Enhancing Teaching and Learning Environments in Undergraduate Courses



Learning and Studying Questionnaire (LSQ) Experiences of Teaching and Learning Questionnaire (ETLQ)

The Learning and Studying Questionnaire and the Experiences of Teaching and Learning Questionnaire were produced as part of the Enhancing Teaching-Learning Environments in Undergraduate Courses Project. The project was funded as part of the ESRC's Teaching and Learning Research Programme from January 2001 to June 2005. It was designed to explore ways of strengthening the teaching-learning environments experienced by students taking degree-level courses, so as to enhance their achievement. You are welcome to use the questionnaires, provided that the project is acknowledged. Unfortunately, due to the number of requests we receive, members of the project team are not in a position to provide individual guidance in using the questionnaires or support for analysing the results.

Learning and Teaching Questionnaire (LSQ)

This questionnaire consists of three sections, the first two of which contain items covering reasons for taking the degree programme (learning orientations) and reasons for taking a particular course unit or module. The third section is an inventory which produces five scale scores (composites of several items) describing differences in students' general approaches to learning and studying. The final item asks students to rate how well they think they are doing.

Experiences of Teaching and Learning Questionnaire (ETLQ)

This questionnaire consists of four sections, the first of which is a short version of the inventory used in the LSQ to explore students' approaches to learning and studying; however, this version asks students to rate their approaches on a particular course unit or module. The second section is a newly developed set of items designed to describe aspects of students' perceptions of their teaching-learning environment in a particular course unit, which are expected to influence the ways in which they go about learning and studying. The third and fourth sections respectively explore students' perceptions of the demands made on them by their course units and their perceptions of what they have learned in these course units. The final item again asks students to rate how well they are doing.

Scoring Procedure

For most of the items in the questionnaires, students respond on a 1 – 5 scale (5=high). The exception is the item asking about students' self-rating which has a 1 – 9 scale. Subscales are formed by adding together the responses on the items in that subscale and dividing the total by the number of items. Scoring can be carried out by computer, using a program such as SPSS. Each item is set as a variable and then a subscale total is produced by creating a new variable by summing the items. Please note that the scales that follow do not include every item on the questionnaires: they are the scales used for the analyses shown in the ETL Project Final Report and Subject Reports (http://www.ed.ac.uk/etl/publications.htm.

Further Information

For further information about how these questionnaires were developed, see the ETL Project's Occasional Report 1: Approaches to Studying and Perceptions of Teaching-Learning Environments: Concepts, Measures and Preliminary Findings, which you can download from the project web site at http://www.ed.ac.uk/etl

ETL Project, Higher and Community Education, The School of Education, University of Edinburgh, Paterson's Land, Holyrood Road, Edinburgh EH 8 8AQ, tel: +44 (0)131 651 6669, email: etl@ed.ac.uk, URL: http://www.ed.ac.uk/etl

KEY TO SCALES AND ITEMS



Learning and Studying Questionnaire

Learning orientations (LSQ)

verystrongly = 5, fairly strongly = 4, somewhat/not sure = 3, rather weakly = 2, very weakly/not at all = 1 Intrinsic

- b. I hope the things I learn will help me to develop as a person and broaden my horizons.
- f. I want to learn things which might let me help people, and/or make a difference in the world.
- g. I want to study the subject in depth by taking interesting and stimulating courses.

Social and personal reasons

- c. I'm focused on the opportunities here for an active social life and/or sport.
- d. I hope the whole experience here will make me more independent and self-confident.

Career reasons

h. I mainly need the qualification to enable me to get a good job when I finish.

Lack of purpose

j. When I look back, I sometimes wonder why I ever decided to come here.

Reasons for taking course unit (LSQ)

verystrongly = 5, fairly strongly = 4, somewhat/not sure = 3, rather weakly = 2, very weakly/not at all = 1
Interesting

a. It's something I expect to find interesting.

Important

- d. It should help me to understand the subject better.
- e. It's an area I will need to know about for my career.

Easy

b. It's supposed to be a fairly easy course unit.

Career-related

c. It should look good on my CV.

Approaches to learning and studying (LSQ)

agree = 5, agree somewhat = 4, unsure = 3, disagree somewhat = 2, disagree = 1

Deep approach

- 2. When I'm communicating ideas, I think over how well I've got my points across.
- 13. Ideas I come across in my academic reading often set me off on long chains of thought.
- 14. If I'm not understanding things well enough when I'm studying, I try a different approach.
- 24. It's important for me to follow the argument, or to see the reason behind things.
- 26. I go over the work I've done to check my reasoning and see that it makes sense.
- 27. In making sense of new ideas, I often relate them to practical or real-life contexts.
- 33. When I'm reading for a course, I try to find out for myself exactly what the author means.
- 34. I try to find better ways of tracking down relevant information in my subject.
- 35. I look at evidence carefully to reach my own conclusion about what I'm studying.

Surface approach

- 11. I tend to take what we are taught at face value without questioning it much.
- 17. I often have trouble in making sense of the things I have to remember.
- 19. I'm just going through the motions of studying without seeing where I'm going.
- 21. Much of what I've learned seems no more than lots of unrelated bits and pieces in my mind.

Organised effort

- 8. On the whole, I'm quite systematic and organised in my studying.
- 20. Concentration is not usually a problem for me, unless I'm really tired.
- 22. I generally put a lot of effort into my studying.
- 25. I organise my study time carefully to make the best use of it.

Experiences of Teaching and Learning Questionnaire



Approaches to learning and studying (ETLQ)

agree = 5, agree somewhat = 4, unsure = 3, disagree somewhat = 2, disagree = 1

Deep approach

- 2. I've been over the work I've done to check my reasoning and see that it makes sense.
- 6. In making sense of new ideas, I have often related them to practical or real life contexts.
- 8. Ideas I've come across in my academic reading often set me off on long chains of thought.
- 9. I've looked at evidence carefully to reach my own conclusion about what I'm studying.
- 10. When I've been communicating ideas, I've thought over how well I've got my points across.
- 12. It has been important for me to follow the argument, or to see the reasons behind things.
- 14. I've tried to find better ways of tracking down relevant information in this subject.
- 16. In reading for this course, I've tried to find out for myself exactly what the author means.
- 18. If I've not understood things well enough when studying, I've tried a different approach.

Surface approach

- 1. I've often had trouble in making sense of the things I have to remember.
- 5. Much of what I've learned seems no more than lots of unrelated bits and pieces in my mind.
- 13. I've tended to take what we've been taught at face value without questioning it much.
- 17. I've just been going through the motions of studying without seeing where I'm going.

Organised effort

- 4. I have generally put a lot of effort into my studying.
- 7. On the whole, I've been quite systematic and organised in my studying.
- 11. I've organised my study time carefully to make the best use of it.
- 15. Concentration has not usually been a problem for me, unless I've been really tired.

Experiences of teaching and learning (ETLQ)

agree = 5, agree somewhat = 4, unsure = 3, disagree somewhat = 2, disagree = 1

Aims and congruence

- 1. It was clear to me what I was supposed to learn in this course unit.
- 2. The topics seemed to follow each other in a way that made sense to me.
- 6. What we were taught seemed to match what we were supposed to learn.
- 9. The handouts and other materials we were given helped me to understand the unit
- 33. I could see how the set work fitted in with what we were supposed to learn.

Choice allowed

- 3. We were given a good deal of choice over how we went about learning.
- 5. We were allowed some choice over what aspects of the subject to concentrate on.

Teaching for understanding

- 10. On this unit I was prompted to think about how well I was learning and how I might improve.
- 13. The teaching encouraged me to rethink my understanding of some aspects of the subject.
- 16. This unit has given me a sense of what goes on 'behind the scenes' in this subject area.
- 17. The teaching in this unit helped me to think about the evidence underpinning different views.
- 19. This unit encouraged me to relate what I learned to issues in the wider world.

Set work and feedback

- 31. It was clear to me what was expected in the assessed work for this course unit.
- 32. I was encouraged to think about how best to tackle the set work.
- 35. The feedback given on my work helped me to improve my ways of learning and studying.
- 37. Staff gave me the support I needed to help me complete the set work for this course unit.
- 40. The feedback given on my set work helped to clarify things I hadn't fully understood

Assessing understanding

- 34. You had to really understand the subject to get good marks in this course unit.
- 38. To do well in this course unit, you had to think critically about the topics.

Staff enthusiasm and support

- 23. Staff tried to share their enthusiasm about the subject with us.
- 25. Staff were patient in explaining things which seemed difficult to grasp.

Student support

- 21. Students supported each other and tried to give help when it was needed.
- 24. Talking with other students helped me to develop my understanding.

Interest and enjoyment

- 22. I found most of what I learned in this course unit really interesting.
- 26. I enjoyed being involved in this course unit.

Perceived easiness of demands made (ETLQ)

very easy = 5, fairly easy = 4, unsure/not applicable = 3, fairly difficult = 2, very difficult = 1

Prior knowledge

a. What I was expected to know to begin with.

Pace

b. The rate at which new material was introduced

Academic difficulty

- c. The ideas and problems I had to deal with
- d. The skills or technical procedures needed in this subject

Workload

e. The amount of work I was expected to do

Generic skills

- f. Working with other students
- g. Organising and being responsible for my own learning
- h. Communicating knowledge and ideas effectively

Information skills

- i. Tracking down information for myself
- j. Information technology/computing skills (e.g. WWW, email, word processing)

Knowledge and learning acquired (ETLQ)

a lot = 5, quite a lot = 4, unsure/not applicable = 3, not much = 2, very little = 1

Knowledge and subject-specific skills

- a. Knowledge and understanding about the topics covered
- b. Ability to think about ideas or to solve problems
- c. Skills or technical procedures specific to the subject.

Generic skills

- d. Ability to work with other students
- e. Organising and being responsible for my own learning
- f. Ability to communicate knowledge and ideas effectively

Information skills

- g. Ability to track down information in the subject area
- h. Information technology/computing skills (e.g. WWW, email, word processing)

Economic and Social Research Council **Teaching and Learning Research Programme**Enhancing Teaching-Learning Environments in Undergraduate Courses



Learning and Studying Questionnaire

Introduction to the Project

The ESRC Teaching and Learning Research Programme is a nation-wide initiative designed to provide a more effective research base to help staff to enhance the teaching they provide for students. Our project is the only one at university level, and we are investigating how students learn with differing kinds of teaching and support. We shall be looking at students' approaches to learning and studying in five contrasting subject areas in some 30 course settings across Britain. We shall also be asking students about their experiences on a particular course unit and about the kinds of knowledge and skills they feel they have developed. Staff will also be working with us on the project, and the overall results for the class (not for individuals) will be fed back to the staff to allow them to develop the course unit further. Bringing together findings from all the different course unit settings is intended to produce a general picture of the ways in which research can inform teaching. We hope that you will be prepared to join in this important study by completing this questionnaire and another one later on in the course unit, and that some of you will also be ready to talk to us about your experiences in higher education. If you want to find out more about the study, you can look at the web site at http://www.ed.ac.uk/etl

Data Protection Act

In accordance with the Data Protection Act, we have to ask you to sign the following declaration. You can be quite sure that all the information we collect will be used only for the purposes of research and kept confidential to the research team itself: it will not be released to anybody else.

I agree to allow the university to provide the research team with my name, contact details, grades and other information about my course of study. I also agree that this information, and the data collected from me, may be held and processed by the team for the purposes of research.

Sign							
		D	D	M	M	Υ	Υ
Print name	Date						
					-		

Background information					A
The state of the s	ldentity number				
	Please complet	e from the rig	jht, e.g.	1 2	3 4 5 6 7
of study	Ago		 7	r of stud	w 🗀
This course unit or module	Age		lea	i oi siuc	"
FOR OFFICE USE	Male		Fen	nale	
1 What do you expect to get from the experience of high	ner edu	cation	1?		
Put a cross in the appropriate box to indicate how strongly you agree with each of the following statements.	Very strongly	Fairty strongty	Somewhat/ not sure	Rather weakly	Very weakly/ not at all
a. I want to develop knowledge and skills I can use in a career.					
b. I hope the things I learn will help me to develop as a person and broaden my horizons.					
c. I'm focused on the opportunities here for an active social life and/or sport.					
d. I hope the whole experience here will make me more independent and self-confident.					
e. I'm mainly here because it seemed the natural thing: I'd done well academically in the past.					
f. I want to learn things which might let me help people, and/or make a difference in the world.	. 🔲				
g. I want to study the subject in depth by taking interesting and stimulating courses.					
h. I mainly need the qualification to enable me to get a good job when I finish.					
i. I want an opportunity to prove to myself or to other people what I can do.					
j. When I look back, I sometimes wonder why I ever decided to come here.					
2 Reasons for taking this particular course unit or mode	ule				
Put a cross in the appropriate box to indicate how strongly you agree with each of the following statements.	Very strongly	Fairty strongly	Somewhat/ not sure	Rather weakly	Very weakly not at all
a. It's something I expect to find interesting.					
b. It's supposed to be a fairly easy course unit.					
c. It should look good on my CV.					
d. It should help me to understand the subject better.					
e. It's an area I will need to know about for my career.					
f. It's not what I would have chosen but it's compulsory.					
g. I understand it's a course unit that's particularly well taught.					
h. People I know and like are also taking this unit.					
i. It fits in well with the rest of my timetable.					
Other reasons					

Page 2

3	Approa	ches to	learning	and	studying
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This next part of the questionnaire has been designed to allow you to describe, in a systematic way, how you go about learning and studying. The technique involves asking you a substantial number of questions which overlap to some extent to provide good overall coverage of different ways of studying. Most of the items are based on comments made previously by other students. Please give your **immediate** reaction to **every** comment, indicating how you **really do** study.

We want to know about your **typical** ways of studying in **the subject area** of which this module or course unit forms a part. If you have not yet encountered a particular situation, try to imagine how you would react.

Put a cross in the appropriate box to indicate how strongly you agree with each of the following statements.

✓ = agree ✓? = agree somewhat X? = disagree somewhat X = disagree
Try not to use ?? = unsure unless you really have to, or unless the item cannot apply to you.

	✓	√?	??	x?	X
I usually set out to understand for myself the meaning of what we have to learn.					
2. When I'm communicating ideas, I think over how well I've got my points across.					
3. I'm pretty good at getting down to work whenever I need to.					
4. Topics are presented in such complicated ways I often can't see what is meant.					
5. When I've finished a piece of work, I check to see it really meets the requirements.					
6. I try to make sense of things by linking them to what I know already.					
7. I try really hard to do just as well as I possibly can.					
8. On the whole, I'm quite systematic and organised in my studying.					
9. Often I have to learn over and over things that don't really make much sense to me.					
10. I'm quite good at preparing for classes in advance.					
11. I tend to take what we are taught at face value without questioning it much.					
12. For an essay or report, I don't just focus on the topic, I try to improve my writing skill.					
13. Ideas I come across in my academic reading often set me off on long chains of thought.					
14. If I'm not understanding things well enough when I'm studying, I try a different approach.					
15. I try to relate ideas I come across to other topics or other courses whenever possible.					
16. I carefully prioritise my time to make sure I can fit everything in.					
17. I often have trouble in making sense of the things I have to remember.					
18. I generally keep working hard even when things aren't going all that well.					

PLEASE TURN OVER

3 continue	ed					1	√?	??	x?	Х
19. I'm just going	g through the mo	tions of studying	ng without se	eing where I'm goin	g.					
20. Concentration	n is not usually a	a problem for m	ne, unless l'm	really tired.						
21. Much of what	: I've learned seen	ns no more than	lots of unrela	ted bits and pieces i	n my mind.					
22. I generally p	ut a lot of effort ir	nto my studying] .							
23. I think about	what I want to g	et out of my stu	idies so as to	keep my work well	I focused.					
24. It's importan				reason behind thin	gs.					
25. I organise m	y study time care									
26. I go over the	work I've done t	to check my rea	asoning and	see that it makes se	ense.					
27. In making se	ense of new idea	s, I often relate	them to prac	ctical or real-life con	texts.					
28. Whatever I'r	n working on, I g	enerally push r	nyself to mak	ce a good job of it.						
29. I don't think	through topics fo	r myself, I just	rely on what	we're taught.						
			-	to keep focused.						
	leam things with									
32. I work stead	ily during the cou	urse, rather tha	n just leaving	things until the las	t minute.					
33. When I'm re	ading for a cours	e, I try to find ou	it for myself e	exactly what the auth	nor means.					
34. I try to find b	etter ways of tra	cking down rele	evant informa	ation in my subject.						
35. I look at evid	dence carefully to	reach my owr	conclusion	about what I'm stud	ying.					
36. I pay careful understandi	•	advice or feed	back I'm give	en, and try to improv	ve my					
comments y	v well do you ou have rec have been o	eived on yo	e doing ir our work?	this subject a Please try to i	rea, base rate your	ed on y self o k	our per	formand ly, base	ce and ed on the	e
very wel	l well	l quite	well	about average	no	t so well		ı	ather bad	ly
9	8	7	6	5	4		3	2		1
In case we wo	uld like to talk t	o you or send	you an em	ail about the proje	ect, would y	you be p	repared t	o give us	contact o	letails?
e-mail address	S				el. no			•••••		•••••
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Economic and Social Research Council

Teaching and Learning Research Programme

Enhancing Teaching-Learning Environments in Undergraduate Courses



Experiences of Teaching & Learning Questionnaire

Introduction to the Project

The ESRC Teaching and Learning Research Programme is a nationwide initiative designed to provide a more effective research base to help staff to enhance the teaching they provide for students. Our project is the only one at university level, and we are investigating how students learn with differing kinds of teaching and support. We are looking at students' experiences in five contrasting subject areas in some 30 course settings across Britain. This is the last questionnaire that we are asking you to complete and it brings together your approaches to studying with your experiences of teaching and learning in this particular course unit or module.

Our overall findings (but none of your individual answers) will be fed back to staff to allow them to develop this course unit further. We are grateful for your involvement in this project. If you are interested in the progress of our work, our web site is http://www.ed.ac.uk/etl

Data Protection Act

If you have not already done this, please complete the following declaration. If you have, start with the Background Information section.

In accordance with the Data Protection Act, we have to ask you to sign the following declaration. You can be quite sure that all the information we collect will be used only for the purposes of research and kept confidential to the research team itself: it will not be released to anybody else.

I agree to allow the university to provide the research team with my name, contact details, grades and other information about my course of study. I also agree that this information, and the data collected from me, may be held and processed by the team for the purposes of research.

		D	D	M	M	Υ	Y
Sign	Date						
Background I	nformation						
Print name	Identity number						
Institution	Please complete from the right, e.g.			1 2	3 4	5	6 7
Overall programme of study	Age	Yea	r of	stu	dy		
This course unit or module	Male	Fen	nale)			
	FOR OFFICE USE						

1	Approaches to learning and studying					•
wa	ou may have already filled out a longer questionnaire about your <i>general</i> approach ant you to relate your answers directly to this particular course unit or module action to every comment, indicating how you really have been studying.	es to s	studying ase giv	g, but t	this tim r imme	ne we diate
	it a cross in the box to indicate how strongly you agree with each of the following s	statem	ents.			
	√ = agree √? = agree somewhat X? = disagree somewhat	. X	= disa	gree		
	Try not to use ?? = unsure unless you really have to, or if it cannot apply to	you o	your c			
		√	√?	??	х?	<u> </u>
1.	I've often had trouble in making sense of the things I have to remember.					
2.	I've been over the work I've done to check my reasoning and see that it makes sense.					
3.	I have usually set out to understand for myself the meaning of what we had to learn.					
4.	I have generally put a lot of effort into my studying.					
5.	Much of what I've learned seems no more than lots of unrelated bits and pieces in my mind.					
6.	In making sense of new ideas, I have often related them to practical or real life contexts.					
 7.	On the whole, I've been quite systematic and organised in my studying.					
8.	Ideas I've come across in my academic reading often set me off on long chains of thought.					
9.	I've looked at evidence carefully to reach my own conclusion about what I'm studying.					
10.	When I've been communicating ideas, I've thought over how well I've got my points across.					
11.	I've organised my study time carefully to make the best use of it.					
12.	It has been important for me to follow the argument, or to see the reasons behind things.					
13.	I've tended to take what we've been taught at face value without questioning it much.					
14.	I've tried to find better ways of tracking down relevant information in this subject.					
15.	Concentration has not usually been a problem for me, unless I've been really tired.					
16.	In reading for this course unit, I've tried to find out for myself exactly what the author means.					
17.	I've just been going through the motions of studying without seeing where I'm going.					
18.	If I've not understood things well enough when studying, I've tried a different approach.					
2	Experiences of teaching and learning					A
PΙ	e would also like to know about your experiences of teaching and learning in this par ease rate every comment, using the same scale as in the previous section, remem less you really have to, or if it cannnot apply to your course unit. Please give a ra	bering	not to	use ?	? = ui	dule . nsure
		√	√?	??	X?	Х
U	rganisation and structure					
1.	It was clear to me what I was supposed to learn in this course unit.					
2.	The topics seemed to follow each other in a way that made sense to me.					
3.	We were given a good deal of choice over how we went about learning.					
4.	The course unit was well organised and ran smoothly.					
5.	We were allowed some choice over what aspects of the subject to concentrate on.					

Page 2

6. What we were taught seemed to match what we were supposed to learn.

	· ·	V /	11	<u>^1</u>	
Teaching and learning					
7. We were encouraged to look for links between this unit and others.					
8. I can imagine myself working in the subject area covered by this unit.					
9. The handouts and other materials we were given helped me to understand the unit.					
10. On this unit, I was prompted to think about how well I was learning and how I might improve.					
11. I could see the relevance of most of what we were taught in this unit.					
12. We weren't just given information; staff explained how knowledge is developed in this subject.					
13. The teaching encouraged me to rethink my understanding of some aspects of the subject.					
14. The different types of teaching (lectures, tutorials, labs, etc.) supported each other well.					
15. Plenty of examples and illustrations were given to help us to grasp things better.					
16. This unit has given me a sense of what goes on 'behind the scenes' in this subject area.					
17. The teaching in this unit helped me to think about the evidence underpinning different views.					
18. How this unit was taught fitted in well with what we were supposed to learn.					
19. This unit encouraged me to relate what I learned to issues in the wider world.					
20. The web pages provided by staff helped me to understand the topics better.					
Students and teachers					
21. Students supported each other and tried to give help when it was needed.					
22. I found most of what I learned in this course unit really interesting.					
23. Staff tried to share their enthusiasm about the subject with us.					
24. Talking with other students helped me to develop my understanding.					
25. Staff were patient in explaining things which seemed difficult to grasp.		_ 🔲 _			
26. I enjoyed being involved in this course unit.					
27. Students' views were valued in this course unit.					
28. Staff helped us to see how you are supposed to think and reach conclusions in this subject.					
29. I found I could generally work comfortably with other students on this unit.					
30. This course unit provided plenty of opportunities for me to discuss important ideas.					
Assessments and other set work					
31. It was clear to me what was expected in the assessed work for this course unit.					
32. I was encouraged to think about how best to tackle the set work.					
33. I could see how the set work fitted in with what we were supposed to learn.					
34. You had really to understand the subject to get good marks in this course unit.					
35. The feedback given on my work helped me to improve my ways of learning and studying.		_ 🛛 _		_ 🔲 _	
36. Doing the set work helped me to think about how evidence is used in this subject.					
37. Staff gave me the support I needed to help me complete the set work for this course unit.					
38. To do well in this course unit, you had to think critically about the topics.					
39. The set work helped me to make connections to my existing knowledge or experience.					
40. The feedback given on my set work helped to clarify things I hadn't fully understood.					

3 Demands made by the course unit					A
In this section, please tell us how easy or difficult you found different asp					
✓ = very easy ✓? = fairly easy ?? = unsure/not applicable	_	fairly diff			/ difficult
		17	??	X?	X
a. What I was expected to know to begin with.					
b. The rate at which new material was introduced.					
c. The ideas and problems I had to deal with.					
d. The skills or technical procedures needed in this subject.					
e. The amount of work I was expected to do.					
f. Working with other students.					
g. Organising and being responsible for my own learning.					
h. Communicating knowledge and ideas effectively.					
i. Tracking down information for myself.					
j. Information technology/computing skills (e.g. WWW, email, word processing).					
Other demands (please specify):					
A NAME of the second from the course weigh					
4 What you learned from this course unit					_
Now we would like to know how much you feel you have gained from stu					Ho.
\checkmark = a lot \checkmark ? = quite a lot ?? = unsure/not applicable		not muc	7?	very litt	X
		V !			
Knowledge and understanding about the topics covered.					
b. Ability to think about ideas or to solve problems.					
c. Skills or technical procedures specific to the subject.					
d. Ability to work with other students.					
e. Organising and being responsible for my own learning.					
f. Ability to communicate knowledge and ideas effectively.					
g. Ability to track down information in this subject area.					
h. Information technology/computing skills (e.g. WWW, email, word processing).					
Other gains (please specify):					,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Finally, how well do you think you're doing in this course unit as a whole' based on any marks, grades or comments you have been given.	? Please	try to rat	e yourse	elf objec	tively,
very well well quite well about average	not so well		1	rather bad	ly
9 8 7 6 5 4		3	2		1
Please check back to make sure that you have a	nswered	d every	questic	on.	
Thank you very much for spending time completing this qu	estionn	aire: it i	s much	appre	ciated.
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