ADVANCE EMAILS

Email A – Respondent last wave

A – Respondent last wave

We can't do without you, <NAME>.

I'd like to thank you again for helping us last year with the Understanding Society study. We can't replace you, so your ongoing support is really valuable to us. By continuing to take part, you're helping researchers to build a more detailed life in Britain today. Understanding Society means to give people like you a voice on issues that matter to them by making sure that different people and their lives are truly represented.

As mentioned in my recent letter, you can complete this year's survey online. Just click <u>here</u>.

<BIG FRIENDLY BUTTON "Let's go!">

To say thank you for your help, we have sent you a £<INCENTIVE> voucher. {And, if all members of your household complete the survey online by <Deadline> we will send each of you an additional £20 voucher.}

Your participation is entirely voluntary, but we do hope you'll be able to keep helping us each year. If you have any questions, please <u>email</u> Sandra and Colette. You can also find out more about the survey <u>here</u>.

Many thanks, <sig>

Professor Nick Buck Director, Understanding Society Institute for Social and Economic Research University of Essex Email C - Non-respondent last wave, unconditional voucher

C - Non-respondent last wave, unconditional voucher

We can't do without you, <NAME>.

Can you spare some valuable time to help our world-leading study? Understanding Society helps track changes in our lives and needs. By taking part, you'll be helping to influence decisions at a local and national level on issues that matter to you.

You can complete this year's survey online. Just click here.

<BIG FRIENDLY BUTTON "Let's go!">

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Your participation is entirely voluntary, but we do hope you'll be able to help. We rely on the contribution you make. If you have any questions, please <u>email</u> Sandra and Colette. You can also find out more about the survey <u>here</u>.

Many thanks, <sig>

Professor Nick Buck Director, Understanding Society Institute for Social and Economic Research University of Essex Email C - Non-respondent last wave, conditional voucher

E – Non-respondent last wave, conditional voucher

We can't do without you, <NAME>.

I would like to ask you again if I can enlist your help. The Understanding Society helps track changes in our lives and needs. By taking part, you'll be helping to influence decisions at a local and national level on issues that matter to you.

As mentioned in my recent letter, you can complete this year's survey online. Just click here.

<BIG FRIENDLY BUTTON "Let's go!">

To say thank you for your help, if you are able to take part this year, we will send you a £<INCENTIVE> voucher. {And, if all members of your household complete the survey online by <Deadline> we will send each of you an additional £20 voucher.}

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Many thanks, <sig>

Professor Nick Buck Director, Understanding Society Institute for Social and Economic Research University of Essex Email G - rising 16 v2

G - Rising-16

We can't do without you, <NAME>.

Over the past few years you may have completed a short Understanding Society questionnaire for 10-15 year olds. As you turn 16 this year, you are now old enough to join the adult survey for the first time. By taking part, you will help researchers to shine a light on the important changes and decisions you'll be making over the coming years. It's really important that young people's lives, opinions and needs are understood.

As mentioned in my recent letter, you can complete the survey online. Just click here.

<BIG FRIENDLY BUTTON "Let's go!">

To thank you for your help and to let you know that we value your contribution, if you're able to take part this year we will send you a {£xx} voucher. {And, if all members of your household complete the survey online by <Deadline> we will send each of you an additional £20 voucher.}

Your participation is entirely voluntary, but we do hope you'll be able to help. If you have any questions, please <u>email</u> Sandra and Colette. You can also find out more about the survey <u>here</u>.

It's your chance to tell us what it's like to be a young person in the UK!

Many thanks, <sig>

Professor Nick Buck Director, Understanding Society Institute for Social and Economic Research University of Essex

Advance letters - CAPI



<FF_Address1_fin> <FF_Address2_fin> <FF_Address3_fin> <FF_Address4_fin> <FF_Address5_fin> <FF_PostCode_fin>

<Date>

Dear < NAME>,

Thank you for taking part in Understanding Society, it means a lot to us that you give your time so generously each year.

Your £10 youcher

We've enclosed a £10 voucher to say thank you for your help and let you know we value your contribution.

What happens next?

An interviewer will be in touch with you soon to arrange a convenient time for an interview.

Over 60,000 participants take part in this survey every year but each individual matters to us. If you have any questions about the study, please don't hesitate to get in touch with Sandra Jones or Colette Lo from our Participant Helpline – find their contact details below.

With many thanks,

Professor Nick Buck

Now But

Director, Understanding Society Institute for Social and Economic Research University of Essex We need your help



«Serial_number» «ChkL»/ «FF_personno» «FF_PID»

We'll arrange a time



Complete the survey



Here's £10



Find out more



Contact us:

Participant helpline (Sandra & Colette): 0800 252 853

Web:

understandingsociety.ac.uk

Email:

contact@understandingsociety.ac.uk You can also follow us on

Twitter @usociety.

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

<LetterB4>



You make the survey more complete and useful. Without you, the study is less complete.

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Your continuing participation is very important to us. Please let us know if you move by updating your details on the Understanding Society website at www.understandingsociety.ac.uk, alternatively you could call us on Freephone 0800 252 853 or return this card in the Freepost envelope (no stamp needed).

Name: RESP_NAME PID: FF_PID

MOVING FROM...

FF ADDRESS1

FF_ADDRESS2

FF_ADDRESS3

FF_POSTCODE

MOVING TO ...

New Address: ___

Home Phone: (inc STD code)

Postcode:

Mobile: ___ E-mail address: ___

Date of move:

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, please provide their mobile number.

Name:	
Mobile:	
Name:	
Mobile:	

Name: _

Name: _ Mobile: _



<FF_Address1_fin>
<FF_Address2_fin>
<FF_Address3_fin>
<FF_Address4_fin>
<FF_Address5_fin>
<FF_PostCode_fin>

<Date>

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We missed you last year but hope that you can take part in the Understanding Society study this year.

Your £10 voucher

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With many thanks,

Professor Nick Buck

Now But

Director, Understanding Society
Institute for Social and Economic Research

University of Essex

We need your help



«Serial_number» «ChkL»/ «FF_personno» «FF_PID»

We'll arrange a time



Complete the survey



Here's £10



Find out more



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Email:

contact@understandingsociety.ac.uk You can also follow us on

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<LetterD10>



www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

FREEPOST RRXX-KEKJ-JGKS Understanding Society, University of Essex Wivenhoe Park, Colchester, CO4 3SQ



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MOVING FROM...

FF ADDRESS1

FF_ADDRESS2

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FF_POSTCODE

MOVING TO ...

New Address: ___

Home Phone: (inc STD code)

Postcode:

Mobile: ___ E-mail address: ___

Date of move:

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, please provide their mobile number.

Name:	
Mobile:	
Name:	
Mobile:	

Name: _

Name: _ Mobile: _



<FF_Address1_fin>
<FF_Address2_fin>
<FF_Address3_fin>
<FF_Address4_fin>
<FF_Address5_fin>
<FF_PostCode_fin>

<Date>

We need your help

 $\overline{}$

«Serial_number» «ChkL»/ «FF_personno» «FF_PID»

We'll arrange a time



Complete the survey



£10 if you take part



Find out more



Dear < NAME>,

We missed you last year but hope that you can take part in the Understanding Society study this year.

Your £10 voucher

To thank you for your help and to let you know that we value your contribution, if you're able to take part this year we will send you a £10 voucher.

What happens next?

An interviewer will be in touch with you soon to arrange a convenient time for an interview.

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With many thanks,

Professor Nick Buck

Now But

Director, Understanding Society Institute for Social and Economic Research University of Essex

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<LetterF16>



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New Address: ___

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Postcode:

Mobile: ___ E-mail address: ___

Date of move:

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Name:	
Mobile:	
Name:	
Mobile:	

Name: _

Name: _ Mobile: _



<FF_Address1_fin>
<FF_Address2_fin>
<FF_Address3_fin>
<FF_Address4_fin>
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<FF_PostCode_fin>

<Date>

Dear < NAME>.

Over the past few years you may have completed a short Understanding Society questionnaire for 10-15 year olds. As you turn 16 this year, you are now old enough to join the adult survey for the first time.

Your £10 voucher

We would really like you to take part, so we've enclosed a £10 voucher to say thank you for sharing your views.

What happens next?

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With many thanks,

N.W Im

Professor Nick Buck

Director, Understanding Society
Institute for Social and Economic Research

University of Essex

We need your help



«Serial_number» «ChkL»/ «FF_personno» «FF_PID»

We'll arrange a time



Complete the survey



Here's £10



Find out more



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<LetterH22>



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Mobile: ___ E-mail address: ___

Date of move:

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Mobile:	
Name:	
Mobile:	

Name: _

Name: _ Mobile: _



<The Resident(s)>

- <FF Address1 fin>
- <FF Address2 fin>
- <FF Address3 fin>
- <FF_Address4_fin>
- <FF_Address5_fin>
- <FF_PostCode_fin>



Dear Sir/Madam.

I am writing to ask for your help with a world-leading study about life in the UK. This is the largest survey of its kind in the world and covers a wide range of issues such as housing, family life, education, health, employment, the environment, health and well-being. Your participation is completely voluntary but we hope you and your household will find the time to take part in this important study, and that you find it both interesting and enjoyable.

Your £10 voucher

We've enclosed a £10 voucher to say thank you for your help and let you know we value your contribution. Anyone else in your household who is interviewed will be sent a £10 voucher afterwards.

What happens next?

An interviewer will be in touch with you soon to arrange a convenient time for an interview. Each person's interview should last approximately 30 minutes to an hour depending on your circumstances.

Over 60,000 participants take part in this survey every year but each individual matters to us. If you have any questions about the study, please don't hesitate to get in touch with Sandra Jones or Colette Lo from our Participant Helpline – find their contact details below.

With many thanks,

Now Bus

Here's £10

We need

your help

We'll arrange

a time

Complete

the survey

Find out more

i

<HH FinalSerialNum>

Professor Nick Buck

Director, Understanding Society Institute for Social and Economic Research University of Essex



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Now Bus

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University of Essex



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<The Resident(s)>

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Advance letters - CAWI



<FF_Address1_fin> <FF_Address2_fin> <FF_Address3_fin> <FF_Address4_fin> <FF_Address5_fin>

<FF_PostCode_fin>



<Date>

Dear < NAME>.

Thank you for taking part in Understanding Society, it means a lot to us that you give your time so generously each year.

Your £10 youcher

We've enclosed a £10 voucher to say thank you for your help and let you know we value your contribution.

What happens next?

The survey is available online at the website shown below, so you can complete it at a time that's best for you. (Please use a computer, rather than a mobile device.)

www.understandingsociety.ac.uk/Survey

When you've reached the website, you'll be asked to enter your unique username and password:

Username: <USERNAME>

Password: <PASSWORD>

Over 60,000 participants take part in this survey every year but each individual matters to us. If you have any questions about the study, please don't hesitate to get in touch with Sandra Jones or Colette Lo from our Participant Helpline – find their contact details below.

With many thanks,

N.W Bus

username and password

Enter your

We need

your help

Have your

say online

Complete the survey



Here's £10



Find out more



Professor Nick Buck

Director, Understanding Society Institute for Social and Economic Research University of Essex

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Participant helpline (Sandra & Colette): 0800 252 853

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<LetterA1>



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To access the survey please type

https://www.understandingsociety.ac.uk/Survey into the navigation bar on your Internet Browser.

On arrival at the survey homepage please input your username and password into the space provided and – press the Next (>>) button.

How long will it take?

The survey should take 45 minutes to an hour, depending on your circumstances.

Do I have to do it all in one go?

No, you can exit the survey at any time. To log back in to complete it, just access the web-site and re-enter your username and password.

If I exit the survey, will I need to start from the beginning?

No, your answers will be saved and you will be able to continue with the survey at the point where you stopped.

Why isn't there a progress bar?

The interview is tailored to you and your circumstances. Each person's interview will be different. This means that it is difficult to calculate at any point how long the rest of the survey will be.

Completing the Survey online:

61	m		Apple	Yahool	Google	Maps	YouTube	Wil	cipedia	News (3,0)57) 🔻	Popular *
+	You A	١	Veb	Images	Maps	Play	YouTu	be	News	Gmail	Drive	Calend
	Under	standir scoon co	ng Society							Call:	question 0800 015 dentandingsec	
	Tha	ink y	ou for ta	to begin aking part nember of eassword i	your hou	sehold v	vill have n	eceiv	ed a		Cous	ntact >
	you >>	ır use	oceed.	and passw							FA	.Qs > S
	-	ernar									Fin	d out re >

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Name: RESP_NAME

PID: FF_PID

MOVING FROM...

FF_ADDRESS1

FF_ADDRESS2

FF_ADDRESS3

FF_POSTCODE

MOVING TO...

New Address:

Home Phone: _____(inc STD code)

Postcode:

Mobile: _______E-mail address: ______

Date of move:

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, please provide their mobile number.

Name:	
Mobile:	
A.L.	

Mobile:

Name:

Mobile: _____

Mobile: _



<FF_Address1_fin>
<FF_Address2_fin>
<FF_Address3_fin>
<FF_Address4_fin>
<FF_Address5_fin>
<FF_PostCode_fin>

<Date>

Dear < NAME>.

Thank you for taking part in Understanding Society, it means a lot to us that you give your time so generously each year.

Your £10 voucher

We've enclosed a £10 voucher to say thank you for your help and let you know we value your contribution. And, if all members of your household complete the survey online by Monday 2nd June we will send each of you an additional £20 voucher.

What happens next?

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Username: <USERNAME>

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With many thanks,

Now But

Professor Nick Buck

Director, Understanding Society Institute for Social and Economic Research

University of Essex

We need your help



«Serial_number»«ChkL»/ «FF_personno»«FF_PID»

Have your say online



Enter your username and password



Complete the survey



Here's £10



Find out more



Contact us:

Participant helpline (Sandra & Colette): 0800 252 853

Web:

understandingsociety.ac.uk

Email:

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You can also follow us on

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<LetterA2>

Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

FREEPOST RRXX-KEKJ-JGKS Understanding Society, University of Essex Wivenhoe Park, Colchester, CO4 3SQ

Understanding Society

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Why isn't there a progress bar?

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61	m		Apple	Yahool	Google	Maps	YouTube	Wil	cipedia	News (3,0)57) 🔻	Popular *
+	You A	١	Veb	Images	Maps	Play	YouTu	be	News	Gmail	Drive	Calend
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FF_ADDRESS2

FF_ADDRESS3

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With many thanks,

N.W Bus

Here's £30

your help

Have your

say online

Enter vour

username

Complete

the survey

and password

Find out more



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A.L.	

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Name:

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Mobile: _



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«Serial_number»«ChkL»/ «FF_personno»«FF_PID»

<Date>

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Have your say online



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FREEPOST RRXX-KEKJ-JGKS Understanding Society, University of Essex Wivenhoe Park, Colchester, CO4 3SQ

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	-	ernar									Fin	d out re >

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Mobile:	
A.L.	

Mobile:

Name:

Mobile: _____

Mobile: _



Dear < NAME>.

Society study this year.

additional £20 voucher.

username and password:

Username: <USERNAME>

Password: <PASSWORD>

www.understandingsociety.ac.uk/Survey

What happens next?

a mobile device.)

Your £10 voucher

<FF_Address1_fin> <FF_Address2_fin> <FF_Address3_fin> <FF_Address4_fin> <FF_Address5_fin> <FF_PostCode_fin>

> <Date> We need



«Serial_number»«ChkL»/ «FF personno»«FF PID»

Have your say online

your help



Enter your username and password



Complete the survey



Here's £10



Find out more



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<LetterC8>



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+	You A	W	eb	Images	Maps	Play	YouTu	be	News	Gmail	Drive	Calend
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A.L.		

Mobile:

Name:

Mobile: _____

Mobile: _



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Your £30 voucher

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username and password:

Username: <USERNAME>

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<FF_Address1_fin>
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Now But

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<LetterC9>



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£10 if you take part



Find out more



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<LetterE13>

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Name: RESP_NAME

PID: FF_PID

MOVING FROM...

FF_ADDRESS1

FF_ADDRESS2

FF_ADDRESS3

FF_POSTCODE

MOVING TO...

New Address:

Home Phone: _____(inc STD code)

Postcode:

Mobile: ______E-mail address: _____

Date of move:

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Name:	
Mobile:	
A.L.	

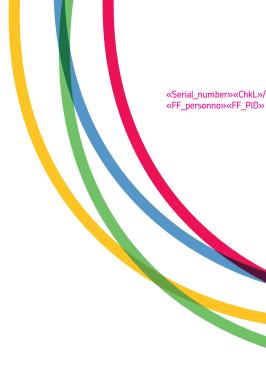
Mobile:

Name:

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<FF_Address1_fin> <FF_Address2_fin> <FF_Address3_fin> <FF_Address4_fin> <FF_Address5_fin> <FF_PostCode_fin>



<Date>

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With many thanks,

Now But

Professor Nick Buck

Director, Understanding Society
Institute for Social and Economic Research

University of Essex

We need your help



Have your say online



Enter your username and password



Complete the survey



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Find out more



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<LetterE14>

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«Serial_number»«ChkL»/
«FF personno»«FF PID»

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your help



Enter your username and password



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Find out more



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N.W Bus

University of Essex

Professor Nick Buck

Director, Understanding Society

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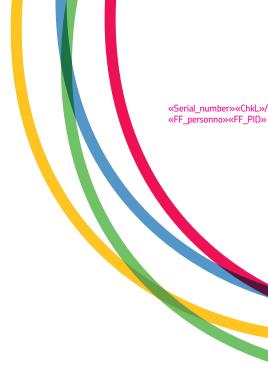
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Have your say online

We need

your help



Enter your username and password



Complete the survey



Here's £10



Find out more



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<LetterG19>

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Understanding Society, University of Essex
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A.L.	

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Name:

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With many thanks,

Now Bus

We need your help



Have your say online



Enter your username and password



Complete the survey



Here's £10



Find out more



Professor Nick Buck

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<LetterG20>



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