IP10 CAPI -first advance letters

Letter A17 last wave responding household adult £10 – positive message Letter A18 last wave responding household adult £10 - negative message Letter A19 last wave responding household adult £20 – positive message Letter A20 last wave responding household adult £20 - negative message Letter A21 last wave responding household adult £30 – positive message Letter A22 last wave responding household adult £30 - negative message Letter A23 last wave non-responding household adult £10 - positive message Letter A24 last wave non-responding household adult £10 - negative message Letter A25 last wave non-responding household adult £20 - positive message Letter A26 last wave non-responding household adult £20 - negative message Letter A27 last wave non-responding household adult £30 - positive message Letter A28 last wave non-responding household adult £30 - negative message Letter R17 last wave responding household rising16 £10 – positive message Letter R18 last wave responding household rising 16 £10 - negative message Letter R22 last wave responding household rising 16 £30 - negative message IP10 Letter X1 Refreshment sample positive message IP10 Letter X1 Refreshment sample negative message

Letter A17 last wave responding household adult £10 – positive message



Add1

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Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

Dear Michael Smith,

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With many thanks,

Postcode

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 1 (A17)

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

Your continuing participation is very important to us. Please let us know if you move by updating your Please let us know who will be living with you details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 at your new address. Please list their full names 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a below as we may like to ask them to take part in Understanding Society in the future. If possible, £5 voucher. please provide their mobile number. Name: RESP_Name MOVING TO... PID: FF_PID New Address: Name: MOVING FROM... Mobile: Add1 Home Phone: Name: (inc STD code) Mobile: ____ Add2 Postcode: Add3 Mobile: Add4 Mobile: E-mail address: Name: Add5

Mobile: ___

Date of move: ___









WHO'S USING THE STUDY?



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By taking part, you're helping universities all over the world carry out important work which helps researchers to understand society today.



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Your ongoing support means you're helping charities such as Age UK to improve their services.



Policy makers

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Letter A18 last wave responding household adult £10 - negative message



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With many thanks,

Michaela Genzeral

Professor Michaela Benzeval - Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 101 (A18)

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

Mobile:

E-mail address:

details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 at your new address. Please list their full names 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a below as we may like to ask them to take part in Understanding Society in the future. If possible, £5 voucher. please provide their mobile number. Name: RESP_Name MOVING TO... PID: FF_PID New Address: MOVING FROM... Add1 Home Phone: (inc STD code) Add2 Postcode:

Name: Mobile:

Please let us know who will be living with you

Name: Mobile: ____

Mobile:

Name: Mobile: ___

Postcode

Add3

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Your continuing participation is very important to us. Please let us know if you move by updating your









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Policy makers

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Letter A19 last wave responding household adult £20 – positive message



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Postcode



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Date

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With many thanks,

Postcode

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

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Letter 3 (A19)

Please let us know who will be living with you

Mobile: ___

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Date of move: ___









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Policy makers

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Letter A20 last wave responding household adult £20 – negative message



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Postcode



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Date

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Postcode

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 103 (A20)

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Mobile: ___

Date of move: ___









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Charities & think tanks

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Policy makers

Policy makers can make better decisions based on you answering the survey questions every year and this could change laws.



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Letter A21 last wave responding household adult £30 – positive message



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Contact us:

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Date

Salutation

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With many thanks,

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 5 (A21)

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Mobile:

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Your continuing participation is very important to us. Please let us know if you move by updating your

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, please provide their mobile number.

Name:

Mobile:

Name:

Mobile:

Name: _____

Postcode

Add4

Add5

Date of move: _____









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Policy makers

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Letter A22 last wave responding household adult £30 – negative message



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Contact us:

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Date

Salutation

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Letter 105 (A22)

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Policy makers

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Letter A23 last wave non-responding household adult £10 - positive message



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Contact us:

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Date

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With many thanks,

Postcode

Michaela Benzeral

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 51 (A23)

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Mobile: ___

Date of move: ___









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Charities & think tanks

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Policy makers

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Letter A24 last wave non-responding household adult £10 – negative message



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Date

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With many thanks,

Postcode

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 5101 (A10)

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Mobile: ___

Date of move: ___









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Letter A25 last wave non-responding household adult £20 - positive message



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Date

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With many thanks,

Add5 Postcode

Michaela Benze

Professor Michaela Benzeval - Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 53 (A25)

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E-mail address: _____

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Date of move: __

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Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible,

| please provide their mobile number. | | | |
|-------------------------------------|--|--|--|
| Name: | | | |
| Mobile: | | | |
| Name: | | | |
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| Name: | | | |
| Mobile: | | | |

Name:

Mobile: _









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Policy makers

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Letter A26 last wave non-responding household adult £20 – negative message



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Contact us:

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Date

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With many thanks,

Postcode

Michaela Benzeral

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 5103 (A26)

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Mobile: ___

Date of move: ___









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Policy makers

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Letter A27 last wave non-responding household adult £30 - positive message



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Postcode



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Date

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With many thanks,

Add5 Postcode

Michaela Benze

Professor Michaela Benzeval - Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 55 (A27)

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E-mail address:

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Date of move: __

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| Name: |
| Mobile: |
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Name: _____

Mobile:









WHO'S USING THE STUDY?



Academics

By taking part, you're helping universities all over the world carry out important work which helps researchers to understand society today.



Charities & think tanks

Your ongoing support means you're helping charities such as Age UK to improve their services.



Policy makers

Policy makers can make better decisions based on you answering the survey questions every year and this could change laws.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Letter A28 last wave non-responding household adult £30 – negative message



Add1

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Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

Dear Michael Smith,

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We hope you will help us this year. An interviewer will be in touch with you soon to arrange a convenient time for an interview.

To say thank you for your help and let you know we value your contribution, if you're able to take part this time we will give you a £30 gift-card.

At the bottom of this letter is a change-of-address card. Please let us know if you change any of your contact details. If you have any questions about the study, please don't hesitate to get in touch with our Participant Helpline.

With many thanks,

Postcode

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 5105 (A28)

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

| Your continuing participation is very imposite details on the Understanding Society web 853 or return this card in the Freepost er £5 voucher. | Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, | |
|------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
| Add2 | (inc STD code) | Mobile: |
| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | Name: |

Date of move:









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Letter R17 last wave responding household rising16 £10 – positive message



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

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Your £10 gift-card and chance to win an iPad

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An interviewer will be in touch soon to arrange a convenient time to interview you. The interview will last about 45 minutes to an hour, depending on your situation.

If you have any questions about the study, please don't hesitate to get in touch with our Participant Helpline – find the contact details below. With many thanks.

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 2 (R17)

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Your continuing participation is very important to us. Please let us know if you move by updating your Please let us know who will be living with you details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 at your new address. Please list their full names 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a below as we may like to ask them to take part in Understanding Society in the future. If possible, £5 voucher. please provide their mobile number. Name: RESP_Name MOVING TO... PID: FF_PID New Address: Name: MOVING FROM... Mobile: Home Phone: Add1 Name: (inc STD code) Add2 Mobile: Add3 Postcode: Mobile: Add4 Mobile: E-mail address: Name: Add5 Postcode Date of move: ___ Mobile: ___









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Letter R18 last wave responding household rising 16 £10 – negative message



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

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Date

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With many thanks,

Michaela (Senzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 102 (R18)

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Policy makers

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Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Letter R22 last wave responding household rising 16 £30 – negative message



Add1

Add2

Add3

Add4 Add5

Postcode



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Date

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If you have any questions about the study, please don't hesitate to get in touch with our Participant Helpline - find the contact details below.

With many thanks,

Michaela Benzeval

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Letter 106 (R22)

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| details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a £5 voucher. | | at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
| Add2 | (inc STD code) | Mobile: |
| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | |
| Postcode | Date of move: | Mobile: |









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Policy makers

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Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

IP10 Letter X1 Refreshment sample positive message



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

I am writing to ask for your help with a world-leading study about life in the UK. This is the largest survey of its kind in the world and covers a wide range of issues such as housing, family life, education, health, employment, the environment, health and well-being. The data are used by academics, students, policy makers and charities such as Age UK and The Children's Society. Your participation is completely voluntary but we hope you and your household will find the time to take part in this important study, and that you find it both interesting and enjoyable.

Your participation will give a voice to the experiences of thousands of people like you. The information already given to us by other participants has proved to be very valuable and will become even more valuable if you participate too. To find out more about the study, please visit

www.understandingsociety.ac.uk/participants

Please be assured that all the information you provide is treated confidentially.

To say thank you for your help and let you know we value your contribution, we've enclosed a £10 gift-card which has already been activated for you, and is ready to use. Anyone else in your household who is interviewed will be sent a £10 gift-card afterwards.

An interviewer will be in touch with you soon to arrange a convenient time for an interview. Each person's interview should last approximately 30 minutes to an hour depending on your circumstances.

Over 60,000 participants take part in this survey every year but each individual matters to us. If you have any questions about the study, please don't hesitate to get in touch with our Participant Helpline – find their contact details below.

With many thanks,

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 15 (X1)

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| details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a £5 voucher. | | at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
| Add2 | (inc STD code) | Mobile: |
| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | Name: |
| Postcode | Date of move: | Mobile: |

Why are you important?

Without you, the survey will be less complete. We can't simply replace you with someone else as the people taking part were selected scientifically to represent the whole population. No-one else has your unique combination of circumstances and in a very real way you are personally vital to the success of the study.

About the study.

Long-term studies like Understanding Society help us find out about how lives in the UK are changing over time. This information is used by academics, policy-makers and researchers working for governments, charities and the voluntary sector in this country and abroad to inform policy making.

The strength of Understanding Society is that it talks to the same people each year so we can see how things like the economic situation and the way our society is changing affects your life. The study is your study and is about issues that affect you and everyone in our diverse society.

Results generate widespread interest. You can read more about the latest findings and where the study has featured in the media at www.understandingsociety.ac.uk/headlines

The interview.

If you're unable to complete your interview online an interviewer will be in touch to arrange a convenient time to interview you and other members of your household.

The interview will last around an hour. If it's not convenient when your interviewer calls, please feel free to choose a day and time which is easier for you.

Young people in the house?

If there are any young people aged 10-15 in your household, they will be invited to complete a short questionnaire about their hobbies, friends, school life and hopes for the future. They will receive a gift card as a thank you for completing the questionnaire.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

IP10 Letter X1 Refreshment sample negative message



Add1

Add2

Add3

Add4

Add5

Postcode



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Date

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Letter 115 (X2)

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|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
| Add2 | (inc STD code) | Mobile: |
| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | Name: |
| Postcode | Date of move: | Mobile: |

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Moving home? Take us with you.

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IP10 CAWI -first advance letters

Letter A1 last wave responding household adult £10 - positive message Letter A2 last wave responding household adult £10 - negative message Letter A3 last wave responding household adult £20 – positive message Letter A4 last wave responding household adult £20 - negative message Letter A5 last wave responding household adult £10 + £10 - positive message Letter A6 last wave responding household adult £10 + £10 - negative message Letter A7 last wave responding household adult £30 - positive message Letter A8 last wave responding household adult £30 - negative message Letter A9 last wave non-responding household adult £10 – positive message Letter A10 last wave non-responding household adult £10 - negative message Letter A11 last wave non-responding household adult £20 - positive message Letter A12 last wave non-responding household adult £20 - negative message Letter A13 last wave non-responding household adult £10 + £10 - positive message Letter A14 last wave non-responding household adult £10 +£10 - negative message Letter A15 last wave non-responding household adult £30 - positive message Letter A16 last wave non-responding household adult £30 - negative message R1 last wave responding household rising 16 £10 – positive message R2 last wave responding household rising 16 £10 - negative message R3 last wave responding household rising 16 £20 - positive message R4 last wave responding household rising 16 £20 - negative message R5 last wave responding household rising 16 £10 = £10 - positive message R6 last wave responding household rising 16 £10 +£10 - negative message R7 last wave responding household rising 16 £30- positive message R8 last wave responding household rising 16 £30 - negative message

Letter A1 last wave responding household adult £10 – positive message



Add1

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Add3

Add4

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Postcode



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This year the survey is available online at the website shown below, so you can complete it at a time that's best for you.

www.understandingsociety.ac.uk/Society

When you've reached the website, you'll be asked to enter your unique username and password

| Username: 082adxrv | Password: Greens |
|---------------------------|-------------------------|
|---------------------------|-------------------------|

If you are unable to complete your questionnaire on-line, an interviewer will be in touch with you to arrange a convenient time for an interview.

To say thank you for your help and let you know we value your contribution, we've enclosed a £10 gift-card which has already been activated for you, and is ready to use.

At the bottom of this letter is a change-of-address card. Please let us know if you change any of your contact details. If you have any questions about the study, please don't hesitate to get in touch with our Participant Helpline.

With many thanks,

Michaela Genzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 7 (A1)

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Policy makers

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Letter A2 last wave responding household adult £10 - negative message



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

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With many thanks,

Michaela Genzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 107 (A2)

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Letter A3 last wave responding household adult £20 – positive message



Add1

Add2

Add3

Add4

Add5

Postcode



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Date

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|---------------------------|-------------------------|
|---------------------------|-------------------------|

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Michaela Genzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 13 (A3)

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WHO'S USING THE STUDY?



Academics

By taking part, you're helping universities all over the world carry out important work which helps researchers to understand society today.



Charities & think tanks

Your ongoing support means you're helping charities such as Age UK to improve their services.



Policy makers

Policy makers can make better decisions based on you answering the survey questions every year and this could change laws.



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Letter A4 last wave responding household adult £20 – negative message



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Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

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| Username: 082adxrv | Password: Greens |
|---------------------------|-------------------------|
|---------------------------|-------------------------|

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To say thank you for your help and let you know we value your contribution, we've enclosed a £20 gift-card which has already been activated for you, and is ready to use.

At the bottom of this letter is a change-of-address card. Please let us know if you change any of your contact details. If you have any questions about the study, please don't hesitate to get in touch with our Participant Helpline.

With many thanks,

Michaela Genzeral

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 113 (A4)

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Letter A5 last wave responding household adult £10 + £10 - positive message



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Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 9 (A5)

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Letter A6 last wave responding household adult £30 – positive message



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Letter 109 (A6)

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Letter A7 last wave responding household adult £30 – positive message



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Letter 11 (A7)

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Policy makers

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Letter A8 last wave responding household adult £30 – negative message



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Date

Salutation

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Letter 111 (A8)

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Policy makers

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Letter A9 last wave non-responding household adult £10 - positive message



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Date

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With many thanks,

Postcode

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 57 (A9)

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Mobile: ___

Date of move: ___









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Policy makers

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Letter A10 last wave non-responding household adult £10 – negative message



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Date

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Letter 5107 (A10)

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Letter A11 last wave non-responding household adult £20 - positive message



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Letter 513 (A11)

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Letter A12 last wave non-responding household adult £20 – negative message



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Letter 5113 (A12)

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Letter A13 last wave non-responding household adult £10 + £10 - positive message



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With many thanks,

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 59 (A13)

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

Your continuing participation is very important to us. Please let us know if you move by updating your Please let us know who will be living with you details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 at your new address. Please list their full names 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a below as we may like to ask them to take part in Understanding Society in the future. If possible, £5 voucher. please provide their mobile number. Name: RESP_Name MOVING TO... PID: FF_PID New Address: Name: MOVING FROM... Mobile: Home Phone: Add1 Name: (inc STD code) Add2 Mobile: Postcode: Add3 Mobile: Add4 Mobile: E-mail address: Name: Add5 Postcode Date of move: ___ Mobile: ___









WHO'S USING THE STUDY?



Academics

By taking part, you're helping universities all over the world carry out important work which helps researchers to understand society today.



Charities & think tanks

Your ongoing support means you're helping charities such as Age UK to improve their services.



Policy makers

Policy makers can make better decisions based on you answering the survey questions every year and this could change laws.



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Letter A14 last wave non-responding household adult £10 +£10 - negative message



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Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

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| Username: 082adxrv | Password: Greens |
|---------------------------|-------------------------|
|---------------------------|-------------------------|

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To say thank you for your help and let you know we value your contribution, if you're able to take part this time we will give you a £10 gift-card. And if all members of your household complete the survey online by Sunday 4th June we will send each of you an additional £20 gift-card.

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Michaela Genzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 5109 (A14)

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Letter A15 last wave non-responding household adult £30 - positive message



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Add2

Add3

Add4

Add5

Postcode



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Date

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Letter 511 (A15)

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Letter A16 last wave non-responding household adult £30 - negative message



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Add3

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Postcode



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Date

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Letter 5111 (A16)

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R1 last wave responding household rising 16 £10 – positive message



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Add3

Add4

Add5 Postcode Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk

Email: contact@understandingsociety.ac.uk

Date

FinalSerialNum/Chkl

Salutation

Dear Michael Smith,

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Letter 8 (R1)

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Policy makers

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R2 last wave responding household rising 16 £10 – negative message



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Add2

ShhA

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

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Letter 108 (R2)

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Policy makers

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Moving home? Take us with you.

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R3 last wave responding household rising 16 £20 – positive message



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Postcode



Contact us:

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Date

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Your continuing participation is very important to us. Please let us know if you move by updating your

Username

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With many thanks,

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 14 (R3)

Please let us know who will be living with you

| details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a £5 voucher. | | at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
| Add2 | (inc STD code) | Mobile: |
| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | Name: |
| Postcode | Date of move: | Mobile: |

WHY TAKE PART?









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FREEPOST RRXX-KEKJ-JGKS Understanding Society, University of Essex Wivenhoe Park, Colchester. CO4 3SQ R4 last wave responding household rising 16 £20 – negative message



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Postcode



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Date

Salutation

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With many thanks,

Michaela Genzelal

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 114 (R4)

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|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
| Add2 | (inc STD code) | Mobile: |
| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | Name: |
| Postcode | Date of move: | Mobile: |

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Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

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| 000 | . 435773741 070077 |

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With many thanks,



Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 10 (R5)

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| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
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| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | Name: |
| Postcode | Date of move: | Mobile: |

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Postcode



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Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 110 (R6)

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| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
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| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | Name: |
| Postcode | Date of move: | Mobile: |

WHY TAKE PART?









WHO'S USING THE STUDY?



Academics

By taking part, you're helping universities all over the world carry out important work which helps researchers to understand society today.



Charities & think tanks

Your ongoing support means you're helping charities such as Age UK to improve their services.



Policy makers

Policy makers can make better decisions based on you answering the survey questions every year and this could change laws.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

FREEPOST RRXX-KEKJ-JGKS Understanding Society, University of Essex Wivenhoe Park, Colchester. C04 3SQ R7 last wave responding household rising 16 £30- positive message



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Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

Dear Michael Smith,

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Understanding Society is a wonderful data resource. It is used by academics, students, policy makers and charities such as Age UK and The Children's Society. You are an important part of it. Your participation gives a voice to the experiences of thousands of people like you. The information you have given us previously is very valuable and will become even more valuable if you participate again this year. We need to continue interviewing the same people in order to understand changes in our society.

Your £30 gift-card and chance to win an iPad

We would really like you to take part, so, to say thank you for sharing your views, we've enclosed a £30 gift-card which has already been activated for you, and is ready to use. Plus, to welcome you to the adult survey, you will automatically be entered into a prize draw for an iPad when you complete your interview.

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www.understandingsociety.ac.uk/Society

When you've reached the website, you'll be asked to enter your unique username and password

| Username: 082adxrv | Password: Greens |
|---------------------------|-------------------------|
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With many thanks,



Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 12 (R7)

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Letter 112 (R8)

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IP10 New entrant advance letters

Letter N1 new entrant last wave responding hh positive message £10

Letter N2 new entrant last wave responding hh negative message£10

Letter N3 new entrant last wave non responding hh positive message£10

Letter N4 new entrant last wave non responding hh negative message£10

Letter N5 new entrant last wave responding hh positive message £20

Letter N6 new entrant last wave responding hh negative message £20

Letter N7 new entrant last wave non responding hh positive message £20

Letter N8 new entrant last wave non responding hh negative message £20

Letter N9 new entrant last wave responding hh positive message £20

Letter N9 new entrant last wave responding hh positive message £20

Letter N10 new entrant last wave responding hh negative message£10 + £10

Letter N11 new entrant last wave non responding hh positive message£10 + £10

Letter N12 new entrant last wave non responding hh negative message£10 + £10

Letter N13 new entrant last wave responding hh positive message £30

Letter N14 new entrant last wave responding hh negative message£30

Letter N15 new entrant last wave non responding hh positive message£30

Letter N16 new entrant last wave non responding hh negative message£30

Letter N1 new entrant last wave responding hh positive message £10



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Date

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With many thanks,



Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 16 (N1)

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| Add4 | Mobile: | Mobile: | |
| Add5 | E-mail address: | Name: | |
| Postcode | Date of move: | Mobile: | |

Why are you important?

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The interview.

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Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

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Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

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With many thanks,

Michaela Benzeval

Postcode

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 116 (N2)

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

Your continuing participation is very important to us. Please let us know if you move by updating your Please let us know who will be living with you details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 at your new address. Please list their full names 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a below as we may like to ask them to take part in £5 voucher. Understanding Society in the future. If possible, please provide their mobile number. Name: RESP_Name MOVING TO... PID: FF_PID New Address: Name: MOVING FROM... Mobile: Add1 Home Phone: Name: (inc STD code) Add2 Mobile: Add3 Postcode: Add4 Mobile: Mobile: E-mail address: Add5 Name:

Mobile: __

Date of move: ___

Why are you important?

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Moving home? Take us with you.

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Contact us:

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Date

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Letter 5116 (N4)

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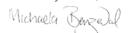
www.understandingsociety.ac.uk/Society

When you've reached the website, you'll be asked to enter your unique username and password:

| Username: 082adxrv | Password: Greens |
|---------------------------|-------------------------|

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With many thanks,



Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 17 (N5)

| Your continuing participation is very important to us. Please let us know if you move by updating your details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a £5 voucher. | | Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Name: RESP_Name | MOVING TO | please provide their mobile number. | |
| PID: FF_PID | New Address: | Name: | |
| MOVING FROM | | Mobile: | |
| Add1 | Home Phone: | Name: | |
| Add2 | (inc STD code) | Mobile: | |
| Add3 | Postcode: | Name: | |
| Add4 | Mobile: | Mobile: | |
| Add5 | E-mail address: | Name: | |
| Postcode | Date of move: | Mobile: | |

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Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

FREEPOST RRXX-KEKJ-JGKS Understanding Society, University of Essex Wivenhoe Park, Colchester. C04 3SQ Letter N6 new entrant last wave responding hh negative message £20



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Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

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Letter 117 (N6)

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| PID: FF_PID | New Address: | Name: | |
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| Add1 | Home Phone: | Name: | |
| Add2 | (inc STD code) | Mobile: | |
| Add3 | Postcode: | Name: | |
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FREEPOST RRXX-KEKJ-JGKS Understanding Society, University of Essex Wivenhoe Park, Colchester. C04 3SQ Letter N7 new entrant last wave non responding hh positive message £20



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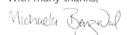
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With many thanks,



Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 517 (N7)

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| details on the Understanding Society w | portant to us. Please let us know if you move by updating your ebsite at www.understandingsociety.ac.uk, Freephone 0800 252 envelope (no stamp needed). To say thank-you we will send you a | Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
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| Add2 | (inc STD code) | Mobile: |
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Letter N8 new entrant last wave non responding hh negative message £20



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Date

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Letter 5117 (N8)

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| Your continuing participation is very important to us. P details on the Understanding Society website at www.u 853 or return this card in the Freepost envelope (no state 5 voucher. | Inderstandingsociety.ac.uk, Freephone 0800 252 | Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
| Add2 | (inc STD code) | Mobile: |
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Moving home? Take us with you.

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Letter N9 new entrant last wave responding hh positive message £10 + £10 $\,$



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Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 19 (N9)

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| MOVING FROM | | Mobile: |
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Letter N10 new entrant last wave responding hh negative message£10 + £10 $\,$



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Letter 119 (N10)

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Letter N11 new entrant last wave non responding hh positive message£10 + £10 $\,$



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If you are unable to complete your questionnaire on-line, an interviewer will be in touch with you to arrange a convenient time for an interview. Over 60,000 participants take part in this study every year but each individual matters to us. Your participation is crucial to the success of the study, its value to researchers and accuracy of their research findings. If we lose you, we can't replace you. At the bottom of this letter is a change-of-address card. Please let us know if you change any of your contact details, either by using this card or using the "Contact us" details below. If you have any questions about the study, please don't hesitate to get in touch with our Participant Helpline.

With many thanks



Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 519 (N11)

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

| details on the Understanding Society we | portant to us. Please let us know if you move by updating your ebsite at www.understandingsociety.ac.uk, Freephone 0800 252 envelope (no stamp needed). To say thank-you we will send you a | Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
| Add2 | (inc STD code) | Mobile: |
| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | Name: |
| Postcode | Date of move: | Mohile: |

Without you, the survey will be less complete. We can't simply replace you with someone else as the people taking part were selected scientifically to represent the whole population. No-one else has your unique combination of circumstances and in a very real way you are personally vital to the success of the study.

About the study.

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Results generate widespread interest. You can read more about the latest findings and where the study has featured in the media at www.understandingsociety.ac.uk/headlines

The interview.

If you're unable to complete your interview online an interviewer will be in touch to arrange a convenient time to interview you and other members of your household.

The interview will last around an hour. If it's not convenient when your interviewer calls, please feel free to choose a day and time which is easier for you.

Young people in the house?

If there are any young people aged 10-15 in your household, they will be invited to complete a short questionnaire about their hobbies, friends, school life and hopes for the future. They will receive a gift card as a thank you for completing the questionnaire.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Letter N12 new entrant last wave non responding hh negative message£10 + £10



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Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

I am writing to ask for your help with a world-leading study about life in the UK. This is the largest survey of its kind in the world and covers a wide range of issues such as housing, family life, education, health, employment, the environment, health and well-being. The data are used by academics, students, policy makers and charities such as Age UK and The Children's Society. Your participation is completely voluntary but we hope you and your household will find the time to take part in this important study, and that you find it both interesting and enjoyable. Your participation will give a voice to the experiences of thousands of people like you. The information already given to us by other participants has proved to be very valuable but will become less valuable if you do not participate too. To find out more about the study, please visit www.understandingsociety.ac.uk/participants

Please be assured that all the information you provide is treated confidentially.

To say thank you for your help and let you know we value your contribution, if you're able to take part this time we will give you a £10 gift-card. And if all members of your household complete the survey online by Sunday 4th June we will send each of you an additional £20 gift-card.

The survey is available online at the website shown below, so you can complete it at a time that's best for you.

www.understandingsociety.ac.uk/Society

When you've reached the website, you'll be asked to enter your unique username and password:

| Username: 082adxrv | Password: Greens |
|---------------------------|-------------------------|
|---------------------------|-------------------------|

If you are unable to complete your questionnaire on-line, an interviewer will be in touch with you to arrange a convenient time for an interview. Over 60,000 participants take part in this study every year but each individual matters to us. Your participation is crucial to the success of the study, its value to researchers and accuracy of their research findings. If we lose you, we can't replace you. At the bottom of this letter is a change-of-address card. Please let us know if you change any of your contact details, either by using this card or using the "Contact us" details below. If you have any questions about the study, please don't hesitate to get in touch with our Participant Helpline.

With many thanks,



Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 5119 (N12)

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

| details on the Understanding Society we | portant to us. Please let us know if you move by updating your ebsite at www.understandingsociety.ac.uk, Freephone 0800 252 envelope (no stamp needed). To say thank-you we will send you a | Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
| Add2 | (inc STD code) | Mobile: |
| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | Name: |
| Postcode | Date of move. | Mohile: |

Without you, the survey will be less complete. We can't simply replace you with someone else as the people taking part were selected scientifically to represent the whole population. No-one else has your unique combination of circumstances and in a very real way you are personally vital to the success of the study.

About the study.

Long-term studies like Understanding Society help us find out about how lives in the UK are changing over time. This information is used by academics, policy-makers and researchers working for governments, charities and the voluntary sector in this country and abroad to inform policy making.

The strength of Understanding Society is that it talks to the same people each year so we can see how things like the economic situation and the way our society is changing affects your life. The study is your study and is about issues that affect you and everyone in our diverse society.

Results generate widespread interest. You can read more about the latest findings and where the study has featured in the media at www.understandingsociety.ac.uk/headlines

The interview.

If you're unable to complete your interview online an interviewer will be in touch to arrange a convenient time to interview you and other members of your household.

The interview will last around an hour. If it's not convenient when your interviewer calls, please feel free to choose a day and time which is easier for you.

Young people in the house?

If there are any young people aged 10-15 in your household, they will be invited to complete a short questionnaire about their hobbies, friends, school life and hopes for the future. They will receive a gift card as a thank you for completing the questionnaire.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Letter N13 new entrant last wave responding hh positive message £30



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Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

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Please be assured that all the information you provide is treated confidentially.

To say thank you for your help and let you know we value your contribution, we've enclosed a £30 gift-card which has already been activated for you, and is ready to use.

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|---------------------------|-------------------------|
|---------------------------|-------------------------|

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With many thanks,



Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 18 (N13)

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Your continuing participation is very important to us. Please let us know if you move by updating your Please let us know who will be living with you details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 at your new address. Please list their full names 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a below as we may like to ask them to take part in £5 voucher. Understanding Society in the future. If possible, please provide their mobile number. Name: RESP_Name MOVING TO... PID: FF_PID New Address: Name: MOVING FROM... Mobile: Add1 Home Phone: Name: (inc STD code) Mobile: ____ Add2 Add3 Postcode: Name: Add4 Mobile: Mobile: E-mail address: Name: Add5 Postcode Date of move: ___ Mobile: ___

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Moving home? Take us with you.

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Letter N14 new entrant last wave responding hh negative message£30



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Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

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With many thanks,



Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 118 (N14)

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Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Letter N15 new entrant last wave non responding hh positive message£30



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Postcode



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Date

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With many thanks, Michaela Renz

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 518 (N15)

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

| Your continuing participation is very important to us. Please let us know if you move by updating your details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a £5 voucher. | | Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
| Add2 | (inc STD code) | Mobile: |
| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | Name: |
| Postcode | Date of move: | Mobile: |

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Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Letter N16 new entrant last wave non responding hh negative message£30



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Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

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With many thanks,



Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 5118 (N16)

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| Your continuing participation is very important to us. Please let us know if you move by updating your details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a £5 voucher. | | Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name: RESP_Name | MOVING TO | please provide their mobile number. |
| PID: FF_PID | New Address: | Name: |
| MOVING FROM | | Mobile: |
| Add1 | Home Phone: | Name: |
| Add2 | (inc STD code) | Mobile: |
| Add3 | Postcode: | Name: |
| Add4 | Mobile: | Mobile: |
| Add5 | E-mail address: | Name: |
| Postcode | Date of move: | Mohile: |

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The interview.

If you're unable to complete your interview online an interviewer will be in touch to arrange a convenient time to interview you and other members of your household.

The interview will last around an hour. If it's not convenient when your interviewer calls, please feel free to choose a day and time which is easier for you.

Young people in the house?

If there are any young people aged 10-15 in your household, they will be invited to complete a short questionnaire about their hobbies, friends, school life and hopes for the future. They will receive a gift card as a thank you for completing the questionnaire.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

IP10 Other letters

CAWI reminder

Generic letter

Incentive letter £10

Incentive letter £20

Incentive letter £20 bonus

Incentive letter £30

Re-issue letter

Stable contact letter

Tracing letter

Youth self-completion letter

CAWI reminder



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

Dear Michael Smith,

If you have already completed your Understanding Society interview online - thank you! We will be sending you your gift card very soon.

If you have yet to complete - doing so has never been easier. Simply follow the instructions below and you can access your personal survey.

Please type the following into your internet browser -

www.understandingsociety.ac.uk/Society

When you've reached the website, you'll be asked to enter your unique username and password

Username: T08zwqva Password: kapacn

Michaela Benzeval

If you are not able to complete the survey online, an interviewer will contact you in the next few weeks to arrange a convenient time for an

interview.

Yours sincerely

Professor Michaela Benzeval - Director, Understanding Society Institute for Social and Economic Research, University of Essex

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details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a £5 voucher. MOVING TO ... Name: RESP_Name PID: FF_PID New Address: MOVING FROM...

Your continuing participation is very important to us. Please let us know if you move by updating your

Add1 Home Phone:

Add2 (inc STD code) Postcode: ___ Add3

Add4

E-mail address: _____ Add5 Postcode Date of move: __

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, please provide their mobile number.

| Name: _ | |
|---------|--|
| Mobile: | |
| Name: _ | |
| Mobile: | |

Mobile: Name:

Mobile:

WHY TAKE PART?









WHO'S USING THE STUDY?



Academics

By taking part, you're helping universities all over the world carry out important work which helps researchers to understand society today.



Charities & think tanks

Your ongoing support means you're helping charities such as Age UK to improve their services.



Policy makers

Policy makers can make better decisions based on you answering the survey questions every year and this could change laws.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Generic Letter



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

Dear Sir/Madam,

A chance to influence decision making.

I would like to enlist your help. The Understanding Society survey helps researchers and policy makers understand the changes in the needs of the country. By taking part, you'll be helping to influence the decisions made by everyone from government ministers to local councillors.

An interviewer will soon be in touch with you to arrange a convenient time to talk to you. The interview will last between 40 minutes and an hour, depending on your circumstances. On the day, the interviewer will be carrying photographic identification.

Your participation is entirely voluntary, but we do hope you'll be able to help. By taking part, your voice is heard.

If you have any questions, please call us on 0800 015 2908 or contact us at understandingsociety@tns-bmrb.co.uk.

With many thanks,

Add4

Add5

Michaela Benzeral

Professor Michaela Benzeval - Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 20

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 at your new address. Please list their full names 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a below as we may like to ask them to take part in Understanding Society in the future. If possible, £5 voucher. please provide their mobile number. MOVING TO... Name: RESP_Name PID: FF_PID New Address: MOVING FROM... Add1 Home Phone: (inc STD code) Add2 Add3 Postcode:

Your continuing participation is very important to us. Please let us know if you move by updating your

Name: Mobile:

Please let us know who will be living with you

Name: Mobile:

Mobile: Name:

E-mail address: Postcode Date of move: ___ Mobile: __

Mobile: _____









WHO'S USING THE STUDY?



Academics

By taking part, you're helping universities all over the world carry out important work which helps researchers to understand society today.



Charities & think tanks

Your ongoing support means you're helping charities such as Age UK to improve their services.



Policy makers

Policy makers can make better decisions based on you answering the survey questions every year and this could change laws.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Incentive letter £10



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

Dear Michael Smith,

Thank you for taking part in the Understanding Society survey this year.

As promised, please find enclosed your £10 gift-card. Please note the gift card has been activated and is ready to use.

If you have any questions relating to the *Understanding Society* survey, please do not hesitate to contact me by emailing understandingsociety@tns-bmrb.co.uk or by calling the Freephone number 0800 015 2908.

Kind regards,

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 26

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

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Name: RESP_Name PID: FF_PID

...._. ...

MOVING FROM...

Add1

Add2

Add3 Add4

Add5 Postcode New Address:

MOVING TO ...

Home Phone:

(inc STD code)

Postcode: _____

Mobile:

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, please provide their mobile number.

| Name: _ | | |
|---------|--|--|
| Mobile: | | |
| Name: | | |

Name: _____

Mobile: ______

Mobile:









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Policy makers

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Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Incentive letter £20



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

Dear Michael Smith,

Thank you for taking part in the *Understanding Society* survey this year.

As promised, please find enclosed your £20 gift-card. Please note the gift card has been activated and is ready to use.

If you have any questions relating to the Understanding Society survey, please do not hesitate to contact me by emailing understandingsociety@ tns-bmrb.co.uk or by calling the Freephone number 0800 015 2908.

Kind regards,

Michaela Benzeval

Professor Michaela Benzeval - Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 27

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Name: RESP_Name PID: FF_PID

MOVING FROM...

Add1

Add2

Add3 Add4

Add5

Postcode

MOVING TO ...

New Address:

Home Phone:

(inc STD code) Postcode: ____

Mobile:

E-mail address: Date of move: __

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, please provide their mobile number.

| Name: | |
|---------|--|
| Mobile: | |
| Name: _ | |

Mobile:

Name:

Mobile: Name:

Mobile: __









WHO'S USING THE STUDY?



Academics

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Charities & think tanks

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Policy makers

Policy makers can make better decisions based on you answering the survey questions every year and this could change laws.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Incentive letter £20 bonus



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

Dear Michael Smith,

Thank you for taking part in the *Understanding Society* survey this year.

As promised, please find enclosed your £20 gift-card because all members of your household completed the survey online by the deadline. Please note the gift card has been activated and is ready to use.

If you have any questions relating to the Understanding Society survey, please do not hesitate to contact me by emailing understandingsociety@tns-bmrb.co.uk or by calling the Freephone number 0800 015 2908.

Kind regards,

Michaela Benzeval

Professor Michaela Benzeval - Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 21

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Name: RESP_Name

PID: FF_PID

MOVING FROM...

Add1

Add2

Add3 Add4

Add5 Postcode New Address:

Date of move: ___

MOVING TO ...

Home Phone: (inc STD code)

Postcode: _____ Mobile:

E-mail address:

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, please provide their mobile number.

Name: Mobile:

Name:

Mobile:

Mobile: Name:

Mobile: __









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Charities & think tanks

Your ongoing support means you're helping charities such as Age UK to improve their services.



Policy makers

Policy makers can make better decisions based on you answering the survey questions every year and this could change laws.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Incentive letter £30



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

Dear Michael Smith,

Thank you for taking part in the *Understanding Society* survey this year.

As promised, please find enclosed your £30 gift-card. Please note the gift card has been activated and is ready to use.

If you have any questions relating to the Understanding Society survey, please do not hesitate to contact me by emailing understandingsociety@tns-bmrb.co.uk or by calling the Freephone number 0800 015 2908.

Kind regards,

Michaela Benzeval

Professor Michaela Benzeval - Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 28

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MOVING TO ...

Date of move: __

Name: RESP_Name

PID: FF_PID New Address:

MOVING FROM...

Postcode

Add1 Home Phone: (inc STD code) Add2

Add3 Postcode: ____ Add4

Add5

Mobile:

E-mail address:

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, please provide their mobile number.

| Name: | | |
|---------|--|--|
| Mobile: | | |
| Name: | | |

Mobile:

Name: Mobile:

Name: Mobile: __









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Charities & think tanks

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Policy makers

Policy makers can make better decisions based on you answering the survey questions every year and this could change laws.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Re-issue letter



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

Dear Michael Smith,

Your help is still needed

You may remember we contacted you earlier this year asking for your help in this year's *Understanding Society* survey. Our interviewer has not been able to carry out an interview with you during their visits. However, we are still keen to hear from you.

The survey will be available to complete online at the website shown

below between XX and YY, so you can complete it at a time that's best for you.

www.understandingsociety.ac.uk/Society

When you've reached the website, you'll be asked to enter your unique

username and password:

Username: **<USERNAME>**Password: **<PASSWORD>**

An interviewer may also try to contact you by telephone over the next two weeks, in case you cannot complete the survey online.

We hope that this will make it more convenient for you to take part. By taking part, your voice is heard so I very much hope this will enable you to complete the survey this time.

Your participation is entirely voluntary, but we do hope you'll be able to help. If you have any questions, please call us on 0800 015 2908 or contact us at

understandingsociety@tns-bmrb.co.uk.

Yours faithfully,

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 24

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| details on the Understanding Society website at www.understandingsociety.ac.uk, Freephone 0800 252 853 or return this card in the Freepost envelope (no stamp needed). To say thank-you we will send you a £5 voucher. at your new address. Plea below as we may like to a Understanding Society in | | Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in Understanding Society in the future. If possible, | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| | | please provide their mobile number. | |
| PID: FF_PID | New Address: | Name: | |
| MOVING FROM | | Mobile: | |
| Add1 | Home Phone: | Name: | |
| Add2 | (inc STD code) | Mobile: | |
| Add3 | Postcode: | Name: | |
| Add4 | Mobile: | Mobile: | |
| Add5 | E-mail address: | Name: | |
| Postcode Date of move: | | Mobile: | |









WHO'S USING THE STUDY?



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Charities & think tanks

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Policy makers

Policy makers can make better decisions based on you answering the survey questions every year and this could change laws.



Moving home? Take us with you.

www.understandingsociety.ac.uk contact@understandingsociety.ac.uk

Stable contact letter



| Date// | |
|----------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Dear | |
| project called <i>Understanding Society</i> last year. The stud | participated in an important research y is concerned with how things change over time, and we e, to see how their lives have changed or stayed the same. |
| the event of any change in their circumstances, and w current address and telephone number, wherever the | son named above. They gave us your name as a contact in we would be most grateful if you would let us know their by are living now. You can call us on Freephone 0800 252 For complete and return the reply slip below in the Freepost |
| part is entirely voluntary, though we very much hope to | er you are not committing them to be interviewed. Taking a achieve an interview with everybody who has taken part of people's experiences. Once we have their new details, a part. |
| If you have any questions about the study, please visit ${\bf w}$ Freephone number above. | www.understandingsociety.ac.uk or call us using the |
| Thank you for your help. | |
| Yours sincerely, | Michaela Benzeval |
| Your Interviewer Understanding Society * | Professor Michaela Benzeval Director, Understanding Society |
| Please complete this reply slip using BLOCK CAPITALS Name: Address: | |
| Postcode: Telephone: Serial: | Person number: |
| | |

Please turn over

| <i>y</i> |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Please return the completed reply slip in the enclosed Freepost envelope – you don't need a stamp if you post it in the UK. |
| If you have any queries about this reply slip, or about <i>Understanding Society,</i> please call Freephone 0800 252 853 or email contact@understandingsociety.ac.uk |
| Thank you. |
| |
| |

Tracing letter



| Date// | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| Dear | |
| This time last year we interviewed your household for <i>Und</i> things change or stay the same over time – your participat looks like today and how it is gradually changing. | - , |
| We would very much like to interview you and your house address your household was interviewed at last year and f w number without your permission, but did agree to forward | ound that you now live elsewhere. I spoke to the vho did not wish to give your new address or telephone |
| We would be most grateful if you would let us know your or are living now. You can call us on Freephone 0800 252 853 complete and return the reply slip below in the Freepost e | current address and telephone number, wherever you , email us at contact@understandingsociety.ac.uk or |
| By giving us your name, address and telephone number you have confirmed your new details, an interviewer will owilling, a convenient time for an interview can then be arre | ontact you and invite you to take part. If you are |
| The study is being conducted by researchers from the Univ If you have any questions about the study, or would prefer participants' website at www.understandingsociety.ac.uk | not to be contacted again, please visit the special |
| Thank you in advance for your help. | |
| Yours sincerely, | Michaela Benzeval |
| Your interviewer | Professor Michaela Benzeval |
| Understanding Society | Director, Understanding Society |
| Please complete this reply slip using BLOCK CAPITALS | |
| Name: | |
| Address: | |
| | |
| | <u></u> |
| Postcode: | |
| Telephone: | |
| Serial: | Person number: Please turn over |

| <i>y</i> |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Please return the completed reply slip in the enclosed Freepost envelope – you don't need a stamp if you post it in the UK. |
| If you have any queries about this reply slip, or about <i>Understanding Society</i> , please call Freephone 0800 252 853 or email contact@understandingsociety.ac.uk |
| Thank you. |
| |

Youth Self-completion letter



Add1

Add2

Add3

Add4

Add5

Postcode



Contact us:

Participant helpline: 0800 252 853 Web: www.understandingsociety.ac.uk Email: contact@understandingsociety.ac.uk

Date

Salutation

Dear Michael Smith,

Thank you ever so much for your recent participation in *Understanding Society*. At the end of the interview we mentioned that there is a short self-completion questionnaire that we would like «Child name» to complete.

We would be grateful if you could look through the blank questionnaire and, if you are happy to do so, give it to «Child_name». When «Child_name» has completed the questionnaire, they can put it into the envelope enclosed and it can be posted back to us, free of charge.

As you know one of the really important features of the survey is that everyone's answers are completely confidential. This really helps us get responses from people that are completely truthful and accurate and makes the survey one of the best in the world. This applies to all the adults who take part but also all the children, so we ask all parents/guardians to allow their children to complete the questionnaire in private. We hope you understand why this is so important, but if you have any questions, don't hesitate to contact us.

As a token of our appreciation, I have enclosed a £5 gift-card for «Child_name» which has been activated and is ready to use.

If you have any questions at all about *Understanding Society* and your involvement in it, please contact us using the number below. Do also check our special participants' website where you can read some early findings, send us a message or just find out more information about *Understanding Society:* www.understandingsociety.ac.uk/participants.

Yours faithfully,

Postcode

Michaela Benzeval

Professor Michaela Benzeval – Director, Understanding Society Institute for Social and Economic Research, University of Essex

Letter 23

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Mobile: _

Date of move: __









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Policy makers

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www.understandingsociety.ac.uk contact@understandingsociety.ac.uk