

# Understanding Society Innovation Panel Wave 8

Advance letters



## Understanding Society Innovation Panel Wave 8

## Advanced Letters

Face to face advance letter - adult - £10

Face to face advance letter - Rising 16 - £10

Face to face advance letter - adult - £20

Face to face advance letter – rising 16 - £20

Face to face advance letter - adult - £30

Face to face advance letter – rising 16 – £30

Web advance letter - adult - £10

Web advance letter - rising 16 - £10

Web advance letter – adult - £10 + £20

Web advance letter – rising 16 - £10 + £20

Web advance letter - adult - £30

Web advance letter - rising 16 - £30

Generic advance letter

£20 for full household completion

Web - reminder letter

Web – youth questionnaire letter

Face to face advance letter - adult - £10



<FF\_Address1> <FF\_Address2>

<FF\_Address3>

<FF\_Address4> <FF\_Address5>

<FF PostCode>

<Date>

#### Dear < NAME>,

You are an important part of the Understanding Society Study.

#### Your £10 voucher

We've enclosed a £10 voucher to say thank you for your help and let you know we value your contribution.

#### What happens next?

An interviewer will be in touch with you soon to arrange a convenient time for an interview.

Over 60,000 participants take part in this study every year but each individual matters to us. Your participation is crucial to the success of the study, its value to researchers and accuracy of their research findings. If we lose you, we can't replace you. At the bottom of this letter is a change-of-address card. Please let us know if you change any of your contact details, either by using this card or using the "Contact us" details below. If you have any questions about the study, please don't hesitate to get in touch with Sandra Jones or Colette Lo from our Participant Helpline.

With many thanks,

N.W Bus

**Professor Nick Buck** 

Director, Understanding Society Institute for Social and Economic Research University of Essex We need your help



«Serial\_number» «ChkL»/ «FF\_personno» «FF\_PID»

We'll arrange a time



Complete the survey



Here's £10



Find out more



## Contact us:

Participant helpline (Sandra & Colette): 0800 252 853

Web:

understandingsociety.ac.uk

Email:

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Twitter @usociety.

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<125567/Letter 1>



You make the survey more complete and useful. Without you, the study is less complete.

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## What is the study about?

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The information we collect is used by academics and researchers to inform policy debates on issues that matter to you.

## Why do you interview young people?

Young people's opinions matter to us, too. If there are young people aged 10-15 in your household, we hope that they can complete their part of the survey. We'll ask them about their hobbies, friends, school life and hopes for the future. Each child that takes part will receive a £5 voucher.



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PID: FF\_PID

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FF\_ADDRESS2

FF ADDRESS3

FF\_POSTCODE

MOVING TO...

New Address:

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(inc STD code)
Postcode: \_\_\_\_\_

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Mobile:

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Name:

Face to face advance letter – rising 16 – £10



RESP\_NAME FF\_ADDRESS1 FF\_ADDRESS2 FF\_ADDRESS3 FF\_ADDRESS4 FF\_ADDRESS5 FF\_POSTCODE

Date

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#### 3 reasons to be part of Understanding Society...

- We can't replace you. Your view is vital to the success of the study. No-one else can take your place as no-one else has your particular mix of circumstances. As you move into adulthood, we're really interested in your experiences during this time.
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I do hope you enjoy taking part.

With many thanks,

Professor Nick Buck

Now But

Director, Understanding Society Institute for Social and Economic Research University of Essex

I enjoy the time with my interviewer - it gives me a rare chance to reflect on life

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<125567/Letter 2>



www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

FREEPOST RRXX-KEKJ-JGKS Understanding Society, University of Essex Wivenhoe Park, Colchester, CO4 3SQ



## Why are you important?

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The strength of Understanding Society is that it talks to the same people each year so we can see how things like the economic situation and the way our society is changing affects your life. The study is your study and is about issues that affect you and everyone in our diverse society.

Results generate widespread interest. You can read more about the latest findings and where the study has featured in the media at www.understandingsociety.ac.uk/headlines

## The interview.

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## Young people in the house?

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Face to face advance letter - adult - £20



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Face to face advance letter – rising 16 – £20



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<125567/Letter 4>



www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

FREEPOST RRXX-KEKJ-JGKS Understanding Society, University of Essex Wivenhoe Park, Colchester, CO4 3SQ



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Face to face advance letter - adult - £30



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<125567/Letter 5>



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Face to face advance letter – rising 16 – £30



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<125567/Letter 6>



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Web advance letter - adult - £10



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#### What happens next?

This year the survey is available online at the website shown below, so you can complete it at a time that's best for you. This survey is not optimized for completion on smartphones. We suggest you use a PC, laptop or tablet.

#### www.understandingsociety.ac.uk/Society

When you've reached the website, you'll be asked to enter your unique username and password:

Username: <USERNAME>
Password: <PASSWORD>

If you are unable to complete your questionnaire on-line, an interviewer will be in touch with you to arrange a convenient time for an interview.

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Director, Understanding Society Institute for Social and Economic Research

University of Essex

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«Serial\_number»«ChkL»/ «FF\_personno»«FF\_PID»

Have your say online



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< 125567/ Letter 7>



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Name: RESP\_NAME

PID: FF\_PID

MOVING FROM...

FF\_ADDRESS1

FF\_ADDRESS2

FF\_ADDRESS3

FF\_POSTCODE

MOVING TO...

New Address:

Home Phone: \_\_\_\_\_(inc STD code)

Postcode:

Mobile: \_\_\_\_\_\_\_

Date of move:

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, please provide their mobile number.

Name:	
Mobile:	
Name:	
Mobile:	

Name:

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Web advance letter – rising 16 - £10



<FF\_Address1> <FF\_Address2>

<FF\_Address3>

<FF\_Address4> <FF\_Address5>

<FF\_PostCode>

<Date>

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We need your help



«Serial\_number»«ChkL»/
«FF personno»«FF PID»

Have your say online



Enter your username and password



Complete the survey



Here's £10



Find out more



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< 125567/ Letter 8>

## Moving home? Take us with you.

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FREEPOST RRXX-KEKJ-JGKS Understanding Society, University of Essex Wivenhoe Park, Colchester, CO4 3SQ

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Web advance letter – adult – £10 + £20



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Have your say online



Enter your username and password



Complete the survey



Here's £10



Find out more



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< 125567/ Letter 9>



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Web advance letter – rising 16 – £10 + £20



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Here's £10



Find out more



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< 125567/ Letter 10>

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Web advance letter - adult - £30



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Find out more



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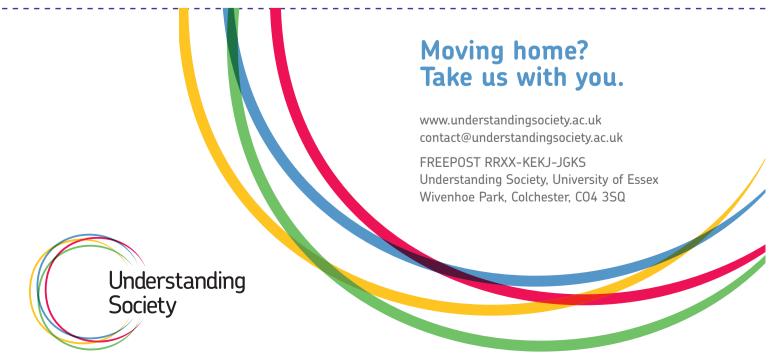
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< 125567/ Letter 11>



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Web advance letter – rising 16 - £30



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< 125567/ Letter 12>



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# Generic advance letter





Dear Sir/Madam.

#### A chance to influence decision making.

I would like to enlist your help. The Understanding Society survey helps researchers and policy makers understand the changes in the needs of the country. By taking part, you'll be helping to influence the decisions made by everyone from government ministers to local councillors.

An interviewer will soon be in touch with you to arrange a convenient time to talk to you. The interview will last between 40 minutes and an hour, depending on your circumstances. On the day, the interviewer will be carrying photographic identification.

Your participation is entirely voluntary, but we do hope you'll be able to help. By taking part, your voice is heard. If you have any questions, please call us on 0800 015 2908 or contact us at understandingsociety@tns-bmrb.co.uk.

With many thanks,

Complete

a time



Find out more

the survey



**Professor Nick Buck** 

N.W Bul

Director, Understanding Society Institute for Social and Economic Research University of Essex

#### Contact us:

Participant helpline

(Sandra & Colette):
0800 252 853
Web:
understandingsociety.ac.uk
Email:
contact@understandingsociety.ac.uk
You can also follow us on
Twitter @usociety.

You make the survey more complete and useful. Without you, the study is less complete.

You have been specially selected to help us make sure that Understanding Society represents a wide cross section of the population. This way, we can see how factors such as the economy or housing affect lives across the whole of Britain.

Your participation is crucial to the success of the study, its value to researchers and accuracy of their research findings. If we lose you, we can't replace you.



## What is the study about?



Understanding Society is a long-term study that helps us find out about the issues that matter to everyone. How is the recession affecting you? Are you happy with your local services and facilities? Are your health care requirements being met?

The information we collect is used by academics and researchers to inform policy debates on issues that matter to you.

## Why do you interview young people?

Young people's opinions matter to us, too. If there are young people aged 10-15 in your household, we hope that they can complete their part of the survey. We'll ask them about their hobbies, friends, school life and hopes for the future. Each child that takes part will receive a £5 voucher.



£20 for full household completion



<FF\_Address1\_fin> <FF\_Address2\_fin> <FF\_Address3\_fin> <FF\_Address4\_fin> <FF\_Address5\_fin> <FF\_PostCode\_fin>



<Date>

#### Dear < NAME>,

Thank you for taking part in the Understanding Society survey this year.

As promised, please find enclosed your voucher for £20 because all members of your household completed the survey online by the deadline.

If you have any questions relating to the Understanding Society survey, please do not hesitate to contact me by emailing help.understandingsociety@tns-bmrb.co.uk or by calling the Freephone number 0800 015 2908.

Kind regards,

## Tim Hanson

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<125567/Letter17>



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Your continuing participation is very important to us. Please let us know if you move by updating your details on the Understanding Society website at www.understandingsociety.ac.uk, alternatively you could call us on Freephone 0800 252 853 or return this card in the Freepost envelope (no stamp needed).

Name: RESP\_NAME
PID: FF\_PID
MOVING FROM...
FF\_ADDRESS1

FF\_ADDRESS2

FF\_ADDRESS3

FF\_POSTCODE

MOVING TO	
New Address:	

Home Phone: \_\_\_\_\_(inc STD code)
Postcode: \_\_\_\_\_

Mobile: \_\_\_\_\_\_E-mail address: \_\_\_\_\_\_

Date of move:

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, please provide their mobile number.

please p	provide their mobile number.
Name:	
Mobile:	
Name:	
Mobile:	
Name:	
Mobile:	
Marsa	

Web – reminder letter



<FF\_Address1\_fin> <FF\_Address2\_fin> <FF\_Address3\_fin> <FF\_Address4\_fin> <FF\_Address5\_fin> <FF\_PostCode\_fin>

<Date>

#### Dear < NAME>,

#### Your help is still needed

You may remember we contacted you recently asking for your help in this year's Understanding Society survey. There's still time to take part, and by doing so you can help influence decisions on a local and national level. So tell us your thoughts and make your voice heard. If you have already completed the survey then please ignore this message.

The survey is available online at the website shown below, so you can complete it at a time that's best for you.

#### www.understandingsociety.ac.uk/Survey

When you've reached the website, you'll be asked to enter your unique username and password:

Username: <USERNAME>

## Password: <PASSWORD>

If you can't complete the survey online, an interviewer will visit you to conduct the survey.

Your participation is entirely voluntary, but we do hope you'll be able to help.

If you have any questions, please call us on 0800 015 2908 or contact us at help.understandingsociety@tns-bmrb.co.uk

Yours faithfully,

**Professor Nick Buck** 

N.W Bus

Director, Understanding Society Institute for Social and Economic Research

University of Essex

We need your help



«Serial\_number»«ChkL»/ «FF\_personno»«FF\_PID»

Have your say online



Enter your username and password



Complete the survey



Find out more



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# Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

FREEPOST RRXX-KEKJ-JGKS Understanding Society, University of Essex Wivenhoe Park, Colchester, CO4 3SQ

Understanding Society

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#### To access the survey please type

https://www.understandingsociety.ac.uk/Survey into the navigation bar on your Internet Browser.

On arrival at the survey homepage please input your username and password into the space provided and – press the Next (>>) button.

#### How long will it take?

The survey should take 45 minutes to an hour, depending on your circumstances.

## Do I have to do it all in one go?

No, you can exit the survey at any time. To log back in to complete it, just access the web-site and re-enter your username and password.

## If I exit the survey, will I need to start from the beginning?

No, your answers will be saved and you will be able to continue with the survey at the point where you stopped.

## Why isn't there a progress bar?

The interview is tailored to you and your circumstances. Each person's interview will be different. This means that it is difficult to calculate at any point how long the rest of the survey will be.

## Completing the Survey online:

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Date of move:

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Name:		
Mobile:		
A.L.		

Mobile:

Name:

Mobile: \_\_\_\_\_

Web – youth questionnaire letter



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<Date>

#### Dear < NAME>.

Thank you ever so much for your recent participation in Understanding Society. At the end of the interview we mentioned that there is a short self-completion questionnaire that we would like **«Child name»** to complete.

We would be grateful if you could look through the blank questionnaire and, if you are happy to do so, give it to **"Child\_name"**. When **"Child\_name"** has completed the questionnaire, they can put it into the envelope enclosed and it can be posted back to us, free of charge.

As you know one of the really important features of the survey is that everyone's answers are completely confidential. This really helps us get responses from people that are completely truthful and accurate and makes the survey one of the best in the world. This applies to all the adults who take part but also all the children, so we ask all parents/guardians to allow their children to complete the questionnaire in private. We hope you understand why this is so important, but if you have any questions, don't hesitate to contact us.

As a token of our appreciation, I have enclosed a £5 voucher for «Child name».

If you have any questions at all about Understanding Society and your involvement in it, please contact us using the number below. Do also check our special participants' website where you can read some early findings, post comments, send us a message or just find out more information about Understanding Society: www.understandingsociety.ac.uk/participants.

Yours faithfully,

Professor Nick Buck

Director, Understanding Society Institute for Social and Economic Research University of Essex

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<125567/Letter19>



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Name:	
Mobile:	

Name: \_