

Ipsos MORI/J27885  
1-5

LIVING IN WALES  
2007  
Questionnaire

**FINAL  
QUESTIONNAIRE  
(05 April 2007)**



Byw yng Nghymru  
Living in Wales

Would you like the interview to be conducted in English or Welsh?

	( )
English	1
Welsh	2

CHECK DATE AND TIME OF INTERVIEW

ENTER 8-DIGIT ADDRESS NUMBER AND CHECK DETAILS

**HOUSEHOLD**

TIMESTAMP

First of all, I would like to ask you some questions about the people in your household. By "your household", I mean the people living here who share a living or sitting room, or who share at least one meal a day with you.

ASK ALL

Q1. How many people are there living here – that includes yourself, any other adults and children?  
h2

1 2 3 4 5 6 7

Q2. Please can you tell me the names of each person in your household? This is used only to help me ask the following questions and is not used in the analysis of the survey data? TYPE IN NAME FOR EACH PERSON.

INTERVIEWER NOTE: THE RESPONDENT MUST BE ENTERED AS PERSON 1

1 2 3 4 5 6 7

SET HOUSEHOLD REFERENCE PERSON. INTERVIEWER, CONFIRM WHO THE HOUSEHOLD REFERENCE PERSON (HRP) IS.

**Can I just check, in whose name is this home owned or rented?** IF JOINTLY OWNED OR RENTED, THE HRP IS THE ONE WITH THE HIGHEST INCOME. IF INCOMES ARE EQUAL (OR SHARED) IT IS THE OLDEST HOUSEHOLDER. IN SHARED ACCOMMODATION (E.G. STUDENTS) CODE RESPONDENT AS HRP. CODE PERSON.

Q3. **Please could you tell me your/{name}'s age?**

(a) IF RESPONDENT UNABLE TO GIVE AGE OF ANY HOUSEHOLD MEMBER, ASK FOR ESTIMATE OR MAKE ESTIMATE YOURSELF AND RECORD AS ESTIMATE

Person no.	1	2	3	4	5	6	7
	( )	( )	( )	( )	( )	( )	( )
Age: respondent estimate							
Age: interviewer estimate							

p1X

Q3. **Please could you tell me your/{name}'s gender? SINGLE CODE ONLY**

Person no.	1	2	3	4	5	6	7
	( )	( )	( )	( )	( )	( )	( )
Male	1	1	1	1	1	1	1
Female	2	2	2	2	2	2	2

Q4. **What is {name}'s relationship to you/{name}? (i.e. {name} is your/{name}'s ...)**

p3a-o CAPI REPEAT FOR EACH HOUSEHOLD MEMBER. SINGLE CODE ONLY FOR EACH HOUSEHOLD MEMBER

Person no.	1	2	3	4	5	6	7
	( )	( )	( )	( )	( )	( )	( )
Spouse/civil partner	1	1	1	1	1	1	1
Cohabitee (unmarried partner)	2	2	2	2	2	2	2
Son/daughter (incl. adopted)	3	3	3	3	3	3	3
Step-son/daughter	4	4	4	4	4	4	4
Foster child	5	5	5	5	5	5	5
Son-in-law/daughter-in-law	6	6	6	6	6	6	6
Parent/guardian	7	7	7	7	7	7	7
Step-parent	8	8	8	8	8	8	8
Foster parent	9	9	9	9	9	9	9
Parent-in-law	10	10	10	10	10	10	10
Brother/sister (incl. adopted)	11	11	11	11	11	11	11
Step-brother/sister (incl. half brother/sister)	12	12	12	12	12	12	12
Foster brother/sister	13	13	13	13	13	13	13
Brother-in-law/sister-in-law	14	14	14	14	14	14	14
Grandchild	15	15	15	15	15	15	15
Grandparent	16	16	16	16	16	16	16
Other relative	17	17	17	17	17	17	17
Other non-relative (incl. lodgers)	18	18	18	18	18	18	18

GO TO Q6

GO TO Q5

ASK IF ANY LODGERS AND/OR UNRELATED PEOPLE IN HOUSEHOLD AT Q4 CODE 18

Q5. **Do/does you/{name}/they pay rent to you/this household? SINGLE CODE ONLY**

	( )
Yes	1
No	2
Don't know	3

ASK IF AGED 16 AND OVER AT Q3(a)

Q6. SHOWCARD A **Which statement on this card applies to you/{name}? SINGLE CODE**

p5 ONLY FOR EACH HOUSEHOLD MEMBER

	<b>Person no.</b>	1	2	3	4	5	6	7	
		( )	( )	( )	( )	( )	( )	( )	
A	Working full-time (30 hours a week or more)	1	1	1	1	1	1	1	GO TO Q8
B	Working part-time (less than 30 hours a week)	2	2	2	2	2	2	2	GO TO Q7
C	Government Training Scheme	3	3	3	3	3	3	3	
D	Long-term sick/disabled	4	4	4	4	4	4	4	
E	Registered unemployed	5	5	5	5	5	5	5	
F	Not registered unemployed, but seeking work	6	6	6	6	6	6	6	
G	At home/not seeking work	7	7	7	7	7	7	7	
H	Fully retired (including retired early)	8	8	8	8	8	8	8	GO TO Q8
I	Full-time student	9	9	9	9	9	9	9	
	Other (Write in)	10	10	10	10	10	10	10	
	Refused	11	11	11	11	11	11	11	
	Don't know	12	12	12	12	12	12	12	( )

ASK EACH IF PART-TIME WORKER AT Q6 CODE 2

Q7. SHOWCARD B **How many hours do/does you/{name} normally work each week**

p6 **(excluding paid overtime)? SINGLE CODE ONLY FOR EACH HOUSEHOLD MEMBER**

	<b>Person no.</b>	1	2	3	4	5	6	7	
		( )	( )	( )	( )	( )	( )	( )	
A	Up to 16 hours	1	1	1	1	1	1	1	
B	16-29 hours	2	2	2	2	2	2	2	
	Don't know	3	3	3	3	3	3	3	( )

ASK ALL

Q8. SHOWCARD C From this card, which of these groups do you/does {name} belong to?  
 p7 Just read out the letter that applies. SINGLE CODE ONLY FOR EACH HOUSEHOLD MEMBER

Person no.		1	2	3	4	5	6	7
		( )	( )	( )	( )	( )	( )	( )
OT1	A	<b>White:</b> British		1	1	1	1	1
	B	Irish		2	2	2	2	2
	C	Any other White background (write in)		3	3	3	3	3
OT2	D	<b>Mixed:</b> White and Black		4	4	4	4	4
	E	White and Asian		5	5	5	5	5
	F	Any other mixed background (write in)		6	6	6	6	6
OT3	G	<b>Asian or Asian British:</b> Indian		7	7	7	7	7
	H	Pakistani		8	8	8	8	8
	I	Bangladeshi		9	9	9	9	9
	J	Any other Asian background (write in)		10	10	10	10	10
OT4	K	<b>Black or Black British:</b> Caribbean		11	11	11	11	11
	L	African		12	12	12	12	12
	M	Any other Black background (write in)		13	13	13	13	13
OT5	N	<b>Chinese or other ethnic groups:</b> Chinese		14	14	14	14	14
	O	Any other ethnic group (write in)		15	15	15	15	15
		None of these		16	16	16	16	16
	Refused		17	17	17	17	17	

Q9. SHOWCARD D From this card, what do you consider to be... national identity? Please  
 p8a-h choose as many or as few as apply. MULTICODE OK

Person no.		1	2	3	4	5	6	7
		( )	( )	( )	( )	( )	( )	( )
OT	A	Welsh		1	1	1	1	1
	B	English		2	2	2	2	2
	C	Scottish		3	3	3	3	3
	D	Irish		4	4	4	4	4
	E	British		5	5	5	5	5
		Other		6	6	6	6	6
		Don't know		7	7	7	7	7
		Refused		8	8	8	8	8

REL1. SHOWCARD E **What is... religion?** SINGLE CODE ONLY FOR EACH HOUSEHOLD MEMBER

Person no.		1	2	3	4	5	6	7
		( )	( )	( )	( )	( )	( )	( )
A	None	1	1	1	1	1	1	1
B	Buddhist	2	2	2	2	2	2	2
C	Christian (including Church of England, Catholic, Protestant, Church in Wales and all other Christian denominations)	3	3	3	3	3	3	3
D	Hindu	4	4	4	4	4	4	4
E	Jewish	5	5	5	5	5	5	5
F	Muslim	6	6	6	6	6	6	6
G	Sikh	7	7	7	7	7	7	7
OT	Other (write in)	8	8	8	8	8	8	8
	Don't know	9	9	9	9	9	9	9
	Refused	10	10	10	10	10	10	10

TIMESTAMP

ASK IF ANY HOUSEHOLD MEMBERS ARE AGED 3 YRS OR OVER AT Q3a

Q10a. **Can you tell me whether or not each person in your household can speak Welsh?** SINGLE CODE ONLY FOR EACH HOUSEHOLD MEMBER

		Yes	No	Don't know
		( )	( )	( )
	Person 1	1	2	3
	Person 2	1	2	3
	Person 3	1	2	3
	Person 4	1	2	3
	Etc.			

ASK ALL

**At various points in the survey I would like to ask you some questions about Public Services. By "Public Services", I mean those provided in Wales by the NHS, through your local council, by Further Education providers, at dental practices and by train operators.**

WEL1 SHOWCARD F **Now thinking about the contact you have with Welsh public services, or the information you receive from them, what language would you prefer this to be in?** SINGLE CODE ONLY.

A	English Only	( )
B	Welsh Only	1
C	English AND Welsh (BILINGUAL)	2
D	EITHER English OR Welsh	3
E	Other (write in)	4
		5

Q19. **Can I just check, were you born in Wales?** SINGLE CODE ONLY

		( )
	Yes	1 GO TO Q30
	No	2 GO TO Q20
	Don't know	3 GO TO Q30

IF NOT BORN IN WALES AT Q19 CODE 2

Q20. **What age were you when you came to live in Wales permanently?** NOTE: IF AGED UNDER 1, CODE AS 1

( )

WRITE IN AGE	( )
1	1
Refused	2
Don't know	3

( )

## YOUR HOME

TIMESTAMP

Now I would like to ask you about your accommodation.

Q30 **How many bedrooms do you have, including bedsitting rooms and any spare bedrooms, but excluding any rooms occupied by boarders/lodgers?** ENTER NUMBER. NINE OR MORE, CODE 9.

Q31 **Do you have a kitchen that is a SEPARATE room in which you prepare and cook food?** IF IT IS A KITCHEN-DINER CODE NO SINGLE CODE ONLY

Yes	1	GO TO Q32
No	2	GO TO Q33

ASK IF YES

Q32 **Is the narrowest side of the kitchen at least 6.5 feet (2 metres) wide from wall to wall?** SINGLE CODE ONLY

Yes	1
No	2

ASK ALL

Q33 **What other rooms do you have?** ENTER NUMBER AGAINST EACH TYPE OF ROOM. EXCLUDE HALLS/PASSAGES. DO NOT INCLUDE ROOMS ALREADY COUNTED ABOVE.

Kitchen (in addition to the one already mentioned)	
Kitchen-diner	
Other room for cooking	
Living or dining rooms (incl. conservatory if used all year)	
Combined living room/bedroom	
Bathroom with WC	
Bathroom without WC	
Separate WC	
Study/Office	
Other (incl. cellars, utility, shower room, attics)	

Q34 (a) **Do you share any of the rooms in your accommodation with other households?**  
 h19int SINGLE CODE ONLY

		( )	
	Yes	1	GO TO Q34B
	No	2	GO TO 'DWELLING TYPE'

ASK IF 'YES' AT Q34a CODE 1

Q34.(b) **Which of these rooms do you share?** MULTICODE OK  
 h19a-j

		( )	
	Kitchen	1	
	Kitchen-diner	2	
	Other room for cooking	3	
	Living or dining rooms (incl. conservatory used all year)	4	
	Combined living room and bedroom	5	
	Bathroom with WC	6	
	Bathroom without WC	7	
	Separate WC	8	
	Study or Office	9	
	Other (incl. cellars, utility, shower room, attics)	10	( )

Q35 **Do any of the households you share with pay rent to you/your household?** SINGLE CODE ONLY  
 h20

		( )	
	Yes	1	
	No	2	( )

CODE FOR ALL INTERVIEWER CODE DWELLING TYPE. SINGLE CODE ONLY

		( )	
	House	1	
	Flat	2	
	Bungalow	3	
	Maisonette	4	( )

INTERVIEWER CODE AGE OF DWELLING. SINGLE CODE ONLY

		( )	
	Before 1919	1	
	1919-1944	2	
	1945-1964	3	
	After 1964	4	( )

# DISABILITY

TIMESTAMP

Now I would like to ask you about disabilities and long-term illnesses.

ASK ALL

Q44. Do you or does anyone in your household have any long-term illness or disability or infirmity? By long-term illness, I mean anything that has troubled you or them over a period of time or that is likely to affect you or them over a period of time? SINGLE

p10

CODE ONLY FOR EACH HOUSEHOLD MEMBER

Person no:	1	2	3	4	5	6	7	
	( )	( )	( )	( )	( )	( )	( )	
Yes	1	1	1	1	1	1	1	GO TO Q45
No	2	2	2	2	2	2	2	GO TO Q51
Don't know	3	3	3	3	3	3	3	

ASK FOR EACH PERSON IN HOUSEHOLD WITH DISABILITY AT Q44 CODE 1

Q45. Does this illness or disability limit your/[name]their activities in any way? SINGLE

p11

CODE ONLY FOR EACH HOUSEHOLD MEMBER

Person no:	1	2	3	4	5	6	7	
	( )	( )	( )	( )	( )	( )	( )	
Yes	1	1	1	1	1	1	1	
No	2	2	2	2	2	2	2	
Don't know	3	3	3	3	3	3	3	( )

Q46. SHOWCARD G What type of disability or impairment do you/does [name]they have?

p12a-j

MULTICODE OK

Person no:	1	2	3	4	5	6	7	
	( )	( )	( )	( )	( )	( )	( )	
A Vision	1	1	1	1	1	1	1	
B Hearing	2	2	2	2	2	2	2	
C Learning difficulty	3	3	3	3	3	3	3	
D Mobility	4	4	4	4	4	4	4	
E Breathing (e.g. Asthma, Emphysema)	5	5	5	5	5	5	5	
F Neurological (e.g. Epilepsy, Alzheimer's, Stroke)	6	6	6	6	6	6	6	
G Mental Health (e.g. Depression, Anxiety, Schizophrenia)	7	7	7	7	7	7	7	
H Cardiovascular (e.g. Heart Problems)	8	8	8	8	8	8	8	
OT Other (write in)	9	9	9	9	9	9	9	
Don't know	10	10	10	10	10	10	10	( )

Q47. Are you/they registered as a disabled person or as vision impaired with the council or social services? SINGLE CODE ONLY FOR EACH HOUSEHOLD MEMBER

p13

Person no:	1	2	3	4	5	6	7	
	( )	( )	( )	( )	( )	( )	( )	
Yes	1	1	1	1	1	1	1	
No	2	2	2	2	2	2	2	
Don't know	3	3	3	3	3	3	3	( )



ASK ALL HOUSEHOLDS CONTAINING SOMEONE WITH A DISABILITY AT Q44 CODE 1  
 Q49.(a) SHOWCARD H Which, if any, of the adaptations on this card do you HAVE in your  
 h43a-ab home? MULTICODE OK

Q49.(b) SHOWCARD H AGAIN And which, if any, of these adaptations do you/they NEED as a  
 h44a-ab result of your/their disability? MULTICODE OK

		Have ( )	Need ( )
A	Ramp	1	1
B	Grab rail	2	2
C	Alterations for better access – joinery (doors/frames)	3	3
D	Electrical modifications	4	4
E	Additional heating	5	5
F	Entry phones	6	6
G	Individual alarm system	7	7
H	Hoist	8	8
I	Stairlift	9	9
J	Graduated floor shower	10	10
K	Low-level bath	11	11
L	Shower over bath	12	12
M	Shower replacing bath	13	13
N	New bath/shower room	14	14
O	Redesigned bathroom	15	15
P	Redesigned kitchen	16	16
Q	Relocation of bath or shower	17	17
R	Relocation of toilet	18	18
S	Other modification of bathroom/toilet	19	19
T	Other modification of kitchen	20	20
U	Extension to meet disabled person's needs	21	21
V	Toilet on living floor	22	22
W	Level thresholds	23	23
X	Alarm system modification	27	27
Y	Adaptation to doorbell or telephone (inc. installation of loop systems)	28	28
	Other (write in)	24	24
	None needed/provided	25	25
	Don't know	26	26

()

CHECK FOR EACH ITEM PROVIDED BUT NOT NEEDED AT Q49a AND NOT Q49b  
 Q50. You said that you HAVE a ... but you don't NEED it. Is this correct?

	( )
Correct, continue	1
Not correct, go back	2

()

ASK ALL

Q51 Is there anyone who has long-term physical or mental ill-health or disability, or  
 h45 problems related to old age, who you look after or give special help to, other than in a  
 professional capacity (for example, a sick or disabled relative)? CODE NO IF GIVES  
 FINANCIAL HELP ONLY. IF YES, PROBE FOR HOW MANY. SINGLE CODE ONLY

	( )	
Yes:		
One	1	
Two	2	GO TO 51A
Three or more	3	
No	4	GO TO MTCU1

()

ASK IF 'YES' AT Q51 CODES 1-3

Q51a {Does this person/Do any of these people} who you look after or give special help to  
h247 live in your household? IF YES, PROBE FOR HOW MANY. SINGLE CODE ONLY

( )

<b>Yes:</b>	
One	1
Two	2
Three or more	3
<b>No</b>	4

( )

Q52. SHOWCARD I What kinds of things do you usually do for this person or these people,  
h46a-j over and above what you would normally do? (OR IF THEY CARE FOR A CHILD) What  
kinds of things do you usually do for this child over and above what you would  
normally do for a child of his or her age? MULTICODE OK

( )

A	Personal care (e.g. dressing, bathing, washing, shaving, cutting nails, feeding, using the toilet)	1	
B	Physical help (e.g. with walking, getting up and down stairs, getting into and out of bed)	2	
C	Helping with paperwork or financial matters (e.g. writing letters, sending cards, filling in forms, dealing with bills, banking)	3	
D	Other practical help (e.g. preparing meals, doing his or her shopping, laundry, housework, gardening, decorating, household repairs, taking to doctor's or hospital)	4	GO TO Q53
E	Keeping him or her company (e.g. visiting, sitting with, reading to, talking to, playing cards or games)	5	
F	Taking him or her out (e.g. taking him or her out for a walk or drive, taking to see friends or relatives)	6	
G	Giving medicines (e.g. making sure he or she takes pills, giving injections, changing dressings)	7	
H	Keeping an eye on him or her to make sure he or she is alright	8	
OT	Other (write in)	9	
	None of these	10	GO TO MTCU1 ( )

ASK IF CODES 1-9 AT Q52

Q53. And how long, on average, would you say you usually spend in total doing these  
h47 things each week? SINGLE CODE ONLY

( )

Less than 20 hours	1	GO TO MTCU1
20 or more hours	2	GO TO CARE1
Don't know	3	GO TO MTCU1

TIMESTAMP

ASK IF 20 HOURS OR MORE AT Q53 CODE 2

CARE1. **Do you spend more than 12 hours per day caring for someone?** SINGLE CODE ONLY  
h156

		( )	
	Yes	1	GO TO CARE2
	No	2	GO TO MTCU1
	Don't know	3	

ASK IF 'YES' AT CARE1 CODE 1

CARE2. **Do you get respite support? By this I mean help with taking breaks from caring, for holidays etc.** SINGLE CODE ONLY  
h157

		( )	
	Yes	1	GO TO CARE3
	No	2	GO TO MTCU1
	Don't know	3	

ASK IF 'YES' AT CARE2 CODE 1

CARE3. **Who provides this support?** MULTICODE OK  
h158

a-g

		( )	
	Local authority	1	
	Voluntary organisation	2	
	Other organisation	3	
	Another person or relative	4	
	Don't know	5	

CARE4. **And is this support a service that is paid for by you or by the person you care for?** MULTICODE OK  
h159a-d

		( )	
	Myself	1	
	Person I care for	2	
	Not paid for	3	
	Don't know	4	

# PATIENT TRANSPORT SERVICE

## TIMESTAMP

I'd now like to ask you about patient transport services. By this, we mean non-emergency transport to routine NHS hospital appointments.

ASK ALL

MTCU1 **Have you used the patient transport service in Wales in the last 12 months?**  
h460 SINGLE CODE ONLY

	( )	
Yes	1	GO TO MTCU2
No	2	GO TO VOL2
Don't know	3	GO TO VOL2

ASK IF YES AT MTCU1 CODE 1

MTCU2 **SHOWCARD 1 How easy or difficult is it to obtain information about the patient transport service?** SINGLE CODE ONLY  
h461

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

MTCU3 **How did you find out information about the patient transport service?**  
h462a-l INTERVIEWER TO PROBE. MULTICODE OK

	( )
Not obtained information recently	1
Social Services	5
Word of mouth/ recommendation	9
Telephone	2
Letter	3
E-mail	4
Website	6
Leaflet	7
At my GP surgery	8
At my hospital	12
Other (write in)	10
Don't know / can't remember	11

MTCU4 **SHOWCARD 4 OVERALL, how satisfied or dissatisfied were you with the service you received from the patient transport service in the last 12 months?** SINGLE CODE ONLY  
h463

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

MTCU5  
h464a-c

**SHOWCARD 5 To what extent do you agree or disagree with each of the following statements about your experience of the patient transport service?**  
READ STATEMENTS. SINGLE CODE ONLY FOR EACH.

		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	No opinion/ N/A	
A	The staff were helpful	1	2	3	4	5	6	( )
B	I was treated with dignity and respect	1	2	3	4	5	6	( )
C	The time I had to wait for the patient transport service to take me to and from my most recent appointment was acceptable	1	2	3	4	5	6	( )

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN DIFFERENT LANGUAGES AT WEL1 CODE 3, 4 OR 5

MTCU6  
h465

**If there were a choice, in what language would you prefer to communicate with the patient transport service? SINGLE CODE ONLY.**

		( )	
	English Only	1	GO TO MTCU8
	Welsh Only	2	
	English AND Welsh (BILINGUAL)	3	GO TO MTCU7
	EITHER English OR Welsh	4	GO TO MTCU8
OT	Other (write in)	5	GO TO MTCU7

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN A LANGUAGE OTHER THAN ENGLISH AT WEL 1 CODE 2 OR AT MTCU6 CODES 2, 3 OR 5

MTCU7  
h466

**Were you able to use the language of your choice when you last contacted the patient transport service? SINGLE CODE ONLY.**

		( )
	Yes	1
	No	2
	Can't remember	3

ASK IF YES AT MTC1 CODE 1

MTCU8  
h467a-c

**Have you wanted to express positive views, complain, or both about the patient transport service within the last 12 months? MULTICODE OK**

**If yes, was it to express a positive view or to complain?**

		( )	
	Yes – positive view	1	GO TO MTCU9
	Yes – complain	2	GO TO MTCU10
	No	3	GO TO VOL2

ASK IF 'YES' AT MTCU8 CODE 1

MTCU9  
h468

**Did you express positive views? SINGLE CODE ONLY**

		( )	
	Yes	1	GO TO VOL2 OR MTCU10 IF CODE 2 AT MTCU8
	No	2	GO TO MTCU11

ASK IF 'YES' AT MTCU8 CODE 2

MTCU10  
h469a-c

**Did you complain? If you did, was that formally or informally? By formally, we mean comments or complaints made to the service or another official body or organisation, e.g. NHS trusts, councillor, ombudsman, Assembly Member or Member of Parliament.** MULTICODE OK

	( )	
Yes – complain via formal complaints procedure	1	GO TO MTCU13
Yes – complain informally	2	
No – did not complain	3	GO TO MTCU12

ASK IF 'NO' AT MTCU9 CODE 2

MTCU11  
h470a-h

**Please could you tell me why you did not express a positive view?** INTERVIEWER TO PROBE. MULTICODE OK

	( )	
Could not be bothered	1	GO TO VOL2 OR MTCU10 IF CODE 2 AT MTCU8
Didn't know who to contact	2	
Nervous/unsure	3	
Language problems	4	
Too bureaucratic / time consuming	5	
I intend to	6	
Other (write in)	7	
Don't know	8	

ASK IF 'NO' AT MTCU10 CODE 3

MTCU12  
h471a-n

**Please could you tell me why you did not complain?** INTERVIEWER TO PROBE. MULTICODE OK

	( )	
Would not do any good	1	GO TO VOL2
Could not be bothered	2	
Didn't know where to complain	3	
Didn't know how to complain	4	
Didn't know who to contact	5	
Not sure if complaint was justified	6	
Complained before and didn't do any good	7	
Nervous/unsure	8	
Afraid of recriminations	9	
Language problems	10	
Too bureaucratic / time consuming	11	
I intend to	12	
Other (write in)	13	
Don't know	14	

ASK IF COMPLAINED (CODES 1 AND 2 AT MTCU10)

MTCU13  
h472

**SHOWCARD 4 How satisfied or dissatisfied were you with the way your complaint was, or is being, handled?** SINGLE CODE ONLY  
INTERVIEWER NOTE:IF MORE THAN ONE, COMMENT ON THE MOST RECENT COMPLAINT

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

# VOLUNTEERING

## TIMESTAMP

Now I would like to ask you some questions about other activities you may be involved in (ADD IF EMPLOYED: outside your paid work)

ASK ALL

**VOL2** To which of the following types of groups have you given your services or time on a voluntary basis over the last three years? READ OUT A-B. SINGLE CODE ONLY FOR A AND B  
160a-b

		Yes ( )	No ( )
A	A voluntary or charitable organisation, local authority or other body	1	2
B	Friends, relatives or other members of the community	1	2

ASK IF EITHER CODED 'YES' AT VOL 2. IF BOTH CODED 2 AT VOL2 GO TO VOL9/14

**VOL3** And are you CURRENTLY giving your services or time on a voluntary basis to any of these groups? SINGLE CODE ONLY FOR A AND B  
h161a-b

		Yes ( )	No ( )
A	A voluntary or charitable organisation, local authority or other body	1	2
B	Friends, relatives or other members of the community	1	2

ASK IF HAVE VOLUNTEERED BUT NO LONGER DOING SO ('YES' CODE 1 TO EITHER AT VOL2 AND NEITHER CODED AT VOL3)

**VOL5** Can you tell me, are there any particular reasons why you are no longer giving your services or time? DO NOT PROMPT. MULTICODE OK  
163a-k

		( )	
	Caring came to an end	1	
	No expenses/fees paid	2	
	Needed to return to, or take up, paid work	3	
	Lack of time	4	
	Change of priorities	5	
	Did not enjoy it	6	
	Problems with CRB Disclosure	7	
	Not enough or suitable opportunities locally	8	GO TO VOL6
	I was no longer needed	9	
	Health reasons/ Old age	10	
	Distance / Moved from area	13	
OT	Other (write in)	11	
	Don't know	12	

ASK IF YES AT VOL2 CODE 1

VOL6 h164 **In the last three years, have you had any responsibilities in this or these organisation(s) such as being a committee member, raising funds, organising events or doing administrative or clerical work? SINGLE CODE ONLY**

	( )	
Yes	1	GO TO VOL7
No	2	

( )

ASK IF YES AT VOL2 CODE 1

VOL7 h165a-p **SHOWCARD J Which of these categories best describes the groups, clubs or organisations you've been involved with on a voluntary basis during the last three years? MULTICODE OK**

		( )
A	Children's education/schools	1
B	Youth/children's activities (outside school)	2
C	Education for adults	3
D	Sports/exercise (taking part, coaching or going to watch)	4
E	Religious	5
F	Political	6
G	Health, disability and social welfare	7
H	The elderly	8
I	Safety, First Aid	9
J	The environment, animals	10
K	Justice and Human Rights	11
L	Community or neighbourhood groups	12
M	Citizens' Groups	13
N	Hobbies/recreations/arts/social clubs	14
O	Trade Union activity	15
P	Friends, relatives or other members of the community	17
OT	Other (write in)	16

( )

ASK IF RESPONDENT IS EMPLOYED AT Q6 CODES 1 OR 2

VOL9 h167a-d **Some employers have schemes for employees to help with community projects, or voluntary or charity organisations, or to donate money. Does your current employer offer anything of this sort? IF YES, PROBE: Is this a scheme for helping or for donating money, or both? MULTICODE OK**

	( )	
Yes, scheme for helping	1	GO TO VOL10
Yes, scheme for donating money	2	
No	3	GO TO VOL12
Don't know	4	

( )

ASK IF YES AT VOL9 CODES 1 OR 2

VOL10 h168a-d **And can I just check, in the last 12 months, have you yourself participated in any activities of this sort that were encouraged by your employer? IF YES, PROBE: Is this as part of a scheme for helping or for donating money, or both? MULTICODE OK**

	( )
Yes, scheme for helping	1
Yes, scheme for donating money	2
No	3
Don't know	4

( )



VOL11 SHOWCARD K Which of the statements on this card best describes how your  
 h169a-h employer accounts for the time employees spend taking part in community projects  
 or helping voluntary organisations or charities? MULTICODE OK

		( )	
A	Flexitime to cover the hours spent	1	
B	Paid time off, up to a certain maximum	2	
C	Paid time off, with no maximum	3	
D	Time off in lieu to match the hours spent out of working hours	4	
E	Unpaid time off	5	
F	Do it in your own time	6	
OT	Other (write in)	7	
Don't know		8	( )

ASK IF YES AT VOL2 CODE 1

VOL12 OVERALL, about how often in the last 12 months have you spent time doing  
 h170 something to help groups, clubs or organisations? READ OUT. SINGLE CODE ONLY

		( )	
	At least once a week	1	
	Less than once a week but at least once a month	2	GO TO VOL 13/14
	Less than once a month	3	
	Don't know	4	( )

ASK IF YES AT VOL3 CODE 1

VOL13 Can you say approximately how many hours you have spent helping groups, clubs or  
 h171 organisations in the past four weeks? SINGLE CODE ONLY

		( )	
	None	1	
	Up to an hour	2	
	More than 1 but no more than 2 hours	3	
	More than 2 but no more than 3 hours	4	
	More than 3 but no more than 4 hours	5	
	More than 4 but no more than 5 hours	6	
	5-10 hours	7	
	11-15 hours	8	
	16-20 hours	9	
	21-25 hours	10	
	26-30 hours	11	
	31-35 hours	12	
	More than 35 hours	13	
	Don't know	14	( )

ASK ALL

VOL14 Do you ever feel that you would like to spend more time helping groups, clubs or  
 h172 organisations? SINGLE CODE ONLY

		( )	
	Yes	1	GO TO VOL15
	No	2	GO TO MTCM1
	Don't know	3	( )

ASK IF 'YES' AT VOL14 CODE 1

VOL15 SHOWCARD L Which of these, if any, might make you likely to get (more) involved in  
 h173a-m future? MULTICODE OK

		( )
A	If someone asked me directly to get involved	1
B	If my family or friends got involved with me	2
C	If someone who was already involved was there to help me get started	3
D	If more information was available about things I could do	4
E	If I knew I could get my expenses paid	5
F	If someone could provide transport when I needed it	6
G	If I could do it from home	7
H	If I knew it would help me improve my skills or get qualifications	8
I	If I knew it would benefit me in my career or improve my job prospects	9
J	If my health was better	13
K	If I had more time	14
	Other (write in)	10
	None of these	11
	Don't know	12

( )

# DENTAL PRACTICES

TIMESTAMP

I'd now like to ask you about dental practices in Wales. This includes both private and NHS treatment, but does not include any services you may have received from a dental hospital or orthodontist.

ASK ALL  
MTCM1  
h473

**Have you contacted a dental practice in Wales in the last 12 months (in person or by any other means) either to arrange an appointment or to obtain information for you or for another member of your household? SINGLE CODE ONLY**

	( )	
Yes	1	GO TO MTCM3
No	2	GO TO MTCM2
Don't know/Can't remember	3	GO TO Q74

ASK IF 'NO' AT MTCM1 CODE 2

MTCM2  
h474a-k

**Please could you tell me why not? INTERVIEWER TO PROBE. MULTICODE OK**

	( )	
Could not obtain information to contact a Dental Practice	1	GO TO Q74
Someone else made arrangements for me	2	
In the process of finding one	3	
I normally go to the Dental Hospital/ A&E	4	
It's too expensive	5	
Scared of/ don't like dentists	6	
Difficult to get to or from a dentist	7	
Difficult to get an NHS dentist	8	
Difficult to get an appointment	9	
No need	10	
Other (write in)	11	

OT

IF YES AT MTCM1 CODE 1

MTCM3  
h475

**Was this as an NHS or a private patient? SINGLE CODE ONLY**

INTERVIEWER NOTE: IF THEY HAVE CONTACTED MORE THAN ONE DENTAL PRACTICE, ASK ABOUT THEIR MOST RECENT EXPERIENCE

	( )
NHS	1
Private	2
A combination of both	3
Don't know	4

ASK IF 'YES' AT MTCM1 CODE 1

MTCM6  
h476a-o

**How did you find out information about your dental practice?** INTERVIEWER TO PROBE. MULTICODE OK

INTERVIEWER NOTE: IF THEY HAVE CONTACTED MORE THAN ONE DENTAL PRACTICE, ASK ABOUT THEIR MOST RECENT EXPERIENCE

	( )
Not obtained information recently	1
Went in person	5
Word of mouth/ recommendation	9
Telephone	2
Letter	3
E-mail	4
Website	6
Practice leaflet	7
From Dentist/Dental nurse	11
Local Health Board	15
NHS Direct	12
Newspaper/ Local paper	8
TV/Radio	10
Other (write in)	13
Don't know / can't remember	14

MTCM7  
h477

**SHOWCARD 1 How easy or difficult is it to obtain information about dental practices in your area? This can include information about hours, contact details, services provided and location.** SINGLE CODE ONLY

INTERVIEWER NOTE: IF THEY HAVE CONTACTED MORE THAN ONE DENTAL PRACTICE, ASK ABOUT THEIR MOST RECENT EXPERIENCE

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

MTCM8  
h478

**SHOWCARD 4 OVERALL, how satisfied or dissatisfied were you with the service you received when you last contacted a dental practice? This should not include attending appointments, but WILL usually be your contact with the receptionist, or whoever was your first point of contact.** SINGLE CODE ONLY

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

MTCM9  
h479

**Have you attended an appointment, either by prior arrangement or by other means, with a dental care professional at a dental practice in the last 12 months within normal surgery hours? {Please include an appointment where you were accompanying a child you care for}**

IF YES **Was your latest appointment as a private or NHS patient?**

INTERVIEWER NOTE: BY DENTAL CARE PROFESSIONAL WE MEAN DENTISTS, HYGIENISTS, DENTAL NURSES, DENTAL THERAPISTS AND DENTAL HEALTH EDUCATORS AND OTHER SPECIALIST STAFF ATTACHED TO THE SURGERY. SINGLE CODE ONLY

Yes – Private	1	GO TO MTCM11
Yes – NHS	2	GO TO MTCM11
Yes - Both	3	GO TO MTCM11
Yes – not sure whether NHS or Private	4	GO TO MTCM11
No	5	GO TO MTCM10
Don't know	6	GO TO MTCM10

ONLY ASK IF NOT ATTENDED AN APPOINTMENT WITH A DENTAL CARE PROFESSIONAL AT YOUR DENTAL PRACTICE IN THE LAST 12 MONTHS MTCM9 CODES 5 OR 6

MTCM10 **Please could you tell me why not?** INTERVIEWER TO PROBE. MULTICODE OK  
h480a-k

	( )	
No need	1	
Could not get an appointment	2	
Could not book a convenient appointment	3	
Was given advice over the telephone	4	
Appointment time not arrived yet	7	
Used NHS Direct instead	5	GO TO Q74
Went to Accident and Emergency instead	6	
Went to emergency dental service instead	7	
Went to GP's surgery instead	8	
Scared of/ don't like dentists	9	
Other (write in)	10	

IF YES AT MTCM9 CODES 1-4

MTCM11 **SHOWCARD 1 How easy or difficult was it to get an appointment with a health care professional at a dental practice at a time convenient to you?** SINGLE CODE ONLY  
h481

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

MTCM12 **SHOWCARD 1 AGAIN How easy or difficult was it to get to and from the dental practice?** SINGLE CODE ONLY  
h482

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

MTCM13 h483 SHOWCARD 4 **OVERALL, how satisfied or dissatisfied were you with the service you received during your last appointment at the dental practice?** SINGLE CODE ONLY

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

MTCM14 h484a-f SHOWCARD 5 **To what extent do you agree or disagree with each of the following statements about your experience of the dental practice?** READ STATEMENTS. SINGLE CODE ONLY FOR EACH.

		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	No opinion /N/A	( )
A	The reception staff were helpful	1	2	3	4	5	6	( )
B	The reception staff treated me with dignity and respect	1	2	3	4	5	6	( )
C	The dental care professional was helpful	1	2	3	4	5	6	( )
D	The dental care professional treated me with dignity and respect	1	2	3	4	5	6	( )
E	I have been able to get appointment times that suit my circumstances	1	2	3	4	5	6	( )
F	I was involved as much as I wanted to be in decisions about my/their care and treatment	1	2	3	4	5	6	( )

MTCM15 h485 SHOWCARD 4 **OVERALL, how satisfied or dissatisfied have you been with the time you have had to wait for appointments with a dental care professional?** SINGLE CODE ONLY

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN DIFFERENT LANGUAGES AT WEL1 CODE 3, 4 OR 5

MTCM16 h486 **If there were a choice, in what language would you prefer to communicate with your dental practice?** SINGLE CODE ONLY.

	( )	
English Only	1	GO TO MTCM19
Welsh Only	2	
English AND Welsh (BILINGUAL)	3	GO TO MTCM17
EITHER English OR Welsh	4	GO TO MTCM19
Other (write in)	5	GO TO MTCM17

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN A LANGUAGE OTHER THAN ENGLISH AT WEL 1 CODE 2 OR AT MTCM16 CODES 2, 3 OR 5

MTCM17 h487 **Were you able to use the language of your choice when you last attended an appointment at the dental practice?** SINGLE CODE ONLY.

	( )
Yes	1
No	2
Can't remember	3

MTCM18 h488 **Were you able to use the language of your choice when you last had contact with the dental practice?** SINGLE CODE ONLY.

	( )
Yes	1
No	2
Can't remember	3

ASK THOSE WHO HAVE ATTENDED A DENTAL APPOINTMENT IN THE LAST 12 MONTHS: MTCM9 CODES 1-4

MTCM19 h489a-c **Have you wanted to express positive views, complain, or both about the dental practice facilities or its staff within the last 12 months?** MULTICODE OK  
If yes, was it to express a positive view or to complain?

	( )	
Yes – positive view	1	GO TO MTCM20
Yes – complain	2	GO TO MTCM21
No	3	GO TO Q74

ASK IF 'YES' AT MTCM19 CODE 1

MTCM20 h490 **Did you express positive views?** SINGLE CODE ONLY

	( )	
Yes	1	GO TO Q74 OR MTCM21 IF CODE 2 AT MTCM19
No	2	GO TO MTCM22

ASK IF 'YES' AT MTCM19 CODE 2

MTCM21 h491a-c **Did you complain? If you did, was that formally or informally? By formally, we mean comments or complaints made to the service or another official body or organisation, e.g. to the nominated person to deal with complaints at your dental practice, the general dental council, the local health board, councillor, ombudsman, MP.** MULTICODE OK

	( )	
Yes – complain via formal complaints procedure	1	GO TO MTCM24
Yes – complain informally	2	
No – did not complain	3	GO TO MTCM23

ASK IF 'NO' AT MTCM20 CODE 2

MTCM22 h492a-h **Please could you tell me why you did not express a positive view?** INTERVIEWER TO PROBE. MULTICODE OK

	( )	
Could not be bothered	1	
Didn't know who to contact	2	
Nervous/unsure	3	
Language problems	4	
Too bureaucratic / time consuming	5	GO TO Q74 OR MTCM21 IF CODE 2 AT MTCM19
I intend to	6	
Other (write in)	7	
Don't know	8	

ASK IF 'NO' AT MTCM21 CODE 3

MTCM23  
h493a-n

**Please could you tell me why you did not complain?** INTERVIEWER TO PROBE.  
MULTICODE OK

	( )	
Would not do any good	1	
Could not be bothered	2	
Didn't know where to complain	3	
Didn't know how to complain	4	
Didn't know who to contact	5	
Not sure if complaint was justified	6	
Complained before and didn't do any good	7	
Nervous/unsure	8	GO TO Q74
Afraid of recriminations	9	
Language problems	10	
Too bureaucratic / time consuming	11	
I intend to	12	
Other (write in)	13	
Don't know	14	

ASK IF COMPLAINED (CODES 1 AND 2 AT MTCM21)

MTCM24  
h494

**SHOWCARD 4 How satisfied or dissatisfied were you with the way your complaint was, or is being, handled?** SINGLE CODE ONLY  
INTERVIEWER NOTE:IF MORE THAN ONE, COMMENT ON THE MOST RECENT COMPLAINT

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6



Now I would like to ask you about your home and the area where you live.

ASK ALL

Q74. What do you LIKE most about living in this neighbourhood? What else? DO NOT PROMPT. PROBE AND CODE BELOW. MULTICODE OK

h69a-ae

()

<b>People:</b>	
Friendly people or neighbours	1
Sense of community	2
Close to family	3
The area is Welsh Speaking or Multilingual	4
<b>Environment:</b>	
Well-maintained or clean or tidy	5
Safe or secure or lack of crime	6
Quiet	7
Nice countryside	8
Close to work	9
Good standard of housing	10
Low levels of traffic congestion	11
Close to motorways or main roads	12
Calm roads or lack of speeding traffic	13
Good / healthy environment	27
<b>Facilities:</b>	
Good or close to shops	14
Good or close to public transport	15
Facilities for children	16
Facilities for teenagers	17
Schools	18
Close to park or open spaces	19
Car parking	20
Good or close leisure facilities	21
Good or close to religious amenities	30
Good or close to Doctor / hospital	31
<b>Other</b> (Write in)	22
Location	29
Always lived here / It's home	28
Affordable	26
Everything	23
Nothing	24
Don't know	25

OT

()

**Q75. And what do you DISLIKE most about living in this neighbourhood? What else? DO NOT PROMPT. PROBE AND CODE BELOW. MULTICODE OK**

h70a-ai

( )

<b>People:</b>	
People or neighbours	1
No sense of community	2
Far away from family	3
There are language barriers	4
Immigrants / non nationals	27
<b>Environment:</b>	
Not well-maintained, dirty or litter	5
Children or young people hanging around	6
Drug users or pushers	7
Not safe or secure or lot of crime	8
Noisy or not peaceful	9
Isolated	10
Poor standard of housing	11
High levels of traffic congestion	12
Far away from motorways or main roads	13
Dangerous roads or speeding traffic	14
Poor / no street lighting	35
Geography / weather	33
<b>Facilities:</b>	
No or poor shops	15
Poor public transport	16
No or poor facilities for children	17
No or poor facilities for teenagers	18
Poor schools	19
Far away from parks or open spaces	20
Car parking	21
Poor leisure facilities	22
Poor access to / insufficient medical service	29
Ineffective council	28
<b>Other (write in)</b>	23
Few employment opportunities	30
Not affordable / costs	31
Not enough police	34
Animals	32
Everything	24
Nothing	25
Don't know	26

OT

( )

And now I would like to ask you about travel and any transport you might use.

ASK IF EMPLOYED FULL-TIME OR PART-TIME AT Q6 CODES 1 OR 2

Q76. **About how far do you have to travel to your usual place of work?** SINGLE CODE ONLY

h71

	( )
Work at, or from home/live at work	1
Varies – no usual place of work	2
Under 1 mile	3
At least 1 but under 3 miles	4
At least 3 but under 5 miles	5
At least 5 but under 10 miles	6
At least 10 but under 25 miles	7
25 miles or more	8
Don't know	9

( )

Q77. **How do you usually travel to work?** SINGLE CODE ONLY. IF MORE THAN ONE MODE, PROBE FOR MAIN ONE

h72

	( )	
Work mainly from or at home	1	
Train	2	GO TO TP1
Bus, minibus or coach	3	
Motor cycle, scooter or moped	4	GO TO Q78
Car or van	5	
Taxi	6	
Bicycle	7	
On foot	8	GO TO TP1
Other (write in)	9	

OT

ASK IF MOTORCYCLE OR CAR/VAN AT Q77 CODES 4 OR 5

Q78. **Do you usually drive yourself or do you travel as a passenger?** SINGLE CODE ONLY

h73

	( )
Drive myself	1
Passenger	2
Varies	3

( )

TIMESTAMP

ASK ALL

TP1 **About how long would it take you to walk from here to the NEAREST bus stop? I am interested in the nearest one even if it isn't the main one you use.**

h190

INTERVIEWER: IF RESPONDENT GIVES A RANGE THAT DOESN'T FIT WITHIN THE RANGES BELOW, USE THE LOWEST POINT OF THE RANGE, E.G. FOR "25-30 MINUTES" CODE "14-26 MINUTES". SINGLE CODE ONLY

	( )	
3 minutes or less	1	
4-6 minutes	2	GO TO TP2
7-13 minutes	3	
14-26 minutes	4	
27-43 minutes	5	GO TO TP5
44 minutes or longer	6	
Don't know	7	

( )

ASK IF AT TP1 CODES 1-3

TP2 **How often would you be able to get a bus from that bus stop during the day?** IF  
h191 VARIES, TAKE WEEKDAY OFF-PEAK FREQUENCY. SINGLE CODE ONLY

	( )	
Less than once a day	1	
At least once a day but less than once an hour	2	GO TO TP3
At least once an hour but less than every half hour	3	
At least once every half hour but less than every 15 minutes	4	GO TO TP5
At least once every 15 minutes	5	
Don't know	6	( )

ASK IF AT TP2 CODES 1-2

TP3 **Do you have the use of a car for activities such as visiting local shops or going to the doctor?** SINGLE CODE ONLY  
h192

	( )	
Yes	1	GO TO TP5
No	2	GO TO TP4 ( )

ASK IF 'NO' AT TP3 CODE 2. ROTATE ORDER

TP4 **What mode of transport do you use to get to...?**  
h193a-h READ OUT (a)-(c). MULTICODE OK

	IF EMPLOYED		
	(a) Local shops	(b) Doctor	(c) Your job
Lifts from friends or relatives	( ) 1	( ) 1	( ) 1
Community transport	2	2	2
Bus	7	7	7
Taxi	3	3	3
Walk	4	4	4
Bike	7	7	7
Don't go	5	5	5
OT Other (write in)	6	6	6

ASK ALL. ROTATE ORDER

TP5. **Which of the following have you done in the last seven days?** READ OUT (a) TO (d).  
h197- ROTATE ORDER. MULTICODE OK  
h201

	( )	
(c) Used a bicycle	3	
(d) Walked more than a kilometre (about half a mile)	4	GO TO TP6
(a) Travelled by bus	1	
(b) Travelled by train	2	
None of these	5	GO TO TP9 ( )

ASK FOR EACH DONE AT TP5

TP6 **What was the purpose of your most recent journey for each of the following... READ OUT (a) to (d)? DO NOT PROMPT. MULTICODE OK FOR EACH**

h202-5  
a-h

	(a) by Bus ( )	(b) by Train ( )	(c) by Bicycle ( )	(d) on foot ( )
Getting to or from work/ business	1	1	1	1
Getting to or from school or college	2	2	2	2
To get to leisure activity	3	3	3	3
Exercise or pleasure	4	4	4	4
Shopping	5	5	5	5
Medical reasons	8	8	8	8
Other (write in)	6	6	6	6
Can't remember	7	7	7	7

OT

()

ASK ALL THOSE WHO HAVE TRAVELLED BY BUS AND/OR TRAIN IN THE LAST 7 DAYS AT TP5 CODES 1 AND/OR 2. ROTATE ORDER

TP7 **How frequently do you usually travel by ...? READ OUT (a) AND (b). SINGLE CODE ONLY FOR EACH**

h206-7

	(a) Bus ( )	(b) Train ( )
Every day	1	1
Every week day	2	2
Once or twice a week	3	3
Less than once a week	4	4

()

ASK THOSE WHO HAVE TRAVELLED BY BUS IN THE LAST SEVEN DAYS AT TP5 CODE 1

TP8 **SHOWCARD 2 Thinking of the last bus journey you made, how good or poor were the following aspects of your journey? READ OUT (a) TO (e). ROTATE ORDER. SINGLE CODE ONLY FOR EACH.**

h208-12

	Very good	Fairly good	Neither good nor poor	Fairly poor	Very poor	No opinion /N/A	
(a) <b>The information available (e.g. timetables)</b>	1	2	3	4	5	6	( )
(b) <b>The condition of the vehicle</b>	1	2	3	4	5	6	( )
(c) <b>The attitude of the driver</b>	1	2	3	4	5	6	( )
(d) <b>The punctuality of the service</b>	1	2	3	4	5	6	( )
(e) <b>Ease of boarding</b>	1	2	3	4	5	6	( )

ASK THOSE WHO HAVE NOT USED A BUS OR TRAIN IN THE LAST SEVEN DAYS (NOT CODE 1 OR 2 AT TP5)

TP9 **What are the main reasons that you have not used public transport in the last seven days?** MULTICODE OK

h213a-w

	( )
Takes too long	1
Inconvenient	2
No direct route	3
Use my own car/ get lifts	4
Need a car for or at work	5
Too expensive	6
Work unsocial or unusual hours	7
Public transport is unreliable	8
Lack of service	9
Too infrequent	10
Health reasons	11
Difficult access or on & off steps/Disability	12
Too much to carry or awkward	13
Uncomfortable	14
No need	15
Prefer to walk	16
Prefer to cycle	23
Dislike waiting	17
Long walk to bus-stop	18
Live centrally or within walking distance	19
Safety	21
Have been away	22
Other (write in)	20

( )

ASK ALL

TP10. **Do you have a bus pass that gives you free travel (i.e. a concessionary bus pass)?**

h214

SINGLE CODE ONLY

	( )	
Yes	1	GO TO TP11
No	2	GO TO MTCP1
Don't know	3	

( )

ASK IF 'YES' AT TP10 CODE 1

TP11. **Have you used it in the past seven days?** SINGLE CODE ONLY

h215

	( )	
Yes	1	GO TO TP12
No	2	GO TO TP13

( )

ASK IF 'YES' AT TP11 CODE 1

TP12. **What was the main purpose of your most recent journey using the bus pass?**

h216

SINGLE CODE OK

	( )
Getting to or from work	1
Getting to or from school or college	2
To get to a leisure activity	3
Shopping	4
Medical reasons	7
Other (write in)	5
Don't know/can't remember	6

OT

ASK IF 'YES' AT TP10 CODE 1

TP13 SHOWCARD 5 To what extent do you agree or disagree with each of the following statements about having a concessionary bus pass? READ STATEMENTS A-D. ROTATE ORDER. SINGLE CODE ONLY FOR EACH.

		A Strongly agree	B Tend to agree	C Neither agree nor dis- agree	D Tend to disagree	E Strongly disagree	No opinion	
c	<b>It has made me feel more independent</b>	1	2	3	4	5	6	()
d	<b>It has got me out of the house more</b>	1	2	3	4	5	6	()
a	<b>It has made me use the buses more frequently</b>	1	2	3	4	5	6	()
b	<b>It has made me make longer bus journeys</b>	1	2	3	4	5	6	()

# TRAIN SERVICE

TIMESTAMP

**I would now like to ask you about passenger train services that start or end their journeys in Wales.**

INTERVIEWER NOTE: THIS DOES NOT INCLUDE INDEPENDENT RAIL COMPANIES THAT ORGANISE SHORT TRAIN JOURNEYS AS TOURIST ATTRACTIONS SUCH AS THE FFESTINIOG OR LLANGOLLEN RAILWAY OR THE SNOWDONIA MOUNTAIN RAILWAY.

ASK ALL

MTCP1

h495

**Have you used the train service in Wales in the last 12 months?**

SINGLE CODE ONLY

	( )	
Yes	1	GO TO MTCP3
No	2	GO TO MTCP2

ASK IF 'NO' AT MTCP1 CODE 2

MTCP2

h496a-y

**Please could you tell me why you haven't used a train service in Wales within the last 12 months?** INTERVIEWER TO PROBE. MULTICODE OK

	( )	
Use my own car	1	
No need	2	
Takes too long	3	
Inconvenient	4	
No direct route	5	
Need a car for, or at, work	6	
Too expensive	7	
Work unsocial or unusual hours	8	
Trains are unreliable	9	GO TO EQ1
Lack of service	10	
Too infrequent	11	
Health reasons	12	
Difficult access on and/or off	13	
Too much to carry or awkward	14	
Uncomfortable	15	
Prefer to walk	16	
Prefer to cycle	17	
Train station is too far	18	
Live centrally or within walking distance	19	
Prefer to use the bus	20	
Need to use other form of transport to get to the train station	21	
Fear of crime / unsafe	22	
Dislike waiting	23	
Nearest train station is in England	25	
OT Other (write in)	24	

ASK IF 'YES' AT MTCP1 CODE 1

MTCP3

h497

**How often do you use the train service in Wales?** SINGLE CODE ONLY

	( )
More than once a week	1
About once a week	2
About once a month	3
At least once every 6 months	4
At least once a year	5
Less often than once a year	6
Don't know	7



MTCP4  
h498

**SHOWCARD 1 How easy or difficult is it to obtain information about train services in Wales? SINGLE CODE ONLY**

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

MTCP5  
h499a-i

**SHOWCARD M Which of the following sources, if any, did you use to obtain information on train services in Wales? MULTICODE OK**

	( )
A Train operating company	1
B Traveline	2
C Timetable at train station	3
D Train station staff	4
E National Rail Enquiries	5
F Train Times	6
G www.thetrainline.com	7
OT Other (write in)	8
None of these	9

MTCP6  
h500a-o

**How did you find out information about train services in Wales? INTERVIEWER TO PROBE. MULTICODE OK**

	( )
Not obtained information recently	1
Went in person	5
Telephone	2
Mobile Phone (i.e. text service and/or WAP)	3
E-mail	4
Website	6
Leaflet	7
Newspaper/ Local Paper	8
TV / Radio	10
Word of Mouth	9
Train station	11
Libraries	12
Other Information Centres	13
OT Other (write in)	14
Don't know/ can't remember	15

MTCP7  
h501

**SHOWCARD 1 How easy or difficult is it to get to and from your nearest train station in Wales? SINGLE CODE ONLY**

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

MTCP8  
h502

**SHOWCARD 4 OVERALL, how satisfied or dissatisfied are you with the train service in Wales? SINGLE CODE ONLY**

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

MTCP9  
h503a-d

**SHOWCARD 5 To what extent do you agree or disagree with each of the following statements about your OVERALL experience of the train service in Wales? READ STATEMENTS. SINGLE CODE ONLY FOR EACH.**

		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	No opinion /N/A	( )
A	The staff are helpful	1	2	3	4	5	6	( )
B	I am treated with dignity and respect	1	2	3	4	5	6	( )
C	I am able to travel at times that suit my circumstances	1	2	3	4	5	6	( )
D	The trains run on time	1	2	3	4	5	6	( )

ONLY ASK IF THEY SAID THEY PREFER TO RECEIVE SERVICES IN DIFFERENT LANGUAGES AT WEL1 CODE 3, 4 OR 5

MTCP10  
h504

**If there were a choice, in what language would you prefer to communicate with the train information services for your area? SINGLE CODE ONLY.**

		( )	
	English Only	1	GO TO MTCP12
	Welsh Only	2	GO TO MTCP11
	English AND Welsh (BILINGUAL)	3	
	EITHER English OR Welsh	4	GO TO MTCP12
OT	Other (write in)	5	GO TO MTCP11

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN A LANGUAGE OTHER THAN ENGLISH AT WEL 1 CODE 2 OR AT MTCP10 CODES 2, 3 OR 5

MTCP11  
h505

**Were you able to use the language of your choice when you last contacted the train information services for your area? SINGLE CODE ONLY.**

	( )
Yes	1
No	2
Can't remember	3

ASK IF MTCP1 CODE 1

MTCP12  
h506a-c

**Have you wanted to express positive views, complain or both about the train service in Wales within the last 12 months? MULTICODE OK**  
**If yes, was it to express a positive view or to complain?**

	( )
Yes – positive view	1 GO TO MTCP13
Yes – complain	2 GO TO MTCP14
No	3 GO TO EQ1

ASK IF 'YES' AT MTCP12 CODE 1

MTCP13 **Did you express positive views? SINGLE CODE ONLY**  
h507

	( )	
Yes	1	GO TO EQ1 OR MTCP14 IF CODE 2 AT MTCP12
No	2	GO TO MTCP15

ASK IF 'YES' AT MTCP12 CODE 2

MTCP14 **Did you complain? If you did, was that formally or informally? By formally, we mean comments or complaints made to the service or another official body or organisation, e.g. Passenger Focus, councillor, ombudsman, Assembly Member or Member of Parliament. MULTICODE OK**  
h508a-c

	( )	
Yes – complain via formal complaints procedure	1	GO TO MTCP17
Yes – complain informally	2	
No – did not complain	3	GO TO MTCP16

ASK IF 'NO' AT MTCP13 CODE 2

MTCP15 **Please could you tell me why you did not express a positive view? INTERVIEWER TO PROBE. MULTICODE OK**  
h509a-h

	( )	
Could not be bothered	1	
Didn't know who to contact	2	
Nervous/unsure	3	
Language problems	4	
Too bureaucratic / time consuming	5	GO TO EQ1 OR MTCP14 IF CODE 2 AT MTCP12
I intend to	6	
Other (write in)	7	
Don't know	8	

ASK IF 'NO' AT MTCP14 CODE 3

MTCP16 **Please could you tell me why you did not complain? INTERVIEWER TO PROBE. MULTICODE OK**  
h510a-n

	( )	
Would not do any good	1	
Could not be bothered	2	
Didn't know where to complain	3	
Didn't know how to complain	4	
Didn't know who to contact	5	
Not sure if complaint was justified	6	
Complained before and didn't do any good	7	GO TO EQ1
Nervous/unsure	8	
Afraid of recriminations	9	
Language problems	10	
Too bureaucratic / time consuming	11	
I intend to	12	
Other (write in)	13	
Don't know	14	

ASK IF COMPLAINED AT MTCP14 CODES 1 AND 2

MTCP17 SHOWCARD 4 **How satisfied or dissatisfied were you with the way your complaint was, or is being, handled?** SINGLE CODE ONLY

h511

INTERVIEWER NOTE:IF MORE THAN ONE, COMMENT ON THE MOST RECENT COMPLAINT

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

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# EQUALITIES

Now I would like to ask you some questions about living in a country like Wales, where there are people from a variety of different backgrounds.

ASK ALL. ASK I IF AGREE TO C (CODES 1 OR 2)

EQ1 SHOWCARD 5 AGAIN **To what extent do you agree or disagree with each of the following statements...?** READ STATEMENTS IN THE ORDER GIVEN. SINGLE CODE ONLY FOR EACH.  
h222-h228

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	No opinion	
a) <b>This neighbourhood is a place where people from different backgrounds can live together harmoniously</b>	1	2	3	4	5	6	( )
b) <b>It is better for a country if there are a variety of different cultures</b>	1	2	3	4	5	6	( )
c) <b>To be truly Welsh, you have to be white</b>	1	2	3	4	5	6	( )
d) <b>It is better for a country if almost everyone shares the same customs and traditions</b>	1	2	3	4	5	6	( )
e) <b>On the whole, Muslims who live in Wales make a positive contribution to society</b>	1	2	3	4	5	6	( )
f) <b>I would have no objection to a gypsy/traveller site being located near to my home</b>	1	2	3	4	5	6	( )
g) <b>It would not matter to me if one of my close relatives married someone from a different ethnic background</b>	1	2	3	4	5	6	( )
h) <b>If a country wants to reduce tensions it should stop immigration</b>	1	2	3	4	5	6	( )

SHOWCARD 5 AGAIN. ASK IF 'STRONGLY AGREE' CODE 1 OR 'TEND TO AGREE' CODE 2 AT EQ1 C

EQ1a i) <b>To be truly British, you have to be white</b>	1	2	3	4	5	6	( )
--	---	---	---	---	---	---	-----

ASK ALL

EQ2 **In the last five years, have you suffered any form of discrimination, harassment or victimisation?** SINGLE CODE ONLY  
h230

	( )	
Yes	1	GO TO EQ3
No	2	GO TO ENV2
Don't know	3	( )

ASK IF 'YES' AT EQ2 CODE 1

EQ3 **What do you think was the reason for this discrimination, harassment or victimisation?**

h231a- DO NOT PROMPT. MULTICODE OK

p

		( )	
	Gender	1	
	Age	2	
	Race	3	
	Religion	4	
	Disability	5	
	Colour	6	
	Where I live/postcode	7	
	Language	8	
	Sexual orientation	9	
	Alcohol / Drugs related	12	
	Anti-social behaviour	13	
	Jealousy	14	
	Neighbour problem / common dispute	15	
	Ignorance	16	
OT	Other (write in)	10	
	Don't know	11	( )

EQ4 **Have you reported any such incidents in the last five years? SINGLE CODE ONLY**

h232

		( )	
	Yes	1	GO TO EQ5
	No	2	GO TO ENV2
	Don't know/can't remember	3	( )

ASK IF 'YES' AT EQ4 CODE 1

EQ5 **Who did you report the incident(s) to? DO NOT PROMPT. MULTICODE OK**

h233a-p

		( )	
	Local authority/council	1	
	Landlord	2	
	The Police	3	
	Your employer/Someone at work	4	
	Commission for Racial Equality	5	
	Race Equalities Council	6	
	Citizens Advice Bureau	7	
	Disability Rights Group	8	
	Disability Rights Commission	9	
	Religious leader	10	
	Community leader	11	
	Equal Rights Commission	12	
	Housing Association	15	
	Solicitors	16	
	Other (write in)	13	
	Don't know/can't remember	14	( )

EQ6 **SHOWCARD 1 How easy or difficult did you find reporting the incident(s)? SINGLE CODE ONLY**

h234

		( )	
	Very easy	1	
	Fairly easy	2	
	Fairly difficult	3	
	Very difficult	4	
	Don't know/can't remember	5	( )

EQ7 SHOWCARD 4 **How satisfied or dissatisfied were you with the way the complaint was handled?** SINGLE CODE ONLY

h235

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
Don't know/can't remember	6

( )

EQ8 SHOWCARD 4 AGAIN **How satisfied or dissatisfied were you with the outcome of your complaint?** SINGLE CODE ONLY

h236

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
Don't know/can't remember	6

( )

TIMESTAMP

## ENVIRONMENT

**Now I would like to ask you a question about the environment.**

ASK ALL

ENV2 SHOWCARD N **Which of the activities listed on this card have you and your household done in the last 12 months, if any?** MULTICODE OK

h238a-k

	( )
A Deliberately used public transport, walked or cycled to avoid using a car	1
B Cut down on use of a car for short journeys	2
C Recycled paper, glass, plastics or cans, using Local Authority collection service	3
D Recycled paper, glass, plastics or cans, using a recycling centre	4
E Made compost from kitchen waste	5
F Cut down the amount of electricity or gas used in your household	6
G Done things to reduce use of water in your household	7
H Done things to encourage wildlife in your garden	8
I Bought goods because they are made from recycled materials	9
J Bought goods because they use less energy	10
None of these	11

( )

# STREET CLEANING SERVICE

TIMESTAMP

I'd now like to ask you about street cleaning. By this, we mean the local authority service that removes litter, graffiti, chewing gum, dog foul, fly tipping or abandoned vehicles on public roads and streets, but excludes your Local Authority waste collection service.

ASK ALL  
MTCR1  
h512

**SHOWCARD 4 How satisfied or dissatisfied are you with your Local Authority street cleaning service? SINGLE CODE ONLY**

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

MTCR2  
h513

**Have you contacted anyone about street cleaning services in the last 12 months? SINGLE CODE ONLY**

	( )	
Yes	1	GO TO MTCR4
No	2	GO TO MTCR3

ASK IF 'NO' AT MTCR2 CODE 2

MTCR3  
h514a-g

**Please could you tell me why not? INTERVIEWER TO PROBE. MULTICODE OK**

	( )
No need	1
Haven't got time	2
Too difficult to contact	3
Didn't know who to contact	4
Poor experience in past	5
Opening times not convenient	6
Other (write in)	7

GO TO MTCR7

OT

ASK IF 'YES' AT MTCR2 CODE 1

MTCR4  
h515

**SHOWCARD 1 How easy or difficult is it to obtain information about street cleaning services? SINGLE CODE ONLY**

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6



MTCR5  
h516a-n

**How did you find out information about street cleaning services? INTERVIEWER TO PROBE. MULTICODE OK**

	( )
Not obtained information recently	1
Went in person	5
Word of mouth	9
Telephone	2
Letter	3
E-mail	4
Personal contact with council staff	11
Council website	6
Environment Agency - National fly tipping Hotline	12
Newspaper / Local Paper	8
TV/ Radio	10
Leaflets	7
Other (write in)	13
Don't know/ Can't remember	14

OT

ASK IF 'YES' AT MTCR2 CODE 1

MTCR6  
h517a-c

**SHOWCARD 5 To what extent do you agree or disagree with each of the following statements about your experience of your Local Authority street cleaning service?**

READ STATEMENTS. SINGLE CODE ONLY FOR EACH.

		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	No opinion /N/A	( )
A	The staff were helpful	1	2	3	4	5	6	( )
B	I was treated with dignity and respect	1	2	3	4	5	6	( )
C	The time I had to wait for the service was acceptable to me	1	2	3	4	5	6	( )

ASK ALL

MTCR7  
h518a-c

**Have you wanted to express positive views, complain or both about street cleaning services within the last 12 months? MULTICODE OK**

**If yes, was this to express a positive view or to complain?**

	( )	
Yes – positive view	1	GO TO MTCR8
Yes – complain	2	GO TO MTCR9
No	3	GO TO MTCQ4

ASK IF 'YES' AT MTCR7 CODE 1

MTCR8  
h519

**Did you express positive views? SINGLE CODE ONLY**

	( )	
Yes	1	GO TO MTCQ4 OR MTCR9 IF CODE 2 AT MTCR7
No	2	GO TO MTCR11

ASK IF 'YES' AT MTCR7 CODE 2

MTCR9  
h520a-c

**Did you complain? If you did, was that formally or informally? By formally, we mean comments or complaints made to the service or another official body or organisation, e.g. to your Local Authority, councillor, ombudsman, Assembly Member or Member of Parliament.** MULTICODE OK

	( )	
Yes – complain via formal complaints procedure	1	GO TO MTCR13
Yes – complain informally	2	
No – did not complain	3	GO TO MTCR12

ASK IF 'NO' AT MTCR8 CODE 2

MTCR11  
h521a-h

**Please could you tell me why you did not express a positive view?** INTERVIEWER TO PROBE. MULTICODE OK

	( )	
Could not be bothered	1	
Didn't know who to contact	2	
Nervous/unsure	3	
Language problems	4	
Too bureaucratic / time consuming	5	GO TO MTCQ4
I intend to	6	
Other (write in)	7	
Don't know	8	

OT

ASK IF 'NO' AT MTCR9 CODE 3

MTCR12  
h522a-n

**Please could you tell me why you did not complain?** INTERVIEWER TO PROBE. MULTICODE OK

	( )	
Would not do any good	1	
Could not be bothered	2	
Didn't know where to complain	3	
Didn't know how to complain	4	
Didn't know who to contact	5	
Not sure if complaint was justified	6	
Complained before and didn't do any good	7	GO TO MTCQ4
Nervous/unsure	8	
Afraid of recriminations	9	
Language problems	10	
Too bureaucratic / time consuming	11	
I intend to	12	
Other (write in)	13	
Don't know	14	

OT

ASK IF COMPLAINED CODES 1 AND 2 AT MTCR9

MTCR13  
h523

**SHOWCARD 4 How satisfied or dissatisfied were you with the way your complaint was, or is being, handled?** SINGLE CODE ONLY

INTERVIEWER NOTE: IF MORE THAN ONE, COMMENT ON THE MOST RECENT COMPLAINT

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

# LIBRARY SERVICES

TIMESTAMP

ASK ALL

**I'd now like to ask you about your public library service.**

ASK ALL

MTCQ4

h527a-k

**Other than lending books, what services are you aware of that Local Authority libraries provide? DO NOT PROMPT. PROBE. MULTICODE OK**

	None	()	
		1	
	Lending CDs	2	
	Lending DVDs/Videos	3	
	Free internet access	4	
	Use of a photocopier	5	
	IT/Computer facilities	6	GO TO MTCQ1
	Newspapers/magazines to read	7	
	Online services available from home	8	
	Mobile Library	9	
	Housebound services	10	
OT	Other (write in)	11	

MTCQ1

h524

**Now thinking about all types of Local Authority library services, including library services provided in public library buildings, on-line library services, mobile libraries or housebound services, have you USED or contacted the public library service in Wales in the last 12 months? SINGLE CODE ONLY**

INTERVIEWER NOTE: HOUSEBOUND SERVICES IS A SERVICE WHERE THE ELDERLY OR THOSE WITH DISABILITIES (I.E THOSE WHO ARE HOUSEBOUND) CAN ORDER BOOKS/CDS/DVDS ETC FROM THEIR LOCAL LIBRARY SERVICE WHICH WILL THEN BE DELIVERED TO THEM.

	Yes	()	
		1	GO TO MTCQ2
	No	2	GO TO MTCQ3

ASK IF 'YES' AT MTCQ1 CODE 1

MTCQ2

h525a-i

**Why did you use or contact your Public Library Service? INTERVIEWER TO PROBE. MULTICODE OK**

	()	
Borrow books	1	
Borrow CDs	2	
Borrow DVDs/Videos	3	
Use the internet	4	
Use the photocopier	5	GO TO MTCQ5
Study	6	
Ask for information or advice	7	
Read newspaper/magazine	8	
Other (write in)	9	

ASK IF 'NO' AT MTCQ1 CODE 2

MTCQ3 **Please could you tell me why not?** INTERVIEWER TO PROBE. MULTICODE OK  
h526a-u

Too busy/don't have time	1
Prefer to buy books	2
Not interested in anything in libraries	3
Use the internet at home or work instead	4
There are not enough libraries / inconvenient to get to	5
Inconvenient opening hours	6
Use libraries at work/college/school instead	7
Not into books/other interests	8
No need to use	9
Just haven't got round to joining	10
Have enough books at home	11
Don't know where a library is located	12
Parking is a problem	13
Member of my household uses a library on my behalf	14
Health problems	15
Use other libraries	16
Can't read very fast	17
Borrow books from friends/relatives	18
Just moved to area	19
Don't know	20
Other (write in)	21

GO TO INT 1

ASK IF CODE 1 'YES' AT MTCQ1'

MTCQ5 **How often do you use your library service?** SINGLE CODE ONLY  
h528

	( )
More than once a week	1
About once a week	2
About once a month	3
About once every 6 months	4
About once a year	5
Less often than once a year	6
Don't know	7

MTCQ6  
h529

SHOWCARD 1 **How easy or difficult is it to obtain information about the services  
your library offers?** SINGLE CODE ONLY

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

MTCQ7  
h530a-l

**How did you find out information about your library service? INTERVIEWER TO PROBE. MULTICODE OK**

	( )
Not obtained information recently	1
Went in person	5
Word of mouth/recommendation	9
Telephone	2
Letter	3
E-mail	4
Website	6
Leaflet	7
Newspaper/ Local paper	8
TV/Radio	10
Other (write in)	11
Don't know	12

OT

MTCQ8  
h531

**SHOWCARD 4 OVERALL, how satisfied or dissatisfied are you with your library service? SINGLE CODE ONLY**

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

MTCQ9  
h532

**SHOWCARD 1 OVERALL, how easy or difficult is it to get to and from your nearest library? SINGLE CODE ONLY**

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

MTCQ10  
h533

**SHOWCARD 1 OVERALL, how easy or difficult is it to access a library service by means other than going in person to a fixed library building e.g. Internet access, by telephone, using mobile library, using housebound services? SINGLE CODE ONLY**

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

MTCQ11  
h534a-c

**SHOWCARD 5 To what extent do you agree or disagree with each of the following statements about your experience of your library service?**  
READ STATEMENTS. SINGLE CODE ONLY FOR EACH.

		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	No opinion /N/A	( )
A	Where I have come into contact with staff, they have been helpful	1	2	3	4	5	6	( )
B	Where I have come into contact with staff, I was treated with dignity and respect	1	2	3	4	5	6	( )
C	I have been able to use a library service at times that suit my circumstances	1	2	3	4	5	6	( )

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN DIFFERENT LANGUAGES AT WEL1 CODE 3, 4 OR 5

MTCQ12 **If there were a choice, in what language would you prefer to communicate with your Library Service?** SINGLE CODE ONLY.

h535

		( )	
	English Only	1	GO TO MTCQ14
	Welsh Only	2	
	English AND Welsh (BILINGUAL)	3	GO TO MTCQ13
	EITHER English OR Welsh	4	GO TO MTCQ14
OT	Other (write in)	5	GO TO MTCQ13

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN A LANGUAGE OTHER THAN ENGLISH AT WEL 1 CODE 2 OR AT MTCQ12 CODES 2, 3 OR 5

MTCQ13 **Were you able to use the language of your choice when you last contacted your Library Service?** SINGLE CODE ONLY.

h536

		( )
	Yes	1
	No	2
	Can't remember	3

MTCQ14 **Have you wanted to express positive views, complain or both about your library service within the last 12 months?** MULTICODE OK  
**If yes, was this to express positive views or to complain?**

h537a-c

		( )	
	Yes – express positive views	1	GO TO MTCQ15
	Yes – complain	2	GO TO MTCQ16
	No	3	GO TO INT1

ASK IF 'YES' AT MTCQ14 CODE 1

MTCQ15 **Did you express positive views?** SINGLE CODE ONLY

h538

		( )	
	Yes	1	GO TO INT1 OR MTCQ16 IF CODE 2 AT MTCQ14
	No	2	GO TO MTCQ17

ASK IF 'YES' AT MTCQ14 CODE 2

MTCQ16  
h539a-c

**Did you complain? If you did, was that formally or informally? By formally, we mean comments or complaints made to the service or another official body or organisation, e.g. local authority, councillor, ombudsman, Assembly Member or Member of Parliament.** MULTICODE OK

	( )	
Yes – complain via formal complaints procedure	1	GO TO MTCQ19
Yes – complain informally	2	
No – did not complain	3	GO TO MTCQ18

ASK IF 'NO' AT MTCQ15 CODE 2

MTCQ17  
h540a-h

**Please could you tell me why you did not express a positive view?** INTERVIEWER TO PROBE. MULTICODE OK

	( )	
Could not be bothered	1	GO TO INT1 OR MTCQ16 IF CODE 2 AT MTCQ14
Didn't know who to contact	2	
Nervous/unsure	3	
Language problems	4	
Too bureaucratic / time consuming	5	
I intend to	6	
Other (write in)	7	
Don't know	8	

ASK IF 'NO' AT MTCQ16 CODE 3

MTCQ18  
h541a-n

**Please could you tell me why you did not complain?** INTERVIEWER TO PROBE. MULTICODE OK

	( )	
Would not do any good	1	GO TO INT1
Could not be bothered	2	
Didn't know where to complain	3	
Didn't know how to complain	4	
Didn't know who to contact	5	
Not sure if complaint was justified	6	
Complained before and didn't do any good	7	
Nervous/unsure	8	
Afraid of recriminations	9	
Language problems	10	
Too bureaucratic / time consuming	11	
I intend to	12	
Other (write in)	13	
Don't know	14	

ASK IF COMPLAINED AT MTCQ16 CODES 1 AND 2

MTCQ19  
h542

**SHOWCARD 4 How satisfied or dissatisfied were you with the way your complaint was, or is being, handled?** SINGLE CODE ONLY  
INTERVIEWER NOTE: IF MORE THAN ONE, COMMENT ON THE MOST RECENT COMPLAINT

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

# INTERNET USAGE

TIMESTAMP

I'd now like to ask you about computers and internet use.

ASK ALL

INT1. **Can you first of all tell me whether or not your household has a personal computer at home? This could be a desktop or laptop and it could be for private or business use.** SINGLE CODE ONLY  
h543

		( )	
Yes	1	GO TO INT3	
No	2	GO TO INT2	( )

IF NO AT INT1 CODE 2

INT2. **Why do you not have a computer at home?** MULTICODE OK  
h544a-j

		( )	
No interest or don't need a computer	1		
Too expensive	2		
Use computer at work	3		
Use computer at the library	4		
Use computer at ICT Centre	5		
Use computer at Internet café	6	GO TO INT5	
Use computer at school or college	7		
Use a friend's or relative's computer	8		
Use a computer elsewhere (not listed above)	9		
Other (write in)	10		( )

IF YES TO INT1

INT3. **How many computers are there in your household?** SINGLE CODE ONLY  
h545

		( )
One	1	
Two	2	
Three	3	
Four+	4	( )

IF YES TO INT1

INT4. **On average, how often would you say that you personally use this/these computer/s?** SINGLE CODE ONLY  
h546

		( )
Everyday	1	
Several times a week	2	
Once or twice a month	3	
Less often than once a month	4	
Never	5	( )

ASK ALL

INT5. **Can I just check, how often do you use a computer outside of the home?** SINGLE CODE ONLY  
h547

		( )
Everyday	1	
Several times a week	2	
Once or twice a month	3	
Less often than once a month	4	
Never	5	( )



ASK ALL

INT6. **How would you describe your knowledge of computers?** READ OUT. SINGLE CODE ONLY  
h548

INTERVIEWER NOTE: THIS QUESTION IS REFERRING TO SOFTWARE PACKAGES AND GENERALLY USING A COMPUTER – NOT HOW A COMPUTER WORKS

	( )	
Never use them or know nothing	1	
A beginner	2	
Quite knowledgeable	3	
Knowledgeable, but still need occasional help	4	
Advanced	5	( )

ASK ALL

Q71. **Does your household have access to the internet at home?** SINGLE CODE ONLY  
h66

	( )	
Yes	1	GO TO Q72
No	2	GO TO CA1
Don't know	3	( )

ASK IF 'YES' AT Q71 CODE 1

Q72. **Is your access to the internet via a broadband connection? Broadband gives a high-speed connection to the internet that enables users to be on the telephone and the internet at the same time and on the same line.** SINGLE CODE ONLY  
h67

	( )	
Yes	1	GO TO INT7
No	2	GO TO CA1
Don't know	3	( )

IF YES AT Q72

INT7 **SHOWCARD O Internet Service Providers now offer Broadband at various different connection speeds. Can you tell me what the speed of your connection is? If known, this is the connection you actually get, not necessarily the connection speed you bought.**  
h549

SINGLE CODE ONLY

INTERVIEWER NOTE - KBPS/MBPS=KILOBYTES/MEGABYTES PER SECOND

	( )
128 kbps	1
256 kbps	2
512 kbps	3
600 kbps	4
1 Mbps	5
2 Mbps	6
4 Mbps	7
8 Mbps	8
Other	9
Don't know	10

IF YES AT Q72

INT8 **Through which technology type do you receive your broadband connection from your service provider? Is it through ....?** READ OUT. SINGLE CODE ONLY  
h550

	( )
Telephone	1
Cable	2
Satellite	3
Wireless	4
Don't know	5

ASK ABOUT ALL AGED 10 OR OVER

CA1. SHOWCARD P **How often does... access the internet, whether at home, work or elsewhere?** ASK FOR EACH PERSON AGED 10 OR OVER. SINGLE CODE ONLY FOR EACH PERSON AGED 10 OR OVER

Person no.		1	2	3	4	5	6	7	
		( )	( )	( )	( )	( )	( )	( )	( )
A	On most days	0	0	0	0	0	0	0	
B	At least once a week	1	1	1	1	1	1	1	
C	Less often than once a week	2	2	2	2	2	2	2	
D	Never	3	3	3	3	3	3	3	
Don't know		4	4	4	4	4	4	4	( )

ASK FOR EACH PERSON AGED 10 OR OVER WHO USES THE INTERNET AT CA1

CA2. SHOWCARD P AGAIN **And how often does... access the internet, whether at home, work or elsewhere, via a broadband connection?** SINGLE CODE ONLY FOR EACH PERSON AGED 10 OR OVER

Person no.		1	2	3	4	5	6	7	
		( )	( )	( )	( )	( )	( )	( )	( )
A	On most days	0	0	0	0	0	0	0	
B	At least once a week	1	1	1	1	1	1	1	
C	Less often than once a week	2	2	2	2	2	2	2	
D	Never	3	3	3	3	3	3	3	
Don't know		4	4	4	4	4	4	4	( )

ASK IF RESPONDENT CODED "NEVER" AT CA1

CA2b **Have you ever accessed the internet?** SINGLE CODE ONLY

		( )	
Yes	1	GO TO CA3	
No	2	GO TO MTCN1	( )

ASK IF RESPONDENT HAS EVER ACCESSED THE INTERNET AT CA1 CODES 0, 1 OR 2 OR 'YES' AT CA2b CODE 1.

CA3. **Have you ever used the internet to get information about, or to contact, a public sector organisation? By "public sector organisation", I mean organisations such as the local council, the Welsh Assembly or a Government department or agency?** SINGLE CODE ONLY

		( )	
Yes	1		
No	2		
Don't know/can't remember	3		( )

CA4. **And have you ever contacted a local councillor, a member of the Welsh Assembly or an MP using e-mail or via a website?** SINGLE CODE ONLY

Yes	1		
No	2		
Don't know/can't remember	3		( )

CA5. **Within the last three months, have you accessed the website of a private company?** SINGLE CODE ONLY

		( )	
Yes	1	GO TO CA6	
No	2	GO TO MTCN1	
Don't know/can't remember	3		( )

ASK IF 'YES' AT CA5 CODE 1

CA6 **Within the last three months, have you ordered any goods on-line?**

h242 SINGLE CODE ONLY

		( )	
_____	Yes	1	
_____	No	2	
_____	Don't know/can't remember	3	( )

---

CA7 **Within the last three months, have you made a payment over the internet?**

h243 SINGLE CODE ONLY

		( )	
_____	Yes	1	
_____	No	2	
_____	Don't know/can't remember	3	( )

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# ACCIDENT & EMERGENCY

TIMESTAMP

I'd now like to ask you about accident and emergency services provided within NHS hospitals in Wales. For the purpose of these questions, please also consider minor injury clinics as an A&E department.

INTERVIEWER NOTE: MINOR INJURY CLINICS ARE FACILITIES WHERE PATIENTS WITH LESS SERIOUS INJURIES, SUCH AS SPRAINS, CUTS AND GRAZES, THAT DO NOT REQUIRE THE SERVICES OF A FULL ACCIDENT & EMERGENCY DEPARTMENT, CAN ACCESS WITHOUT AN APPOINTMENT. THE UNITS ARE OFTEN LED BY NURSES OR GPs.

ASK ALL

MTCN1 **Have you attended or accompanied someone to an accident and emergency department of an NHS hospital in Wales in the last 12 months?** MULTICODE OK  
h551a-e

	( )	
Yes - for me	1	
Yes – accompanied a child in my care / next of kin	2	GO TO MTCN2
Yes – accompanied someone else	3	
No	4	GO TO MTCT1
Don't know	5	

ASK IF HAS ATTENDED A&E IN LAST 12 MONTHS: MTCN1 CODE 1, 2 OR 3

MTCN2 **SHOWCARD 1 On your last visit, how easy or difficult was it to get to the Accident and Emergency department?** SINGLE CODE ONLY.  
h552

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

MTCN3 **SHOWCARD Q How did you travel to the Accident and Emergency department?** SINGLE CODE ONLY. IF MULTIPLE JOURNEYS/VISITS/HOSPITALS – THEN ASK ABOUT THE MOST RECENT EXPERIENCE  
h553

	( )
Ambulance	1
Own transport	2
Public transport	3
Other (write in)	4
Don't know	5

OT

MTCN4 **SHOWCARD 4 How satisfied or dissatisfied were you with the service you received from reception staff?** SINGLE CODE ONLY  
h554

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6
No contact with reception staff	7

MTCN5 SHOWCARD 4 **How satisfied or dissatisfied were you with the service you received from medical staff (e.g. ambulance staff, doctors, nurses, consultants etc)? SINGLE CODE ONLY**  
h555

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6
No contact with medical staff	7

IF CODED AS 1 OR 2 AT MTCN1 ASK MTCN6 A, B, C, D, E AND F – OTHERWISE ASK MTCN6 A, B, C, D AND E ONLY

MTCN6 SHOWCARD 5 **To what extent do you agree or disagree with each of the following statements about your overall experience?**  
h556a-f **READ STATEMENTS. SINGLE CODE ONLY FOR EACH.**

		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	No opinion/ N/A	( )
ONLY ASK A AND B IF THEY DID NOT TRAVEL TO A&E VIA AMBULANCE (CODE 1 AT MTCN3)								
A	The reception staff were helpful	1	2	3	4	5	6	( )
B	The reception staff treated me with dignity and respect	1	2	3	4	5	6	( )
C	The medical staff were helpful	1	2	3	4	5	6	( )
D	The medical treated me with dignity and respect	1	2	3	4	5	6	( )
E	The time I / they had to wait for services was acceptable	1	2	3	4	5	6	( )
DO NOT ASK F IF THEY ACCOMPANIED SOMEONE ELSE TO A&E (CODE 3 AT MTCN1)								
F	I was involved as much as I wanted to be in decisions about my/their care and treatment	1	2	3	4	5	6	( )

MTCN7 SHOWCARD 4 **OVERALL, how satisfied or dissatisfied were you with the Accident and Emergency service? SINGLE CODE ONLY**  
h557

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6
No contact with reception staff	7

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN DIFFERENT LANGUAGES  
CODE 3, 4 OR 5 AT WEL1

MTCN8 **If there were a choice, in what language would you prefer to communicate with hospital staff at the accident and emergency department? SINGLE CODE ONLY.**  
h558

	( )	
English Only	1	GO TO MTCN10
Welsh Only	2	
English AND Welsh (BILINGUAL)	3	GO TO MTCN9
EITHER English OR Welsh	4	GO TO MTCN10
OT Other (write in)	5	GO TO MTCN9

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN A LANGUAGE OTHER THAN ENGLISH AT WEL 1 CODE 2 OR AT MTCN8 CODES 2, 3 OR 5

MTCN9 h559 **Were you able to use the language of your choice when you last used an accident and emergency department? SINGLE CODE ONLY.**

	( )
Yes	1
No	2
Can't remember	3

ASK IF MTCN1 CODE 1 OR 2

MTCN10 h560a-c **Have you wanted to express positive views, complain or both about the service you, or the person you accompanied, received at an accident and emergency department within the last 12 months? MULTICODE OK**  
**IF YES, was that to express a positive view or to complain?**

	( )	
Yes – positive views	1	GO TO MTCN11
Yes – complain	2	GO TO MTCN12
No	3	GO TO MTCT1

ASK IF 'YES' MTCN10 CODE 1

MTCN11 h561 **Did you express positive views? SINGLE CODE ONLY**

	( )	
Yes	1	GO TO MTCT1 OR MTCN12 IF CODE 2 AT MTCN10
No	2	GO TO MTCN13

ASK IF 'YES' MTCN10 CODE 2

MTCN12 h562a-c **Did you complain? If you did, was that formally or informally? By formally, we mean comments or complaints made to the service or another official body or organisation, e.g. NHS trust, councillor, ombudsman, Assembly Member or Member of Parliament. MULTICODE OK**

	( )	
Yes – complain via formal complaints procedure	1	GO TO MTCN15
Yes – complain informally	2	
No – did not complain	3	GO TO MTCN14

ASK IF 'NO' AT MTCN11 CODE 2

MTCN13 h563a-h **Please could you tell me why you did not express a positive view? INTERVIEWER TO PROBE. MULTICODE OK**

	( )	
Could not be bothered	1	
Didn't know who to contact	2	
Nervous/unsure	3	
Language problems	4	
Too bureaucratic / time consuming	5	GO TO MTCT1 OR MTCN12 IF CODE 2 AT MTCN10
I intend to	6	
Other (write in)	7	
OT		
Don't know	8	

ASK IF 'NO' AT MTCN12 CODE 3

MTCN14  
h564a-n

**Please could you tell me why you did not complain?** INTERVIEWER TO PROBE.  
MULTICODE OK

		( )	
	Would not do any good	1	
	Could not be bothered	2	
	Didn't know where to complain	3	
	Didn't know how to complain	4	
	Didn't know who to contact	5	
	Not sure if complaint was justified	6	
	Complained before and didn't do any good	7	
	Nervous/unsure	8	GO TO MTCT1
	Afraid of recriminations	9	
	Language problems	10	
	Too bureaucratic / time consuming	11	
	I intend to	12	
OT	Other (write in)	13	
	Don't know	14	

ASK IF COMPLAINED AT MTCN12 CODES 1 AND 2

MTCN15  
h565

**SHOWCARD 4 How satisfied or dissatisfied were you with the way your complaint was, or is being, handled?** SINGLE CODE ONLY  
INTERVIEWER NOTE:IF MORE THAN ONE, COMMENT ON THE MOST RECENT COMPLAINT

		( )
	Very satisfied	1
	Fairly satisfied	2
	Neither satisfied nor dissatisfied	3
	Fairly dissatisfied	4
	Very dissatisfied	5
	No opinion	6

## AMBULANCE SERVICES

TIMESTAMP

I'd now like to ask you about Ambulance Services in Wales. By this we mean emergency 999 calls only.

ASK ALL

MTCT1 **Have you contacted the emergency ambulance service in Wales in the last 12 months for you or on behalf of someone else?** SINGLE CODE ONLY  
h566

	( )	
Yes	1	GO TO MTCT2
No	2	GO TO MTCO1
Don't know	3	

ASK THOSE WHO SAID YES AT MTCT1 CODE 1

MTCT2 **Who was the emergency ambulance for?** MULTICODE OK  
h567a-c

	( )
You	1
A child you care for / next of kin	2
Other	3

MTCT3 **SHOWCARD 4 OVERALL, how satisfied or dissatisfied were you with the time you had to wait for your telephone call to be transferred to the ambulance service by the operator?** SINGLE CODE ONLY  
h568

Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

MTCT4 **SHOWCARD 4 OVERALL, how satisfied or dissatisfied were you with the time you had to wait for the emergency ambulance or other emergency medical help to arrive?** SINGLE CODE ONLY  
h569

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6



MTCT5  
h570

**SHOWCARD 4 OVERALL, how satisfied or dissatisfied were you with the service you, or the person you accompanied, received from the emergency ambulance service? SINGLE CODE ONLY**

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6

IF CODED AS 1 OR 2 AT MTCT2 ASK MTCT6 A, B, C, D AND E – OTHERWISE ASK MTCT6 A TO D ONLY

MTCT6  
h571a-e

**SHOWCARD 5 To what extent do you agree or disagree with each of the following statements about your experience of the emergency ambulance service? READ STATEMENTS. SINGLE CODE ONLY FOR EACH.**

		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	No opinion /N/A	( )
A	The telephone operator was helpful	1	2	3	4	5	6	( )
B	The telephone operator treated me with dignity and respect	1	2	3	4	5	6	( )
C	The paramedics were helpful	1	2	3	4	5	6	( )
D	The paramedics treated me with dignity and respect	1	2	3	4	5	6	( )

DO NOT ASK E IF THEY CALLED THE AMBULANCE FOR 'OTHER' (CODE 3 AT MTCT2)

E	I was involved as much as I wanted to be in decisions about my/their treatment	1	2	3	4	5	6	( )
---	--	---	---	---	---	---	---	-----

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN DIFFERENT LANGUAGES AT WEL1 CODE 3, 4 OR 5

MTCT7  
h572

**If there were a choice, in what language would you prefer to communicate with the emergency ambulance service? SINGLE CODE ONLY.**

	( )	
	1	GO TO MTCT9
English Only	2	
Welsh Only	3	GO TO MTCT8
English AND Welsh (BILINGUAL)	4	GO TO MTCT9
EITHER English OR Welsh	5	GO TO MTCT8
Other (write in)		

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN A LANGUAGE OTHER THAN ENGLISH AT WEL 1 CODE 2 OR AT MTCT7 CODES 2, 3 OR 5

MTCT8  
h573

**Were you able to use the language of your choice when you last contacted the emergency ambulance service? SINGLE CODE ONLY.**

	( )
Yes	1
No	2
Can't remember	3

MTCT9  
h574a-c

**Have you wanted to express positive views, complain, or both about the emergency ambulance service within the last 12 months? MULTICODE OK**  
**If yes, was it to express a positive view or to complain?**

	( )	
Yes – positive view	1	GO TO MTCT10
Yes – complain	2	GO TO MTCT11
No	3	GO TO MTCO1

ASK IF 'YES' AT MTCT9 CODE 1

MTCT10 **Did you express positive views? SINGLE CODE ONLY**  
h575

	( )	
Yes	1	GO TO MTCO1 OR MTCT11 IF CODE 2 AT MTCT9
No	2	GO TO MTCT12

ASK IF 'YES' AT MTCT9 CODE 2

MTCT11 **Did you complain? If you did, was that formally or informally? By formally, we mean comments or complaints made to the service or another official body or organisations, e.g. NHS trust, councillor, ombudsman, Member of Parliament or Assembly Member.**  
h576a-c  
MULTICODE OK

	( )	
Yes – complain via formal complaints procedure	1	GO TO MTCT14
Yes – complain informally	2	
No – did not complain	3	GO TO MTCT13

ASK IF 'NO' AT MTCT10 CODE 2

MTCT12 **Please could you tell me why you did not express a positive view?**  
h577a-h  
INTERVIEWER TO PROBE. MULTICODE OK

	( )	
Could not be bothered	1	
Didn't know who to contact	2	
Nervous/unsure	3	
Language problems	4	
Too bureaucratic / time consuming	5	GO TO MTCO1 OR MTCT11 IF CODE 2 AT MTCT9
I intend to	6	
Other (write in)	7	
Don't know	8	

ASK IF 'NO' AT MTCT11 CODE 3

MTCT13  
h578a-n

**Please could you tell me why you did not complain?** INTERVIEWER TO PROBE.  
MULTICODE OK

		( )	
	Would not do any good	1	
	Could not be bothered	2	
	Didn't know where to complain	3	
	Didn't know how to complain	4	
	Didn't know who to contact	5	
	Not sure if complaint was justified	6	
	Complained before and didn't do any good	7	
	Nervous/unsure	8	GO TO MTCO1
	Afraid of recriminations	9	
	Language problems	10	
	Too bureaucratic / time consuming	11	
	I intend to	12	
OT	Other (write in)	13	
	Don't know	14	

ASK IF COMPLAINED (CODES 1 AND 2 AT MTCT11)

MTCT14  
h579

**SHOWCARD 4 How satisfied or dissatisfied were you with the way your complaint was, or is being, handled?** SINGLE CODE ONLY  
INTERVIEWER NOTE:IF MORE THAN ONE, COMMENT ON THE MOST RECENT COMPLAINT

		( )
	Very satisfied	1
	Fairly satisfied	2
	Neither satisfied nor dissatisfied	3
	Fairly dissatisfied	4
	Very dissatisfied	5
	No opinion	6

## FURTHER EDUCATION

TIMESTAMP

I'd now like to ask you about Further Education. By Further Education, I mean attending a year 12/13 – 6<sup>th</sup> form in a school or college, a further education college or attending a government-funded training organisation. This could be full-time, part-time or an evening course to study for any of the qualifications shown on SHOWCARD R.

ASK ALL

MTCO1

h580

**Have you or someone else in your household attended a Further Education course in Wales in the last 12 months? SINGLE CODE ONLY**

	( )	
Yes	1	GO TO MTCO2
No	2	GO TO Q79
Don't Know	3	GO TO Q79

ASK THOSE WHO SAY YES AT MTCO1 CODE 1

MTCO2

p30

**SHOWCARD S Where is/was this Further Education course held? SINGLE CODE ONLY FOR EACH HOUSEHOLD MEMBER AGED 14 OR OVER.**

IF SOMEONE ATTENDS MORE THAN ONE FE INSTITUTION, PLEASE COMMENT ON THE FE INSTITUTION IN WHICH THE MAJORITY OF THEIR TEACHING TAKES PLACE

ONLY INCLUDE OTHER HH MEMBERS AGED 14+

	You	Other HH member 1	Other HH member 2	Other HH member 3	Other HH member 4	
	( )	( )	( )	( )	( )	
A Year 12/13 in a school (6 <sup>th</sup> form)	1	1	1	1	1	
B 6 <sup>th</sup> form college	2	2	2	2	2	
C Further education / tertiary college	3	3	3	3	3	
D Government-funded training provider	4	4	4	4	4	GO TO
E Adult education centre	5	5	5	5	5	MTCO3
F At work place	6	6	6	6	6	
Other	7	7	7	7	7	
Don't Know	8	8	8	8	8	GO TO
None	9	9	9	9	9	Q79

IF RESPONDENT ATTENDS A FE INSTITUTION – ALL QUESTIONS ARE ASKED OF RESPONDENT (GO TO MTCO4)

IF RESPONDENT DOES NOT ATTEND A FE INSTITUTION AND IF ONE OTHER MEMBER OF THE HOUSEHOLD ATTENDS ASK MTCO3

IF RESPONDENT DOESN'T ATTEND A FE INSTITUTION, BUT MORE THAN ONE OTHER MEMBER OF THE HOUSEHOLD ATTENDS FE, ASK MTCO3 ABOUT A RANDOM HOUSEHOLD MEMBER WHO ATTENDS FE.

MTCO3  
h581

**The next set of questions will cover questions on accessing further education, and satisfaction with it.**  
**You said that {name} is attending a {FE institution}. Do you feel you are in a position to comment on the service he/she receives? SINGLE CODE ONLY**

	( )	
Yes	1	GO TO MTCO4
No	2	GO TO Q79

MTCO4  
h582

**SHOWCARD 1 How easy or difficult was it to obtain information about these Further Education courses? SINGLE CODE ONLY**

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

MTCO5  
h583a-p

**How did {name}/you find out information about Further Education courses? INTERVIEWER TO PROBE. MULTICODE OK**

	( )
Not obtained information recently	1
Went to provider in person	5
Word of mouth/recommendation	9
Telephone	2
Letter	3
E-mail	4
Website	6
Leaflet	7
Open days	12
Newspaper/ Local Paper	8
Learn direct	11
TV /Radio	10
Careers Wales	13
Library	16
Other (write in)	14
Don't know/ can't remember	15

OT

MTCO6  
h584

**SHOWCARD 1 AGAIN OVERALL, how easy or difficult is it for you/{name} to get to and from the Further Education establishment or provider? SINGLE CODE ONLY**

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6
N/A	7

MTCO7  
h585

SHOWCARD 4 **OVERALL, how satisfied or dissatisfied are you /is {name} with the Further Education provider? SINGLE CODE ONLY**

	( )
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6
Don't know	7

MTCO8  
h586

SHOWCARD 1 **OVERALL, how easy or difficult is it for you/{name} to contact the Further Education provider? This contact can be by phone or in person. SINGLE CODE ONLY**

	( )
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
No opinion	5
Don't know	6

THIS QUESTION SHOULD ONLY BE ASKED IF THE RESPONDENT ATTENDS FE  
MTCO9  
h587a-d

SHOWCARD 5 **To what extent do you agree or disagree with each of the following statements about your experience of Further Education? READ STATEMENTS. SINGLE CODE ONLY FOR EACH.**

		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	No opinion /N/A	( )
A	The staff are helpful	1	2	3	4	5	6	( )
B	I am treated with dignity and respect	1	2	3	4	5	6	( )
C	When I have wanted to meet with my lecturers, teachers or trainers I have been able to get appointment times that have suited my circumstances	1	2	3	4	5	6	( )
D	I am involved as much as I want to be in decisions about my education	1	2	3	4	5	6	( )

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN DIFFERENT LANGUAGES (CODE 3, 4 OR 5 AT WEL1)

QUESTIONS MTCO10 AND MTCO11 WILL NEED TO BE INCLUDED FOR ALL OCCASIONS WHERE THE RESPONDENT IS ANSWERING ON BEHALF OF SOMEONE ELSE

MTCO10 **If there were a choice, in what language would you/{name} prefer to communicate with the Further Education provider?** SINGLE CODE ONLY.  
h588

	( )	
English Only	1	GO TO MTCO12
Welsh Only	2	
English AND Welsh (BILINGUAL)	3	GO TO MTCO11
EITHER English OR Welsh	4	GO TO MTCO12
Don't know	5	GO TO MTCO12
OT Other (write in)	6	GO TO MTCO11

ONLY ASK THOSE WHO SAID THEY PREFER TO RECEIVE SERVICES IN A LANGUAGE OTHER THAN ENGLISH (CODE 2 AT WEL 1 OR CODES 2, 3 OR 6 AT MTCO10)

MTCO11 **Were you /Was {name} able to use the language of your/his/her choice when you/he/she last contacted the Further Education provider?** SINGLE CODE ONLY.  
h589

	( )
Yes	1
No	2
Can't remember	3
Don't know	4

ASK IF 'YES' AT MTCO1 CODE 1

MTCO12 **Have you/has{name} wanted to express positive views, complain or both about the Further Education provider within the last 12 months?** MULTICODE OK  
h590a-d **If yes, was this to express positive views or to complain?**

	( )	
Yes – positive view	1	GO TO MTCO13
Yes – complain	2	GO TO MTCO14
No	3	GO TO Q79
Don't know	4	GO TO Q79

ASK IF 'YES' AT MTCO12 CODE 1

MTCO13 **Did you/{name} express positive views?** SINGLE CODE ONLY  
h591

	( )	
Yes	1	GO TO Q79 OR MTCO14 IF CODE 2 AT MTCO12
No	2	GO TO MTCO15
Don't know	3	GO TO Q79 OR MTCO14 IF CODE 2 AT MTCO12

ASK IF 'YES' AT MTCO12 CODE 2

MTCO14 **Did you/{name} complain? If you/he/she did, was that formally or informally? By formally, we mean comments or complaints made to the service or another official body or organisation, e.g. individual Further Education provider, councillor, Assembly Member or Member of Parliament.** MULTICODE OK  
h592a-d

	( )	
Yes – complain via formal complaints procedure	1	GO TO MTCO17
Yes – complain informally	2	
No – did not complain	3	GO TO MTCO16
Don't know	4	GO TO Q79

ASK IF 'NO' AT MTCO13 CODE 2

MTCO15 **Please could you tell me why you/{name} did not express a positive view?**  
 h593a-h INTERVIEWER TO PROBE. MULTICODE OK

()	
Could not be bothered	1
Didn't know who to contact	2
Nervous/unsure	3
Language problems	4
Too bureaucratic / time consuming	5
I/he/she Intend(s) to	6
Other (write in)	7
Don't know	8

GO TO MTCO18 OR MTCO14  
 IF CODE 2 AT MTCO12 OR  
 Q79 IF NOT ABOUT  
 RESPONDENT

OT

ASK IF 'NO' AT MTCO14 CODE 3

MTCO16 **Please could you tell me why you/{name} did not complain?** INTERVIEWER TO  
 h594a-n PROBE. MULTICODE OK

()	
Would not do any good	1
Could not be bothered	2
Didn't know where to complain	3
Didn't know how to complain	4
Didn't know who to contact	5
Not sure if complaint was justified	6
Complained before and didn't do any good	7
Nervous/unsure	8
Afraid of recriminations	9
Language problems	10
Too bureaucratic / time consuming	11
I/he/she Intend(s) to	12
Other (write in)	13
Don't know	14

GO TO MTCO18 OR Q79 IF  
 NOT ABOUT RESPONDENT

ASK IF COMPLAINED AT MTCO14 CODES 1 AND 2

MTCO17 **SHOWCARD 4 How satisfied or dissatisfied were you/was {name} with the way**  
 h595 **the recent complaint was, or is being, handled?** SINGLE CODE ONLY  
 INTERVIEWER NOTE:IF MORE THAN ONE, COMMENT ON THE MOST RECENT COMPLAINT

()	
Very satisfied	1
Fairly satisfied	2
Neither satisfied nor dissatisfied	3
Fairly dissatisfied	4
Very dissatisfied	5
No opinion	6
Don't know	7

GO TO MTCO18 OR Q79 IF  
 NOT ABOUT RESPONDENT



ASK ALL REMAINING QUESTIONS ONLY IF RESPONDENT ATTENDS A FURTHER EDUCATION PROVIDER. OTHERWISE GO TO Q79

MTCO18 h596 **Are you aware that there are standards that your Further Education provider should meet? SINGLE CODE ONLY**

	( )
Yes	1
No	2

MTCO19 h597 **Do you feel you are kept informed of the performance of your Further Education provider? SINGLE CODE ONLY**

	( )
Yes	1
No	2

MTCO20 h598 **Do you wish to participate in making decisions about the running of your Further Education provider? This could be through, for example, being involved in the student council, focus group, student voice group, parent teacher association, or becoming a governor. SINGLE CODE ONLY**

	( )	
Yes – I already participate	1	GO TO Q79
Yes – I wish to participate	2	
No	3	GO TO MTCO21

ASK IF 'YES' CODE 2 OR 'NO' CODE 3 AT MTCO20

MTCO21 h599 **SHOWCARD 3 How much do you feel you know about how to participate in making decisions about the running of your Further Education provider? SINGLE CODE ONLY**

	( )
A great deal	1
A fair amount	2
Not very much	3
Nothing at all	4
Not sure	5

MTCO22 h600 **SHOWCARD 5 To what extent do you agree or disagree with the following statement: SINGLE CODE ONLY**

**'I have an opportunity to participate in making decisions about the running of my Further Education provider'**

	( )
Strongly agree	1
Tend to agree	2
Neither agree nor disagree	3
Tend to disagree	4
Strongly disagree	5
Don't know/N/A	6

# HOUSING HISTORY

TIMESTAMP

CAPI INSTRUCTIONS

Now I would like to ask some questions about the home that you live in.

ASK ALL

Q79 SHOWCARD T

p14 **How long have you been living at this address?** READ OUT. ASK FOR RESPONDENT

Q79a SHOWCARD T **How long has {name} been living at this address?** READ OUT. ASK FOR EACH PERSON. SINGLE CODE ONLY FOR EACH PERSON

Person no:		1	2	3	4	5	6	7
		( )	( )	( )	( )	( )	( )	( )
A	Since birth	7	7	7	7	7	7	7
B	Less than 1 year	1	1	1	1	1	1	1
C	1-2 years	2	2	2	2	2	2	2
D	3-5 years	3	3	3	3	3	3	3
E	6-10 years	4	4	4	4	4	4	4
F	11-20 years	5	5	5	5	5	5	5
G	More than 20 years	6	6	6	6	6	6	6
	Don't know	8	8	8	8	8	8	8

ASK IF MORE THAN ONE PERSON MOVED IN LAST FIVE YEARS

Q80. **You said that <CAPI list all who moved in last five years or if all people in household: your household> moved to this home in the last five years. Did you both/all live together previously, or did you live separately?** SINGLE CODE ONLY

		( )
	Both/all lived together	1
	Lived separately	2

ASK FOR ALL WHO MOVED WITHIN LAST FIVE YEARS (IF LIVED SEPARATELY) OR FOR WHOLE HOUSEHOLD (IF ALL LIVED TOGETHER PREVIOUSLY). CODE FOR WHOLE HOUSEHOLD OR EACH PERSON AS APPROPRIATE.

Q81. SHOWCARD U **Which of these best describes where your household/{name} lived previously?**

Person no:		Whole household	1	2	3	4	5	6
		( )	( )	( )	( )	( )	( )	( )
A	Owned outright (including leasehold)	1	1	1	1	1	1	1
B	Buying on mortgage	2	2	2	2	2	2	2
C	Rented from Council	3	3	3	3	3	3	3
D	Rented from housing association	4	4	4	4	4	4	4
E	Rented from private landlord	5	5	5	5	5	5	5
F	Lived with parents, friends or relatives	8	8	8	8	8	8	8
OT	Other (write in)	6	6	6	6	6	6	6
	Don't know	7	7	7	7	7	7	7

ASK FOR ALL WHO MOVED WITHIN LAST FIVE YEARS (IF LIVED SEPARATELY) OR FOR WHOLE HOUSEHOLD (IF ALL LIVED TOGETHER PREVIOUSLY). CODE FOR WHOLE HOUSEHOLD OR EACH PERSON AS APPROPRIATE.

Q82. **Was your/{name}'s previous home in Wales, or somewhere else?** SINGLE CODE ONLY  
 p16 FOR EACH

Person no:	Whole household	1	2	3	4	5	6
	()	()	()	()	()	()	()
Wales	1	1	1	1	1	1	1
England	2	2	2	2	2	2	2
Scotland	3	3	3	3	3	3	3
Northern Ireland	4	4	4	4	4	4	4
Irish Republic/Eire	5	5	5	5	5	5	5
Other	6	6	6	6	6	6	6
Don't know	7	7	7	7	7	7	7

()

RESPONDENT ONLY

ASK IF PREVIOUS HOME IN WALES, ENGLAND, SCOTLAND OR NORTHERN IRELAND

Q83. **Could you tell me the postcode of your previous home?** IF FULL POSTCODE NOT  
 pcode KNOWN, COLLECT AS MUCH AS IS KNOWN

pcodedk

Don't know

()

ASK FOR ALL WHO MOVED WITHIN LAST FIVE YEARS (IF LIVED SEPARATELY) OR FOR WHOLE HOUSEHOLD (IF ALL LIVED TOGETHER PREVIOUSLY). CODE FOR WHOLE HOUSEHOLD OR EACH PERSON AS APPROPRIATE.

Q84. **Why did you/{name} move to this property?** DO NOT PROMPT. PROBE. MULTICODE OK.  
p17a-w

Person no:	Whole household	1	2	3	4	5	6
	( )	( )	( )	( )	( )	( )	( )
<b>Work/education</b>							
To be nearer place of work/education	1	1	1	1	1	1	1
<b>Area</b>							
To move to a better neighbourhood/more pleasant area	2	2	2	2	2	2	2
Moving into a school's catchment area	3	3	3	3	3	3	3
Good transport links or convenient location	4	4	4	4	4	4	4
Close to facilities / amenities	19	19	19	19	19	19	19
<b>Housing related</b>							
Wanted a larger house/flat	5	5	5	5	5	5	5
Wanted a smaller house	6	6	6	6	6	6	6
Wanted a cheaper house	7	7	7	7	7	7	7
Wanted somewhere easier to get around	8	8	8	8	8	8	8
Wanted somewhere easier to look after	9	9	9	9	9	9	9
Previous home in poor state of repair	10	10	10	10	10	10	10
Could not afford mortgage/rent	11	11	11	11	11	11	11
Wanted independent accommodation/own home not shared	12	12	12	12	12	12	12
Tenancy coming to an end	13	13	13	13	13	13	13
Garden / land	21	21	21	21	21	21	21
Retirement home / sheltered accommodation	22	22	22	22	22	22	22
Detached home	23	23	23	23	23	23	23
Other housing-related	14	14	14	14	14	14	14
<b>Personal/family reasons</b>							
Personal/family reasons	15	15	15	15	15	15	15
Quality of Life	18	18	18	18	18	18	18
Health	20	20	20	20	20	20	20
Other (write in)	16	16	16	16	16	16	16
Don't know	17	17	17	17	17	17	17

OT

( )

# TENURE AND HOUSING COSTS

TIMESTAMP

ASK ALL

Q92. **Are you, or is someone else in this household, the owner/s (sole or joint) of this home?**

h86

	( )	
Yes	1	GO TO Q93
No	2	

ASK ALL

Q93. **Can I just check, have you or has someone else in this household bought this home under a shared ownership, Homebuy or Right to Buy scheme?**

h87

ADD IF NECESSARY: **Shared ownership is where you part own and part rent your home. SINGLE CODE ONLY**

Yes – Shared owner	1	GO TO Q93A
Yes – Homebuy	2	
Yes - Right to buy	3	GO TO Q94
No	4	GO TO Q119 IF 'NO' AT Q92 OR Q94 IF 'YES' AT Q92

ASK IF SHARED OWNER OR HOMEBUY CODE 1 OR 2 AT Q93

Q93a. **How much of the property do you own?**

h601

TYPE IN. CODE TO NEAREST %. IF UNSURE, PROBE FOR ESTIMATE.

	( )
Refused	1
Estimate	2
Don't know/can't remember	3

dk

ASK IF 'YES' AT Q92 CODE 1 OR CODE 1,2 OR 3 ATQ93

Q94. **Can I just check, is this {house/flat} owned or being bought by someone who lives here permanently, or by someone who lives somewhere else? SINGLE CODE ONLY**

h88

	( )	
<i>Owner lives:</i>		
Here	1	GO TO Q95
Somewhere else	2	WARNING SCREEN. AMEND Q92 OR Q94

ASK IF OWNER LIVES HERE CODE 1 AT Q94

Q95. **Who personally owns this {house/flat} and lives here? SINGLE CODE ONLY**

h89

	( )	
Respondent only	1	
Partner or spouse of respondent only	2	GO TO Q97
Respondent and partner or spouse	3	
Respondent and someone else living here	4	GO TO Q96B
Someone else (not respondent or partner or spouse)	5	GO TO Q96

ASK IF OWNER DOES NOT LIVE HERE CODE 2 AT Q94 OR IS SOMEONE ELSE WHO LIVES HERE CODE 5 AT Q95

Q96. **What is your /{HRP name}'s relationship with the owner of this {house/flat}?**

h90 SINGLE CODE ONLY

		( )
<b>Owner is relative:</b>		
Partner, spouse or civil partner		1
Son or daughter		2
Brother or sister		3
Mother or father		4
Other relative		5
<b>Owner, not relative:</b>		
Friend		6
Business partner		7
Employer		8
Landlord		9
OT Other (write in)		10

ASK IF OWNER IS RESPONDENT AND SOMEONE ELSE WHO LIVES HERE CODE 4 AT Q95

Q96(b) **Who is it?**

h91a

Person 1	1
Person 2	2
Person 3	3
Etc	

ASK IF CODE 1-4 AT Q95

Q97. SHOWCARD V **How did {you/they/you and your partner/your household} acquire**

h92a-f **{your/their} share of this property?** MULTICODE OK

		( )
A	Bought with mortgage/loan(s), with or without a cash payment	1
B	Bought with cash payment/paid outright	2
C	Got it in divorce settlement	3
D	Inherited it	4
E	Got it as a gift	5
OT	Other (write in)	6

ASK IF OWNER/SHARED OWNER/ON HOMEBUY CODE 1 AT Q92 OR CODE 1-3 AT Q93

Q98. **Do/Does {you/they/you and your partner/your household} own this home on a freehold**

h93 **or leasehold?** SINGLE CODE ONLY

		( )
Freehold	1	
Leasehold	2	
Don't know	3	

ASK IF FREEHOLD AT Q98 CODE 1 AND IN FLAT/MAISONETTE

Q99. **Can I just check, are/is {you/they/you and your partner/your household} part of a group**

h94 **of people who own the freehold on this whole house/building?** SINGLE CODE ONLY

		( )	
Yes	1	GO TO Q101	
No	2	GO TO Q100	
Don't know	3	GO TO Q101	

ASK IF 'NO' AT Q99 CODE 2

Q100. **Do/Does {you/they/you and your partner/your household} personally own the freehold for this whole house or building, and not just your flat/maisonette? SINGLE CODE ONLY**

		( )	
	Yes	1	
	No	2	
	Don't know	3	( )

ASK IF OWNER/SHARED OWNER/ON HOMEBUY CODE 1 AT Q92 OR CODE 1-3 AT Q93

Q101. **What do you think the market value of this {house/flat} is now?**

h96 TYPE IN AMOUNT. CODE TO NEAREST £.  
IF UNSURE PROBE FOR ESTIMATE.

		( )	
	Refused	1	
dk	Don't know	2	( )

ASK IF BOUGHT PROPERTY CODES 1, 2 OR 6 AT Q97

Q102. **What was the total purchase price of {your/their} share of this home, when {you/they/you and your partner/your household} bought it?**

h97 TYPE IN. CODE TO NEAREST £. IF UNSURE, PROBE FOR ESTIMATE.

		( )	
	Refused	1	
	Estimate	2	
dk	Don't know/can't remember	3	( )

ASK IF SHARED OWNER OR HOMEBUY CODE 1 OR 2 AT Q93

Q102a **Can I just check, what proportion did this amount buy?**

h602 TYPE IN. CODE TO NEAREST %. IF UNSURE, PROBE FOR ESTIMATE.

		( )	
	Refused	1	
	Estimate	2	
dk	Don't know/can't remember	3	( )

ASK IF OWNER/SHARED OWNER/ON HOMEBUY CODE 1 AT Q92 OR CODE 1-3 AT Q93

Q103. **Did this price include any business premises with this accommodation? INCLUDE FARM. SINGLE CODE ONLY**

		( )	
	Yes	1	
	No	2	
	Don't know	3	( )

ASK IF OWNER/SHARED OWNER/ON HOMEBUY CODE 1 AT Q92 OR CODE 1-3 AT Q93

Q104. **Do/Does {you/they/you and your partner/your household} currently have an outstanding mortgage or loan on this home, including any second mortgage or other loans secured on this property? SINGLE CODE ONLY**

		( )	
	Yes	1	GO TO Q105
	No	2	GO TO Q141A
	Don't know	3	( )

ASK IF NOW HAS OUTSTANDING MORTGAGE  
 ASK ALL WHO ANSWERED YES AT Q104 CODE 1

Q105. **How much was put down as the original cash payment or deposit?** TYPE IN. CODE TO NEAREST £.  
 h100 IF NOT KNOWN, ASK FOR PERCENTAGE AND TYPE IN.  
 IF UNSURE OF £ OR %, PROBE FOR ESTIMATE OF EITHER

		( )
pc	£	1
	%	2
	Estimate	3
	Refused	4
dk	Don't know/can't remember	5
	Nothing/100% mortgage	6

Q106. **And how much was the original mortgage altogether?** TYPE IN. CODE TO NEAREST £. IF UNSURE, PROBE FOR ESTIMATE.

		( )
pc	£	1
	%	2
	Estimate	3
	Refused	4
dk	Don't know/can't remember	5

Q107. **SHOWCARD W What type of mortgage or loan was used to purchase your home?**  
 h102a-h MULTICODE OK IF COMBINATION OR MULTIPLE MORTGAGES

		( )
A	Repayment	1
B	Interest only - Endowment	2
C	Interest only - ISA/PEP	3
D	Interest only - Pension	4
E	Interest only - Other	5
F	Combined current account/mortgage	6
OT	Other (write in)	7
Don't know		8

Q108. **What was the length of the original mortgage/loan?** IF MORE THAN ONE, ASK FOR LENGTH OF LONGEST, TYPE IN NUMBER OF YEARS

		( )
Flexible with no set term		1
Refused		2
dk	Don't know/can't remember	3

Q109 **Do/does {you/they/you and your partner/your household} still have that original mortgage/loan?** IF NO, PROBE FOR WHETHER PAID OFF OR REPLACED WITH A DIFFERENT TYPE/LENDER. SINGLE CODE ONLY

		( )
Yes		1
No - Paid off		2
No - Replaced with different type/lender		3
Don't know		4



Q109(a) **And when did {you/they/you and your partner/your household} take out this original**  
 h104 **mortgage/loan? TYPE IN YEAR. IF UNSURE PROBE FOR ESTIMATE.**

		( )	
	Estimate	1	
	Refused	2	
dk	Don't know	3	

Q110. **In addition to the original mortgage/loan, have/has {you/they/you and your**  
 h105 **partner/your household} borrowed more, either under the same mortgage or loan**  
**agreement, or under any other mortgages or loans on this home? IF YES, ASK: How**  
**many times have/has {you/they/you and your partner/your household} borrowed**  
**more? SINGLE CODE ONLY**

		( )	
	Yes - Once	1	
	Yes - Twice	2	GO TO Q111
	Yes - Three times or more	3	
	<b>No</b>	4	GO TO Q113
	Don't know/can't remember	5	( )

ASK IF 'YES' AT Q110 CODES 1-3

Q111. **What was the total value of these additional loans? TYPE IN. CODE TO NEAREST £. IF**  
 h106 **UNSURE, PROBE FOR ESTIMATE.**

		( )	
	Refused	1	
	Estimate	2	
dk	Don't know/can't remember	3	( )

Q112. **Was the additional money used to repair or improve this home, or was it for some**  
 107a-c **other purpose? MULTICODE OK**

		( )	
	Repair/improve current home	1	
	Some other purpose	2	
	Don't know	3	( )

ASK IF NOW HAS OUTSTANDING MORTGAGE/LOAN AND ORIGINALLY BOUGHT WITH  
 MORTGAGE/LOAN

Q113. **In addition to your /the standard repayments, have any lump sum capital repayments**  
 h108 **or regular over-payments been made to reduce you / your household's outstanding**  
**loan? SINGLE CODE ONLY**

		( )	
	Yes	1	GO TO Q114
	No	2	GO TO Q115
	Don't know	3	( )

IF 'YES' AT Q113 CODE 1

Q114 **How much in total has been repaid in lump sum payments or over-payments in the last**  
 h109 **five years? TYPE IN. CODE TO NEAREST £. IF UNSURE, PROBE FOR ESTIMATE**

		( )	
	Estimate	1	
	Refused	2	
dk	Don't know/can't remember	3	( )

ASK IF NOW HAS OUTSTANDING MORTGAGE/LOAN.

Q115. **Can I just check, what is the total amount outstanding on all mortgages/loans on this**  
 h110 **home? TYPE IN. CODE TO NEAREST £. IF UNSURE, PROBE FOR ESTIMATE**

		( )	
	Estimate	1	
	Refused	2	
dk	Don't know/can't remember	3	( )

Q116. **And what are the present total monthly repayments for all the mortgages/loans, including any endowment, ISA or PEP payments, but excluding any insurance costs?**  
 h111 CODE SCHEDULED PAYMENTS EVEN IF IN ARREARS, PAID BY SOMEONE ELSE OR DWP (formerly DSS). CODE TO NEAREST £. IF UNSURE PROBE FOR BEST ESTIMATE, AND CODE BELOW.

		( )	
	Varies/flexible	1	GO TO Q117
	Refused	2	GO TO Q141A
	Estimate	3	GO TO Q118
dk	Don't know/can't remember	4	GO TO Q141A ( )

ASK IF MONTHLY PAYMENTS VARY AT Q116 CODE 1

Q117. **Thinking about the last 12 months, what was the average monthly repayment in total for all the mortgages/loans, including any endowment payments, but excluding any insurance costs?**  
 h112 CODE SCHEDULED PAYMENTS EVEN IF IN ARREARS, PAID BY SOMEONE ELSE OR DWP (FORMERLY DSS). CODE TO NEAREST £. IF UNSURE PROBE FOR BEST ESTIMATE, AND CODE BELOW.

		( )
	Refused	1
	Estimate	2
dk	Don't know/can't remember	3 ( )

ASK IF AT Q104 CODE 1, AND Q116 IS >0 OR Q117 IS > 0

NOTE: IF 3,4, OR 5 CODED, PROMPT INTERVIEWER TO RETURN TO PREVIOUS QUESTION AND ASK FOR AMOUNT EXCLUDING INSURANCE COSTS, THEN TYPE IN EXCLUSIVE AMOUNT AND CORRECT. IF RESPONDENT IS UNABLE TO GIVE EXCLUSIVE AMOUNT, LEAVE AMOUNT AND PREVIOUS QUESTION AS IT IS.

Q118. SHOWCARD X **Can I just check, does this amount include any of these items?**

h113 MULTICODE OK  
 a-h

		( )	
A	Repayment of arrears	1	
B	Endowment policy premium	2	
C	Buildings insurance	3	
D	Contents insurance	4	
E	Mortgage Protection Plan (insurance against sickness or unemployment)	5	GO TO Q141A OR Q121 IF BOUGHT UNDER A SHARED OWNERSHIP OR HOMEBUY SCHEME CODE 1-2 AT Q93
	Other (write in)	6	
	None of these	7	
	Don't know	8	( )

INTERVIEWER NOTE FOR ALL WHO CODE 3-5 AT Q118:

THE AMOUNT GIVEN AT Q116 SHOULD EXCLUDE ANY BUILDINGS INSURANCE, CONTENTS INSURANCE OR MORTGAGE PROTECTION PLAN.  
 PLEASE GO BACK TO Q116 AND PROBE THE RESPONDENT FOR THE EXCLUSIVE AMOUNT  
 IF THE RESPONDENTS IS UNABLE TO PROVIDE THE EXCLUSIVE AMOUNT, LEAVE Q116 AND Q118 AS THEY ARE AND MOVE ON

		( )
	Go back to Q116	1
	Continue	2 ( )

ASK ALL RESPONDENTS WHERE HRP IS NOT AN OWNER (CODE 2 AT Q92 AND CODE 4 AT Q93)  
 Q119. SHOWCARD Y **Which of these apply to you / your household in relation to this home? SINGLE CODE ONLY**  
 h114

		( )	
A	Tenant – I/we rent it	1	
B	Tenant – live here rent-free (including rent-free in relative's/friend's property, excluding squatting)	2	GO TO Q121
C	Squatting	3	GO TO Q120 ( )

ASK IF SQUATTING AT Q119 CODE 3

Q120. SHOWCARD Z **Who is the owner of this property? SINGLE CODE ONLY**  
 h115

		( )	
A	Local authority or council	1	
B	Housing association, co- operative or charitable trust	2	
OT	Other (write in)	3	GO TO Q124
	Don't know	4	( )

ASK ALL TENANTS CODE 1-2 AT Q119

Q121. SHOWCARD AA **Which of these best describes who you / your household pay your rent to [IF RENT-FREE: provides this accommodation]? SINGLE CODE ONLY**  
 h116

		( )	
<b>Organisation:</b>			
A	Local authority or council	1	
B	Housing association, co- operative or charitable trust	2	
C	Property company	3	
D	Employer of someone in this household	4	
E	Other organisation	5	
<b>Individual:</b>			
F	Relative of someone in this household	6	
G	Someone who was already a friend before household lived here	7	
H	Employer of someone in this household	8	
I	Other individual private landlord	9	
	Don't know	10	( )

ASK IF Q121 CODES 1-9

Q122. **Does the {organisation/individual} own the accommodation? SINGLE CODE ONLY**  
 h117

		( )	
	Yes	1	GO TO Q124
	No	2	GO TO Q123
	Don't know	3	GO TO Q124 ( )

ASK IF 'NO' CODE 2 AT Q122

Q123. SHOWCARD AA AGAIN Which of these best describes the owner of this accommodation? SINGLE CODE ONLY

h118

()

<b>Organisation:</b>		
A	Local authority or council	1
B	Housing association, co-operative or charitable trust	2
C	Property company	3
D	Employer of someone in this household	4
E	Other organisation	5
<b>Individual:</b>		
F	Relative of someone in this household	6
G	Someone who was already a friend before household lived here	7
H	Employer of someone in this household	8
I	Other individual private landlord	9
	Don't know	10

()

ASK ALL RESPONDENTS WHERE HRP IS NOT AN OWNER

Q124. Is the accommodation provided furnished, partly furnished or unfurnished? SINGLE CODE ONLY

h119

()

	Furnished	1
	Partly furnished	2
	Unfurnished	3
	Don't know	4

()

ASK ALL WHO SAID Q124 CODES 1-4, EXCEPT THOSE ALSO AT Q119 CODE 3

Q129. Does this accommodation go with the job of anyone in your household? IF YES, ASK: Does your household pay rent for this accommodation, or is it rent free? SINGLE CODE ONLY

h124

()

	Yes - Pay rent	1
	Yes - Rent free	2
OT	Other (write in)	3
	<b>No</b>	4

()

Q130. Is your /your household's tenancy for a fixed length of time? IF YES: How long for? SINGLE CODE ONLY

h125

()

	Yes - Less than 6 months	1
	Yes - 6 months	2
	Yes - Over 6 months, up to a year	3
	Yes - Over a year	4
	<b>No</b>	5
	Don't know	6

()

ASK IF RENT, EXCEPT FROM LOCAL AUTHORITY

Q131. Did this tenancy start before or after January 1989? SINGLE CODE ONLY

h126

()

	Before	1
	After	2
	Don't know	3

()

ASK IF RENT, EXCEPT FROM HOUSING ASSOCIATION AT Q121 CODE 2

Q132. SHOWCARD BB **From this card, how would you describe your /your household's tenancy here?** SINGLE CODE ONLY. . TO SEE THE DEFINITIONS FOR EACH TENANCY TYPE SELECT \*\*\*DEFINITIONS\*\*\* AND PRESS <CONTINUE>

h127

		( )
A	Assured	1
B	Assured shorthold	2
C	Protected/regulated	3
D	Licence/agreement	4
	Other (write in)	5
	Don't know	6

( )

ASK IF Q132 CODE 7

**TENANCY DEFINITIONS**

( )

ASSURED	The other type of tenancy introduced in 1989 is just called 'assured'. These are not for a fixed period.
ASSURED SHORTHOLD	Most new tenancies with a private landlord or organisation are 'assured shorthold' and are for a fixed period. Since 1997 this has been the default type of tenancy.
PROTECTED / REGULATED	Private tenants who moved into their property before January 1989 are most likely to be protected or regulated (under the fair rent system).
LICENCE / AGREEMENT	There are also other types of agreements or licences or low season lets which tenants of private landlords or organisations may have.

( )

ASK IF RENT FROM A HOUSING ASSOCIATION AT Q121 CODE 2

Q133. **Do you have an assured or secure tenancy here?** SINGLE CODE ONLY

h128

		( )
	Assured	1
	Secure	2
	Don't know	3

( )

ASK IF RENT FROM AN INDIVIDUAL AT Q121 CODES 6-9

Q134. **Does your landlord live in this building?** SINGLE CODE ONLY

h129

		( )
	Yes	1
	No	2
	Don't know	3

( )

ASK IF RENT, CODE 1 AT Q119

Q135. **Are there any business premises included in the rent for this accommodation?** SINGLE CODE ONLY

h130

		( )
	Yes	1
	No	2

( )

ASK IF RENT, CODE 1 AT Q119

Q136. **How much is the rent for this accommodation (before any housing benefit has been taken off, and excluding water rates)?** ADD FOR SHARERS: **That is the full rent for this accommodation, not just the part that you /your household pay(s) personally.**  
 h131 WRITE IN AMOUNT, CODE AMOUNT TO NEAREST £.  
 IF NOT KNOWN, PROBE AND CODE ESTIMATE  
 PROBE FOR PERIOD AND CODE BELOW  
 IF LIVING RENT-FREE, CODE NOTHING BELOW

Period covered:	( )
Weekly	1
2-weekly	2
4-weekly	3
Monthly	4
Yearly	5
Other (Write in)	6
Refused	7
Estimate	8
Nothing	9
Don't know	10

dk

( )

ASK IF MORE THAN ONE PERSON IN THE HOUSEHOLD

Q137. **Can I just check, are you (and/or your partner) responsible for the full amount of the rent, or is someone else in the household responsible, or does each household member pay their share of the rent separately?** SINGLE CODE ONLY  
 h132

	( )
Respondent (and/or your partner) responsible for full amount	1
Someone other than respondent or partner responsible for full amount	2
All pay separately	3
Don't know	4

( )

Q138. **Does your household currently receive any housing benefit, either directly or by having it paid to your landlord by the council?** IF YES, ASK: **Does the housing benefit pay for all the rent (full), or just part of it (partial)?** SINGLE CODE ONLY  
 h133

	( )	
Yes - All (full)	1	GO TO Q140
Yes - Part (partial)	2	GO TO Q139
Yes - Don't know if full or partial	3	
<b>No</b>	4	GO TO Q140
Don't know	5	

( )

ASK IF 'YES': PART OR DON'T KNOW AT Q138 CODES 2 OR 3

Q139. **Can I just check, what is the amount you /your household personally pay/pays to your landlord in rent after the housing benefit has been taken off?**

h134

WRITE IN AMOUNT, CODE AMOUNT TO NEAREST £.

IF NOT KNOWN, PROBE AND CODE ESTIMATE

PROBE FOR PERIOD AND CODE BELOW

	Period covered:	( )
per	Weekly	1
	2-weekly	2
	4-weekly	3
	Monthly	4
	Yearly	5
OT	Other (write in)	6
	Refused	7
	Estimate	8
	Nothing	9
dk	Don't know	10

Q140. **Does your /your household's rent include any heating costs?**

h135a-c

**Does your /your household's rent include any service or maintenance charges?**

**And do you /does your household pay a separate service or maintenance charge in addition to your (the) rent? SINGLE CODE ONLY FOR EACH**

	Heating costs ( )	Service charge ( )	Separate service charge ( )
Yes	1	1	1
No	2	2	2
Don't know	3	3	3

ASK ALL

Q141a. **What council tax band is your home in? SINGLE CODE ONLY. (INTERVIEWER NOTE:**

h136a

**THIS IS THE NEW BAND EFFECTIVE FROM APRIL 2005)**

	( )
A	1
B	2
C	3
D	4
E	5
F	6
G	7
H	8
I	9
Don't know	10

Q142. **Apart from single person reduction, do you /does your household receive any council tax benefit? SINGLE CODE ONLY**

h136b

	( )
Yes	1
No	2
Refused	3
Don't know	4

## ECONOMIC STATUS

TIMESTAMP

ASK IF HRP/SPOUSE HAVE ANSWERED CODES 4-12 AT Q6

Q147. **Can I just check, have you ever had a job apart from holiday or casual work?** SINGLE  
s1 CODE ONLY

Yes	1	
No	2	
Don't know	3	GO TO Q157

ASK THIS SECTION IF HRP AND/OR PARTNER/SPOUSE WORKING / OR ANSWERED YES AT Q147  
CODE 1

ASK ALL QUESTIONS FOR HRP AND PARTNER/SPOUSE

**I am now going to ask you some questions about your/your partner's/{HRP's name}'s/{HRP spouse's name}'s current or most recent job and your/your partner's/{HRP's name}'s/{HRP spouse's name}'s current or most recent employer.**

IF NECESSARY, ADD: **Everything you tell me will be treated in the strictest confidence.**

**INTERVIEWER: THE FOLLOWING QUESTIONS REFER TO THE HRP/ HRP'S SPOUSE MAIN JOB, IF THEY HAVE MORE THAN ONE (I.E. THE JOB FOR WHICH THEY WORK THE MOST HOURS)**

**PLEASE ENSURE YOU PROBE TO OBTAIN AS MUCH DETAIL AS POSSIBLE IN THE FOLLOWING QUESTIONS.**

Q148. **What does/did the firm or organisation you/your partner/{HRP's name}/{HRP spouse's name} work(ed) for mainly make or do (at the place where you work(ed))?**  
WRITE IN CLEARLY BELOW.  
DESCRIBE FULLY – PROBE MANUFACTURING or PROCESSING or DISTRIBUTING  
ETC, MAIN GOODS PRODUCED, MATERIALS USED, WHOLESALE or RETAIL, ETC

Q149. **What is/was your/your partner/{HRP's name}'s/{HRP spouse's name}'s (main) job?**  
ENTER JOB TITLE

Q150. **What do/did you/your partner/{HRP's name}/{HRP spouse's name} mainly do in your/his/her job?** WRITE IN CLEARLY BELOW.  
CHECK SPECIAL TRAINING/ QUALIFICATIONS NEEDED TO DO THE JOB.



Q151. In your/your partner/{HRP's name}'s/{HRP spouse's name}'s job, do/does/did you/your partner/{HRP's name}/{HRP spouse's name} have any formal responsibility for supervising the work of other employees? SINGLE CODE ONLY

	( )
Yes	1
No	2
Don't know	3

( )

Q152. Can I just check, do/does/did you/your partner/{HRP's name}/{HRP spouse's name} work full-time or part-time in this job? By full-time, I mean at least 30 hours a week. SINGLE CODE ONLY

	( )	
Full-time	1	GO TO Q154
Part-time	2	GO TO Q 153
Don't know	3	

( )

ASK IF PART-TIME OR DON'T KNOW AT Q152 CODES 2 OR 3

Q153. How many hours per week do/does/did you/your partner/{HRP's name}/{HRP spouse's name} usually work in your job, excluding meal breaks? ENTER NUMBER (TO NEAREST HOUR).

( )	( )

( )

dk	Don't know	1
	Refused	2

( )

ASK IF HRP AND/OR PARTNER/SPOUSE WORKING / OR ANSWERED YES AT Q147 CODE 1

Q154. How many people work(ed) for your/your partner's/{HRP's name}'s/{HRP spouse's name}'s employer at the place where you work(ed)? SINGLE CODE ONLY. IF UNSURE PROBE FOR ESTIMATE

Q155. How many people work(ed) for your employer in total, including other branches and locations? SINGLE CODE ONLY. IF UNSURE PROBE FOR ESTIMATE

	Q154	Q155
	( )	( )
1-4	1	1
5-10	2	2
11-24	3	3
25-49	4	4
50-249	5	5
250-499	6	6
500 or more	7	7
Don't know but under 50	8	8
Don't know but 50 or more	9	9
Don't know	10	10
No other branches/locations	11	11

( )

Q156. And are/were/was you/your partner/{HRP's name}/{HRP spouse's name} employed in the private, voluntary or public sector? INTERVIEWER: IF THE COMPANY OR ORGANISATION WAS PUBLIC WHEN THE RESPONDENT WORKED THERE BUT HAS NOW BEEN PRIVATISED, PLEASE CODE AS "PUBLIC", AND VICE VERSA. SINGLE CODE ONLY

	( )
Private	1
Voluntary	2
Public	3
Don't know	4
N/A	5

# HOUSEHOLD INCOME

TIMESTAMP

ASK ALL

HRP/SPOUSE INCOME

**Now I'd like to ask you some questions about your /your household's financial circumstances. I would like to reassure you that, as with the rest of the questions, your answers will be treated in the strictest confidence, and used for research purposes only.**

Q157. SHOWCARD CC From these various possible sources, please can you tell me which kinds of income you /your partner/{HRP's name}/{HRP spouse's name} personally receive? Please do not include your/{HRP's name} partner's income or income from any other household members.

s11a-k

MULTICODE OK.

		HRP ( )	Partner ( )	
A	Earnings from self-employment	1	1	
B	Earnings from main job (as employee)	2	2	
C	Earnings from Government scheme (including employment training, YTS and Enterprise Allowance Scheme)	3	3	
D	Earnings from other work	4	4	
E	Occupational pension (pension from former employer from any job)	5	5	
F	Private pension or annuities	6	6	
G	Any state benefits or allowances (incl. state pension)	7	7	
OT	H Other (write in) incl. student grant, maintenance or separation allowance, rent from property or sub-letting [incl. rent from lodgers], payments from a trust fund, income from investment.	8	8	
I	No income	9	9	
	Don't know	10	10	
	Refused	11	11	( )

Q158 SHOWCARD DD **Are you (or your partner/spouse) /Is {HRP's name} (or {HRP's partner's name}) receiving any of the state benefits or allowances shown on this card?**  
 s12a-k. MULTICODE OK

		HRP ( )	Partner ( )
A	Income support	1	1
B	Jobseekers Allowance (formerly unemployment benefit)	2	2
C	NI retirement pension or old age pension	3	3
D	Incapacity benefit (previously sickness and /or invalidity benefits)	4	4
E	Child benefit	5	5
F	Child tax credit	6	6
G	Working tax credit	7	7
H	Pension Credit (formerly known as the Minimum Income Guarantee)	8	8
	None of these	9	9
	Don't know	10	10
	Refused	11	11

( )

Q159. SHOWCARD EE **And are you (or your partner/spouse) /And is {HRP's name} (or {HRP's partner's name}) receiving any of the state benefits or allowances shown on this card?**  
 s13a-q MULTICODE OK

		HRP ( )	Partner ( )
A	Maternity allowance	1	1
B	Widows pension	2	2
C	War disablement pension	3	3
D	Severe disability allowance	4	4
E	Industrial Injuries disablement benefit	5	5
F	Attendance allowance	6	6
G	Invalid care allowance	7	7
H	Disability Living Allowance (DLA) mobility	8	8
I	Disability Living Allowance (DLA) care	9	9
K	Statutory Sick Pay	11	11
L	Disability premium with IS or HB	12	12
J	Winter Fuel Payment	10	10
M	Any other disability related benefit	13	13
	None of these	14	14
	Don't know	15	15
	Refused	16	16

( )

ASK IF RECEIVING ANY BENEFITS CODES 1 -8 AT Q158 OR CODE 1-13 AT Q159

Q160. **Can I just check, how much in total do you (and your partner/spouse) /does {HRP's name} (and {HRP's partner's name}) receive from state benefits each week?**  
 s15 TYPE IN AMOUNT TO NEAREST £. IF NOT KNOWN, PROBE FOR ESTIMATE AND CODE "ESTIMATE" BELOW. PROBE FOR WEEKLY AMOUNT. IF OTHER PERIOD GIVEN, CALCULATE AS WEEKLY.

		HRP ( )	Partner ( )
	Estimate	1	1
dk	Don't know	2	2
	Refused	3	3

( )

ASK IF OWNER OCCUPIER AT TENURE, AND BOTH HRP AND PARTNER/SPOUSE NOT IN PAID WORK AND RECEIVING INCOME SUPPORT OR JOB SEEKER ALLOWANCE

Q161 **Do you (or your partner/spouse) /Does {HRP's name} (or {HRP's partner's name}) receive any help from Income Support towards your mortgage interest payments (i.e. Income Support for Mortgage Interest (ISMI))?** SINGLE CODE ONLY

	HRP	Partner
	0	0
Yes	1	1
No	2	2
Don't know	3	3

ASK IF 'YES' AT Q161 CODE 1

Q162. **Does this pay for all your mortgage interest payments or just part of it?** SINGLE CODE ONLY

	HRP	Partner
	0	0
All	1	1
Part	2	2
Don't know	3	3

ASK IF ONLY PART PAID AT Q162 CODE 2

Q163. **How much do you (and your partner/spouse) /does {HRP's name} (and HRP's partner's name) receive EACH WEEK from Income Support towards your mortgage interest payments?**

PROBE FOR PERIOD AND CODE IF WEEKLY NOT KNOWN, ASK FOR MONTHLY; IF MONTHLY NOT KNOWN, ASK FOR YEARLY IF OTHER PERIOD GIVEN, CALCULATE AS WEEKLY, MONTHLY OR YEARLY AS APPROPRIATE

	HRP	Partner
	0	0
Weekly	1	1
2-weekly	2	2
Monthly	3	3
Yearly	4	4
Don't know	5	5
Refused	6	6
Estimate	7	7

ASK IF OWNER OCCUPIER (CODE 1 AT Q92 OR CODE 1 OR 2 AT Q93 AT TENURE AND HRP OR PARTNER/SPOUSE NOT IN PAID WORK AND Q104 CODE 1 OR 3

Q164. **Are you (and partner/spouse) /Is {HRP's name} (and {HRP's partner's name}) currently receiving any contributions towards your mortgage payments under a Mortgage Payment Protection Insurance (MPPI) policy?**

IF YES And is the whole of your mortgage being paid, or just a part of it? SINGLE CODE ONLY

	HRP	Partner
	0	0
Yes – all paid	1	1
Yes – part paid	2	2
No	3	3
Don't know	4	4

ASK IF EARNINGS FROM SELF-EMPLOYMENT CODE 1 AT Q157

Q165. **Do you (and your partner/spouse) / Does {HRP's name} (and {HRP's partner's name}) receive a regular payment from your/their self-employment in a similar way to if you were employed?** SINGLE CODE ONLY

	HRP	Partner
	0	0
Yes	1	1
No	2	2

ASK IF 'NO' AT 165 CODE 2

Q166. SHOWCARD FF How much in total did you (your partner/spouse) /{HRP's name} (s21) ({HRP's partner's name}) earn GROSS – that is before tax and National Insurance were deducted – but after payment of expenses and wages, during the most recent 12 months

SINGLE CODE ONLY

IF NOT KNOWN, PROBE AND CODE "ESTIMATE"

IF NOTHING, CODE "NOTHING" BELOW

FIGURES BELOW REPRESENT WEEKLY AMOUNTS

\*\*\*PLEASE USE BANDINGS IN APPENDIX 1a (AT END OF Q'RE)\*\*\*

		HRP	Partner
dk	Don't know	33	33
	Refused	34	34
	Estimate	35	35
	Nothing/made a loss	36	36

()

ASK IF £36,400 OR MORE

Q167. SHOWCARD GG And looking at this card, how much in total did you (your partner/spouse) /{HRP's name} (s23) ({HRP's partner's name}) earn GROSS – that is before tax and National Insurance were deducted – but after payment of expenses and wages, during the most recent 12 months

SINGLE CODE ONLY

IF NOT KNOWN, PROBE AND CODE "ESTIMATE"

IF NOTHING, CODE "NOTHING" BELOW

FIGURES BELOW REPRESENT ANNUAL AMOUNTS

\*\*\*PLEASE USE BANDINGS IN APPENDIX 1b (AT END OF Q'RE)\*\*\*

		HRP	Partner
dk	Don't know	33	33
	Refused	34	34
	Estimate	35	35
	Nothing/made a loss	36	36

()

ASK IF DON'T KNOW GROSS AMOUNT

Q168. SHOWCARD FF AGAIN Do you know, how much did you (your partner/spouse) (s24) /{HRP's name} ({HRP's partner's name}) earn NET– that is after tax and National Insurance were deducted – and after payment of expenses and wages, during the most recent 12 months?

SINGLE CODE ONLY

IF NOT KNOWN, PROBE AND CODE "ESTIMATE"

IF NOTHING, CODE "NOTHING" BELOW

FIGURES BELOW REPRESENT WEEKLY AMOUNTS

\*\*\*PLEASE USE BANDINGS IN APPENDIX 1a (AT END OF Q'RE)\*\*\*

		HRP	Partner
dk	Don't know	33	33
	Refused	34	34
	Estimate	35	35
	Nothing/made a loss	36	36

()

ASK IF £36,400 OR MORE

Q169. SHOWCARD GG AGAIN **Looking at this card, do you know, how much did you (your partner/spouse) /{HRP's name} ({HRP's partner's name}) earn NET – that is after tax and National Insurance were deducted – and after payment of expenses and wages, during the most recent 12 months?**

s24b

IF NOT KNOWN, PROBE AND CODE "ESTIMATE"

IF NOTHING, CODE "NOTHING" BELOW

FIGURES BELOW REPRESENT ANNUAL AMOUNTS

\*\*\*PLEASE USE BANDINGS IN APPENDIX 1b (AT END OF Q'RE)\*\*\*

		HRP	Partner
dk	Don't know	33	33
	Refused	34	34
	Estimate	35	35
	Nothing/made a loss	36	36

()

ASK IF CODE 2 AT Q157 OR CODE 1 AT Q165

Q170. SHOWCARD FF **Thinking about your paid employment and any regular income from any self-employment, how much in total is your (your partner/spouse's) /{HRP name's} ({HRP's partner name's}) usual GROSS pay – that is before tax, National Insurance, pension contributions and union subscriptions – including any overtime, bonuses, tips, commission and tax refund? Just read out the letter that applies.**

s25

SINGLE CODE ONLY

NOTE: FIGURES BELOW REPRESENT WEEKLY AMOUNTS.

IF NOT KNOWN, PROBE AND CODE "ESTIMATE"

\*\*\*PLEASE USE BANDINGS IN APPENDIX 1a (AT END OF Q'RE)\*\*\*

		HRP	Partner
dk	Don't know	1	1
	Refused	2	2
	Estimate	3	3
	Nothing/made a loss	4	4

()

ASK IF PAY £36,400 OR MORE

Q171. SHOWCARD GG **Please look at this card and tell me how much in total is your (your partner/spouse's) /{HRP name's} ({HRP's partner name's}) usual GROSS pay? INTERVIEWER REPEAT IF NECESSARY – that is before tax, National Insurance, pension contributions and union subscriptions – including any overtime, bonuses, tips, commission and tax refund?**

s26

SINGLE CODE ONLY

IF NOT KNOWN, PROBE AND CODE "ESTIMATE"

\*\*\*PLEASE USE BANDINGS IN APPENDIX 1b (AT END OF Q'RE)\*\*\*

		HRP	Partner
dk	Don't know	()	()
	Refused	1	1
	Estimate	2	2
	Nothing/made a loss	3	3
		4	4

()

ASK IF DON'T KNOW GROSS AMOUNT

Q172. SHOWCARD FF Do you know, how much in total is your (your partner/spouse's) /{HRP name}'s ({HRP partner name}'s) usual TAKE-HOME pay – that is after tax, National Insurance, pension contributions and union subscriptions – including any overtime, bonuses, tips, commission and tax refund?

s27

SINGLE CODE ONLY

IF NOT KNOWN, PROBE AND CODE "ESTIMATE" BELOW

PROBE FOR PERIOD AND CODE BELOW

\*\*\*PLEASE USE BANDINGS IN APPENDIX 1a (AT END OF Q'RE)\*\*\*

		HRP	Partner
dk	Don't know	1	1
	Refused	2	2
	Estimate	3	3
	Nothing/made a loss	4	4

()

ASK IF PAY £36,400 OR MORE

Q173. SHOWCARD GG AGAIN Looking at this card, do you know how much in total is your (your partner/spouse's) /{HRP name}'s ({HRP partner name}'s) usual TAKE-HOME pay – that is after tax, National Insurance, pension contributions and union subscriptions – including any overtime, bonuses, tips, commission and tax refund?

s28

SINGLE CODE ONLY

IF NOT KNOWN, PROBE AND CODE "ESTIMATE" BELOW

\*\*\*PLEASE USE BANDINGS IN APPENDIX 1b (AT END OF Q'RE)\*\*\*

		HRP	Partner
dk	Don't know	1	1
	Refused	2	2
	Estimate	3	3
	Nothing/made a loss	4	4

()

ASK IF EARNINGS FROM GOVERNMENT SCHEME CODE 3 AT Q157

Q174. How much in total did you (your partner/spouse) /{HRP's name} ({HRP's partner's name}) take home from your/their government scheme the last time you/they were paid?

s29

TYPE IN. CODE EXACT AMOUNT TO NEAREST £ IF POSSIBLE

IF NOT KNOWN, PROBE AND CODE "ESTIMATE" BELOW

PROBE FOR PERIOD AND CODE BELOW

		HRP	Partner
		()	()
per	<b>Period covered</b>		
	1 week	1	1
	2 weeks	2	2
	4 weeks	3	3
	Calendar month	4	4
	3 months (13 weeks)	5	5
	6 months	6	6
	Year	7	7
perOT	Other period (write in)	8	8
dk	Don't know	1	1
	Refused	2	2
	Estimate	3	3

()

ASK IF EARNINGS FROM OTHER WORK CODE 4 AT Q157

Q175. **How much do you (your partner/spouse) /does {HRP's name} ({HRP's partner's name}) usually earn from second and all other occasional jobs GROSS – that is before tax, National Insurance, pension contributions and union subscriptions – including any overtime, bonuses, tips, commission and tax refund?**

s30

TYPE IN. CODE EXACT AMOUNT TO NEAREST £ IF POSSIBLE

IF NOT KNOWN, PROBE AND CODE "ESTIMATE" BELOW

PROBE FOR PERIOD AND CODE BELOW

		HRP ( )	Partner ( )
per	<b>Period covered</b>		
	1 week	1	1
	2 weeks	2	2
	4 weeks	3	3
	Calendar month	4	4
	3 months (13 weeks)	5	5
	6 months	6	6
	Year	7	7
perOT	Other period (PLEASE SPECIFY)	8	8
dk	Don't know	1	1
	Refused	2	2
	Estimate	3	3

()

ASK IF DON'T KNOW GROSS

Q176. **Do you know, how much do you (your partner/spouse) /does {HRP's name} ({HRP's partner's name}) usually take home from second and all other occasional jobs NET – that is after tax, National Insurance, pension contributions and union subscriptions – including any overtime, bonuses, tips, commission and tax refund?**

s31

TYPE IN. CODE EXACT AMOUNT TO NEAREST £ IF POSSIBLE

IF NOT KNOWN, PROBE AND CODE "ESTIMATE" BELOW

PROBE FOR PERIOD AND CODE BELOW

		HRP ( )	Partner ( )
per	<b>Period covered</b>		
	1 week	1	1
	2 weeks	2	2
	4 weeks	3	3
	Calendar month	4	4
	3 months (13 weeks)	5	5
	6 months	6	6
	Year	7	7
perOT	Other period (PLEASE SPECIFY)	8	8
dk	Don't know	1	1
	Refused	2	2
	Estimate	3	3

()



ASK IF OCCUPATIONAL PENSION CODE 5 AT Q157

Q177. **How much do you (your partner/spouse) /does {HRP's name} ({HRP's partner's name}) usually receive from your/their occupational or works pension GROSS – that is before all deductions?**

s32

TYPE IN. CODE EXACT AMOUNT TO NEAREST £ IF POSSIBLE  
IF NOT KNOWN, PROBE AND CODE "ESTIMATE" BELOW  
PROBE FOR PERIOD AND CODE BELOW

		HRP ( )	Partner ( )
per	<b>Period covered</b>		
	1 week	1	1
	2 weeks	2	2
	4 weeks	3	3
	Calendar month	4	4
	3 months (13 weeks)	5	5
	6 months	6	6
	Year	7	7
perOT	Other period (write in)	8	8
dk	Don't know	1	1
	Refused	2	2
	Estimate	3	3

( )

ASK IF DON'T KNOW GROSS

Q178. **Do you know, how much do you (your partner/spouse) / does {HRP's name} {HRP's partner's name} usually receive from this pension NET – that is after all deductions?**

s33

TYPE IN. CODE EXACT AMOUNT TO NEAREST £ IF POSSIBLE  
IF NOT KNOWN, PROBE AND CODE "ESTIMATE" BELOW  
PROBE FOR PERIOD AND CODE BELOW

		HRP ( )	Partner ( )
per	<b>Period covered</b>		
	1 week	1	1
	2 weeks	2	2
	4 weeks	3	3
	Calendar month	4	4
	3 months (13 weeks)	5	5
	6 months	6	6
	Year	7	7
OT	Other period (PLEASE SPECIFY)	8	8
dk	Don't know	1	1
	Refused	2	2
	Estimate	3	3

( )

ASK IF PRIVATE PENSION OR ANNUITIES CODE 6 AT Q157

Q179. **How much do you (your partner/spouse) /does {HRP's name} {HRP's partner's name} usually receive from this private pension/annuity GROSS – that is before all deductions?**

s34

TYPE IN. CODE EXACT AMOUNT TO NEAREST £ IF POSSIBLE  
IF NOT KNOWN, PROBE AND CODE "ESTIMATE" BELOW  
PROBE FOR PERIOD AND CODE BELOW

		HRP ( )	Partner ( )
per	<b>Period covered</b>		
	1 week	1	1
	2 weeks	2	2
	4 weeks	3	3
	Calendar month	4	4
	3 months (13 weeks)	5	5
	6 months	6	6
	Year	7	7
perOT	Other period (write in)	8	8
dk	Don't know	1	1
	Refused	2	2
	Estimate	3	3

( )

ASK IF DON'T KNOW GROSS

Q180. **Do you know, how much do you (your partner/spouse) /does {HRP's name} {HRP's partner's name} usually receive from this private pension/annuity NET – that is after all deductions?**

s35

TYPE IN. CODE EXACT AMOUNT TO NEAREST £ IF POSSIBLE  
IF NOT KNOWN, PROBE AND CODE "ESTIMATE" BELOW  
PROBE FOR PERIOD AND CODE BELOW

		HRP ( )	Partner ( )
per	<b>Period covered</b>		
	1 week	1	1
	2 weeks	2	2
	4 weeks	3	3
	Calendar month	4	4
	3 months (13 weeks)	5	5
	6 months	6	6
	Year	7	7
perOT	Other period (write in)	8	8
dk	Don't know	1	1
	Refused	2	2
	Estimate	3	3

( )

ASK IF ANY OTHER INCOME CODE 8 AT Q157

Q181. **Thinking about the income from {...} , how much did you (your partner/spouse) /{HRP's name} {HRP's partner's name} receive from it/them the last time you received it/them?**

s36

TYPE IN. CODE EXACT AMOUNT TO NEAREST £ IF POSSIBLE  
IF NOT KNOWN, PROBE AND CODE "ESTIMATE" BELOW  
PROBE FOR PERIOD AND CODE BELOW

		HRP ( )	Partner ( )
per	<b>Period covered</b>		
	1 week	1	1
	2 weeks	2	2
	4 weeks	3	3
	Calendar month	4	4
	3 months (13 weeks)	5	5
	6 months	6	6
	Year	7	7
perOT	Other period (write in)	8	8
dk	Don't know	1	1
	Refused	2	2
	Estimate	3	3

()

Q182. **SHOWCARD FF From this card, could you tell me which band your (and your partner/spouse) /{HRP's name}'s {HRP's partner's name}'s TOTAL GROSS INCOME from all sources falls in - that is income from work and any other sources, such as benefits and pensions, BEFORE all deductions have been made for tax and national insurance? Please just read out the letter. IF NOT KNOWN, PROBE FOR ESTIMATE BELOW. SINGLE CODE ONLY**

s37

NOTE: FIGURES BELOW REPRESENT WEEKLY AMOUNTS.

\*\*\*PLEASE USE BANDINGS IN  
APPENDIX 1A (AT END OF  
Q'RE)\*\*\*

		HRP ( )	Partner ( )
dk	Don't know	33	33
	Refused	34	34
	Estimate	35	35
	Nothing/made a loss	36	36

()

ASK IF PAY £36,400 OR MORE

Q182a. **SHOWCARD GG Can I just check, which of the bands on this card does your (and your partner/spouse's) /{HRP name}'s {HRP's partner's name}'s total annual gross income fall into? SINGLE CODE ONLY Again, please just read out the letter. SINGLE CODE ONLY**

s38

IF NOT KNOWN, PROBE AND CODE "ESTIMATE" BELOW

\*\*\*PLEASE USE BANDINGS IN  
APPENDIX 1b (AT END OF  
Q'RE)\*\*\*

		HRP ( )	Partner ( )
dk	Don't know	33	33
	Refused	34	34
	Estimate	35	35
	Nothing/made a loss	36	36

()

ASK IF TOTAL GROSS INCOME IS BETWEEN £14,560 AND £15,600 (CODE 20) AT Q182  
 Q183. **Can I just check, is your (and your partner/spouse's) /{HRP name}'s (and {HRP's partner's name}'s) total annual gross income more or less than £15,460** ADD IF NECESSARY **That is £297.31 per week?** SINGLE CODE ONLY  
 s39

	HRP	Partner
	( )	( )
£15,460 or more	1	1
Less than £15,460	2	2
Refused	3	3
Don't know	4	4

( )

ASK IF OTHER HOUSEHOLD MEMBERS AGED 16 OR OVER  
 Q184. **HOUSEHOLD INCOME (INCLUDING ALL ADULTS IN HOUSEHOLD)**  
 h141

**SHOWCARD FF Thinking of your household as a whole, including all adult members, which of the groups on this card represents the total GROSS INCOME from all sources - that is including all income from work and any other sources, such as benefits and pensions, BEFORE all deductions have been made for tax and national insurance? Note: Please include all adult members of the household.**

IF UNSURE, PROBE FOR ESTIMATE. SINGLE CODE ONLY

\*\*\*PLEASE USE BANDINGS IN APPENDIX 1a (AT END OF Q'RE)\*\*\*

dk	Don't know	33
	Refused	34
	Estimate	35

( )

ASK IF £36,400 OR MORE  
 Q185. **SHOWCARD GG And which of the groups on this card represents the TOTAL GROSS INCOME from all sources - that is including all income from work and any other sources, such as benefits and pensions, BEFORE all deductions have been made for tax and national insurance?**  
 h142  
 IF UNSURE, PROBE FOR ESTIMATE. SINGLE CODE ONLY

\*\*\*PLEASE USE BANDINGS IN APPENDIX 1b (AT END OF Q'RE)\*\*\*

dk	Don't know	33
	Refused	34
	Estimate	35

( )

ASK ALL  
 Q186. **Do you (and your partner/spouse) currently have any savings or money invested?**  
 h143  
 SINGLE CODE ONLY

	( )	
Yes	1	GO TO Q187
No	2	
Refused	3	GO TO Q187a
Don't know	4	OR Q190

( )

ASK IF 'YES' CODE 1 AT Q186

Q187. SHOWCARD HH **From this card, what is the total amount of your (and your partner/spouse's) savings or money invested?** SINGLE CODE ONLY

h144

		( )
A	Under £1,000	1
B	£1,000-£2,999	2
C	£3,000-£4,999	3
D	£5,000-£5,999	4
E	£6,000-£6,999	5
F	£7,000-£7,999	6
G	£8,000-£11,999	7
H	£12,000-£15,999	8
I	£16,000-£19,999	9
J	£20,000-£29,999	10
K	£30,000-£39,999	11
L	£40,000-£49,999	12
M	£50,000 or over	13
	Refused	14
	Don't know	15

( )

ASK IF HRP HAS PARTNER

Q187a. **Can I just check, does your partner have any separate savings or investments not included in the amount you just mentioned?** SINGLE CODE ONLY

h145

	HRP	Partner	
	( )	( )	
Yes	1	1	GO TO Q187b
No	2	2	
Refused	3	3	GO TO Q190
Don't know	4	4	( )

ASK IF 'YES' CODE 1 AT Q187a

Q187b. SHOWCARD HH AGAIN **From this card, can you tell me the total amount of your partner/spouse's savings or investments?** IF NOT KNOWN, PROBE AND CODE FOR ESTIMATE. SINGLE CODE ONLY

h146

		( )
A	Under £1,000	1
B	£1,000-£2,999	2
C	£3,000-£4,999	3
D	£5,000-£5,999	4
E	£6,000-£6,999	5
F	£7,000-£7,999	6
G	£8,000-£11,999	7
H	£12,000-£15,999	8
I	£16,000-£19,999	9
J	£20,000-£29,999	10
K	£30,000-£39,999	11
L	£40,000-£49,999	12
M	£50,000 or over	13
	Refused	14
	Don't know	15

( )

# VALUES AND OPINIONS

TIMESTAMP

We are nearly at the end. Now I will ask you some questions about your local neighbourhood

ASK ALL

Q190. Would you say that you trust... ? READ OUT. SINGLE CODE ONLY

h149

	( )
most of the people in your neighbourhood	1
many of the people in your neighbourhood	2
a few of the people in your neighbourhood	3
or that you do not trust people in your neighbourhood	4
Don't know	5

( )

Q191. I'm going to read you a list of things that different people value. For each one I'd like you to tell me on a scale from 1 to 10 how important each one is to you, where '1' equals 'Not important at all' and '10' equals 'Very important'. READ OUT a) to h) SINGLE CODE ONLY FOR EACH

h150a-h

		Not at all important										Very important		Don't know	N/A
		1	2	3	4	5	6	7	8	9	10	11	12		
a)	Your health	1	2	3	4	5	6	7	8	9	10	11	12		
b)	Having a lot of money	1	2	3	4	5	6	7	8	9	10	11	12		
c)	Having children	1	2	3	4	5	6	7	8	9	10	11	12		
d)	Having a fulfilling job	1	2	3	4	5	6	7	8	9	10	11	12		
e)	Being independent	1	2	3	4	5	6	7	8	9	10	11	12		
f)	Owning your own home	1	2	3	4	5	6	7	8	9	10	11	12		
g)	Having a good marriage or partnership	1	2	3	4	5	6	7	8	9	10	11	12		
h)	Having good friends	1	2	3	4	5	6	7	8	9	10	11	12		

Q192. SHOWCARD 2 I am now going to read out a list of facilities and services in your local area. For each one, please tell me whether you consider your local area services to be good or poor? PROBE: Is that very or fairly?

h151a-f

READ OUT EACH. SINGLE CODE ONLY FOR EACH

		Very Good	Fairly Good	Neither Good nor Poor	Fairly Poor	Very Poor	Don't know	( )
a)	Schools	1	2	3	4	5	6	( )
b)	Medical facilities	1	2	3	4	5	6	( )
c)	Public transport services	1	2	3	4	5	6	( )
d)	Shopping facilities	1	2	3	4	5	6	( )
e)	Sports facilities	1	2	3	4	5	6	( )
f)	Arts facilities	1	2	3	4	5	6	( )

Q193. SHOWCARD 2 AGAIN **How would you rate this area as a place to bring up children. Would you say it is a good or poor area for bringing up children? PROBE: Is that very or fairly?** SINGLE CODE ONLY  
 h152

		( )	
	Very good	1	GO TO Q194
	Fairly good	2	
	Neither good nor poor	3	
	Fairly poor	4	GO TO Q195
	Very poor	5	
	Don't know	6	

()

ASK ALL WHO SAY 'VERY GOOD' AREA TO BRING UP CHILDREN (CODE 1) AT Q193

Q194. **Why do you say that?** INTERVIEWER TO PROBE. MULTI CODE OK  
 h456a-k

		( )
	Safe/little crime/no drugs	1
	Schools	3
	Facilities	4
	Environment	5
	Quiet	6
	Location	7
	Sense of community	8
	Friendly	9
	Grown up here/personal experience	10
OT	Other (write in)	11
	Don't know	2

()

ASK ALL

Q195. **How often do you talk to any of your neighbours? Is it...?**  
 READ OUT. SINGLE CODE ONLY

h155

		( )
	On most days	1
	Once or twice a week	2
	Once or twice a month	3
	Less often than once a month	4
	Never	5

()

Q196. SHOWCARD 5 Finally, I am going to read out some statements about neighbourhoods. Please look at this card and tell me how strongly you agree or disagree with each statement.

READ OUT AND SINGLE CODE ONLY FOR EACH

h154a-f

	Strongly agree 1	Tend to agree 2	Neither agree nor disagree 3	Tend to disagree 4	Strongly disagree 5	Don't know 6	()
a) I feel like I belong to this neighbourhood	1	2	3	4	5	6	()
b) The friendships and associations I have with other people in my neighbourhood mean a lot to me	1	2	3	4	5	6	()
c) If I needed advice about something I could go to someone in my neighbourhood	1	2	3	4	5	6	()
d) I borrow things and/or exchange favours with my neighbours	1	2	3	4	5	6	()
e) I would be willing to work together with others on something to improve my neighbourhood	1	2	3	4	5	6	()
f) I like to think of myself as similar to the people who live in this neighbourhood	1	2	3	4	5	6	()

TIMESTAMP

ASK ALL

Re interview.

**Would you be willing to be re-contacted by The Welsh Assembly Government to take part in further research concerning the issues discussed in this interview?**

SINGLE CODE ONLY

Yes, willing to be re-contacted	( )
No, not willing to be re-contacted	1



## Appendix 1a – coding of banded income amounts

	Weekly	Monthly	Annual
A	Less than £10	Less than £43	Less than £520
B	£10 less than £20	£43 less than £86	£520 less than £1,040
C	£20 less than £30	£86 less than £130	£1,040 less than £1,560
D	£30 less than £40	£130 less than £173	£1,560 less than £2,080
E	£40 less than £50	£173 less than £216	£2,080 less than £2,600
F	£50 less than £60	£216 less than £260	£2,600 less than £3,120
G	£60 less than £70	£260 less than £303	£3,120 less than £3,640
H	£70 less than £80	£303 less than £346	£3,640 less than £4,160
I	£80 less than £90	£346 less than £390	£4,160 less than £4,680
J	£90 less than £100	£390 less than £433	£4,680 less than £5,200
K	£100 less than £120	£433 less than £520	£5,200 less than £6,240
L	£120 less than £140	£520 less than £606	£6,240 less than £7,280
M	£140 less than £160	£606 less than £693	£7,280 less than £8,320
N	£160 less than £180	£693 less than £780	£8,320 less than £9,360
O	£180 less than £200	£780 less than £866	£9,360 less than £10,400
P	£200 less than £220	£866 less than £953	£10,400 less than £11,440
Q	£220 less than £240	£953 less than £1,040	£11,440 less than £12,480
R	£240 less than £260	£1,040 less than £1,126	£12,480 less than £13,520
S	£260 less than £280	£1,126 less than £1,213	£13,520 less than £14,560
T	£280 less than £300	£1,213 less than £1,300	£14,560 less than £15,600
U	£300 less than £320	£1,300 less than £1,386	£15,600 less than £16,640
V	£320 less than £340	£1,386 less than £1,473	£16,640 less than £17,680
W	£340 less than £360	£1,473 less than £1,560	£17,680 less than £18,720
X	£360 less than £380	£1,560 less than £1,646	£18,720 less than £19,760
Y	£380 less than £400	£1,646 less than £1,733	£19,760 less than £20,800
Z	£400 less than £450	£1,733 less than £1,950	£20,800 less than £23,400
AA	£450 less than £500	£1,950 less than £2,166	£23,400 less than £26,000
BB	£500 less than £550	£2,166 less than £2,383	£26,000 less than £28,600
CC	£550 less than £600	£2,383 less than £2,600	£28,600 less than £31,200
DD	£600 less than £650	£2,600 less than £2,816	£31,200 less than £33,800
EE	£650 less than £700	£2,816 less than £3,033	£33,800 less than £36,400
FF	£700 or more	£3,033 or more	£36,400 or over

## Appendix 1b – coding of higher banded income amounts

	Weekly	Monthly	Annual
A	£700 less than £712	£3,033 less than £3,083	£36,400 less than £37,000
B	£712 less than £731	£3,083 less than £3,167	£37,000 less than £38,000
C	£731 less than £750	£3,167 less than £3,250	£38,000 less than £39,000
D	£750 less than £769	£3,250 less than £3,333	£39,000 less than £40,000
E	£769 less than £788	£3,333 less than £3,417	£40,000 less than £41,000
F	£788 less than £808	£3,417 less than £3,500	£41,000 less than £42,000
G	£808 less than £827	£3,500 less than £3,583	£42,000 less than £43,000
H	£827 less than £846	£3,583 less than £3,667	£43,000 less than £44,000
I	£846 less than £865	£3,667 less than £3,750	£44,000 less than £45,000
J	£865 less than £885	£3,750 less than £3,833	£45,000 less than £46,000
K	£885 less than £904	£3,833 less than £3,917	£46,000 less than £47,000
L	£904 less than £923	£3,917 less than £4,000	£47,000 less than £48,000
M	£923 less than £942	£4,000 less than £4,083	£48,000 less than £49,000
N	£942 less than £962	£4,083 less than £4,167	£49,000 less than £50,000
O	£962 less than £1,154	£4,167 less than £5,000	£50,000 less than £60,000
P	£1,154 less than £1,346	£5,000 less than £5,833	£60,000 less than £70,000
Q	£1,346 less than £1,538	£5,833 less than £6,667	£70,000 less than £80,000
R	£1,538 less than £1,731	£6,667 less than £7,500	£80,000 less than £90,000
S	£1,731 less than £1,923	£7,500 less than £8,333	£90,000 less than £100,000
T	£1,923 less than £2,885	£8,333 less than £12,500	£100,000 less than £150,000
U	£2,885 less than £3,846	£12,500 less than £16,667	£150,000 less than £200,000
V	£3,846 or more	£16,667 or more	£200,000 or more

# Byw yng Nghymru 2007

## Holiadur



Byw yng Nghymru  
Living in Wales

Would you like the interview to be conducted in English or Welsh?

	( )
English	1
Welsh	2

GWIRIO DYDDIAD AC AMSER Y CYFWELIAD

COFNODI'R RHIF CYFEIRIAD 8 DIGID A GWIRIO'R MANYLION

### CARTREF

STAMP AMSER

I ddechrau, hoffwn ofyn ychydig o gwestiynau i chi am y bobl sy'n byw yn eich cartref. Yr hyn rydw i'n ei olygu gyda "eich cartref" yw'r bobl sy'n byw yma sy'n rhannu ystafell fyw/lolfa, neu sy'n rhannu o leiaf un pryd y dydd gyda chi.

GOFYN I BAWB

C1. **Sawl person sy'n byw yma - bydd y rhif yn cynnwys chi eich hun, unrhyw oedolion eraill a phlant?**

1 2 3 4 5 6 7

C2. **Allwch chi roi enw pob person sy'n byw yn eich cartref - defnyddir y wybodaeth hon dim ond i'm helpu i ofyn y cwestiynau canlynol ac ni fydd yn cael ei defnyddio wrth ddadansoddi data'r holiadur?**

TEIPIWCH ENW NEU FLAENLYTHRENNAU' PERSON

NODYN CYFWELYDD: RHAID DEFNYDDIO PERSON 1 AR GYFER YR ATEBYDD 1

1 2 3 4 5 6 7

CADARNHEWCH PWY YW CYFEIR-BERSON Y CARTREF

**Alla i gadarnhau, pa enw sydd lawr am berchen yr adeilad neu ei rentu?** OS YW'N CAEL EI RENTU AR Y CYD NEU OS OES MWY NAG UN YN BERCHEN ARNO, Y HRP YW'R PERSON GYDA'R INCWM UCHAF. OS YW INCWM PAWB YN GYFARTAL (NEU'N CAEL EI RANNU), Y HRP YW'R PERSON HYNAF.  
MEWN LLETY A RENNIR (E.E. MYFYRWYR) CODIWCH YR ATEBYDD FEL Y HRP

C3. **Beth yw eich oed/ [oedran enw]?**

(a) OS NAD YW'R ATEBYDD YN GALLU RHOI OED UNRHYW AELOD O'R CARTREF, GOFYNNWCH AM YR OED YN FRAS NEU RHOWCH FRAS AMCAN EICH HUN A'I NODI FEL AMCANGYFRIF

<i>p1-</i>	<b>Rhif person.</b>	1	2	3	4	5	6	7
<i>p1X</i>		( )	( )	( )	( )	( )	( )	( )
	Oedran: Amcangyfrif yr atebydd							
	Oedran: Amcangyfrif y cyfwelydd							

C3. **Beth yw eich rhyw[enw]?**

(b)	<b>Rhif person.</b>	1	2	3	4	5	6	7
<i>p2</i>		( )	( )	( )	( )	( )	( )	( )
	Gwryw	1	1	1	1	1	1	1
	Benyw	2	2	2	2	2	2	2

C4. **Beth yw perthynas [enw] â chi? (h.y.[enw] yw eich....)**

*p3a-o* GWNEUD HWN I BOB PERSON

<b>Rhif person.</b>	1	2	3	4	5	6	7
	( )	( )	( )	( )	( )	( )	( )
Priod (gŵr/gwraig)	1	1	1	1	1	1	1
Cydbreswlydd (partner dibriod)	2	2	2	2	2	2	2
Mab/merch (gan gynnwys mabwysiedig)	3	3	3	3	3	3	3
Llysfab/llyferch	4	4	4	4	4	4	4
Plentyn maeth	5	5	5	5	5	5	5
Mab yng nghyfraith/merch yng nghyfraith	6	6	6	6	6	6	6
Rhiant/Gwarcheidwad	7	7	7	7	7	7	7
Llysrant	8	8	8	8	8	8	8
Rhiant maeth	9	9	9	9	9	9	9
Rhiant yng nghyfraith	10	10	10	10	10	10	10
Brawd/chwaer (gan gynnwys mabwysiedig)	11	11	11	11	11	11	11
Llysfrawd/llyschwaer (gan gynnwys hanner brawd/chwaer)	12	12	12	12	12	12	12
Brawd/chwaer maeth	13	13	13	13	13	13	13
Brawd yng nghyfraith/chwaer yng nghyfraith	14	14	14	14	14	14	14
Ŵyr/wyres	15	15	15	15	15	15	15
Taid(tad-cu)/Nain(mam-gu)	16	16	16	16	16	16	16
Perthynas arall	17	17	17	17	17	17	17
Arall nad yw'n berthynas (gan gynnwys lletywyr)	18	18	18	18	18	18	18

GOFYN A OES LLETYWR/POBL SYDD DDIM YN PERTHYN YN Y CARTREF AT C4 CÔD 18

C5. **A yw'n talu rhent i chi neu'r cartref?**

<i>p4</i>		( )
	Ydy	1
	Nac ydy	2
	Ddim yn gwybod	3

GOFYN OS DROS 16 MLWYDD OLD AT C3 (a)

C6. DANGOS CERDYN A **Pa ddatganiad ar y cerdyn hwn sy'n berthnasol i chi/ [enw]?**

<i>p5</i>	<b>Rhif person.</b>	1	2	3	4	5	6	7	
		( )	( )	( )	( )	( )	( )	( )	
A	Gweithio'n llawn amser (30 awr yr wythnos neu fwy)	1	1	1	1	1	1	1	EWCH I C8
B	Gweithio'n rhan amser (llai na 30 awr yr wythnos)	2	2	2	2	2	2	2	EWCH I C7
C	Cynllun Hyfforddi'r Llywodraeth	3	3	3	3	3	3	3	
D	Anabledd/salwch tymor hir	4	4	4	4	4	4	4	
E	Wedi cofrestru'n ddi-waith	5	5	5	5	5	5	5	
F	Heb gofrestru'n ddi-waith, ond yn chwilio am waith	6	6	6	6	6	6	6	EWCH I C8
G	Gartref/ddim yn chwilio am waith	7	7	7	7	7	7	7	
H	Wedi ymddeol yn llawn (gan gynnwys ymddeol yn gynnar)	8	8	8	8	8	8	8	
I	Myfyriwr amser llawn	9	9	9	9	9	9	9	
	Arall (Nodwch)	10	10	10	10	10	10	10	
	Wedi gwrthod	11	11	11	11	11	11	11	
	Ddim yn gwybod	12	12	12	12	12	12	12	( )

GOFYN AR GYFER POP WEITHIWR RHAN AMSER AT C6 CÔD 2

C7. DANGOS CERDYN B **Sawl awr y'chi [enw] yn gweithio fel arfer bob wythnos (heb gynnwys goramser y ceir tâl amdano)?**

<i>p6</i>	<b>Rhif person.</b>	1	2	3	4	5	6	7	
		( )	( )	( )	( )	( )	( )	( )	
A	Hyd at 16 awr	1	1	1	1	1	1	1	
B	16-29 awr	2	2	2	2	2	2	2	
	Ddim yn gwybod	3	3	3	3	3	3	3	( )

## C8. DANGOS CERDYN C O'r cerdyn hwn, i ba grŵp y'ch chi [enw] yn perthyn?

p7 Darllenwch y llythyren yn unig.

Rhif Person.		1	2	3	4	5	6	7
		( )	( )	( )	( )	( )	( )	( )
<b>Gwyn:</b>								
A	Prydeinig	1	1	1	1	1	1	1
B	Gwyddelig	2	2	2	2	2	2	2
C	Unrhyw gefndir gwyn arall (MANYLWCH)	3	3	3	3	3	3	3
<b>Cymysg:</b>								
D	Gwyn a Du	4	4	4	4	4	4	4
E	Gwyn ac Asiaidd	5	5	5	5	5	5	5
F	Unrhyw gefndir cymysg arall (MANYLWCH)	6	6	6	6	6	6	6
<b>Asiaidd neu Asiaidd Prydeinig:</b>								
G	Indiaidd	7	7	7	7	7	7	7
H	Pacistaidd	8	8	8	8	8	8	8
I	Bangladeshaid	9	9	9	9	9	9	9
J	Unrhyw gefndir Asiaidd arall (MANYLWCH)	10	10	10	10	10	10	10
<b>Du neu Ddu Prydeinig:</b>								
K	Caribiaidd	11	11	11	11	11	11	11
L	Affricanaidd	12	12	12	12	12	12	12
M	Unrhyw gefndir Du arall (MANYLWCH)	13	13	13	13	13	13	13
<b>Tsieineaidd neu grŵp ethnig arall:</b>								
N	Tsieineaidd	14	14	14	14	14	14	14
O	Unrhyw grŵp ethnig arall (MANYLWCH)	15	15	15	15	15	15	15
	Dim un o'r rhain	16	16	16	16	16	16	16
	Gwrthod	17	17	17	17	17	17	17

## C9. DANGOS CERDYN D O'R CERDYN HYN, BETH Y'CH CHI [ENW] YN YSTYRIED FEL EICH HUNANIAETH GENEDLAETHOL? Dewiswch gymaint neu gyn lleied ar gyfer pob aelod o'r cartref. Mwy nag un côd yn iawn.

Rhif Person.		1	2	3	4	5	6	7
		( )	( )	( )	( )	( )	( )	( )
A	Cymreig	1	1	1	1	1	1	1
B	Saesneg	2	2	2	2	2	2	2
C	Albanaidd	3	3	3	3	3	3	3
D	Gwyddelig	4	4	4	4	4	4	4
E	Prydeinig	5	5	5	5	5	5	5
	Arall (Manylwch)	6	6	6	6	6	6	6
	Ddim yn gwybod	7	7	7	7	7	7	7
	Gwrthod	8	8	8	8	8	8	8

## REL1 DANGOS CERDYN E Beth yw eich/[enw] crefydd? CÔD SENGL YN UNIG

p20 (07) Person rhif.		1	2	3	4	5	6	7
		( )	( )	( )	( )	( )	( )	( )
A	Dim	1	1	1	1	1	1	1
B	Bwdist	2	2	2	2	2	2	2
C	Cristion (gan gynnwys Eglwys Loegr, Catholig, Protestannaidd, Eglwys yng Nghymru, a phob enwad Cristnogol arall)	3	3	3	3	3	3	3
D	Hindw	4	4	4	4	4	4	4
E	Iddewig	5	5	5	5	5	5	5
F	Mwslim	6	6	6	6	6	6	6
G	Sîc	7	7	7	7	7	7	7
	Arall (Nodwch)	8	8	8	8	8	8	8
	Ddim yn gwybod	9	9	9	9	9	9	9
	Gwrthod	10	10	10	10	10	10	10

()

## STAMP AMSER

## GOFYN I AELODAU O'R CARTREF SY'N 3 OED NEU DROSODD YN C3a

C10a. Allwch chi ddweud wrthyf a oes unrhyw un yn eich cartref yn gallu siarad Cymraeg?

p9 RHOWCH GÔD AR GYFER POB UN SY'N BERTHNASOL

	Oes	Nac oes	Ddim yn gwybod
	( )	( )	( )
Person 1	1	2	3
Person 2	1	2	3
Person 3	1	2	3
Person 4	1	2	3
a.y.b.			

()

## GOFYN I BAWB

Ar wahanol adegau yn yr arolwg, carwn ofyn rhai cwestiynau i chi am Wasanaethau Cyhoeddus lleol. Yr hyn a olygaf wrth "Wasanaethau Cyhoeddus" yw'r rhai hynny a ddarperir yng Nghymru gan y GIG, trwy eich cyngor lleol, gan ysgolion a cholegau, y gwasanaethau brys a gwasanaethau cludiant lleol.

## WEL1 CERDYN DANGOS F Yn awr, o feddwl am eich cysylltiad â gwasanaethau cyhoeddus

w43 lleol yng Nghymru, neu'r wybodaeth y byddwch yn gael ganddynt, ym mha iaith y buasai'n well gennych ei chael? CÔD UNIGOL YN UNIG.

		( )
A	Saesneg yn Unig	1
B	Cymraeg yn Unig	2
C	Saesneg A Chymraeg (DWYIEITHOG)	3
D	NAILL AI Saesneg NEU Gymraeg	4
E	Arall (rhowch fanylion)	5

()

## C19. Gaf i gadarnhau, gawsoch chi eich geni yng Nghymru?

h4

		( )
	Do	1 EWCH I C30
	Naddo	2 EWCH I C20
	Ddim yn gwybod	3 EWCH I C30

()

OS NAD WEDI CAEL EI ENI YNG NGHYMRU AT C19 CÔD 2  
 C20. **Beth oedd eich oed pan ddaethoch i fyw i Gymru'n barhaol?**  
 h5 NODER: RHOWCH GÔD 1 OS O DAN 1 OED

	YSGRIFENNWCH OEDRAN	( )	
		1	
	Gwrthod	2	
DK	Ddim yn gwybod	3	( )

**EICH CARTREF**

STAMP AMSER

**Yn awr, fe hoffwn ofyn i chi am eich llety.**

C30. **Sawl ystafell wely sydd gennych, gan gynnwys ystafelloedd byw-a-chysgu (bedsits) ac unrhyw ystafelloedd gwely sbâr, ond heb gynnwys unrhyw ystafelloedd lle mae lletywyr/lojars yn byw?** RHOWCH RHIF. NAW NEU FWY, CÔD 9.

h6

C31. **Oes gennych chi gegin sydd yn ystafell AR WAHÂN lle byddwch yn paratoi a choginio bwyd?** OS YW'N GEGIN-YSTAFELL FWYTA, CODIWCH 'NAC OES' CÔD SENGL YN UNIG

h7

	Oes	1	EWCH I C32	
	Nac oes	2	EWCH I C33	( )

GOFYN OS 'OES'

C32. **A yw ochr gulaf y gegin o leiaf 6.5 troedfedd (2 metr) o led o un wal i'r llall?** CÔD SENGL YN UNIG

h8

	Ydy	1		
	Nac ydy	2		( )

GOFYN I BAWB

C33. **Pa ystafelloedd eraill sydd gennych?** RHOWCH Y NIFER YN ERBYN POB MATH O YSTAFELL. PEIDIWCH Â CHYNNWYS CYNTEDDOEDD. PEIDIWCH Â CHYNNWYS YSTAFELLOEDD SYDD EISOES WEDI EU CYFRIF UCHOD.

h9-h18

Cegin (yn ychwanegol at yr un nodwyd eisoes)	
Cegin-ystafell fwyta	
Ystafell arall i goginio	
Ystafelloedd byw neu fwyta (gan gynnwys ystafell haul os caiff ei defnyddio drwy'r flwyddyn)	
Ystafell fyw a chysgu gyfun	
Ystafell ymolchi gydag WC	
Ystafell ymolchi heb WC	
WC ar wahân	
Stydi/Swyddfa	
Arall (gan gynnwys selerydd, ystafell offer neu ystafell gawod, atig)	

C34(a). **A ydych chi'n rhannu unrhyw rai o'r ystafelloedd yn eich llety gydag aelodau o gartrefi eraill?**

*h19int*

		( )	
	Ydw	1	EWCH I C34B
	Nac ydw	2	EWCH I 'TEIP ANNEDD'

GOFYN OS 'YDW' YN C34a CÔD 1

C34.(b) **Pa rai o'r ystafelloedd hyn ydych chi'n eu rhannu?**  
MWY NAG UN CÔD YN IAWN

*h19*

*a-j*

		( )
	Cegin	1
	Cegin-ystafell fwyta	2
	Ystafell arall i goginio	3
	Ystafelloedd byw neu fwyta (gan gynnwys ystafell haul os caiff ei defnyddio drwy'r flwyddyn)	4
	Ystafell fyw a chysgu gyfun	5
	Ystafell ymolchi gydag WC	6
	Ystafell ymolchi heb WC	7
	WC ar wahân	8
	Stydi neu Swyddfa	9
	Arall (gan gynnwys selerydd, ystafell offer neu ystafell gawod, atig)	10

C35 **A oes unrhyw un o aelodau'r cartrefi yr ydych yn rhannu â hwy yn talu rhent i chi/eich tyaid?**

*h20*

		( )
	Oes	1
	Nac Oes	2

CÔD I BAWB

**Y CYFWELYDD I NODI'R MATH O ANNEDD**

*h21*

		( )
	Tŷ	1
	Fflat	2
	Byngalo	3
	Fflat ddeulawr	4

**Y CYFWELYDD I NODI OED O ANNEDD**

*h22*

		( )
	Cyn 1919	1
	1919-1944	2
	1945-1964	3
	Ar ô 1964	4



# ANABLEDD

## STAMP AMSER

Nawr fe hoffwn ofyn i chi am anabledau a salwch hirdymor.

## GOFYN I BAWB

C44 **Oes gennych chi neu unrhyw un yn eich cartref salwch, anabled neu lesgedd hirdymor? Gyda hirdymor, rwy'n golygu unrhyw beth sydd wedi effeithio arnoch neu arnynt dros gyfnod o amser neu sy'n debygol o effeithio arnoch neu arnynt dros gyfnod o amser?**

<b>Rhif person:</b>	1	2	3	4	5	6	7	
	( )	( )	( )	( )	( )	( )	( )	
Oes	1	1	1	1	1	1	1	EWCH I C45
Nac oes	2	2	2	2	2	2	2	EWCH I C51
Ddim yn gwybod	3	3	3	3	3	3	3	

## GOFYN OS YW POB PERSON YN Y CARTREF GYDA ANABLEDD YN C44 CÔD 1

C45. **Ydy'r salwch neu'r anabled yn cyfyngu eich/enw gweithgaredd mewn unrhyw ffordd?**

<b>Rhif person:</b>	1	2	3	4	5	6	7	
	( )	( )	( )	( )	( )	( )	( )	
Ydy	1	1	1	1	1	1	1	
Nac ydy	2	2	2	2	2	2	2	
Ddim yn gwybod	3	3	3	3	3	3	3	( )

C46. **DEFNYDDIWCH CERDYN G Pa fath o anabled/llesgedd sydd ganddoch chi/enw? MWY NAG UN CÔD YN IAWN**

<b>Rhif person:</b>	1	2	3	4	5	6	7	
	( )	( )	( )	( )	( )	( )	( )	
A Golwg	1	1	1	1	1	1	1	
B Clyw	2	2	2	2	2	2	2	
C Anhawster dysgu	3	3	3	3	3	3	3	
D Symudoledd	4	4	4	4	4	4	4	
E Anadlu (e.e. Asthma, Emphysema)	5	5	5	5	5	5	5	
F Niwrolegol (e.e. Epilepsi, Alzheimer, Strôc)	6	6	6	6	6	6	6	
G Iechyd Meddwl (e.e. Iselder, Pryder, Sgitsoffrenia)	7	7	7	7	7	7	7	
H Cardiofasgwlaidd (e.e. Problemau'r Galon)	8	8	8	8	8	8	8	
Arall (Nodwch)	9	9	9	9	9	9	9	
Ddim yn gwybod	10	10	10	10	10	10	10	( )

C47. **Ydych chi/nhw wedi cofrestru fel person anabl neu â nam ar y golwg gyda'r cyngor/gwasanaethau cymdeithasol?**

<b>Rhif person:</b>	1	2	3	4	5	6	7	
	( )	( )	( )	( )	( )	( )	( )	
Ydy	1	1	1	1	1	1	1	
Nac ydy	2	2	2	2	2	2	2	
Ddim yn gwybod	3	3	3	3	3	3	3	( )

GOFYN I BAWB SYDD GAN ANABLEDD YN C44 CÔD 1

C49.(a) CERDYN DANGOS H **Pa rhai, os o gwbl, o'r cyfleusterau hyn sydd ganddo yn eich tŷ?** MWY NAG UN CÔD YN IAWN  
h43a-ab  
(OT)

Q49.(b) CERDYN DANGOS H **A pha rai, os o gwbl, o'r cyfleusterau hyn yr ydych chi eu HANGEN neu y maent hwy eu HANGEN oherwydd eich /eu hanabledd?** MWY NAG UN CÔD YN IAWN  
h44a-ab  
(OT)

		Gen i ( )	Angen ( )
A	Ramp	1	1
B	Rheilen gfael	2	2
C	Newidiadau ar gyfer cael gwell mynediad – gwaith coed (drysau/fframiau)	3	3
D	Addasiadau trydanol	4	4
E	Gwres ychwanegol	5	5
F	Ffonau mynediad	6	6
G	System larwm unigol	7	7
H	Cymorth codi	8	8
I	Liff ar y grisiau	9	9
J	Cawod llawr graddedig	10	10
K	Bath lefel isel	11	11
L	Cawod dros y bath	12	12
M	Cawod yn lle bath	13	13
N	Ystafell ymolchi/gawod newydd	14	14
O	Ystafell wely wedi'i haildylunio	15	15
P	Cegin wedi'i hilddylunio	16	16
Q	Cawod neu faddon wedi'i ail-leoli	17	17
R	Toiled wedi'i ail-leoli	18	18
S	Newid arall i'r ystafell ymolchi/toiled	19	19
T	Newid arall i'r gegin	20	20
U	Estyniad i fodloni anghenion y person anabl	21	21
V	Toiled ar y llawr byw	22	22
W	Rhiniogau gwastad	23	23
X	Newid y system larwm	27	27
Y	Addasiadau i gloch y drws neu'r teliffon (g.g. gosod systemau dolen)	28	28
	Eraill (Manylwch)	24	24
	Dim addasiadau wedi eu gwneud	25	25
	Ddim yn gwybod	26	26

GWIRIO POB EITEM SYDD GANDDYNT OND DOES DIM ANGEN YN C49a NA C49b

C50. **Mi ddywedsoch fod GENNYCH "addasiad" ond nad ydych mo'i ANGEN. Ydy hyn yn gywir?**

	( )
Cywir, parhau	1
Ddim yn gywir, ewch yn ôl	2

GOFYN I BAWB

C51 **A oes unrhyw un, sydd ag anabledd neu iechyd corfforol neu feddyliol gwael yn yr hirdymor, neu â phroblemau sy'n gysylltiedig â henaint, yr ydych chi'n gofalu amdanynt neu'n rhoi cymorth arbennig iddynt, heb fod yn gymorth proffesiynol (er enghraifft, perthynas anabl neu wael)?** DEFNYDDI WCH Y CÔD AR GYFER 'NAC OES' OS MAI CYMORTH ARIANNOL A RODDIR YN UNIG. OS 'OES', HOLWCH I GAEL GWYBOD FAINT.

		( )	
<b>Oes:</b>			
	Un	1	
	Da	2	EWCH I C51A
	Tri neu fwy	3	
<b>Nac oes</b>			EWCH I MTCU1

GOFYN OS 'OES' YN C51 COD 1-3

C51a **Ydy'r person/ Unrhyw un o'r bobl yma yr ydych chi'n gofalu amdanynt neu'n rhoi cymorth arbennig iddynt yn byw yn eich cartref?** OS 'YDY' GOFYN WCH FAINT. CÔD SENGL YN UNIG.

		( )
<b>Ydy:</b>		
	Un	1
	Dau	2
	Tri neu fwy	3
<b>Nac ydy</b>		4

C52. **CERDYN DANGOS I Pa fath o bethau fyddwch chi'n arfer wneud i'r person hwn neu'r bobl hyn yn ychwanegol at yr hyn y buasech yn arfer wneud i rywun sy'n byw gyda chi? (NEU OS MAI AM BLENTYN Y GOFELIR) Pa fath o bethau fyddwch chi'n arfer wneud i'r plentyn yma yn ychwanegol at yr hyn y buasech yn arfer wneud i blentyn o'i oed?** MWY NAG UN CÔD YN IAWN

		( )	
A	Gofal personol (e.e. gwisgo, rhoi baddon, ymolchi, eillio, torri ewinedd, bwydo, defnyddio'r toiled)	1	
B	Cymorth corfforol (e.e. gyda cherdded, mynd i fyny ac i lawr y grisiau, i mewn ac allan o'r gwely)	2	
C	Helpu gyda gwaith papur neu faterion ariannol (e.e. ysgrifennu llythyrau, anfon cardiau, llenwi ffurflenni, delio gyda biliau, bancio)	3	
D	Cymorth ymarferol arall (e.e. paratoi prydau, mynd i siopa, golchi dillad, gwaith ty, garddio, addurno, trwsio pethau, mynd â hwy at y meddyg neu i'r ysbyty)	4	EWCH I C53
E	Cadw cwmni iddo neu iddi (e.e. ymweld, eistedd gyda hwy, darllen iddynt, siarad gyda hwy, chwarae cardiau neu chwarae gemau)	5	
F	Mynd ag ef/hi allan (e.e. mynd ag ef neu hi am dro neu yn y car, mynd ag ef neu hi ai weld ffrindiau neu berthnasau)	6	
G	Rhoi meddyginiaethau (e.e. gwneud yn siwr eu bod yn cymryd eu tabledi, rhoi chwistrelliad, newid rhwymau)	7	
H	Cadw golwg arnynt i ofalu eu bod yn iawn	8	
Arall (Manylwch)		9	
Dim o'r rhain		10	EWCH I MTCU1

GOFYN OS CÔD 1-9 YN C52

C53. **Ac, ar gyfartaledd, faint o amser yn eich tyb chi ydych chi'n ei dreulio fel arfer yn gwneud y pethau hyn bob wythnos?** CÔD SENGL YN UNIG

	( )	
Llai nag 20 awr	1	EWCH I MTCU1
20 awr neu fwy	2	EWCH I CARE1
Ddim yn gwybod	3	EWCH I MTCU1

STAMP AMSER

GOFYN OS 20 AWR NEU FWY YN C53 CÔD 2

CARE1. **Ydych chi'n treulio mwy na 12 awr y dydd yn gofalu am rywun?** CÔD SENGL YN UNIG

	( )		
Ydw	1	EWCH I CARE 2	
Nac ydw	2	EWCH I MTCU1	( )
Ddim yn gwybod	3		

GOFYN OS 'YDW' YN CARE1 CÔD 1

CARE2. **Ydych chi'n cael cefnogaeth seibiant? Beth ydw i'n feddwl yw help i gael seibiant o ofalu ar gyfer gwyliau ac yn y blaen?** CÔD SENGL YN UNIG

	( )		
Ydw	1	EWCH I CARE 3	
Nac ydw	2	EWCH I MTCU1	( )
Ddim yn gwybod	3		

GOFYN OS 'YDW' YN CARE2 CÔD 1

CARE3. **Pwy sy'n rhoi'r gefnogaeth yma?** MWY NAG UN CÔD YN IAWN

	( )		
Awdurdod lleol	1		
Cymdeithas wirfoddol	2		
Cymdeithas arall	3		
Person arall neu berthynas	4		
Ddim yn gwybod	5		( )

CARE4. **Ac a yw'r gefnogaeth yn wasanaeth yr ydych chi neu'r sawl yr ydych yn gofalu amdani/o yn talu amdano?** MWY NAG UN CÔD YN IAWN

	( )		
Fi fy hun	1		
Y sawl rwy'n gofalu amdani/o	2		
Ddim yn talu amdano	3		
Ddim yn gwybod	4		( )

# GWASANAETH CLUDO CLEIFION

STAMP AMSER

Yn awr fe hoffwn ofyn i chi am wasanaethau cludo cleifion. Beth rwy'n ei olygu trwy hyn yw cludiant heb fod yn gludiant brys i apwyntiadau ysbyty arferol y GIG.

GOFYN I BPAWB

MTCU1 A ydych wedi defnyddio'r gwasanaeth cludo cleifion yng Nghymru yn ystod y 12 mis diwethaf? CÔD SENGL YN UNIG

( )

Do	1 EWCH I MTCU2
Naddo	2 EWCH I VOL2
Ddim yn gwybod	3 EWCH I VOL2

GOFYN OS 'DO' AT MTCU1 CÔD 1

MTCU2. DANGOSWCH CERDYN 1 Pa mor hawdd neu annodd yw cael gwybodaeth am y gwasanaeth cludo cleifion? CÔD SENGL YN UNIG

( )

Hawdd iawn	1
Gweddol hawdd	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCU3 Sut cawsoch chi wybodaeth am am y gwasanaeth cludo cleifion? CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN.

( )

Heb gael gwybodaeth yn ddiweddar	1
Gwasanaethau Cymdeithasol	5
Digwydd clywed/argymhelliad	9
Teliffon	2
Llythyr	3
E-bost	4
Gwefan	6
Taflen	7
Ym meddygfa fy meddyg cyffredinol	8
Yn fysbyty	12
Arall (ysgrifennwch)	10
Ddim yn gwybod/ methu cofio	11

MTCU4 DANGOSWCH CERDYN 4 Pa mor bodlon neu anbodlon oeddech chi wedi derbyn gyda'r gwasanaethau cludiant claf o fewn y 12 mis diwethaf? CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

( )

**CERDYN DANGOS 5 I ba raddau yr ydych yn cytuno neu'n anghytuno â phob un o'r datganiadau a ganlyn am eich profiad o'r gwasanaeth cludo cleifion?**  
DARLLENWCH Y DATGANIADAU. CÔD SENGL YN UNIG AR GYFER POB UN.

		Cytuno'n gryf	Tueddu i gytuno	Ddim yn cytuno nac anghytuno	Tueddu i anghytuno	Anghytuno'n gryf	Dim barn/ D/G
A	Yr oedd y staff yn gynorthwyol	1	2	3	4	5	6
B	Cefais fy nhrin gyda pharch ac urddas	1	2	3	4	5	6
C	Yr oedd yr amser y bu'n rhaid i mi aros i'r gwasanaeth cludo cleifion fynd a mi yn ôl ac ymlaen o'm hapwyntiad mwyaf diweddar yn dderbyniol	1	2	3	4	5	6

GOFYN DIM OND RHAI SY'N FFAFRIO CAEL GWASANAETHAU MEWN IEITHOEDD GWAHANOL YN WEL1 CÔD 3, 4 NEU 5

MTCU6 **Petai dewis ar gael, ym mha iaith y buasai'n well gennych gyfathrebu gyda'r gwasanaeth cludo cleifion?** CÔD UNIGOL YN UNIG.  
h465  
(OT)

Saesneg yn unig	( ) 1	EWCH I MTCU8
Cymraeg yn unig	2	
Saesneg <b>A</b> Chymraeg (DWYIEITHOG)	3	EWCH I MTCU7
NAILL AI Saesneg <b>NEU</b> Gymraeg	4	EWCH I MTCU8
Arall (rhowch fanylion)	5	EWCH I MTCU7

GOFYN DIM OND RHAI SY'N FFAFRIO CAEL GWASANAETHAU MEWN IAITH GWAHANOL I SAESNEG YN WEL1 CÔD 2 NEU YN MTCU6 CÔD 2, 3 NEU 5

MTCU7 **Oedd modd i chi ddefnyddio'r iaith o'ch dewis y tro diwethaf i chi gysylltu â'r gwasanaeth cludo cleifion?** CÔD UNIGOL YN UNIG  
h466

Oedd	( ) 1
Na	2
Methu cofio	3

GOFYN OS 'OEDD' YN MTCU1 CÔD 1

MTCU8 **A ydych erioed wedi bod eisiau mynegi barn bositif, cwyno neu'r ddau, am y gwasanaeth cludo cleifion yn ystod y 12 mis diwethaf? MWY NAG UN CÔD YN IAWN Os do, ai i fynegi barn bositif neu i gwyno oedd hyn?**  
h467a-c

Do - barn bositif	( ) 1	EWCH I MTCU9
Do - cwyno	2	EWCH I MTCU10
Na	3	EWCH I VOL2

GOFYN OS 'DO' YN MTCU8 CÔD 1

MTCU9 **A wnaethoch chi fynegi barn bositif?** CÔD UNIGOL YN UNIG  
h468

Do	( ) 1	EWCH I VOL2 NEU MTCU10 OS CÔD 2 AT MTCU8
Naddo	2	EWCH I MTCU11

GOFYN OS 'DO' YN MTCU8 CÔD 2

MTCU10  
h469a-c

**Wnaethoch chi gwyno? Os do, ai yn ffurfiol neu'n anffurfiol oedd hynny? Wrth ffurfiol, rydym yn golygu sylwadau neu gwynion i'r gwasanaeth neu gorff swyddogol arall, e.e. ymddiriedolaethau'r GIG, cynghorydd, ombwdsmon, Aelod Cynulliad neu Aelod Seneddol.** MWY NAG UN CÔD YN IAWN

	( )	
Do - cwyno trwy'r drefn gwyno ffurfiol	1	
Do - cwyno yn anffurfiol	2	EWCH I MTCU13
Naddo - wnes i ddim cwyno	3	EWCH I MTCU12

GOFYN OS 'NADDO' YN MTCU9 CÔD 2

MTCU11

**Fedrwch chi ddweud pam na wnaethoch roi barn bositif?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )	
Fedwrn i ddim trafferthu	1	
Ddim yn gwybod â phwy i gysylltu	2	
Nerfus/ansicr	3	
Problemau iaith	4	
Rhy fiwrcrataidd/cymryd gormod o amser Yr wyf yn bwriadu	5 6	EWCH I VOL2 NEU MTCU10 OS CÔD 2 AT MTCU8
Arall (ysgrifennwch)	7	
Ddim yn gwybod	8	

GOFYN OS 'NADDO' YN MTCU10 CÔD 9

MTCU12  
h471a-n

**Fedrwch chi ddweud pam na wnaethoch gwyno?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )	
Fyddai'n gwneud dim lles	1	
Fedwrn i ddim trafferthu	2	
Ddim yn gwybod lle i gwyno	3	
Ddim yn gwybod sut i gwyno	4	
Ddim yn gwybod â phwy i gysylltu	5	
Ddim yn siwr os oedd cyfiawnhad i'r cwyn	6	
Wedi cwyno o'r blaen a ddigwyddodd dim	7	
Nerfus/ansicr	8	EWCH I VOL 2
Ofn dioddef yn sgîl y gwyn	9	
Problemau iaith	10	
Rhy fiwrcrataidd/cymryd gormod o amser	11	
Yr wyf yn bwriadu gwneud	12	
Arall (ysgrifennwch)	13	
Ddim yn gwybod	14	

( )

GOFYN OS WEDI CWYNO (CÔD 1 A 2 AT MTCU10)

MTCU13

**CERDYN DANGOS 4 Pa mor fodlon neu anfodlon oeddech chi gyda'r ffordd y triniwyd eich cwyn, neu'r ffordd y mae'n cael ei drin?** CÔD SENGL YN UNIG.  
NODYN I'R CYFWELYDD: OS OES MWY NAG UN, GWNEWCH  
SYLW AR Y GWYN DDIWEDDARAF

Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

# GWIRFODDOLI

## STAMP AMSER

Nawr, fe hoffwn i ofyn rhai cwestiynau am weithgareddau eraill y gallech chi fod yn gysylltiedig â hwy (ADIO OS CYFLOGEDIG: tu fas o waith taliad)

## GOFYN I BAWB

**VOL2 I ba rai o'r mathau canlynol o grwpiau rydych chi wedi rhoi eich gwasanaeth neu eich amser yn wirfoddol dros y tair blynedd diwethaf?**  
DARLLENWCH ALLAN A-B.

		Do ( )	Naddo ( )
A	Corff gwirfoddol neu elusennol, awdurdod lleol neu gorff arall	1	2
B	Cyfeillion, perthnasau neu aelodau eraill o'r gymuned	1	2

GOFYN OS CÔD 'DO' YN VOL 2. OS YW'R DDAU WEDI'U CODIO YN 2 YN VOL2 EWCH I VOL9/14

**VOL3 Ac a ydych AR HYN O BRYD yn rhoi eich gwasanaeth neu eich amser yn wirfoddol i unrhyw rai o'r grwpiau hyn?**  
*h161a-b*

		Ydw ( )	Nac ydw ( )
A	Corff gwirfoddol neu elusennol, awdurdod lleol neu gorff arall	1	2
B	Cyfeillion, perthnasau neu aelodau eraill o'r gymuned	1	2

GOFYN OS YW WEDI GWIRFODDOLI OND DDIM YN NAWR ('YDW' YN 1 OR CWESTIYNAU YN VOL 2 A DIM UN CÔD YN VOL 3).

**VOL5 Allwch chi ddweud wrtha'i, oes yna unrhyw resymau arbennig pam nad ydych bellach yn rhoi eich gwasanaethau neu eich amser?**  
*h163a-k*

PEIDIWCH AG ANNOG. MWY NAG UN CÔD YN IAWN

(OT)

	( )
Cyfnod gofalu wedi dod i ben	1
Dim treuliau na ffioedd yn cael eu talu	2
Angen dechrau, neu ailddechrau, gweithio am gyflog	3
Diffyg amser	4
Newid blaenoriaethau	5
Ddim yn ei fwynhau	6
Problemau gyda datgeliadau'r SCT (CRB)	7
Prinder cyfleoedd lleol neu addas	8
Doedd dim fy angen bellach	9
Rhesymau iechyd	10
Pellter/ Wedi symud o'r ardal	13
Arall (nodwch)	11
Ddim yn gwybod	12

EWCH I VOL6



GOFYN OS 'DO' YN VOL2 CÔD 1

VOL6 **Yn ystod y tair blynedd diwethaf, a fu gennych unrhyw gyfrifoldebau yn y sefydliad(au), megis bod yn aelod o bwyllgor, codi arian, trefnu digwyddiadau neu gweud gwaith gweinyddol neu glercio?**  
h164

	( )	
Do	1	EWCH I VOL7
Naddo	2	

( )

GOFYN OS YW 'DO' YN VOL2 CÔD 1

VOL7 **CERDYN DANGOS J Pa un o'r categorïau hyn yw'r disgrifiad gorau o'r grwpiau, clybiau neu gymdeithasau y buoch yn ymwneud â hwy yn wirfoddol yn ystod y tair blynedd diwethaf?** MWY NAG UN CÔD YN IAWN  
h165a-p  
(OT)

	( )	
A	Addysg plant neu ysgolion	1
B	Gweithgareddau ieuencid neu blant (y tu allan i'r ysgol)	2
C	Addysg oedolion	3
D	Chwaraeon neu ymarfer (cymryd rhan, hyfforddi neu mynd i wylïo)	4
E	Crefyddol	5
F	Gwleidyddol	6
G	Iechyd, anabledd a lles cymdeithasol	7
H	Yr henoed	8
I	Diogelwch, Cymorth Cyntaf	9
J	Yr amgylchedd, anifeiliaid	10
K	Cyfiawnder a Hawliau Dynol	11
L	Grwpiau cymunedol neu gymdogaeth	12
M	Grwpiau dinasyddion	13
N	Hobïau neu hamdden neu glybiau celfyddydol neu gymdeithasol	14
O	Gweithgaredd Undeb Llafur	15
P	Cyfeillion, perthnasau neu aelodau eraill y gymuned	17
	Arall (nodwch)	16

GOFYN OS YW'R YMATEBYDD YN GYFLOGEDIG. CÔD 1 NEU 2 YN C6

VOL9 **Mae gan rai cyflogwyr gynlluniau i'w gweithwyr helpu gyda phrosiectau cymunedol, neu gyrff gwirfoddol neu elusennol, neu i roi arian. A yw eich cyflogwr presennol yn cynnig unrhyw beth fel hyn? OS FELLY, HOLWCH: A ydy'r cynllun yn cynnig help neu'n rhoi arian, neu'r ddau?** MWY NAG UN CÔD YN IAWN  
h167a-d

	( )	
Ie, cynllun i helpu	1	EWCH I VOL10
Ie, cynllun i roi arian	2	
Na	3	EWCH I VOL12
Ddim yn gwybod	4	

( )

GOFYN OS 'IE'. CÔD 1 NEU 2 YN VOL9

VOL10 **A ga'i wirio, dros y 12 mis diwethaf, a ydych chi'ch hun wedi cymryd rhan mewn unrhyw weithgareddau fel hyn oedd yn cael eu hannog gan eich cyflogwr? OS FELLY, HOLWCH: A yw hyn yn rhan o gynllun sy'n cynnig helpu neu'n rhoi arian, neu'r ddau?** MWY NAG UN CÔD YN IAWN  
h168a-d

	( )	
Ie, cynllun i helpu	1	
Ie, cynllun i roi arian	2	
Na	3	
Ddim yn gwybod	4	

VOL11 CERDYN DANGOS K Pa un o'r gosodiadau ar y cerdyn yw'r disgrifiad gorau o sut y  
*h169a-h* mae eich cyflogwr yn delio â'r amser mae gweithwyr yn dreulio yn cymryd rhan  
*(OT)* mewn prosiectau cymunedol neu yn helpu cyrff gwirfoddol neu elusennau? MWY  
 NAG UN CÔD YN IAWN

		( )
A	Amser hyblyg i wneud i fyny am yr amser a dreulir	1
B	Amser i ffwrdd ac yn cael eich talu, hyd at ryw uchafswm	2
C	Amser i ffwrdd ac yn cael eich talu, dim uchafswm	3
D	Amser i ffwrdd yn lle i gyfateb i'r amser a dreuliwyd i ffwrdd o'r gwaith	4
E	Amser i ffwrdd yn ddi-dâl	5
F	Gwneud yn eich amser eich hun	6
		7
	Arall (nodwch)	
	Ddim yn gwybod	8

( )

GOFYN OS YW 'DO' YN VOL2 CÔD 1

VOL12 **Yn gyffredinol, tua pa mor aml dros y 12 mis diwethaf yr ydych chi wedi treulio amser**  
*h170* **yn gwneud rhywbeth i helpu grwp(iau), clwb/clybiau neu sefydliad(au)?**  
 DARLLENWCH, CÔD UNIGOL YN UNIG

	( )
O leiaf unwaith yr wythnos	1
Llai nag unwaith yr wythnos, ond o leiaf unwaith y mis	2
Llai nag unwaith y mis	3
Ddim yn gwybod	4

EWCH I VOL13/14

( )

GOFYN OS 'YDW' YN VOL 3 CÔD 1

VOL13 **Allwch chi ddweud tua faint o oriau yr ydych chi wedi treulio yn helpu grwpiau, clybiau**  
*h171* **neu sefydliadau dros y pedair wythnos diwethaf?**

	( )
Dim	1
Hyd at awr	2
Mwy nac awr ond dim mwy na 2 awr	3
Mwy na 2 ond dim mwy na 3 awr	4
Mwy na 3 ond dim mwy na 4 awr	5
Mwy na 4 ond dim mwy na 5 awr	6
5-10 awr	7
11-15 awr	8
16-20 awr	9
21-25 awr	10
26-30 awr	11
31-35 awr	12
Mwy na 35 awr	13
Ddim yn gwybod	14

( )

GOFYN I BAWB

VOL14 **Fyddwch chi byth yn teimlo y carech dreulio mwy o amser yn helpu grwpiau, clybiau**  
*h172* **neu sefydliadau?**

	( )	
Byddaf	1	EWCH I VOL15
Na fyddaf	2	EWCH I MTCM1
Ddim yn gwybod	3	

( )

		( )
A	Petai rhywun yn gofyn yn uniongyrchol i mi wneud	1
B	Petai fy nheulu neu fy ffrindiau yn gwneud gyda mi	2
C	Petai rhywun oedd eisoes yn gysylltiedig yno i'm helpu i gychwyn	3
D	Petai mwy o wybodaeth ar gael am bethau y gallwn wneud	4
E	Pe gwyddwn y byddai fy nhreuliau yn cael eu talu	5
F	Pe gallai rhywun ddarparu cludiant pan oeddwn ei angen	6
G	Pe gallen ei wneud o gartref	7
H	Pe gwyddwn y byddai'n helpu i wella fy sgiliau neu gael cymwysterau	8
I	Pe gwyddwn y byddai o les i'm gyrfa neu yn gwella fy ngobaith am swydd	9
J	Petai fy iechyd yn well	13
K	Petai gen i fwy o amser	14
	Arall (nodwch)	10
	Dim un o'r rhain	11
	Ddim yn gwybod	12

( )

# PRACTISAU DEINTYDDOL

STAMP AMSER

**Nawr fe hoffwn ofyn i chi am bractisau deintyddol yng Nghymru. Mae hyn yn cynnwys triniaeth breifat ac ar y GIG, ond nid yw'n cynnwys unrhyw wasanaethau a gawsoch gan ysbyty ddeintyddol neu orthodontydd.**

GOFYN I BAWB

MTCM1

**A ydych wedi cysylltu â phractis deintyddol yng Nghymru yn ystod y 12 mis diwethaf (yn bersonol neu trwy ddulliau eraill) naill ai i drefnu apwyntiad neu i gael gwybodaeth i chi neu rywun arall sydd yn eich cartref? CÔD SENGL YN UNIG**

Do	1	EWCH I MTCM3
Naddo	2	EWCH I MTCM2
Ddim yn gwybod/meMhu cofio	3	EWCH I C74

GOFYN OS 'NADDO' AT MTCM1 CÔD 2

MTCM2

**Fedrwch chi ddweud wrtha'i pam na wnaethoch? CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN** ( )

Methu cael gwybodaeth i gysylltu â Phractis Deintyddol	1	
Gwnaeth rhywun arall drefniadau drosof	2	
Wrthi'n dod o hyd i un	3	
Fel arfer byddaf yn mynd i Ysbyty Ddeintyddol/Adran Frys	4	
Mae'n rhy ddrud	5	EWCH I C74
Ofn/ddim yn hoffi deintyddion	6	
Anodd cyrraedd y deintydd	7	
Anodd cael deintydd ar y GIG	8	
Anodd cael apwyntiad	9	
Dim angen	10	
Arall (nodwch)	11	

OS 'DO' AT MTCM1 CÔD 1

MTCM3

**Ai fel claf GIG (NHS) neu oedd hyn? CÔD SENGL YN UNIG**

**NODYN I'R CYFWELYDD: OS YDYNT WEDI CYSYLLTU Â MWY NAG UN PRACTIS DEINTYDDOL, GOFYNNWCH AM EU PROFIAD DIWEDDARAF. CÔD SENGL YN UNIG**

( )

GIG	1
Preifat	2
Cyfuniad o'r ddau	3
Ddim yn gwybod	4

**Sut y cawsoch wybodaeth am eich practis deintyddol?**

NODYN I'R CYFWELYDD: OS YDYNT WEDI CYSYLLTU Â MWY NAG UN PRACTIS DEINTYDDOL, GOFYNNWCH AM EU PROFIAD DIWEDDARAF CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

()

Heb gael gwybodaeth yn ddiweddar	1
Mynd yn bersonol	5
Digwydd clywed/argymhelliad	9
Teleffon	2
Llythyr	3
E-bost	4
Gwefan	6
Taflen gan y practis	7
Gan y Deintydd/Nyrs Ddeintyddol	11
Bwrdd Iechyd Lleol	15
Galw Iechyd Cymru (NHS Direct)	12
Papur newydd/papur lleol	8
Teledu/Radio	10
Arall (nodwch)	13
Ddim yn gwybod / methu cofio	14

**CERDYN DANGOS 1 Pa mor hawdd neu anodd yw cael gwybodaeth am bractis deintyddol yn eich ardal? Gall hyn gynnwys gwybodaeth am oriau, manylion cyswllt, gwasanaethau a ddarperir a lleoliad.**

NODYN I'R CYFWELYDD: OS YDYNT WEDI CYSYLLTU Â MWY NAG UN PRACTIS DEINTYDDOL, GOFYNNWCH AM EU PROFIAD DIWEDDARAF. CÔD SENGL YN UNIG.

()

Hawdd iawn	1
Gweddol hawdd	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

**CERDYN DANGOS 4 YN GYFFREDINOL, pa mor fodlon neu anfodlon oeddech chi gyda'r gwasanaeth a gawsoch y tro diwethaf i chi gysylltu â phractis deintyddol? Ni ddylai hyn gynnwys mynd i apwyntiadau, ond BYDD fel arfer yn gyswllt gyda'r derbynydd, neu pwy bynnag oedd eich pwynt cyswllt cyntaf.**

CÔD SENGL YN UNIG

()

Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

MTCM9

**A fuoch am apwyntiad, naill ai trwy drefniant ymlaen llaw neu fel arall, gyda gweithiwr gofal deintyddol proffesiynol mewn practis deintyddol dros y 12 mis diwethaf yn ystod oriau arferol y feddygfa? (Cynhwyswch hefyd unrhyw apwyntiad lle'r oeddech yn mynd gyda phlentyn yr ydych yn gofalu amdano.)**

**OS DO, a oedd eich apwyntiad diweddaraf fel claf preifat neu GIG?**

NODYN I'R CYFWELYDD: TRWY WEITHIWR GOFAL DEINTYDDOL PROFFESIYNOL, YR HYN A OLYGWN YW DEINTYDDION, HYLENWYR DEINTYDDOL, NYRSYS DEINTYDDOL, THERAPYDDION DEINTYDDOL AC ADDYSGWYR IECHYD DEINTYDDOL A STAFF ARBENIGOL ARALL SY'N RHAN O'R FEDDYGFA. CÔD SENGL YN UNIG.

Do – Preifat	1	EWCH I MTCM11
Do - GIG	2	EWCH I MTCM11
Do - Y ddau	3	EWCH I MTCM11
Do – Ddim yn siŵr ai GIG neu breifat	4	EWCH I MTCM11
Na	5	EWCH I MTCM10
Ddim yn gwybod	6	EWCH I MTCM10

GOFYN OS DDIM WEDI MYND AM APWYNTIAD GYDA DEINTYDD GOFAL PROFFESIYNOL YN EICH PRACTIS DEINTYDD YN YSTOD Y 12 MIS DWETHAF MTCM9 CÔD 5 NEU 6

MTCM10

**Fyddai modd i chi ddweud wrtha'i pan nad aethoch?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

( ) Dim angen	1	
Methu cael apwyntiad	2	
Methu archebu apwyntiad cyfleus	3	
Cefais gyngor dros y teleffon	4	
Amser yr apwyntiad heb gyrraedd eto	7	EWCH I C74
Defnyddiais Galw Iechyd Cymru (NHS Direct) yn lle	5	
Euthum i Adran Frys yr Ysbyty yn lle	6	
Euthum i'r gwasanaeth deintyddol brys yn lle	7	
Euthum i feddygfa'r meddyg cyffredinol yn lle	8	
Ofn/ddim yn hoffi deintyddion	9	
Arall (nodwch)	10	

OS YW 'DO' AT MTCM9 CÔD 1-4

MTCM11

DEFNYDDI WCH GERDYN 1 **Pa mor hawdd neu anodd oedd cael apwyntiad gyda gweithiwr gofal iechyd proffesiynol mewn practis deintyddol ar adeg oedd yn gyfleus i chi? CÔD SENGL YN UNIG**

( ) Hawdd iawn	1
Gweddol hawdd	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCM12 CERDYN DANGOS 1 ETO **Pa mor hawdd neu anodd oedd mynd a dod o'r practis deintyddol?** CÔD SENGL YN UNIG

	( )
Hawdd iawn	1
Gweddol hawdd	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCM13 CERDYN DANGOS 4 **YN GYFFREDINOL**, pa mor fodlon neu anfodlon oeddech chi â'r gwasanaeth a gawsoch yn ystod eich apwyntiad diwethaf yn y practis deintyddol? CÔD SENGL YN UNIG

Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

MTCM14 CERDYN DANGOS 5 **I ba raddau yr ydych yn cytuno neu'n anghytuno â phob un o'r datganiadau a ganlyn am eich profiad o'r practis deintyddol?** DARLLENWCH Y DATGANIADAU. CÔD SENGL YN UNIG AR GYFER POB UN

		Cytuno'n gryf	Tueddu i gytuno	Ddim yn cytuno nac anghytuno	Tueddu i anghytuno	Anghytuno'n gryf	Dim barn/ D/G
A	Yr oedd staff y dderbynfa yn gynorthwyol	1	2	3	4	5	6
B	Yr oedd staff y dderbynfa'n fy nhrin gydag urddas a pharch	1	2	3	4	5	6
C	Yr oedd y gweithiwr gofal deintyddol proffesiynol o gymorth	1	2	3	4	5	6
D	Cefais fy nhrin gydag urddas a pharch gan y gweithiwr gofal deintyddol proffesiynol	1	2	3	4	5	6
E	Medrais gael apwyntiadau ar amserau sy'n addas i'm hamgylchiadau	1	2	3	4	5	6
F	Yr oeddwn yn ymwneud gymaint ag y dymunwn â phenderfyniadau am y gofal a'r driniaeth	1	2	3	4	5	6

MTCM15. DEFNYDDIWCH CERDYN 4 **YN GYFFREDINOL**, pa mor fodlon neu anfodlon fuoch â'r amser y bu'n rhaid i chi aros am apwyntiadau gyda gweithiwr gofal deintyddol proffesiynol? CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

GOFYN OS YW WELL GANDDYN NHW DERBYN GWASANAETHAU MEWN GWAHANOL  
IEITHOEDD AT WEL1 CÔD 3, 4 NEU 5

MTCM16 **Petai dewis, ym mha iaith y byddai'n well gennych chi gyfathrebu gyda'ch practis deintyddol? CÔD SENGL YN UNIG.**

Saesneg yn unig	1	EWCH I MTCM19
Cymraeg Yn unig	2	EWCH I MTCM17
Saesneg ac Cymraeg (DWYIEITHOG)	3	
NAILL AI Saesneg NEU Gymraeg	4	EWCH I MTCM19
Arall (nodwch)	5	EWCH I MTCM17

GOFYN OS YW WELL GANDDYN NHW DERBYN GWASANAETHAU MEWN IAITH SY'N  
GWAHANOL I SAESNEG AT WEL1 CÔD 2 NEU AT MTCM16 CÔD 2, 3 NEU 5

MTCM17 **Oedd modd i chi ddefnyddio'r iaith o'ch dewis y tro diwethaf i chi fynd i apwyntiad yn y practis deintyddol? CÔD SENGL YN UNIG.**

	( )	
Oedd	1	
Nac oedd	2	
Methu cofio	3	

MTCM18 **Oedd modd i chi ddefnyddio'r iaith o'ch dewis y tro diwethaf i chi gael cysylltiad â'r practis deintyddol? CÔD SENGL YN UNIG.**

Oedd	1	
Nac oedd	2	
Methu cofio	3	

GOFYN RHAI SYDD WEDI FYNYSYCHU APWYNTIAD DEINTIOL YN YSTOD Y 12 MIS DWETHAF:  
MTCM9 CÔDIAU 1-4

MTCM19 **A ydych wedi bod eisiau mynegi barn bositif, cwyno, neu'r ddau, am gyfleusterau'r practis deintyddol neu eu staff yn ystod y 12 mis diwethaf? MWY NAG UN CÔD YN IAWN**

**Os do, ai i fynegi barn bositif neu i gwyno?**

Ydw – barn bositif	1	EWCH I MTCM20
Ydw – cwyno	2	EWCH I MTCM21
Naddo	3	EWCH I C74

GOFYN OS 'YDW' AT MTCM19 CÔD 2

MTCM20 **A wnaethoch chi fynegi barn bositif? CÔD SENGL YN UNIG**

	( )	
Do	1	EWCH I C74 NEU MTCM21 OS CÔD 2 AT MTCM19
Naddo	2	EWCH I MTCM22



## GOFYN OS 'YDW' AT MTCM19 CÔD 2

MTCM21

**Wnaethoch chi gwyno? Os gwnaethoch, a oedd hynny'n ffurfiol neu'n anffurfiol? Trwy ffurfiol, golygwn sylwadau neu gwynion a wnaed i'r gwasanaeth neu gorff neu sefydliad swyddogol arall, e.e. y person a enwebwyd i drin cwynion yn eich practis deintyddol, y cyngor deintyddol cyffredinol, y bwrdd iechyd lleol, cyngorydd, ombwdsmon, AS. MWY NAG UN CÔD YN IAWN**

Do - cwynio'n ffurfiol trwy drefn gwyno ffurfiol	1	EWCH I MTCM24
Do - cwynio anffurfiol	2	EWCH I MTCM24
Na - wnes i ddim cwyno	3	EWCH I MTCM23

## GOFYN OS 'NADDO' AT MTCM20 CÔD 2

MTCM22

**Fedrwch chi ddweud pam na wnaethoch fynegi barn bositif? CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN**

	( )	
Fedrwn i ddim trafferthu	1	
Ddim yn gwybod a phwy i gysylltu	2	
Nerfus/ansicr	3	
Problemau iaith	4	
Rhy fiwrocraidd / cymryd gormod o amser	5	EWCH I C74 NEU MTCM21 OS YW CÔD 2 AT MTCM19
Yr wyf yn bwriadu	6	
Arall (nodwch)	7	
Ddim yn gwybod	8	

## GOFYN OS 'NA' AT MTCM21 CÔD 3

MTCM23

**Fedrwch chi ddweud pam na wnaethoch gwyno? CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN**

Fyddai ddim yn gwneud dim lles	1	
Fedrwn i ddim trafferthu	2	
Ddim yn gwybod lle i gwyno	3	
Ddim yn gwybod sut i gwyno	4	
Ddim yn gwybod â phwy i gysylltu	5	
Ddim yn siwr os oedd cyfiawnhad i'r cwyn	6	
Cwynais o'r blaen a wnaeth o ddim lles	7	
Nerfus/ansicr	8	EWCH I C74
Ofn dioddef yn sgil y gwyn	9	
Problemau iaith	10	
Rhy fiwrocraidd / cymryd gormod o amser	11	
Yr wyf yn bwriadu	12	
Arall (nodwch)	13	
Ddim yn gwybod	14	

## GOFYN OS WEDI CWYNO (CÔDIAU 1 A 2 AT MTCM21)

MTCM24

**DEFNYDDIWCH GERDYN 4 Pa mor fodlon neu anfodlon oeddech chi â'r ffordd y triniwyd eich cwyn, neu'r ffordd y mae'n cael ei drin? CÔD SENGL YN UNIG. NODYN I'R CYFWELYDD: OS OES MWY NAG UN, GWNEWCH SYLW AR Y GWYN DIWEDDARAF**

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

STAMP AMSER

Yn awr, fe hoffwn ofyn i chi am eich cartref a'r ardal lle'r ydych yn byw.

GOFYN I BAWB

C74

**Beth ydych yn ei hoffi FWYAF am fyw yn y gymdogaeth hon? Beth arall..?**  
**HOLWCH A CHODIWCH ISOD. MWY NAG UN CÔD YN IAWN**

**Pobl:**

Pobl neu gymdognion cyfeillgar	1
Teimlad o gymuned	2
Agos at y teulu	3
Yr ardal yn Gymraeg neu'n amlieithog	4
<b>Amgylchedd:</b>	
Mewn cyflwr da neu'n lân a thaclus	5
Diogelwch neu ddim troseddu	6
Tawel	7
Cefn gwlad braf	8
Agos at y gwaith	9
Tai o safon dda	10
Fawr ddim tagfeydd traffig	11
Agos at y draffordd neu'r priffyrdd	12
Ffyrdd tawel neu ddim traffig yn gwibio heibio	13
Amgylchedd da/ iachus	27
<b>Cyfleusterau:</b>	
Siopau da neu'n agos atynt	14
Cludiant cyhoeddus yn dda neu'n agos	15
Cyfleusterau i blant	16
Cyfleusterau i'r ardegau	17
Ysgolion	18
Agos at barc neu fannau agored	19
Lle i barcio	20
Cyfleusterau hamdden da	21
Cyfleusterau crefyddol da neu agos atynt	30
Meddyg/ysbyty da neu agos atynt	31
<b>Arall (nodwch)</b>	22
Lleoliad	29
Wedi byw yma erioed/Mae'n gartref	28
Fforddiadwy	26
Popeth	23
Dim	24
Ddim yn gwybod	25

C75 **Beth ydych yn ei hoffi LEIAF am fyw yn y gymdogaeth hon? Beth arall..?**  
 HOLWCH A CHODIWCH ISOD. MWY NAG UN CÔD YN IAWN

<b>Pobl:</b>	
Pobl/cymdogion	1
Dim teimlad o gymuned	2
Ymhell i ffwrdd o'r teulu	3
Mae yna rwystrau iaith	4
Mewnfudwyr/ pobl heb fod o'r un genedl	27
<b>Amgylchedd:</b>	
Budr neu sbwriel neu ddim yn cael ei chynnal yn dda	5
Plant neu bobl ifanc yn loetran	6
Gwerthwyr/defnyddwyr cyffuriau	7
Ddim yn ddiogel/llawer o droseddu	8
Swnllyd/ddim yn heddychlon	9
Pell o bob man	10
Tai gwael	11
Llawer o dagfeydd traffig	12
Ymhell o draffyrdd neu briffyrdd	13
Ffyrdd peryglus neu geir yn gwibio	14
Goleuadau stryd gwael/dim goleuadau	35
Daearyddiaeth/tywydd	33
<b>Cyfleusterau:</b>	
Dim siopau neu rai gwael	15
Cludiant cyhoeddus gwael	16
Dim cyfleusterau neu rai gwael i blant	17
Dim cyfleusterau neu rai gwael i rai yn eu harddegau	18
Ysgolion gwael	19
Ymhell i ffwrdd o barciau neu fannau agored	20
Lle i barcio	21
Cyfleusterau hamdden gwael	22
Gwasanaeth meddygol gwael/anodd mynd ato	29
Cyngor aneffeithiol	28
<b>Arall (Nodwch)</b>	23
Fawr ddim cyfle am waith	30
Ddim yn fforddiadwy/costau	31
Dim digon o heddlu	34
Anifeiliaid	32
Popeth	24
Dim byd	25
Ddim yn gwybod	26

**Ac yn awr fe hoffwn ofyn i chi am deithio ac unrhyw gludiant a ddefnyddiwch.**

GOFYN OS MEWN GWAITH LLAWN AMSER NEU'N RAN AMSER AT C8 CÔD 1 NEU 2  
C76 **Yn fras, pa mor bell ydych chi'n gorfod teithio i'ch man gwaith arferol?**

	( )
Gweithio gartref neu o gartref / byw yn y gwaith	1
Mae'n amrywio - dim man gwaith sefydlog	2
Llai na 1 filltir	3
O leiaf 1 ond llai na 3 milltir	4
O leiaf 3 ond llai na 5 milltir	5
O leiaf 5 ond llai na 10 milltir	6
O leiaf 10 ond llai na 25 milltir	7
25 milltir neu fwy	8
Ddim yn gwybod	9

C77 **Sut ydych chi'n mynd i'r gwaith fel arfer? CÔD SENGL YN UNIG.**  
OS DEFNYDDIR MWY NAG UN DULL, HOLWCH AM Y PRIF DDULL

	( )	
Gweithio'n bennaf gartref neu o gartref	1	EWCH I TP1
Trên	2	EWCH I TP1
Bws, bws mini neu goets	3	EWCH I TP1
Beic modur, sgwter neu foped	4	EWCH I C78
Car neu fan	5	EWCH I C78
Tacsi	6	EWCH I TP1
Beic	7	EWCH I TP1
Cerdded	8	EWCH I TP1
Arall (nodwch)	9	EWCH I TP1

GOFYN OS BEIC MODUR NEU CAR/FAN AT C77 CÔDIAU 4 NEU 5  
C78 **Ydych chi fel arfer yn gyrru, neu ydych chi'n cael eich cludo?**

	( )
Gyrru	1
Cael fy nghludo	2
Mae'n amrywio	3

STAMP AMSER  
GOFYN I BAWB

TP1 **Tua faint o amser fyddai'n gymryd i chi gerdded oddi yma i'r arosfan bysiau  
AGOSAF? Mae gen i ddi-ddordeb yn yr un agosaf hyd yn oed os nad hwn yw'r brif  
un y byddwch yn ei ddefnyddio.**

CYFWELYDD: OS YW'R ATEBYDD YN RHOI YSTOD NAD YW'N CYFATEB I'R  
YSTODAU ISOD, DEFNYDDIOWCH BWYNT ISAF YR YSTOD, E.E. AM "25-30 MUNUD"  
NODWCH GÔD "14-26 MUNUD". NODWCH GÔD UNIGOL YN UNIG

	( )	
3 munud neu lai	1	EWCH I TP2
4-6 munud	2	EWCH I TP2
7-13 munud	3	EWCH I TP2
14-26 munud	4	EWCH I TP5
27-43 munud	5	EWCH I TP5
44 munud neu fwy	6	EWCH I TP5
Ddim yn gwybod	7	EWCH I TP5

GOFYN OS TP1 CÔDIAU 1-3

TP2 **Pa mor aml y gallech chi gael bws o'r arosfan bysiau honno yn ystod y dydd?**  
OS YW'N AMRYWIO, CYMERWCH AMLDER AMSER TAWEL YN YSTOD YR WYTHNOS.  
CÔD UNIGOL YN UNIG

	( )	
Llai nac unwaith y dydd	1	EWCH I TP3
O leiaf unwaith y dydd ond llai nac unwaith yr awr	2	
O leiaf unwaith yr awr ond yn llai na phob hanner awr	3	EWCH I TP5
O leiaf unwaith bob hanner awr ond llai na phob 15 munud	4	
O leiaf unwaith bob 15 munud	5	
Ddim yn gwybod	6	

GOFYN OS AT TP2 CÔDAU 1-2

TP3 **Oes car ar gael i chi ar gyfer gweithgareddau fel ymweld â'r siopau lleol neu fynd at y meddyg?** CÔD SENGL YN UNIG

	( )	
Oes	1	EWCH I TP5
Nac oes	2	EWCH I TP4

GOFYN OS 'NAC OES' AT TP3 CÔD 2. CYLCHDROI

TP4 **Pa fath o gludiant fyddwch chi'n ddefnyddio i gyrraedd.....?**  
DARLLENWCH YN UCHEL (a)-(c). MWY NAG UN CÔD YN IAWN

	(a) Siopau lleol ( )	(b) Meddyg ( )	OS MEWN GWAITH (c) Eich gwaith ( )
Lifft gan ffrindiau neu berthnasau	1	1	1
Cludiant cymunedol	2	2	2
Bws	7	7	7
Tacsi	3	3	3
Cerdded	4	4	4
Beic	7	7	7
Ddim yn mynd	5	5	5
Arall (nodwch)	6	6	6

GOFYN I BAWB

TP5 **Pa rai o'r canlynol wnaethoch chi yn ystod y saith diwrnod diwethaf?**  
DARLLENWCH YN UCHEL (a) i (d). MWY NAG UN CÔD YN IAWN

	( )	
(c) Defnyddio beic	3	EWCH I TP6
(d) Cerdded mwy na chilomedr (tua hanner milltir)	4	
(a) Teithio ar fws	1	EWCH I TP9
(b) Teithio ar drên	2	
Dim un o'r rhain	5	

GOFYN AM BOB UN AT TP5

TP6 **Beth oedd diben eich taith fwyaf diweddar ar gyfer pob un o'r canlynol.....**  
 DARLLENWCH YN UCHEL (a) I (d)? PEIDIWCH AG ANNOG. MWY NAG UN CÔD YN IAWN I BOB UN.

	(a) Ar y bŵs ( )	(b) Ar y trên ( )	(c) Ar feic ( )	(d) Ar droed ( )
Mynd i'r gwaith neu oddi yno / busnes	1	1	1	1
Mynd i'r ysgol neu'r coleg neu oddi yno	2	2	2	2
Mynd i weithgaredd hamdden	3	3	3	3
Ymarfer neu bleser	4	4	4	4
Siopa	5	5	5	5
Rhesymau meddygol	8	8	8	8
Arall (nodwch)	6	6	6	6
Methu cofio	7	7	7	7

GOFYN GYD OEDD WEDI TEITHIO AR Y FŴS A/NEU AR DRÊN YN YSTOD Y 7 DIWRNOD DWETHAF AT TP5 CÔDIAU 1 A/ NEU 2. CYLCHDROI

TP7 **Pa mor aml y byddwch yn arfer teithio ar y.....** DARLLENWCH YN UCHEL (a)-(b). CÔD UNIGOL YN UNIG I BOB UN.

	(a) Ar fŵs ( )	(b) Ar drên ( )
Pob diwrnod	1	1
Bob dydd gwaith	2	2
Unwaith neu ddwywaith yr wythnos	3	3
Llai nac unwaith yr wythnos	4	4

GOFYN RHAI SYDD WEDI TEITHIO AR FŴS YN YSTOD Y 7 DIWRNOD DWETHAF AT TP5 CÔD 1

TP8 **DEFNYDDIWCH GERDYN 2 O feddwl am y siwrne bws ddiwethaf, pa mor dda neu wael oedd agweddau canlynol eich taith?** DARLLENWCH YN UCHEL (a)-(e). CYLCHDROI. CÔD UNIGOL YN UNIG I BOB UN.

Da iawn    Gweddol da    Ddim yn dda nac yn wael    Gweddol wael    Gwael iawn    Dim barn/ Amherthnasol

(a) Y wybodaeth oedd ar gael (e.e. amserlenni)	1	2	3	4	5	6
(b) Cyflwr y cerbyd	1	2	3	4	5	6
c) Agwedd y gyrrwr	1	2	3	4	5	6
d) Prydlondeb y gwasanaeth	1	2	3	4	5	6
e) Rhwyddineb mynd ar y bws	1	2	3	4	5	6

GOFYN RHAI SYDD DDIM WEDI DEFNYDDIO BWS NEU DREN YN YSTOD Y 7 DIWRNOD DWETHAF (DIM CÔD 1 NEU 2 AT TP5)

TP9 **Beth yw'r prif resymau pam nad ydych wedi defnyddio cludiant cyhoeddus yn ystod y saith diwrnod diwethaf?** MWY NAG UN CÔD YN IAWN

Cymryd gormod o amser	1
Anghyfleus	2
Dim llwybr uniongyrchol	3
Defnyddio fy nghar fy hun	4
Angen car ar gyfer y gwaith	5
Rhy ddrud	6
Gweithiau oriau anghymdeithasol neu afreolaidd	7
Dyw cludiant cyhoeddus ddim yn ddibynadwy	8
Diffyg gwasanaeth	9
Rhy anaml	10
Rhesymau iechyd	11
Anodd cyrraedd neu fynd i fyny ac i lawr grisiau	12
Gormod i gario neu letchwith	13
Anghyfforddus	14
Dim angen	15
Well gen i gerdded	16
Well gen i feicio	23
Ddim yn hoffi aros	17
Ffordd hir i gerdded i'r arosfan bws	18
Byw yn ganolog neu o fewn pellter cerdded	19
Diogelwch	21
Wedi bod i ffwrdd	22
Arall (nodwch)	20

GOFYN I BAWB

TP10 **Oes gennych chi docyn bws sy'n caniatáu i chi deithio am ddim? (tocyn mantais bws)?** CÔD SENGL YN UNIG

	( )	
Oes	1	EWCH I TP11
Nac oes	2	EWCH MTCP1
Ddim yn gwybod	3	EWCH MTCP1

GOFYN OS 'OEDD' AT TP10 CÔD 1

TP11 **Ydych chi wedi ei ddefnyddio yn ystod y saith diwrnod a aeth heibio?** CÔD SENGL YN UNIG

	( )	
Do	1	EWCH I TP12
Naddo	2	EWCH I TP13

GOFYN OS 'DO' AT TP11 CÔD 1

TP12 **Beth oedd prif ddiben eich siwrne fwyaf diweddar gan ddefnyddio eich tocyn rhad?** MWY NAG UN CÔD YN IAWN

	( )
Teithio i'r gwaith neu oddi yno	1
Mynd i'r ysgol neu'r coleg neu oddi yno	2
Mynd i weithgaredd hamdden	3
Siopa	4
Rhesymau meddygol	7
Arall (nodwch)	5
Ddim yn gwybod/methu cofio	6

GOFYN OS 'OES' AT TP10 CÔD 1

TP13 CERDYN DANGOS 5 **I ba raddau yr ydych yn cytuno neu'n anghytuno â'r gosodiadau isod am fod â thocyn bws rhad?** CÔD UNIGOL YN UNIG I BOB UN. CYLCHDROI.

	A	B	C	D	E	
	Cytuno'n gryf	Tueddu gytuno	Ddim yn cytuno nac anghytuno	Tueddu i gytuno	Anghytuno'n gryf	Dim barn

<b>(c) Mae wedi gwneud i mi deimlo'n fwy annibynnol</b>	1	2	3	4	5	6
<b>(d) Mae wedi 'nghael i allan o'r ty fwy</b>	1	2	3	4	5	6
<b>(a) Mae wedi gwneud i mi ddefnyddio'r bysus yn amlach</b>	1	2	3	4	5	6
<b>(b) Mae wedi gwneud i mi gymryd teithiau bws hirach</b>	1	2	3	4	5	6



# GWASANAETH TRÊN

STAMP AMSER

**Yn awr fe hoffwn ofyn i chi am wasanaethau trenau i deithwyr sydd yn cychwyn neu'n diweddu eu siwrneiau yng Nghymru.**

NODYN I'R CYFWELYDD: NID YW HYN YN CYNNWYS CWMNIAU RHEILFFORDD ANNIBYNNOL SYDD YN TREFNU SIWRNEIAU TRÊN BYRION FEL ATYNIADAU TWRISTIAETH MEGIS LEIN FACH FFESTINIOG NEU LANGOLLEN NEU DRÊN BACH YR WYDDFA.

GOFYN I BAWB

MTCP1

**A ydych wedi defnyddio'r gwasanaeth trên yng Nghymru yn ystod y 12 mis diwethaf? CÔD SENGL YN UNIG**

	()	
Ydw	1	EWCH I MTCP3
Nac ydw	2	EWCH I MTCP2

GOFYN OS 'NAC YDW' AT MTCP1 CÔD 2

MTCP2

**Fyddai modd i chi ddweud pam nad ydych wedi defnyddio gwasanaeth trên yng Nghymru yn ystod y 12 mis diwethaf? CYFWELYDD I ANNOG.**  
MWY NAG UN CÔD YN IAWN

	()	
Defnyddio fy nghar fy hun	1	
Dim angen	2	
Cymryd rhy hir	3	
Anghyfleus	4	
Dim llwybr uniongyrchol	5	
Angen car ar gyfer neu yn y gwaith	6	
Rhy ddrud	7	
Gweithio oriau anghymdeithasol neu anarferol	8	
Trenau yn annibynadwy	9	
Diffyg gwasanaeth	10	
Rhy anaml	11	
Rhesymau iechyd	12	EWCH I EQ1
Anodd mynd a/neu ddod oddi ar y trên	13	
Gormod i'w gario neu anhylaw	14	
Anghyfforddus	15	
Well gen i gerdded	16	
Well gen i feicio	17	
Gorsaf drenau yn rhy bell	18	
Byw yn ganolog neu o fewn pellter cerdded	19	
Well gen i ddefnyddio'r bws	20	
Gorfod defnyddio dull cludiant arall i gyrraedd yr orsaf drenau	21	
Ofn trosedd/anniogel	22	
Ddim yn hoffi aros	23	
Mae'r orsaf drenau agosaf yn Lloegr	25	
Arall (nodwch)	24	

**Pa mor aml fyddwch chi'n defnyddio'r gwasanaeth trenau yng Nghymru?**  
CÔD SENGL YN UNIG

()

Mwy nac unwaith yr wythnos	1
Rhyw unwaith yr wythnos	2
Rhyw unwaith y mis	3
O leiaf unwaith bob 6 mis	4
O leiaf unwaith y flwyddyn	5
Llai aml nac unwaith y flwyddyn	6
Ddim yn gwybod	7

MTCP4

**CERDYN DANGOS 1 Pa mor hawdd neu anodd yw cael gwybodaeth am wasanaethau trên yng Nghymru?** CÔD SENGL YN UNIG

()

Hawdd iawn	1
Gweddol hawdd	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCP5

**CERDYN DANGOS M Pa un o'r fffynonellau isod, os o gwbl, wnaethoch chi ddefnyddio i gael gwybodaeth am wasanaethau trenau yng Nghymru?** MWY NAG UN CÔD YN IAWN

()

A	Cwmni trenau	1
B	Traveline	2
C	Amserlen mewn gorsaf drenau	3
D	Staff yr orsaf drenau	4
E	Ymholiadau Rheilffyrdd Cenedlaethol	5
F	Amserau Trên	6
G	www.thetrainline.com	7
	Arall (nodwch)	8
	Dim un o'r rhain	9

MTCP6

**Sut daethoch o hyd i wybodaeth am wasanaethau trenau yng Nghymru?** CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

()

Heb gael gwybodaeth yn ddiweddar	1
Mynd fy hun	5
Teleffon	2
Ffôn symudol (h.y., gwasanaeth testun a/neu WAP)	3
E-bost	4
Gwefan	6
Taflen	7
Papur newydd/ papur lleol	8
Teledu / Radio	10
Digwydd clywed	9
Gorsaf drenau	11
Llyfrgelloedd	12
Canolfannau Gwybodaeth Eraill	13
Arall (nodwch)	14
Ddim yn gwybod/ methu cofio	15

MTCP7 CERDYN DANGOS 1. **Pa mor hawdd neu anodd yw mynd a dod o'ch gorsaf drenau agosaf yng Nghymru?** CÔD SENGL YN UNIG

()	
Hawdd iawn	1
Gweddol hawdd	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCP8 CERDYN DANGOS 4 **YN GYFFREDINOL, pa mor fodlon neu anfodlon ydych gyda'r gwasanaeth trenau yng Nghymru?** CÔD SENGL YN UNIG

()	
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

MTCP9 CERDYN DANGOS 5 **I ba raddau yr ydych yn cytuno neu'n anghytuno â phob un o'r datganiadau canlynol am eich profiad cyffredinol o'r gwasanaeth trenau yng Nghymru?**  
DARLLENWCH Y DATGANIADAU. CÔD SENGL YN UNIG I BOB UN.

	Cytuno'n gryf	Tueddu gytuno	Ddim yn cytuno nac anghytuno	Tueddu i gytuno	Anghytuno'n gryf	Dim barn
A. Mae'r staff yn gynorthwyol	1	2	3	4	5	6
B. Caf fy nhrin gydag urddas a pharch	1	2	3	4	5	6
C. Medraf deithio ar adegau sy'n addas i'n hamgylchiadau	1	2	3	4	5	6
D. Mae'r trenau'n brydlon	1	2	3	4	5	6

GOFYN DIM OND OS WELL GANDDYN NHW DERBYN GWASANAETHAU MEWN IEITHOEDD GWAHANOL AT WEL1 CÔD 3,4 NEU 5

MTCP10 **Petai dewis, ym mha iaith y byddai'n well gennych chi gyfathrebu gyda'r gwasanaethau gwybodaeth trenau yn eich ardal?** CÔD SENGL YN UNIG.

()	
Saesneg yn unig	1 EWCH I MTCP12
Cymraeg yn unig	2 EWCH I MTCP11
Saesneg A Chymraeg (DWYIEITHOG)	3 EWCH I MTCP11
NAILL AI Saesneg NEU Gymraeg	4 EWCH I MTCP12
Arall (ysgrifennwch)	5 EWCH I MTCP11

GOFYN DIM OND OS WEDI DWEUD MAE'N WELL I DDERBYN GWANANAETHAU MEWN IAITH  
GWAHANOL I SAESNEG AT WEL 1 CÔD 2 NEU AT MTCP10 CÔDIAU 2, 3 NEU 5

MTCP11 **Oedd modd i chi ddefnyddio'r iaith o'ch dewis y tro diwethaf i chi gysylltu  
â'r gwasanaethau gwybodaeth trenau ar gyfer eich ardal? CÔD SENGL YN  
UNIG.**

	( )
Oedd	1
Nac oedd	2
Methu cofio	3

GOFYN OS MTCP1 CÔD 1

MTCP12 **A ydych wedi bod eisiau mynegi barn bositif, cwyno neu'r ddau am y  
gwasanaeth trenau yng Nghymru yn ystod y 12 mis diwethaf?  
Os do, ai i fynegi barn bositif neu i gwyno oedd hyn?  
MWY NAG UN CÔD YN IAWN**

	( )	
Ydw -barn bositif	1	EWCH I MTCP13
Nac ydw - cwyno	2	EWCH I MTCP14
Naddo	3	EWCH I EQ1

GOFYN OS 'YDW' AT MTCP12 CÔD 1

MTCP13 **Wnaethoch chi fynegi barn bositif? CÔD SENGL YN UNIG**

	( )	
Do	1	EWCH I EQ1 NEU MTCP14 OS YW CÔD 2 AT MTCP12
Naddo	2	EWCH I MTCP15

GOFYN OS 'YDW' AT MTCP12 CÔD 2

MTCP14 **Wnaethoch chi gwyno? Os gwnaethoch, ai yn ffurfiol neu'n anffurfiol oedd  
hynny? Trwy ffurfiol, yr ydym yn golygu sylwadau neu gwynion a wnaed i'r  
gwasanaeth neu gorff swyddogol arall, e.e., Passenger Focus, cynghorydd,  
ombwdsmon, Aelod Cynulliad neu Aelod Seneddol. MWY NAG UN CÔD YN  
IAWN**

	( )	
Do - cwyno trwy'r drefn gwynion ffurfiol	1	EWCH I MTCP17
Do - cwyno'n anffurfiol	2	
Naddo - wnes i ddim cwyno	3	EWCH I MTCP16

GOFYN OS 'NADDO' AT MTCP13 CÔD 2

MTCP15 **Fedrwch chi ddweud pam na wnaethoch fynegi barn bositif?  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN**

	( )
Fedwrn i ddim trafferthu	1
Ddim yn gwybod â phwy i gysylltu	2
Nerfus/ansicr	3
Problemau iaith/	4
Rhy fiwrocraidd / cymryd gormod o amser	5
Yr wyf yn bwriadu	6
Arall (nodwch)	7
Ddim yn gwybod	8

EWCH I EQ1 NEU  
MTCP14 OS CÔD 2  
AT MTCP12

GOFYN OS 'NADDO' AT MTCP14 CÔD 3

MTCP16

**Fedrwch chi ddweud wrtha'i pam na wnaethoch gwyno?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )	
Fyddai o'n gwneud dim lles	1	
Fedrwn i ddim trafferthu	2	
Ddim yn gwybod lle i gwyno	3	
Ddim yn gwybod sut i gwyno	4	
Ddim yn gwybod a phwy i gysylltu	5	
Ddim yn siwr os oedd cyfiawnhad i'r cwyn	6	
Cwynais o'r blaen a wnaeth o ddim lles	7	EWCH I EQ1
Nerfus/ansicr	8	
Ofn dioddef yn sgil y gwyn	9	
Problemau iaith	10	
Rhy fiwrocraidd / cymryd gormod o amser	11	
Yr wyf yn bwriadu	12	
Arall (nodwch)	13	
Ddim yn gwybod	14	

GOFYN OS WEDI CWYNO AT MTCP14 CÔDIAU 1 A 2

MTCP17

**CERDYN DANGOS 4 Pa mor fodlon neu anfodlon oeddech chi â'r fordd y triniwyd eich cwyn, neu'r ffordd y mae'n cael ei drin?**  
CÔD SENGL YN UNIG. NODYN I'R CYFWELYDD: OS OES MWY NAG UN, GWNEWCH SYLW AM Y GWYN DIWEDDARAF

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

# CYDRADDOLDEB

**Nawr fe hoffwn i holi rhai cwestiynau am fyw mewn gwlad fel Cymru, lle mae yna bobl o wahanol gefndiroedd.**

GOFYN I BAWB.

EQ1 CERDYN DANGOS 5 ETO I ba raddau yr ydych yn cytuno neu'n anghytuno â phob un o'r datganiadau a ganlyn....  
 h221- h229 DARLLENWCH Y DATGANIADAU YN Y DREFN A RODDWDYD. CÔD UNIGOL YN UNIG I BOB UN.

	Cytuno'n gryf	Tueddu i gytuno	Ddim yn cytuno nac anghytuno	Tueddu i anghytuno	Anghytuno'n gryf	Dim barn	( )
a) Mae hon yn gyndogaeth lle gall pobl o wahanol gefndiroedd gyd-fyw yn gytun	1	2	3	4	5	6	( )
b) Mae'n well i wlad os oes amrywiaeth o wahanol ddiwylliannau	1	2	3	4	5	6	( )
c) I fod yn Gymro go iawn, rhaid i chi fod yn wyn	1	2	3	4	5	6	( )
d) Mae'n well i wlad os yw bron pawb yn rhannu'r un arferion a thraddodiadau	1	2	3	4	5	6	( )
e) Ar y cyfan, mae'r Mwslemiaid sy'n byw yng Nghymru yn gwneud cyfraniad positif i gymdeithas	1	2	3	4	5	6	( )
f) Fuasai dim gwrthwynebiad gen i i safle sipsiwn neu deithwyr gerllaw fy nghartref	1	2	3	4	5	6	( )
g) Fuasai dim ots gen i petai un o'm perthnasau agosaf yn priodi rhywun o gefndir ethnig gwahanol	1	2	3	4	5	6	( )
h) Os yw gwlad am leihau tensiynau, dylai roi terfyn ar fewnfudo	1	2	3	4	5	6	( )

CERDYN DANGOS 5 ETO. GOFYN OS YW NHW'N 'CYTUNO'N GRYF' NEU 'TUEDDU I GYTUNO' CÔD 2 YN EQ1c)

EQ1a i) I fod yn Brydeiniwr go iawn, rhaid i chi fod yn wyn	1	2	3	4	5	6	( )
---	---	---	---	---	---	---	-----

GOFYN I BAWB

EQ2 Yn ystod y pum mlynedd diwethaf, ydych chi wedi dioddef unrhyw fath o gamwahaniaethu, aflonyddu neu erledigaeth?

	( )	
Do	1	EWCH I EQ3
Naddo	2	
Ddim yn gwybod	3	EWCH I ENV2 ( )

GOFYN OS 'DO' YN EQ2 CÔD 1

EQ3 **Beth, yn eich barn chi, oedd y rheswm dros y camwahaniaethu, aflonyddu neu'r erledigaeth hwn? PEIDIWCH AG ANNOG. MWY NAG UN CÔD YN IAWN**

a - p  
(OT)

	( )
Rhyw	1
Oedran	2
Hil	3
Crefydd	4
Anabledd	5
Lliw	6
Lle'r ydw i'n byw neu gôd post	7
laith	8
Tueddiad rhywiol	9
Ymwneud ag alcohol/cyffuriau	12
Ymddygiad gwrth-gymdeithasol	13
Cenfigen	14
Problem gyda chymdogion/anghydfod cyffredin	15
Anwybodaeth	16
Arall (nodwch)	10
Ddim yn gwybod	11

()

EQ4 **A wnaethoch achwyn am unrhyw ddigwyddiadau o'r fath yn ystod y pum mlynedd diwethaf?**

h232

	( )	
Do	1	EWCH I EQ5
Naddo	2	EWCH I ENV2
Ddim yn gwybod/methu cofio	3	

()

GOFYN OS 'DO' YN EQ4 CÔD 1

EQ5 **Wrth bwy y sonioch chi am y digwyddiad(au)? PEIDIWCH AG ANNOG. MWY NAG UN CÔD YN IAWN**

h233

a - p  
(OT)

	( )
Awdurdod neu gyngor lleol	1
Landlord	2
Yr Heddlu	3
Eich cyflogwr neu rywun yn y gwaith	4
Comisiwn Cydraddoldeb Hiliol	5
Cyngor Cydraddoldeb Hiliol	6
Cyngor ar bopeth	7
Cylch Hawliau Anabledd	8
Comisiwn Hawliau Anabledd	9
Arweinydd crefyddol	10
Arweinydd cymunedol	11
Comisiwn Hawliau Cyfartal	12
Cymdeithas Tai	15
Cyfreithwyr	16
Arall (nodwch)	13
Ddim yn gwybod/methu cofio	14

()

EQ6 CERDYN DANGOS 1 **Pa mor hawdd neu anodd fu i chi roi adroddiad am y digwyddiadau?** CÔD SENGL YN UNIG

	( )
Hawdd iawn	1
Gweddol hawdd	2
Gweddol anodd	3
Anodd iawn	4
Ddim yn gwybod/methu cofio	5

( )

EQ7 CERDYN DANGOS 4 **Pa mor fodlon neu anfodlon oeddech chi gyda'r ffordd y triniwyd yr achwyniad?** CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Ddim yn gwybod/methu cofio	6

( )

EQ8 CERDYN DANGOS 4 ETO **Pa mor fodlon neu anfodlon oeddech chi gyda chanlyniad eich achwyniad?** CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Ddim yn gwybod/methu cofio	6

( )

TIMESTAMP

## YR AMGYLCHEDD

**Nawr hoffwn ofyn cwestiwn i chi am yr amgylchedd.**

GOFYN I BAWB

ENV2 CERDYN DANGOS N **Pa rai o'r gweithgareddau a restrir ar y cerdyn hwn ydych chi a'ch cartref wedi eu gwneud dros y 12 mis diwethaf?**

		( )
A	Yn fwiadol wedi defnyddio cludiant cyhoeddus, cerdded neu feicio er mwyn peidio â defnyddio'r car	1
B	Torri i lawr ar ddefnydd o'r car am siwrneiau byrion	2
C	Ailgylchu papur, gwydr neu ganiau gan ddefnyddio gwasanaeth casgliad Awdurdod Lleol	3
D	Ailgylchu papur, gwydr, plastig neu ganiau gan ddefnyddio canolfan ailgylchu	4
E	Gwneud compost o wastraff y gegin	5
F	Torri i lawr ar faint o drydan neu nwy mae eich cartref yn ddefnyddio	6
G	Gwneud pethau i ddefnyddio llai o ddwr yn eich cartref	7
H	Gwneud pethau i annog bywyd gwyllt yn eich gardd	8
I	Prynu nwyddau am eu bod wedi eu gwneud o ddefnyddiau eildro	9
J	Prynu nwyddau am eu bod yn defnyddio llai o ynni	10
	Dim un o'r rhain	11

( )



# GWASANAETHAU GLANHAU STRYDOEDD

STAMP AMSER

Fe hoffwn yn awr ofyn i chi am lanhau'r strydoedd. Trwy hyn, yr ydym yn golygu'r gwasanaeth gan yr awdurdod lleol sydd yn cael gwared o sbwriel, graffiti, gwm cnoi, baw cwn, tipio anghyfreithlon neu geir wedi eu gadael ar ffyrdd a strydoedd cyhoeddus, ond heb gynnwys gwasanaeth casglu gwastraff eich Awdurdod Lleol.

GOFYN I BAWB

MTCR1

CERDYN DANGOS 4 **Pa mor fodlon neu anfodlon ydych chi â gwasanaeth glanhau strydoedd eich Awdurdod Lleol?** CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

MTCR2

**A ydych wedi cysylltu ag unrhyw un am wasanaethau glanhau strydoedd yn ystod y 12 mis diwethaf?** CÔD SENGL YN UNIG

	( )
Ydw	1 EWCH I MTCR4
Nac ydw	2 EWCH I MTCR3

GOFYN OS 'NAC YDW' AT MTCR2 CÔD 2

MTCR3

**Fedrwch chi ddweud pam na wnaethoch?** CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )
Dim angen	1
Does gen i ddim amser	2
Rhy anodd i gysylltu	3
Ddim yn gwybod â phwy i gysylltu	4
Profiad gwael yn y gorffennol	5
Amseroedd agor ddim yn gyfleus	6
Arall (nodwch)	7

EWCH I MTCR7

GOFYN OS 'DO' AT MTCR2 CÔD 1

MTCR4

CERDYN DANGOS 1 **Pa mor hawdd neu anodd yw cael gwybodaeth am wasanaethau glanhau'r strydoedd?** CÔD SENGL YN UNIG

	( )
Hawdd iawn	1
Gweddol iawn	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCR5

**Sut cawsoch chi wybodaeth am wasanaethau glanhau strydoedd?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )
Heb gael gwybodaeth yn ddiweddar	1
Mynd yn bersonol	5
Digwydd clywed	9
Teleffon	2
Llythyr	3
E-bost	4
Cyswllt personol gyda staff y cyngor	11
Gwefan y Cyngor	6
Asiantaeth yr Amgylchedd - Llinell Gymorth genedlaethol ar dipio anghyfreithlon	12
Papur newydd / Papur lleol	8
Teledu/ Radio	10
Taflenni	7
Arall (nodwch)	13
Ddim yn gwybod/ Methu cofio	14

GOFYN OS 'YDW' AT MTCR2 CÔD 1

MTCR6

**CERDYN DANGOS 5 I ba raddau yr ydych yn cytuno neu'n anghytuno â phob un o'r datganiadau canlynol am eich profiad o wasanaeth glanhau strydoedd eich Awdurdod Lleol? DARLLENWCH Y DATGANIADAU. CÔD SENGL YN UNIG AR GYFER POB UN.**

	Cytuno'n gryf	Tueddu i gytuno	Ddim yn cytuno nac anghytuno	Tueddu i anghytuno	Anghytun o'n gryf	Dim barn	( )
A Yr oedd y staff yn gynorthwyol	1	2	3	4	5	6	( )
B. Cefais fy nhrin gydag urddas a pharch.	1	2	3	4	5	6	( )
C. Yr oedd yr amser y bu'n rhaid i mi aros am y gwasanaeth yn dderbyniol i mi	1	2	3	4	5	6	( )

GOFYN I BAWB

MTCR7

**A ydych wedi bod eisiau mynegi barn bositif, cwyno neu'r ddau am wasanaethau glanhau strydoedd yn ystod y 12 mis diwethaf? Os do, ai i fynegi barn bositif neu i gwyno oedd hyn? MWY NAG UN CÔD YN IAWN**

	( )	
Do - barn bositif	1	EWCH I MTCR8
Do - i gwyno	2	EWCH I MTCR9
Naddo	3	EWCH I MTCQ4

GOFYN OS 'DO' AT MTCR7 CÔD 1

MTCR8

**A wnaethoch chi fynegi barn bositif? CÔD SENGL YN UNIG**

	( )	
Do	1	EWCH I MTCQ4 NEU MTCR9 OS COD 2 yn MTCR7
Naddo	3	EWCH I MTCR11

## GOFYN OS 'DO' AT MTCR7 CÔD 2

MTCR9

**Wnaethoch chi gwyno? Os gwnaethoch, ai yn ffurfiol neu anffurfiol oedd hynny? Trwy ffurfiol, golygwn sylwadau neu gwynion a wnaed i'r gwasanaeth neu gorff swyddogol arall, e.e. eich Awdurdod Lleol, cynghorydd, ombwdsmon, Aelod Cynulliad neu Aelod Seneddol.** MWY NAG UN CÔD YN IAWN

	( )	
Do - cwyno trwy drefn gwynion ffurfiol	1	EWCH I MTCR13
Do - cwyno'n anffurfiol	2	EWCH I MTCR13
Na - wnes i ddim cwyno	3	EWCH I MTCR12

## GOFYN OS 'NADDO' AT MTCR8 CÔD 2

MTCR11

**Fedwrch chi ddweud wrtha'i pam na wnaethoch gwyno?** CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )
Fedrwn i ddim trafferthu	1
Ddim yn gwybod â phwy i gysylltu	2
Nerfus/ansicr	3
Problemau iaith	4
Rhy fiwrocraidaidd / cymryd gormod o amser]	5
Yr wyf yn bwriadu	6
Arall (nodwch)	7
Ddim yn gwybod	8

## GOFYN OS 'NA' AR MTCR9 CÔD 3

MTCR12

**Fedwrch chi ddweud wrtha'i pam na wnaethoch gwyno?** CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )	
Fyddai o'n gwneud dim lles	1	
Fedrwn i ddim trafferthu	2	
Ddim yn gwybod lle i gwyno	3	
Ddim yn gwybod sut i gwyno	4	
Ddim yn gwybod â phwy i gysylltu	5	
Ddim yn siwr os oedd cyfiawnhad i'r cwyn	6	
Cwynais o'r blaen a wnaeth o ddim lles	7	EWCH I MTCQ4
Nerfus/ansicr	8	
Ofn dioddef yn sgil y gwyn	9	
Problemau iaith	10	
Rhy fiwrocraidaidd / cymryd gormod o amser	11	
Yr wyf yn bwriadu	12	
Arall (nodwch)	13	
Ddim yn gwybod	14	

## GOFYN OS WEDI CWYNO CÔDIAU 1 A 2 AT MTCR9

MTCR13

**CERDYN DANGOS 4 Pa mor fodlon neu anfodlon oeddech chi â'r ffordd y triniwyd eich cwyn, neu'r ffordd y mae'n cael ei drin? CÔD SENGL YN UNIG.** NODYN I'R CYFWELYDD: OS OES MWY NAG UN, GWNEWCH SYLWADAU AM Y GWYN DDIWEDDARAF

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

# GWASANAETHAU LLYFRGELL

STAMP AMSER

GOFYN I BAWB

**Yn awr fe hoffwn ofyn i chi am wasanaeth eich llyfrgell gyhoeddus.**

GOFYN I BAWB

MTCQ4

**Ar wahan i fenthycy llyfrau, pa wasanaethau y gwyddoch y mae llyfrgelloedd yr Awdurdod Lleol yn darparu?** PEIDIWCH AG ANNOG. CHWILEDYDD. MWY NAG UN CÔD YN IAWN

	( )
Dim	1
Benthycy CDs	2
Benthycy DVDs/Fideos	3
Cyrchu'r Rhyngrwyd am ddim	4
Defnyddio llungopiwr	5
Cyfleusterau TG/Cyfrifiaduron	6
Papurau newydd/cylchgronau i ddarllen	7
Gwasanaethau ar-lein ar gael o gartref	8
Llyfrgell Deithiol	9
Gwasanaethau i'r sawl sy'n gaeth i'r ty	10
Arall (nodwch)	11

EWCH I MTCQ1

MTCQ1

**Yn awr, o feddwl am bob math o wasanaethau llyfrgell yr Awdurdod Lleol, gan gynnwys gwasanaethau llyfrgell a ddarperir mewn adeiladau llyfrgell, gwasanaethau llyfrgell ar-lein, llyfrgelloedd teithiol neu wasanaethau i'r sawl sy'n gaeth i'w cartrefi, a ydych wedi DEFNYDDIO neu gysylltu â'r wasanaeth llyfrgelloedd cyhoeddus yng Nghymru yn ystod y 12 mis diwethaf?** CÔD SENGL YN UNIG

NODYN CYFWELYDD: GWASANAETHAU I'R SAWL SY'N GAETH I'W CARTREFI YW GWASANAETH LLE GALL YR HENOED NEU BOBL AG ANABLEDDAU (H.Y. Y RHAI SY'N GAETH I'W CARTREFI) ARCHEBU LLYFRAU/CDS/DVDS A.Y.Y.B. GAN EU GWASANAETH LLYFRGELL LLEOL FYDD YN EU CLUDO ATYNT.

	( )	
Do	1	EWCH I MTCQ2
Naddo	2	EWCH I MTCQ3

GOFYN OS 'DO' AT MTCQ1 CÔD 1

MTCQ2

**Pam y gwnaethoch ddefnyddio neu gysylltu â'ch Gwasanaeth Llyfrgell Cyhoeddus?** CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )
Benthycy llyfrau	1
Benthycy CDs	2
Benthycy DVDs/Fideo	3
Defnyddio'r rhyngrwyd	4
Defnyddio'r llungopiwr	5
Astudio	6
Gofyn am gyngor neu wybodaeth	7
Darllen papur newydd/cylchgrawn	8
Arall (nodwch)	9

EWCH I MTCQ5

GOFYN OS 'NADDO' AT MTCQ1 CÔD 2

MTCQ3

**Fedrwch chi ddweud wrtha'i pam na wnaethoch?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )
Rhy brysur/dim amser	1
Well gen i brynu llyfrau	2
Dim diddordeb mewn dim mewn llyfrgelloedd	3
Defnyddio'r rhyngrwyd gartref neu yn y gwaith yn lle	4
Nid oes digon o lyfrgelloedd/anghyfleus i fynd iddynt	5
Oriau agor anghyfleus	6
Defnyddio llyfrgelloedd yn y gwaith/coleg/ysgol yn lle	7
Dim diddordeb mewn llyfrau/diddordebau eraill	8
Dim angen defnyddio	9
Heb fynd ati i ymuno	10
Mae gen i ddigon o lyfrau adre	11
Ddim yn gwybod lle mae'r llyfrgell	12
Parcio yn broblem	13
Rhywun arall yn y cartref yn defnyddio'r llyfrgell ar fy rhan	14
Problemau iechyd	15
Defnyddio llyfrgelloedd eraill	16
Methu darllen yn gyflym iawn	17
Benthycu llyfrau gan ffrindiau/perthnasau	18
Newydd symud i'r ardal	19
Ddim yn gwybod	20
Arall (nodwch)	21

EWCH I INT1

GOFYN OS CÔD 1 'DO' AT MTCQ1

MTCQ5

**Pa mor aml ydych chi'n defnyddio eich gwasanaeth llyfrgell?**  
CÔD SENGL YN UNIG

	( )
Mwy nag unwaith yr wythnos	1
Rhyw unwaith yr wythnos	2
Rhyw unwaith y mis	3
Rhyw unwaith bob chwe mis	4
Rhyw unwaith y flwyddyn	5
Llai aml nag unwaith y flwyddyn	6
Ddim yn gwybod	7

MTCQ6

**CERDYN DANGOS 1 Pa mor hawdd neu anodd yw cael gwybodaeth am y gwasanaethau mae eich llyfrgell yn eu cynnig?**  
CÔD SENGL YN UNIG

	( )
Hawdd iawn	1
Gweddol iawn	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCQ7

**Sut y cawsoch wybodaeth am eich gwasanaeth llyfrgell?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )
Heb gael gwybodaeth yn ddiweddar	1
Mynd yn bersonol	5
Digwydd clywed/argymhelliad	9
Teleffon	2
Llythyr	3
E-bost	4
Gwefan	6
Taflen	7
Papur newydd/ Papur lleol	8
Teledu/Radio	10
Arall (nodwch)	11
Ddim yn gwybod	12

MTCQ8

**CERDYN DANGOS 4 YN GYFFREDINOL, pa mor fodlon neu anfodlon ydych chi gyda'ch gwasanaeth llyfrgell?** CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

MTCQ9

**CERDYN DANGOS 1 YN GYFFREDINOL, pa mor hawdd neu anodd yw mynd a dod o'ch llyfrgell agosaf?** CÔD SENGL YN UNIG

	( )
Hawdd iawn	1
Gweddol iawn	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCQ10

**CERDYN DANGOS 1 YN GYFFREDINOL, pa mor hawdd neu anodd yw cyrchu gwasanaeth llyfrgell trwy ddulliau ar wahân i fynd yn bersonol i adeilad llyfrgell, e.e., cyrchu ar y Rhyngwrwd, dros y teleffon, defnyddio llyfrgell deithiol, defnyddio gwasanaethau i'r rhai caeth i'r cartref?**  
CÔD SENGL YN UNIG

	( )
Hawdd iawn	1
Gweddol iawn	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCQ11

**CERDYN DANGOS 5 I ba raddau yr ydych yn cytuno neu'n anghytuno â phob un o'r datganiadau a ganlyn am eich profiad o wasanaeth eich llyfrgell?**  
DARLLENWCH Y DATGANIADAU. CÔD SENGL YN UNIG AR GYFER POB UN.

	Cytuno'n gryf	Tueddu i gytuno	Ddim yn cytuno nac anghytuno	Tueddu i anghytuno	Anghytun o'n gryf	Dim barn	( )
A. Pan wyf wedi dod i gysylltiad â'r staff, y maent wedi helpu	1	2	3	4	5	6	( )
B. Pan wyf wedi dod i gysylltiad â'r staff, cefais fy nhrin gydag urddas a pharch	1	2	3	4	5	6	( )
C. Yr wyf wedi gallu defnyddio gwasanaeth llyfrgell ar adegau sydd yn addas i'm hamgylchiadau	1	2	3	4	5	6	( )

GOFYN DIM OND OS WELL GANDDYN NHW DERBYN GWASANAETHAU MEWN IEITHOEDD GWAHANOL AT WEL1 CÔD 3, 4 NEU 5

MTCQ12

**Petai dewis, ym mha iaith y byddai'n well gennych chi gyfathrebu â'ch Gwasanaeth Llyfrgell?**  
CÔD SENGL YN UNIG.

Saesneg yn Unig	1	EWCH I MTCQ14
Cymraeg yn Unig	2	EWCH I MTCQ13
Saesneg A Chymraeg (DWYIEITHOG)	3	EWCH I MTCQ13
NAILL AI Saesneg NEU Gymraeg	4	EWCH I MTCQ14
Arall (nodwch)	5	EWCH I MTCQ13

GOFYN RHAI SYDD WELL GANDDYN NHW DERBYN GWASANAETHAU MEWN IAITH GWAHANOL I SAESNEG AT WEL 1 CÔD 2 NEU AT MTCQ12 CÔDIAU 2, 3 NEU 5

MTCQ13

**Oedd modd i chi ddefnyddio'r iaith o'ch dewis y tro diwethaf i chi gysylltu â'ch Gwasanaeth Llyfrgell?** CÔD SENGL YN UNIG.

	( )
Oedd	1
Nac oedd	2
Methu cofio	3

MTCQ14

**A ydych wedi bod eisiau mynegi barn bositif, cwyno, neu'r ddau, am eich gwasanaeth llyfrgell yn ystod y 12 mis diwethaf?**  
**Os do, a oedd hynny i fynegi barn bositif neu i gwyno?**  
MWY NAG UN CÔD YN IAWN

	( )	
Do - barn bositif	1	EWCH I MTCQ15
Do -wrth gwyno	2	EWCH I MTCQ16
Methu cofio	3	EWCH I INT1

GOFYN OS 'DO' AT MTCQ14 CÔD 1  
MTCQ15 **A wnaethoch chi fynegi barn bositif?**  
CÔD SENGL YN UNIG

Do	( ) 1	EWCH I INT1 NEU MTCQ16 OS CÔD 2 AT MTCQ14 EWCH I MTCQ17
Naddo	2	

GOFYN OS 'DO' AT MTCQ14 CÔD 2  
MTCQ16 **Wnaethoch chi gwyno? Os gwnaethoch, ai yn ffurfiol neu'n anffurfiol oedd hynny? Trwy ffurfiol, yr ydym yn golygu sylwadau neu gwynion a wnaed i'r gwasanaeth neu gorff neu sefydliad swyddogol arall, e.e. awdurdod lleol, cynghorydd, ombwdsmon, Aelod Cynulliad neu Aelod Seneddol.**  
MWY NAG UN CÔD YN IAWN

Do - cwyno trwy drefn gwynion ffurfiol	( ) 1	EWCH I MTCQ19
Do - cwyno'n affurfiol	2	EWCH I MTCQ19
Na - wnes i ddim cwyno	3	EWCH I MTCQ18

GOFYN OS 'NADDO' AT MTCQ15 CÔD 2  
MTCQ17 **Fedrwch chi ddweud wrtha'i pam na wnaethoch fynegi barn bositif?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

Fedwrn i ddim trafferthu	( ) 1	EWCH I INT1 NEU MTCQ16 OS CÔD 2 AT MTCQ14
Ddim yn gwybod â phwy i gysylltu	2	
Nerfus/ansicr	3	
Problemau iaith	4	
Rhy fiwrocraidd / cymryd gormod o amser	5	
Yr wyf yn bwriadu	6	
Arall (nodwch)	7	
Ddim yn gwybod	8	

GOFYN OS 'NA' AT MTCQ16 CÔD 3  
MTCQ18 **Fedrwch chi ddweud wrtha'i pam na wnaethoch gwyno?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

Fyddai o'n gwneud dim lles	( ) 1	EWCH I INT1
Fedwrn i ddim trafferthu	2	
Ddim yn gwybod lle i gwyno	3	
Ddim yn gwybod sut i gwyno	4	
Ddim yn gwybod â phwy i gysylltu	5	
Ddim yn siwr os oedd cyfiawnhad i'r cwyn	6	
Cwynais o'r blaen a wnaeth o ddim lles	7	
Nerfus/ansicr	8	
Ofn dioddef yn sgil y gwyn	9	
Problemau iaith	10	
Rhy fiwrocraidd / cymryd gormod o amser	11	
Yr wyf yn bwriadu	12	
Arall (nodwch)	13	
Ddim yn gwybod	14	



GOFYN OS WEDI CWYNO AT MTCQ16 CÔD 1 A 2

MTCQ19

CERDYN DANGOS 4 **Pa mor fodlon neu anfodlon oeddech chi gyda'r ffordd y triniwyd eich cwyn, neu'r ffordd y mae'n cael ei drin?** CÔD  
SENGL YN UNIG. CYFWELYDD NODWCH: OS MWY NA UN  
CWYN GWNEWCH NOD AR YR UN DIWEDDAR

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

## DEFNYDDIO'R RHYNGRWDYD

STAMP AMSER

**Yn awr fe hoffwn ofyn i chi am gyfrifiaduron a defnyddio'r rhyngrwyd.**

GOFYN I BAWB

INT1 **Allwch chi ddweud i ddechrau a oes cyfrifiadur personol yn eich cartref? Gallai hwn fod ar ddesg neu gliniadur a gallai fod at ddefnydd preifat neu fusnes.**

CÔD SENGL YN UNIG

	( )	
Oes	1	EWCH I INT3
Nac oes	2	EWCH I INT2

OS 'NAC OES' AT INT1 CÔD 2

INT2 **Pam nad oes gennych gyfrifiadur adre?**

MWY NAG UN CÔD YN IAWN

	( )
Dim diddordeb neu ddim angen cyfrifiadur	1
Rhy ddrud	2
Defnyddio cyfrifiadur yn y gwaith	3
Defnyddio cyfrifiadur yn y llyfrgell	4
Defnyddio cyfrifiadur yn y Ganolfan TGCh	5
Defnyddio cyfrifiadur mewn caffi Rhyngrwyd	6
Defnyddio cyfrifiadur yn yr ysgol neu'r coleg	7
Defnyddio cyfrifiadur cyfaill neu berthynas	8
Defnyddio cyfrifiadur yn rhywle arall (heb ei restru uchod)	9
Arall (nodwch)	10

EWCH I INT5

OS 'OES' AT INT1

INT3 **Sawl cyfrifiadur sydd yn eich cartref?**

CÔD SENGL YN UNIG

	( )
Un	1
Dau	2
Tri	3
Pedwar+	4

OS 'OES' AT INT1

INT4

**Ar gyfartaledd, pa mor aml fuasech chi'n dweud eich bod yn bersonol yn defnyddio cyfrifiadur(on) yma? CÔD SENGL YN UNIG**

	( )
Bob dydd	1
Sawl gwaith yr wythnos	2
Unwaith neu ddwy y mis	3
Llai aml nag unwaith y mis	4
Byth	5

GOFYN I BAWB

INT5

**Alla'i wneud yn siwr, pa mor aml y byddwch yn defnyddio cyfrifiadur y tu allan i'r cartref? CÔD SENGL YN UNIG**

	( )
Bob dydd	1
Sawl gwaith yr wythnos	2
Unwaith neu ddwy y mis	3
Llai aml nag unwaith y mis	4
Byth	5

GOFYN I BAWB

INT6

**Sut y buasech chi'n disgrifio eich gwybodaeth o gyfrifiaduron? 'DARLLEWCH ALLAN CÔD SENGL YN UNIG**

NODYN CYFWELYDD: MAE'R CWESTIWN HWN YN CYFEIRIO AT BECYNNAU MEDDALWEDD A DEFNYDDIO CYFRIFIADUR YN GYFFREDINOL - NID SUT MAE CYFRIFIADUR YN GWEITHIO.

	( )
Byth yn eu defnyddio neu yn gwybod dim	1
Dechreuwr	2
Eithaf gwybodus	3
Gwybodus, ond dal eisiau help weithiau	4
Gwybodus iawn	5

GOFYN I BAWB

C71

**Allwch chi gyrchu'r rhyngwrwd gartref? CÔD SENGL YN UNIG**

	( )	
Gallwn	1	EWCH I C72
Na	2	EWCH I CA1
Ddim yn gwybod	3	EWCH I CA1

GOFYN OS 'GALLWN' AT C71 CÔD 1

C72

**A ydych yn cyrchu'r rhyngwrwd trwy gysylltiad band llydan? Mae band llydan yn rhoi cyswllt cyflym i'r rhyngwrwd sydd yn galluogi defnyddwyr i fod ar y telefon a'r rhyngwrwd ar yr un pryd ac ar yr un lein.**

CÔD SENGL YN UNIG

	( )	
Ydw	1	EWCH I INT7
Nac ydw	2	EWCH I CA1
Ddim yn gwybod	3	EWCH I CA1

GOFYN OS 'YDW' AT C72

INT7 CERDYN DANGOS O Mae Darparwyr Gwasanaethau Rhyngrwyd yn awr yn cynnig Band Llydan ar wahanol gyflymder cyswllt. Fedrwch chi ddweud wrtha'i beth yw cyflymder eich cysylltiad chi? Os gwyddoch, dyma'r cyswllt yr ydych yn gael, nid o raid y cyflymder cyswllt a wnaethoch chi brynu. CÔD SENGL YN UNIG

NODYN CYFWELYDD - KBPS/MBPS=KILOBYTES/MEGABYTES YR EILIAD

	( )
128 kbps	1
256 kbps	2
512 kbps	3
600 kbps	4
1 Mbps	5
2 Mbps	6
4 Mbps	7
8 Mbps	8
Arall	9
Ddim yn gwybod	10

OS 'YDW' AT C72

INT8 Trwy ba fath o dechnoleg y byddwch yn derbyn eich cyswllt band llydan gan eich darparwr gwasanaeth? Ai trwy ...?

DARLLENWCH ALLAN. CÔD SENGL YN UNIG

	( )
Teleffon	1
Cabl	2
Lloeren	3
Diwifr	4
Ddim yn gwybod	5

GOFYN GYD SYDD DROS 10 MLWYDD OED

CA1 CERDYN DANGOS P Pa mor aml y bydd....yn cyrchu'r rhyngrwyd, boed gartref, yn y gwaith neu rywle arall?

CÔD SENGL YN UNIG AR GYFER POB UN PERSON 10 OED NEU HYN

	1 ( )	2 ( )	3 ( )	4 ( )	5 ( )	6 ( )	7 ( )
A. Y rhan fwyaf o dyddiau	0	0	0	0	0	0	0
B. O leiaf unwaith yr wythnos	1	1	1	1	1	1	1
C. Llai aml nac unwaith yr wythnos	2	2	2	2	2	2	2
D. Byth	3	3	3	3	3	3	3
Ddim yn gwybod	4	4	4	4	4	4	4

GOFYN POB PERSON OEDRAN 10 OED A HYN SYDD YN DEFNYDDIO'R RHYNGRWDYD AT CA1.

CA2 CERDYN DANGOS P ETO **A pha mor aml y bydd ... yn cyrchu'r rhyngrwyd, boed gartref neu yn y gwaith, trwy gyswllt band llydan?**

CÔD SENGL YN UNIG AR GYFER POB UN PERSON 10 OED NEU HYN

	1 ( )	2 ( )	3 ( )	4 ( )	5 ( )	6 ( )	7 ( )
A. Y rhan fwyaf o dyddiau	0	0	0	0	0	0	0
B. O leiaf unwaith yr wythnos	1	1	1	1	1	1	1
C. Llai aml nac unwaith yr wythnos	2	2	2	2	2	2	2
D. Byth	3	3	3	3	3	3	3
Ddim yn gwybod	4	4	4	4	4	4	4

GOFYN OS YW WEDI CÔDIAU 'BYTH' AT CA1

CA2b **Fuoch chi erioed ar y rhyngrwyd?** CÔD SENGL YN UNIG

	( )	
Do	1	EWCH I CA3
Naddo	2	EWCH I MTCN1

GOFYN OS WEDI DEFNYDDIO'R RHYNGRWDYD AT CA1 CÔDIAU 0, 1 NEU 2 NEU 'DO' AT CA2b CÔDE 1.

CA3 **Ydych chi erioed wedi defnyddio'r rhyngrwyd i gael gwybodaeth am gorff yn y sector cyhoeddus, neu i gysylltu â hwy? Trwy "gorff yn y sector cyhoeddus", rwy'n golygu cyrff megis y cyngor lleol, y Cynulliad Cenedlaethol neu adran neu asiantaeth o'r Llywodraeth?** CÔD SENGL YN UNIG

	( )
Do	1
Naddo	2
Ddim yn gwybod/methu cofio	3

CA4 **Ac a ydych erioed wedi cysylltu â chynghorydd lleol, aelod o'r Cynulliad Cenedlaethol neu AS trwy e-bost neu trwy wefan?** CÔD SENGL YN UNIG

	( )
Do	1
Naddo	2
Ddim yn gwybod/methu cofio	3

CA5 **O fewn y tri mis diwethaf, fuoch chi ar wefan cwmni preifat?** CÔD SENGL YN UNIG

	( )	
Do	1	EWCH I CA6
Naddo	2	EWCH I MTCN1
Ddim yn gwybod/methu cofio	3	EWCH I MTCN1

GOFYN OS 'DO' AT CA5 CÔD 1

CA6 **O fewn y tri mis diwethaf, wnaethoch chi archebu unrhyw nwyddau ar-lein?** CÔD SENGL YN UNIG

	( )
Do	1
Naddo	2
Ddim yn gwybod/methu cofio	3

CA7 **O fewn y tri mis diwethaf, wnaethoch chi daliad dros y rhyngrwyd?** CÔD SENGL YN UNIG

	( )
Do	1
Naddo	2
Ddim yn gwybod/methu cofio	3

# DAMWAIN AC ARGYFWNG

STAMP AMSER

**Fe hoffwn yn awr ofyn i chi am wasanaethau damwain ac argyfwng a ddarperir yn ysbytai'r GIG yng Nghymru. At ddiben y cwestiynau hyn, a wnewch hefyd ystyried clinigau mân anafiadau fel adran D&A.**

NODYN CYFWELYDD: CYFLEUSTERAU YW CLINIGAU MÂN ANAFIADAU Y GALL CLEIFION GYDAG ANAFIADAU LLAI DIFRIFOL, MEGIS YSIGIADAU, BRIWIAU A CRAFIADAU, NAD YDYNT YN GOFYN AM WASANAETH ADRAN DAMWAIN AC ARGYFWNG LLAWN, FYND HEB APWYNTIAD. MAE'R UNEDAU HYN YN AML DAN ARWEINIAD NYRSUS NEU FEDDYGON TEULU.

GOFYN I BAWB

MTCN1

**A fuoch chi i adran damwain ac argyfwng ysbyty'r GIG yng Nghymru yn ystod y 12 mis diwethaf? Naill ai ar eich rhan eich hun, neu gyda rhywun arall. MWY NAG UN CÔD YN IAWN**

	( )	
Do - i mi	1	EWCH I MTCN2
Do - mynd gyda phlentyn dan fy ngofal/perthynas agosaf	2	EWCH I MTCN2
Do - mynd gyda rhywun arall	3	EWCH I MTCN2
Naddo	4	EWCH I MTCT1
Ddim yn gwybod	5	EWCH I MTCT1

GOFYN OS MTCN1 COD 1, 2 NEU 3.

MTCN2

**CERDYN DANGOS 1 Ar eich ymweliad diwethaf, pa mor hawdd neu anodd oedd cyrraedd yr adran Damwain ac Argyfwng? CÔD SENGL YN UNIG.**

	( )
Hawdd iawn	1
Gweddol iawn	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCN3

**CERDYN DANGOS Q Sut y gwnaethoch deithio i'r adran Damwain ac Argyfwng? CÔD SENGL YN UNIG. OS SIWRNEIAU/YMWELIADAU/YSBYTAI LLUOSOG - YNA HOLWCH AM Y PROFAD MWYAF DIWEDDAR**

	( )
Ambiwllans	1
Cludiant fy hun	2
Cludiant cyhoeddus	3
Arall (nodwch)	4
Ddim yn gwybod	5

MTCN4

CERDYN DANGOS 4 **Pa mor fodlon neu anfodlon oeddech chi â'r gwasanaeth a gawsoch gan staff y dderbynfa?** CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6
Dim cyswllt â staff y dderbynfa	7

MTCN5

CERDYN DANGOS 4 **Pa mor fodlon neu anfodlon oeddech chi â'r gwasanaeth a gawsoch gan y staff meddygol (e.e. staff ambiwlans, meddygon, nyrsus, ymgynghorwyr a.y.b)?** CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6
Dim cyswllt â staff meddygfa	7

OS CÔDIAU AS 1 NEU 2 AT MTCN1 GOFYN MTCN6 A,B,C,D,E, F – OS AMGEN GOFYN MTCN6 A, B, C, D, E YN UNIG

MTCN6

CERDYN DANGOS 5 **I ba raddau yr ydych yn cytuno neu'n anghytuno â phob un o'r datganiadau canlynol am eich profiad yn gyffredinol?** DARLLENWCH Y DATGANIADAU. CÔD SENGL YN UNIG AR GYFER POB UN.

		Cytuno'n gryf	Tuedd u i gytuno	Ddim yn cytuno nac anghytuno	Tueddu i anghytuno	Anghytuno'n gryf	Dim barn	( )
<b>GOFYNNWCH A a B, DIM OND OS NAD YDYNT WEDI TEITHIO I D&amp;A MEWN AMBIWLANS (COD 1 YN MTCN3)</b>								
A	Yr oedd staff y dderbynfa yn gynorthwyol	1	2	3	4	5	6	( )
B	Yr oedd staff y dderbynfa yn fy nhrin gydag urddas a pharch	1	2	3	4	5	6	( )
C	Yr oedd y staff meddygol ogymorth	1	2	3	4	5	6	( )
D	Yr oedd y staff meddygol yn fy nhrin gydag urddas a pharch	1	2	3	4	5	6	( )
E	Yr oedd yr amser y bu'n rhaid i mi aros am wasanaethau yn dderbyniol	1	2	3	4	5	6	( )
<b>PEIDIWCH A GOFYN F OS MAE NHW'N MYND A RHYWUN ARALL I D&amp;A (COD 3 YN MTCN1)</b>								
F	Yr oeddwn yn ymwneud gymaint ag y dymunwn â phenderfyniadau am fy/eu gofal a thriniaeth	1	2	3	4	5	6	( )

MTCN7

**CERDYN DANGOS 4 YN GYFFREDINOL, pa mor fodlon neu anfodlon oeddech â'r gwasanaeth Damwain ac Argyfwng? CÔD SENGL YN UNIG**

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6
Dim cyswllt â staff y dderbynfa	7

DIM OND OFYN RHAI SYDD WELL DERBYN GWASANAETHAU MEWN IEITHOEDD GWAHANOL CÔD 3, 4 NEU 5 AT WEL1

MTCN8

**Petai dewis, ym mha iaith y byddai'n well gennych chi gyfathrebu â staff yr ysbty yn yr adran damwain ac argyfwng? CÔD SENGL YN UNIG.**

Saesneg yn Unig	1	EWCH I MTCN10
Cymraeg yn Unig	2	EWCH I MTCN9
Saesneg A Chymraeg (DWYIEITHOG)	3	EWCH I MTCN9
NAILL AI Saesneg NEU Gymraeg	4	EWCH I MTCN10
Arall (nodwch)	5	EWCH I MTCN9

GOFYN DIM OND RHAI SYDD WELL DERBYN GWASANAETHAU MEWN IAITH GWAHANOL I SAESNEG AT WEL1 CÔD 2 NEU AT MTCN8 CÔDIAU 2, 3 NEU 5

MTCN9

**A oeddech yn gallu defnyddio'r iaith o'ch dewis y tro diwethaf i chi ddefnyddio adran damwain ac argyfwng? CÔD SENGL YN UNIG.**

	( )
Oeddwn	1
Nac oeddwn	2
Methu cofio	3

GOFYN OS MTCN1 CÔD 1 NEU 2

MTCN10

**A fuoch eisiau mynegi barn bositif, cwyno, neu'r ddau am y gwasanaeth a gawsoch chi, neu'r sawl oedd gyda chi, yn yr adran damwain ac argyfwng yn ystod y 12 mis diwethaf?**

MWY NAG UN CÔD YN IAWN

**OS DO, ai i fynegi barn bositif neu i gwyno oedd hynny?**

	( )	
Do - barn bositif	1	EWCH I MTCN11
Do - wrth gwyno	2	EWCH I MTCN12
Na	3	EWCH I MTCT1

GOFYN OS 'DO' AT MTCN10 CÔD 1

MTCN11

**A wnaethoch chi fynegi barn bositif? CÔD SENGL YN UNIG**

	( )	
Do	1	EWCH I MTCT1 NEU MTCN12 OS CÔD 2 AT MTCN10
Naddo	2	EWCH I MTCN13

GOFYN OS 'DO' MTCN10 CÔD 2

MTCN12

**Wnaethoch chi gwyno? Os gwnaethoch, ai yn ffurfiol neu'n anffurfiol oedd hynny? Trwy ffurfiol, yr ydym yn golygu sylwadau neu gwynion a wnaed i'r gwasanaeth neu gorff neu sefydliad swyddogol arall, e.e. ymddiriedolaeth GIG, cynghorydd, ombwdsmon, Aelod Cynulliad neu Aelod Seneddol.**  
MWY NAG UN CÔD YN IAWN

	( )	
Do - cwyno trwy drefn gwynion ffurfiol	1	EWCH I MTCN15
Do - cwyno'n anffurfiol	2	EWCH I MTCN15
Na - wnes i ddim cwyno	3	EWCH I MTCN14

GOFYN OS 'NA' AT MTCN11 CÔD 2

MTCN13

**Fedrwch chi ddweud wrtha'i pam na wnaethoch fynegi barn bositif?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )	
Fedwrn i ddim trafferthu	1	
Ddim yn gwybod â phwy i gysylltu	2	
Nerfus/ansicr	3	
Problemau iaith	4	
Rhy fiwrocraidd / cymryd gormod o amser	5	6
Yr wyf yn bwriadu	6	
Arall (ysgrifennwch)	7	
Ddim yn gwybod	8	

GOFYN OS 'NA' AT MTCN12 CÔD 3

MTCN14

**Fedrwch chi ddweud wrtha'i pam na wnaethoch gwyno?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )	
Fyddai o'n gwneud dim lles	1	
Fedwrn i ddim trafferthu	2	
Ddim yn gwybod lle i gwyno	3	
Ddim yn gwybod sut i gwyno	4	
Ddim yn gwybod â phwy i gysylltu	5	
Ddim yn siwr os oedd cyfiawnhad i'r cwyn	6	EWCH I MTCT1
Cwynais o'r blaen a wnaeth o ddim lles	7	
Nerfus/ansicr	8	
Ofn dioddef yn sgil y gwyn	9	
Problemau iaith	10	
Rhy fiwrocraidd / cymryd gormod o amser	11	
Yr wyf yn bwriadu	12	
Arall (nodwch)	13	
Ddim yn gwybod	14	



GOFYN OS WEDI CWYNO AT MTCN12 CÔDIAU 1 A 2

MTCN15

CERDYN DANGOS 4 **Pa mor fodlon neu anfodlon oeddech chi â'r ffordd y triniwyd eich cwyn, neu'r ffordd y mae'n cael ei drin?**

CÔD SENGL YN UNIG CYFWELYDD I ANNOG OS MAE MWY NAG UN GOD, MYND GYDA'R UN SY'N DIWEDDAR

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

## GWASANAETHAU AMBIWLANS

STAMP AMSER

**Yn awr fe hoffwn ofyn i chi am y Gwasanaethau Ambiwllans yng Nghymru. Trwy hyn, golygw'n alwadau brys 999 yn unig.**

GOFYN I BAWB

MTCT1 **A ydych wedi cysylltu â'r gwasanaeth ambiwlans brys yng Nghymru yn ystod y 12 mis diwethaf i chi'ch hun neu ar ran rhywun arall?** CÔD SENGL YN UNIG

	( )	
Do	1	EWCH I MTCT2
Naddo	2	EWCH I MTC01
Ddim yn gwybod	3	EWCH I MTC01

GOFYN OS RHAI WEDI DWEUD DO AT MTCT1 CÔD 1

MTCT2 **I bwy oedd yr ambiwlans frys?** MWY NAG UN CÔD YN IAWN

	( )
Chi	1
Plentyn dan eich gofal/perthynas agosaf	2
Arall	3

MTCT3 CERDYN DANGOS 4 **YN GYFFREDINOL, pa mor fodlon neu anfodlon oeddech â'r amser y bu'n rhaid i chi aros i'ch galwad ffôn gael ei drosglwyddo i'r gwasanaeth ambiwlans gan y cysylltydd?** CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

MTCT4 CERDYN DANGOS 4 YN GYFFREDINOL, pa mor fodlon neu anfodlon oeddech â'r amser y bu'n rhaid i chi aros i'r ambiwlans frys neu help meddygol brys arall gyrraedd? CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

MTCT5 CERDYN DANGOS 4 YN GYFFREDINOL, pa mor fodlon neu anfodlon oeddech â'r gwasanaeth a gawsoch chi, neu'r sawl oedd gyda chi, gan y gwasanaeth ambiwlans brys? CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

OS YW CÔD 1 NEU 2 AT MTCT2 GOFYN MTCT6 A, B, C, D, A E - OS AMGEN GOFYN MTCT6 A I D YN UNIG

MTCT6 CERDYN DANGOS 5 I ba raddau yr ydych yn cytuno neu'n anghytuno â phob un o'r datganiadau a ganlyn am eich profiad o'r gwasanaeth ambiwlans brys? DARLLENWCH Y DATGANIADAU. CÔD SENGL YN UNIG AR GYFER POB UN.

	Cytuno'n gryf	Tueddu i gytuno	Ddim yn cytuno nac anghytuno	Tueddu i anghytuno	Anghytun o'n gryf	Dim barn	( )
A Yr oedd y derbynnydd teleffon o gymorth	1	2	3	4	5	6	( )
B Cefais fy nhrin gydag urddas a pharch gan y derbynnydd teleffon	1	2	3	4	5	6	( )
C Yr oedd y parafeddygon o gymorth	1	2	3	4	5	6	( )
D Cefais fy nhrin gyda urddas a pharch gan y parafeddygon	1	2	3	4	5	6	( )

PEIDIWCH OFYN E OS WEDI GALW AMBIWLANCE AM 'ARALL' (CÔD 3 AT MTCT2)

E Yr oeddwn yn ymwneud gymaint ag yr oeddwn eisiau bod â phenderfyniadau am fy/eu triniaeth	1	2	3	4	5	6	( )
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GOFYN OS WELL GANDDYN DERBYN GWASANAETHAU MEWN GWAHANOL IEITHOEDD AT WEL1 CÔD 3, 4 NEU 5

MTCT7 **Petai dewis, ym mha iaith y byddai'n well gennych chi gyfathrebu gyda'r gwasanaeth ambiwlans brys? CÔD SENGL YN UNIG.**

		( )
Saesneg yn Unig	1	EWCH I MTCT9
Cymraeg yn Unig	2	EWCH I MTCT8
Saesneg A Chymraeg (DWYIEITHOG)	3	EWCH I MTCT8
NAILL AI Saesneg NEU Gymraeg	4	EWCH I MTCT9
Arall (rhowch fanylion)	5	EWCH I MTCT8

GOFYN DIM OND OS RHAI WEDI DWEUD BOD WELL GAN NHW DERBYN GWASANAETHAU MEWN IAITH GWAHANOL I SAESNEG AT WEL1 CÔD 2 NEU AT MTCT7 CÔDIAU 2, 3 NEU 5

MTCT8 **A fu modd i chi ddefnyddio'r iaith o'ch dewis y tro diwethaf i chi gysylltu â'r gwasanaeth ambiwlans brys? CÔD SENGL YN UNIG.**

	( )
Do	1
Naddo	2
Methu cofio	3

MTCT9 **A fuoch eisiau mynegi barn bositif, cwyno neu'r ddau am y gwasanaeth ambiwlans brys yn ystod y 12 mis diwethaf? MWY NAG UN CÔD YN IAWN Os do, ai i fynegi barn bositif neu i gwyno oedd hyn?**

	( )
Do -barn bositif	1 EWCH I MTCT10
Do -wrth gwyno	2 EWCH I MTCT11
Na	3 EWCH I MTCO1

GOFYN OS 'DO' AT MTCT9 CÔD 1

MTCT10 **A wnaethoch chi fynegi barn bositif? CÔD SENGL YN UNIG**

	( )
Do	1 EWCH I MTCO1 NEU MTCT11 OS CÔD 2 AT MTCT9
Naddo	2 EWCH I MTCT12

GOFYN OS 'DO' AT MTCT9 CÔD 2

MTCT11 **Wnaethoch chi gwyno? Os gwnaethoch, ai yn ffurfiol neu'n anffurfiol oedd hynny? Trwy ffurfiol, yr ydym yn golygu sylwadau neu gwynion a wnaed i'r gwasanaeth neu gorff neu sefydliad swyddogol arall, e.e. ymddiriedolaeth GIG, cynghorydd, ombwdsmon, Aelod Seneddol neu Aelod Cynulliad. MWY NAG UN CÔD YN IAWN**

	( )
Do - cwyno trwy drefn gwyno ffurfiol	1 EWCH I MTCT14
Do - cwyno'n anffurfiol	2 EWCH I MTCT14
Na - wnes i ddim cwyno	3 EWCH I MTCT13

## GOFYN OS 'NADDO' AT MTCT10 CÔD 2

MTCT12

**Fedrwch chi ddweud wrtha'i pam na wnaethoch fynegi barn bositif?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )
Fedwrn i ddim trafferthu	1
Ddim yn gwybod â phwy i gysylltu	2
Nerfus/ansicr	3
Problemau iaith	4
Rhy fiwrocraidd / cymryd gormod o amser	5
Yr wyf yn bwriadu	6
Arall (nodwch)	7
Ddim yn gwybod	8

EWCH I MTCO1 NEU  
MTCT11 OS CÔD 2 AT  
MTCT9

## GOFYN OS 'NA' AT MTCT11 CÔD 3

MTCT13

**Fedrwch chi ddweud wrtha'i pam na wnaethoch gwyno?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )
Fyddai o'n gwneud dim lles	1
Fedwrn i ddim trafferthu	2
Ddim yn gwybod lle i gwyno	3
Ddim yn gwybod sut i gwyno	4
Ddim yn gwybod â phwy i gysylltu	5
Ddim yn siwr os oedd cyfiawnhad i'r cwyn	6
Cwynais o'r blaen a wnaeth o ddim lles	7
Nerfus/ansicr	8
Ofn dioddef yn sgil y gwyn	9
Problemau iaith	10
Rhy fiwrocraidd / cymryd gormod o amser	11
Yr wyf yn bwriadu	12
Arall (nodwch)	13
Ddim yn gwybod	14

EWCH I MTCO1

## GOFYN OS WEDI CWYNO (CÔDIAU 1 A 2 AT MTCT11)

MTCT14

**CERDYN DANGOS 4 Pa mor fodlon neu anfodlon oeddech chi â'r ffordd y triniwyd eich cwyn, neu'r ffordd y mae'n cael ei drin?** CÔD SENGL YN UNIG NODYN CYFWELYDD: OS MWY NAC UN, GWNEWCH SYLWADAU AM Y GWYN FWYAF DIWEDDAR

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

# ADDYSG BELLACH

STAMP AMSER

**Yn awr fe hoffwn ofyn i chi am Addysg Bellach. Wrth Addysg Bellach, rwy'n golygu mynychu blwyddyn 12/13 mewn ysgol neu goleg, coleg addysg bellach neu fynd i sefydliad hyfforddi a gyllidir gan y llywodraeth. Gallai hyn fod yn gwrs llawn-amser, rhan-amser neu gwrs nos i astudio am unrhyw rai o'r cymwysterau a ddangosir ar CERDYN DANGOS R.**

GOFYN I BAWB

MTCO1

**A fuoch chi neu rywun arall yn eich cartref ar gwrs Addysg Bellach yng Nghymru yn ystod y 12 mis diwethaf? CÔD SENGL YN UNIG**

Do	( )
Naddo	1 EWCH I MTCO2
	2 EWCH I C79
Ddim yn gwybod	3 EWCH I C79

GOFYN RHAI OEDD YN DWEUD DO AT MTCO1 CÔD 1

MTCO2

**CERDYN DANGOS S Lle cynhaliwyd/cynhelir y cwrs Addysg Bellach hwn? CÔD SENGL YN UNIG AR GYFER POB UN YN Y CARTREF SYDD YN 14 OED NEU'N HYN.**

OS YW RHYWUN YN MYNYCHU MWY NAG UN SEFYDLIAD ADDYSG BELLACH, GWNEWCH SYLWADAU AM Y SEFYDLIAD ADDYSG BELLACH LLE MAE'R RHAN FWYAF O'U DYSGU YN DIGWYDD

CYNHWYSWCH YN UNIG AELODAU O'R CARTREF SYDD YN 14+

	Chi	Aelod HH arall 1	Aelod HH arall 2	Aelod HH arall 3	Aelod HH arall 4		
A Blwyddyn 12/13 mewn ysgol (6ed dosbarth)	( ) 1	( ) 1	( ) 1	( ) 1	( ) 1	EWCH I MTCO3	( )
B Coleg 6ed dosbarth	2	2	2	2	2	EWCH I MTCO3	( )
C Coleg addysg bellach/trydyddol	3	3	3	3	3	EWCH I MTCO3	( )
D Darparwr hyfforddiant a gyllidir gan y llywodraeth	4	4	4	4	4	EWCH I MTCO3	( )
E Canolfan addysg oedolion	5	5	5	5	5	EWCH I MTCO3	( )
F Yn y gweithle	6	6	6	6	6	EWCH I MTCO3	( )
Arall	7	7	7	7	7	EWCH I MTCO3	( )
Ddim yn gwybod	8	8	8	8	8	EWCH I C79	( )
Dim	9	9	9	9	9	EWCH I C79	( )

OS YW'R YMATEBYDD YN MYND I'R FE SEFYDLIAD – BYDD GYD O'R CWESTIYNAU YN CAEL EI OFYN (EWCH I MTCO4)

OS YW'R YMATEBYDD DDIM YN MYND I'R SEFYDLIAD A OS YW UN AELOD ARALL O'R CARTREF YN MYND GOFYN MTCO3

OD YW'R YMATEBYDD DDIM YN MYND I'R SEFYDLIAD, OND MWY NA UN AELOD O'R CARTREF YN MYND I'R FE, GOFYN MTCO3 AM RHYWUN OR CARTREF SYDD YN MYND IR FE.

MTCO3 **Bydd y set nesaf o gwestiynau yn ymdrin â mynediad i addysg bellach, a boddhad gydag ef. Yr ydych wedi dweud fod {enw} yn mynychu {sefydliad FE}. A ydych yn teimlo mewn sefyllfa i wneud sylwadau am y gwasanaeth mae {enw} yn derbyn? CÔD SENGL YN UNIG**

		( )
Do	1	EWCH I MTCO4
Naddo	2	EWCH I C79

MTCO4 **CERDYN DANGOS 1 Pa mor hawdd neu anodd oedd cael gwybodaeth am y cyrsiau Addysg Bellach hyn? CÔD SENGL YN UNIG**

	( )
Hawdd iawn	1
Gweddol iawn	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCO5. **Sut oeddech *chi* {enw} ddarganfod gwybodaeth am gyrsiau Addysg Bellach? CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN**

	( )
Heb gael gwybodaeth yn ddiweddar	1
Mynd at y darparwr yn bersonol	5
Digwydd clywed/argymhelliad	9
Teleffon	2
Llythyr	3
E-bost	4
Gwefan	6
Taflen	7
Dyddiau agored	12
Papur newydd/ Papur lleol	8
Learn direct	11
Teledu /Radio	10
Gyrfa Cymru	13
Llyfrgell	16
Arall (nodwch)	14
Ddim yn gwybod/ methu cofio	15

MTCO6 CERDYN DANGOS 1 ETO YN GYFFREDINOL, pa mor hawdd neu anodd yw hi i {enw} fynd a dod o'r sefydliad neu'r darparwr Addysg Bellach? CÔD SENGL YN UNIG

	( )
Hawdd iawn	1
Gweddol iawn	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

MTCO7 CERDYN DANGOS 4 YN GYFFREDINOL, pa mor fodlon neu anfodlon {ydych chi/yw} {enw} gyda'r darparwr Addysg Bellach? CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6

MTCO8 CERDYN DANGOS 1 YN GYFFREDINOL, pa mor hawdd neu anodd yw hi i {enw} gysylltu â'r darparwr Addysg Bellach? Gall y cyswllt hwn fod dros y ffôn neu yn bersonol. CÔD SENGL YN UNIG

	( )
Hawdd iawn	1
Gweddol iawn	2
Gweddol anodd	3
Anodd iawn	4
Dim barn	5
Ddim yn gwybod	6

DYLE'R CWESTIWN CAEL EI OFYN DIM OND OS YW'R YMATEBYDD YM MYND I'R FE  
MTCO9 CERDYN DANGOS 5 I ba raddau yr ydych yn cytuno neu'n anghytuno gyda un o'r datganiadau canlynol am eich profiad o Addysg Bellach? DARLLENWCH Y DATGANIADAU. CÔD SENGL YN UNIG AR GYFER POB UN.

	Cytuno'n gryf	Tueddu i gytuno	Ddim yn cytuno nac anghytuno	Tueddu I anghytuno	Anghytun o'n gryf	Dim barn	( )
A. Mae'r staff yn gynorthwyol	1	2	3	4	5	6	( )
B Caf fy nhrin gydag urddas a pharch.	1	2	3	4	5	6	( )
C. Pan wyf eisiau cyfarfod fy narlithwyr, athrawon neu hyfforddwyr, yr wyf wedi gallu cael amseroedd apwyntiad oedd yn addas i'm hamgylchiadau	1	2	3	4	5	6	( )
D Yr wyf yn ymwneud gymaint ag y mynnaf â phenderfyniadau am f'addysg	1	2	3	4	5	6	( )

DIM OND GOFYN OS WELL DERBYN GWASANAETHAU MEWN IEITHOEDD GWAHANOL (CÔD 3, 4 NEU 5 AT WEL1)

BYDD ANGEN CWESTIYNAU MTCO10 A MTCO11 CAEL EI GYNNWYS AM BOB ACHLYSUR BLE MAE'R YMATEBYDD YN ATEB I RHYWUN ARALL

MTCO10 **Petai dewis, ym mha iaith y byddai'n well {eich/yr} {enw} gyfathrebu a'r darparwr Addysg Bellach? CÔD SENGL YN UNIG**

Saesneg yn Unig	1	EWCH I MTCO12
Cymraeg yn Unig	2	EWCH I MTCO11
Saesneg A Chymraeg (DWYIEITHOG)	3	EWCH I MTCO11
NAILL AI Saesneg NEU Gymraeg	4	EWCH I MTCO12
Ddim yn gwybod	5	EWCH I MTCO12
Arall (nodwch)	6	EWCH I MTCO11

GOFYN DIM OND RHAI SY'N WELL DERBYN GWASANAETHAU MEWN IAITH GWAHANOL I SAESNEG (CÔD 2 AT WEL 1 NEU CÔDIAU 2, 3 NEU 6 AT MTCO10)

MTCO11 **A {oeddech chi'n/oedd} {enw} ddefnyddio {eich/e/hi} iaith y tro diwethaf y {oedd/e/hi} â'r darparwr Addysg Bellach? CÔD SENGL YN UNIG.**

	( )
Do	1
Naddo	2
Ddim yn cofio	3
Ddim yn gwybod	4

GOFYN OS 'DO' AT MTCO1 CÔD 1

MTCO12 **Fedrwch chi/{enw} wedi eisiau mynegi barn bositif, cwyno neu'r ddau am y darparwr Addysg Bellach yn ystod y 12 mis diwethaf? MWY NAG UN CÔD YN IAWN Os do, ai i fynegi barn bositif neu i gwyno oedd hyn?**

	( )	
Do - barn bositif	1	EWCH I MTCO13
Do - wrth gwyno	2	EWCH I MTCO14
Na	3	EWCH I C79
Ddim yn gwybod	4	EWCH I C79

GOFYN OS 'DO' AT MTCO12 CÔD 1

MTCO13 **Fedrwch chi/{enw} fynegi barn bositif? CÔD SENGL YN UNIG**

	( )	
Do	1	EWCH I Q79 NEU MTCO14 OS CÔD 2 AT MTCO12
Na	2	EWCH I MTCO15
Ddim yn gwybod	3	EWCH I C79 NEU MTCO14 OS CÔD 2 AT MTCO12

GOFYN OS 'DO' AT MTCO12 CÔD 2

MTCO14 **Fedrwch chi/{enw} gwyno? Os {enw} a oedd hynny'n ffurfiol neu'n anffurfiol. Trwy ffurfiol, yr ydym yn golygu sylwadau neu gwynion a wnaed i'r gwasanaeth neu gorff neu sefydliad swyddogol arall, e.e. darparwr Addysg Bellach unigol, cyngorydd, Aelod Cynulliad neu Aelod Seneddol. MWY NAG UN CÔD YN IAWN**

	( )	
Do - cwyno trwy drefn gwyno ffurfiol	1	EWCH I MTCO17
Do - cwyno'n anffurfiol	2	EWCH I MTCO17
Na - wnes i ddim cwyno	3	EWCH I MTCO16
Ddim yn gwybod	4	EWCH I C79



GOFYN OS 'NA' AT MTCO13 CÔD 2

MTCO15

**Fedrwch chi ddweud pam na oeddech/{enw} roi barn bositif?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )
Ddim eisiau trafferthu	1
Ddim yn gwybod â phwy i gysylltu	2
Nerfus/ansicr	3
Problemau iaith	4
Rhy fiwrocraidd / cymryd gormod o amser	5
Yr wyf/Y mae yn bwriadu gwneud	6
Arall (nodwch)	7
Ddim yn gwybod	8

EWCH I MTCO18 NEU MTCO14 OS CÔD 2 AT MTC012 NEU C79 OS YW DDIM AM YR YMATEBYDD

GOFYN OS 'NA' AT MTCO14 CÔD 3

MTCO16

**Fyddai modd i chi ddweud wrtha'i pam na oeddech/{enw} gwyno?**  
CYFWELYDD I ANNOG. MWY NAG UN CÔD YN IAWN

	( )
Fyddai o'n gwneud dim lles	1
Ddim eisiau trafferthu	2
Ddim yn gwybod lle i gwyno	3
Ddim yn gwybod sut i gwyno	4
Ddim yn gwybod â phwy i gysylltu	5
Ddim yn siwr os oedd cyfiawnhad i'r cwyn	6
Cwynais o'r blaen a wnaeth o ddim lles	7
Nerfus/ansicr	8
Ofn dioddef yn sgil y gwyn	9
Problemau iaith	10
Rhy fiwrocraidd / cymryd gormod o amser	11
Yr wyf i/Y mae yn bwriadu gwneud	12
Arall (nodwch)	13
Ddim yn gwybod	14

EWCH I MTCO18 NEU C79 OS NAD AM YR YMATEBYDD

GOFYN OS WEDI CWYNO AM MTCO14 CÔDIAU 1 A 2

MTCO17

**CERDYN DANGOS 4 Pa mor fodlon neu anfodlon oeddech{oedd} {enw} gyda'r ffordd oedd y cwyn, neu'r ffordd y mae'r cwyn yn cael ei drin?**  
CÔD SENGL YN UNIG

	( )
Bodlon iawn	1
Gweddol fodlon	2
Ddim yn fodlon nac anfodlon	3
Gweddol anfodlon	4
Anfodlon iawn	5
Dim barn	6
Ddim yn gwybod	7

EWCH I MTCO18 NEU C79 OS NAD AM YMATEBYDD

GOFYN GYD O'R CWESTIYNAU SYDD AR ÔL I'R RHAI SYDD YN MYND I ADDYSG BELLACH, OS NAD YW'N MYND EWCH I C79

MTCO18 **A ydych yn ymwybodol fod safonau yn bodoli y dylai eich darparwr Addysg Bellach eu cwrdd? CÔD SENGL YN UNIG**

	( )
Ydw	1
Nac ydw	2

MTCO19 **A ydych yn teimlo eich bod yn cael gwybod am berfformiad eich darparwr Addysg Bellach? CÔD SENGL YN UNIG**

	( )
Ydw	1
Nac ydw	2

MTCO20 **A ydych eisiau cymryd rhan mewn gwneud penderfyniadau ar sut mae'ch addysg bellach yn cael ei redeg gan y darparwr? Er enghraifft, gallai hyn fod trwy ymwneud â chyngor y myfyrwyr, grwp ffocws, grwp lleisiau myfyrwyr, cymdeithas rhieni ac athrawon, neu ddod yn llywodraethwr. CÔD SENGL YN UNIG**

	( )	
Ydw - cymryd rhan yn barod	1	EWCH I C79
Ydw - eisiau cymryd rhan	2	EWCH I MTCO21
Na	3	EWCH I MTCO21

GOFYN OS 'YDW' AT CÔD 2 NEU 'NA' CÔD 3 AT MTCO20

MTCO21 **CERDYN DANGOS 3 Faint ydych chi'n teimlo yr ydych yn wybod am sut i gymryd rhan mewn gwneud penderfyniadau am y ffordd mae'ch addysg bellach yn cael ei redeg gan y darparwr? CÔD SENGL YN UNIG**

	( )
Llawer iawn	1
Cryn dipyn	2
Dim llawer	3
Dim o gwbl	4
Ddim yn siwr	5

MTCO22 **CERDYN DANGOS 5 I ba raddau yr ydych yn cytuno neu'n anghytuno gyda'r datganiad canlynol: CÔD SENGL YN UNIG**

**'Mae gennyf gyfle i gymryd rhan mewn gwneud penderfyniadau ar sut mae fy addysg bellach yn cael ei redeg gan y darparwr'**

	( )
Cytuno'n gryf	1
Tueddu i gytuno	2
Ddim yn cytuno nac anghytuno	3
Tueddu i anghytuno	4
Anghytuno'n gryf	5
Ddim yn gwybod/D/G	6

# HANES TAI

STAMP AMSER

CYFARWYDDYD CAPI

**Yn awr fe hoffwn ofyn rhai cwestiynau am y cartref yr ydych yn byw ynddo.**

GOFYN I BAWB

C79 CERDYN DANGOS T

**Ers faint yr ydych wedi bod yn byw yn y cyfeiriad hwn? DARLLENWCH ALLAN.**  
GOFYNNWCH AM YR ATEBYDD

C79a CERDYN DANGOS T

**Ers faint ydy {enw} wedi bod yn byw yn y cyfeiriad hwn? DARLLENWCH ALLAN.**  
GOFYNNWCH POB PERSON. CÔD SENGL YN UNIG AM BOB PERSON

**Rhif Person:**

		1 ( )	2 ( )	3 ( )	4 ( )	5 ( )	6 ( )	7 ( )
A	Ers fy ngeni	7	7	7	7	7	7	7
B	Llai na flwyddyn	1	1	1	1	1	1	1
C	1-2 mlynedd	2	2	2	2	2	2	2
D	3-5 mlynedd	3	3	3	3	3	3	3
E	6-10 mlynedd	4	4	4	4	4	4	4
F	11-20 mlynedd	5	5	5	5	5	5	5
G	Mwy nag 20 mlynedd	6	6	6	6	6	6	6
	Ddim yn gwybod	8	8	8	8	8	8	8

GOFYN OS MWY NA UN PERSON WEDI SYMUD YN YSTOD Y PUM MLYNEDD DWETHAF

C80 **Yr ydych wedi dweud fod {enw(au)} wedi symud i'r cartref hwn yn ystod y 5 mlynedd ddiwethaf. Ydy {y ddau/gyd} yn byw ynghyd cyn hynny, neu a oeddech chi'n byw ar wahân ? CÔD SENGL YN UNIG**

	( )
{y ddau/gyd} yn byw gyda'i gilydd	1
Wedi byw ar wahân	2

GOFYN GYD SYDD WEDI SYMUD YN YSTOD Y PUM MLYNEDD DWETHAF (OS WEDI BYW GYDA'I GILYDD) NEU AM GYD O'R CARTREF (OS WEDI BYW GYDA'I GILYDD YN GYNT). CÔD AM GYD O'R CARTREF NEU AM BOB PERSON SY'N ADDAS.

C81 CERDYN DANGOS U **Pa un o'r rhain sy'n disgrifio orau lle'r oeddech yn byw cynt?**

		Cartref cyfun	1 ( )	2 ( )	3 ( )	4 ( )	5 ( )	6 ( )
A	Ei berchen yn llwyr (gan gynnwys ar brides)	0	0	0	0	0	0	0
B	Prynu ar forgais	1	1	1	1	1	1	1
C	Rhentu gan y Cyngor	2	2	2	2	2	2	2
D	Rhentu gan gymdeithas tai	3	3	3	3	3	3	3
E	Rhentu gan landlord preifat	4	4	4	4	4	4	4
F	Byw gyda rhieni, cyfeillion neu berthnasau	5	5	5	5	5	5	5
G	Arall (nodwch)	6	6	6	6	6	6	6
	Ddim yn gwybod	7	7	7	7	7	7	7

GOFYN GYD SYDD WEDI SYMUD YN YSTOD Y PUM MLYNEDD DIWETHAF (OS WEDI BYW AR WÂHAN) NEU AM GYD O'R CARTREF (OS WEDI BYW GYDA'I GILYDD YN GYNT). CÔD AM GYD OR CARTREF NEU AM BOB PERSON SY'N ADDAS.

C82. **Oedd eich/{enw} cartref blaenorol yng Nghymru, neu rywle arall?**  
CÔD SENGL YN UNIG AR GYFER POB UN

Rhif Person:	Cartref cyfun	1 ( )	2 ( )	3 ( )	4 ( )	5 ( )	6 ( )
Cymru	1	1	1	1	1	1	1
Lloegr	2	2	2	2	2	2	2
Yr Alban	3	3	3	3	3	3	3
Gogledd Iwerddon	4	4	4	4	4	4	4
Gweriniaeth Iwerddon/Eire	5	5	5	5	5	5	5
Arall	6	6	6	6	6	6	6
Ddim yn gwybod	7	7	7	7	7	7	7

YMATEBYDD YN UNIG

GOFYN OS BLE OEDD EICH CARTREF BLAENOROL, YNG NGHYMRU, LLOEGR, YR ALBAN NEU GWERINIAETH IWERDDON.

C83. **Allwch chi ddweud beth oedd côd post eich cartref blaenorol? OS NAD YW'N GWYBOD Y CÔD POST LLAWN, NODWCH BETH Y MAENT YN EI WYBOD**

Ddim yn gwybod | ( )

GOFYN GYD OEDD WEDI SYMUD YN YSTOD Y PUMP MLYNEDD DIWETHAF (OS WEDI BYW AR WÂHAN) NEU AM GYD O'R CARTREF (OS WEDI BYW GYDA'I GILYDD YN GYNT). CÔD AM GYD OR CARTREF NEU AM BOB PERSON SY'N ADDAS.

C84. **Pam wnaethoch chi/{enw} symud yma?** PEIDIWCH A RHOI DEWISIADAU IDDYNT, HOLWCH. MWY NAG UN CÔD YN IAWN.

Rhif Person:	Cartref cynfun	1 ( )	2 ( )	3 ( )	4 ( )	5 ( )	6 ( )
<b>GWAITH/ADDYSG</b>	( )						
I fod yn nes at fan gwaith/addysg	1	1	1	1	1	1	1
<b>ARDAL</b>	2	2	2	2	2	2	2
I symud i well cymdogaeth/ardal fwy dymunol							
Symud i ddalgylich ysgol	3	3	3	3	3	3	3
Cysylltiadau trafnidiaeth da neu leoliad cyfleus	4	4	4	4	4	4	4
Agos at gyfleusterau/mwynderau	19	19	19	19	19	19	19
<b>CYSYLLTIEDIG Â THAI</b>	5	5	5	5	5	5	5
Eisiau ty/fflat mwy							
Eisiau ty rhatach	6	6	6	6	6	6	6
Eisiau ty llai	7	7	7	7	7	7	7
Eisiau rhywle haws i fynd o'i gwmpas	8	8	8	8	8	8	8
Eisiau rhywle haws i ofalu amdano	9	9	9	9	9	9	9
Ty blaenorol mewn cyflwr gwael	10	10	10	10	10	10	10
Methu fforddio'r morgais/rhent	11	11	11	11	11	11	11
Eisiau llety annibynnol/cartref fy hun heb rannu	12	12	12	12	12	12	12
Tenantiaeth yn dod i ben	13	13	13	13	13	13	13
Gardd/tir	21	21	21	21	21	21	21
Cartref ymddeol/llety gwarchod	22	22	22	22	22	22	22
Ty ar ei ben ei hun	23	23	23	23	23	23	23
Arall cysylltiedig â thai	14	14	14	14	14	14	14
<b>RHESYMAU</b>	15	15	15	15	15	15	15
<b>PERSONOL/TEULUOL</b>							
Rhesymau personol/teuluol							
Ansawdd bywyd	18	18	18	18	18	18	18
Iechyd	20	20	20	20	20	20	20
Arall (nodwch)	16	16	16	16	16	16	16
Ddim yn gwybod	17	17	17	17	17	17	17

# DEILIADAETH A CHOSTAU TAI

STAMP AMSER

GOFYN I BAWB

C92 **Ai chi/nhw sy'n berchen (yn unigol neu ar y cyd) ar y cartref hwn, neu ai rywun arall yn y cartref hwn sydd berchen arno?**

Ydw/Ydy	1
Nac ydw/Nac ydy	2

()

GOFYN I BAWB

C93 **Allai i wirio hyn, ydych chi neu a yw rhywun arall yn yr cartref wedi prynu tŷ o dan rannu'r berchennogaeth, Homebuy, neu sgema Cymorth Prynu?**

ADIO OS OES: Rhannu perchennogaeth yw ble mae rhan berchen neu rhan rhebtu eich cartref. CÔD SÉNGL YN UNIG.

Ydw/Ydy - rhan-berchennog	1	EWCH I C93A
Ydw/Ydy - Cymorth Prynu	2	
Ydw/Ydy - Homebuy	3	EWCH I C94
Na	4	EWCH I C119 OS 'NA' AT Q92 NEU C94 OS 'YDW/YDY' AT Q92

GOFYN OS WEDI RHANNU'R PERCHENNOG NEU 'HOMEBUY' CÔD 1 NEU 2 AT C93

C93a **Faint o'r cartref yma ydych chi'n berchen arno?**

TEIPIWCH I MEWN. CÔD I'R % AGOSAF. OS YN ANSICR, HOLWCH AM AMCANGYFRIF.

	( )
Gwrthod	1
Amcangyfrif	2
Ddim yn gwybod/methu cofio	3

GOFYN OS 'YDW/YDY' AT C92 CÔD 1 NEU 1, 2 NEU 3 AT C93

C94 **Allai i wirio hyn, ydy'r cartref hwn ym meddiant neu'n cael ei brynu gan rywun sy'n byw yma'n barhaol, neu gan rywun sy'n byw yn rhywle arall? CÔD SÉNGL YN UNIG**

Perchennog yn byw: Yma	( ) 1	EWCH I C95
Rhywle arall	2	RHYBYDD SGRÎN, CYMHWYSIO C92 NEU C94

GOFYN OS YW'R PERCHENNOG YN BYW YMA CÔD 1 AT C94

C95 **Pwy'n bersonol sydd biau'r {cartref} hwn ac sy'n byw yma?**

Ymatebydd yn unig	( ) 1	EWCH I C97
Partner neu priod {yr ymatebydd} yn unig	2	
Yr ymatebydd a phartner neu priod	3	
Yr ymatebydd a rhywun arall sy'n byw yma	4	EWCH I C96B
Rhywun arall (ddim yr ymatebydd na phartner neu priod)	5	EWCH I C96

GOFYN OS YW'R PERCHENNOG DDIM YN BYW YMA CÔD 2 AT C94 NEU AI RHYWUN ARALL YN BYW YMA CÔD 5 AT C95

Q96 **Beth yw eich/{enw HRP} perthynas a pherchennog y {cartref} hwn? CÔD SENGL YN UNIG**

	( )
<b>Perchennog yn berthynas:</b>	1
Partner/cymar/partner sifil	
Mam/merch	2
Brawd/chwaer	3
Mam neu dad	4
Perthynas arall	5
<b>Perchennog, dim perthynas:</b>	6
Cyfaill	
Partner busnes	7
Cyflogwr	8
Landlord	9
Arall (nodwch)	10

GOFYN OS YW'R PERCHENNOG YW'R PERSON SY'N ATEB NEU RHYWUN ARALL SY'N BYW YMA CÔD 4 YN C95

C96b **Pwy ydy ef/hi?**

*h91a*

Person 1	1
Person 2	2
Person 3	3
Ayb	

GOFYN OS COD 1-4 YN C95

C97 CERDYN DANGOS V **Sut wnaethoch chi/nhw brynu rhan o'r eiddo hwn? MWY NAG UN CÔD YN IAWN**

	( )
Ei brynu gyda morgais/benthyciad(au), gyda thaliad arian neu beidio	1
Ei brynu gyda thaliad arian/talu amdano'n syth	2
Ei gael o gytundeb ysgariad	3
Ei etifeddu	4
Ei gael fel arheg	5
Arall (Nodwch)	6

GOFYN OS PERCHENNOG/CYD-BERCHENNOG AR 'HOMEBUY' COD 1 YN C92 NEU COD 1-3 Yn C93

C98 **Ydych chi/ydych yn berchen ar y ty hwn ar rydd-ddaliad neu ar brydles?**

	( )
Rhydd-ddaliad	1
Prydles	2
Ddim yn gwybod	3

( )

GOFYN OS RHYDD-DDALIAD AC YN FFLAT/MAISONETTE

C99. **Alla i wirio hyn, chi/nhw yn rhan o gylch o bobl sy'n berchen ar rydd-ddaliad yr adeilad/ty hwn i gyd?**

	( )	
Ydy	1	EWCH I C101
Na	2	EWCH I C100
Ddim yn gwybod	3	EWCH I C101

( )

GOFYN OS 'NA' COD 2 YN C99

C100. **Ydych chi/ ydyn nhw yn bersonol yn berchen ar rydd-ddaliad y ty neu'r adeilad hwn i gyd, ac nid eich fflat neu maisonnette chi yn unig?**

	( )
Ydw/Ydy	1
Nac ydw/Nac ydy	2
Ddim yn gwybod	3

( )

GOFYN OS PERCHENNOG/CYD-BERCHENNOG AR 'HOMEBUY' COD 1 YN C92 NEU COD 1-3 Yn C93

C101 **Yn eich ty chi, beth yw gwerth yr eiddo hwn ar y farchnad ar hyn o bryd?**  
TEIPIWCH Y SWM. CODIWCH I'R £ AGOSAF. OS YN ANSICR, HOLWCH AM AMCAN BRIS.

	( )
Gwrthod	1
Ddim yn gwybod	2

( )

C102 **Beth oedd cyfanswm pris prynu'r cartref hwn, cyn unrhyw ddisgownt, pan brynwyd ef gennyh/ganddynt?**

TEIPIWCH Y SWM. CODIWCH I'R £ AGOSAF. OS YN ANSICR, HOLWCH AM AMCAN BRIS.

	( )
Gwrthod	1
Amcan bris	2
Ddim yn gwybod/ ddim yn cofio	3

( )

GOFYN OS PERCHENNOG/CYD-BERCHENNOG AR 'HOMEBUY' COD 1 YN C92 NEU COD 1-3 Yn C93

C103 **Oedd y pris hwn yn cynnwys unrhyw adeiladau busnes gyda'r llety hwn?**  
CYNHWYSWCH FFERM

	( )
Oedd	1
Nac oedd	2
Ddim yn gwybod	3

( )

GOFYN OS PERCHENNOG/CYD-BERCHENNOG AR 'HOMEBUY' COD 1 YN C92 NEU COD 1-3 Yn C93

C104 **Oes gennyh/ganddynt forgais neu fenthyciad ar y cartref hwn, gan gynnwys unrhyw ail forgais neu a gafwyd ar yr eiddo hwn? CÔD SENGL YN UNIG.**

	( )	
Oes	1	EWCH I C105
Nac oes	2	EWCH I C141A
Ddim yn gwybod	3	EWCH I C141A

GOFYN OS OES UNRHYW MORGAI DYLEDUS

C105 **Faint wnaethoch/wnaethant ei roi fel taliad arian neu flaendal gwreiddiol?**

TEIPIWCH Y SWM, NODWCH Y CÔD I'R £ AGOSAF.  
OS NAD YW'N GWYBOD, GOFYNNWCH AM GANRAN A'I DEIPIO I MEWN.  
OS YN ANSICR O £ NEU'R %, HOLWCH AM AMCANGYFRIF O'R NAILL NEU'R LLALL AC ROI CÔD O DDAN (£ NEU'R %) ISOD..

	( )
£	1
%	2
Amcangyfrif	3
Gwrthod	4
Ddim yn gwybod/ddim yn gallu cofio	5
Dim/Morgais 100%	6



C106 **Am faint oedd eich/eu morgais/benthyciad gwreiddiol? TEIPIWCH Y SWM. NODWCH Y CÔD I'R £ AGOSAF.OS YN ANSICR, HOLWCH AM AMCANGYFRIF.**

	( )
£	1
%	2
Amcangyfrif	3
Gwrthod	4
Ddim yn gwybod/ddim yn gallu cofio	5

( )

C107 **CERDYN DANGOS W Sut fath o forgais/fenthyciad wnaethoch chi/wnaeth ei ddefnyddio i brynu eich cartref? MWY NAG UN CÔD YN IAWN OS DEFNYDDIWDYD CYFUNIAD NEU SAWL MORGAI**

	( )
Ad-dalu	1
Llog yn unig - Gwaddol	2
Llog yn unig - ISA/PEP	3
Llog yn unig - Pensiwn	4
Llog yn unig – Arall	5
Cyfuniad - Morgais/cyfrif cyfredol	6
Arall (Nodwch)	7
Ddim yn gwybod	8

C108 **Beth oedd hyd eich/eu morgais/benthyciad gwreiddiol? OS MWY NAG UN, GOFYN AM YR UN SYDD YN HWYA, YSGRIFENNWCH MEWN BLYNEDD.**

	( )
Hyblyg heb dymor penodol	1
Gwrthodwyd	2
Ddim yn gwybod/ddim yn gallu cofio	3

( )

C109 **Ydych chi/ydyn nhw yn dal i feddu ar y morgais/benthyciad gwreiddiol hwnnw? OS NA, HOLWCH A YDY WEDI CAEL EI DALU'N LLAWN NEU WEDI CAEL EI NEWID AM WAHANOL FATH NEU WAHANOL FENTHYCIWR**

Ydw/ydyn	1
Na – Talu bant	2
Na – Wedi newid teip/benthciwr	3
Ddim yn gwybod	4

C109(a) **A phryd y cychwynnoch chi/cychwynnon nhw'r morgais/benthyciad gwreiddiol hwn? TEIPIWCH Y FLWYDDYN. OS YN ANSICR, HOLWCH AM AMCANGYFRIF GORAU.**

	( )
Amcangyfrif	1
Gwrthod	2
Ddim yn gwybod	3

C110

**Yn ychwanegol i'r morgais/benthyciad gwreiddiol, ydych/odynt wedi benthycia mwy, naill ai o dan yr un benthyciad neu forgais, neu dan unrhyw forgais neu fenthyciad arall ar y cartref hwn?**

OS YDYW, GOFYNNWCH: **Sawl gwaith ydych/odynt wedi benthycia mwy?**

()

Ydw/Ydy - Unwaith	1	EWCH I C111
Ydw/Ydy - Dwywaith	2	EWCH I C111
Ydw/Ydy - Tair gwaith neu fwy	3	EWCH I C111
<b>Na</b>	4	EWCH I C113
Ddim yn gwybod/ddim yn gallu cofio	5	EWCH I C113

GOFYN OS 'YDW/YDY' AT C110 CÔDIAU 1-3

**C111 Beth oedd cyfanswm gwerth y benthyciadau ychwanegol hyn?**

TEIPIWCH YR ATEB. NODWCH Y CÔD I'R £ AGOSAF. OS YN ANSICR, HOLWCH AM AMCANGYFRIF.

	( )
Gwrthod	1
Amcangyfrif	2
Ddim yn gwybod/ddim yn gallu cofio	3

()

**C112 Wnaethoch/wnaethant ddefnyddio'r arian ychwanegol i atgyweirio neu wella'r cartref hwn, neu a gafodd ei ddefnyddio i wneud rhywbeth arall? MWY NAG UN CÔD YN IAWN**

	( )
Atgyweirio/gwella'r cartref presennol	1
Rhyw bwrpas arall	2
Ddim yn gwybod	3

()

GOFYNNWCH OS GANDDYNT MORGAIS/BENTHYCIAD AC OEDDENT WEDI PRYNNU GYDA MORGAIS/BENTHYCIAD YN WREDDIOL

**C113 Ar ben eich/eu ad-daliadau safonol, ydych/odynt wedi gwneud unrhyw ad-daliadau cyfalaf ychwanegol neu wedi talu mwy na sydd ei angen yn ôl yn rheolaidd er mwyn gostwng eich/eu benthyciad sy'n weddill?**

	( )	
Ydw/Ydy	1	EWCH I C114
Nac ydw/Nac ydy	2	EWCH I C115
Ddim yn gwybod	3	EWCH I C115

()

GOFYN OS YDY YN C113 COD 1

**C114 Faint wnaethoch/wnaethant wedi'i ad-dalu fel cyfandaliadau neu daliadau dros ben y rhai arferol yn ystod y pum mlynedd ddiwethaf?**

*h109*

TEIPIWCH Y SWM. NODWCH Y CÔD I'R £ AGOSAF. OS YN ANSICR, HOLWCH AM AMCANGYFRIF

	( )
Gwrthod	1
Amcangyfrif	2
Ddim yn gwybod/ddim yn gallu cofio	3

()

GOFYN OS GANDDYNT MORGAIS/BENTHYCIAD AR OL I DALU.

C115 **Alla i gadarnhau hyn, beth yw'r cyfanswm sy'n ddyledus ar eich/eu morgeisi/benthyciadau ar y cartref hwn?**

h110

TEIPIWCH YR ATEB. CODIWCH I'R £ AGOSAF. OS YN ANSICR, HOLWCH AM AMCANGYFRIF

	( )
Gwrthod	1
Amcangyfrif	2
Ddim yn gwybod/ddim yn gallu cofio	3

( )

C116

h111

**A beth yw cyfanswm ad-daliadau misol ar gyfer eich holl forgeisi/benthyciadau, gan gynnwys taliadau gwaddol, ond heb gynnwys unrhyw gostau yswiriant?**

NODWCH Y TALIADAU SYDD I FOD I GAEL EU TALU HYD YN OED OS OES GANDDYNT ÔL-DDYLEDION, OS YDYNT YN CAEL EU TALU GAN RYWUN ARALL NEU GAN ADRAN Y GWAITH A PHENSIYNAU (DSS GYNT).  
NODWCH Y CÔD I'R £ AGOSAF.

OS YN ANSICR, HOLWCH AM YR AMCANGYFRIF GORAU A NODWCH ISOD.

	( )	
Mae'n amrywio/hyblyg	1	EWCH I C117
Gwrthod	2	EWCH I C141A
Amcangyfrif	3	EWCH I C118
Ddim yn gwybod/ddim yn gallu cofio	4	EWCH I C141A

dk

( )

GOFYN OS YW'R TALIADAU MISOL YN AMRYWIO YN C116 CÔD 1

C117

h112

**O feddwl am y 12 mis diwethaf, beth oedd cyfanswm holl fenthyciadau/morgais ar gyfartaledd, gan gynnwys unrhyw daliadau gwaddol, ond heb gynnwys unrhyw yswiriant?** CODIWCH DALIADAU RHESTREDIG HYD YN OED OS MEWN DYLED, YN CAEL EU TALU GAN RYWUN ARALL NEU ADRAN Y GWAITH A PHENSIYNAU (DSS GYNT).

CODIWCH I'R £ AGOSAF.

OS NAD YDYCH YN SICR, HOLWCH AM YR AMCANGYFRIF AGOSAF, A CHODIO ISOD.

	( )
Gwrthod	1
Amcangyfrif	2
Ddim yn gwybod/ddim yn gallu cofio	3

dk

( )

GOFYN OS YN C104 CÔD 1, A C116 YW >0 NEU C117 YW > 0

C118

h113

a-h

(OT)

**CERDYN DANGOS X Alla i gadarnhau, ydy'r swm hwn yn cynnwys unrhyw rai o'r eitemau hyn?** MWY NAG UN CÔD YN IAWN

	( )
A Ad-dalu ôl-ddyledion	1
B Premiwm polisi gwaddol	2
C Yswiriant adeiladau	3
D Yswiriant cynnwys	4
E Cynllun Diogelu Morgais (yswiriant rhag salwch neu ddiweithdra)	5
Arall (nodwch)	6
Dim o'r rhain	7
Ddim yn gwybod	8

EWCH I C141A NEU C121 OS PRYNWYD O DAN RHANIAD PERCHENNOG NEU SGEMA PRYNNU TY CÔDIAU 1-2 AT C93

( )

NODYN CYFWELYDD AM BAWB SY'N CÔD D 3-5 AT C118:  
 DYLE'R CYFANSWM SYDD AT C116 CAEL EI EITHRIO GAN UNRHYW INSWRIANT ADEILADU,  
 INSWRIANT CYNHWYSION NEU CYNLLYN MORGAIS AMDDIFFYN.  
 EWCH YN NÔL I C116 A GOFYNWCH I'R YMATEBYDD AM Y CYFANSWM UNIGRYW OS  
 GWELWCH YN DDA.  
 OS YW'R YMATEBYDD DDIM YN GALLY RHOI CYFANSWM UNIGRYW, GADEWCH C116 A C118  
 FEL MAE NA NHW A SYMUDWCH YMLAEN

	( )
Ewch yn nol I C116	1
Parhau	2

GOFYN GYD O'R YMATEBYDD BLE MAE HRP DDIM YN Y PERCHENNOG (CÔD 2 AT C92 A  
 CÔD 4 BAT C93)

C119 CERDYN DANGOS Y **Pa un o'r rhain sy'n berthnasol i chi/eich tyaid mewn perthynas**  
*h114* **â'r cartref hwn?**

		( )	
A	Tenant - Rydw i /rydyn ni yn ei rentu	1	
B	Tenant - byw yma heb dalu rhent (gan gynnwys heb dalu rhent mewn eiddo perthynas/ffrind, ond heb gynnwys sgwatio)	2	EWCH I C121
C	Sgwatio	3	EWCH I C120 ( )

GOFYN OS YW SGWATIO YN C119 CÔD 3

C120 CERDYN DANGOS Z **Pwy yw perchennog yr eiddo hwn?** CÔD SENGL YN UNIG  
*h115*

		( )	
(OT) A	Awdurdod lleol neu gyngor	1	
B	Cymdeithas dai, cymdeithas gydweithredol neu ymddiriedolaeth elusennol	2	EWCH I C124
	Arall (Nodwch)	3	
	Ddim yn gwybod	4	( )

GOFYN GYD O'R TENANTIAID COD 1-2 YN C119

C121 CERDYN DANGOS AA **Pa un o'r rhain sy'n disgrifio orau yr ydych chi/eich tyaid yn talu rhent {os yw'n rhentu am ddim: rhowch y manylion yma}?**  
*h116*

		( )
<b>Sefydliad:</b>		
A	Awdurdod lleol neu gyngor	1
B	Cymdeithas dai, cymdeithas gydweithredol neu ymddiriedolaeth elusennol	2
C	Cwmni annedd (llety)	3
D	Cyflogwr rhywun o blith preswylwyr y cartref hwn	4
E	Sefydliad arall	5
<b>Unigolyn:</b>		
F	Perthynas rhywun o blith preswylwyr y cartref hwn	6
G	Rhywun a oedd eisoes yn ffrind cyn eich bod yn byw yma	7
H	Cyflogwr rhywun o blith preswylwyr y cartref hwn	8
I	Landlord unigol preifat arall	9
	Ddim yn gwybod	10 ( )

GOFYN OS YW C121 CÔDIAU 1-9

C122 **Ai {cyfluniant/uniogolyn} yn berchen yr llety?**

h117

	le	1	EWCH I C124
	Na	2	EWCH I C123
	Ddim yn gwybod	3	EWCH I C124

GOFYN OS 'NA' COD 2 YN C122

C123 **CERDYN DANGOS AA ETO Pa un o'r rhain sy'n disgrifio perchennog y llety orau?**

h118

		( )
	<b>Sefydliad</b>	
A	Awdurdod lleol neu gyngor	1
B	Cymdeithas dai, cymdeithas gydweithredol neu ymddiriedolaeth elusennol	2
C	Cwmni annedd (llety)	3
D	Cyflogwr rhywun o blith preswylwyr y cartref hwn	4
E	Sefydliad arall	5
	<b>Unigolyn:</b>	
F	Perthynas rhywun o blith preswylwyr y cartref hwn	6
G	Rhywun a oedd eisoes yn ffrind cyn eich bod yn byw yma	7
H	Cyflogwr rhywun o blith preswylwyr y cartref hwn	8
I	Landlord unigol preifat arall	9
	Ddim yn gwybod	10

GOFYN GYD BLE MAE HRP DDIM YN BERCHNOGION.

C124 **Ydy'r llety a ddarperir wedi'i ddodrefnu, wedi'i ddodrefnu'n rhannol neu heb ddodrefn o gwbl?**

h119

		( )
	Wedi'i ddodrefnu	1
	Wedi'i ddodrefnu'n rhannol	2
	Heb ei ddodrefnu	3
	Ddim yn gwybod	4

GOFYN I BAWB A OEDD WEDI DWEUD COD 1-4 YN C124, HEBLAW AM RAI WNAETH DDEWIS COD 3 YN C119

C129 **Ydy'r llety hwn yn mynd gyda swydd unrhyw un o blith preswylwyr eich cartref? OS YDY, GOFYNNWCH: Ydy eich cartref yn talu rhent am y llety hwn, neu a yw'r llety'n dod am ddim?**

h124

(OT)		( )
	Ydy - Talu rhent	1
	Ydy - Di-rent	2
	Arall (Nodwch)	3
	<b>Nac ydy</b>	4

C130 **Ydy'r tenantiaeth yma am gyfnod sefydlog? OS YDY: Am faint o amser?**

h125

		( )
	Ydy - Llai na 6 mis	1
	Ydy - 6 mis	2
	Ydy - Dros 6 mis, hyd at flwyddyn	3
	Ydy - Dros flwyddyn	4
	<b>Nac ydy</b>	5
	Ddim yn gwybod	6

GOFYN OS RHENTU, HEBLAW WRTH AWDURDOD LLEOL

C131 **A ddechreuodd y denantiaeth hon cyn neu ar ôl mis Ionawr 1989?**

h126

	Cyn	( ) 1
	Ar ôl	2
	Ddim yn gwybod	3

( )

GOFYN OS RHENTU, HEBLAW O GYMDEITHAS TAI YN C121 CÔD 2

C132 **CERDYN DANGOS BB O'r cerdyn hwn, sut fyddech chi'n disgrifio eich tenantiaeth yma? CÔD SENGL YN UNIG. MAE DIFFINIADAU POB TENANTIAETH AR Y DUDALEN NESAF OS OES EU HANGEN**

h127  
(OT)

	Wedi'i sicrhau	( ) 1
A	Byrddaliol wedi'i sicrhau	2
B	Gwarchodedig/rheoledig	3
C	Trwydded/cytundeb	4
D	Arall (nodwch)	5
	Ddim yn gwybod	6

GOFYN OS COD 7 YN C132

**DIFFINIAD TENANTIAETH**

	( )
WEDI'I SICRHAU	Mae'r tenantiaeth arall oedd wedi cael ei gyfwyno yn 1989 yn cael ei alw yn 'sicrhau'. Mae rhain ddim am gyfnod sefydlog.
BYRDDALIOL WEDI'I SICRHAU	Rhan fwyaf o'r tenantiaeth gyda landlord preifat neu sefydliad yn 'byrddaliol wedi'i sicrhau' a wedi sefydlogi am gyfnod. Ers 1997 mae hyn wedi bod yn rhagosodiad o'r math o denantiaeth.
GWARCHODEDI G/ RHEOLEDIG	Tenantiaeth preifat sydd wedi symud mewn i'r llety cyn Ionawr 1989 fel arfer yn cael ei ddiogelu neu'n amddiffyn (o ddan yr system rhentu teg).
TRWYDDED/ CYTUNDEB	Hefyd mae gwahanol mathau o gytundebau neu trwyddedau neu gosodau tymor isel sydd gan tenants o landlords' preifat neu sefydliadau.

( )

GOFYN OS YN RHENTU WRTH GYMDEITHAS TAI CÔD 2 YN C121

C133 **A oes gennych denantiaeth sicr neu ddiogel yma?**

h128

	Wedi'i sicrhau	( ) 1
	Diogel	2
	Ddim yn gwybod	3

( )

GOFYN OS YN RHENTU WRTH UNIGOLYN COD 6-9 YN C121

C134 **Ydy'ch landlord yn byw yn yr adeilad hwn?**

h129

	Ydy	( ) 1
	Nac ydy	2
	Ddim yn gwybod	3

( )

GOFYN OS RHENTU, COD 1 YN C119

C135 **A oes unrhyw adeiladau busnes yn cael eu cynnwys yn y rhent ar gyfer y llety hwn?**

h130

	Oes	( ) 1
	Nac oes	2

( )

GOFYN OS RHENTU, COD 1 YN C119

C136 **Faint yw rhent y llefy hwn (cyn tynnu unrhyw fudd-dâl tai, a heb gynnwys y treth dwr)?** NODWCH Y CÔD AR GYFER Y SWM I'R £ AGOSAF.

h131  
(OT)

OS NAD YW'N GWYBOD, HOLWCH A NODWCH Y CÔD AR GYFER YR AMCANGYFRIF  
HOLWCH AM Y CYFNOD A'I NODI ISOD  
OS YW'N BYW YN DDI-RENT, DEFNYDDIWCH Y CÔD 'DIM' ISOD

		( )
<i>per</i>	<b>Adeg gorchuddio:</b>	
	Wythnosol	1
	Bob pythefnos	2
	Bob 4 wythnos	3
	Misol	4
	Blynyddol	5
	Arall (nodwch)	6
	Gwrthod	7
	Amcangyfrif	8
	Dim	9
<i>dk</i>	Ddim yn gwybod	10 ( )

GOFYN OS MWY NAG UN BERSON YN Y CARTREF

C137 **Alla i gadarnhau, ydych chi a/neu eich partner yn gyfrifol am dalu cyfanswm y rhent, neu a oes rhywun arall yn y cartref yn gyfrifol, neu a ydy pob aelod o'r cartref yn talu eu cyfran o'r rhent ar wahân?**

		( )
	Yr ymatebydd {a/neu eich partner} yn gyfrifol am y swm llawn	1
	Rhywun arall ar wahân i'r atebydd neu'r partner yn gyfrifol am y swm llawn	2
	Pawb yn talu ar wahân	3
	Ddim yn gwybod	4 ( )

C138 **Ydy'ch cartref yn derbyn budd-dâl tai ar hyn o bryd, naill ai'n uniongyrchol neu a ydy'r cyngor yn ei dalu i'ch landlord drosoch?**

h133

OS YDY, GOFYNNWCH: **Ydy'r budd-dal tai yn talu'r rhent i gyd (yn llawn) neu ran ohono'n unig (rhannol)?**

		( )
	Ydy - I gyd (yn llawn)	1 EWCH I C140
	Ydy - Rhan (rhannol)	2
	Ydy - Ddim yn gwybod os yw'n llawn neu'n rhannol	3 EWCH I C139
	<b>Nac ydy</b>	4 EWCH I C140
	Ddim yn gwybod	5 ( )

GOFYN OS YW 'YDY': RHAN NEU DDIM YN GWYBOD YN C138 CÔDIAU 2 NEU 3

C139 **Alla i gadarnhau, beth yw'r swm yr ydych chi/ydyn nhw'n ei dalu'n yn bersonol i'ch**  
*h134* **landlord mewn rhent ar ôl i'r budd-dal tai gael ei dynnu oddi wrtho?**

NODWCH Y SWM, NODWCH Y SWM I'R £ AGOSAF.  
 OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIWCH Y CÔD AMCANGYFRIF  
 HOLWCH AM Y CYFNOD A RHOI'R CÔD ISOD

		( )
<i>per</i>	<b>Adeg gorchuddio:</b>	
	Wythnosol	1
	Bob pythefnos	2
	Bob 4 wythnos	3
	Misol	4
	Blynyddol	5
	Arall (nodwch)	6
	Gwrthod	7
	Amcangyfrif	8
	Dim	9
<i>dk</i>	Ddim yn gwybod	10 ( )

C140 **A yw hyn yn cynnwys costau gwresogi?**

*h135a-c*

**A yw hyn yn cynnwys costau gwaith cynnal a chadw?**

**A dych yn talu am gostau ychwanegol ar wahân i rent?**

	Costau gwresogi ( )	Tâl gwasanaeth ( )	Tâl gwasanaeth ar wahân ( )
Ydw/yydy	1	1	1
Nac ydy/nac ydw	2	2	2
Ddim yn gwybod	3	3	3 ( )

GOFYN I BAWB

C141a **Ym mha fand treth y cyngor y mae eich cartref ar hyn o bryd?**

*h136a*

(NODYN CYFWELYDD: Y BAND NEWYDD OEDD YN EFFEITHIOL ERS EBRILL 2005)

		( )
A	1	
B	2	
C	3	
D	4	
E	5	
F	6	
G	7	
H	8	
I	9	
Ddim yn gwybod	10 ( )	

C142 **Ac eithrio'r gostyngiad am berson sengl, Ydych chi/eich tyaid yn derbyn budd-dal treth cyngor?**

*h136b.*

		( )
Ydw/yydy	1	
Nac ydw/nac ydy	2	
Gwrthod	3	
Ddim yn gwybod	4 ( )	



# STATWS ECONOMAIDD

## STAMP AMSER

GOFYN OS YW HRP/PRIOD WEDI ATEB CÔDIAU 4-12 YN C6

C147 **Alla'i wirio, a ydych chi/eich partner erioed wedi gweithio am gyflog ar wahân i waith**  
s1 **dros dro neu waith tymhorol?**

Ydw/ydy	1	
Nac ydw/nac ydw	2	EWCH I C157
Ddim yn gwybod	3	EWCH I C157

GOFYN Y RHAN YMA OS YW'R HRP A/NEU PARTNER/PRIOD YN GWEITHIO/NEU WEDI ATEB YDW/YDY YN C147 CÔD 1

GOFYN IR HRP A'R PARTNER/PRIOD

**Nawr, i ofyn cwpl o gwestiynau am eich/eich partner swydd cyfredol neu swydd diweddar ac eich cyflogwr /cyflogwr eich partner cyfredol neu'n ddiweddar. OS OES RHAID, YCHWANEGWCH: Bydd popeth y byddwch yn ei ddweud yn cael ei drin yn gwbl gyfrinachol.**

**CYFWELYDD: MAE'R CWESTIYNAU CANLYNOL YN CYFEIRIO AT BRIF SWYDD {HRP/YMATEDBYDD} OS OES GANDDYNT FWY NAG UN (H.Y. Y SWYDD LLE MAENT YN GWEITHIO'R NIFER FWYAF O ORIAU)**

**GWNEWCH YN SIWR EICH BOD YN HOLI ER MWYN CAEL CYMAINT O FANYLION A PHOSIBL**

C148 **Beth mae'r cwmni neu'r sefydliad yr ydynt/ydych yn gweithio iddo yn ei wneud yn bennaf (yn y man lle rydych/y mae yn gweithio?)**  
s2 YSGRIFENNWCH YN GLIR ISOD. DISGRIFIWCH YN LLAWN - HOLWCH YNGHYLCH CYNHYRCHU NEU BROSESU NEU DDOSBARTHU AC ATI, Y PRIF NWWYDDAU A GYNHYRCHIR, Y DEUNYDDIAU A DDEFNYDDIR, CYFANWERTHU NEU ADWERTHU AC YN Y BLAEN.

C149 **Beth yw/oedd eich prif swydd? NODWCH DEITL Y SWYDD**  
s3

C150 **Beth ydych/ydynt yn ei wneud yn bennaf yn eich/eu swydd?**  
s4

NODWCH YN GLIR ISOD. HOLWCH A OES ANGEN HYFFORDDIANT /CYMWYSTERAU ARBENNIG I WNEUD Y SWYDD.

C151 **Yn eich/eu swydd, oes gennych/ganddynt gyfrifoldeb ffurfiol dros oruchwylio gwaith gweithwyr eraill?**  
s5

	( )
Oes/oedd	1
Nac oes/ Nac oedd	2
Ddim yn gwybod	3

( )

C152. **Alla i wirio hyn, a ydych/dynt yn gweithio ar hyn o bryd yn llawn amser neu'n rhan amser yn y swydd hon? Wrth llawn-amser, rwy'n golygu 30 awr neu mwy yr wythnos.**

s6

	( )	
Llawn amser	1	EWCH I C154
Rhan amser	2	EWCH I C153
Ddim yn gwybod	3	

( )

GOFYN OS RHAN AMSER NEU DDIM YN GWYBOD YN C152 CÔDIAU 2 NEU 3

C153 **Sawl awr yr wythnos ydych/dynt fel arfer yn ei weithio yn eich/eu swydd, heb gynnwys egwyl i gael bwyd?**

s7

NODWCH Y NIFER (I'R AWR AGOSAF).

--	--

( )

( )

( )

dk

Ddim yn gwybod	1
Gwrthod	2

( )

GOFYN OS HRP A/NEU PARTNER/PRIOD YN GWEITHIO/ NEU ATEBODD YDW/YDY YN C147 CÔD 1

C154 **Faint o bobl sy'n/oedd yn gweithio i'ch cyflogwr mewn eich lle gwaith?**

s8

CÔD SENGL YN UNIG. OS YN ANSICR HOLWCH AM AMCANGYFRIF

C155 **Faint o bobl sydd/oedd yn gweithio i'ch cyflogwr, gan gynnwys canghennau a lleoliadau eraill? CÔD SENGL YN UNIG. OS YN ANSICR, HOLWCH AM AMCANGYFRIF**

s9

	C154 ( )	C155 ( )
1-4	1	1
5-10	2	2
11-24	3	3
25-49	4	4
50-249	5	5
250-499	6	6
500 or more	7	7
Ddim yn gwybod, ond dan 50	8	8
Ddim yn gwybod, ond o leiaf 50 neu fwy	9	9
Ddim yn gwybod	10	10
Dim canghennau/lleoliadau eraill	11	11

( )

C156 **Ac a ydych/dynt yn cael eich/eu cyflogi yn y sector preifat, gwirfoddol neu gyhoeddus?**

s10

CYFWELYDD: OS YW'R CWMNI NEU'R SEFYDLIAD YN GYHOEDDUS PAN OEDDENT YN GWEITHIO YNA AC YN AWR WEDI NEWID I GWMNI PREIFAT, RHOWCH CÔD LAWYR FEL 'CYHOEDDUS', AC OS OEDD YN BREIFAT AC YN AWR YN GYHOEDDUS RHOWCH GÔD 'PREIFAT'.

	( )
Preifat	1
Gwirfoddol	2
Cyhoeddus	3
Ddim yn gwybod	4
Dd/B	5

( )

# INCWM Y CARTREF

STAMP AMSER

GOFYN I BAWB

INCWM YR ATEBYDD / INCWM PARTNER

**Yn nawr, fe hoffwn ofyn rhai cwestiynau ar amgylchiadau ariannol eich cartref. Hoffwn nodi bod hyn yn hollol gyfrinachol, a chaiff eich atebion eu defnyddio ar gyfer pwrpasau ymchwil yn unig.**

C157  
s11a-k

CERDYN DANGOS CC **O'r adnoddau posib hyn, allech chi ddweud wrtha i ba fathau o incwm yr ydych yn derbyn yn bersonol. Peidiwch a cynnwys incwm eich partner neu unrhyw incwm unrhyw arall yn y cartref. MWY NAG UN CÔD YN IAWN.**

		HRP ( )	Partner ( )
A	Enillion o hunangyflogaeth	1	1
B	Enillion o'r prif swydd (fel gweithiwr)	2	2
C	Enillion o gynllun y Llywodraeth (gan gynnwys hyfforddiant cyflogaeth, Cynllun Hyfforddiant Ieuenctid a Chynllun Lwfans Menter)	3	3
D	Enillion o waith arall	4	4
E	Pensiwn galwedigaethol (pensiwn gan gyn-gyflogwr o unrhyw waith)	5	5
F	Pensiwn preifat neu flwydd-daliadau	6	6
G	Unrhyw lwfansau neu fudd-daliadau gwladol (gan gynnwys pensiwn y wladwriaeth)	7	7
H	Arall (gan gynnwys grant myfyrwyr, lwfans cynhaliaeth neu wahanu, rhent neu o is-osod [gan gynnwys rhent gan letywyr], taliadau o gronfa ymddiriedolaeth, incwm o fuddsoddiad)	8	8
I	Dim incwm	9	9
	Ddim yn gwybod	10	10
	Gwrthod	11	11

( )

C158  
s12a-k

CERDYN DANGOS DD **Ydych chi/ychdyn nhw yn derbyn unrhyw rai o lwfansau neu fudd-daliadau'r wladwriaeth a ddangosir ar y cerdyn hwn?** MWY NAG UN CÔD YN IAWN

		HRP ( )	Partner ( )
A	Cymorth Incwm	1	1
B	Lwfans Ceiswyr Swyddi (budd-dal diweithdra gynt)	2	2
C	Pensiwn ymdeol YG neu pensiwn henoed	3	3
D	Budd-dal analluedd (a alwyd gynt yn fudd-daliadau salwch ac/neu anabledd)	4	4
E	Budd-dal plant	5	5
F	Credyd treth plant	6	6
G	Credyd teuluoedd sy'n gweithio	7	7
H	Credyd pensiwn (a alwyd gynt yn Warant Isafswm Incwm)	8	8
	Dim un o'r rhain	9	9
	Ddim yn gwybod	10	10
	Gwrthod	11	11

( )

C159  
s13a-q

CERDYN DANGOS EE **Ac a ydych/ychdyn yn derbyn unrhyw rai o lwfansau neu fudd-daliadau'r wladwriaeth a ddangosir ar y cerdyn hwn?** MWY NAG UN CÔD YN IAWN

		HRP ( )	Partner ( )
A	Lwfans mamolaeth	1	1
B	Pensiwn gweddw	2	2
C	Pensiwn anabledd rhyfel	3	3
D	Lwfans anabledd difrifol	4	4
E	Budd-dal anabledd Anafiadau Diwydiannol	5	5
F	Lwfans mynychu	6	6
G	Lwfans gofal claf	7	7
H	Lwfans Byw i'r Anabl (LBA) symudoledd	8	8
I	Lwfans Byw i'r Anabl (LBA) gofal	9	9
K	Tâl Salwch Statudol	11	11
L	Premiwm anabledd gyda CI neu FT	12	12
J	Taliad Tanwydd Gaeaf	10	10
M	Unrhyw fudd-dal arall am anabledd	13	13
	Dim un o'r rhain	14	14
	Ddim yn gwybod	15	15
	Gwrthod	16	16

( )

GOFYN OS YW'N DERBYN UNRHYW BYDD-DÂL CÔDIAU 1 -8 YN C158 NEU CÔDIAU 1-13 YN

C159

C160

s15

**Alla i gadarnhau, faint ydych/odynt yn ei dderbyn mewn budd-daliadau'r wladwriaeth bob wythnos?**

NODWCH Y SWM I'R £ AGOSAF. OS NAD YW'N GWYBOD, HOLWCH AM AMCANGYFRIF A DEFNYDDIO'R CÔD "AMCANGYFRIF" ISOD.

HOLWCH AM Y SWM WYTHNOSOL. OS RHODDIR Y CYFANSWM AM GYFNOD ARALL, CYFRIFWCH AR GYFER SWM WYTHNOSOL.

	HRP	Partner
	( )	( )
<i>dk</i> Amcangyfrif	1	1
Ddim yn gwybod	2	2
Gwrthod	3	3

GOFYN OS YN BECHENNOG A NAD YW'r HRP NA'R PARTNER/PRIOD MEWN GWAITH TALIEDIG NAC YN DERBYN CYMORTH INCWM NA LLWFANS CEISWYR SWYDDI.

C161

s16

**Ydych/odynt yn derbyn unrhyw help gan Gymhorthdal Incwm tuag at daliadau llog eich morgais (h.y. Cymhorthdal Incwm ar gyfer Llog Morgais - ISMI)?**

	HRP	Partner
	( )	( )
Ydw/ydy	1	1
Nac ydw/nac ydy	2	2
Ddim yn gwybod	3	3

GOFYN OS 'YDW/YDY' YN C161 CÔD 1

C162.

s17

**Ydy hwn yn talu holl daliadau llog eich morgais neu ran yn unig?**

	HRP	Partner
	( )	( )
Gyd	1	1
Rhan	2	2
Ddim yn gwybod	3	3

GOFYN OS RHAN DALIAD YN C162 CÔD 2

C163

s18

**Faint ydych/odynt yn ei dderbyn bob wythnos gan Gymhorthdal Incwm tuag at daliadau llog eich morgais?**

HOLWCH AM GYFNOD A'I NODI OS NAD YW'N GWYBOD BETH YW'R SWM WYTHNOSOL, GOFYNNWCH AM Y SWM MISOL, OS NAD YW'N GWYBOD Y SWM MISOL, GOFYNNWCH AM Y SWM BLYNYDDOL, OS RHODDIR CYFNOD ARALL, CYFRIFWCH Y SWM WYTHNOSOL, MISOL NEU FLYNYDDOL FEL Y BO'N BRIODOL

	HRP	Partner
	( )	( )
<i>per</i> Wythnosol	1	1
Pythefnos	2	2
Misol	3	3
Blynyddol	4	4
<i>dk</i> Ddim yn gwybod	5	5
Gwrthod	6	6
Amcangyfrif	7	7

GOFYN OS YN BERCHENNOG A NAD YW'R PARTNER/PRIOD MEWN GWAITH  
CYFLOGEDIG C104 CÔD 1 NEU 3

C164 **Ydych chi/eich partner/priod ar hyn o bryd yn derbyn unrhyw gyfraniadau tuag at eich**  
s19 **taliadau morgais dan bolisi Yswiriant Diogelu Taliadau Morgais?**

OS YDW/YDY YW'R ATEB, **Ac a ydy'r morgais i gyd yn cael ei dalu neu ran yn unig ohono?**

	HRP	Partner
	()	()
Ydw/Ydy - talu'r cyfan	1	1
Ydw/Ydy - talu rhan	2	2
Nac ydw/Nac ydy	3	3
Ddim yn gwybod	4	4

()

GOFYN OS YW ENILLION YN HUNAN CYFLOGEDIG CÔD 1 YN C157

C165 **Ydych chi (ac eich partner/priod) / Ydy'r enw HRP's (ac enw partner HRP's) yn derbyn**  
s20 **taliad rheolaidd o eich/eu cyflogwr mewn ffordd tebyg fel os yw'n cael ei gyflogi?**

	HRP	Partner
	()	()
Ydy	1	1
Nac ydy	2	2

()

GOFYN OS 'NAC YDY' YN C165 CÔD 2

C166 CERDYN DANGOS FF **Faint ydych/ydy chi'n/eich partner/priod yn ei ennill GROS -**  
s21 **hynny yw cyn tynnu treth ac Yswiriant Gwladol - ond ar ôl talu costau a chyflogau, yn**  
**ystod y 12 mis diweddaraf? CÔD SENGL YN UNIG.**

OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF"  
OS NA ENILLWYD DIM DEFNYDDIWCH Y CÔD "DIM" ISOD  
MAE'R FFIGURAU ISOD YN CYNRYCHIOLI SYMIAU WYTHNOSOL

\*DEFNYDDIO BANDIAU MEWN  
ATODIAD 1a (AR DDIWEDD YR  
HOLIADUR)\*

	HRP	Partner
Ddim yn gwybod	33	33
Gwrthod	34	34
Amcangyfrif	35	35
Dim/Wedi gwneud colled	36	36

()

GOFYN OS YW £36,400 NEU FWY

C167 CERDYN DANGOS GG **A chan edrych ar y cerdyn hwn, faint ydych chi'n/ydy eich**  
s23 **partner/priod yn ei ennill GROS - hynny yw cyn tynnu treth ac Yswiriant Gwladol -**  
s23dk **ond ar ôl talu costau a chyflogau, yn ystod y 12 mis diweddaraf? CÔD SENGL YN**  
**UNIG.**

OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF"  
OS NA ENILLWYD DIM DEFNYDDIWCH Y CÔD "DIM" ISOD  
MAE'R FFIGURAU ISOD YN CYNRYCHIOLI SYMIAU BLYNYDDOL

\*DEFNYDDIO BANDIAU MEWN  
ATODIAD 1b (AR DDIWEDD YR  
HOLIADUR)\*

	HRP	Partner
Ddim yn gwybod	33	33
Gwrthod	34	34
Amcangyfrif	35	35
Dim/Wedi gwneud colled	36	36

()

GOFYN OS DDIM YN GWYBOD Y SWM GROS

C168 CERDYN DANGOS FF ETO **Ydych chi'n gwybod, faint ydych chi'n/ydy eich partner/priod ei ennill NET - hynny yw ar ôl tynnu treth ac Yswiriant Gwladol - ac ar ôl talu costau a chyflogau, yn ystod y 12 mis diweddaraf?** CÔD SENGL YN UNIG.  
s24  
s24dk.

OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF"  
OS NA ENILLWYD DIM DEFNYDDIWCH Y CÔD "DIM" ISOD  
MAE'R FFIGURAU ISOD YN CYNRYCHIOLI SYMIAU WYTHNOSOL

\*DEFNYDDIO BANDIAU MEWN  
ATODIAD 1a (AR DDIWEDD YR  
HOLIADUR)\*

	HRP	Partner
Ddim yn gwybod	33	33
Gwrthod	34	34
Amcangyfrif	35	35
Dim/Wedi gwneud colled	36	36

()

GOFYN OS YW'N £36,400 NEU FWY

C169 CERDYN DANGOS GG ETO **Gan edrych ar y cerdyn hwn, ydych chi'n gwybod, faint ydych chi'n/ydy eich partner/priod ei ennill NET - hynny yw ar ôl tynnu treth ac Yswiriant Gwladol - ac ar ôl talu costau a chyflogau, yn ystod y 12 mis diweddaraf?** CÔD SENGL YN UNIG.  
s24b  
s24bdk

OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF"  
OS NA ENILLWYD DIM DEFNYDDIWCH Y CÔD "DIM" ISOD  
MAE'R FFIGURAU ISOD YN CYNRYCHIOLI SYMIAU BLYNYDDOL

\*DEFNYDDIO BANDIAU MEWN  
ATODIAD 1b (AR DDIWEDD YR  
HOLIADUR)\*

	HRP	Partner
Ddim yn gwybod	33	33
Gwrthod	34	34
Amcangyfrif	35	35
Dim/Wedi gwneud colled	36	36

()

GOFYN OS CÔD 2 YN C157 A COD 1 YN C165

C170

s25  
s25dk

CERDYN DANGOS FF **O feddwl am ac unrhyw incwm rheolaidd o fod yn hunan-gyflogedig, hynny yw, cyn treth, Yswiriant Gwladol, cyfraniadau pensiwn a thanysgrifiadau undeb - gan gynnwys unrhyw oramser, bonysau, tips,comisiwn ac ad-daliad treth?** DARLLENWCH Y LYTHYREN/LLYTHRENNAU SY'N GYMWYS

CÔD UNIGOL YN UNIG.

NODER: SYMIAU WYTHNOSOL YW'R FFIGYRAU ISOD.

OS NAD YW'N GWYBOD, HOLWCH A CHODIO ""AMCANGYFRIF""

\*DEFNYDDIO BANDIAU MEWN  
ATODIAD 1a (AR DDIWEDD YR  
HOLIADUR)\*

	HRP	Partner
Ddim yn gwybod	1	1
Gwrthod	2	2
Amcangyfrif	3	3
Dim/Wedi gwneud colled	4	4

()

GOFYN OS CYFLOG £36,400 NEU'N FWY

C171

s26  
s26dk

CERDYN DANGOS GG ETO **Gan edrych ar y cerdyn hwn, ydych chi'n gwybod, faint ydych chi'n/ydy eich partner/priod ei ennill GROS - hynny yw cyn treth, Yswiriant Gwladol, cyfraniadau pensiwn a thanysgrifiadau undeb - gan gynnwys unrhyw oramser, bonysau, tips,comisiwn ac ad-daliad treth?**

CÔD UNIGOL YN UNIG.

OS NAD YW'N GWYBOD, HOLWCH A CHODIO "AMCANGYFRIF"

\*DEFNYDDIO BANDIAU MEWN  
ATODIAD 1b (AR DDIWEDD YR  
HOLIADUR)\*

	HRP	Partner
Ddim yn gwybod	1	1
Gwrthod	2	2
Amcangyfrif	3	3
Dim/Wedi gwneud colled	4	4

()

GOFYN OS DDIM YN GWYBOD Y SWM GROS

C172

s27  
s27dk

CERDYN DANGOS FF ETO. **Ydych chi'n gwybod faint o arian ydych chi/eich partner/priod fel arfer yn mynd adref gyda – hynnu y war ôl treth, Yswiriant Gwladol, cyfraniadau pensiwn a thanysgrifiadau undeb - gan gynnwys unrhyw oramser, bonysau, tips,comisiwn ac ad-daliad treth?**

CÔD UNIGOL YN UNIG.

OS NAD YW'N GWYBOD, HOLWCH A CHODIO "AMCANGYFRIF"

\*DEFNYDDIO BANDIAU MEWN  
ATODIAD 1a (AR DDIWEDD YR  
HOLIADUR)\*

	HRP	Partner
Ddim yn gwybod	1	1
Gwrthod	2	2
Amcangyfrif	3	3
Dim/Wedi gwneud colled	4	4

()



GOFYN OS WEDI TALU £36,400 NEU FWY

C173

s28  
s28dk

**CERDYN DANGOS GG ETO. Ydych chi'n gwybod faint o arian ydych chi/eich partner/priod fel arfer yn mynd adref gyda – hynnu y war ôl treth, Yswiriant Gwladol, cyfraniadau pensiwn a thanysgrifiadau undeb - gan gynnwys unrhyw oramser, bonysau, tips,comisiwn ac ad-daliad treth?**

CÔD UNIGOL YN UNIG.

OS NAD YW'N GWYBOD, HOLWCH A CHODIO "AMCANGYFRIF"

\*DEFNYDDIO BANDIAU MEWN  
ATODIAD 1b (AR DDIWEDD YR  
HOLIADUR)\*

	HRP	Partner
Ddim yn gwybod	1	1
Gwrthod	2	2
Amcangyfrif	3	3
Dim/Wedi gwneud colled	4	4

()

GOFYN OS ENILLION WRTH GYNLLUN LLYWODRAETHOL CÔD 3 YN C157

C174

s29  
s29dk  
s29per

**Faint o arian ydych chi (eich partner/priod) yn mynd adref o'r sgema Llywodraeth y tro dwethaf yr roeddech chi/nhw yn cael ei dalu?**

TEIPIWCH MEWN YR CÔD I'R SWM £ AGOSAF

OS NAD YW'N GWYBOD, HOLWCH A CHODIO "AMCANGYFRIF"

	HRP ( )	Partner ( )
<b>Cyfnod gorchuddio</b>		
1 wythnos	1	1
2 wythnos	2	2
4 wythnos	3	3
Mis calendr	4	4
3 mis (13 wythnos)	5	5
6 mis	6	6
Blwyddyn	7	7
Cyfnod arall (nodwch)	8	8
Ddim yn gwybod	1	1
Gwrthod	2	2
Amcangyfrif	3	3

()

## ENILLION WRTH WAITH ARALL CÔD 4 YN C157

C175  
s30  
s30dk  
s30per

**Faint ydych chi (eich partner/priod) fel arfer yn ei ennill GROS o ail swydd a phob swydd achlysurol arall - hynny yw cyn treth, Yswiriant Gwladol, cyfraniadau pensiwn a thanysgrifiadau undeb - gan gynnwys unrhyw oramser, bonysau, tips, comisiwn ac ad-daliad treth?**

TEIPIWCH YR ATEB, NODWCH YR UNION SWM I'R £ AGOSAF OS YN BOSIBL OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF" ISOD HOLWCH AM Y CYFNOD A'I NODI ISOD

	HRP ( )	Partner ( )
<b>Cyfnod gorchuddio</b>		
1 wythnos	1	1
2 wythnos	2	2
4 wythnos	3	3
Mis calendr	4	4
3 mis (13 wythnos)	5	5
6 mis	6	6
Blwyddyn	7	7
Cyfnod arall (NODWCH)	8	8
Ddim yn gwybod	1	1
Gwrthod	2	2
Amcangyfrif	3	3

()

## GOFYN OS DDIM YN GWYBOD AM GROS

C176  
s31  
s31dk  
s31per

**Ydych chi'n gwybod faint ydych chi (eich partner/priod) fel arfer yn MYND ADREF fel cyflog net o ail swydd a phob swydd achlysurol arall - hynny yw ar ôl treth, Yswiriant Gwladol, cyfraniadau pensiwn a thanysgrifiadau undeb - gan gynnwys unrhyw oramser, bonws, tips, comisiwn ac ad-daliad treth?**

TEIPIWCH YR ATEB, NODWCH YR UNION SWM I'R £ AGOSAF OS YN BOSIBL OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF" ISOD HOLWCH AM Y CYFNOD A'I NODI ISOD

	HRP ( )	Partner ( )
<b>Cyfnod gorchuddio</b>		
1 wythnos	1	1
2 wythnos	2	2
4 wythnos	3	3
Mis calendr	4	4
3 mis (13 wythnos)	5	5
6 mis	6	6
Blwyddyn	7	7
Cyfnod arall (NODWCH)	8	8
Ddim yn gwybod	1	1
Gwrthod	2	2
Amcangyfrif	3	3

()

GOFYN OS YN BENSIWN GWAITH CÔD 5 YN C157

C177  
s32  
s32dk  
s32per

**Faint ydych chi (eich partner/priod) fel arfer yn ei dderbyn GROS gan bensiwn galwedigaethol neu waith - hynny yw cyn unrhyw ddiidyniadau?**

TEIPIWCH YR ATEB, NODWCH YR UNION SWM I'R £ AGOSAF OS YN BOSIBL OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF" ISOD HOLWCH AM Y CYFNOD A'I NODI ISOD

	HRP ( )	Partner ( )
<b>Cyfnod gorchuddio</b>		
1 wythnos	1	1
2 wythnos	2	2
4 wythnos	3	3
Mis calendr	4	4
3 mis (13 wythnos)	5	5
6 mis	6	6
Blwyddyn	7	7
Cyfnod arall (NODWCH)	8	8
Ddim yn gwybod	1	1
Gwrthod	2	2
Amcangyfrif	3	3

( )

GOFYN OS DDIM YN GWYBOD GROS

Q178  
s33  
s33dk  
s33per

**Ydych chi'n gwybod faint ydych chi (eich partner/priod) fel arfer yn ei dderbyn NET o'r pensiwn hwn - hynny yw ar ôl tynnu'r holl ddiidyniadau?**

TEIPIWCH YR ATEB, NODWCH YR UNION SWM I'R £ AGOSAF OS YN BOSIBL OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF" ISOD HOLWCH AM Y CYFNOD A'I NODI ISOD

	HRP ( )	Partner ( )
<b>Cyfnod gorchuddio</b>		
1 wythnos	1	1
2 wythnos	2	2
4 wythnos	3	3
Mis calendr	4	4
3 mis (13 wythnos)	5	5
6 mis	6	6
Blwyddyn	7	7
Cyfnod arall (NODWCH)	8	8
Ddim yn gwybod	1	1
Gwrthod	2	2
Amcangyfrif	3	3

( )

GOFYN OS YW PENSIŴN PREIFAT NEU BLWYDD-DALIADAU CÔD 6 YN C157

C179

s34  
s34dk  
s34per

**Faint ydydch chi (eich partner/priod) fel arfer yn ei dderbyn GROS o'r pensiwn preifat/blwydd-dâl hwn - hynny yw cyn tynnu unrhyw ddiidyniadau?**

TEIPIWCH YR ATEB, NODWCH YR UNION SWM I'R £ AGOSAF OS YN BOSIBL OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF" ISOD HOLWCH AM Y CYFNOD A'I NODI ISOD

	HRP ( )	Partner ( )
<b>Cyfnod gorchuddio</b>		
1 wythnos	1	1
2 wythnos	2	2
4 wythnos	3	3
Mis calendr	4	4
3 mis (13 wythnos)	5	5
6 mis	6	6
Blwyddyn	7	7
Cyfnod arall (NODWCH)	8	8
Ddim yn gwybod	1	1
Gwrthod	2	2
Amcangyfrif	3	3

( )

GOFYN OS DDIM YN GWYBOD GROS

C180

s35  
s35dk  
s35per

**Ydych chi'n gwybod faint ydych chi (eich partner/priod) fel arfer yn ei dderbyn NET o'r pensiwn preifat/blwydd-dâl hwn - hynny yw ar ôl tynnu'r holl ddiidyniadau?**

TEIPIWCH YR ATEB, NODWCH YR UNION SWM I'R £ AGOSAF OS YN BOSIBL OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF" ISOD HOLWCH AM Y CYFNOD A'I NODI ISOD

	HRP ( )	Partner ( )
<b>Cyfnod gorchuddio</b>		
1 wythnos	1	1
2 wythnos	2	2
4 wythnos	3	3
Mis calendr	4	4
3 mis (13 wythnos)	5	5
6 mis	6	6
Blwyddyn	7	7
Cyfnod arall (NODWCH)	8	8
Ddim yn gwybod	9	9
Gwrthod	10	10
Amcangyfrif	11	11

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GOFYN OS OES UNRHYW INCWM ARALL CÔD 8 YN C157

C181  
s36  
s36dk  
s36per

**Gan ystyried yr incwm arall faint wnaethoch/wnaethant ei dderbyn oddi wrtho/oddi wrthyt y tro diwethaf i'ch ei dderbyn/eu derbyn?**

TEIPIWCH YR ATEB, NODWCH YR UNION SWM I'R £ AGOSAF OS YN BOSIBL OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF" ISOD HOLWCH AM Y CYFNOD A'I NODI ISOD

	HRP ( )	Partner ( )
<b>Cyfnod gorchuddio</b>		
1 wythnos	1	1
2 wythnos	2	2
4 wythnos	3	3
Mis calendr	4	4
3 mis (13 wythnos)	5	5
6 mis	6	6
Blwyddyn	7	7
Cyfnod arall (NODWCH)	8	8
Ddim yn gwybod	1	1
Gwrthod	2	2
Amcangyfrif	3	3

()

C182  
s37  
s37dk

**CERDYN DANGOS FF Gan edrych ar y cerdyn hwn allwch chi ddweud pa fand yw eich (ac eich partner/priod) CYFANSWM INCWM GROS o gyd o'r fynhonellau sy'n disgyn mewn – hynnu yw incwm o'r gwaith neu o unrhyw ffynhonellau arall, fel lles a pensiwns, CYN tynnu'r holl ddidyniadau am dreth ac inswranse gwladolyn? Plis darllenwch y llythr mas.**

OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF" ISOD HOLWCH AM Y CYFNOD A'I NODI ISOD

\*DEFNYDDIO BANDIAU MEWN ATODIAD 1a (AR DDIWEDD YR HOLIADUR)\*

	HRP ( )	Partner ( )
Ddim yn gwybod	33	33
Gwrthod	34	34
Amcangyfrif	35	35
Dim/Wedi gwneud colled	36	36

()

GOFYN OS WEDI TALU £36,400 NEU FWY

C182a  
s38  
s38dk

**CERDYN DANGOS GG Allai wirio ym mha un o'r bandiau ar y garden hon y mae'ch cyflog blynyddol gros ynddi? CÔD SENGL YN UNIG Eto, darllenwch y llythyren yn unig**

CÔD SENGL YN UNIG

OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R CÔD "AMCANGYFRIF" ISOD

\*DEFNYDDIO BANDIAU MEWN ATODIAD 1b (AR DDIWEDD YR HOLIADUR)\*

	HRP ( )	Partner ( )
Ddim yn gwybod	33	33
Gwrthod	34	34
Amcangyfrif	35	35
Dim/Wedi gwneud colled	36	36

()

GOFYN OS YW'R CYFANSWM INCWM GROS RHWNG £14,560 A £15,600 (CÔD 20) YN C182  
 C183 **Allai i wirio, ydy hwn eich (eich partner/priod) cyfanswm incwm GROS neu llai na**  
 s39 **£15,460. ADIO OS RHAID Hynnu yw £297.31 pob wythnos? CÔD SENGL YN UNIG**

	HRP	Partner
	( )	( )
£15,460 neu fwy	1	1
Llai na £15,460	2	2
Gwrthod	3	3
Ddim yn gwybod	4	4

( )

GOFYN OS AELODAU O'R CARTREF DROS 16 OED  
 C184 INCWM TYAID (YN CYNNWYS BOB OEDOLION YN Y TYAID)

h141  
 h141dk

**CERDYN DANGOS FF Gan feddwl am breswylwyr eich cartref gyda'i gilydd, gan gynnwys yr holl oedolion, pa lythyren ar y cerdyn hwn sy'n cynrychioli'r cyfanswm INCWM GROS o bob ffynhonnell - hynny yw gan gynnwys yr holl incwm o waith a ffynonellau eraill, megis budd-daliadau a phensiynau, CYN unrhyw ddiidyniadau ar gyfer treth ac yswiriant gwladol?**

\*DEFNYDDIO BANDIAU MEWN  
 ATODIAD 1a (AR DDIWEDD YR  
 HOLIADUR)\*

Ddim yn gwybod	33
Gwrthod	34
Amcangyfrif	35

( )

GOFYN OS £36,400 NEU FWY

C185 **CERDYN DANGOS GG A pha lythyren ar y cerdyn hwn sy'n cynrychioli'r cyfanswm**  
 h142 **INCWM GROS o bob ffynhonnell - hynny yw gan gynnwys yr holl incwm o waith a**  
 h142dk **ffynonellau eraill, megis budd-daliadau a phensiynau, CYN unrhyw ddiidyniadau ar gyfer**  
**treth ac yswiriant gwladol ?**  
 OS YN ANSICR, HOLWCH AM AMCANGYFRIF, CÔD SENGL YN UNIG

\*DEFNYDDIO BANDIAU  
 MEWN ATODIAD 1b (AR  
 DDIWEDD YR HOLIADUR)\*

Ddim yn gwybod	33
Gwrthod	34
Amcangyfrif	35

( )

GOFYN I BAWB

C186 **Oes ganddo chi (eich partner/priod) gynilion neu arian wedi'i fuddsoddi? CÔD**  
 h143 **SENGL YN UNIG**

	( )	
Oes	1	EWCH I C187
Nac oes	2	
Gwrthod	3	EWCH I
Ddim yn gwybod	4	C187a NEU C190

( )

## GOFYN OS 'OES' CÔD 1 YN C186

C187 CERDYN DANGOS HH O'r cerdyn hwn, beth yw cyfanswm y cynilion neu'r arian  
 h144 rydych chi (eich partner priod) wedi'i fuddsoddi?

		( )
A	O dan £1,000	1
B	£1,000-£2,999	2
C	£3,000-£4,999	3
D	£5,000-£5,999	4
E	£6,000-£6,999	5
F	£7,000-£7,999	6
G	£8,000-£11,999	7
H	£12,000-£15,999	8
I	£16,000-£19,999	9
J	£20,000-£29,999	10
K	£30,000-£39,999	11
L	£40,000-£49,999	12
M	£50,000 neu fwy	13
	Gwrthod	14
	Ddim yn gwybod	15

( )

## GOFYN OS GAN HRP PARTNER

C187a Alla i wirio hyn, oes gan eich partner unrhyw gynilion neu fuddsoddiadau ar wahân  
 h145 nad ydynt wedi'u cynnwys yn y swm a nodwyd gennych funud yn ôl?

	HRP	Partner
	( )	( )
Oes	1	1
Nac oes	2	2
Gwrthod	3	3
Ddim yn gwybod	4	4

EWCH I C187b

EWCH I C190  
( )

## GOFYN OS 'OES' CÔD 1 YN C187a

C187b CERDYN DANGOS HH ETO Allwch chi ddweud wrthyf beth yw swm cynilion neu  
 h146 fuddsoddiadau eich partner? OS NAD YW'N GWYBOD, HOLWCH A DEFNYDDIO'R  
 CÔD AMCANGYFRIF

		( )
A	O dan £1,000	1
B	£1,000-£2,999	2
C	£3,000-£4,999	3
D	£5,000-£5,999	4
E	£6,000-£6,999	5
F	£7,000-£7,999	6
G	£8,000-£11,999	7
H	£12,000-£15,999	8
I	£16,000-£19,999	9
J	£20,000-£29,999	10
K	£30,000-£39,999	11
L	£40,000-£49,999	12
M	£50,000 neu fwy	13
	Gwrthod	14
	Ddim yn gwybod	15

( )

# GWERTH A BARN

STAMP AMSER

Rydyn ni bron wedi gorffen, rwan mi ofynna'i rai cwestiynau am eich cymdogaeth leol.

GOFYN I BAWB

C190 Fyddech chi'n dweud eich bod yn ymddiried yn...? DARLLENWCH YN UCHEL. CÔD SENGL YN UNIG

h149

	()
1	
<b>y rhan fwyaf o'r bobl yn eich cymdogaeth</b>	
<b>llawer o'r bobl yn eich cymdogaeth</b>	2
<b>y chydig o'r bobl yn eich cymdogaeth</b>	3
<b>neu nad ydych yn ymddiried yn y bobl yn eich cymdogaeth</b>	4
Ddim yn gwybod	5

()

C191  
h150a-h

Rydw i am ddarllen rhestr o bethau y mae gwahanol bobl yn eu gwerthfawrogi. Ar gyfer pob un, hoffwn i chi ddweud wrthyf, ar raddfa o 1 i 10, pa mor bwysig yw pob un i chi, lle mae '1' yn cyfateb i 'Ddim yn bwysig' a '10' yn cyfateb i 'Pwysig iawn'. DARLLENWCH a) i h) YN UCHEL. CÔD SENGL I BOB UN

		Ddim yn bwysig o gwbl										Pwysig iawn		Ddim yn gwybod	Amh
		1	2	3	4	5	6	7	8	9	10	11	12		
a)		1	2	3	4	5	6	7	8	9	10	11	12		
	<b>Eich iechyd</b>	1	2	3	4	5	6	7	8	9	10	11	12		
b)	<b>Bod â llawer o arian</b>	1	2	3	4	5	6	7	8	9	10	11	12		
c)	<b>Cael plant</b>	1	2	3	4	5	6	7	8	9	10	11	12		
d)	<b>Cael swydd sy'n eich boddhau</b>	1	2	3	4	5	6	7	8	9	10	11	12		
e)	<b>Bod yn annibynnol</b>	1	2	3	4	5	6	7	8	9	10	11	12		
f)	<b>Bod yn berchen ar eich cartref eich hun</b>	1	2	3	4	5	6	7	8	9	10	11	12		
g)	<b>Cael priodas neu bartneriaeth dda</b>	1	2	3	4	5	6	7	8	9	10	11	12		
h)	<b>Cael ffrindiau da</b>	1	2	3	4	5	6	7	8	9	10	11	12		



C192  
h151a-f

CERDYN DANGOS 2 Yn awr, rydw i am ddarllen rhestr o gyfleusterau a gwasanaethau yn eich ardal leol. Ar gyfer pob un, a fydddech yn dweud wrthyf a ydych yn teimlo fod y gwasanaethau hyn yn eich ardal leol yn dda neu'n wael?  
HOLWCH: Ai da iawn/gwael iawn neu eithaf da/eithaf gwael? DARLLENWCH BOB UN YN UCHEL

		Da iawn 1	Eithaf da 2	Ddim yn dda nac yn wael 3	Eithaf gwael 4	Gwael iawn 5	Ddim yn gwybod 6	( )
a)	<b>Ysgolion</b>							
b)	<b>Cyfleusterau meddygol</b>	1	2	3	4	5	6	( )
c)	<b>Gwasanaethau cludiant cyhoeddus</b>	1	2	3	4	5	6	( )
d)	<b>Cyfleusterau siopa</b>	1	2	3	4	5	6	( )
e)	<b>Cyfleusterau chwaraeon</b>	1	2	3	4	5	6	( )
f)	<b>Cyfleusterau celfyddydol</b>	1	2	3	4	5	6	( )

C193  
h152

CERDYN DANGOS 2 ETO Sut le, yn eich barn chi, yw'r ardal hon i fagu plant? Fydddech chi'n dweud ei bod yn ardal dda neu'n ardal wael i fagu plant? HOLWCH: Ai da iawn/gwael iawn neu eithaf da/eithaf gwael?

	( )	
Da iawn	1	EWCH I C194
Eithaf da	2	
Ddim yn dda nac yn wael	3	
Eithaf gwael	4	EWCH I C195
Gwael iawn	5	
Ddim yn gwybod	6	( )

GOFYN I BAWB SY'N MEDDWL FOR YN ARDAL DDA I FAGU PLANT (CÔD 1) YN C193  
C194. Pam ydych chi'n dweud hynny?

h456  
a-k

	( )
Diogel /Fawr ddim trosedd/ dim cyffuriau	1
Ysgolion	3
Cyfleusterau	4
Amgylchedd	5
Tawel	6
Lleoliad	7
Ymdeimlad o gymuned	8
Cyfeillgar	9
Magwyd yma/ profiad personol	10
Arall (nodwch)	11
Ddim yn gwybod	2

GOFYN I BAWB

C195 Pa mor aml y byddwch yn siarad gydag unrhyw rai o'ch cymdogion? Ai . . .  
DARLLENWCH YN UCHEL

Bron pob diwrnod	1
Unwaith neu ddwywaith yr wythnos	2
Unwaith neu ddwywaith y mis	3
Llai aml nag unwaith y mis	4
Byth	5

**CERDYN DANGOS 5 Yn olaf, rydw i am ddarllen rhai gosodiadau am gymdogaethau. Fyddwch chi cystal ag edrych ar y cerdyn a dweud wrtha'i pa mor gryf yr ydych yn cytuno neu'n anghytuno gyda phob datganiad. DARLLENWCH A CHÔD UNIGOL I BOB UN**

		Cytuno'n gryf 1	Tuedd u i gytun o 2	Ddim yn cytuno nac yn anghytun o 3	Tueddu i anghytu no 4	Anghytuno'n gryf 5	Ddim yn gwybo d 6	()
a)	Rydw i'n teimlo fy mod yn perthyn i'r gymdogaeth hon							
b)	Mae'r ffrindiau a'r cysylltiadau sydd gennyf â phobl eraill yn fy nghymdogaeth yn golygu llawer i mi	1	2	3	4	5	6	()
c)	Petawn angen cyngor ynghylch rhywbeth, gallwn fynd at rywun yn fy nghymdogaeth	1	2	3	4	5	6	()
d)	Byddaf yn benthyca pethau a/ neu yn cyfnewid ffafrau gyda 'nghymdogion	1	2	3	4	5	6	()
e)	Byddwn yn fodlon cydweithio ag eraill ar rywbeth i wella fy nghymdogaeth	1	2	3	4	5	6	()
f)	Rydw i'n hoffi meddwl fy mod yn debyg i'r bobl sy'n byw yn y gymdogaeth hon	1	2	3	4	5	6	()

STAMP AMSER

GOFYN I BAWB

Aill cyfweiliad. **Os modd gennych chi os oedd y Llywodraeth Cynulliad Cymru yn cysylltu a'chi eto i gymryd rhan mewn rhagor o ymchwillio ynglun â fater oedd yn cael ei drafod yn yr cyfweiliad?**

le, yn bodlon i fod yn ail gysylltiad	1	()
Na, ddim yn bodlon i fod yn ail gysylltiad	2	()

## ATODIAD 1a – Bandiau incwm

	Wythnosol	Misol	Blynyddol
A	Llai na £10	Llai na £43	Llai na £520
B	£10 llai na £20	£43 llai na £86	£520 llai na £1040
C	£20 llai na £30	£86 llai na £130	£1040 llai na £1560
D	£30 llai na £40	£130 llai na £173	£1560 llai na £2080
E	£40 llai na £50	£173 llai na £216	£2080 llai na £2600
F	£50 llai na £60	£216 llai na £260	£2600 llai na £3120
G	£60 llai na £70	£260 llai na £303	£3120 llai na £3640
H	£70 llai na £80	£303 llai na £346	£3640 llai na £4160
I	£80 llai na £90	£346 llai na £390	£4160 llai na £4680
J	£90 llai na £100	£390 llai na £433	£4680 llai na £5200
K	£100 llai na £120	£433 llai na £520	£5200 llai na £6240
L	£120 llai na £140	£520 llai na £606	£6240 llai na £7280
M	£140 llai na £160	£606 llai na £693	£7280 llai na £8320
N	£160 llai na £180	£693 llai na £780	£8320 llai na £9360
O	£180 llai na £200	£780 llai na £866	£9360 llai na £10400
P	£200 llai na £220	£866 llai na £953	£10400 llai na £11440
Q	£220 llai na £240	£953 llai na £1040	£11440 llai na £12480
R	£240 llai na £260	£1040 llai na £1126	£12480 llai na £13520
S	£260 llai na £280	£1126 llai na £1213	£13520 llai na £14560
T	£280 llai na £300	£1213 llai na £1300	£14560 llai na £15600
U	£300 llai na £320	£1300 llai na £1386	£15600 llai na £16640
V	£320 llai na £340	£1386 llai na £1473	£16640 llai na £17680
W	£340 llai na £360	£1473 llai na £1560	£17680 llai na £18720
X	£360 llai na £380	£1560 llai na £1646	£18720 llai na £19760
Y	£380 llai na £400	£1646 llai na £1733	£19760 llai na £20800
Z	£400 llai na £450	£1733 llai na £1950	£20800 llai na £23400
AA	£450 llai na £500	£1950 llai na £2166	£23400 llai na £26000
BB	£500 llai na £550	£2166 llai na £2383	£26000 llai na £28600
CC	£550 llai na £600	£2383 llai na £2600	£28600 llai na £31200
DD	£600 llai na £650	£2600 llai na £2816	£31200 llai na £33800
EE	£650 llai na £700	£2816 llai na £3033	£33800 llai na £36400
FF	£700 neu fwy	£3033 neu fwy	£36400 neu fwy

## ATODIAD 1b – Bandiau Incwm Uwch

	Wythnosol	Misol	Blynyddol
A	£700 llai na £712	£3033 llai na £3083	£36400 llai na £37000
B	£712 llai na £731	£3083 llai na £3167	£37000 llai na £38000
C	£731 llai na £750	£3167 llai na £3250	£38000 llai na £39000
D	£750 llai na £769	£3250 llai na £3333	£39000 llai na £40000
E	£769 llai na £788	£3333 llai na £3417	£40000 llai na £41000
F	£788 llai na £808	£3417 llai na £3500	£41000 llai na £42000
G	£808 llai na £827	£3500 llai na £3583	£42000 llai na £43000
H	£827 llai na £846	£3583 llai na £3667	£43000 llai na £44000
I	£846 llai na £865	£3667 llai na £3750	£44000 llai na £45000
J	£865 llai na £885	£3750 llai na £3833	£45000 llai na £46000
K	£885 llai na £904	£3833 llai na £3917	£46000 llai na £47000
L	£904 llai na £923	£3917 llai na £4000	£47000 llai na £48000
M	£923 llai na £942	£4000 llai na £4083	£48000 llai na £49000
N	£942 llai na £962	£4083 llai na £4167	£49000 llai na £50000
O	£962 llai na £1154	£4167 llai na £5000	£50000 llai na £60000
P	£1154 llai na £1346	£5000 llai na £5833	£60000 llai na £70000
Q	£1346 llai na £1538	£5833 llai na £6667	£70000 llai na £80000
R	£1538 llai na £1731	£6667 llai na £7500	£80000 llai na £90000
S	£1731 llai na £1923	£7500 llai na £8333	£90000 llai na £100000
T	£1923 llai na £2885	£8333 llai na £12500	£100000 llai na £150000
U	£2885 neu £3846	£12500 neu £16667	£150000 neu £200000
V	£3846 neu fwy	£16667 neu fwy	£200000 neu fwy

