchAge=6-17 OR ANY SChband=3,4,5 THEN

BStGrp := c6

IF Scare=No AND ANY SchAge=0-5 AND 6-17 OR ANY SChband=1,2, AND 3,4,5 THEN

BStGrp := c7

IF Scare=No AND Schild=No AND SResp=No THEN

BStGrp := c8

{Derived Variable}

#### **EligCase**

Eligible boost case

- 1. Yes
- 2. No

# **Deriving EligCase**

IF Qsample.SampTyp=BoostA AND BstGrp IN [c1..c7] THEN

EligCase := Yes

IF Qsample.SampTyp=BoostB AND BstGrp IN [c1..c5, c7] THEN

EligCase := Yes

IF Qsample.SampTyp=BoostC AND BstGrp IN [c1..c4] THEN

EligCase := Yes

IF Qsample.SampTyp=Core AND (Ssemp= emp OR Slev=Yes) THEN

EligCase := Yes

{If Ineligible boost case OR No-one aged 16 or over in household OR No Employees in household OR Selected respondent not in paid employment OR Selected respondent self-employed OR Selected respondent not currently working}

{If EligCase=No OR Sage16=0 OR Semp=0 OR Sjob=No or SSEmp=Self employed or SLev=No}

#### **SNotElg**

Thank you for your time. Unfortunately you are not among one of the groups of people we wish to speak to and we will not be asking you to complete the rest of the interview on this occasion.

INTERVIEWER: If respondent asks for more information about the study please pass on information about the website or give the freephone number: www.natcen.ac.uk/study/WLB or call 0800 652 9294 "

#### Section B: Hours of work

{ASK ALL ELIGIBLE}

#### **Bintro**

I would like to ask you some questions about your work. I would like you to concentrate on your main paid job.

INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS

# BHwLngY {b00}

How long have you worked for your current employer?

INTERVIEWER: ENTER YEARS BELOW. ENTER 0 IF LESS THAN 12 MONTHS. ENTER MONTHS AT THE NEXT QUESTION.

{IF BHwLngY=0}

#### BHwLngM {b00}

RECORD MONTHS WORKED FOR CURRENT EMPLOYER.

**HWLngDV:** Derive variable from BHwlngY and BHwlngM: Up to 12 months/1 year, Up to 2 years,

More than 2 years

# BTerm {b01}

Do you have a written contract stating your terms and conditions of employment?

SINGLE CODE

- 1. Yes
- 2. No.

#### Bperm (b02)

Leaving aside your own personal intentions and circumstances, is your job...

SINGLE CODE

# INTERVIEWER; EMPLOYEES ON PROBATION TO BE TREATED AS PERMANENT

- 1. A permanent job
- 2. Or is there some way in which it is not permanent?

{If Bperm=2 (Not permanent)} {b02 = 2}

# Btemp (b02a)

In what way is your job not permanent? READ OUT...

#### SINGLE CODE

- 1. Seasonal work
- 2. Contract for a fixed period or a fixed task
- 3. Agency temping
- 4. Casual type of work
- 5. Not permanent in some other kind of way (specify)

{If BTemp=5 (Not permanent in some other kind of way)}

# **BTempX**

INTERVIEWER: ENTER OTHER ANSWER

DELETED B03 (JC 05/11/10)

DELETED B04 & B04band (JC 05/11/10)

{ASK ALL}

#### BovTime (b06)

In your main job do you do any work which you would regard as paid or unpaid overtime? Please exclude any on-call working.

INTERVIEWER: (if necessary) On-call working is when you have to make vourself available to be called to do work if it is needed

- 1. Yes
- 2. No

{ASK ALL}

# BHours {B05}

How many hours per week do you usually work in your main job? {Texftill: IF BOvTime=No} {Please exclude meal breaks, and any on-call working} {Texftill: IF BOvTime=Yes} {Please exclude meal breaks, paid or unpaid overtime and any on-call working}.

INTERVIEWER: RECORD THE NUMBER OF HOURS WORKED AS ACCURATELY AS POSSIBLE.

- Half hours as 0.5 (e.g. 37 and half hours per week is 37.5)
- Quarter hours record as 0.25 (e.g. 37 and a quarter hours per week is 37.25)
- Three quarter hours record as 0.75 (e.g. 37 and three quarter hours per week is 37.75)

Record no of hours

{IF Bhours= don't know or refusal}

# BAvBnd {B05band}

On average, how many hours do you work per week? Is it...

- 1. Less than 10 hours
- 2. 10 hours but less than 15
- 3. 15 hours but less than 20
- 4. 20 hours but less than 26
- 5. 26 hours but less than 31
- 6. 31 hours but less than 36
- 7. 36 hours but less than 41
- 8. 41 hours but less than 49
- 9. 49 hours but less than 51
- 10. 51 hours but less than 56
- 11. Between 56 60 hours
- 12. More than 60 hours?
- 13. Varies from week to week(SPONTANEOUS)

Deleted BUnPaTyp (B06A) (JC 19/11)

{IF BOvTime=Yes}

#### BPaidHr {B07}

How many hours PAID overtime do you usually work each week?

INTERVIEWER: RECORD USUAL NUMBER OF HOURS

INTERVIEWER: RECORD THE NUMBER OF HOURS WORKED AS ACCURATELY AS POSSIBLE.

- Half hours as 0.5 (e.g. 37 and half hours per week is 37.5)
- Quarter hours record as 0.25 (e.g. 37 and a quarter hours per week is 37.25)
- Three quarter hours record as 0.75 (e.g. 37 and three quarter hours per week is 37.75)

{IF BOvTime=Yes}

# BUnpdHr {B08}

How many hours UNPAID overtime or extra hours do you usually work each week?

INTERVIEWER TO RECORD USUAL NUMBER OF HOURS

INTERVIEWER: RECORD THE NUMBER OF HOURS WORKED AS ACCURATELY AS POSSIBLE.

- Half hours as 0.5 (e.g. 37 and half hours per week is 37.5)
- Quarter hours record as 0.25 (e.g. 37 and a quarter hours per week is 37.25)
- Three quarter hours record as 0.75 (e.g. 37 and three quarter hours per week is 37.75)

DELETED B09 (JC 05/11/10)

{If BovTime=Yes}

#### BResOT {B10\_01 to B10\_15}

What is the **main** reason you work overtime?

**OPEN** 

#### At edit code into - CODE ONE ONLY:

- 1. To make more money (overtime)
- 2. My employer expects it
- 3. I like my job
- 4. My organisation encourages it
- 5. I have too much work to finish in my normal working hours
- 6. My colleagues all work more hours
- 7. I do not want to let down the people I work with
- 8. Work overtime because it's the nature of the business.
- 9. Work overtime because of staff shortages.
- 10. Work overtime to meet deadlines/finish job.
- 11. Work overtime because of meetings/training/events.
- 12. Work overtime due to pressure from work.
- 13. Work overtime because of business travel.
- 14. Work overtime for other reasons.
- 15. Work overtime don't know.

# {ASK ALL}

#### **BOncall**

Are you required to do on-call working? On call working is when you have to make yourself available to be called to do work if it is needed

- 1. Yes
- 2. No

#### {If Boncall=yes}

#### **BOCOft**

How often do you do on-call work?

#### SINGLE CODE

- Every week
- 2. every two weeks
- 3. every three weeks
- 4. every four weeks
- 5. every calendar month
- 6. every two calendar months
- 7. every 3 months/13 weeks
- 8. every six months/26 weeks
- 9. all the time
- 10. on a seasonal basis
- 11. irregularly

{IF BOCOft not equal to 9 (not all the time)}

#### **BOCHrs**

How many hours are you required to be on-call for in an average (texftill answer from BOCOft: Use - week; two/three/four week period; month; two/three/six month period; three month period; if 'irregularly': every six months/26 weeks; if 'On a seasonal basis': 'year}'?

INTERVIEWER: ASK FOR AN ESTIMATE IF RESPONDENT UNABLE TO GIVE A SPECIFIC NUMBER. INTERVIEWER: RECORD THE NUMBER OF HOURS WORKED AS ACCURATELY AS POSSIBLE.

- Half hours as 0.5 (e.g. 37 and half hours per week is 37.5)
- Quarter hours record as 0.25 (e.g. 37 and a quarter hours per week is 37.25)
- Three quarter hours record as 0.75 (e.g. 37 and three quarter hours per week is 37.75)

0...8760

{IF BOCOft not equal to 9 (those not on call all the time)}

#### **BOCWrk**

And for how many of these [textfill answer from BOCHrs] hours on call are you required to be at your place of work?

INTERVIEWER: RECORD THE NUMBER OF HOURS WORKED AS ACCURATELY AS POSSIBLE.

- Half hours as 0.5 (e.g. 37 and half hours per week is 37.5)
- Quarter hours record as 0.25 (e.g. 37 and a quarter hours per week is 37.25)
- Three quarter hours record as 0.75 (e.g. 37 and three quarter hours per week is 37.75)

0...8760

{IF BOCOft = 9 (those on call all the time)}

#### **BOCATme**

In an average month how many hours would you spend on call at your place of work?

INTERVIEWER: RECORD THE NUMBER OF HOURS WORKED AS ACCURATELY AS POSSIBLE.

- Half hours as 0.5 (e.g. 37 and half hours per week is 37.5)
- Quarter hours record as 0.25 (e.g. 37 and a quarter hours per week is 37.25)
- Three quarter hours record as 0.75 (e.g. 37 and three quarter hours per week is 37.75)

0...744

{IF BOCWrk and BOCATme =response}

#### **BOCAct**

And out of these [texftill number at BOCWrk or BOCATm] hours when you are at your place of work, how many hours are you required to be actively doing work?

INTERVIEWER: RECORD THE NUMBER OF HOURS WORKED AS ACCURATELY AS POSSIBLE.

- Half hours as 0.5 (e.g. 37 and half hours per week is 37.5)
- Quarter hours record as 0.25 (e.g. 37 and a quarter hours per week is 37.25)
- Three quarter hours record as 0.75 (e.g. 37 and three quarter hours per week is 37.75)

0...744

DELETED B11 (JC 05/11/10)

DELETED BChange B13 (JC19/11) deleted previously from WLB3 version 18

DELETED SatInt (JC 29/11) deleted previously from WLB3 version 18

DELETED BSatWrk (B14a}, (JC 29/11)

DELETED BSatJS (B14B) (JC 19/11)

DELETED BSatPay {B14C} (JC 19/11)

{ASK ALL}

BSatHrs {B14D}

How satisfied are you with the hours you work? Are you satisfied, neither satisfied nor dissatisfied or dissatisfied?

INTERVIEWER: IF SATISFIED: 'Is that very satisfied or satisfied?'

INTERVIEWER: IF DISSATISFIED: 'Is that dissatisfied or very dissatisfied?'

SINGLE CODE

- 1. Very satisfied
- 2. Satisfied
- 3. Neither satisfied nor dissatisfied
- 4. Dissatisfied
- 5. Very dissatisfied?

DELETED BPrefer (B15), Bless (B16) (JC 29/11)

#### Section C: Work-Life Balance Practices and Policies

{ASK ALL}

#### **CLaw**

By law, employers have a duty to seriously consider requests for flexible working arrangements for employees with caring responsibilities for children or adults.

#### CawLaw (B17)

Were you aware of the right to request flexible working?

1.Yes

2 No

{If CAwLaw = Yes}

# **CAwLawY**

Were you aware of the right to flexible working for employees caring for children

1.Yes

2 No

{If CAwLaw = Yes}

#### **CAwLawA**

Were you aware of the right to flexible working for employees caring for adults?

1.Yes

2 No

{ASK ALL}

#### CIntro

Thinking about your main job, I now want to ask you about your working arrangements. By working arrangement I mean the amount of hours you work, as well as when and where you work those hours. [wording deleted – 'and the amount of flexibility that you have].

# CWrkAr {C01}

How satisfied are you with your current working arrangements? Are you satisfied, neither satisfied nor dissatisfied or dissatisfied?

INTERVIEWER: IF SATISFIED: 'Is that very satisfied or satisfied?'

INTERVIEWER: IF DISSATISFIED: 'Is that dissatisfied or very dissatisfied?'

[SINGLE CODE]

- 1. Very satisfied
- 2. Satisfied
- 3. Neither satisfied nor dissatisfied
- 4. Dissatisfied
- 5. Very dissatisfied.

DELETED CwkDiss {C02\_01 to C02\_19} {JC 29/11}

# CRegwk {C03}

{IF HWLngDV =<2 years}: Since starting your current job,

{IF HWLngDV =>2 years}: Over the last two years,

have you approached your [current employer] to make a request to change how you regularly work for a SUSTAINED PERIOD of time? By sustained, I mean for longer than a month at a time?

INTERVIEWER: IF APPROACHED EMPLOYER ABOUT MORE THAN ONE SEPARATE REQUEST, PLEASE ASK THEM TO THINK ABOUT THE MOST RECENT ONE

- 1. Yes
- 2. No

{IF CRegwk=No} {C03=2}

# CRegWy {C04\_1 to C04\_16}

Why have you **not** made a request to change your working arrangement over the past two years?

#### DO NOT READ OUT CODES.

INTERVIEWER: IF NECESSARY READ OUT: by 'working arrangement', I mean the amount of hours you work, when you work those hours and where you work those hours (e.g. at home).

MULTI-CODE. PROMPT: 'What else'

- 1. Content with current work arrangements
- 2. Job does not allow it / doesn't suit my job
- 3. Too much work to do
- 4. Concerned about the extra workload for my colleagues
- 5. Concerned about my career
- 6. Concerned about my job security
- 7. Not convinced my employer would allow it
- 8. Do not feel confident enough to ask my employer
- 9. Could not afford any reduction in my income
- 10. Doesn't suit domestic / household arrangements
- 11. Not aware of the new right
- 12. Already working flexibly
- 13. Not eligible to request flexible working

- 14. Happy with current Work-Life balance
- 15. Other

{IF CRegWyX=Other}

# **CRegWyX**

INTERVIEWER: ENTER OTHER ANSWER

**OPEN** 

{IF CRegwk=Yes} {C03=1}

# CDealt (C05)

Who dealt with your request to change how you regularly work?

INTERVIEWER: READ OUT IF NECESSARY

SINGLE CODE

- 1. Managing director/ owner/ director
- 2. Personnel/ HR department
- 3. Head of Department
- 4. Line manager/ supervisor
- 5. Other

{IF Cdealt=Other}

#### **CDealtX**

INTERVIEWER: ENTER OTHER ANSWER

**OPEN** 

{IF CRegwk=Yes} {C03=1}

CRequest {C06\_01 to C06\_10}

And what did you request?

DO NOT PROMPT

#### **CODE ALL THAT APPLY**

- 1. To reduce hours of work
- 2. Work part time
- 3. Change to when I work including number of days I work
- 4. To increase hours of work including full-time
- 5. Requested time-off / Leave arrangement
- 6. Flexitime
- 7. To work from home
- 8. Other (Record)
- 9. Can't remember

{If Crequest = 8 (Other request)}

# **CRequestX**

INTERVIEWER: ENTER OTHER ANSWER

**OPEN** 

{IF CRegwk=Yes} {C03=1}

Chow {C07\_01 to C07\_06}

How did you make this request? Was it by ... READ OUT

**CODE ALL THAT APPLY** 

- 1. Letter or form
- 2. Email
- 3. Face-to-face meeting or Discussion
- 4. Telephone
- 5. Other

{IF Chow=5 (Other method)}

#### **CHowX**

INTERVIEWER: ENTER OTHER ANSWER

{IF CRegwk=Yes} {C03=1}

## CAgree (C08)

Which of the following best describes the outcome of your request to change the way in which you worked? Was it... READ OUT ALL THE CODES BEFORE CODING

#### SINGLE CODE

- 1.....accepted
- 2... accepted after negotiation or compromise
- 3. ...accepted after appeal
- 4. .. declined
- 5. ...declined after appeal, or are you
- 6. ...awaiting the outcome or decision?

{IF Cagree=3 or 5 (accepted after appeal or declined after appeal)}

#### **CTell**

Thinking only about the initial decision please tell me if you were informed of this decision in any of the following ways. Were you informed by...

# READ OUT AND CODE ALL THAT APPLY

- Letter or form
- 2. Email
- 3. Face to face meeting or discussion
- 4. Telephone or
- 5. In some other way?

{IF Cagree= 1,2 or 4 (accepted or accepted after negotiation or declined)}

#### **CTellA**

Thinking about this decision please tell me if you were informed of this decision in any of the following ways.

{Texfill interviewer note} {IF CAgree=2} (INTERVIEWER: IF QUERY WHICH DECISION 'Please think about the decision after negotiation/compromise'

Were you informed by...

# READ OUT AND CODE ALL THAT APPLY

1. Letter or form

- 2. Email
- 3. Face to face meeting or discussion
- 4. Telephone or
- 5. In some other way?

{IF Cagree=3 or 5 (accepted after appeal, declined after appeal)}

# CAppeal

And were you informed of the outcome of the appeal in any of the following ways...

#### READ OUT AND MULTICODE

- 1. Letter or form
- 2. Email
- 3. Face to face meeting or discussion
- 4. Telephone or
- 5. In some other way?

{ASK ALL}

# CWrInt {C12}

Are any of the following working arrangements available at your workplace...?

[SHORT DEFINITIONS to be read out; LONGER DEFINITIONS for interviewer to be used if required]

# CPart {C12A}

Work part-time, this means working less than 30 hours a week, (is this available at your workplace)?

SINGLE CODE

## **INTERVIEWER:**

- 1. Yes
- 2. No

# CSchool {C12B}

Work only during school term-time, (is this available at your workplace)?

# [SINGLE CODE]

- 1. Yes
- 2. No

# CJShare {C12C}

Job-share, this is where a FT job is divided between 2 or more people and they work at different times,(is this available at your workplace)?

#### SINGLE CODE

- 1. Yes
- 2. No

# CFlex {C12D}

Work flexitime, this is where an employee has no set start or finish time but an agreement to work a set number of hours per week or per month. READ OUT - Is this available at your workplace?

#### [SINGLE CODE]

- 1. Yes
- 2. No

# CReduce {C12E }

Work reduced hours for a limited period, this is where an employee has an agreement to cut their hours for a set period of time such as a month or six months, (is this available at your workplace)?

# [SINGLE CODE]

- 1. Yes
- 2. No

# CHome {C12F}

Work from home on a regular basis, this means an employee works all or some part of the time from home as part of their working hours, (is this available at your workplace)?

# [SINGLE CODE]

1. Yes

#### 2. No

# CComp {C12G}

Work a compressed working week, this means working your contracted hours over a fewer number of days, (is this available at your workplace)?

# [SINGLE CODE]

- 1. Yes
- 2. No

# CAnnual {C12H}

Work annualised hours, this is where the number of hours an employee has to work is calculated over a full year rather than a week or month, is this available at your workplace?

# [SINGLE CODE]

- 1. Yes
- 2. No

{IF any CPart to CAnnual=1: All who said that any flexible working arrangement was available (Coded 1 at any of C12A to C12H)}

# CWkF12 {C13}

Do you currently work, or have you worked, in any of these ways over the last 12 months and with your current employer.

1. Continue

{IF CPart=Yes} {C12A=Yes}}

#### CWkPt {C13A}

Do you currently, or have you worked part-time over the last 12 months and with your current employer?

INTERVIEWER IF REQUIRED: this means working less than 30 hours a week]

# [SINGLE CODE]

- 1. Yes
- 2. No

# {IF CSchool=yes} {C12B=yes}

## CWkSch {C13B}

Do you currently, or have you worked only during school term-time over the last 12 months and with your current employer?

[SINGLE CODE]

- 1. Yes
- 2. No

{CJShare=Yes} {C12C=Yes}

# CWkJbSh {C13C}

Do you currently, or have you worked job share over the last 12 months and with your current employer?

[INTERVIEWER: PROMPT IF REQUIRED: this means where a FT job is divided between 2 or more people and they work at different times.

SINGLE CODE

- 1. Yes
- 2. No

{IF CFlex=Yes} {C12D=Yes}

#### CWkFex {C13D}

Do you currently, or have you worked flexitime over the last 12 months and with your current employer?

INTERVIEWER: PROMPT IF REQUIRED: this means where an employee has no set start or finish time but an agreement to work a set number of hours per week or per month. This may be informal as well as formally agreed.

[SINGLE CODE]

- 1. Yes
- 2. No

# {IF CReduce=Yes} {C12E=Yes }

# CWkred {C13E}

Do you currently, or have you worked reduced hours for a limited period over the last 12 months and with your current employer?

INTERVIEWER: PROMPT IF REQUIRED: this means where an employee has an agreement to cut their hours for a set period of time such as a month or six months.

[SINGLE CODE]

- 1. Yes
- 2. No

{IF CHome=yes} {C12F=yes}

# CWkHme {C13F}

Do you currently, or have you worked from home on a regular basis over the last 12 months and with your current employer?

INTERVIEWER: PROMPT IF REQUIRED: this means an employee works all or some part of the time from home as part of their working hours.

[SINGLE CODE]

- 1. Yes
- 2. No

{IF CComp=Yes} {C12G=Yes}

# CWkCom {C13G}

Do you currently, or have you worked a compressed working week over the last 12 months and with your current employer?

INTERVIEWER: PROMPT IF REQUIRED: this means working your contracted hours over a fewer number of days.

[SINGLE CODE]

- 1. Yes
- 2. No.

## IF CAnnual=Yes {C12H=Yes}

# CWkAnn {C13H}

Do you currently, or have you worked annualised hours over the last 12 months and with your current employer?

INTERVIEWER: PROMPT IF REQUIRED: this means where the number of hours an employee has to work is calculated over a full year rather than a week or month, typically with more hours during busy periods and fewer in quiet periods.

# [SINGLE CODE]

- 1. Yes
- 2. No

{IF any CWkPt to CWkAnn = yes} {IF any C13A to C13H=Yes}

#### **CWkPost {c13pc01 to C13pc20}**

What have been the positive consequences of working in this/these ways? INTERVIEWER IF NEEDED: You said that you work/have worked {texftill answers that were yes at CWkPt to CWkAnn}"

PROMPT 'WHAT ELSE'

#### **OPEN**

At edit code into following code:

Do not suffer from as much stress - positive consequence.

Improved relationships at home - positive consequence.

Improved health - positive consequence.

More time to spend with family - positive consequence.

Have more free time - positive consequence.

Childcare arrangements - positive consequence.

Convenient/suits me - positive consequence.

Work the hours I want/flexible - positive consequence.

Organise my life around work - positive consequence.

Attend appointments – doctors/dentist/bank - positive consequence.

Time to study/complete a course - positive consequence.

More holiday time - positive consequence.

Get more work done/more productive/less distraction - positive consequence.

Less travelling/avoid rush hour - positive consequence.

More money - positive consequence.

Work-lie balance improved - positive consequence.

Enjoy work/happier - positive consequence.

Other - positive consequence.

Nothing/no positive consequences - positive consequence.

Don't know - positive consequence.

{IF any CWkPt to CWkAnn = yes} {IF any C13A to C13H=Yes}

# CWkNeg {c13nc01 to c13nc14}

What have been the negative consequences of working in this/these ways?

INTERVIEWER: IF NEEDED: You said that you work/have worked {texftill answers that were yes at CWkPt to CWkAnn}

PROMPT: 'WHAT ELSE'. OPEN

At edit code into following code:

Receive lower pay/salary - negative consequence.

Damaged career prospects - negative consequence.

Negatively affected relationships with colleagues/manager - negative consequence.

Increased stress levels - negative consequence.

Intensified workload - negative consequence.

Holidays become more expensive - negative consequence.

Miss interaction with colleagues - negative consequence.

No over time/set hours - negative consequence.

No flexibility over holiday time - negative consequence.

Tiring/working longer hours - negative consequence.

Missing out on family time - negative consequence.

Other - negative consequence.

Nothing/no negative consequences - negative consequence.

Don't know - negative consequence.

{IF any CPart to CAnnual = yes: Only ask for those items that are available at the workplace} {C12: items coded 1}

# CColWk {C14}

You said that the following arrangements were available at your work place {texftill answers that were yes at Cpart to CAnnual}. Do any of the people you usually work with work in any of these ways?

- 3. Yes
- 4. No

DELETED CColPt to CColAnn (C14A to C14H) - (JC 29/11)

DELETED CCol12 {C14I } (From JC 19/11/10) deleted at previous WLB3 version 18

{IF CcolWk=Yes}

### CCoIPC { c14pc01 to c14pc16}

What if any are the positive effects **on you** of your colleagues working in this/these ways? INTERVIEWER: IF NEEDED: You said your colleagues worked in one of the following ways {texftill answers that were yes at Cpart to CAnnual}

PROMPT WHAT ELSE?

**OPEN** 

Code into at edit:

Staff happier/creates better working atmosphere - positive consequence.

Allows business flexibility/ can cover hours needed - positive consequence.

Having to cover colleagues work - positive consequence.

Spend more time with their family - positive consequence.

Can look after children/family commitments - positive consequence.

Less stressful - positive consequence.

Achieve other interests - positive consequence.

More job satisfaction/work harder - positive consequence.

More freedom/time - positive consequence.

More time to do work - positive consequence.

Keeps valued members of staff - positive consequence.

Convenient - positive consequence.

Other - positive consequence.

Doesn't affect me - positive consequence.

None/nothing - positive consequence.

{IF CcolWk=Yes}

# CCoINc (c14nc01 to c14nc17

What, if any, are the negative effects **on you** of your colleagues working in this/these ways? INTERVIEWER: IF NEEDED: You said your colleagues worked in one of the following ways {texftill answers that were yes at Cpart to CAnnual}

PROMPT WHAT ELSE?

**OPEN** 

Code into at edit:

Having to cover colleagues' work – negative consequences

Increased workload – negative consequences

More/extra responsibilities – negative consequences

Staff shortages/staff unwilling to cover – negative consequences

Work not completed – negative consequences

Less productivity/less gets done – negative consequences

Less money/reduced income – negative consequences

Restriction in holidays/time off – negative consequences

Lack of flexibility in work hours/days – negative consequences

Stressful/puts more pressure on FT staff – negative consequences

Colleagues not available for meetings etc – negative consequences

Lack of interaction/people not knowing what's going on – negative consequences

Communication issues – negative consequences

Doesn't affect me – negative consequence.

None/nothing - negative consequence.

**DELETED CNeg (C15) (JC 29/11)** 

DELETED CwkyRes & CwkyResX (C16 01 to C16 15) (JC 29/11)

DELETED CWkNRes (C17 01 to C17 18) (JC 29/11)

DELETED: C18A to C18h (From JC 05/11/10)

DELETED: C19A TO C19H (From JC 05/11/10)

DELETED: C20 01 TO 20 06 (From JC 05/11/10)

{ASK ALL}

# **CFav {C22}**

I am now going to ask you questions about your current employer.

Thinking about requests to work flexibly at your workplace, does your employer treat all employees the same or prioritise some employees over others? INTERVIEWER: PROMPT 'This is about requests to work flexibly'.

[SINGLE CODE]

- 1. Treats all employees the same
- 2. Prioritises some employees over others

[If CFav=Prioritises some employees] (C22=2)]

CFaTyp {C23 01 to C23 11}

Which groups of employees or types of employees does your employer prioritise when considering requests to work flexibly? PROMPT: 'what else'

**OPEN** 

At edit code into:

Treats senior staff favourably.

Treats women favourably.

Treats parents favourably.

Treats staff in lower grade jobs favourably.

Treats long term employees favourably.

Treats people who are friends with senior staff favourably.

Treats people who work hard/committed favourably.

Treats some members (unspecified) favourably.

Treats staff working for certain areas/departments/companies favourably.

Treats others favourably.

Don't know who employer treats favourably.

DELETED C24\_01 TO C24\_10 (From JC 05/11/10)

DELETED ManFlex (C25) (JC 29/11)

DELETED C26 (From JC 05/11/10)

DELETED C27 01 TO C27 23 (From JC 05/11/10)

{ASK ALL}

# CInital {C28}

How important was the availability of flexible working for you when INITIALLY deciding to work with your current employer? Was it very important, quite important or not important?

[SINGLE CODE]

- 1. Very important
- 2. Quite Important
- 3. Not important

{ASK ALL}

**CNow {C29}** 

How important is it [the availability of flexible working for you] now? Is it very important, quite important or not important?

# [SINGLE CODE]

- 1. Very important
- 2. Quite Important
- 3. Not important

# Section A: Additional background information

{IF CORE SAMPLE, Samptyp=1}

#### **Aintro**

We are interested in finding out the experiences of different types of employees, in particular those with caring responsibilities for children or adults.

# AChild (a01)

Do you have a child or children living with you as part of your family who is or are aged under 18? Please include all the children who live with you including biological and step-children, foster, or adopted children.

- 1. Yes
- 2. No

# AResp (a02)

May I just check, do you have any other children of your own, aged under 18 whom you look after or care for but do not live with you?

Yes

No

{IF Achild=Yes} or {IF AResp=Yes}

# AHwChld (a03)

How many children do you have (including step, foster or adopted children)?

INTERVIEWER TO CODE EXACT NUMBER

{Asked for each child at AHwChld}

# AChAge (a04)

What is the age of the (textfill: first, second...) child?

INTERVIEWER ENTER CHILD'S EXACT AGE

IF REFUSED OR UNCERTAIN RECORD BANDS AT NEXT QUESTION

{IF AChAge=refused or uncertain}

#### AchBand (a04band)

What is the age of your (textfill: first/second...) child – banded? Are they...

- 1. Less than a year
- 2. 1 but less than 6 years
- 3. 6 but less than 12 years
- 4. 12 but less than 16 years
- 5. 16 but less than 18 years

# Section D: Holidays and Time off work

{ASK ALL}

#### **DIntro**

I would now like to ask you about time off work.

DELETE d01, D03a and D03b

DELETE d04 and D05

DELETE d06A TO d06D

{SChild=Yes} or {SResp=Yes} or {IF Achild=Yes} or {IF AResp=Yes}

#### **DWkDis**

Thinking only about the last 3 months, has your working time been disrupted by your child(rens) illnesses necessitating special arrangements to be made with work or with childcare

1. Yes

2. No

{If DWkDis = yes}

#### **DWkDo**

Thinking about this, what did you do when your working days were disrupted because your child/ren was/were ill...Did you RUNNING PROMPT. READ OUT ALL THE CODES.

#### INTERVIEWER CODE ALL THAT APPLY -

- 1. arrange for your partner or ex partner to look after your child/children?
- 2. arrange for your parents or partner's parents to look after your child/children?
- 3. arrange for another relative to look after your child/children?
- 4. arrange for a friend/neighbour to help?
- 5. take paid annual leave?
- 6. used time off for dependents or parental leave?
- 7. take some other type of paid leave?
- 8. work flexibly to make up the time (including working from home)?
- 9. arrange for alternative paid childcare?
- 10. take sick leave?
- 11. Your child looked after themselves?
- 12. Other please specify

{If DWkDo=Other}

#### **DWkDoX**

"INTERVIEWER: ENTER OTHER ANSWER"

{If DWkDo = 5, 6, 7, 10} { If DWkDo = paid annual leave, other type of paid leave, dependents/parental leave, sick leave}

#### **DWkOff**

And approximately how many days leave on average did you take in the last 3 months when your child/ren was/were ill, was it...

# RUNNING PROMPT (INTERVIEWER CODE **ONE** ONLY)

- 1. Less than a day
- 2. One day
- 3. More than one day but less than a week
- 4. One week or more

{Ask all}

#### **DepInt**

By law an employee can take unpaid leave at short notice during working hours when a dependent falls ill or is injured or because of unexpected disruption or incident during their care.

INTERVIEWER: ADD IF NECESSARY: A dependent is a spouse or civil partner, a child, a parent or someone in the same household - but not an employee or lodger)

{Ask all}

## DunPaid (d02)

In the last 12 months and with your current employer have you taken leave under these circumstances

- 1. Yes
- 2. No

{IF SChAge = children under age of 6} or { SchBand = 1 or 2} or {IF AChAge = children under age of 6} or { AchBand = 1 or 2}

#### ParLve {d08}

By law parents are entitled to take **unpaid** leave of up to 13 weeks to look after their child within the first 5 years following the birth. This is called parental leave. In the last 12 months and with your current employer, have you taken parental leave.

- 1. Yes
- 2. No

DELETED ParFor d09 (what use parental leave for)

{Ask if SSex=male and {IF SChAge = children under age of 6} or { SchBand = 1 or 2} or {IF AChAge = children under age of 6} or { AchBand = 1 or 2} {If male and has children under 6}

#### **DMAnte**

Thinking about your (child/youngest child), did you take any time off work to attend antenatal appointments? Please also include scans, mid-wife appointments or nurse visits related to your partner's pregnancy but not including the birth.

- 1. Yes
- 2. No

{Ask if SSex=female and {IF SChAge = children under age of 6} or { SchBand = 1 or 2} or {IF AChAge = children under age of 6} or { AchBand = 1 or 2} {If female and has children under 6}

#### **DFAnte**

Thinking about your (child/youngest child), did your partner take any time off work to attend antenatal appointments? Please also include scans or mid-wife appointments or nurse visits related to your pregnancy but not including the birth.

- 1. Yes
- 2. No

{Ask If males and **DMAnte=**yes}

#### **DMApp**

And how many appointments did you attend?

No of appointments....

{Ask if males and **DMAnte=**yes }

#### **DMHow**

And how did you take time off to attend antenatal appointments? Did you take any of it as RUNNING PROMPT CODE ALL THAT APPLY

1. annual leave

- 2. paid time off in addition to annual leave
- 3. unpaid leave
- 5. or another type of time off (specify)?
- 4. (spontaneous) sick leave
- 6. (spontaneous) time off in lieu
- 6. (spontaneous) don't know

{IF DMHow=Other} {IF DMHow=5}

#### **DMHowX**

INTERVIEWER: ENTER OTHER ANSWER

**OPEN** 

{Ask all}

# DPyHoEx {d10}

How many days of paid holiday are you entitled to a year EXCLUDING bank or public holidays? Please tell me your annual entitlement, not the number of days you actually took.

INTERVIEWER: IF THE RESPONDENT DOESN'T KNOW ANSWER PRESS <CTRL K>. THE NEXT QUESTION WILL ASK ABOUT HOLIDAY ENTITLMENT INCLUDING BANK HOLIDAYS.

Enter no of days

{IF DPyHoEx=don't know}

# **DPyHoIn**

Can you tell me how many days of paid holiday you are entitled to a year INCLUDING bank or public holidays?

Enter no of days

{Ask all}

# DHoIAII {d13}

In your last holiday leave year, did you take all the holiday that you were entitled to?

- 1. Yes
- 2. No

{IF DHolAll=No} {IF d13 = 2 (No – didn't take all the holiday entitled to)}

# DYNHol (D14\_01 to D14\_13)

Why did you not take all the holiday that you were entitled to?

Open response. PROMPT: 'what else'

{At edit code into:

Demands of the child - reason didn't take all holiday entitled to.

Carry days over/accumulate longer holidays for following year

Too much work/too busy - reason didn't take all holiday entitled to.

Didn't use it before specified date - reason didn't take all holiday entitled to.

Pressure from work/wasn't allowed - reason didn't take all holiday entitled to.

Not eligible yet - reason didn't take all holiday entitled to.

Health reasons - reason didn't take all holiday entitled to.

Not entitled to holiday pay - reason didn't take all holiday entitled to.

Didn't need/want to - reason didn't take all holiday entitled to.

Can't afford to go on holiday/wanted to earn money instead

Didn't realise/wasn't told how much holiday was available

Other - reason didn't take all holiday entitled to.

Don't know - reason didn't take all holiday entitled to}

{IF DHolAll=No} {IF d13 = 2 (No – didn't take all the holiday entitled to)}

# DHolCom {d15}

In your last holiday year, were you compensated for the leave that you did not take. By 'compensated' I mean were you paid for untaken leave or allowed to carry it over?

- 1. Yes
- 2. No

 $\{DHolCom=Yes\}$   $\{IF d15 = 1 (Yes - was compensated for the leave that was not taken)\}$ 

# DHComYs {d16}

How were you compensated for the leave you did not take?

#### SINGLE CODE

- 1. Paid for all of it
- 2. Paid for some of it
- 3. Allowed to carry all of the days over to the next year
- 4. Allowed to carry some, but not all, of the days over to the next year
- 5. Allowed to carry the rest over and paid for some
- 6. Other

{If DHComYs=Other}

#### **DHComX**

INTERVIEWER: ENTER OTHER ANSWER

#### **Section E: Carers**

{IF CORE SAMPLE, Samptyp=1}

#### **Eintro**

We are interested in finding out the experiences of different types of employees, in particular those with caring responsibilities for children or adults."

#### **ECare**

Do you look after or give any help or support to family members, friends, neighbours or others because of either long-term physical or mental ill-health or disability, or problems related to old age?

Do not include anything you do as part of your paid employment.

- 1. Yes
- 2. No

{IF ECare = Yes}

#### **ERelFr**

And are they ... READ OUT...

#### CODE ALL THAT APPLY

- 1. ... a child under the age of 18
- 2. ... adult relative(s) living inside or outside the household
- 3. ... a non-relative adult living in the household
- 4. ... a non-relative adult living outside the household?

# {IF ERelFr=1}

#### Soft check

Can I check do you help or support a sick and or disabled child under the age of 18?'

IF NO - DO NOT SELECT CODE 1.

**DELETE E02** 

**DELETE E05** 

# {Derived Variable}

#### CorGrp

- c1. Carer only
- c2. Carer and parent of 0 to 5 year old
- c3. Carer and parent of 6 to 17 year old
- c4. Carer and parent of 0 to 5 and 6 to 17 year old
- c5. Parent of 0 to 5 year old only
- c6. Parent of 6 to 17 year old only
- c7. Parent of 0 to 5 and 6 to 17 year old
- c8. None of these

#### **Deriving CorGrp**

IF ECare=Yes AND Erelfr = RESPONSE AND Achild=No AND AResp=No THEN

CorGrp := c1

IF ECare=Yes AND Erelfr = RESPONSE AND AchAge=0-5 OR ANY AChband=1,2 THEN

CorGrp := c2

IF ECare=Yes AND Erelfr = RESPONSE AND AchAge=6-17 OR ANY AChband=3,4,5 THEN

CorGrp := c3

IF ECare=Yes AND Erelfr = RESPONSE AND ANY AchAge=0-5 AND 6-17 OR ANY AChband=1,2, AND 3,4,5 THEN

CorGrp := c4

IF ECare=No AND ANY AchAge=0-5 OR ANY AChband=1,2 THEN

CorGrp := c5

IF ECare=No AND AchAge=6-17 OR ANY AChband=3,4,5 THEN

CorGrp := c6

IF ECare=No AND AchAge=0-5 AND 6-17 OR ANY AChband=1,2, AND 3,4,5 THEN

CorGrp := c7

IF ECare=No AND Achild=No AND AResp=No THEN

CorGrp := c8

#### Section F: Childcare

**DELETE F01** 

{Ask all}

#### **ChdCre**

Which if any, of the following childcare support are provided by your current employer? Please include **all** childcare support your employer provides whether you use it or not. READ OUT...

CODE ALL THAT APPLY

1. childcare such as creche or playgroup situated at or near your workplace (a workplace facility does not have to be on the premises

- 2. financial help with childcare (e.g. loans, childcare vouchers, subsidised childcare places)
- 3. help with childcare arrangements during school holidays
- 4. information about local provision of childcare
- 5. some other childcare arrangements
- 6. none are provided

{IF ChdCre=other} {ChdCre=5}

#### **ChdCreX**

What are these arrangements?

# Section G: About your employer

DELETED GovEmpl (G01) (JC 29/11)

DELETED G04A, G04b, G04e, G04f, G04h, G04j

#### **GIntro**

I would now like to ask some questions about your workplace. When thinking about your workplace I would like you to concentrate on your main job.

{Ask all}

#### **GRel** {g02}

In general, how would you describe relations between managers and employees at the place where you work? Would you say it was good, neither good nor bad, or bad?

INTERVIEWER: IF GOOD: Is that very good or good?

INTERVIEWER: IF BAD: Is that bad or very bad?

- 1. Very good
- 2. Good
- 3. Neither good nor bad
- 4. Bad
- 5. Very bad

{Ask All}

# GGend {g03}

Thinking about the place where you work, are the people there mostly women, mostly men or is it about half women and half men?

#### SINGLE CODE

- 1. Mostly women
- 2. Mostly men
- 3. About half women and half men
- 4 Other

DELETED GWAPatt {g04c} (JC 29/11)

{Ask All}

#### **GWABal**

Thinking about all the different possible working arrangements, can you tell me whether you agree, neither agree nor disagree, or disagree with the following statements?

It's the employer's responsibility to help people balance their work with other aspects of their life. Do you agree, neither agree nor disagree, or disagree with this?

INTERVIEWER: IF AGRESS 'Is that strongly agree or agree?'

IF DISAGREES: 'Is that disagree or strongly disagree?'

- 1. Strongly agree
- 2. Agree
- 3. Neither agree nor disagree
- 4. Disagree
- 5. Strongly disagree

#### GWACho (GO4i)

Having more choice in working arrangements improves workplace morale. Do you agree, neither agree nor disagree, or disagree with this?

INTERVIEWER: IF AGREES 'Is that strongly agree or agree?'

IF DISAGREES: 'Is that disagree or strongly disagree?'

- 1. Strongly agree
- 2. Agree
- 3. Neither agree nor disagree
- 4. Disagree
- 5. Strongly disagree

#### GWAFlex {g04g}

People who work flexibly create more work for others. Do you agree, neither agree nor disagree, or disagree with this?

INTERVIEWER: IF AGREES 'Is that strongly agree or agree?'

IF DISAGREES: 'Is that disagree or strongly disagree?'

- Strongly agree
- 2. Agree
- 3. Neither agree nor disagree
- 4. Disagree
- 5. Strongly disagree

DELETED GWASVis (g04J) {deleted 29/11}

#### GFAProm {g04l}

People who work flexibly are less likely to get promoted. Do you agree, neither agree nor disagree, or disagree with this?

INTERVIEWER: IF AGREES 'Is that strongly agree or agree?'

IF DISAGREES: 'Is that disagree or strongly disagree?'

- 1. Strongly agree
- 2. Agree
- 3. Neither agree nor disagree
- 4. Disagree
- 5. Strongly disagree

#### Section H: About your job

{Ask All}

#### **YIntro**

Still thinking about your main job (if more than one job please think about the main job that you do). INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS.

#### YIndus {Y01}.

What does the organisation you work for mainly make or do at the place where you work? By 'workplace' I mean the site or location at, or from which, you work.

[OPEN RESPONSE. INTERVIEWER: GET AS FULL RESPONSE AS POSSIBLE]

#### [Code to SIC]

Deleted YSingle {Y02} (JC 06/12)

#### YHWWrk {Y03 }

How many people work for your employer at the place where you work?

Are there ... (running prompt)...

- 1. 1 to 9
- 2. 10 to 24
- 3. 25 to 49
- 4.50 to 99
- 5. 100 to 149,
- 6. 150 to 249
- 7. 250 to 499
- 8. 500 or more employees?

#### SEmpT {s07}

Still thinking about your main job, is your employer. . . .?

INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS.

- [1] A private firm or business or a limited company
- [2] Some other kind of organisation

If SEmpT =other {IF s07 = 2 (Some other kind of organisation)}

#### **SOrg {s08}**

What kind of non-private organisation is it?

#### PROMPT IF NECESSARY

- 1. A public limited company or PLC
- 2. A nationalised industry or state corporation
- 3. Central Government or Civil Service
- 4. Local government or council (including Police, Fire Service, Local authority controlled schools and colleges)
- 5. A University or other grant funded education establishment
- 6. A Health Authority or NHS Trust
- 7. A charity, voluntary organisation or trust

- 8. The armed forces
- 9. Another kind of organisation (specify)

{If SOrg=9 Other kind of organisation}

#### **SOrgX**

INTERVIEWER: PLEASE ENTER OTHER ANSWER

: OPEN

{Ask all}

#### **SLrOrg**

Is your place of work part of a larger organisation?

- 1. Yes
- 2. No

{If SLrOrg = yes}

#### SLrgNo

Can you estimate the total number of employees in that larger organisation?

- 1. 1 to 24
- 2. 25 to 249
- 3. 250 to 499
- 4. 500 to 999
- 5. 1000 to 9999
- 6. 10,000 or more

{Ask All}

#### YMain {Y04}

What is your main job?

INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS.

#### **OPEN**

DELETED Y05 {JC 19/11}

#### **YMainDo**

What do you mainly do in your main job?

INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS.

INTERVIEWER: FULLY PROBE FOR ANY SPECIAL QUALIFICATIONS, TRAINING ETC

: OPEN

{Ask All}

#### YResp {Y06}

In your job, do you have any formal responsibility for supervising the work of other employees?

INTERVIEWER: IT IS UP TO THE RESPONDENT WHAT THEIR MAIN PAID JOB IS.

[SINGLE CODE]

- 1. Yes
- 2. No

#### **YMan {Y07}**

Do you have any managerial duties?

[SINGLE CODE]

- 1. Manager
- 2. Foreman/ supervisor
- 3. Not manager/ not supervisor

#### YMemTu { y11}

Are you a member of a trade union or staff association?

SINGLE CODE

4. Yes: a member of TU or SA5. No: not a member of TU or SA

- 6. No TU/staff association at place of work
- 7. Not aware of TU or SA at place of work

{IF YMenTu = member or not a member of TU} {IF YMenTu = 1 or 2}

#### **YStafTU**

Are any of the people at your place of work members of a trade union or staff association?

- 1. Yes: other people are member
- 2. No: other people are not members

{IF YMenTu = member or not a member of TU} {IF YMenTu = 1 or 2}

#### YTUPay (y09\_1/y09\_2)

Are your pay and conditions of employment directly affected by agreements between your employer and any trade union(s) or staff association?

- 1. Yes
- 2. No

#### Section I: About you and recontact

Deleted YSex 06/12 (in screening section for routing purposes)

#### **YAge {s06}**

And finally a few questions about you. What was your age last birthday?

INTERVIEWER: IF RESPONDENT DOESN'T WANT TO ANSWER THIS QUESTION. PRESS <CTRL K> OR <CTRL R>. THE NEXT QUESTION WILL ASK FOR THEIR AGE IN BANDS.

Range 16...100

{If Yage=refusal} {IF s06 = refusal} (Refused to give exact age)}

#### YAgbnd {s06\_01 - s06\_14}

Are you...

- 1. 16-17?
- 2. 18-19?
- 3. 20-24?
- 4. 25-29?
- 5. 30-34?

- 6. 35-39?
- 7. 40-44?
- 8. 45-49?
- 9. 50-54?
- 10.55-59?
- 11.60-64?
- 12.65-69?
- 13.70+?

#### ZMart {z01a}

Which of these describes your LEGAL relationship status?

Are you ...READ OUT

#### **CODE FIRST TO APPLY**

- 1. ...single, that is, never married
- 2. ...married and living with your husband/wife
- 3. ...a same-sex civil partner in a legally-recognised Civil Partnership
- 4. ...married and separated from your husband/wife
- 5. ...divorced
- 6. ...or widowed?
- 7. SPONTANEOUS ONLY In a legally-recognised Civil Partnership and separated from civil partner
- 8. SPONTANEOUS ONLY Formerly a civil partner, the Civil Partnership now legally dissolved
- 9. SPONTANEOUS ONLY A surviving civil partner, his/her partner having since died

#### {IF ZMart = 1, 3, 4, 5, 6, 7, 8 or 9}

#### ZPart {z01}

Are you currently living with a partner?

- 1. Yes
- 2. No

#### ZQual {z02\_01 to z02\_47}

What is the highest level of examination or qualification that you now hold, including any that you may have gained since leaving school?

#### CODE ONE ONLY

- 1. Higher degree (eg MSc, MA, MBA, PGCE, PhD)
- 2. First degree (eg BSc, BA, Bed, MA at first degree level)
- 3. GCE 'A'-level, AS Level, SCE Higher Grades A-C, Scottish National Qualifications (Higher level)
- 4. GCSE grade A-C, GCE 'O' –level passes, CSE grade 1, SCE O Grades A-C, SCE Standard Grades 1-3, Scottish National Qualifications (Intermediate level), School Certificate/ Matriculation
- GCSE Grades D-G, CSE grade 2-5, SCE Standard Grades 4-7, Scottish National Qualifications (Access level), SCOTVEC National Certificate Modules
- 6. Other academic qualifications (PLEASE SPECIFY)
- 7. Other vocational qualifications (PLEASE SPECIFY)
- 8. No academic qualifications

{If ZQual = other academic}

#### **ZQualA**

INTERVIEWER: ENTER OTHER ACADEMIC QUALIFICATION
OPEN

{If ZQual = other vocational}

#### **ZQualV**

INTERVIEWER: ENTER OTHER VOCATIONAL QUALIFICATION
OPEN

{Ask all}

#### ZDias {z03}

Do you have any physical or mental health condition or illness lasting or expected to last for 12 months or more?

- 1. Yes
- 2. No

#### {If zDias = Yes}

#### **ZReduce**

Does your condition or illness reduce your ability to carry out day-to-day activities? IF YES: Is that a lot or a little?

- 4. A lot.
- 5. A little, or,
- 6. Not at all?

{Ask all}

#### ZEthnic {z04}

To which of these ethnic groups do you consider you belong? READ OUT...

[IF NECESSARY: By this I mean your cultural background]

#### [SINGLE CODE]

- 1. White? or
- 2. Mixed, Multiple ethnic groups? or
- 3. Asian, Asian British? or
- 4. Black, African, Caribbean, Black British? or
- 5. Chinese? or
- 6. Other ethnic group?

#### ZRel

What is your religion?

- 1. No religion
- 2. Christian (including Church of England, Church of Scotland, Catholic, Protestant and all other Christian denominations)
- 3. Buddhist
- 4. Hindu
- 5. Jewish
- 6. Muslim
- 7. Sikh
- 8. Any other religion

{If Zmart=2 or 3 OR Zpart=1} ((If married or in same-sex civil partnership) OR (living with partner))

#### ZParEmp {z05}

Is your partner/husband/wife in paid employment?

- 1. Yes
- 2. No

{Ask all}

#### {ZUPay {z07}

How much are you paid before tax and other deductions such as National Insurance? Would you like to answer this annually, monthly or weekly?

- 1. Annually
- 2. Monthly
- 3. Weekly

{If ZUPay = refusal}

#### **ZUPayRef**

Would you be prepared to answer a banded question about your pay?

- 1. Yes
- 2. No

{If ZUPayRef= yes} or {ZHInc=don't know}

#### **ZUPBnd**

Would you be able to tell me which of the following bands represents the amount you are paid per year before tax and other deductions, such as National Insurance? Is it ...

- 1. Under £5,000
- 2. Over £5,000 but less than £10,000
- 3. Over £10,000 but less than £15,000
- 4. Over £15,000 but less than £20,000
- 5. Over £20,000 but less than £25,000
- 6. Over £25,000 but less than £30,000
- 7. Over £30,000 but less than £35,000
- 8. Over £35,000 but less than £40,000
- 9. Over £40,000 but less than £45,000
- 10.45,000 and over

{IF z07= 1 (Amount paid annually)}

#### ZUAnn {z07a}

Annual salary is:

Amount in pounds

{IF z07= 2 (Amount paid monthly)}

#### ZUMonth {z07b}

Monthly salary is:

Amount in pounds

{IF z07= 3 (Amount paid weekly)}

#### ZUWeek {z07c}

Weekly salary is:

Amount in pounds

{IF z07 = 1 (Annual pay) OR z07 = 2 (Monthly pay) OR z07 = 3 (Weekly pay)}

#### ZUTax {z08}

Can I just check, is that before Tax and National Insurance or after Tax and National

Insurance?

- 1. Before Tax and National Insurance
- 2. After Tax and National Insurance

{Ask all}

#### ZHInc {z09}

Approximately, what is the gross total income of your household before Tax and other deductions such as National Insurance? Would you like to answer this annually, monthly or weekly?

- 1. Annually
- 2. Monthly
- 3. Weekly

#### {If ZHInc=refusal}

#### **ZHIncRef**

Would you be prepared to answer a banded question about your household income?

- 1. Yes
- 2. No

{If ZHIncRef=Yes} or { ZHInc=don't know}

#### **ZHInBnd**

Would you be able to tell me which of the following bands represents the gross total income of your household per year before Tax and other deductions such as National Insurance? Is it ...

- 1. Under £5,000
- 2. Over £5,000 but less than £10,000
- 3. Over £10,000 but less than £15,000
- 4. Over £15,000 but less than £20,000
- 5. Over £20,000 but less than £25,000
- 6. Over £25,000 but less than £30,000
- 7. Over £30,000 but less than £35,000
- 8. Over £35,000 but less than £40,000
- 9. Over £40,000 but less than £45,000
- 10.45,000 and over

{IF z09 = 1 (Household income annually)}

#### ZHAnn {z09a}

Annual household income is:

Amount in pounds

{IF z09 = 2 (Household income monthly)}

#### ZHMonth {z09b}

Monthly household income is:

Amount in pounds

{IF z09= 3 (Household income weekly)}

#### ZHWeek {z09c}

Weekly household income is:

Amount in pounds

{ASK ALL}

#### ZRecon {z12}

Thank you very much for taking part in this survey. In case we wanted to contact you again in relation to the issues we discussed, would you be willing to be contacted again?

- 3. Yes willing to be recontacted
- 4. No not willing to be recontacted

#### **ZLet**

Would you like to receive a letter which will explain a bit more about the study that you took part in today?

- 3. Yes
- 4. No

{If ZRecon=Yes or ZLet=Yes}

#### Ttl

{If ZRecon=Yes AND ZLet=Yes} In that case can I take your name and address {If ZRecon=Yes AND ZLet=No [so we can contact you again], {If ZRecon=No AND ZLet=Yes} [so we can send you a letter?]

ADD IF NECESSARY: We will not pass this information on to anyone outside NatCen.

First what title should we use?

If the title is not known press <Ctrl K>.

#### **TtIX**

INTERVIEWER: Enter the title

**OPEN** 

#### ForNam

And what is your first name?

If the first name is not known press <Ctrl K>. **OPEN** SurNam And what is your surname? If the surname is not known press <Ctrl K>. **OPEN** {If ZRecon=Yes or ZLet=Yes} Add1 And what is the 1st line of your address? **OPEN** Add2 And what is the 2nd line of your address? **OPEN** Add3 And what is the 3rd line of your address? **OPEN Postcode** And what is your postcode? **OPEN Email** And what is your email address?

{If gave name and address}

#### **ZPass {z13}**

If the Department for Business Innovation and Skills wanted to do a follow-up to this study, would you be willing for us to pass your details to them or another research organisation like ourselves?

- 1. Yes willing for details to be passed on
- 2. No not willing for details to be passed on

{Ask all}

#### Thank

On behalf of the Department for Business, Innovation and Skills and NatCen, I would like to thank you for the time and help you've given me today. I can reassure you that all your answers will be treated in the strictest confidence in accordance with the Data Protection Act.

If you would like to ascertain that we are a bone fida research company, I can offer you a freephone number to call and a website address. Would you like it?

IF YES - FREEPHONE NUMBER - 0800 652 9294

-WEBSITE ADDRESS : www.natcen.ac.uk/study/WLB

IF ASKED/IF NECCESSARY - BIS CONTACT : Jane Carr, Business Innovation and Skills, Tel 020 7215 5000).

## Appendix B Interviewer instructions

#### **Background**

This is the fourth Work-Life Balance Study, the first study was carried out in 2000.

In 2000, the Government launched the Work-Life Balance Campaign aimed at employers to promote the benefits of flexible working for all employees. Although this campaign was not specifically aimed at parents or carers, the legislated rights to apply for changes in the hours, timing or place of work remain restricted to employees with caring responsibilities.

Since these changes to the Work and Families Act, there has been little information available to assess the impact of some areas of the Act, in particular the right for co-resident carers to request flexible working.

The fourth Work Life Balance Study is important in providing much needed data about how the changes to the Act are influencing peoples' working arrangements, whether they take up these opportunities and their general awareness of what is available to them in the workplace.

#### The Sample

The mainstage sample has been designed to be nationally representative of all households with landlines in Great Britain. In order to obtain a statistically representative sample of all employees, residing in Great Britain we will be using Random Digit Dialing (RDD) and issuing a sample of over 65,000 numbers.

The study also aims to increase or 'boost' the number of interviews with certain types of employees; these are as follows:

- Employees aged 16 or over with non-childcare caring responsibilities
- Employees aged 16 or over who are a parent of a child aged 0-5 inclusive
- Employees aged 16 or over who are a parent of a child aged 6-17 inclusive

Although we will find some of these employees in the main sample, there will not be enough cases to say anything significant about these groups, hence the need to boost the numbers. These cases will be identified through a series of screening questions, which is explained below.

The numbers generated will be randomly allocated as either core cases (32,043 numbers) or boost cases (32,986 numbers). The questionnaire will be the same for all eligible core and boost cases apart from some the screening questions at the beginning of the interview.

#### Random Digit Dialling

The use of Random Digit Dialling (RDD) allows us to obtain a representative sample of individuals without the use of a pre-existing sample frame. However, this does mean that we do not know details of the individuals in the household before contacting them and there is no way of sending an advance letter. This means that your first contact will be the first time that the individual has heard about the study. We have designed the introductory questions, based on feedback from the pilot, to engage the respondents and encourage participation. The section below about the questionnaire will explain this in more detail.

Although the majority of the telephone numbers in the sample should be working numbers, a proportion of these numbers will be non-working or will not belong to private households. Non-residential numbers are screened out as part of the initial screening questions. Numbers where there is no answer or answer phone will be dialled in a later shift.

#### Who to interview

For both core and boost cases we want to interview people who are:

- Aged 16 or over and;
- an employee

Further to this we only want to interview **one** eligible person per household.

In order to identify who to interview, you will need to ask some questions on your first contact with the household. The procedure is as follows:

- Establish how many household members are aged 16 or over
- How many of these people are employees

If more than one person fits these criteria, then you will need to select **one** person to interview. To ensure this selection is random we want to interview the person in the household who has **most recently** had a birthday (NB: we don't need to know their full birth date).

The CATI program will take you through the questions you need to ask to identify the person you need to interview but you should be aware that this might not be the first person you speak to and therefore you may need to make an appointment to call back and interview the selected person.

#### Screening questions for boost cases

For approximately 50 percent of the sample, you will be required to ask some additional screening questions at the beginning of the interview to establish if the selected respondent is in any of the 3 boost groups outlined above.

It should be noted that even if the respondent does fall into one of these boost groups, they may still be screened out due to the design of the boost sample. The CATI program is designed so that the correct individuals are identified however a brief summary of sample design is given below for information.

- In 100 per cent of boost cases those respondents who have nonchildcare caring responsibilities will be screened in.
- In 71 per cent of boost cases those respondents who are working parents of a child aged 0-5 will be screened in.
- In 50 per cent of boost cases those respondents who are working parents of a child aged 6-17 will be screened in.

For the boost cases only, if the selected respondent does not fall into one of these boost groups then they will be **screened out** and you will **not** conduct an interview with them.

#### Answering queries

Try to follow the CATI script as much as possible and only answer queries as and when they are raised. To help respond to possible questions you may get asked, please use the following information. Some of this information is also included in the introductory and screening questions.

#### "Who is the National Centre for Social Research?"

We design, carry out and analyse research studies in the fields of social and public policy including extensive research among members of the public.

#### "Who are the Department for Business Innovation and Skills (BIS)?"

BIS is the government department which has responsibility for UK trade, business, skills and higher education, and for innovation. This includes responsibility for employment law issues such as work-life balance, maternity and paternity leave.

#### "How did you get my number?"

Your telephone number was obtained through a method of random digit dialling where telephone numbers are randomly generated from a frame of

all possible telephone numbers in Great Britain. Your telephone number and household were selected using this method.

Some respondents may mention that they have registered with the Telephone Preference Service (TPS) to avoid unsolicited marketing or sales calls. Telemarketers have to remove these people from their lists and non-compliance can result in a fine. However, genuine social research is exempt from this regulation. Further to this, as the numbers are randomly generated so we don't know which ones have registered for TPS.

#### "What is the study about?"

The study is about people's employment experiences – in particular the use and awareness of work-life balance practices.

#### "Is the study confidential?"

Yes. Anything said during the interview will be treated in strict confidence in accordance with the Data Protection Act. We won't pass the name or address of participants to anyone outside NatCen without their permission. Participants' names, or personal details that could be used to identify a participant, won't be quoted in the research findings

#### "How long will it take?"

The interview should take around 20-25 minutes.

#### The questionnaire

The interview should take around 20-25 minutes to complete. The following gives an overview of the topics covered:

#### 1. Screening questions

These include the initial questions to select the respondent. As mentioned above, for 50 percent cases you will also ask some additional questions about caring responsibilities and these will determine whether or not you will conduct an interview with the selected respondent.

#### SIntro

Good morning/afternoon/evening. My name is... and I am calling from the National Centre of Social Research. We are conducting an important study on behalf of the Department for Business Innovation and Skills about work-life balance. Can I ask you a few screening questions to confirm your eligibility? This will only take a few minutes? INTERVIEWER: TRY TO SPEAK TO AN ADULT OR RESPONSIBLE YOUNG

The first question is designed to be brief however there is a lot of additional information provided on this screen that you can give, should the respondent require further details.

Please also note the option of sending a reassurance letter. This should only be offered if requested or if you feel this would

#### ADULT IN THE HOUSEHOLD. encourage the respondent to take part. **SBday** As we only wish to interview one person in If there is more than one eligible respondent your household please could you tell me of in the household, we are selecting the the Inumber of eligible people in respondent based on the person who has household] people in paid employment. most recently had a birthday. At this who has most recently had a birthday (I question you ask for this person's name as don't need to know the date). Please could this not be the person you are speaking to. This information is not used anywhere else you give me their name. We only need their first name or initial. in the interview, it is only to ensure that we speak to the right person, should you need to call back. Therefore, a first name or even 1. Name given initial is sufficient. 2. Refused to give name If this information is refused, then this case will have to be coded out in the nonresponse block. If the name is given, you will need to check that this person is resident in the household. If not, you will need to start the screening section again by using the uparrow to go back to Sage16. **SBoost to SchBand** These are the screening questions which will be asked of the boost cases at the beginning of the interview. Respondents' responses to these questions will determine whether they are screened in for a full interview or not. The core cases will also be asked these questions as part of the main interview but the responses to these are not used to screen cases in or out. **SCare** Do you look after or give any help or These questions are to establish if the support to family members, friends, respondent has non-childcare caring neighbours or others because of either responsibilities. long-term physical or mental ill-health or disability, or problems related to old age? Do not include anything you do as part of your paid employment. Note that if they say yes at Scare you will then ask who they care for at SRelFr. If the say a child under the age of 18, this will

SrelFr

trigger a soft check to confirm that they are

caring for this child because of a sickness or disability. If the answer is no, then you will

And are they READ OUT	need to delete the code 1 at SrelFr.
CODE ALL THAT APPLY	
<ol> <li>a child under the age of 18?</li> <li>an adult relative(s)?</li> <li>an adult (adults) living in your household?</li> <li>a friend/neighbour or other person outside the household?</li> </ol>	

#### 2. Hours of work

This section asks about the respondent's work. It covers areas such as how long they have worked at their current place of employment; whether they are permanent or temporary staff members and how many hours they work per week. In addition, there are questions about 'on-call' working and overtime.

Please note, in this section we wish to record the number of hours worked as accurately as possible. Below are the rules for recording the proportions of hours worked. (For different proportions round up to nearest quarter of hour).

Half hours	record as 0.5	eg 37 and half hours per week is 37.5
Quarter hours	record as 0.25	eg 37 and a quarter hours per week is 37.25
Three quarter hours	record as 0.75	eg 37 and a three quarter hours per week is 37.75

#### 3. Work-life balance practices and policies

This sections looks at respondent's working arrangements. It includes questions about whether the respondent has ever requested flexible working arrangements, how they made the request and the outcome of their request.

There are a series of questions about what flexible working practices are available in their workplace. Please note for these questions "don't know" is a valid answer, as we are also aiming to establish people's awareness of these practices.

This section also includes questions about the respondent's views of the positive and negative impacts of themselves working flexibly as well as their colleagues. These are open questions, so please record as much information as possible.

#### 4. Additional background information

This short section will find out additional information about the household, such as how many children they have and how old they are. For those who refuse to give children's ages, there is an option to record this within a range. These questions will only be asked of core cases and are the same as the questions asked of the boost cases at the beginning of the interview.

#### 5. Holiday and time off

This section asks about time off work. For those respondents with children, there are some questions about their working arrangements when their child/children are sick. For those with a child or children under the age of 6, there are additional questions about parental leave - by law parents are entitled to take unpaid leave of up to 13 weeks to look after their child within the first 5 years following the birth.

For all respondents there are questions about their holiday allowance and the reasons for not taking leave where applicable.

#### 6. Carers

This small section finds out if the respondent helps or supports a family member, friend or others because of physical or mental ill health or disability, or problems related to old age and finds out who it is they support. These questions will only be asked of core cases and are the same as the questions asked of the boost cases at the beginning of the interview.

Note the instructions above about **SReIFr** also apply to **EReIFr** in this section.

#### 7. Childcare

Here we find out what kind of childcare support the respondents' employer provides (whether the respondent uses it or not). These could include crèche, financial help with childcare, help with childcare arrangements during school holidays, information about local provision of childcare etc.

#### 8. About your employer

This section asks questions about the respondent's workplace and their views about the relations between employers and employees and their attitudes to flexible working arrangements.

#### 9. About your job

This section asks the respondent about their current job including the size of the company and series of questions about the type of job the respondent does. The majority of information collected in this section is used to code Standard Occupational Classification (SOC), Standard Industry Code (SIC) and National Statistics Soci-Economic Classification (NS- SEC), therefore, it is very important that you record as much detail as possible at the open questions.

#### 10. About you

This final section collects demographic information about the respondent such as age, marital status, qualifications and income. For those who refuse to give their actual income, there is an option to provide this within a range.

There are also some questions about permission for NatCen to recontact and permission to pass their details to another research organisation. There is also a question about whether the respondent would like to receive a letter to confirm the details of the study they have just taken part in. If the respondent responds yes to any or all of these questions, then you will be asked to record the respondent's name and address.

The final 'thank you' question provides contact numbers and a web site address that the respondent can use to confirm that the survey is official.

#### **Outcome codes**

For this study it is very important that the correct outcome code is used. We will be monitoring the fieldwork closely, not only to look at the response but also the proportions of eligible telephone numbers and cases.

The table below gives lists the valid outcome codes for this project and where possible a brief description about when these codes should be used.

#### **Productive outcomes**

110	Complete Interview	Automatically computed
210	Partial interview by selected respondent	Automatically computed – if respondent completes up to and including the section about work-life balance practices and policies

#### **Unknown Eligibility**

621	Always ringing, not answered (no answering machine/voice mail)	
622	Always answer phone/voice mail	
	Message does not indicate whether telephone number is for a private household	
623	Always busy/engaged line	
624	Always fax/modem/data line/pager	
625	Always telecommunication technological barriers	Call barring, call-screening or other telecommunication technologies that create a barrier to contacting the telephone number and establishing whether telephone number is for a private household or not.
626	Technical phone problems	Technical problems are usually of a temporary nature therefore, telephone number should be attempted again within the field period. Examples of these are bad telephone line, Telephone Company experiencing technical problems etc.
627	Unknown if telephone line working at all	
641	Information refused about whether number is residential	

653	Unable to confirm eligibility due to a lack of knowledge	The person contacted does not know whether there are eligible person(s) in the household, for example because contact only made with a child, visitor, workman etc
		This category should only be used when it has not been possible to make contact with other household members who would be able to confirm eligibility.
654	Unable to confirm eligibility due to language barrier	No-one in the household is able to speak adequate English or other languages that the survey uses
661	Refusal to complete screening questions	Refusal before establishing eligibility of anyone in the household
690	Other unknown eligibility (details to be recorded)	

#### Non-contact

340	Contact made with responsible resident	Contact made with responsible resident
	but no contact with <b>selected</b>	(other than the selected respondent) who
	respondent	confirms that the selected respondent is
		never available when the interviewer calls.
		This code only applies after screening and
		eligibility has been established.

#### Refusals

410	Office refusal	You will be advised when to use this code. <b>Do Not</b> use without authorisation.
420	Refusal after establishing eligibility through screening but before identifying respondent	Contacted person refuse to give the information needed to identify the respondent.
431	Refusal at introduction / before interview by selected respondent	Refusal that is given to the interviewer before the interview has commenced
432	Refusal at introduction / before interview by proxy	Refusal that is given to the interviewer before the interview has commenced
440	Refusal during the interview by selected respondent	Respondent refuses to continue the interview and insufficient data has been collected for the interview to count as a partial interview (before the end of the work-life practices and policies section)

450	Broken appointment, no re-contact with selected respondent	

### Other unproductive

510	Selected respondent ill at home during field period	
520	Selected respondent away/in hospital throughout field period	
530	Selected respondent physically or mentally unable/incompetent	
542	Language barrier with selected respondent	Selected respondent is not able to speak adequate English or other languages that the survey uses.
563	Other non-response (give details)	

## Ineligible

730	Out of service or disconnected	These numbers should be attempted again during the field period as they may become reconnected.
740	Non-residential	Telephone number is used solely for business, school, government office, other organisation, etc., with no resident persons. This does not include numbers that are shared for both business and private use.
750	Number is residential, but no resident household	The number is residential, but the number is located at an address which is not the main residence of any of the persons staying there. This is likely to apply to seasonal/vacation/temporary residences.
760	Communal establishment/institution	Telephone number is residential and occupied, but does not contain any private household(s), e.g. institutions or barracks.
770	Resident household, but all household members or selected respondent not eligible for the study	
790	Other ineligible (details to be recorded)	

# Appendix C Coding and editing instructions

This appendix contains the detailed coding and editing instructions used by coding staff.

#### **SECTION A: CODING**

Block: BIntro

Question: SLEVY

Question type: Other Specify (Code into SLevEd)

No please specify for other category.

#### SINGLE CODE

Question text: {If currently on leave from job}. Are you...?

- 1. ..on sick leave
- 2. ...on maternity or paternity leave
- 3. ...on other type of leave

Page in edit programme: XXX

#### **ADDITIONAL CODES**

95 Other specific answer not in codeframe

Block: BlockB

Question: **BTempX** 

Question type: Other Specify (Code into BTempEd)

No please specify for other category.

#### SINGLE CODE

Question text: In what way is your job not permanent?

- 1. Seasonal work
- 2. Contract for a fixed period or a fixed task
- 3. Agency temping
- 4. Casual type of work

Page in edit programme: XXX

#### **ADDITIONAL CODES**

5. Redeployment {New code}

{includes: 'in a redeployment pool due to restructuring', 'work in public sector position - redeployment and so am under threat of being made redundant'}

95. Other specific answer not in codeframe

Block: BlockB

Question: BResOT

Question type: OPEN (Code into BResEd)

**SINGLE CODE** 

Question text: What is the **main** reason you work overtime?

Page in edit programme: XXX

- 1. To make more money (overtime)
- 2. My employer expects it/encourages it (example 'called in')
- 3. I like my job
- 4. My organisation encourages it
- 5. I have too much work to finish in my normal working hours (example: 'It's my workload, have to go in on Saturdays)
- 6. My colleagues all work more hours
- 7. I do not want to let down the people I work with
- 8. Nature of the business/company culture
- 9. Staff shortages (example: due to covert absentees)
- 10. To meet deadlines/finish job/fulfil requirement
- 11. Meetings/training/events/specific task(s) (example: lesson planning, parents evenings, interviewing)
- 12. Pressure from work (example: sales go up, we have to work extra hours / suit demand /lose job if I don't)
- 13. Business travel
- 95. Other specific answer not in codeframe

Block: BlockC

Question: CRegWyX

No please specify for other category.

Question type: Other Specify (Code into CRgWyEd)

**MULTICODE** 

Question text: Why have you **not** made a request to change your working

arrangement with your current employer over the past two

years?

Page in edit programme: XXX

1. Content with current work arrangements (includes 'Not needed to ask. Content with current arrangements', 'Satisfied with current arrangement')

- 2. Job does not allow it / doesn't suit my job (include company director, CEO of company)
- 3. Too much work to do
- 4. Concerned about the extra workload for my colleagues
- 5. Concerned about my career
- 6. Concerned about my job security
- 7. Not convinced my employer would allow it
- 8. Do not feel confident enough to ask my employer
- 9. Could not afford any reduction in my income
- 10. Doesn't suit domestic / household arrangements
- 11. Not aware of the new right
- 12. Already working flexibly
- 13. Not eligible to request flexible working
- 14. Happy/content with current Work-Life balance

#### **ADDITIONAL CODES**

95. Other specific answer not in codeframe

BlockC BBlockC

Question: CDealtX

No please specify for other category.

Question type: Other specify (Code into CDealEd)

SINGLE CODE

Question text: Who dealt with your request to change how you regularly work

Page in edit programme: XXX

- 1. Managing director/ owner/ director (includes head teacher)
- 2. Personnel/ HR department (includes staff partner)
- 3. Head of Department (includes area manager)
- 4. Line manager/ supervisor

#### **ADDITIONAL CODES**

95. Other specific answer not in codeframe

Block: BBlockD

Question: CRequestX

The follow-up question was never asked.

Question type: Other specify (Code into CReqEd)

**MULTI CODE** 

Question text: And what (flexible working arrangement) did you request?

Page in edit programme: XXX

- 1. To reduce hours of work (includes: 'partial retirement')
- 2. To work part-time (merge with code 1?)
- 3. Change to when I work including number of days I work
- 4. To increase hours of work including full-time
- 5. Requested time-off / Leave arrangement (includes 'different day off', 'time off during school term time,' 'changing start and end times', 'change the days on which hours worked')
- 6. Flexitime
- 7. To work from home
- 8. Can't remember

#### **ADDITIONAL CODES**

- 9. Change type of work (includes: 'to reduce public facing work', 'change position') NEW CODE
- 10. Change to when I work (includes: 'to go from night shift to days',) NEW CODE
- 95. Other specific answer not in codeframe

Block:	BlockC
Question:	CHowX
No please speci	fy for other category.
Question type:	Other Specify (Code into CHowEd)
	CODE ALL THAT APPLY
Question text:	How did you make this request? Was it by
1. Letter o	r form
2. Email	
Face-to-face meeting or Discussion	
4. Telephone	

Page in edit programme: XXX

#### **ADDITIONAL CODES**

95. Other specific answer not in codeframe

Block:	BlockC
DIUCK.	DIUCKO

Question: CTell

No please specify for other category.

Question type: Other Specify (Code into CTellEd)

**CODE ALL THAT APPLY** 

Question text: Thinking only about the initial decision please tell me if you

were informed of this decision in any of the following ways.

Were you informed by...

- 1. Letter or form
- 2. Email
- 3. Face-to-face meeting or Discussion
- 4. Telephone

Page in edit programme : XX

#### ADDITIONAL CODES

95. Other specific answer not in codeframe

BlockC BBlockC

Question: CTellA

No please specify for other category.

Question type: Other Specify (Code into CTellAEd)

**CODE ALL THAT APPLY** 

Question text: Thinking about this decision, please tell me if you were

informed of this decision in any of the following ways. Were

you informed by...

- 1. Letter or form
- 2. Email
- 3. Face-to-face meeting or Discussion
- 4. Telephone

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#### **ADDITIONAL CODES**

Other specific answer not in codeframe

Block: BlockC

Question: CAppeal

No please specify for other category.

Question type: Other Specify (Code into CAppeEd)

**CODE ALL THAT APPLY** 

Question text: And were you informed of the outcome of the appeal in any of

the following ways...

- 1. Letter or form
- 2. Email
- 3. Face-to-face meeting or Discussion
- 4. Telephone

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#### **ADDITIONAL CODES**

95. Other specific answer not in codeframe

Question: **CWkPost** 

Question type: OPEN (Code into CWkPostEd)

**CODE ALL THAT APPLY?** 

Question text: What have been the positive consequences of working in

this/these ways? INTERVIEWER IF NEEDED: You said that

you work/have worked these flexible arrangements ...

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- 1. Do not suffer from as much stress
- 2. Improved relationships at home
- 3. Improved health
- 4. More time to spend with family
- 5. Have more free time (includes 'extra rest days') COMBINE WITH CODE 12?
- 6. Childcare arrangements
- 7. Convenient/suits me
- 8. Work the hours I want/flexible
- 9. Organise my life around work COMBINE WITH CODE 16?
- 10. Attend appointments doctors/dentist/bank
- 11. Time to study/complete a course
- 12. More holiday time
- 13. Get more work done/more productive/less distraction
- 14. Less travelling/avoid rush hour
- 15. More money (includes 'less travelling costs')
- 16. Work-lie balance improved
- 17. Enjoy work/happier

### **ADDITIONAL CODES**

Question: CWkNeg

Question type: OPEN (Code into CWkNeEd)

**CODE ALL THAT APPLY?** 

Question text: What have been the negative consequences of working in

this/these ways? INTERVIEWER: IF NEEDED: You said that

you work/have worked...

- 1. Receive lower pay/salary (includes 'don't get paid for holidays')
- 2. Damaged career prospects (includes 'miss out on certain projects')
- 3. Negatively affected relationships with colleagues/manager (includes: 'other members of staff don't know when you are going to be there')
- 4. Increased stress levels
- 5. Intensified workload
- 6. Holidays become more expensive
- 7. Miss interaction with colleagues (includes 'feel cut off from workforce)
- 8. No over time/set hours (includes: extra hours would be handy)
- 9. No flexibility over holiday time
- 10. Tiring/working longer hours
- 11. Missing out on family time
- 12. Nothing/no negative consequences

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Question: CCoIPC

Question type: OPEN (Code into CColPCEd)

**CODE ALL THAT APPLY?** 

Question text: What if any are the positive effects on you of your colleagues

working in this/these ways?

INTERVIEWER: IF NEEDED: You said your colleagues

worked in one of the following ways: ^axavtxt

- 1. Staff happier/creates better working atmosphere
- 2. Allows business flexibility/ can cover hours needed (includes: they can be more flexible to managers requests)
- 3. Having to cover colleagues work
- 4. Spend more time with their family
- 5. Can look after children/family commitments
- 6. Less stressful
- 7. Achieve other interests
- 8. More job satisfaction/work harder
- 9. More freedom/time (includes: more leisure time)
- 10. More time to do work
- 11. Keeps valued members of staff (includes 'colleagues more likely to return')
- 12. Convenient
- 13. Doesn't affect me

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Question: CCoINc

Question type: OPEN (Code into CColNCEd)

**CODE ALL THAT APPLY?** 

Question text: What if any are the negative effects on you of your colleagues

working in this/these ways?

INTERVIEWER: IF NEEDED: You said your colleagues

worked in one of the following ways: ^axavtxt

- 1. Having to cover colleagues work
- 2. Colleagues not available for 'phone calls/meetings negative consequence.
- 3. More/extra responsibilities on full time staff/difficulties experienced when doing someone else's role
- 4. Work not completed due to lack of staff/delays in work being completed
- 5. Staff shortages/staff unwilling to provide cover
- 6. Restriction in holidays/time off
- 7. Stressful/puts more pressure on other people
- 8. Less productivity/less work gets done
- 9. Less money/reduced income
- 10. Continuity issues/don't get to finish things off
- 11. Increased workload/varied workload
- 12. Lack of interaction between staff/people not knowing what's happening
- 13. Communication issues
- 14. Lack of flexibility in the work hours/days
- 15. Nothing/no negative consequences

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Question: CFaTyp

Question type: OPEN (Code into CFaTyEd)

**CODE ALL THAT APPLY?** 

Question text: Which groups of employees or types of employees does your

employer prioritise when considering requests to work flexibly?

- 1. Treats senior staff favourably.
- 2. Treats women favourably.
- 3. Treats parents favourably.
- 4. Treats staff in lower grade jobs favourably.
- 5. Treats long term employees favourably.
- 6. Treats people who are friends with senior staff favourably.
- 7. Treats people who work hard/committed favourably.
- 8. Treats some members (unspecified) favourably.
- 9. Treats staff working for certain areas/departments/companies favourably.
- 10. Treats others favourably.

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Question: **DWkDo** 

No please specify for other category.

Question type: Other Specify (Code into DWkDoEd)

**CODE ALL THAT APPLY** 

Question text: Thinking about this, what did you do when your working days

were disrupted because your child/ren was/were ill...Did you

- 1. Arrange for your partner or ex partner to look after your child/children
- 2. Arrange for your parents or partner's parents to look after your child/children
- 3. Arrange for another relative to look after your child/children
- 4. Arrange for a friend/neighbour to help
- 5. Take paid annual leave
- 6. Used time off for dependents or parental leave
- 7. Take some other type of paid leave
- 8. Work flexibly to make up the time (including working from home)
- 9. Arrange for alternative paid childcare
- 10. Take sick leave
- 11. Your child looked after themselves

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#### **ADDITIONAL CODES**

- 12. Take unpaid leave (NEW CODE)
- 95. Other specific answer not in codeframe

Question: **DMHow** 

Question type: Other Specify (Code into DMHWEd)

**CODE ALL THAT APPLY** 

Question text: And how did you take time off to attend antenatal

appointments? Did you take any of it as...

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- 1. annual leave
- 2. paid time off in addition to annual leave
- 3. unpaid leave
- 4. sick leave
- 5. time off in lieu (includes 'made up the time off')

# **ADDITIONAL CODES**

- 6. Flexitime (NEW CODE)
- 7. Just allowed to take time off (no making up/annual leave) (NEW CODE)
- 95. Other specific answer not in codeframe

Question: **DYNHol** 

Question type: OPEN (Code into DYNHoEd)

**CODE ALL THAT APPLY** 

Question text: Why did you not take all the holiday that you were entitled to?

- 1. Demands of the child
- 2. Carry days over/accumulate longer holidays for following year
- 3. Too much work/too busy
- 4. Didn't use it before specified date
- 5. Pressure from work/wasn't allowed
- 6. Not eligible yet
- 7. Health reasons
- 8. Not entitled to holiday pay
- 9. Didn't need/want to
- 10. Can't afford to go on holiday/wanted to earn money instead
- 11. Didn't realise/wasn't told how much holiday was available
- 12. On maternity leave (new code)

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Question: **DHComYs** 

No please specify for other category.

Question type: Other Specify (Code into **DHComEd**)

SINGLE CODE

Question text: How were you compensated for the leave you did not take?

Were you...

- 1. Paid for all of it
- 2. Paid for some of it
- 3. Allowed to carry all of the days over to the next year
- 4. Allowed to carry some, but not all, of the days over to the next year
- 5. Allowed to carry the rest over and paid for some

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# **ADDITIONAL CODES**

Question: ChdCre

Question type: Other Specify (Code into ChdCrEd)

**CODE ALL THAT APPLY** 

Question text: Which if any, of the following childcare support are provided by

your current employer? Please include all childcare support

your employer provides whether you use it or not.

- 1. Child care such as creche or playgroup situated at or near your workplace (a workplace facility does not have to be on the premises
- 2. Financial help with childcare (e.g. loans, childcare vouchers, subsidised childcare places)
- 3. Help with childcare arrangements during school holidays
- 4. Information about local provision of childcare
- 6. None are provided

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# **ADDITIONAL CODES**

- 7. (Sometimes) allowed to just bring child into work (NEW CODE)
- 95. Other specific answer not in codeframe

Question: SOrg

Question type: Other Specify (Code into SOrgEd)

SINGLE CODE

Question text: What kind of non-private organisation is it

- 1. A public limited company or PLC
- 2. A nationalised industry or state corporation
- 3. Central Government or Civil Service
- 4. Local government or council (including Police, Fire Service, Local authority controlled schools and colleges)
- 5. A University or other grant funded education establishment
- 6. A Health Authority or NHS Trust
- 7. A charity, voluntary organisation or trust
- 8. The armed forces

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# **ADDITIONAL CODES**

Question: ZQual

Question type: Other Specify (Code into ZQualED)

SINGLE CODE

Question text: What is the **highest** level of examination or qualification that

you now hold, including any that you may have gained since

leaving school?

- 1. Higher degree (eg MSc, MA, MBA, PGCE, PhD)
- 2. First degree (eg BSc, BA, Bed, MA at first degree level)
- 3. GCE 'A'-level, AS Level, SCE Higher Grades A-C, Scottish National Qualifications (Higher level)
- 4. GCSE grade A-C, GCE 'O' –level passes, CSE grade 1, SCE O Grades A-C, SCE Standard Grades 1-3, Scottish National Qualifications (Intermediate level), School Certificate/ Matriculation
- GCSE Grades D-G, CSE grade 2-5, SCE Standard Grades 4-7, Scottish
   National Qualifications (Access level), SCOTVEC National Certificate Modules
- 6. Other academic qualifications (TO DISCUSS)
- 7. Other vocational qualifications (TO DISCUSS)
- 8. No academic qualifications

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#### **ADDITIONAL CODES**

Question: **ZEthnic** 

No please specify for other category.

Question type: Other Specify (Code into ZEthnED)

SINGLE CODE

Question text: To which of these ethnic groups do you consider you belong?

- 1. White
- 2. Mixed, Multiple ethnic groups
- 3. Asian, Asian British
- 4. Black, African, Caribbean, Black British
- 5. Chinese

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# **ADDITIONAL CODES**

Question: ZRel

No please specify for other category.

Question type: Other Specify (Code into ZRelEd)

SINGLE CODE

Question text: What is your religion?

- 1. No religion
- 2. Christian (including Church of England, Church of Scotland, Catholic, Protestant and all other Christian denominations)
- 3. Buddhist
- 4. Hindu
- 5. Jewish
- 6. Muslim
- 7. Sikh

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# **ADDITIONAL CODES**

Question: Yindus/YMain/YMainDo

Question type: Open

Question text: What does the firm/organisation they work for mainly make or

do (at the place where they work)? What is your main job?

What do you mainly do in your job?

Page in edit programme:

Occupations coded to SOC 2000

http://www.ons.gov.uk/ons/guide-method/classifications/archived-standard-classifications/standard-occupational-classification-2000/about-soc-2000/index.html

# Appendix D Derived variables

This Appendix contains the SPSS syntax for the WLB4 derived variables.

Missing values all ().	
*********************	
COMMENT Variable ACTUALHOURS - BHours {B05}, BAvBnot {B05band} COMMENT Actual hours worked per week - banded COMMENT Banded for use in tables - NB first category is 1-29 as in WLB3	
FREQUENCIES BHours BAvBnd. NUMERIC actualhours (F3.0). COMPUTE actualhours=-99. RECODE BHours (-9 thru -1=Copy) (0 thru 29.9=1) (30 thru 35. thru 40.4=3) (40.5 thru 48=4) (48.01 thru hi=5) INTO actualhour	
DO IF BHours=-8. RECODE BAvBnd (1 thru 5=1) (6=2) (7=3) (8=4) (9 thru 12=5) INTO actualhours. END IF. EXECUTE.	(13=-8)
VARIABLE LABELS actualhours "Actual hours worked - banded VALUE LABELS actualhours 1 "Less than 30 hours" 2 "30 - 35 hours"	d".
3 ">35 - 40 hours" 4 ">40 - 48 hours" 5 "More than 48 hours" -1 "Not applicable" -8 "Don't know" -9 "Refused".	
FREQUENCIES actualhours.	
**********************	
COMMENT Variable ACTUALHOURS2 - BHours {B05}, BAvBr {B05band}	ıd

COMMENT Actual hours worked per week - banded COMMENT Banded for use in tables - NB first category is 1-29 not 1-30 as in WLB3

\*

FREQUENCIES BHours BAvBnd.

NUMERIC actualhours2 (F3.0).

COMPUTE actualhours2=-99.

RECODE BHours (-9 thru -1=COPY) (0 thru 29.9=1) (30 thru 35.4=2) (35.5 thru 40.4=3) (40.5 thru 48=4) (48.01 thru 55.4=5) (55.5 thru hi=6)

INTO actualhours2.

DO IF BHours=-8.

RECODE BAvBnd (1 thru 5=1) (6=2) (7=3) (8=4) (9,10=5) (11,12=6) (13=-8) INTO actualhours2.

END IF.

EXECUTE.

VARIABLE LABELS actualhours2 "Actual hours worked - banded".

VALUE LABELS

actualhours2

1 "Less than 30 hours"

2 "30 - 35 hours"

3 ">35 - 40 hours"

4 ">40 - 48 hours"

5 ">48 - 55 hours"

6 ">55 hours"

-1 "Not applicable"

-8 "Don't know"

-9 "Refused".

FREQUENCIES actualhours2.

CROSSTABS BHours BY actualhours2 BY BAvBnd.

\*

COMMENT Variable ACTUALHOURS3 - BHours {B05}, BAvBnd {B05band}

COMMENT Actual hours worked per week - banded

COMMENT This variable was created in response to a query raised in the presentation.

COMMENT Banded for use in tables - NB first category is 1-24

FREQUENCIES BHours BAvBnd.

MISSING VALUES BHours BAvBnd ().

NUMERIC actualhours 3 (F3.0).

COMPUTE actualhours3=-99.

RECODE BHours (-9 thru -1=COPY) (0 thru 19.9=1) (20 thru 29.9 = 2)(30 thru 35.4=3) (35.5 thru 40.4=4) (40.5 thru 48=5) (48.01 thru 55.4=6) (55.5 thru hi=7) INTO actualhours3.

DO IF BHours=-8.

RECODE BAvBnd (1 thru 3=1)(4,5=2) (6=3) (7=4) (8=5) (9,10=6) (11,12=7) (13=-8) INTO actualhours3.

```
END IF.
EXECUTE.
VARIABLE LABELS actualhours 3 "Actual hours worked - banded".
VALUE LABELS
actualhours3
1 "Less than 20 hours"
2 "20 - 30 hours"
3 ">30 - 35 hours"
4 ">35 - 40 hours"
5 ">40 - 48 hours"
6 ">48 - 55 hours"
7 ">55 hours"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES actualhours3.
CROSSTABS BHours BY actualhours 3 BY BAvBnd.
MISSING VALUES BHours BAvBnd actualhours3(-9, -8, -1).
**************
COMMENT Variable AGE - Yage {s06}, YagBnd {s06 01 - s06 14}
COMMENT Age at last birthday - banded
FREQUENCIES Yage YagBnd.
NUMERIC age (F3.0).
COMPUTE age=-99.
RECODE Yage (-9 thru -1=COPY) (16 thru 24=1) (25 thru 34=2) (35 thru
44=3) (45 thru 54=4) (55 thru 64=5) (65 thru hi=6) INTO age.
DO IF Yage=-9 OR Yage=-8.
RECODE YagBnd (-9 thru -1=COPY) (1 thru 3=1) (4,5=2) (6,7=3) (8,9=4)
(10,11=5) (12,13=6) INTO age.
END IF.
EXECUTE.
VARIABLE LABELS age "Age banded for tables".
VALUE LABELS
age
1 "16-24"
2 "25-34"
3 "35-44"
4 "45-54"
5 "55-64"
6 "65 and over"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES age.
CROSSTABS yage by age by yagbnd.
```

```
COMMENT Variable AGE - Yage (s06), YagBnd (s06_01 – s06_14)
COMMENT Age at last birthday - alternative/ additional version banded
NUMERIC age 2 (F3.0).
COMPUTE age 2=-99.
RECODE YAge (-9 thru -1=COPY) (16 thru 24=1) (25 thru 39=2) (40 thru
49=3) (50 thru 59=4) (60 thru hi=5) INTO age 2.
DO IF YAge<0.
RECODE YAgbnd (-9 thru -1=COPY) (1 thru 3=1) (4 thru 6=2) (7,8=3)
(9,10=4) (11 thru 13=5) INTO age_2.
END IF.
VARIABLE LABELS age 2 "Age banded for tables".
VALUE LABELS age 2
1 "16-24"
2 "25-39"
3 "40-49"
4 "50-59"
5 "60+"
-1 "Item not applicable"
-2 "Schedule not applicable"
-8 "Don't know"
-9 "Refusal".
FREQUENCIES age 2.
CROSSTABS yage by age_2 by yagbnd.
COMMENT Variable AGEBAND
COMMENT Age banded - for use in tables
NUMERIC ageband (F3.0).
COMPUTE ageband=-99.
RECODE age (1 = 1) (2 \text{ thru } 3 = 2) (4 = 3) (5,6 = 4) (-9 \text{ thru } -1 = \text{COPY})
INTO ageband.
EXECUTE.
VARIABLE LABELS ageband "Age - banded for use in tables".
VALUE LABELS
ageband
1 "16-24"
2 "25-44"
3 "45-54"
4 "55+"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
CROSSTABS age BY ageband.
```

\*\*CT NEED REMOVE LINES 201 to 207 ONCE SORTED OUT RECODES\*.

DATASET CLOSE ALL.

GET FILE='I:\Workdocs\P3056 - Work life balance\Secure\Data Management\P3056SPSS3.sav'.

SET TVars=Labels CCA='-,,, ' CCB='-,,, ' TNumbers=Both CCC='-,,, ' CCD='-,,, ' OVars=Both CCE='-,,, ' ONumbers=Both.

MISSING VALUES ALL ().

\*

COMMENT Variable CWkPostgroup {C13PCGROUP} - (NB - not comparable with WLB3)

COMMENT positive consequences of working flexible arrangements COMMENT CARE: Selected responses (as listed) only for tables

\*

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

#### COMMENT HAVING MORE TIME:

Have more free time

More time to spend with family

More time for holiday

Time to study

Time to provide care

Time for hobbies

**COMMENT CONVENIENCE:** 

Convenient-suits me

Suits childcare arrangements

Less travelling-avoid rush time

Attend appointments

**COMMENT IMPROVED WLB:** 

Improved health

Improved relationships at home

Don't suffer from as much stress

WLB improved

Enjoy work/happier

Get more work done/ less distraction

Could return to work (after illness/ maternity leave)

COMMENT NO POSITIVE CONSEQUENCES:

Nothing/no positive consequences

COMMENT ALL OTHER CATEGORIES EXCLUDED FROM RECODING

- incl More money and Religious observation

\*

FREQUENCIES CWkPost1 CWkPost2 CWkPost3 CWkPost4 CWkPost5 CWkPost6 CWkPost7 CWkPost8 CWkPost9 CWkPost10 CWkPost11 CWkPost12

CWkPost13 CWkPost14 CWkPost15 CWkPost16 CWkPost17 CWkPost18 CWkPost19 CWkPost20 CWkPost95 CWkPost96 CWkPost97.

NUMERIC CWkPostgroup (F3.0).

COMPUTE CWkPostgroup = -99.

IF ANY

(1,CWkPost4,CWkPost5,CWkPost10,CWkPost11,CWkPost18,CWkPost19) CWkPostgroup = 1.

IF ANY (1,CWkPost6,CWkPost7,CWkPost9,CWkPost13) CWkPostgroup = 2.

IF ANY

(1,CWkPost1,CWkPost2,CWkPost3,CWkPost8,CWkPost12,CWkPost15,CWkPost17) CWkPostgroup = 3.

IF CWkPost16= 1 CWkPostgroup = 4.

IF (CWkPost4=1 OR CWkPost5=1 OR CWkPost10=1 OR CWkPost11=1 OR CWkPost18=1 OR CWkPost19=1) AND (CWkPost6=1 OR

CWkPost7=1 OR CWkPost9=1 OR CWkPost13=1) CWkPostgroup = 5.

IF (CWkPost4=1 OR CWkPost5=1 OR CWkPost10=1 OR CWkPost11=1 OR CWkPost18=1 OR CWkPost19=1) AND (CWkPost1=1 OR

CWkPost2=1 OR CWkPost3=1 OR CWkPost8=1 OR CWkPost12=1 OR CWkPost15=1 OR CWkPost17=1) CWkPostgroup = 6.

IF (CWkPost6=1 OR CWkPost7=1 OR CWkPost9=1 OR CWkPost13=1)
AND (CWkPost1=1 OR CWkPost2=1 OR CWkPost3=1 OR CWkPost8=1
OR CWkPost12=1 OR CWkPost15=1 OR CWkPost17=1) CWkPostgroup = 7.

IF (CWkPost4=1 OR CWkPost5=1 OR CWkPost10=1 OR CWkPost11=1 OR CWkPost18=1 OR CWkPost19=1) AND (CWkPost6=1 OR CWkPost7=1 OR CWkPost9=1 OR CWkPost13=1)

AND (CWkPost1=1 OR CWkPost2=1 OR CWkPost3=1 OR CWkPost8=1 OR CWkPost12=1 OR CWkPost15=1 OR CWkPost17=1) CWkPostgroup = 8.

IF CWkPost1=-1 CWkPostgroup=-1.

IF ANY (1,CWkPost14,CWkPost20,CWkPost95,CWkPost96,CWkPost97)
AND (CWkPost1=0 AND CWkPost2=0 AND CWkPost3=0 AND
CWkPost4=0 AND CWkPost5=0 AND CWkPost6=0 AND CWkPost7=0
AND CWkPost8=0 AND CWkPost9=0

AND CWkPost10=0 AND CWkPost11=0 AND CWkPost12=0 AND CWkPost13=0 AND CWkPost15=0 AND CWkPost16=0 AND CWkPost17=0 AND CWkPost18=0 AND CWkPost19=0) CWkPostgroup=-1.

EXECUTE.

VARIABLE LABELS CWkPostgroup "Positive consequences of working flexible arrangements - grouped".

VALUE LABELS

CWkPostgroup

- 1 "More time"
- 2 "Convenience"
- 3 "Improved WLB"
- 4 "No positive consequences"
- 5 "Time and convenience"
- 6 "Time and improved WLB"
- 7 "Convenience and improved WLB"

- 8 "All three categories"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES CWkPostgroup.

TEMP.

COMPUTE check Time=0.

COMPUTE check Con=0.

COMPUTE check WLB=0.

COMPUTE check Non=0.

VAL LAB check Time 1 "Time"

/check con 1 "Convenience"

/check\_wlb 1 "WLB"

/check non 1 "None".

IF ANY

- (1,CWkPost4,CWkPost5,CWkPost10,CWkPost11,CWkPost18,CWkPost19) check Time= 1.
- IF ANY (1,CWkPost6,CWkPost7,CWkPost9,CWkPost13) check\_Con = 1. IF ANY
- (1,CWkPost1,CWkPost2,CWkPost3,CWkPost8,CWkPost12,CWkPost15,CWkPost17) check WLB = 1.

IF CWkPost16=1 check Non=1.

TABLE/TABLE check\_Time>check\_con>check\_wlb>check\_Non BY CWkPostgroup.

\*

\*\*\*\*\*\*

COMMENT Variables CWkPostCON (C13PCCON)

COMMENT Positive consequences of working flexible arrangements - convenience

COMMENT CARE Selected responses (as listed) only for tables

\*\*\*\*\*\*

NUMERIC CWkPostCON (F3.0).

COMPUTE CWkPostCON = -99.

RECODE CWkPostgroup (2,5,7=1) (1,3,4,6,8=2) (ELSE=COPY) INTO CWkPostCON.

EXECUTE.

VARIABLE LABELS CWkPostCON "Positive consequences of flexible working - convenience".

VALUE LABELS

**CWkPostCON** 

- 1 "Convenience"
- 2 "Not convenience"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

CROSSTABS CWkPostgroup BY CWkPostCON.

COMMENT Variables CWkPostTIME {C13PCTIME} COMMENT Positive consequences of working flexible arrangements – more time COMMENT CARE Selected responses (as listed) only for tables NUMERIC CWkPostTIME (F3.0). COMPUTE CWkPostTIME = -99. RECODE CWkPostgroup (1,5,6=1) (2,3,4,7,8=2) (ELSE=COPY) INTO CWkPostTIME. EXECUTE. VARIABLE LABELS CWkPostTIME "Positive consequences of flexible working - time". **VALUE LABELS CWkPostTIME** 1 "Having more time" 2 "Not having more time" -1 "Not applicable" -8 "Don't know" -9 "Refused". CROSSTABS CWkPostgroup BY CWkPostTIME. COMMENT Variables CWkPostWLB (C13PCWLB) COMMENT Positive consequences of working flexible arrangements – improved WLB COMMENT CARE Selected responses (as listed) only for tables \*\*\*\*\*\* NUMERIC CWkPostWLB (F3.0). COMPUTE CWkPostWLB = -99. RECODE CWkPostgroup (3,6,7=1) (1,2,4,5,8=2) (ELSE=COPY) INTO CWkPostWLB. EXECUTE. VARIABLE LABELS CWkPostWLB "Positive consequences of flexible working - WLB improved". **VALUE LABELS CWkPostWLB** 1 "WLB improved" 2 "Not WLB improved" -1 "Not applicable" -8 "Don't know"

CROSSTABS CWkPostgroup BY CWkPostWLB.

-9 "Refused".

COMMENT Variables CWkPostNon (C13PCNO) COMMENT Positive consequences of working flexible arrangements – None COMMENT CARE Selected responses (as listed) only for tables \*\*\*\*\*\* NUMERIC CWkPostNon (F3.0). COMPUTE CWkPostNon = -99. RECODE CWkPostgroup (4=1) (1,2,3,5,6,7,8=2) (ELSE=COPY) INTO CWkPostNon. EXECUTE. VARIABLE LABELS CWkPostNon "Positive consequences of flexible working - None". **VALUE LABELS CWkPostNon** 1 "No positive consequences" 2 "Positive consequences" -1 "Not applicable" -8 "Don't know" -9 "Refused". CROSSTABS CWkPostgroup BY CWkPostNon. COMMENT Variable CWkNeggroup {C13NCGROUP} - (NB - not comparable with WLB3) COMMENT Negative consequences of flexible working arrangements COMMENT CARE: Selected responses (as listed) only for tables \* COMMENT FINANCIAL DETRIMENT: Lower pay-less money More expensive hols No overtime COMMENT REDUCED WLB: Intensified workload Damaged career prospect Miss out on projects Logistics Increased stress Negatively affected relationships Tiring/work longer hours No flexibility over holiday time Missing out on family time Blurred boundaries COMMENT NO NEGATIVE CONSEQUENCES: Nothing/no negative consequences

# COMMENT ALL OTHER CATEGORIES EXCLUDED FROM RECODING

FREQUENCIES CWkNeg1 CWkNeg2 CWkNeg3 CWkNeg4 CWkNeg5 CWkNeg6 CWkNeg7 CWkNeg8 CWkNeg9 CWkNeg10

CWkNeg11 CWkNeg12 CWkNeg13 CWkNeg14 CWkNeg15 CWkNeg95 CWkNeg96 CWkNeg97.

NUMERIC CWkNeggroup (F3.0).

COMPUTE CWkNeggroup = -99.

IF ANY (1,CWkNeg1,CWkNeg7,CWkNeg10) CWkNeggroup = 1. IF ANY

(1,CWkNeg2,CWkNeg3,CWkNeg4,CWkNeg5,CWkNeg6,CWkNeg8,CWkNeg9,CWkNeg11,CWkNeg12,CWkNeg13, CWkNeg14) CWkNeggroup = 2

IF ANY

 $(1, CWkNeg2, CWkNeg3, CWkNeg4, CWkNeg5, CWkNeg6, CWkNeg8, CWkNeg9, CWkNeg11, CWkNeg12, CWkNeg13, CWkNeg14) \ AND$ 

(CWkNeg1=1 OR CWkNeg7=1 OR CWkNeg10=1) CWkNeggroup = 3.

IF CWkNeg15 = 1 CWkNeggroup = 4.

IF CWkNeg1=-1 CWkNeggroup = -1.

IF ANY (1,CWkNeg95,CWkNeg96,CWkNeg97) AND (CWkNeg1=0 AND CWkNeg2=0 AND CWkNeg3=0 AND CWkNeg4=0 AND CWkNeg5=0 AND CWkNeg6=0 AND CWkNeg7=0 AND CWkNeg8=0 AND CWkNeg9=0 AND

CWkNeg10=0 AND CWkNeg11=0 AND CWkNeg12=0 AND CWkNeg13=0 AND CWkNeg14=0 AND CWkNeg15=0) CWkNeggroup = -8

EXECUTE.

VARIABLE LABELS CWkNeggroup "Negative consequences of flexible working arrangements - grouped".

**VALUE LABELS** 

CWkNeggroup

- 1 "Financial detriment"
- 2 "Reduced WLB"
- 3 "Both financial detriment and reduced WLB"
- 4 "No negative consequences"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES CWkNeggroup.

COMPUTE check Fin=0.

COMPUTE check WLB=0.

COMPUTE check Non=0.

VAL LAB check Fin 1 "Finance"

/check wlb 1 "WLB"

/check non 1 "None".

IF ANY (1,CWkNeg1,CWkNeg7,CWkNeg10) check Fin= 1.

IF ANY

(1,CWkNeg2,CWkNeg3,CWkNeg4,CWkNeg5,CWkNeg6,CWkNeg8,CWkNeg9,CWkNeg11,CWkNeg12,CWkNeg13,CWkNeg14) check\_WLB = 1.

IF CWkNeg15=1 check non=1. TABLE/TABLE check Fin>check wlb>check non BY CWkNeggroup. COMMENT Variable CWkNegfin {C13NCFIN} COMMENT Negative consequences of working flexible arrangements – financial detriment COMMENT CARE Selected responses (as listed) only for tables \*\*\*\*\* NUMERIC CWkNegfin (F3.0). COMPUTE CWkNegfin = -99. IF ANY (1,CWkNeg2,CWkNeg3,CWkNeg4,CWkNeg5,CWkNeg6,CWkNeg8,CWk Neg9, CWkNeg11, CWkNeg12, CWkNeg13, CWkNeg14, CWkNeg15) CWkNegfin = 2. IF ANY (1,CWkNeg1,CWkNeg7,CWkNeg10) CWkNegfin = 1. IF CWkNeg1=-1 CWkNegfin = -1. IF ANY (1,CWkNeg95,CWkNeg96,CWkNeg97) AND (CWkNeg1=0 AND CWkNeg2=0 AND CWkNeg3=0 AND CWkNeg4=0 AND CWkNeg5=0 AND CWkNeg6=0 AND CWkNeg7=0 AND CWkNeg8=0 AND CWkNeg9=0 AND CWkNeg10=0 AND CWkNeg11=0 AND CWkNeg12=0 AND CWkNeg13=0 AND CWkNeg14=0 AND CWkNeg15=0) CWkNegfin = -8. EXECUTE. VARIABLE LABELS CWkNegfin "Negative consequences of flexible working - financial detriment". VALUE LABELS **CWkNegfin** 1 "Financial detriment" 2 "Not financial detriment" -1 "Not applicable" -8 "Don't know" -9 "Refused". FREQUENCIES CWkNegfin. COMMENT Variable CWkNegwlb (C13NCWLB) COMMENT Negative consequences of working flexible arrangements – reduced WLB COMMENT CARE Selected responses (as listed) only for tables \*\*\*\*\*\* NUMERIC CWkNegwlb (F3.0). COMPUTE CWkNegwlb = -99. IF ANY (1,CWkNeg1,CWkNeg7,CWkNeg10,CWkNeg15) CWkNegwlb = 2. IF ANY

(1,CWkNeg2,CWkNeg3,CWkNeg4,CWkNeg5,CWkNeg6,CWkNeg8,CWkNeg9,

CWkNeg11,CWkNeg12,CWkNeg13,CWkNeg14) CWkNegwlb = 1.

IF CWkNeg1=-1 CWkNegwlb = -1.

IF ANY (1,CWkNeg95,CWkNeg96,CWkNeg97) AND (CWkNeg1=0 AND CWkNeg2=0 AND CWkNeg3=0 AND CWkNeg4=0 AND CWkNeg5=0 AND CWkNeg6=0 AND CWkNeg7=0 AND CWkNeg8=0 AND CWkNeg9=0 AND

CWkNeg10=0 AND CWkNeg11=0 AND CWkNeg12=0 AND CWkNeg13=0 AND CWkNeg14=0 AND CWkNeg15=0) CWkNegwlb = -8. EXECUTE.

VARIABLE LABELS CWkNegwlb "Negative consequences of flexible working - reduced WLB".

**VALUE LABELS** 

**CWkNegwlb** 

- 1 "Reduced WLB"
- 2 "Not reduced WLB"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES CWkNegwlb.

EXECUTE.

CWkNegNon.

VARIABLE LABELS CWkNegNon "Negative consequences of flexible working - None".

VALUE LABELS

**CWkNegNon** 

- 1 "No negative consequences"
- 2 "Negative consequences"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES CWkNegNon.

CROSSTABS CWkNeggroup BY CWkNegNon.

\*

\*\*\*\*\*

COMMENT Variable CColPCgroup {C14NCGROUP} - (NB - not comparable with WLB3)

COMMENT Negative consequences of colleagues? flexible working arrangements

COMMENT CARE: Selected responses (as listed) only for tables

\*

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## COMMENT WORKLOAD RELATED CONSEQUENCES:

Having to cover colleagues' work

Increased workload

More/extra responsibilities

Staff shortages/staff unwilling to cover

Work not completed

Less productivity/less gets done

COMMENT INDIVIDUAL CONSEQUENCES:

Less money/reduced income

Restriction in holidays/time off

Lack of flexibility in work hours/days

Stressful/puts more pressure on FT staff

COMMENT COMMUNICATION RELATED CONSEQUENCES:

Colleagues not available for meetings etc

Lack of interaction/people not knowing what's going on

Communication issues

COMMENT NO NEGATIVE CONSEQUENCES:

None/nothing

COMMENT ALL OTHER CATEGORIES EXCLUDED FROM RECODING

\*\*\*\*\*

FREQUENCIES CCoINC1 CCoINC2 CCoINC3 CCoINC4 CCoINC5 CCoINC6 CCoINC7 CCoINC8 CCoINC9 CCoINC10 CCoINC11 CCoINC12 CCoINC13 CCoINC14

CCoINC15 CCoINC95 CCoINC96 CCoINC97.

NUMERIC CColNCgroup (F3.0).

COMPUTE CColNCgroup=-99.

IF ANY

(1,CCoINC1,CCoINC3,CCoINC4,CCoINC5,CCoINC6,CCoINC9,CCoINC13,CCoINC14) CCoINCgroup = 1.

IF ANY (1,CColNC7,CColNC8,CColNC12) CColNCgroup = 2.

IF ANY (1,CColNC2,CColNC10,CColNC11) CColNCgroup = 3.

IF ANY

(1,CCoINC1,CCoINC3,CCoINC4,CCoINC5,CCoINC6,CCoINC9,CCoINC13,CCoINC14) AND (CCoINC7=1 OR CCoINC8=1 OR CCoINC12=1) CCoINCgroup = 4.

IF ANY

(1,CCoINC1,CCoINC3,CCoINC4,CCoINC5,CCoINC6,CCoINC9,CCoINC13,CCoINC14) AND (CCoINC2=1 OR CCoINC10=1 OR CCoINC11=1) CCoINCgroup = 5.

IF ANY (1,CCoINC7,CCoINC8,CCoINC12) AND (CCoINC2=1 OR CCoINC10=1 OR CCoINC11=1) CCoINCgroup = 6.

IF CColNC15 = 1 CColNCgroup = 7.

IF CCoINC1=-1 CCoINCgroup=-1.

IF ANY (1,CCoINC95,CCoINC96,CCoINC97) AND (CCoINC1=0 AND CCoINC2=0 AND CCoINC3=0 AND CCoINC4=0 AND CCoINC5=0 AND CCoINC6=0

AND CCoINC7=0 AND CCoINC8=0 AND CCoINC9=0 AND CCoINC10=0 AND CCoINC11=0 AND CCoINC12=0 AND CCoINC13=0 AND CCoINC14=0 AND CCoINC15=0 ) CCoINCgroup=-1.

EXECUTE.

VARIABLE LABELS CColNCgroup "Negative consequences colleagues' flexible working arrangements - grouped".

**VALUE LABELS** 

**CColNCgroup** 

- 1 "Workload related"
- 2 "Individual consequences"
- 3 "Communication"
- 4 "Workload related and individual consequences"
- 5 "Workload related and communication"
- 6 "Individual consequences and communication"
- 7 "No negative consequences"
- 8 "Don't know"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES CColNCgroup.

#### TEMPORARY.

COMPUTE check work=0.

COMPUTE check Ind=0.

COMPUTE check com=0.

COMPUTE check non=0.

VALUE LABELS check work 1 "work"

/check Ind 1 "Individual"

/check com 1 "Communication"

/check\_non 1 "None".

#### IF ANY

(1,CColNC1,CColNC3,CColNC4,CColNC5,CColNC6,CColNC9,CColNC13,CColNC14) check\_work = 1.

IF ANY (1,CColNC7,CColNC8,CColNC12) check Ind = 1.

IF ANY (1,CColNC2,CColNC10,CColNC11) check\_com = 1.

IF CColNC15 = 1 check non= 1.

TABLE/TABLE check\_work>check\_Ind>check\_com>check\_non BY CColNCgroup.

\*

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COMMENT Variables CColNCcom {C14NCCOM}

COMMENT Negative consequences of colleagues' flexible working arrangements - communication COMMENT CARE Selected responses (as listed) only for tables NUMERIC CCoINCcom (F3.0). COMPUTE CCoINCcom = -99. RECODE CColNCgroup (3,5,6=1) (1,2,4,7=2) (ELSE=COPY) INTO CCoINCcom. EXECUTE. VARIABLE LABELS CCoINCcom "Negative consequences of colleagues' flexible working - communication". VALUE LABELS **CColNCcom** 1 "Communication" 2 "Not communication" -1 "Not applicable" -8 "Don't know" -9 "Refused". CROSSTABS CColNCgroup BY CColNCcom. COMMENT Variables CCoINCind (C14NCIND) COMMENT Negative consequences of colleagues' flexible working arrangements – individual consequences COMMENT CARE Selected responses (as listed) only for tables \*\*\*\*\*\* NUMERIC CColNCind (F3.0). COMPUTE CColNCind = -99. RECODE CCoINCgroup (2,4,6=1) (1,3,5,7=2) (ELSE=COPY) INTO CColNCind. EXECUTE. VARIABLE LABELS CColNCind "Negative consequences of colleagues" flexible working - individual consequences". **VALUE LABELS** CColNCind 1 "Individual consequences" 2 "Not individual consequences" -1 "Not applicable" -8 "Don't know" -9 "Refused". CROSSTABS CColNCgroup BY CColNCind. \*\*\*\*\*\*

COMMENT Variables CColNCwk {C14NCWORK}

COMMENT Negative consequences of colleagues' flexible working arrangements – work related COMMENT CARE Selected responses (as listed) only for tables NUMERIC CCoINCwk (F3.0). COMPUTE CCoINCwk = -99. RECODE CCoINCgroup (1,4,5=1) (2,3,6,7=2) (ELSE=COPY) INTO CColNCwk. EXECUTE. VARIABLE LABELS CColNCwk "Negative consequences of colleagues' flexible working - work related consequences". VALUE LABELS **CColNCwk** 1 "Work related consequences" 2 "Not work related consequences" -1 "Not applicable" -8 "Don't know" -9 "Refused". CROSSTABS CColNCgroup BY CColNCwk. \* COMMENT Variables CColNCNon (C14NCNO) COMMENT Negative consequences of colleagues' flexible working arrangements - none COMMENT CARE Selected responses (as listed) only for tables NUMERIC CCoINCNon (F3.0). COMPUTE CColNCNon = -99. RECODE CColNCgroup (7=1) (1,2,3,4,5,6=2) (ELSE=COPY) INTO CColNCNon. EXECUTE. VARIABLE LABELS CColNCNon "Negative consequences of colleagues' flexible working - None". VALUE LABELS CColNCNon 1 "No negative consequences" 2 "Negative consequences" -1 "Not applicable" -8 "Don't know" -9 "Refused". CROSSTABS CColNCgroup BY CColNCNon. \* COMMENT there appears to be no 'don't know' responses to this question @ WLB4

COMMENT need to check the open answers

COMMENT Variable CColPCgroup {C14PCGROUP} - (NB - not comparable with WLB3) COMMENT Positive consequences of colleagues' flexible working arrangements COMMENT CARE: Selected responses (as listed) only for tables \* COMMENT WORK ENVIRONMENT BENFITS: Better/happier atmosphere Colleagues have more job satisfaction, work harder Less stressful More time to work Everyone treated the same **COMMENT BUSINESS BENEFITS:** Allows business flexibility Attracts people to the job Keeps valued staff members **COMMENT INDIVIDUAL BENEFITS:** Better work-life balance for colleague Spend more time with family More freedom-time Convenience Allows staff flexibility Added responsibility for respondent Allows me to work flexibly Knowing that flexible working is an option if respondent needed to take advantage of it COMMENT DOESN'T AFFECT ME: It does not affect me COMMENT NO POSITIVE CONSEQUENCES: None/nothing COMMENT DON'T KNOW: Don't know COMMENT ALL OTHER CATEGORIES EXCLUDED FROM RECODING. \*\*\*\*\* FREQUENCIES CCoIPC1 CCoIPC2 CCoIPC3 CCoIPC4 CCoIPC5 CCoIPC6 CCoIPC7 CCoIPC8 CCoIPC9 CCoIPC10 CCoIPC11 CCoIPC12 CCoIPC13 CCoIPC14 CCoIPC15 CCoIPC95 CCoIPC96 CCoIPC97. NUMERIC CColPCgroup (F3.0).

COMPUTE CColPCgroup=-99.

IF ANY (1,CColPC1,CColPC5,CColPC6,CColPC7,CColPC15) CColPCgroup = 1.

IF ANY (1,CCoIPC2,CCoIPC8,CCoIPC9) CCoIPCgroup = 2. IF ANY

(1,CColPC3,CColPC4,CColPC10,CColPC11,CColPC12,CColPC14) CColPCgroup = 3.

IF ANY (1,CColPC1,CColPC5,CColPC6,CColPC7,CColPC15) AND (CColPC2=1 OR CColPC8=1 OR CColPC9=1) CColPCgroup = 4. IF ANY (1,CColPC1,CColPC5,CColPC6,CColPC7,CColPC15) AND (CColPC3=1 OR CColPC4=1 OR CColPC10=1 OR CColPC11=1 OR

CCoIPC12=1 OR CCoIPC14=1) CCoIPCgroup = 5.

IF ANY (1,CCoIPC2,CCoIPC8,CCoIPC9) AND (CCoIPC3=1 OR CCoIPC4=1 OR CCoIPC10=1 OR CCoIPC11=1 OR CCoIPC12=1 OR CCoIPC14=1) CCoIPCgroup = 6.

IF ANY (1,CColPC1,CColPC5,CColPC6,CColPC7,CColPC15)

AND (CCoIPC2=1 OR CCoIPC8=1 OR CCoIPC9=1)

AND (CColPC3=1 OR CColPC4=1 OR CColPC10=1 OR CColPC11=1 OR CColPC12=1 OR CColPC14=1) CColPCgroup = 7.

IF CCoIPC13=1AND (CCoIPC1=0 AND CCoIPC2=0 AND CCoIPC3=0 AND CCoIPC4=0 AND CCoIPC5=0 AND CCoIPC6=0 AND CCoIPC7=0 AND CCoIPC8=0

AND CCoIPC9=0 AND CCoIPC10=0 AND CCoIPC11=0 AND CCoIPC12=0 AND CCoIPC14=0 AND CCoIPC15=0) CCoIPCgroup = 8. IF CCoIPC1=-1 CCoIPCgroup=-1.

IF ANY (1, CCoIPC95,CCoIPC96,CCoIPC97) AND (CCoIPC1=0 AND CCoIPC2=0 AND CCoIPC3=0 AND CCoIPC4=0 AND CCoIPC5=0 AND CCoIPC6=0 AND CCoIPC7=0 AND CCoIPC8=0

AND CCoIPC9=0 AND CCoIPC10=0 AND CCoIPC11=0 AND CCoIPC12=0 AND CCoIPC13=0 AND CCoIPC14=0 AND CCoIPC15=0) CCoIPCgroup=-1.

EXECUTE.

VARIABLE LABELS CColPCgroup "Positive consequences colleagues? flexible working arrangements - grouped".

**VALUE LABELS** 

**CColPCgroup** 

- 1 "Work environment benefits"
- 2 "Business benefits"
- 3 "Individual benefits"
- 4 "Work and business benefits"
- 5 "Work and individual benefits"
- 6 "Business and individual benefits"
- 7 "All three categories"
- 8 "Doesn't affect me"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES CColPCgroup.

TEMPORARY.

COMPUTE check work=0.

```
COMPUTE check bus=0.
COMPUTE check Ind=0.
COMPUTE check non=0.
VALUE LABELS check work 1 "work"
/check_Ind 1 "Individual"
/check bus 1 "business"
/check non 1 "None".
IF ANY (1,CColPC1,CColPC5,CColPC6,CColPC7,CColPC15)
check work = 1.
IF ANY
(1,CColPC3,CColPC4,CColPC10,CColPC11,CColPC12,CColPC14)
check Ind = 1.
IF ANY (1,CColPC2,CColPC8,CColPC9) check bus = 1.
IF CColPC13=1 check non=1.
TABLE/TABLE check work>check Ind>check bus>check non BY
CColPCgroup.
COMMENT Variables CColPCbus (C14PCBUS)
COMMENT Positive consequences of colleagues' flexible working
arrangements – business benefits
COMMENT CARE Selected responses (as listed) only for tables
******
FREQUENCIES CColPCgroup.
NUMERIC CColPCbus (F3.0).
COMPUTE CColPCbus = -99.
RECODE CColPCgroup (2,4,6=1) (1,3,5,8=2) (-9 thru -1=COPY) INTO
CColPCbus.
EXECUTE.
VARIABLE LABELS CColPCbus "Positive consequences of colleagues"
flexible working - business benefits".
VALUE LABELS
CColPCbus
1 "Business benefits"
2 "Not business benefits"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES CColPCbus.
CROSSTABS CColPCgroup BY CColPCbus.
COMMENT Variables CColPCind (C14PCIND)
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COMMENT Positive consequences of colleagues? flexible working arrangements - individual benefits COMMENT CARE Selected responses (as listed) only for tables NUMERIC CColPCind (F3.0). COMPUTE CColPCind = -99. RECODE CColPCgroup (3,5,6=1) (1,2,4,8=2) (-9 thru -1=COPY) INTO CColPCind. EXECUTE. VARIABLE LABELS CColPCind "Positive consequences of colleagues? flexible working - individual benefits". VALUE LABELS **CColPCind** 1 "Individual benefits" 2 "Not individual benefits" -1 "Not applicable" -8 "Don't know" -9 "Refused". FREQUENCIES CColPCind. CROSSTABS CColPCgroup BY CColPCind. COMMENT Variables CColPCwk {C14PCWORK} COMMENT Positive consequences of colleagues? flexible working arrangements – work environment COMMENT CARE Selected responses (as listed) only for tables \*\*\*\*\*\*\* NUMERIC CColPCwk (F3.0). COMPUTE CColPCwk = -99. RECODE CColPCgroup (1,4,5=1) (2,3,6,8=2) (-9 thru -1=COPY) INTO CCoIPCwk. EXECUTE. VARIABLE LABELS CColPCwk "c14pcwork: Positive consequences of colleagues' flexible working - work environment". **VALUE LABELS CColPCwk** 1 "Work environment benefits" 2 "Not work environment benefits" -1 "Not applicable" -8 "Don't know" -9 "Refused". FREQUENCIES CColPCwk. CROSSTABS CColPCgroup BY CColPCwk. \*

COMMENT Variables CColPCNon {C14PCAFF}

COMMENT Positive consequences of colleagues? flexible working arrangements – none COMMENT not directly comparable to WLB3 as no separate code for "doesn't affect me" @ WLB4 COMMENT CARE Selected responses (as listed) only for tables

\*\*\*\*\*\*

NUMERIC CColPCNon (F3.0).

COMPUTE CColPCNon= -99.

RECODE CColPCgroup (8=1) (1,4,5,2,3,6,=2) (-9 thru -1=COPY) INTO CColPCNon.

EXECUTE.

VARIABLE LABELS CColPCNon "c14PCAFF Positive consequences of colleagues' flexible working - none".

**VALUE LABELS** 

**CColPCNon** 

- 1 "No positive consequences"
- 2 "Positive consequences"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES CColPCNon.

CROSSTABS CColPCgroup BY CColPCNon.

\*

\*

COMMENT Variable CARERESP - Scare and ECare COMMENT Employee has caring responsibilities - recoded for tables COMMENT 4 WAY BREAK

NB - THIS NEEDS CHECKING WITH FINAL DV SPEC.

\*

FREQUENCIES Scare SRelFr1 SRelFr2 SRelFr3 SRelFr4 ECare ERelFr1 ERelFr2 ERelFr3 ERelFr4.

NUMERIC careresp (F3.0).

COMPUTE careresp=-99.

\*Carer - child .

DO IF ANY (1,Scare,Ecare).

IF ANY (1,SRelFr1,ERelFr1) careresp = 1.

\*Carer - adult relative .

IF ANY (1,SRelFr2,SRelFr3,ERelFr2,ERelFr3) AND (SRelFr1 NE 1 AND ERelFr1 NE 1) careresp = 2.

\*Carer - non-relative adult outside household.

IF (SRelFr1=0 AND SRelFr2=0 AND SRelFr3=0 AND SRelFr4=1 ) OR (ERelFr1=0 AND ERelFr2=0 AND ERelFr3=0 AND ERelFr4=1) careresp = 3.

\*Not a carer.

ELSE IF ANY (2,Scare,Ecare).

COMPUTE careresp = 4.

```
END IF.
```

\*Missing.

IF (Scare=1) AND (SReIFr1=-1 AND SReIFr2=-1 AND SReIFr3=-1 AND SReIFr4=-1) careresp=-8.

IF (Ecare=1) AND (EReIFr1=-1 AND EReIFr2=-1 AND EReIFr3=-1 AND EReIFr4=-1) careresp=-8.

IF Scare=-9 OR Ecare=-9 careresp = -9.

IF Scare=-8 OR Ecare=-8 careresp = -8.

IF Scare=-1 AND Ecare=-1 careresp = -1.

EXECUTE.

VARIABLE LABELS careresp "Employee has caring responsibilities - recoded".

VALUE LABELS

careresp

1 "Yes, child"

2 "Yes, relative in any household or non-relative adult in this household"

3 "Yes, non-relative adult in another household"

4 "No"

-1 "Not applicable"

-8 "Don't know"

-9 "Refused".

FREQUENCIES careresp.

CROSSTABS Scare BY careresp BY Ecare.

TABLE/TABLE SRelFr1+ SRelFr2 + SRelFr3+ SRelFr4+ ERelFr1+ ERelFr2+ ERelFr3+ ERelFr4 BY careresp.

\*

COMMENT Variable CARERESP2 - Scare and ECare

COMMENT Employee has caring responsibilities - recoded for tables COMMENT 3 WAY BREAK

NB - THIS NEEDS CHECKING WITH FINAL DV SPEC.

\*

FREQUENCIES Scare SRelFr1 SRelFr2 SRelFr3 SRelFr4 ECare ERelFr1 ERelFr2 ERelFr3 ERelFr4.

NUMERIC careresp2 (F3.0).

COMPUTE careresp2=-99.

\*Carer - child or relative inside or outside household.

DO IF ANY (1, Scare, Ecare).

IF ANY (1,SRelFr1,SRelFr2,SRelFr3,ERelFr1,ERelFr2,ERelFr3) careresp2 = 1.

\*Carer - non-relative adult outside household.

IF (SReIFr1=0 AND SReIFr2=0 AND SReIFr3=0 AND SReIFr4=1 ) OR (EReIFr1=0 AND EReIFr2=0 AND EReIFr3=0 AND EReIFr4=1) careresp2 = 2.

\*Not a carer.

ELSE IF ANY (2,Scare,Ecare).

COMPUTE careresp2 = 3. END IF. \*Missing. IF (Scare=1) AND (SRelFr1=-1 AND SRelFr2=-1 AND SRelFr3=-1 AND SRelFr4=-1) careresp2=-8. IF (Ecare=1) AND (EReIFr1=-1 AND EReIFr2=-1 AND EReIFr3=-1 AND ERelFr4=-1) careresp2=-8. IF Scare=-9 OR Ecare=-9 careresp2 = -9. IF Scare=-8 OR Ecare=-8 careresp2 = -8. IF Scare=-1 AND Ecare=-1 careresp2 = -1. EXECUTE. VARIABLE LABELS careresp2 "Employee has caring responsibilities recoded". **VALUE LABELS** careresp2 1 "Yes, child or relative in any household or non-relative adult in this household" 2 "Yes, non-relative adult in another household" 3 "No" -1 "Not applicable" -8 "Don't know" -9 "Refused". FREQUENCIES careresp2. CROSSTABS Scare BY careresp2 BY Ecare. TABLE/TABLE SRelFr1+ SRelFr2 + SRelFr3+ SRelFr4+ ERelFr1+ ERelFr2+ ERelFr3+ ERelFr4 BY careresp2. COMMENT Variable CARERESP3 - Scare and ECare COMMENT Employee has caring responsibilities - recoded for tables 2 WAY BREAK NB - THIS NEEDS CHECKING WITH FINAL DV SPEC. FREQUENCIES Scare SRelFr1 SRelFr2 SRelFr3 SRelFr4 ECare ERelFr1 ERelFr2 ERelFr3 ERelFr4. NUMERIC careresp3 (F3.0). COMPUTE careresp3=-99. \*Carer - child or relative inside or outside household. DO IF ANY (1.Scare.Ecare). IF ANY (1,SRelFr1,SRelFr2,SRelFr3,ERelFr1,ERelFr2,ERelFr3) careresp3 = 1.\*Carer - non-relative adult outside household. IF (SReIFr1=0 AND SReIFr2=0 AND SReIFr3=0 AND SReIFr4=1 ) OR (EReIFr1=0 AND EReIFr2=0 AND EReIFr3=0 AND EReIFr4=1) careresp3 = 1. \*Not a carer. ELSE IF ANY (2,Scare,Ecare).

COMPUTE careresp3 = 2.

## END IF.

\*Missing.

IF (Scare=1) AND (SReIFr1=-1 AND SReIFr2=-1 AND SReIFr3=-1 AND SReIFr4=-1) careresp3=-8.

IF (Ecare=1) AND (EReIFr1=-1 AND EReIFr2=-1 AND EReIFr3=-1 AND EReIFr4=-1) careresp3=-8.

IF Scare=-9 OR Ecare=-9 careresp3 = -9.

IF Scare=-8 OR Ecare=-8 careresp3 = -8.

IF Scare=-1 AND Ecare=-1 careresp3 = -1.

EXECUTE.

VARIABLE LABELS careresp3 "Employee has caring responsibilities - recoded".

VALUE LABELS

careresp3

1 "Carer"

2 "Non-carer"

- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES careresp3.

CROSSTABS Scare BY careresp3 BY Ecare.

TABLE/TABLE SRelFr1+ SRelFr2 + SRelFr3+ SRelFr4+ ERelFr1+ ERelFr2+ ERelFr3+ ERelFr4 BY careresp3.

\*

COMMENT Variable CWASAT - CWrkAr (C01)

COMMENT Level of satisfaction with current working arrangements

COMMENT Values reversed for regression analysis

NUMERIC cwasat (F3.0).

COMPUTE cwasat=-99.

RECODE CWrkAr (1=5) (2=4) (3=3) (4=2) (5=1) (-9 thru -1=COPY) INTO cwasat .

EXECUTE.

VARIABLE LABELS cwasat "Level of satisfaction with current working arrangements - reversed".

**VALUE LABELS** 

cwasat

- 1 "Very dissatisfied"
- 2 "Dissatisfied"
- 3 "Neither satisfied nor dissatisfied"
- 4 "Satisfied"
- 5 "Very satisfied"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES cwasat.

CROSSTABS CWrkAr BY cwasat.

COMMENT Variable DAYHOLBAND - DPyHoEx {d10} COMMENT Number of days paid holiday entitled to per year - banded COMMENT Banded for use in tables NUMERIC dayholband (F3.0). COMPUTE dayholband=-99. **RECODE DPyHoEx** (0 thru 19=1) (20 thru 24=2) (25=3) (26 thru 30=4) (31 thru Highest=5) (-9 thru -1=COPY) INTO davholband. EXECUTE. VARIABLE LABELS dayholband "Number of days paid holiday - banded". **VALUE LABELS** dayholband 1 "Less than 20 days" 2 "20-24 days" 3 "25 days" 4 "26-30 days" 5 "More than 30 days" -1 "Not applicable" -8 "Don't know" -9 "Refused". FREQUENCIES dayholband. CROSSTABS DPyHoEx BY dayholband. COMMENT Variable EDUCBAND - ZQual2 (includes edited "Other") {z02 01 to z02 47} COMMENT Highest educational qualification - banded for use in tables \*\*\* FREQUENCIES ZQual2. NUMERIC educband (F3.0). COMPUTE educband=-99. RECODE ZQual2 (-9 thru -1=COPY) (8=1) (6,7=6) (4,5=2) (3=3) (2=4) (1=5) (95,96=7) INTO educband. EXECUTE. VARIABLE LABELS educband 'Highest educational qualification banded'. **VALUE LABELS** educband 1 "None" 2 "GCSEs/O Level/CSEs" 3 "A Levels" 4 "Degree/Professional qualifications"

- 5 "Postgraduate degree"
- 6 "Other vocational or academic qualifications, level not specified"
- 7 "Other"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES educband.

CROSSTABS ZQual2 BY educband.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

**COMMENT Variable ETHBAND** 

COMMENT Ethnicity - banded for use in tables

FREQUENCIES Zethnic.

NUMERIC ethband (F3.0).

RECODE

Zethnic

(1=1) (2 thru 6 = 2) (-9 thru -1=COPY) INTO ethband.

EXECUTE.

VARIABLE LABELS ethband "Ethnicity - banded".

VALUE LABELS

ethband

- 1 "White"
- 2 "Non-white"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES ethband.

CROSSTABS Zethnic BY ethband.

\*\*\*\*\*\*\*\*\*\*\*\*\*

COMMENT Variable ETHDUMMY.

COMMENT Ethnicity as dummy variable.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

FREQUENCIES Zethnic.

NUMERIC ETHDUMMY (F3.0).

RECODE

Zethnic

(1=1) (2 thru 6 =0) (-9 thru -1=COPY) INTO ETHDUMMY.

EXECUTE.

VARIABLE LABELS ETHDUMMY "Ethnicity as a dummy variable".

VALUE LABELS

ethdummy

0 "Non-white"

- 1 "White"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

# FREQUENCIES ETHDUMMY. CROSSTABS Zethnic BY ETHDUMMY.

\*

COMMENT Variable FAMSTAT

COMMENT Family employment status

\*

NUMERIC FAMSTAT (F2.0).

COMPUTE FAMSTAT=-99.

IF ZPart=-9 OR (ZMart<-1 AND ZPart<0) FAMSTAT=-8.

DO IF samptyp>1.

DO IF SChild=1 OR SResp=1.

IF ZPart=2 FAMSTAT=1.

IF ZMart=2 OR ZPart=1 FAMSTAT=2.

IF ZMart<0 FAMSTAT=-8.

ELSE IF SChild=2 AND SResp=2.

IF ZMart=2 OR ZMart=3 OR ZPart=1 FAMSTAT=4.

IF ZPart=2 FAMSTAT=3.

IF ZMart<0 FAMSTAT=-8.

ELSE IF SChild=-1 AND SResp=-1 AND ZMart=-1.

COMPUTE FAMSTAT=-1.

ELSE IF (SChild=-1 AND SResp=-1) AND ZMart>0.

COMPUTE FAMSTAT=-8.

ELSE IF SChild<0 AND SResp<0 AND ZMart<-1.

END IF.

ELSE IF Samptyp=1.

DO IF Achild=1 OR Aresp=1.

IF ZPart=2 FAMSTAT=1.

IF ZMart=2 OR ZPart=1 FAMSTAT=2.

IF ZMart<0 FAMSTAT=-8.

ELSE IF Achild=2 AND Aresp=2.

IF ZMart=2 OR ZMart=3 OR ZPart=1 FAMSTAT=4.

IF ZPart=2 FAMSTAT=3.

IF ZMart<0 FAMSTAT=-8.

ELSE IF Achild=-1 AND Aresp=-1 AND ZMart=-1.

COMPUTE FAMSTAT=-1.

ELSE IF (Achild=-1 AND Aresp=-1) AND ZMart>0.

COMPUTE FAMSTAT=-8.

ELSE IF Achild<0 AND Aresp<0 AND ZMart<-1.

COMPUTE FAMSTAT=-8.

END IF.

END IF.

VARIABLE LABELS FAMSTAT "Family status".

VALUE LABELS FAMSTAT

1 "Lone parent"

2 "Couple parent"

3 "Single, no children"

4 "Couple, no children"

-1 "Item not applicable"

-2 "Schedule not applicable"

```
-8 "Don't know"
-9 "Refusal".
EXECUTE.
FREQUENCIES FAMSTAT.
TABLE/TABLE ZMart+ZPart + SChild +SResp+ AChild+ AResp BY
FAMSTAT.
COMMENT Variable FAMEMPSTAT
COMMENT Family employment status
                           ************
FREQUENCIES ZParEmp FAMSTAT.
NUMERIC FAMEMPSTAT (F2.0).
COMPUTE FAMEMPSTAT=-99.
IF FAMSTAT=-1 AND ZParEmp=-1 FAMEMPSTAT=-1.
IF FAMSTAT<-1 OR ZParEmp<-1 FAMEMPSTAT=-8.
IF FAMSTAT=3 FAMEMPSTAT=1.
IF FAMSTAT=1 FAMEMPSTAT=2.
DO IF ZParEmp=1.
RECODE FAMSTAT (2=4) (4=1) INTO FAMEMPSTAT.
ELSE IF ZParEmp=2.
RECODE FAMSTAT (2=3) (4=1) INTO FAMEMPSTAT.
END IF.
VARIABLE LABELS FAMEMPSTAT "Family employment status".
VALUE LABELS FAMEMPSTAT
1 "No children"
2 "Lone parent earner with children"
3 "Single earner couple with children"
4 "Dual earner couple with children"
-1 "Not applicable"
```

-8 "Don't know"

-9 "Refused".

FREQUENCIES FAMEMPSTAT.

TABLE/TABLE FAMEMPSTAT BY ZParEmp>FAMSTAT.

COMMENT Variable FLEXAVAIL

COMMENT Availability of flexible working arrangements - count

FREQUENCIES CPart CSchool CJShare CFlex CReduce CHome CComp CAnnual.

NUMERIC flexavail (F3.0).

COUNT flexavail= CPart CSchool CJShare CFlex CReduce CHome CComp CAnnual (1).

IF CPart=-1 AND CSchool=-1 AND CJShare=-1 AND CFlex=-1 AND CReduce=-1 AND CHome=-1 AND CComp=-1 AND CAnnual=-1 flexavail=-1.

IF CPart=-8 AND CSchool=-8 AND CJShare=-8 AND CFlex=-8 AND CReduce=-8 AND CHome=-8 AND CComp=-8 AND CAnnual=-8 flexavail=-8.

IF CPart=-9 AND CSchool=-9 AND CJShare=-9 AND CFlex=-9 AND CReduce=-9 AND CHome=-9 AND CComp=-9 AND CAnnual=-9 flexavail=-9.

EXECUTE.

VARIABLE LABELS flexavail "Availability of flexible working arrangements - count".

VALUE LABELS

flexavail

- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES flexavail.

\*\*\*\*\*\*\*\*\*\*\*

COMMENT Variable FLEXWORK COMMENT Flexible worker status

FREQUENCIES CWkPt CWkSch CWkJbSh CWkFex CWkred CWkHme CWkCom CWkAnn.

NUMERIC flexwork (F3.0).

COMPUTE flexwork=-99.

IF CWkPt=1 flexwork=1.

**IF ANY** 

(1,CWkSch,CWkJbSh,CWkFex,CWkred,CWkHme,CWkCom,CWkAnn) AND CWkPt NE 1 flexwork=2.

IF CWkPt NE 1 AND CWkSch NE 1 AND CWkJbSh NE 1 AND CWkFex NE 1 AND CWkred NE 1 AND CWkHme NE 1 AND CWkCom NE 1 AND CWkAnn NE 1 flexwork=3.

IF flexavail=0 flexwork=3.

IF (flexavail NE 0) AND (CWkPt=-1 AND CWkSch=-1 AND CWkJbSh=-1 AND CWkFex=-1 AND CWkred=-1 AND CWkHme=-1 AND CWkAnn=-1) flexwork=-1.

IF CWkPt=-8 AND CWkSch=-8 AND CWkJbSh=-8 AND CWkFex=-8 AND CWkred=-8 AND CWkHme=-8 AND CWkCom=-8 AND CWkAnn=-8 flexwork=-8.

IF CWkPt=-9 AND CWkSch=-9 AND CWkJbSh=-9 AND CWkFex=-9 AND CWkred=-9 AND CWkHme=-9 AND CWkCom=-9 AND CWkAnn=-9 flexwork=-9.

EXECUTE.

VARIABLE LABELS flexwork "Flexible worker status".

**VALUE LABELS** 

flexwork

- 1 "Part-time"
- 2 "Flexible working and not part-time"
- 3 "No part-time or flexible working"
- -1 "Not applicable"

- -8 "Don't know"
- -9 "Refused".

FREQUENCIES flexwork.

TEMPORARY.

COMPUTE flexcheck=0.

IF ANY

(1,CWkSch,CWkJbSh,CWkFex,CWkred,CWkHme,CWkCom,CWkAnn) flexcheck=1.

TABLE/TABLE flexavail>CWkPt>flexcheck BY flexwork.

\*\*\*\*\*\*\*\*\*\*\*\*

**COMMENT Variable FLEXWORK2** 

COMMENT Flexible worker status

\*\*\*\*\*\*\*\*\*\*\*\*

FREQUENCIES CWkPt CWkSch CWkJbSh CWkFex CWkred CWkHme CWkCom CWkAnn.

NUMERIC flexwork2 (F3.0).

COMPUTE flexwork2=-99.

IF CWkPt=1 AND (CWkSch NE 1 AND CWkJbSh NE 1 AND CWkFex NE 1 AND CWkred NE 1 AND CWkHme NE 1 AND CWkCom NE 1 AND CWkAnn NE 1) flexwork2=1.

IF ANY

(1,CWkSch,CWkJbSh,CWkFex,CWkred,CWkHme,CWkCom,CWkAnn) AND CWkPt=1 flexwork2=2.

IF ANY

(1,CWkSch,CWkJbSh,CWkFex,CWkred,CWkHme,CWkCom,CWkAnn) AND CWkPt=2 flexwork2=3.

IF CWkPt=2 AND (CWkSch NE 1 AND CWkJbSh NE 1 AND CWkFex NE 1 AND CWkred NE 1 AND CWkHme NE 1 AND CWkCom NE 1 AND CWkAnn NE 1) flexwork2=4.

IF flexavail=0 flexwork2=4.

IF ANY

(1,CWkSch,CWkJbSh,CWkFex,CWkred,CWkHme,CWkCom,CWkAnn) AND CWkPt<0 flexwork2=-8.

IF (flexavail NE 0) AND (CWkPt=-1 AND CWkSch=-1 AND CWkJbSh=-1 AND CWkFex=-1 AND CWkred=-1 AND CWkHme=-1 AND CWkAnn=-1) flexwork2=-1.

IF (flexavail> 0) AND CWkPt<0 flexwork2=-8.

IF CWkPt=-8 AND CWkSch=-8 AND CWkJbSh=-8 AND CWkFex=-8 AND CWkred=-8 AND CWkHme=-8 AND CWkCom=-8 AND CWkAnn=-8 flexwork2=-8.

IF CWkPt=-9 AND CWkSch=-9 AND CWkJbSh=-9 AND CWkFex=-9 AND CWkred=-9 AND CWkHme=-9 AND CWkCom=-9 AND CWkAnn=-9 flexwork2=-9.

EXECUTE.

VARIABLE LABELS flexwork2 "Flexible worker status".

VALUE LABELS

flexwork2

1 "Part-time only"

2 "Part-time and flexible working"

```
3 "Flexible working other than part-time"
4 "No part-time or flexible working"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES flexwork2.
TEMPORARY.
COMPUTE flexcheck=0.
IF ANY
(1,CWkSch,CWkJbSh,CWkFex,CWkred,CWkHme,CWkCom,CWkAnn)
flexcheck=1.
TABLE/TABLE flexavail>CWkPt>flexcheck BY flexwork2.
COMMENT Variable FTPTDUMMY
COMMENT Full-time/Part-time as dummy variable
FREQUENCIES Bhours.
NUMERIC ftptdummy (F3.0).
COMPUTE ftptdummy=-99.
RECODE
Bhours
(30.00 thru HIGHEST=1) (1 thru 29.99=0) (-9 thru -1=COPY) INTO
ftptdummy.
EXECUTE.
VARIABLE LABELS ftptdummy "FT/PT as a dummy variable".
VALUE LABELS
ftptdummy
1 "Full-time"
0 "Part-time"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES ftptdummy.
CROSSTABS BHours BY ftptdummy.
COMMENT Variable G02REV - GRel {g02}
COMMENT Relations between employees and managers - scale reversed
COMMENT Scale reversed for use in tables
*****
FREQUENCIES GRel.
NUMERIC g02rev (F3.0).
RECODE
GRel
(1=5) (2=4) (3=3) (4=2) (5=1) (-9 thru -1=COPY) INTO g02rev.
EXECUTE.
```

```
VARIABLE LABELS g02rev "Relations between managers & employees".
VALUE LABELS
g02rev
1 "Very bad"
2 "Bad"
3 "Neither bad nor good"
4 "Good"
5 "Very good"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES GRel g02rev.
COMMENT Variable GWACho (GO4i), GWAFlex (g04g), GFAProm (g04l)
COMMENT Scale reversed for use in tables
                     ******************
*****
FREQUENCIES GWACho GWAFlex GFAProm.
NUMERIC g04grev g04irev g04lrev (F3.0).
RECODE
GWAFlex
(1=5) (2=4) (3=3) (4=2) (5=1) (-9 thru -1=COPY) INTO g04grev.
EXECUTE.
VARIABLE LABELS g04grev "People who work flexibly create more work
for others- reversed".
VALUE LABELS
g04grev
1 "Strongly disagree"
2 "Disagree"
3 "Neither disagree nor agree"
4 "Agree"
5 "Strongly agree"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
RECODE GWACho
(1=5) (2=4) (3=3) (4=2) (5=1) (-9 thru -1=COPY) INTO g04irev.
EXECUTE.
VARIABLE LABELS g04irev "Having more choice in working
arrangements improves workplace morale - reversed".
VALUE LABELS
g04irev
1 "Strongly disagree"
2 "Disagree"
3 "Neither disagree nor agree"
```

4 "Agree"

```
5 "Strongly agree"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
RECODE
GFAProm
(1=5) (2=4) (3=3) (4=2) (5=1) (-9 thru -1=COPY) INTO g04lrev.
EXECUTE.
VARIABLE LABELS g04lrev "People who work flexibly are less likely to
get promoted - reversed".
VALUE LABELS
g04lrev
1 "Strongly disagree"
2 "Disagree"
3 "Neither disagree nor agree"
4 "Agree"
5 "Strongly agree"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES g04grev g04irev g04lrev.
CROSSTABS g04grev BY GWACho.
CROSSTABS g04grev BY GWAFlex.
CROSSTABS g04lrev BY GFAProm.
***************
COMMENT Variable GENDUMMY
COMMENT Gender as dummy variable
FREQUENCIES Ssex.
NUMERIC gendummy (F3.0).
RECODE
Ssex
(1=1) (2=0) INTO gendummy.
EXECUTE.
VARIABLE LABELS gendummy "Gender as a dummy variable".
VALUE LABELS
gendummy
0 "Female"
1 "Male".
FREQUENCIES Ssex gendummy.
************
COMMENT Variable GENPARENT
COMMENT Sex by parental status
```

FREQUENCIES Ssex SChild SResp AChild AResp.

NUMERIC genparent (F3.0).

COMPUTE GENPARENT=-99.

IF ANY (1,SChild,SResp,AChild,AResp) AND SSex = 1 genparent = 1.

IF ANY (1,SChild,SResp,AChild,AResp) AND SSex = 2 genparent = 2.

IF (SSex = 1 AND ((Schild = 2 AND SResp=2) OR (achild = 2 AND AResp=2))) genparent = 3.

IF (SSex = 2 AND ((Schild = 2 AND SResp=2) OR (achild = 2 AND AResp=2))) genparent = 4.

IF SSex<0 OR (Schild<0 AND achild<0) genparent = -8.

EXECUTE.

VARIABLE LABELS genparent "Parent gender and dependent children in household".

VALUE LABELS

genparent

- 1 "Male with dependent children"
- 2 "Female with dependent children"
- 3 "Male without dependent children"
- 4 "Female without dependent children"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES genparent.

TABLE/TABLE Ssex> SChild>AChild BY genparent.

\*

**COMMENT Variable HHLDINC** 

COMMENT Household income banded

\*

FREQUENCIES ZHinBnd ZhAnn ZhMonth ZHWeek.

NUMERIC HHLDINC (F3.0).

COMPUTE HHLDINC=-99.

RECODE

**ZHinBnd** 

(1 thru 3 = 1) (3 thru 5=2) (6,7=3) (8,9=4) (10=5) (-9 thru -8=COPY) INTO HHLDINC .

DO IF ZHinBnd=-1.

RECODE ZhAnn (0 thru 14999.99=1) (15000 thru 24999.99=2) (25000 thru 34999=3) (35000 thru 44999.99=4) (45000 thru hi=5) (-9 thru - 8=COPY) INTO HHLDINC .

RECODE ZhMonth (0 thru 1249.99=1) (1250 thru 2083.33=2) (2083.34 thru 2916.58=3) (2916.67 thru 3749.99=4) (3750 thru hi=5) (-9 thru - 8=COPY) INTO HHLDINC .

RECODE ZHWeek (0 thru 288.46=1) (288.47 thru 480.76=2) (480.77 thru 673.06=3) (673.08 thru 865.37=4) (865.38 thru hi=5) (-9 thru -8=COPY) INTO HHLDINC .

IF ZhAnn=-1 AND ZhMonth=-1 AND ZhWeek=-1 HHLDINC=-1. END IF.

EXECUTE.

VARIABLE LABELS HHLDINC "Household income".

**VALUE LABELS** 

## **HHLDINC**

1 "Under £15.000"

2 "£15,000 - £24,999"

3 "£25.000 - £34.999"

4 "£35,000 - £44,999"

5 "£45,000 or more"

-1 "Not applicable"

-8 "Don't know"

-9 "Refused".

FREQUENCIES HHLDINC.

## temp.

select if HHLDINC <= -1.

fre ZHinBnd ZhAnn ZhMonth ZHWeek.

# \*Check.

TEMPORARY.

COMPUTE annual=ZhAnn.

IF ZhAnn<0 AND ZhMonth>=0 annual=ZhMonth\*12.

IF ZhAnn<0 AND ZHWeek>=0 annual=ZHWeek\*52.

CROSSTABS ZHinBnd BY HHLDINC BY annual.

## TEMPORARY.

MISSING VALUES HHLDINC (-9 thru -1).

SELECT IF SAMPTYP=1.

FREQUENCIES HHLDINC.

\*

# COMMENT Variable HHLDINC2

COMMENT Household income banded

FREQUENCIES ZHinBnd ZhAnn ZhMonth ZHWeek.

NUMERIC HHLDINC2 (F3.0).

COMPUTE HHLDINC2=-99.

RECODE

ZHinBnd

(1 thru 3 = 1) (3 thru 5=2) (6 thru 8=3) (9=4) (10=5) (-9 thru -8=COPY) INTO HHLDINC2.

DO IF ZHinBnd=-1.

RECODE ZhAnn (0 thru 14999.99=1) (15000 thru 24999.99=2) (25000 thru 39999.99=3) (40000 thru 44999.99=4) (45000 thru hi=5) (-9 thru -8=COPY) INTO HHLDINC2 .

RECODE ZhMonth (0 thru 1249.99=1) (1250 thru 2083.33=2) (2083.34 thru 3333.33=3) (3333.34 thru 3749.99=4) (3750 thru hi=5) (-9 thru - 8=COPY) INTO HHLDINC2 .

RECODÉ ZHWeek (0 thru 288.46=1) (288.47 thru 480.76=2) (480.77 thru 769.23=3) (769.24 thru 865.37=4) (865.38 thru hi=5) (-9 thru -8=COPY) INTO HHLDINC2 .

IF ZhAnn=-1 AND ZhMonth=-1 AND ZhWeek=-1 HHLDINC2=-1. END IF.

#### EXECUTE.

VARIABLE LABELS HHLDINC2 "Household income".

**VALUE LABELS** 

HHLDINC2

1 "Under £15,000"

2 "£15,000 - £24,999"

3 "£25,000 - £39,999"

4 "£40,000 - £44,999"

5 "£45,000 or more"

-1 "Not applicable"

-8 "Don't know"

-9 "Refused".

FREQUENCIES HHLDINC2.

## \*Check.

TEMPORARY.

COMPUTE annual=ZhAnn.

IF ZhAnn<0 AND ZhMonth>=0 annual=ZhMonth\*12.

IF ZhAnn<0 AND ZHWeek>=0 annual=ZHWeek\*52.

CROSSTABS ZHinBnd BY HHLDINC2 BY annual.

## TEMPORARY.

MISSING VALUES HHLDINC2 (-9 thru -1).

SELECT IF SAMPTYP=1.

FREQUENCIES HHLDINC2.

\*

#### COMMENT Variable PERSINC

COMMENT Personal earned income banded

FREQUENCIES ZUPBnd ZUAnn ZUMonth ZUWeek.

NUMERIC PERSINC (F3.0).

COMPUTE PERSINC=-99.

RECODE

**ZUPBnd** 

(1 thru 2 = 1) (3=2) (4 thru 5=3) (6 thru 8=4) (9,10=5) (-9 thru -8=COPY) INTO PERSINC .

DO IF ZUPBnd=-1.

RECODE ZUAnn (0 thru 9999.99=1) (10000 thru 14999.99=2) (15000 thru 24999.99=3) (25000 thru 39999.99=4) (40000 thru hi=5) (-9 thru - 8=COPY) INTO PERSINC .

RECODE ZUMonth (0 thru 833.25=1) (833.26 thru 1249.99=2) (1250 thru 2083.33=3) (2083.34 thru 3333.33=4) (3333.34 thru hi=5) (-9 thru - 8=COPY) INTO PERSINC .

RECODE ZUWeek (0 thru 192.29=1) (192.30 thru 288.46=2) (288.47 thru 480.76=3) (480.77 thru 769.23=4) (769.24 thru hi=5) (-9 thru -8=COPY) INTO PERSINC .

IF ZUAnn=-1 AND ZUMonth=-1 AND ZUWeek=-1 PERSINC=-1. END IF.

EXECUTE.

VARIABLE LABELS PERSINC "Personal earned income".

```
VALUE LABELS
```

**PERSINC** 

1 "Under £10,000"

2 "£10,000 - £14,999"

3 "£15,000 - £24,999"

4 "£25,000 - £39,999"

5 "£40,000 or more"

-1 "Not applicable"

-8 "Don't know"

-9 "Refused".

FREQUENCIES PERSINC.

## temp.

select if persinc <= -1.

fre ZUPBnd ZUAnn ZUMonth ZUWeek.

\*Check.

TEMPORARY.

COMPUTE annual=ZUAnn.

IF ZUAnn<0 AND ZUMonth>=0 annual=ZUMonth\*12.

IF ZUAnn<0 AND ZUWeek>=0 annual=ZUWeek\*52.

CROSSTABS ZUPBnd BY PERSINC BY annual.

TEMPORARY.

MISSING VALUES PERSINC (-9 thru -1).

FREQUENCIES PERSINC.

\*

## COMMENT Variable HHINCHIGHDUMMY

COMMENT Household income £40K and over as dummy variable

FREQUENCIES ZHinBnd ZhAnn ZhMonth ZHWeek.

NUMERIC hhinchighdummy (F3.0).

RECODE

ZHinBnd

(1 thru 8 = 0) (9,10 = 1) (-9 thru -1 = COPY) INTO hhinchighdummy.

DO IF ZHinBnd=-1.

RECODE ZhAnn (0 thru 39999.99=0) (40000 thru hi=1) (-9 thru -8=COPY)

INTO hhinchighdummy.

RECODE ZhMonth (0 thru 3333.32=0) (3333.33 thru hi=1) (-9 thru -

8=COPY) INTO hhinchighdummy.

RECODE ZHWeek (0 thru 769.22=0) (769.23 thru hi=1) (-9 thru -

8=COPY) INTO hhinchighdummy.

END IF.

EXECUTE.

VARIABLE LABELS hhinchighdummy "Household income £40K and over - dummy variable".

**VALUE LABELS** 

```
hhinchighdummy
```

0 "No"

- 1 "Hhinc £40K and over"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES hhinchighdummy.

\*Check.

TEMPORARY.

COMPUTE annual=ZhAnn.

IF ZhAnn<0 AND ZhMonth>=0 annual=ZhMonth\*12.

IF ZhAnn<0 AND ZHWeek>=0 annual=ZHWeek\*52.

CROSSTABS ZHinBnd BY hhinchighdummy BY annual.

\*

COMMENT Variable HHINCLOWDUMMY

COMMENT Household income under £15K as dummy variable

FREQUENCIES ZHinBnd ZhAnn ZhMonth ZHWeek.

NUMERIC hhinclowdummy (F3.0).

RECODE

ZHinBnd

(1 thru 3 = 1) (4 thru hi = 0) (-9 thru -1 = COPY) INTO hhinclowdummy .

DO IF ZHinBnd=-1.

RECODE ZhAnn (0 thru 14999.99=1) (15000 thru hi=0) (-9 thru -8=COPY)

INTO hhinclowdummy.

RECODE ZhMonth (0 thru 1249.99=1) (1250 thru hi=0) (-9 thru -8=COPY)

INTO hhinclowdummy.

RECODE ZHWeek (0 thru 288.45=1) (288.46 thru hi=0) (-9 thru -

8=COPY) INTO hhinclowdummy.

END IF.

EXECUTE.

VARIABLE LABELS hhinclowdummy "hhinclowdummy: Household

income Under £15K - dummy variable".

**VALUE LABELS** 

hhinclowdummy

0 "No"

1 "Hhinc under £15K"

- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES hhinclowdummy.

\*Check.

TEMPORARY.

COMPUTE annual=ZhAnn.

IF ZhAnn<0 AND ZhMonth>=0 annual=ZhMonth\*12.

IF ZhAnn<0 AND ZHWeek>=0 annual=ZHWeek\*52.

CROSSTABS ZHinBnd BY hhinclowdummy BY annual.

COMMENT Variable HOURSSAT COMMENT Level of satisfaction with hours worked COMMENT Values reversed for regression analysis FREQUENCIES BSatHrs. NUMERIC hourssat (F3.0). RECODE **BSatHrs** (1=5) (2=4) (3=3) (4=2) (5=1) (-9 thru -1=COPY) INTO hourssat. EXECUTE. VARIABLE LABELS hourssat "hourssat: Level of satisfaction with hours worked - reversed". VALUE LABELS hourssat 1 "Very dissatisfied" 2 "Dissatisfied" 3 "Neither satisfied nor dissatisfied" 4 "Satisfied" 5 "Very satisfied" -1 "Not applicable" -8 "Don't know" -9 "Refused". FREQUENCIES hourssat. CROSSTABS BSatHrs BY hourssat. COMMENT Variable LENGTHSERV COMMENT Length of service - banded for use in tables FREQUENCIES BhwLngY BHwLngM. NUMERIC lengthserv (F3.0). COMPUTE lengthserv=-99. RECODE **BhwLngY** (-9 thru -1=Copy) (0=1) (1=2) (2 thru 5=3) (6 thru Highest=4) INTO lengthserv. DO IF BhwLngY=0. RECODE BHwLngM (0 thru 11=1) (12 thru 23=2) (24 thru 60=3) (61 thru Highest=4) INTO lengthserv. END IF. EXECUTE. VARIABLE LABEL lengthserv "Length of service - banded". VALUE LABEL lengthserv 1 "< 1 year" 2 "1 year - < 2 years"

```
3 "2 years - 5 years"
4 "More than 5 years"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES lengthserv.
CROSSTABS BHwLngM BY lengthserv BY BhwLngY.
COMMENT Variable LENGTHSERV2.
COMMENT Length of service - banded for use in tables.
NUMERIC lengthserv2 (F3.0).
COMPUTE lengthserv2=-99.
RECODE BHwLngY (-9 thru -1=COPY) (1 thru 4=3) (5 thru 9=4) (10 thru
HI=5) INTO lengthserv2.
DO IF BHwLngY=0.
RECODE BHwLngM (0 thru 5=1) (6 thru 11=2) (12=3) INTO lengthserv2.
END IF.
EXECUTE.
VARIABLE LABELS lengthserv2 "Length of service with employer".
VALUE LABELS lengthserv2
1 "< 6 months"
2 "6 to 11 months"
3 "1 year to 4 years"
4 "5 to 9 years"
5 "10 years or more"
-1 "Item not applicable"
-2 "Schedule not applicable"
-8 "Don't know"
-9 "Refusal".
FREQUENCIES lengthserv2.
CROSSTABS BHwLngM BY lengthserv2 BY BhwLngY.
```

**COMMENT Variable LENGTHSERV3** 

COMMENT Length of service - banded for use in tables

FREQUENCIES BhwLngY BHwLngM.

NUMERIC lengthserv3 (F3.0).

COMPUTE lengthserv3=-99.

**RECODE** 

**BhwLngY** 

(-9 thru -1=Copy) (0=1)(1 thru 4=2) (5 thru 9=3) (10 thru HI=4) INTO lengthserv3.

EXECUTE.

VARIABLE LABELS lengthserv3 "Length of service with employer".

```
VALUE LABELS
lengthserv3
1 "< 1 year"
2 "1 year to 4 years"
3 "5 to 9 years"
4 "10 years or more"
-1 "Item not applicable"
-2 "Schedule not applicable"
-8 "Don't know"
-9 "Refusal".
FREQUENCIES lengthserv3.
CROSSTABS BHwLngM BY lengthserv3 BY BhwLngY.
COMMENT Variable LOS
COMMENT Length of service - banded for use in tables
FREQUENCIES BhwLngY BHwLngM.
NUMERIC los (F3.0).
COMPUTE los=-99.
RECODE
BhwLngY
(-9 thru -1=Copy) (0=1) (1 thru 4=2) (5 thru Highest=3) INTO los.
DO IF BhwLngY=0.
RECODE BHwLngM
(0 thru 11=1) (12 thru 59=2) (60 thru Highest=3) INTO los.
END IF.
EXECUTE.
VARIABLE LABEL los "Length of service - banded".
VALUE LABELS
los
1 "Less than one year"
2 "1 year to less than 5 years"
3 "5 years or more"
-1 "Item not applicable"
-2 "Schedule not applicable"
-8 "Don't know"
-9 "Refusal".
FREQUENCIES los.
CROSSTABS BHwLngM BY los BY BhwLngY.
COMMENT Variable LTIDUMMY
COMMENT Long-term illness/disability as dummy variable
FREQUENCIES ZDias.
NUMERIC Itidummy (F3.0).
COMPUTE Itidummy=-99.
RECODE
```

**ZDias** 

```
(1=1) (2=0) (-9 thru -1=Copy) INTO Itidummy.
EXECUTE.
VARIABLE LABELS Itidummy 'Long-term illness/disability as a dummy
variable'.
VALUE LABELS
Itidummy
0 "No"
1 "Yes"
-1 "Item not applicable"
-2 "Schedule not applicable"
-8 "Don't know"
-9 "Refusal".
FREQUENCIES Itidummy.
CROSSTABS ZDias BY Itidummy.
COMMENT Variable MANAGEMENT
COMMENT Managerial duties
FREQUENCIES YMan.
NUMERIC management (F3.0).
COMPUTE management=-99.
RECODE
YMan
(-9 thru -1=Copy) (1=1) (2=1) (3=2) INTO management.
EXECUTE.
VARIABLE LABELS management "Managerial duties".
VALUE LABELS
management
1 "Manager/supervisor"
2 "Not manager/supervisor"
-1 "Item not applicable"
-2 "Schedule not applicable"
-8 "Don't know"
-9 "Refusal".
FREQUENCIES management.
CROSSTABS YMan BY management.
*******************
COMMENT Variable MANGDUMMY
COMMENT Managerial duties as dummy variable
FREQUENCIES management.
NUMERIC mangdummy (F3.0).
COMPUTE mangdummy=-99.
RECODE
management
```

(1=1) (2=0) (-9 thru -1=Copy) INTO mangdummy.

EXECUTE.

VARIABLE LABELS mangdummy "mangdummy: Managerial duties as dummy variable".

VALUE LABELS

mangdummy

- 0 "Not manager/supervisor"
- 1 "Manager/supervisor"
- -1 "Item not applicable"
- -2 "Schedule not applicable"
- -8 "Don't know"
- -9 "Refusal".

FREQUENCIES mangdummy.

CROSSTABS management BY mangdummy.

\*\*\*\*

COMMENT Variable NOCHANGEGROUP (NB - not comparable with WLB3 {REASONGROUP}).

COMMENT Reasons not made a request to change working arrangements.

COMMENT CARE: Selected responses (as listed) only for tables.

\*

\*\*\*\*\*

\*

# **COMMENT FOR PERSONAL REASONS:**

Doesn't suit domestic/household arrangements

Content with current working arrangement

Happy with current WLB

Already working flexibly

COMMENT FOR BUSINESS/EMPLOYER REASONS:

Job does not allow it / Doesn t suit my job

Too much work to do

Concerned about the extra workload for my colleagues

Concerned about my career

Concerned about my job security

Not convinced my employer would allow it

Do not feel confident enough to ask my employer

Not eligible to request flexible working

**COMMENT OTHER REASONS:** 

Could not afford any reduction in my income

Not aware of the new right

Other

\*

FREQUENCIES CRegWy1 CRegWy2 CRegWy3 CRegWy4 CRegWy5 CRegWy6 CRegWy7 CRegWy8 CRegWy9 CRegWy10 CRegWy11 CRegWy12 CRegWy13 CRegWy14 CRegWy15.

NUMERIC nochangegroup (F3.0).

COMPUTE nochangegroup = -99.

RECODE CRegwk (1=-1) (-9 thru -1=Copy) INTO nochangegroup.

IF (CRegWy1=1 OR CRegWy10=1 OR CRegWy12=1 OR CRegWy14=1) AND (CRegWy2=0 AND CRegWy3=0 AND CRegWy4=0 AND CRegWy5=0 AND CRegWy6=0 AND CRegWy7=0 AND CRegWy8=0 AND CRegWy13=0) nochangegroup=1.

IF (CRegWy2=1 OR CRegWy3=1 OR CRegWy4=1 OR CRegWy5=1 OR CRegWy6=1 OR CRegWy7=1 OR CRegWy8=1 OR CRegWy13=1) AND (CRegWy1=0 AND CRegWy10=0 AND CRegWy12=0 AND CRegWy14=0) nochangegroup=2.

IF (CRegWy1=1 OR CRegWy10=1 OR CRegWy12=1 OR CRegWy14=1) AND (CRegWy2=1 OR CRegWy3=1 OR CRegWy4=1 OR CRegWy5=1 OR CRegWy6=1 OR CRegWy7=1 OR CRegWy8=1 OR CRegWy13=1) nochangegroup=3.

IF (CRegWy9=1 OR CRegWy11=1 OR CRegWy15=1) AND (CRegWy2=0 AND CRegWy3=0 AND CRegWy4=0 AND CRegWy5=0 AND CRegWy6=0 AND CRegWy7=0 AND CRegWy8=0 AND CRegWy13=0 AND CRegWy1=0 AND CRegWy10=0 AND CRegWy12=0 AND CRegWy14=0) nochangegroup=4.

IF CRegwk=2 AND CRegWy1=-1 nochangegroup=-8.

IF CRegwk=2 AND (CRegWy1=0 AND CRegWy2=0 AND CRegWy3=0 AND CRegWy4=0 AND CRegWy5=0 AND CRegWy6=0 AND CRegWy7=0 AND CRegWy8=0 AND CRegWy9=0 AND CRegWy10=0 AND CRegWy11=0 AND CRegWy12=0 AND CRegWy13=0 AND CRegWy14=0 AND CRegWy15=0) nochangegroup=-8. EXECUTE .

VARIABLE LABELS nochangegroup "Reason not requested to change working arrangements - grouped".

VALUE LABELS

nochangegroup

- 1 "Personal reasons"
- 2 "Business/employer reasons"
- 3 "Both personal and business/employer reasons"
- 4 "Other"
- -1 "Item not applicable"
- -2 "Schedule not applicable"
- -8 "Don't know"
- -9 "Refusal".

FREQUENCIES nochangegroup.

TABLE/TABLE CRegwk>(CRegWy1+ CRegWy2+ CRegWy3+ CRegWy4+ CRegWy5+ CRegWy6+ CRegWy7+ CRegWy8+ CRegWy9+ CRegWy10+ CRegWy11+ CRegWy12+ CRegWy13+ CRegWy14 +CRegWy15) BY nochangegroup.

\*\*\*\*\*\*

COMMENT Variable NOCHANGEBUS
COMMENT Reasons not made a request to change working arrangements – business response
COMMENT Constructed for use in Table A5.12

COMMENT NOCHANGEBUS: Includes those who gave business response and those who gave both a personal and a business response

\*\*\*\*\*\*

FREQUENCIES nochangegroup.

NUMERIC nochangebus (F3.0).

COMPUTE nochangebus=-99.

RECODE nochangegroup (-9 thru -1=Copy) (1,4=2) (2,3=1) INTO nochangebus.

EXECUTE.

VARIABLE LABELS nochangebus "Reason not requested to change working arrangements - business".

**VALUE LABELS** 

nochangebus

- 1 "Business reasons"
- 2 "Not business reasons"
- -1 "Item not applicable"
- -2 "Schedule not applicable"
- -8 "Don't know"
- -9 "Refusal".

FREQUENCIES nochangebus.

CROSSTABS nochangegroup BY nochangebus.

\*

\*\*\*\*\*

COMMENT Variable NOCHANGEPER

COMMENT Reasons not made a request to change working arrangements – personal response

COMMENT Constructed for use in Table A5.12

COMMENT NOCHANGEPER: Includes those who gave personal response and those who gave both a personal and a business response

\*\*\*\*\*\*

FREQUENCIES nochangegroup.

NUMERIC nochangeper (F3.0).

COMPUTE nochangeper=-99.

RECODE nochangegroup (-9 thru -1=Copy) (1,3=1) (2,4=2) INTO nochangeper.

EXECUTE.

VARIABLE LABELS nochangeper "Reason not requested to change working arrangements - personal".

**VALUE LABELS** 

nochangeper

- 1 "Personal reasons"
- 2 "Not personal reasons"
- -1 "Item not applicable"
- -2 "Schedule not applicable"
- -8 "Don't know"
- -9 "Refusal".

```
FREQUENCIES nochangeper.
CROSSTABS nochangegroup BY nochangeper.
COMMENT Variable NS-SEC (NSSEC)
COMMENT Socio-economic classification
FREQUENCIES NSSEC.
NUMERIC NS SEC (F3.0).
COMPUTE NS SEC=-99.
RECODE NSSEC
(-9 thru -1=COPY)
(1 thru 6=1)
(7 thru 9.2=2)
(10 thru 13.5=3)
INTO NS SEC.
VARIABLE LABELS NS_SEC "Socio-economic classification".
VALUE LABELS NS SEC
1 "Managerial and professional occupations"
2 "Intermediate occupations"
3 "Routine and manual occupations"
-1 "Item not applicable"
-8 "Don't know"
-9 "Refusal".
FREQUENCIES NS SEC.
CROSSTABS NSSEC BY NS SEC.
COMMENT Variable NUMBOFEMP
COMMENT Number of employees at workplace - banded
FREQUENCIES YHwWrk.
NUMERIC numbofemp (F3.0).
COMPUTE numbofemp=-99.
RECODE
YHwWrk
(1,2=1) (3,4=2) (5,6=3) (7,8 =4) (-9 thru -1=Copy) INTO numbofemp.
VARIABLE LABELS numbofemp "Number of employees at workplace".
VALUE LABELS
numbofemp
1 "1-24"
2 "25-99"
3 "100-249"
4 "250+"
-1 "Item not applicable"
-2 "Schedule not applicable"
-8 "Don't know"
-9 "Refusal".
```

```
FREQUENCIES numbofemp.
CROSSTABS YHwWrk BY numbofemp.
COMMENT Variable NUMBOFEMP2
COMMENT Number of employees at workplace - banded
FREQUENCIES YHwWrk.
NUMERIC numbofemp2 (F3.0).
COMPUTE numbofemp2=-99.
RECODE
YHwWrk
(1=1) (2 thru 3=2) (4 thru 6=3) (7,8 =4) (-9 thru -1=Copy) INTO
numbofemp2.
EXECUTE.
VARIABLE LABELS numbofemp2 "Number of employees at workplace".
VALUE LABELS
numbofemp2
1 "1-9"
2 "10-49"
3 "50-249"
4 "250+"
-1 "Item not applicable"
-2 "Schedule not applicable"
-8 "Don't know"
-9 "Refusal".
FREQUENCIES numbofemp2.
CROSSTABS YHwWrk BY numbofemp2.
COMMENT Variable NUMBOFEMP3
COMMENT Number of employees at workplace - by whether part of larger
orq
org
FREQUENCIES SLrOrg.
NUMERIC NUMBOFEMP3 (F3.0).
COMPUTE NUMBOFEMP3=-99.
DO IF SLrOra=1.
RECODE YHwWrk (1=1) (2 thru 3=2) (4 thru 6=3) (7,8 =4) (-9 thru -
1=COPY) INTO NUMBOFEMP3.
ELSE IF SLrOra=2.
RECODE YHwWrk (1=5) (2 thru 3=6) (4 thru 6=7) (7,8 =8) (-9 thru -
1=COPY) INTO NUMBOFEMP3.
ELSE IF SLrOrg<0.
RECODE SLrOrg (-9 thru -1=COPY) INTO NUMBOFEMP3.
END IF.
EXECUTE.
VARIABLE LABELS NUMBOFEMP3 "Number of employees at workplace
by whether single site or part of larger organisation".
```

VALUE LABELS NUMBOFEMP3

```
1 "Single site: 1-9"
```

2 "Single site: 10-49"

3 "Single site: 50-249"

4 "Single site: 250+"

5 "Part of larger organisation: 1-9"

6 "Part of larger organisation: 10-49"

7 "Part of larger organisation: 50-249"

8 "Part of larger organisation: 250+"

-1 "Item not applicable"

-2 "Schedule not applicable"

-8 "Don't know"

-9 "Refusal".

FREQUENCIES NUMBOFEMP3.

TABLES/TABLE SLrOrg>YHWWrk BY NUMBOFEMP3.

\*

**COMMENT Variable ONEORMORE** 

COMMENT One or more flexible working arrangement available

FREQUENCIES CPart CSchool CJShare CFlex CReduce CHome CComp CAnnual.

NUMERIC oneormore (F3.0).

COMPUTE oneormore=-99.

IF ANY

(1,CPart,CSchool,CJShare,CFlex,CReduce,CHome,CComp,CAnnual) oneormore = 1.

IF (CPart NE 1 AND CSchool NE 1 AND CJShare NE 1 AND CFlex NE 1 AND CReduce NE 1 AND CHome NE 1 AND CComp NE 1 AND CAnnual NE 1) oneormore = 2.

EXECUTE.

VARIABLE LABELS oneormore "One or more flexible working arrangements available".

**VALUE LABELS** 

oneormore

1 "One or more flexible working arrangement available"

2 "No flexible working arrangements available or don't know".

FREQUENCIES oneormore.

TABLE/TABLE CPart +CSchool +CJShare +CFlex +CReduce +CHome +CComp +CAnnual BY oneormore.

\*

\*Paid overtime - pay band BPaidHr {B07}

**COMMENT Variable PAIDOTBAND** 

COMMENT Paid overtime hours per week - banded

COMMENT Banded for use in tables

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

FREQUENCIES BPaidHr.

NUMERIC paidotband (F3.0).

```
RECODE
BPaidHr
(0=0) (0.24 thru 2.99 =1) (3.00 thru 5.99 =2) (6.00 thru 9.99 = 3)
(10.00 thru 14.99 = 4) (15.00 thru HIGHEST = 5) (ELSE=COPY) INTO
paidotband.
EXECUTE.
VARIABLE LABELS paidotband "Paid overtime hours - banded for tables".
VALUE LABELS
paidotband
0 "Zero hours"
1 "Less than 3 hours"
2 "3-<6 hours"
3 "6-<10 hours"
4 "10-<15 hours"
5 "15 hours or more"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES paidotband.
CROSSTABS BPaidHr BY paidotband.
COMMENT Variable PARENTSTATUS
COMMENT Parental status - simplified for tables
FREQUENCIES Schild SResp AChild AResp.
NUMERIC parentstatus (F3.0).
COMPUTE parentstatus=-99.
IF ANY (1, Schild, SResp, AChild, AResp) parentstatus = 1.
IF (Schild=2 AND SResp=2) parentstatus = 2.
IF (Achild=2 AND AResp=2) parentstatus = 2.
IF (Schild=-1 AND SResp=-1 AND Achild=-1 AND AResp=-1) parentstatus
= -1.
EXECUTE.
VARIABLE LABELS parentstatus "Parental status - simplified".
VALUE LABELS
parentstatus
1 "Parent"
2 "Non-parent"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES parentstatus.
TABLES/TABLES Schild>SResp>AChild>AResp BY parentstatus.
```

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

**COMMENT Variable PARDUMMY** 

```
COMMENT Parental status as dummy variable
FREQUENCIES parentstatus.
NUMERIC pardummy (F3.0).
COMPUTE pardummy=-99.
RECODE
parentstatus
(1=1) (2=0) (-9 thru -1=COPY) INTO pardummy.
EXECUTE.
VARIABLE LABELS pardummy "Parental status as a dummy variable".
VALUE LABELS
pardummy
0 "No"
1 "Yes"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES pardummy.
CROSSTABS parentstatus BY pardummy.
******************
COMMENT Variable religion - Zrel.
COMMENT Christian/ other or none.
FREQUENCIES ZRel.
NUMERIC religion (F3.0).
COMPUTE religion=-99.
RECODE ZRel (2=1) (1=2) (3 thru 8=2) (-9 thru -1=COPY) INTO religion.
VARIABLE LABELS religion "Religion or faith".
VALUE LABELS religion
1 "Christian"
2 "Other or none"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES religion.
CROSSTABS Zrel BY religion.
   ****************
COMMENT Variable religion2 - Zrel.
COMMENT Christian/ other / none.
          ***********
FREQUENCIES ZRel.
NUMERIC religion2 (F3.0).
COMPUTE religion2=-99.
RECODE ZRel (1,2=COPY) (3 thru 8=3) (-9 thru -1=COPY) INTO
religion2.
VARIABLE LABELS religion 2 "Religion or faith".
VALUE LABELS religion2
```

```
1 "None"
```

2 "Christian"

3 "Other"

- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES religion2.

CROSSTABS Zrel BY religion2.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*

**COMMENT Variable YOUNGEST** 

COMMENT Age of youngest dependant child

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

\*First create age of each child combining core and boost vars.

DO REPEAT S=SChAge01 SChAge02 SChAge03 SChAge04 SChAge05

SChAge06 SChAge07 SChAge08 SChAge09 SChAge10 SChAge11

SChAge12 SChAge13 SChAge14 SChAge15 SChAge16 SChAge17

SChAge18 SChAge19 SChAge20

/A=AChAge01 AChAge02 AChAge03 AChAge04 AChAge05 AChAge06

AChAge07 AChAge08 AChAge09 AChAge10 AChAge11 AChAge12

AChAge13 AChAge14 AChAge15 AChAge16 AChAge17 AChAge18

AChAge19 AChAge20

/X=XChAge01 XChAge02 XChAge03 XChAge04 XChAge05 XChAge06

XChAge07 XChAge08 XChAge09 XChAge10 XChAge11 XChAge12

XChAge13 XChAge14 XChAge15 XChAge16 XChAge17 XChAge18 XChAge19 XChAge20.

MISSING VALUES S A ( ).

COMPUTE X=S.

DO IF S<0.

RECODE A (ELSE=COPY) INTO X.

END IF.

MISSING VALUES X (-9 thru -1).

END REPEAT.

DESC XChAge01 XChAge02 XChAge03 XChAge04 XChAge05

XChAge06 XChAge07 XChAge08 XChAge09 XChAge10 XChAge11

XChAge12

XChAge13 XChAge14 XChAge15 XChAge16 XChAge17 XChAge18

XChAge19 XChAge20.

MERIC youngest (f3.0).

COMPUTE youngest=-99.

COMPUTE youngest=MIN(XChAge01 TO XChAge20).

DO IF ANY (1,SChild,SResp,AChild,AResp).

RECODE youngest (SYSMIS=-8).

ELSE IF (SChild=2 AND SResp=2) OR (AChild=2 AND AResp=2).

RECODE youngest (SYSMIS=-1).

ELSE IF (SChild=-1 AND SResp=-1 AND AChild=-1 AND AResp=-1).

RECODE youngest (SYSMIS=-1).

END IF.

```
VARIABLE LABELS youngest "Age of respondent's youngest child".
VALUE LABELS
voungest
-8 "Missing data"
-1 "Not applicable"
0 "Less than 12 months".
EXECUTE.
FREQUENCIES youngest.
COMMENT Variable PARENTAL
COMMENT Age of youngest child in 2 categories
COMMENT Those of 5 and below, those 6 and above
NUMERIC parental (F3.0).
COMPUTE parental=-99.
RECODE
youngest
(-9 thru -1=COPY) (0 thru 5=1) (6 thru 17=2) (18=3) INTO parental.
IF parentstatus=2 parental=3.
EXECUTE.
VARIABLE LABELS parental "Parental status and age of youngest
dependant child - banded".
VALUE LABELS
parental
1 "Dependent children under 6"
2 "Dependent children of 6 and over"
3 "No dependent children"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES parental.
COMMENT Variable PARENTAL2
COMMENT Age of youngest child in 3 categories
COMMENT Those of 5 and below, 6 - 11, 12-17
FREQUENCIES youngest.
NUMERIC parental2 (F3.0).
COMPUTE parental2=-99.
RECODE
youngest
(-9 thru -1=COPY) (0 thru 5=1) (6 thru 11=2) (12 thru 17=3) (18=4) INTO
parental2.
IF parentstatus=2 parental2=4.
EXECUTE.
```

```
VARIABLE LABELS parental2 "Parental status and age of youngest
child".
VALUE LABELS
parental2
1 "Dependent children under 6"
2 "Dependent children of 6 to 11"
3 "Dependent children of 12 and over"
4 "No dependent children"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES parental2.
CROSSTABS youngest BY parental2 BY parentstatus.
***********
COMMENT Variable PERM
COMMENT Permanency of job
FREQUENCIES BPerm BTemp.
NUMERIC perm (F3.0).
COMPUTE perm=-99.
RECODE BPerm (-9 thru -1=Copy) (1=1) INTO perm .
DO IF BPerm=2.
RECODE BTemp (-9 thru -1=Copy) (1,3,4=2) (2=3) (5=4) (6,95,96=4)
INTO perm.
END IF.
EXECUTE.
VARIABLE LABELS perm "Permanency of job".
VALUE LABELS
perm
1 "Permanent"
2 "Temporary - seasonal, agency or casual"
3 "Fixed term"
4 "Other"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES perm.
CROSSTABS BPerm BY perm BY BTemp.
**************
COMMENT Variable PMSTATUS
COMMENT Parental and marital status
FREQUENCIES SSex Schild achild ZPart Zmart.
NUMERIC pmstatus (F3.0).
COMPUTE pmstatus=-99.
IF ZPart=-9 OR (ZMart<-1 AND ZPart<0) OR SSex<-1 pmstatus=-8.
```

IF ANY (1,SChild,SResp,AChild,AResp) AND (SSex = 2 AND (ZPart = 1 OR Zmart=2)) pmstatus = 1.

IF ANY (1,SChild,SResp,AChild,AResp) AND (SSex = 2 AND ZPart = 2) pmstatus = 2.

IF ANY (1,SChild,SResp,AChild,AResp) AND (SSex = 1 AND (ZPart = 1 OR Zmart=2)) pmstatus = 3.

IF ANY (1,SChild,SResp,AChild,AResp) AND (SSex = 1 AND ZPart = 2) pmstatus = 4.

IF (Schild<0 AND achild<0) pmstatus = -8 .</pre>

IF (schild=2 AND SResp=2) OR (achild=2 AND AResp=2) pmstatus = 0.

IF schild=-1 AND achild=-1 AND SSex=-1 pmstatus = -1.

IF SSex>0 AND (ZMart<0 AND ZPart<0) pmstatus=-8.

IF SSex>0 AND (schild=-1 AND achild=-1) pmstatus=-8.

EXECUTE.

VARIABLE LABELS pmstatus "Parental and marital status".

VALUE LABELS

pmstatus

0 "Not a parent"

- 1 "Coupled mother"
- 2 "Lone mother"
- 3 "Coupled father"
- 4 "Lone father"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES pmstatus.

TABLE/TABLE SSex>ZPart>Zmart>Schild>achild BY pmstatus . CROSSTABS youngest by pmstatus.

\*\*\*\*\*\*

**COMMENT Variable BresOT2** 

**COMMENT Reasons for overtime** 

COMMENT Takes those who gave more than one answer at b10 and includes them

\*\*\*\*\*\*\*

FRE XBRsM1 XBRsM2 XBRsM3 XBRsM4 XBRsM5 XBRsM6 XBRsM7 XBRsM8 XBRsM9 XBRsM10

XBRsM11 XBRsM12 XBRsM13 XBRsM14 XBRsM95 XBRsM96 BResOT.

COMPUTE sumres = sum (XBRsM1 to XBRsM97). exe.

NUMERIC BResOT2 (F3.0). COMPUTE BResOT2=-1.

COMI OTE DICCOTZ

DO IF BOvTime < 2.

COMPUTE BResOT2=-8.

```
DO IF sumres = 1.
IF (XBRsM1 = 1) BresOT2 = 1.
IF (XBRsM2 = 1) BresOT2 = 2.
IF (XBRsM3 = 1) BresOT2 = 3.
IF (XBRsM4 = 1) BresOT2 = 4.
IF (XBRsM5 = 1) BresOT2 = 5.
IF (XBRsM6 = 1) BresOT2 = 6.
IF (XBRsM7 = 1) BresOT2 = 7.
IF (XBRsM8 = 1) BresOT2 = 8.
IF (XBRsM9 = 1) BresOT2 = 9.
IF (XBRsM10 = 1) BresOT2 = 10.
IF (XBRsM11 = 1) BresOT2 = 11.
IF (XBRsM12 = 1) BresOT2 = 12.
IF (XBRsM13 = 1) BresOT2 = 13.
IF (XBRsM14 = 1) BresOT2 = 14.
IF (XBRsM95 = 1) BresOT2 = 95.
IF (XBRsM96 = 1) BresOT2 = 96.
ELSE IF sumres>1.
COMPUTE BResOT2 = BResOT.
END IF.
END IF.
EXE.
FRE BresOT2.
CROSS BResOT2 sumres BY BOvTime.
VALUE LABLES Bresot2
-9 'Refusal'
-8 'Don t know'
-1 'Item not applicable'
```

- 1 'To make more money (overtime)'
- 2 'My employer expects it/encourages it '
- 3 'I like my job'
- 4 'I have too much work to finish in my normal working hours '
- 5 'My colleagues all work more hours'
- 6 'I do not want to let down the people I work with'
- 7 'Nature of the business/company culture'
- 8 'Nature of job/role'
- 9 'Staff shortages, absences, sickness '
- 10 'To meet deadlines/finish job/fulfil requirement/client/custo'
- 11 'Meetings/training/events/specific task(s)'
- 12 'To help business succeed'
- 13 'Business travel'
- 14 'Position in organisation'
- 95 'other specific answer (not codeable)'
- 96 'Other vague answer (not codeable)'
- 97 'EDITOR CANNOT DEAL WITH'.

### FRE Bresot2.

CROSS BResOT by BResOT2.

cross BResOT2 by XBRsM1 XBRsM2 XBRsM3 XBRsM4 XBRsM5 XBRsM6 XBRsM7 XBRsM8 XBRsM9 XBRsM10 XBRsM11 XBRsM12 XBRsM13 XBRsM14 XBRsM95 XBRsM96.

\* \*\*\*\*\*\*\* **COMMENT Variable REASOVERTM2** COMMENT Reasons for overtime - compressed COMMENT Excludes 1 case where double counting across multiple categories COMMENT Compressed for use in tables COMMENT Also takes those who gave more than one answer at b10 and where possible includes them missing values overtimeworked(). FREQUENCIES BResOT2. NUMERIC reasovertm2 (F3.0). COMPUTE reasovertm2=-99. **RECODE BResOT2** (4=1) (9 thru 13 =1) (2 = 2) (5,7=2) (6=2) (8=1) (1=3) (3=3) (14=4) (16=1)(95,96=4) (-9 thru -1=COPY) INTO reasovertm2. if (overtimeworked =-1) reasovertm2 =-1. EXECUTE. VARIABLE LABELS reasovertm2 "Reason for overtime - compressed". VALUE LABELS reasovertm2 1 "Workload demands" 2 "Organisational culture" 3 "Personal choice" 4 "Other reasons" -1 "Not applicable" -8 "Don't know" -9 "Refused". FREQUENCIES reasovertm2. \* Also put BResOT2 to -1 if overtimeworked = -1. if (overtimeworked =-1) reasovertm2 = -1. exe.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

**COMMENT Variable REGIONBAND** 

COMMENT Region - banded for use in table

COMMENT:

SOUTH = South West; East of England; London, South East NORTH=North East 2 North West 3 Yorkshire and Humber

```
MIDLANDS=East Midlands; West Midlands
FREQUENCIES GOR.
NUMERIC regionband (F3.0).
RECODE
GOR
(6,7,8,10=1)
(1,2,3=2)
(4,5=3)
(11=4)
(12=5)
(SYSMIS=-1)
INTO regionband.
EXECUTE.
VARIABLE LABELS regionband "Government Office Regions - banded".
VALUE LABELS
regionband
1 "South"
2 "North"
3. "Midlands"
4. "Wales"
5 "Scotland"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES regionband.
TEMPORARY.
RECODE GOR (SYSMIS=-99).
CROSSTABS GOR BY regionband.
COMMENT Variable REQTOCHANGE
COMMENT Request to change work practices - compressed for use in
tables
*****
FREQUENCIES CAgree.
NUMERIC regtochange (F3.0).
COMPUTE regtochange=-99.
RECODE
CAgree
(1 thru 3=1) (4,5=2) (6=3) (-9 thru -1=Copy) INTO regtochange.
EXECUTE.
VARIABLE LABELS regtochange "Request to change work practices -
outcomes compressed".
VALUE LABEL
regtochange
1 "Yes, accepted"
2 "No, declined"
```

```
3 "Awaiting/pending decision"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES regtochange.
CROSSTABS CAgree BY regtochange.
****************
*SEmpT {s07}, SOrg {s08}.
COMMENT Variable SECTOR.
COMMENT Working in private or public sector.
FREQUENCIES SEmpT SOrg.
NUMERIC sector (F3.0).
COMPUTE sector=-99.
DO IF SEmpT=1.
COMPUTE sector = 1.
IF (SOrg = 1 | SOrg = 9) sector = 1.
ELSE IF SEmpT=2.
RECODE SOrg (1, 9=1) (2 thru 8=2) (ELSE=COPY) INTO sector.
ELSE IF SEmpT<0.
RECODE SEmpT (ELSE=COPY) INTO sector.
END IF.
EXECUTE.
VARIABLE LABELS sector "Work in public or private sector".
VALUE LABELS
sector
1 "Private"
2 "Public"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES sector.
COMMENT Variable SECDUMMY
COMMENT Sector as dummy variable
FREQUENCIES sector.
NUMERIC secdummy (F3.0).
RECODE
sector
(1=0) (2=1) (-9 thru -1=Copy) INTO secdummy.
EXECUTE.
VARIABLE LABELS secdummy "Sector as a dummy variable".
VALUE LABELS
secdummy
```

0 "Private"

```
1 "Public"
```

- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES secdummy.

CROSSTABS sector BY secdummy.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

**COMMENT Variable UNIONMEMB** 

**COMMENT Member of Trade Union of Staff Association** 

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

FREQUENCIES YMemTu.

NUMERIC unionmemb (F3.0).

COMPUTE unionmemb=-99.

**RECODE** 

YMemTu

(1=1) (2=2) (3,4=2) (-9 thru -1=Copy) INTO unionmemb.

EXECUTE.

VARIABLE LABELS unionmemb "TU/Staff Association member".

**VALUE LABELS** 

unionmemb

1 "TU/SA member"

- 2 "Not TU/SA member"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES unionmemb.

CROSSTABS YMemTu BY unionmemb.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

COMMENT Variable UNPAIDOTBAND.

COMMENT Paid overtime hours per week - banded.

COMMENT Banded for use in tables.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

FRE BUnpdHr.

NUMERIC unpaidotband (F3.0).

**RECODE** 

**BUnpdHr** 

(0 = 0)(0.24 thru 2.99 = 1) (3.00 thru 5.99 = 2) (6.00 thru 9.99 = 3) (10.00 thru 14.99 = 4) (15.00 thru HIGHEST = 5) (ELSE=COPY) INTO

unpaidotband.

EXECUTE.

VARIABLE LABELS unpaid otband "Unpaid overtime hours - banded for tables".

**VALUE LABELS** 

unpaidotband

<sup>\*</sup> Unpaid overtime - pay band BUnpdHr {B08}

<sup>\*</sup>Needs checking on final data.

```
0 "Zero hours"
1 "Less than 3 hours"
2 "3-<6 hours"
3 "6-<10 hours"
4 "10-<15 hours"
5 "15 hours or more"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES unpaidotband.
CROSSTABS BUnpdHr BY unpaidotband.
***********
COMMENT Variable WORKGEND
COMMENT PT is 1-29 hours, FT is 30 or more
COMMENT Work status and sex
FREQUENCIES SSex Bhours BAvBnd.
NUMERIC workgend (F3.0).
COMPUTE workgend=-99.
DO IF SSex=1.
RECODE Bhours (-9 thru -1=Copy) (30 thru hi=1) (1 thru 29.99=3) INTO
workgend.
ELSE IF SSex=2.
RECODE Bhours (-9 thru -1=Copy) (30 thru hi=2) (1 thru 29.99=4) INTO
workgend.
END IF.
IF SSex=-1 workgend=-1.
EXECUTE.
VARIABLE LABELS workgend "Work status and gender".
VALUE LABELS
workgend
1 "Male full-time"
2 "Female full-time"
3 "Male part-time"
4 "Female part-time"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES workgend.
```

\*\*\*\*\*\*\*\*\*\*\*

CROSSTABS Bhours BY workgend BY SSex.

**COMMENT Variable WORKSTATUS** 

COMMENT Work full-time or part-time

NUMERIC workstatus (F3.0).

COMPUTE workstatus=-99.

RECODE Bhours (-9 thru -1=Copy) (30 thru hi=1) (1 thru 29.99=2) INTO workstatus.

```
EXECUTE.
VARIABLE LABELS workstatus "Full-time or Part-time work".
VALUE LABELS
workstatus
1 "Full-time"
2 "Part-time"
-1 "Not applicable"
-8 "Don't know"
```

-9 "Refused".

FREQUENCIES workstatus.

CROSSTABS Bhours BY workstatus.

```
* SIC1 - YIndus {Y01}.
COMMENT Industrial groups (SIC).
COMMENT Compressed form for tables
COMMENT 89 is invalid code, set to -8
FREQUENCIES SIC2007.
NUMERIC SIC1 (F3.0).
COMPUTE SIC1=-99.
RECODE SIC2007
(1 \text{ thru } 3=1)
(5 thru 9=2) (35=2) (36 thru 39=2)
(10 thru 33=3)
(41 thru 43=4)
(45 thru 47=5) (55 thru 56=5)
(49 thru 53=6) (58 thru 63=6)
(64 thru 66=7) (68=7) (69 thru 75=7) (77 thru 82=7)
(84=8) (85=8) (86 thru 88=8)
(90 thru 93=9) (94 thru 96=9) (97 thru 98=9) (99=9)
(89 = -8)
(-9 thru -1=COPY) INTO SIC1.
EXECUTE.
VARIABLE LABELS SIC1 "Industrial groups (SIC)".
VALUE LABELS
SIC1
1 "A Agriculture, forestry and fishing"
2 "B,D,E Energy and Water (Inc. Mining and quarying, electricity,gas air
cond supply, water supply, sewerage, waste)"
```

- 3 "C Manufacturing"
- 4 F "Construction"
- 5 "G,I Distribution, hotels and restaurants (incWholesale, retail, repair of vehicles, accommodation and food services)"
- 6 "H,J Transport and communications (incTransport and storage, information and communication"
- 7 "K,L,M,N Banking and Finance (Inc Insurance, real estate activities, Prof, scientific, technical activities, admin and support services)"

8 "O,P,Q Public admin, education and health (inc public admin and defence, education, health and social work)"

9 "R,S,T,U Other services (inc arts, entertainment and recreation, other service activities, households as employers, extraterritorial organisations)"

-1 "Not applicable"

-8 "Don't know"

-9 "Refused".

FREQUENCIES SIC1.

CROSSTABS SIC2007 BY SIC1.

CROSSTABS SIC2007Group BY SIC1.

# TEMPORARY.

MISSING VALUES SIC1 (-9 thru -1).

FREQUENCIES SIC1.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*

\* SIC - YIndus {Y01}.

COMMENT Industrial groups (SIC).

**COMMENT Compressed form for tables** 

\*\*\*\*\*\*\*\*\*\*\*\*\*\*

FREQUENCIES SIC1.

NUMERIC SIC (F3.0).

COMPUTE SIC=-99.

**RECODE SIC1** 

(1,2=7)

(3=1) (4=2) (5=3) (6=4) (7=5) (8=6)

(9=7)

(-9 thru -1=COPY) INTO SIC.

EXECUTE.

VARIABLE LABELS SIC "Industrial groups (SIC)".

VALUE LABELS

SIC

- 1 "Manufacturing"
- 2 "Construction"
- 3 "Distribution, retail, hotels & restaurants"
- 4 "Transport, storage & communication"
- 5 "Banking, insurance, professional and support services"
- 6 "Public Admin, Education, Health"
- 7 "Other activities"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

FREQUENCIES SIC.

CROSSTABS SIC1 BY SIC.

TEMPORARY.

MISSING VALUES SIC (-9 thru -1).

FREQUENCIES SIC.

```
* SOC - YMain=SOC2000Group {Y04}.
COMMENT Variable y04x.
COMMENT Occupational group(SIC).
COMMENT Compressed form of y01
FREQUENCIES SOC2000Group.
NUMERIC SOC (F3.0).
RECODE
SOC2000Group
(11 thru 35=4) (41 thru 54=3) (61 thru 72=2) (81 thru 92=1) (-9 thru -
1=COPY) INTO SOC.
EXECUTE.
VARIABLE LABELS SOC "Occupational group".
VALUE LABELS
SOC
1 "Operatives & Unskilled"
2 "Services & Sales"
3 "Clerical & Skilled Manual"
4 "Managers & Professionals"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES SOC.
CROSSTABS SOC2000Group BY SOC.
************
* SOC2 - YMain=SOC2000Group {Y04}.
COMMENT Variable v04x.
COMMENT Occupational group(SIC).
COMMENT Compressed form of y01
FREQUENCIES SOC2000Group.
NUMERIC SOC2 (F3.0).
RECODE
SOC2000Group
(11 thru 12=1) (21 thru 24=2) (31 thru 35=3) (41 thru 72=4) (81 thru 92=5)
(-9 thru -1=COPY) INTO SOC2.
EXECUTE.
VARIABLE LABELS SOC2 "Occupational group".
VALUE LABELS
SOC2
1 "Managers and senior officials"
2 "Professionals"
3 "Associate professional & technical"
4 "Administrative, secretarial, personal, sales & customer services"
5 "Skilled, process and elementary occupations"
-1 "Not applicable"
```

-8 "Don't know"

```
-9 "Refused".
FREQUENCIES SOC2.
CROSSTABS SOC2000Group BY SOC2.
********************
COMMENT Variable YOUNGCHILD
COMMENT Age of youngest child - banded for use in tables
NUMERIC youngchild (F3.0).
COMPUTE youngchild=-99.
RECODE
youngest
(-9 thru -1=Copy) (0 thru 1 = 1) (2 thru 5 = 2) (6 thru 11 = 3) (12 thru
HIGHEST = 4) INTO youngchild.
EXECUTE.
VARIABLE LABELS youngchild "Age of youngest child - banded".
VALUE LABELS
voungchild
1 "Under 2 years old"
2 "2 - 5 years old"
3 "6-11 years old"
4 "12+ years old"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES youngchild.
CROSSTABS youngest BY youngchild.
COMMENT Variable YOUNGESTBAND
COMMENT Age of youngest child - banded for use in tables
                          **********
NUMERIC youngestband (F3.0).
COMPUTE youngestband=-99.
RECODE youngest (0 thru 1=1) (2 thru 5=2) (6 thru 11=3) (12 thru 15=4)
(16 thru 18=5) (-9 thru -1=Copy) INTO youngestband.
EXECUTE.
VARIABLE LABELS youngestband "Age of respondent's youngest child".
VALUE LABELS
youngestband
1 "Under 2"
2 "2 to 5"
3 "6 to 11"
4 "12 to 15"
5 "16 to 18"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FREQUENCIES youngestband.
```

CROSSTABS youngest BY youngestband.

```
COMMENT Variable sandwich
COMMENT Flag for parents, carers and 'sandwich generation'.
numeric sandwich (f3.0).
compute sandwich = -99.
do if parentstatus = 1.
if (careresp < 4) sandwich = 1.
if (careresp = 4) sandwich = 2.
else.
if (careresp < 4) sandwich = 3.
if (careresp = 4) sandwich = 4.
end if.
exe.
var labs sandwich 'Flag for parents, carers and sandwich generation'.
value labs sandwich 1'parent and carer' 2'parent only' 3'carer only'
4'neither'.
fre sandwich.
cross sandwich by careresp parentstatus.
COMMENT Variable donepaidOT
COMMENT Have worked some paid overtime.
COMMENT Uses BPaidHr
and...
COMMENT Variable doneUpaidOT
COMMENT Have worked some unpaid overtime.
COMMENT Uses BUnPdHr
***************************
*fre BPaidHr BUnpdHr.
numeric donepaidOT doneUpaidOT (f3.0).
recode BPaidHr (0=0)(0.25 \text{ thru hi} = 1)(-8,-1 = \text{copy}) into donepaidOT.
recode BUnpdHr (0=0)(0.25 thru hi = 1)(-8,-1 = copy) into doneUpaidOT.
var labs donepaidOT 'Have worked some paid overtime' / doneUpaidOT
'Have worked some unpaid overtime'.
val labs donepaidOT doneUpaidOT 0'No' 1'Yes' -8'Dont know' -1'Not
applicable'.
*missing values donepaidOT doneUpaidOT (-8, -1).
fre donepaidOT doneUpaidOT.
cross donepaidOT by doneUpaidOT.
****************************
COMMENT Variable overtimeworked
```

COMMENT Summary variable of overtime worked; paid, unpaid or both

COMMENT Uses doneUpaidOT and donepaidPT COMMENT Don't knows (don't know how many hours paid/unpaid overtime did in a usual week) have been treated as zero hours.

numeric overtimeworked (f3.0).

compute overtimeworked = -1.

if (donepaidOT=1 and doneUpaidOT=1) overtimeworked = 1.

if (donepaidOT=1 and doneUpaidOT=0) overtimeworked = 2.

if (donepaidOT=1 and doneUpaidOT = -8) overtimeworked = 2.

if (donepaidOT=0 and doneUpaidOT = 1) overtimeworked = 3.

if (donepaidOT=-8 and doneUpaidOT=1) overtimeworked=3.

if (donepaidOT=-8 and doneUpaidOT <= 0) overtimeworked = -8.

if (donepaidOT<=0 and doneUpaidOT = -8) overtimeworked = -8.

exe.

var labs overtimeworked 'Whether worked paid or unpaid overtime'. val labs overtimeworked 1'Both' 2'Paid only' 3'Unpaid only' -8'Dont know' - 1'Not applicable'.

missing values overtimeworked (-8, -1).

fre overtimeworked.

\*

**COMMENT Variable regoutcome** 

**COMMENT Communication of outcome of request** 

COMMENT Uses CTell1 CTell2 CTell3 CTell4 CTell5 CTellA1 CTellA2 CTellA3 CTellA4 CTellA5

MISSING VALUES CTell1 CTell2 CTell3 CTell4 CTell5 CTellA1 CTellA2 CTellA3 CTellA4 CTellA5 ().

NUMERIC regoutcome (F3.0).

COMPUTE regoutcome=-99.

IF ANY (1, CTell1,CTell2,CTellA1,CTellA2) regoutcome=1.

IF ANY (1,CTell3,CTell4) AND (CTell1=0 AND CTell2=0) regoutcome=2.

IF ANY (1,CTellA3,CTellA4) AND (CTellA1=0 AND CTellA2=0) regoutcome=2.

IF CTell5=1 AND (CTell1=0 AND CTell2=0 AND CTell3=0 AND CTell4=0) regoutcome=-8.

IF CTellA5=1 AND (CTellA1=0 AND CTellA2=0 AND CTellA3=0 AND CTellA4=0) regoutcome=-8.

IF (CTell1=-1 AND CTell2=-1 AND CTellA1=-1 AND CTellA2=-1 AND CTell3=-1 AND CTellA4=-1 AND CTellA3=-1 AND CTellA4=-1 AND CTellA5=-1) reqoutcome=-1.

EXECUTE.

MISSING VALUES CTell1 CTell2 CTell3 CTell4 CTell5 CTellA1 CTellA2 CTellA3 CTellA4 CTellA5 regoutcome (-9 thru -1).

VARIABLE LABELS regoutcome "Communication of outcome of request".

VALUE LABELS reqoutcome -1 "Not applicable" -8 "Don't know" 1 "Formal (written)" 2 "Informal (spoken)". \* **COMMENT Variable CAgree3 COMMENT Request negotiations - compressed** RECODE CAgree (2,3,5=1) (1,4,6=0) INTO CAgree3. VARIABLE LABELS CAgree3 "Request negotiations". VALUE LABELS CAgree3 0 "Accepted, declined or awaiting outcome" 1 "Accepted or declined following negotiations, appeal or compromise". \*CROSSTABS CAgree BY CAgree3. \* **COMMENT Variable combowork** COMMENT Number of flexible working arrangemenst used FREQUENCIES CWkPt CWkSch CWkJbSh CWkFex CWkred CWkHme CWkCom CWkAnn. COUNT combowork= CWkPt CWkSch CWkJbSh CWkFex CWkred CWkHme CWkCom CWkAnn (1). RECODE combowork (3 thru hi =3). EXECUTE. VARIABLE LABELS combowork "Number of flexible working arrangemenst used". VALUE LABELS combowork 0 "None" 1 "1" 2 "2" 3 "3 or more". FREQUENCIES combowork. \* COMMENT Variable flexavail2 COMMENT Degree of flexibility offered - compressed. FREQUENCIES flexavail. MISSING VALUES flexavail (). RECODE flexavail (0 thru 2=0) (3 thru hi=1) (-9 thru -1=COPY) INTO flexavail2. VARIABLE LABELS flexavail2 "Degree of flexibility offered". VALUE LABELS flexavail2 0 "Up to 2" 1 "3 or more" -1 "Not applicable" -8 "Don't know" -9 "Refused". EXECUTE.

CROSSTABS flexavail BY flexavail2. FREQUENCIES flexavail2. MISSING VALUES flexavail2 flexavail (-9 thru -1). COMMENT Variable parentcarer COMMENT Parenting and caring responsibilities NUMERIC parentcarer (F3.0). COMPUTE parentcarer=-99. IF parentstatus=2 AND careresp=4 parentcarer=0. IF parentstatus=1 AND careresp=4 parentcarer=1. IF parentstatus=2 AND careresp<4 parentcarer=2. IF parentstatus=1 AND careresp<4 parentcarer=3. VARIABLE LABELS parentcarer "Parenting and caring responsibilities". VALUE LABELS parentcarer 0 "Neither" 1 "Parent" 2 "Carer" 3 "Both" -1 "Not applicable" -8 "Don't know" -9 "Refusal". EXECUTE. FREQUENCIES parentcarer. CROSSTABS parentstatus BY parentcarer BY careresp. \* COMMENT Variable DWkOff2 COMMENT Number of days off work due to child's illness in past 3 months \* MISSING VALUES DWkOff (). NUMERIC DWkOff2 (F3.0). COMPUTE DWkOff2=-99. RECODE DWkOff (1,2=1) (3,4=2) (-9 thru -1=COPY) INTO DWkOff2. VARIABLE LABELS DWkOff2 "Number of days off work due to child's illness in past 3 months". VALUE LABELS DWkOff2 1 "One day or less" 2 "More than one day" -1 "Not applicable" -8 "Don't know" -9 "Refusal". EXECUTE. FREQUENCIES DWkOff2.

#### CROSSTABS DWkOff BY DWkOff2.

\*

COMMENT Variable DMAnte2.

COMMENT Father time off for antenatal appointments (includes proxy)

\*

\*Combine male resp and proxy antenatal q.

MISSING VALUES DMAnte DFAnte ().

CROSSTABS DMAnte BY DFAnte.

NUMERIC DMAnte2 (F3.0).

COMPUTE DMAnte2=-99.

RECODE DMAnte (ELSE=COPY) INTO DMAnte2.

DO IF DMAnte=-1.

RECODE DFAnte (ELSE=COPY) INTO DMAnte2.

END IF.

VARIABLE LABELS DMAnte2 "Father time off for antenatal appointments (includes proxy)".

VALUE LABELS DMAnte2

- 1 "Yes"
- 2 "No"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refusal".

EXECUTE.

CROSSTABS DFAnte BY DMAnte2 BY DMAnte.

FREQUENCIES DMAnte2.

MISSING VALUES DMAnte DFAnte DMAnte2 (-9 thru -1).

\* missing labels.

VARIABLE LABELS DUNPAID "Whether taken any time off for dependants in the past 12 months".

VARIABLE LABELS DWkDis "Whether working time disrupted due to child's illness in past 3 months".

\*

COMMENT Variable childcare

COMMENT Type of childcare assistance provided by employer

\*FREQUENCIES ChdCre1 ChdCre2 ChdCre3 ChdCre4 ChdCre5 ChdCre6 ChdCre7 ChdCre95 ChdCre96 ChdCre97.

MISSING VALUES ChdCre1 ChdCre2 ChdCre3 ChdCre4 ChdCre5 ChdCre6 ChdCre7 ChdCre95 ChdCre96 ChdCre97 ( ).

NUMERIC childcare (F3.0).

COMPUTE childcare=-99.

IF ChdCre1=1 childcare=1.

IF ChdCre1=0 AND ChdCre2=1 childcare=2.

IF ChdCre1=0 AND ChdCre2=0 AND ChdCre3=1 childcare=3.

IF ChdCre1=0 AND ChdCre2=0 AND ChdCre3=0 AND ChdCre4=1 childcare=4.

IF ANY (1, ChdCre5, ChdCre7, ChdCre95, ChdCre96) AND ChdCre1=0 AND ChdCre2=0 AND ChdCre3=0 AND ChdCre4=0 childcare=5.

IF ChdCre1=0 AND ChdCre2=0 AND ChdCre3=0 AND ChdCre4=0 AND ChdCre5=0 AND ChdCre7=0 AND ChdCre96=0 AND ChdCre97=0 AND ChdCre6=1 childcare=6.

IF ChdCre1=-1 childcare=-1.

VARIABLE LABELS childcare "Type of childcare assistance provided by employer".

VALUE LABELS childcare

- 1 "Childcare facility"
- 2 "Financial help"
- 3 "Help with arrangements during school holidays"
- 4 "Information"
- 5 "Other"
- 6 "Nothing"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refusal".

EXECUTE.

MISSING VALUES ChdCre1 ChdCre2 ChdCre3 ChdCre4 ChdCre5 ChdCre6 ChdCre7 ChdCre95 ChdCre96 ChdCre97 childcare (-9 thru -1). FREQUENCIES childcare.

\*

**COMMENT Variable illarrang** 

COMMENT Arrangements when child is ill.

\*FREQUENCIES DWkDo1 DWkDo2 DWkDo3 DWkDo4 DWkDo5 DWkDo6 DWkDo7 DWkDo8 DWkDo9 DWkDo10 DWkDo11 DWkDo12 DWkDo13 DWkDo95 DWkDo96.

MISSING VALUES DWkDo1 ().

NUMERIC illarrange (F3.0).

COMPUTE illarrange=-99.

IF DWkDo8=1 illarrange=1.

IF ANY (1,DWkDo1,DWkDo2,DWkDo3,DWkDo4) AND (DWkDo8=0 AND DWkDo5=0 AND DWkDo6=0 AND DWkDo7=0 AND DWkDo10=0 AND DWkDo13=0) illarrange=2.

IF ANY (1,DWkDo5,DWkDo6,DWkDo7,DWkDo10,DWkDo13) AND (DWkDo1=0 AND DWkDo2=0 AND DWkDo3=0 AND DWkDo4=0 AND DWkDo8=0) illarrange=3.

IF ANY (1,DWkDo1,DWkDo2,DWkDo3,DWkDo4) AND (DWkDo5=1 OR DWkDo6=1 OR DWkDo7=1 OR DWkDo10=1 OR DWkDo11=1 OR DWkDo13=1) illarrange=4.

IF ANY (1,DWkDo11,DWkDo95,DWkDo96) AND (DWkDo8=0 AND DWkDo5=0 AND DWkDo6=0 AND DWkDo7=0 AND DWkDo10=0 AND DWkDo13=0 AND DWkDo1=0 AND DWkDo2=0 AND DWkDo3=0 AND DWkDo4=0 AND DWkDo8=0) illarrange=5.

IF DWkDo11=0 AND DWkDo95=0 AND DWkDo96=0 AND DWkDo8=0 AND DWkDo5=0 AND DWkDo6=0 AND DWkDo7=0 AND DWkDo10=0 AND DWkDo13=0 AND DWkDo1=0 AND DWkDo2=0 AND DWkDo3=0 AND DWkDo4=0 AND DWkDo8=0 illarrange=-8.

IF DWkDo1=-1 illarrange=-1.

VARIABLE LABELS illarrange "Arrangements when child ill".

VALUE LABELS illarrange

- 1 "Worked flexibly, including from home"
- 2 "Arranged care, including child's other parent and formal or informal childcare"
- 3 "Took paid or unpaid leave"
- 4 "A combination of arranging care and taking leave"
- 5 "Other"
- -1 "Not applicable"
- -8 "Don't know".

FREQUENCIES illarrange.

EXECUTE.

MISSING VALUES illarrange DWkDo1 (-9 thru -1).

\*

COMMENT Variable DMApp2

COMMENT Number of antenatal appointments attended by fathers.

\*FREQUENCIES DMApp.

MISSING VALUES DMApp ().

RECODE DMApp (1,2=1) (3,4=2) (5 thru hi=3) (-9 thru -1=COPY) INTO DMApp2.

VARIABLE LABELS DMApp2 "Number of antenatal appointments attended by fathers".

VALUE LABELS DMApp2 1 "1 or 2" 2 "3 or 4" 3 "5 or more" -9 "Refused" - 8 "Don't know" -1 "Not applicable".

EXECUTE.

MISSING VALUES DMApp DMApp2 (-9 thru -1).

\*FREQUENCIES DMApp2.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

\*Average hours worked on call in a calendar month.

**COMMENT Variable avehrsOC** 

COMMENT Employees that are on call all the time are not included.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

<sup>\*</sup>FREQUENCIES BOCHrs.

<sup>\*</sup>cross BOChrs by BOCoft.

<sup>\*</sup>temp.

<sup>\*</sup>select if BOCoft>0.

```
*fre BOCHrs.
NUMERIC avehrsOC (F3.0).
COMPUTE avehrsOC = -1.
if (bocoft = 1) avehrsOC = bochrs*52/12.
if (bocoft = 2) avehrsOC = bochrs/2*52/12.
if (bocoft = 3) avehrsOC = bochrs/3*52/12.
if (bocoft = 4) avehrsOC = bochrs/4*52/12.
if (bocoft = 5) avehrsOC = bochrs.
if (bocoft = 6) avehrsOC = bochrs/2.
if (bocoft = 7) avehrsOC = bochrs/3.
if (bocoft = 8) avehrsOC = bochrs/6.
if (bocoft = 10) avehrsOC = bochrs/12.
if (bocoft = 11) avehrsOC = bochrs/6.
if (bochrs <= -1) avehrsOC = bochrs.
VARIABLE LABELS avehrsOC"Average hours worked on call in a
calendar month".
VALUE LABELS avehrsOC -1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FRE avehrsOC.
*missing values avehrsOC (-1,-9,-8).
*********************
*Average hours worked on call in a calendar month - banded .
COMMENT Variable OCAllBand
COMMENT Employees that are on call all the time are not included.
missing values avehrsOC ().
NUMERIC OCAllBand(F3.0).
RECODE avehrsOC (0 thru 4.99 =1) (5.00 thru 9.99 =2) (10.00 thru 19.99
= 3)
(20.00 \text{ thru } 29.99 = 4) (30.00 \text{ thru } 39.99 = 5)(40.00 \text{ thru } 49.99 = 6)(50.00)
thru 99.99 = 7)(100.00 thru HIGHEST = 8) (ELSE=COPY) INTO
OCALLBAND.
EXECUTE.
VARIABLE LABELS OCALLBAND "Average hours worked on call in a
calendar month- banded for tables".
VALUE LABELS OCALLBAND
1 "Less than 5 hours"
2 "5-<10 hours"
3 "10-<20 hours"
4 "20-<30 hours"
5 "30-<40 hours"
```

6 "40-<50 hours" 7 "50-<100 hours" 8 "100 hours or more"

```
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
missing values OCAllBand (-1,-9,-8).
FREQUENCIES OCALLBAND.
     ******************
*Average hours worked on call in the workplace in a calendar month.
COMMENT Variable avehrswpIOC
COMMENT Employees that are on call all the time are not included.
NUMERIC avehrswplOC (F3.0).
COMPUTE avehrswpIOC = -1.
if (bocoft = 1) avehrswpIOC = bocwrk*52/12.
if (bocoft = 2) avehrswpIOC = bocwrk/2*52/12.
if (bocoft = 3) avehrswpIOC = bocwrk/3*52/12.
if (bocoft = 4) avehrswpIOC = bocwrk/4*52/12.
if (bocoft = 5) avehrswpIOC = bocwrk.
if (bocoft = 6) avehrswpIOC = bocwrk/2.
if (bocoft = 7) avehrswpIOC = bocwrk/3.
if (bocoft = 8) avehrswpIOC = bocwrk/6.
if (bocoft = 10) avehrswpIOC = bocwrk/12.
if (bocoft = 11) avehrswpIOC = bocwrk/6.
if (bocwrk <= -1) avehrswpIOC = bocwrk.
exe.
VARIABLE LABELS avehrswplOC"Average hours worked on call in
workplace a calendar month".
VALUE LABELS avehrswpIOC -1 "Not applicable"
-8 "Don't know"
-9 "Refused".
FRE avehrswplOC.
*missing values avehrswplOC (-1,-9,-8).
*Average hours worked on call at workplace in a calendar month - banded
COMMENT Variable OCWplBand
COMMENT Employees that are on call all the time are not included.
NUMERIC OCWplBand(F3.0).
```

RECODE avehrswpIOC (0 thru 4.99 = 1) (5.00 thru 9.99 = 2) (10.00 thru 19.99 = 3)

(20.00 thru 29.99 = 4) (30.00 thru 39.99 = 5)(40.00 thru 49.99 = 6)(50.00 thru 99.99 = 7)(100.00 thru HIGHEST = 8) (ELSE=COPY) INTO OCWplBand.

```
EXECUTE.
VARIABLE LABELS OCWplBand"Average hours worked on call at
workplace in a calendar month- banded for tables".
VALUE LABELS OCWplBand
1 "Less than 5 hours"
2 "5-<10 hours"
3 "10-<20 hours"
4 "20-<30 hours"
5 "30-<40 hours"
6 "40-<50 hours"
7 "50-<100 hours"
8 "100 hours or more"
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
missing values OCWplBand(-1,-9,-8).
FREQUENCIES OCWplBand.
********************
** Difference between avehrsOC and avehrswpIOC - the proportion of
time spent on call in the workplace.
COMMENT Variable ProcWkPl and ProcWplBand (ProcWkPl banded)
COMMENT Excludes cases on call all the time.
******************
*graph /scatterplot = avehrswplOC with avehrsOC.
compute PrOCWkpl = avehrswplOC / avehrsOC .
if (avehrsOC < 0) PrOCWkpl = avehrsOC.
if (avehrswplOC <=-8) PrOCWkpl = avehrswplOC.
if (BOCoft = 9) PrOCWkPl = -1.
VARIABLE LABELS PrOCWkpl "Proportion of on call hours spent at
workplace".
VALUE LABELS PrOCWkpl
-1 "Not applicable"
-8 "Don't know"
-9 "Refused".
missing values PrOCWkpl(-1,-9,-8).
fre PrOCWkpl.
temp.
select if PrOCWkpl <-1.
list avehrswpIOC avehrsOC.
* Time spent working when on call.
```

\* Average hours actually spent working per calendar month whilst on call (BOCAct).

COMMENT Variable avehrswrkOC

COMMENT Employees that are on call all the time are not included.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

#### FREQUENCIES BOCAct.

NUMERIC avehrswrkOC (F3.0).

compute avehrswrkOC = -1.

if (bocoft = 1) avehrswrkOC = bocact\*52/12.

if (bocoft = 2) avehrswrkOC = bocact/2\*52/12.

if (bocoft = 3) avehrswrkOC = bocact/3\*52/12.

if (bocoft = 4) avehrswrkOC = bocact/4\*52/12.

if (bocoft = 5) avehrswrkOC = bocact.

if (bocoft = 6) avehrswrkOC = bocact/2.

if (bocoft = 7) avehrswrkOC = bocact/3.

if (bocoft = 8) avehrswrkOC = bocact/6.

if (bocoft = 10) avehrswrkOC = bocact/12.

if (bocoft = 11) avehrswrkOC = bocact/6.

if (bocact <= -8) avehrswrkOC = bocact.

if (bocact = -1) avehrswrkOC = bocact.

exe.

VARIABLE LABELS avehrswrkOC"Average hours actually worked on call in a calendar month".

VALUE LABELS avehrswrkOC -1 "Not applicable"

- -8 "Don't know"
- -9 "Refused".

FRE avehrswrkOC.

\*missing values avehrswrkOC (-1,-9,-8).

COMMENT Variable avehrswrkOC

COMMENT Employees that are on call all the time are not included.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

NUMERIC OCActBand(F3.0).

RECODE avehrswrkOC (0 thru 4.99 = 1) (5.00 thru 9.99 = 2) (10.00 thru 19.99 = 3)

(20.00 thru 29.99 = 4) (30.00 thru 39.99 = 5)(40.00 thru 49.99 = 6)(50.00 thru 99.99 = 7)(100.00 thru HIGHEST = 8) (ELSE=COPY) INTO OCActBand.

EXECUTE.

VARIABLE LABELS OCActBand"Average hours worked on call at workplace in a calendar month- banded for tables".

VALUE LABELS OCActBand

1 "Less than 5 hours"

<sup>\*</sup> 

<sup>\*</sup> Average hours actually spent working per calendar month whilst on call (BOCAct) - banded.

- 2 "5-<10 hours"
- 3 "10-<20 hours"
- 4 "20-<30 hours"
- 5 "30-<40 hours"
- 6 "40-<50 hours"
- 7 "50-<100 hours"
- 8 "100 hours or more"
- -1 "Not applicable"
- -8 "Don't know"
- -9 "Refused".

missing values OCActBand(-1,-9,-8). FREQUENCIES OCActBand.

# Appendix E Letters sent to respondents

The following pages contain a reassurance letter and thank you letter.

#### **Operations Department**



Kinas House 101-135 Kings Road **Brentwood** 

Essex CM14 4LX

Telephone 01277 200 600



A Company Limited by Guarantee Registered in England No. 4392418

Charity No. 1091768

#### Work-Life Balance Study

One of our interviewers recently spoke to you, or someone in your household, on the telephone about taking part in the Work-Life Balance Study. I am writing to give you some further information about the study and about NatCen.

We are asking for your help with an important study about your experiences relating to employment and work-life balance issues. This study is being carried out by the National Centre for Social Research (NatCen), an independent research organisation. The study is commissioned by the Department for Business, Innovation and Skills http://www.bis.gov.uk/. The information from this study will help the Government to develop policy in this important area.

Your telephone number was randomly generated by a computer. Once a number has been selected we cannot select another number instead, so we very much hope that you will be able to take part. The information provided will be treated in strictest confidence in accordance with the Data Protection Act, and will only be used for statistical purposes.

The interviewer will telephone again in the next week or so to choose someone in your household to take part. The interview will take around 20 minutes. If you happen to be busy when the interviewer calls, they will be happy to telephone again at a more convenient time.

If you would like further information about the study, please phone NatCen on freephone 0800 652 9294. The study website http://www.natcen.ac.uk/study/WLB also contains some more detail about the study and answers to frequently asked questions, some of which are provided overleaf.

We thank you in advance for your help. Your co-operation will help us ensure that this important study is a success.

Yours faithfully,

Varunie Yaxley Senior Researcher NatCen

Vannie yaugu

Jane Carr BIS



# **About this study**

The Work-Life Balance Study (WLBS) is a major study conducted on behalf of the Department for Business, Innovation and Skills (BIS).

First carried out in 2000, the 2011 study is the fourth in the series of these surveys that provide facts and figures about people's experience of employment – in particular the use and awareness of work-life balance practices. It is used by the Government to monitor the impact of policy changes and to develop future policy.

Information on the Department for Business, Innovation and Skills can be found here <a href="http://www.bis.gov.uk/">http://www.bis.gov.uk/</a>.



# Potential policy impact

The Department for Business, Innovation and Skills will use the findings of the research to track changes in employment practices and in attitudes over time and to assess the impact of new legislation and employers' flexible working practices on different groups of the population.



#### How was I chosen?

It isn't possible to ask everyone in Great Britain about their employment experiences. We therefore use a sample of randomly generated telephone numbers and interviewers select one person at each household following a set procedure to ensure participants are also chosen at random.

These methods are designed to make the study as fair and accurate as possible. This means that if you have been selected to take part, no one else can take your place. So we really rely on your co-operation.

Although your participation is voluntary, we would really like you to take part because:

- Your experience is unique and is vital in helping to build a true picture of people's employment experiences
- Whatever your circumstances, your views are important to us
- You will probably enjoy it!



# What does the interview involve?

Interviews for this study are conducted by telephone and last around 20 minutes. The telephone numbers have been obtained through a method called random digit dialing where telephone numbers are randomly selected from all possible telephone numbers in Great Britain. Once a number has been selected, we cannot select another one instead.



## Confidentiality

The information you give us will be treated as strictly confidential in accordance with the Data Protection Act. It will be used to produce statistics that will not identify individual participants.



**Operations Department** 

Kings House 101-135 Kings Road Brentwood Essex CM14 4LX



Telephone 01277 200 600

A Company Limited by Guarantee Registered in England No. 4392418

Charity No. 1091768

# Thank you.

We hope you found taking part in the Work-Life Balance Study interesting.

The study is conducted by NatCen on behalf of the Department for Business, Innovation and Skills. Your views will be very important to the Department's understanding of how people balance their work and life. The evidence gathered by the study helps the Government to monitor and develop policy in this important area; specifically, in tracking changes in employment practices and attitudes over time, and in assessments of the impact of new legislation and employers' flexible working practices for different sections of the population.

On the back of this letter are a set of Frequently Asked Questions that provide some additional information on the study.

For further information about the Department for Business, Innovation and Skills, please visit their website <a href="http://www.bis.gov.uk/">http://www.bis.gov.uk/</a>. For further details about the study and about NatCen please visit <a href="http://www.natcen.ac.uk/study/WLB">http://www.natcen.ac.uk/study/WLB</a>.

If you would like to receive a summary of findings from this study in due course, please contact Jane Carr at BIS at the following email address: <a href="mailto:jane.carr@bis.gsi.gov.uk">jane.carr@bis.gsi.gov.uk</a>; or telephone 020 7215 5000.

Once again, thank you for your help with this important study.

Yours faithfully,

Varunie Yaxley Senior Researcher

Vannie yaugu

NatCen

Jane Carr BIS



# **About this study**

The Work-Life Balance Study (WLBS) is a major study conducted on behalf of the Department for Business, Innovation and Skills (BIS).

First carried out in 2000, the 2011 study is the fourth in the series of these surveys that provide facts and figures about people's experience of employment – in particular the use and awareness of work-life balance practices. It is used by the Government to monitor the impact of policy changes and to develop future policy.

Information on the Department for Business, Innovation and Skills can be found here <a href="http://www.bis.gov.uk/">http://www.bis.gov.uk/</a>.



# Potential policy impact

The Department for Business, Innovation and Skills will use the findings of the research to track changes in employment practices and in attitudes over time and to assess the impact of new legislation and employers' flexible working practices on different groups of the population.



# Confidentiality

The information you give us will be treated as strictly confidential in accordance with the Data Protection Act. It will be used to produce statistics that will not identify individual participants.



# How did you get my telephone number?

Your telephone number was obtained through a method of random digit dialling where telephone numbers are randomly generated from all possible telephone numbers in Great Britain. Your telephone number and household were selected using this method.

Some numbers are data protected. Members of the public who don't want to receive unsolicited marketing/sales calls can register with the Telephone Preference Service (TPS). Telemarketers have to remove these people from their lists. Non-compliance can result in a fine. However, the TPS only applies for telemarketing calls. Genuine social research such as the Work-life Balance Study is exempt. Also, because numbers are randomly generated, we don't know which ones have registered for TPS.

# Appendix F Mapping variable names

This Appendix shows how questions from the Fourth Work-Life Balance Survey (WLB4) can be compared with WLB1, WLB2, WLB3 and the Second Flexible Working Employee Survey (FWES2).

Table F1: Comparing WLB4 with earlier surveys				
Wave 4 WLB question variable name	In WLB3	In WLB2	In WLB1	In FWES2
Contract and working				
BTerm	b01	√ Q14	×	×
Bperm	b02	≅ <b>Q</b> 9	≅ Q11	≅ <b>Q28</b>
Btemp	B02a	≅ <b>Q</b> 9	≅ Q11	≅ <b>Q28</b>
[question not asked]	b03	√ Q13	≅ Q17	×
[question not asked]	b04	√ Q15	≅ Q18	×
BovTime	b06	√ Q18	×	×
[question not asked]	b06a	√ Q18	×	×
BHours/BAvBnd	b05/b05band	×	≅ <b>Q</b> 20	≅ <b>Q</b> 25
BPaidHr	b07	√ Q19	≅ Q23/24	×
BUnpdHr	b08	√ Q20	≅ Q23/24	×
[question not asked]	b09	√ Q21	×	×
BResOT	B10_01 to B10_15	*	×	*
BOncall	×	*	×	×
BOCOft	*	*	×	×
BOCHrs	×	×	×	×
BOCWrk	×	×	×	×
BOCATme	×	×	×	×
BOCAct	×	×	×	×
[question not asked]	b11	<i>≅</i> Q23	×	×
[question not asked]	b14a	×	≅ <b>Q</b> 65a	×
[question not asked]	b14b/b14c			
BSatHrs	b14d			
[question not asked]	b15	x	≅ <b>Q</b> 66	×
[question not asked]	b16	x	≅ Q66	×
Awareness of right to req	uest flexible			

Wave 4 WLB question variable name	In WLB3	In WLB2	In WLB1	In FWES2
CAwLaw	b17	<i>≅</i> Q38	×	√ Q3
CAwLawY	*	×	×	×
CAwLawA	*	×	*	×
Satisfaction with current v change	vorking arrangement	s and requests for		
CWrkAr	c01	<i>≅</i> Q73	*	×
[question not asked]	c02, c02_01 to	×	×	×
CRegWk	c03	√ Q37a	×	$\cong$ Q5
CRegWy	c04_01-c04_16	*	*	√ Q14
CDealt	c05	√Q 37b	*	×
CRequest	c06, c06_01 to c06_10	√ Q37c (was open response. WLB3 used post codes as interviewer not read	×	≅ <b>Q</b> 5
Chow	c07_01 -	≃ Q37d/ e	*	≅ <b>Q</b> 8
CAgree	c08	<i>≅</i> Q37 <i>f</i>	*	√ <b>Q</b> 9
[question not asked]	c09	×	*	×
[question not asked]	c10	×	*	<i>≅</i> Q10
[question not asked]	c11	×	*	×
CTell	*	×	*	×
CTellA	*	×	*	×
CAppeal	*	×	*	×
Incidence and take-up of fl	exible working arran	gements		
CPart	c12a	√Q28	<i>≅</i> Q33	×
CSchool	c12b	√Q28	<i>≅</i> Q33	×
CJShare	c12c	√Q28	<i>≅</i> Q33	×
CFlex	c12d	√Q28	<i>≅</i> Q33	×
CReduce	c12e	√Q28	<i>≅</i> Q33	×
CHome	c12f	√Q28	<i>≅</i> Q33	×
CComp	c12g	√Q28	<i>≅</i> Q33	×
CAnnual	c12h	√Q28	<i>≅</i> Q33	×
CWkPt	c13a	√Q29	<i>≅</i> Q16	×
CWkSch	c13b	√ <b>Q</b> 29	<i>≅</i> Q16	×
CWkJbSh	c13c	√Q29	<i>≅</i> Q16	×
CWkFex	c13d	√Q29	<i>≅</i> Q16	×
CWkRed	c13e	√Q29	<i>≅</i> Q16	×
CWkHme	c13f	√Q29	<i>≅</i> Q16	×

Wave 4 WLB question variable name	In WLB3	In WLB2	In WLB1	In FWES2
CWkCom	c13g	√Q29	<i>≅</i> Q16	×
CWkAnn	c13h	√Q29	<i>≅</i> Q16	×
CWkPost	c13pc, c13pc01 to c13pc20	*	×	*
CWkNeg	c13nc, c13nc01 to	×	×	×
CColWk	√c14a – c14h	×	*	×
CCoIPC	c14pc, c14pc01 to c14pc16	*	×	*
CCoINC	c14nc, c14nc01 to c14nc17	*	×	*
[question not asked]	c15	×	×	×
[questions not asked]	c16_01 to c16_15	√Q30a	×	×
[questions not asked]	c17_01 to c_17_18	√Q30b	×	×
[questions not asked]	c18a – c18h	√Q31	×	*
[questions not asked]	c19a – c19h	√ <b>Q</b> 33	×	×
Changed experience of wor	rk in last 12 months			
[questions not asked]	c20_01 – c20_06	×	×	×
Employer's treatment of en	ployees with regard to	flexible working		
CFav	c22	*	*	*
СҒаТур	c23_01 to c23_11	×	×	×
[questions not asked]	c24_01 to c24_10	×	×	×
Employer consultation/acti	on over work-life baland	ce		
[question not asked]	c25	√Q70	×	×
	c26	√Q71		
[questions not asked]	c27, c27_01 to c27_23	√Q78	×	×
Importance of flexible wor	king arrangements			
CInitial	c28	*	×	×
CNow	c29	×	×	×
Time off in an emergency				
[question not asked]	d01	√Q47	×	×

Wave 4 WLB question variable name	In WLB3	In WLB2	In WLB1	In FWES2
[questions not asked]	d03a and d03b	<i>≅</i> <b>Q</b> 50	×	×
[questions not asked]	d04_01 – d04_08	√Q49	*	×
[question not asked]	d05	×	×	×
[questions not asked]	d06a to d06d	*	*	×
DWkDis				
DWkDo	×	*	×	×
DWkOff	*	*	*	×
DunPaid	d02	≅ Q48 (but quite close)	<i>≅</i> Q52	×
Parental leave				
ParLve	d08	<i>≅</i> Q57	×	×
[question not asked]	d09	*	×	×
Time off for ante-natal app	ointments			
DMante	×	×	×	*
DFAnte	×	×	×	*
DMApp	*	×	×	×
DMHow				
Holiday entitlement				
DePyHoEx	d10	×	×	*
DPyHoIn	×	×	×	*
DHolAll	d13	<i>≅</i> Q62	×	*
DYNHol	d14, d14_01 to d14_13	≅ Q63a	×	×
DHolCom	d15			
DHComYs	d16			
Carer responsibilities				
ECare	<i>≅</i> e01	×	×	*
ERelFr	≃ e01a	×	×	*
[question not asked]	e02	*	×	×
[question not asked]	e02a	*	×	×
[questions not asked]	e03, e03_01 to e01_12	×	×	×
[question not asked]	e04	×	*	×
[question not asked]	e05	*	*	×
COrGrp [derived variable]	*	×	*	×
Childcare				

Wave 4 WLB question variable name	In WLB3	In WLB2	In WLB1	In FWES2
[question not asked]	f01	√ Q68	×	×
ChdCre	*	*	×	*
ChdCreX	*	*	×	*
Perceptions of				
[question not asked]	g01	*	×	×
GRel	g02	√ Q72	×	×
GGend	g03	*	×	×
Attitude to Work-life balanc	е			
[questions not asked]	g04a to g04d	√ Q77	$\cong$ Q69	*
[questions not asked]	g04e, g04f			
GWACho	g04i			
GWAFlex	g04g			
[question not asked]	g04h			
[questions not asked]	g04j, g04k			
GFAProm	g04I			
KEY: √ questions are ide × not covered	ntical/virtually identical			
$\cong$ covered but diffe	rently worded			

Sources: NatCen, 2011 and IES/ICM, 2007