

The Home On-line CAPI Survey - Wave 1
HOUSEHOLD QUESTIONNAIRE - 01/10/98

H0a. Date of interview DAY MONTH YEAR

H0b. Time at start HOURS MINUTES

FOR INTERVIEWER REFERENCE

(FROM OBSERVATION)

H0c. What type of accommodation does household live in?

**IF DON'T KNOW NUMBER OF DWELLINGS (Code 5, 6, 7, 8, 10, 11)
CODE AS UNDER 10 DWELLINGS**

Detached house/bungalow	01
Semi-detached house/bungalow	02
End terraced house/bungalow	03
Terraced house/bungalow	04
Purpose built flat/maisonette (under 10 dwellings)	05
Purpose built flat/maisonette (10+ dwellings)	06
Converted flat/maisonette (under 10 dwellings)	07
Converted flat/maisonette (10+ dwellings)	08
Dwelling with business premises	09
Bedsitter in multiple occupation (under 10 dwellings)	10
Bedsitter in multiple occupation (10+ dwellings)	11
Bedsitter/single occupation	12
Sheltered accommodation	13
Institutional accommodation(GIVE DETAILS)	14
Other (GIVE DETAILS)	15

THE FOLLOWING STATEMENT MUST BE READ TO ALL RESPONDENTS:

This interview is completely voluntary -- if we should come to any question that you don't want to answer, just let me know and we'll go on to the next question.

- H1. I would like to ask you a few questions about your household's accommodation. How many rooms are there here, **including** bedrooms but **excluding** kitchens, bathrooms, and any rooms you may let or sublet?

WRITE IN NO. ROOMS

- H2. Does your accommodation have

READ OUT EACH

	Yes	No
a) a separate living, sitting, or TV room?	1	2
b) a separate dining room?	1	2
c) a separate study or office?	1	2

- H3. Is there a car or van normally available for private use by you or any members of your household?

Yes	1
No	2

***IF H3=1, ASK H4
ELSE GO TO H5***

- H4. How many cars or vans?

**INCLUDE COMPANY VEHICLES IF AVAILABLE FOR PRIVATE USE
EXCLUDE VEHICLES SOLELY FOR CARRIAGE OF GOODS**

One	1
Two	2
3+	3

- H5. Does your household own this accommodation outright, is it being bought with a mortgage or loan, or do you rent this accommodation?

Owned outright	1
Being bought on mortgage	2
Shared ownership (part-owned part-rented)	3
Rented (inc.rent-free)	4
Other (SPECIFY)	5

***IF H5= 1 OR 2, ASK H6
ELSE GO TO H8***

H6. About how much would you expect to get for your home if you sold it today?

IF RANGE GIVEN WRITE IN LOWEST FIGURE

WRITE IN TO NEAREST £

Don't know	8
Refused	9

IF H5 = 1, GO TO H12

IF H5 = 2, ASK H7

H7. How many years has the mortgage still to run?

WRITE IN YEARS

Don't know	8
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ALL MORTGAGE PAYERS GO TO H10

ASK H8 OF TENANTS ONLY

H8. Who is the accommodation rented from or provided by?

ORGANISATIONS

Local Authority/Council	01
New Town Commission or Corporation.	02
Property company	03
Scottish Homes (Scottish Special Housing Association)	04
Other Housing association, co-operative or charitable trust	05
Employer	06
Other organisation (SPECIFY)	07

INDIVIDUALS

Relative	08
Employer	09
Other individual	10

H9. Do you rent your accommodation (**READ OUT**)

Furnished	1
Partly furnished	2
Or unfurnished?	3

ASK ALL RENTED AND MORTGAGED ACCOMMODATION

H10. How much was your last mortgage/rent payment, including any services or water charges but after any rebates?

WRITE IN TO NEAREST £

Rent free	1
100% rent rebate	2
Don't know	8
Refused	9

H11. What period did this cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Quarter	5
Six months	6
Other (WRITE IN)	7

ASK ALL

H12. I am going to read out a number of household goods. As I read out each, could you tell me if you have this in your accommodation?

INCLUDE ITEMS STORED OR BEING REPAIRED

	Yes	No
a) Washing machine	1	2
b) Dish washer	1	2
c) Microwave oven	1	2
d) Compact disc player/music system	1	2
e) Video <u>camera</u>	1	2
f) Video player/recorder	1	2

H13. How many TV sets do you have in your accommodation?

None	0
One	1
Two	2
Three	3
Four	4
Five +	5

***IF H13=0, GO TO H45
ELSE ASK H14***

H14. Do you own this/these TV(s) or is it/are they rented?

All owned	1
All rented	2
Some owned and some rented	3

H15. In which room do you usually keep your (1st, 2nd, 3rd, 4th, 5th) TV?

PROMPT IF NECESSARY

	TV1	TV2	TV3	TV4	TV5
a) Living room	1	1	1	1	1
b) Dining room	2	2	2	2	2
c) Kitchen	3	3	3	3	3
d) Bedroom (<i>ASK H16</i>)	4	4	4	4	4
e) Study or office	7	7	7	7	7
f) Other room	8	8	8	8	8
g) No fixed place	9	9	9	9	9

***FOR EACH MENTION OF 'd' AT H15, ASK H16
IF NO MENTION OF 'd' AT H15 GO TO H17***

H16. In whose bedroom is this TV kept?

CODE ALL THAT APPLY

IF JOINT/SHARED BEDROOM CODE ALL PERSONS

(Text fill PNOs and first name from Household Roster)

Person No.	Name
01	
02	
03	
04	
05	
06	

No-ones/Spare bedroom 0

H17. Are any connected to a CABLE service?

Yes	1
No	2

H18. Are any connected to a SATELLITE TV service?

Yes	1
No	2

H19. Do any have a GAMES CONSOLE?

Yes	1
No	2

H20. Have you heard about the new digital television technology?

Yes	1
No	2

IF H20=1, ASK H21

ELSE IF H18=1, ASK H22

ELSE GO TO H26

H21. Do you think it is very likely, likely, unlikely, or very unlikely that you will get digital TV when it becomes available?

Very likely	1
Likely	2
Neither likely nor unlikely	3
Unlikely	4
Very unlikely	5
Have already purchased digital TV	6
Don't know/haven't thought about it yet	8

IF H18=1, ASK H22

ELSE GO TO H26

H22. For what reasons did you get a satellite service? Was it

READ OUT EACH a to e AND CODE

	Yes	No	Neither/ Don't Know
a) For specific types of programme that you or someone else in the household wanted	1	2	3
b) Because everyone will soon have satellite	1	2	3
c) For more programme choices generally	1	2	3
d) Because a sales person made you a good offer	1	2	3
e) Some other reason? (WRITE IN)	1	2	

IF H22a = 1 AND NOT SINGLE PERSON HOUSEHOLD, ASK H23

ELSE GO TO H25

H23. Who mainly wanted to get satellite TV?

CODE ONE PERSON ONLY

(Text fill PNOs and first name from Household Roster)

Person No.	Name
01	
02	
03	
04	
05	
06	

No single main person/for everyone 0

IF ONE PERSON CODED AT H23, ASK H24

ELSE GO TO H25

H24. For what types of programme did (text fill name from H23) want to get satellite?

WRITE IN VERBATIM RESPONSE

H25. How satisfied are you with the service overall? Are you... **READ OUT AND CODE ONE ONLY**

Very satisfied	1
Satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5
Don't know/don't watch it	8

IF H17=1, GO TO H33

IF H17=2, GO TO H37

ALL WITH NO CURRENT SATELLITE SERVICE, H18 = 2, ASK H26

H26. Has your household ever had a satellite TV service before?

Yes	1
No	2

IF H26 = 1, ASK H27

ELSE GO TO H29

H27. Did you give up the satellite service for any of the following reasons? Was it because.....

READ OUT EACH a to e AND CODE

	Yes	No	Neither/ Don't Know
a) It was too expensive	1	2	3
b) It was not good enough	1	2	3
c) You moved home	1	2	3
d) You switched to cable	1	2	3
e) It was broken and not repaired	1	2	3

IF H27b = 1, ASK H28

ELSE GO TO H30

H28. In what ways was the service not good enough? Did it have.....

READ OUT EACH a to e AND CODE

	Yes	No	Neither/ Don't Know
a) Poor reception	1	2	3
b) Limited choice of channels	1	2	3
c) Poor programme quality	1	2	3
d) Poor customer service from the satellite company	1	2	3
e) Something else? (WRITE IN)	1	2	

GO TO H30

H29. Why has your household decided not to take a satellite service? Is it because....

READ OUT AND CODE FOR EACH

	Yes	No	Neither/ Don't Know
a) You don't watch much TV	1	2	3
b) You are not that interested in satellite services	1	2	3
c) It's too expensive	1	2	3
d) You have never thought about it	1	2	3
e) You have cable instead	1	2	3
f) Some other reason ?(WRITE IN)	1	2	

H30. Do you think it is very likely, likely, unlikely or very unlikely that you will get satellite TV in the future?

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
Don't know	8

IF H30= 1 OR 2, ASK H31

ELSE GO TO H32

H31. Why do you say that? Is it...**READ OUT
AND CODE EACH**

	Yes	No
a) For watching sport	1	2
b) For watching films	1	2
c) Because everyone will have it	1	2
d) For more programme choices	1	2
e) For something else ?(WRITE IN)	1	2

IF H17=1, GO TO H33

IF H17=2, GO TO H37

H32. Why do you say that? Is it...**READ OUT
AND CODE EACH**

	Yes	No
a) Because you don't watch much TV	1	2
b) You are not that interested in sport or films	1	2
c) It is too expensive	1	2
d) You have never thought about it	1	2
e) You already have cable	1	2
f) Something else (WRITE IN)	1	2

IF H17 =1, ASK H33

IF H17 = 2, GO TO H37

H33. For what reasons did you get a cable service? Was it ... **READ
OUT EACH AND CODE**

	Yes	No	Neither/ Don't Know
a) For specific types of programme that you or someone else in the household wanted	1	2	3
b) Because everyone will soon have cable	1	2	3
c) For more programme choices generally	1	2	3
d) Because a sales person made you a good offer	1	2	3
e) For cheaper phone calls	1	2	3
f) Some other reason (WRITE IN)	1	2	

***IF H33a = 1, AND NOT SINGLE PERSON HOUSEHOLD, ASK H34
ELSE GO TO H36***

H34. Who mainly wanted to get cable?

CODE ONE PERSON ONLY

(Text fill PNOs and first name from Household Roster)

Person No.	Name
01	
02	
03	
04	
05	
06	

No single main person/for everyone

0

IF ONE PERSON CODED AT H34, ASK H35

ELSE GO TO H36

H35. For what types of programme did (text fill Name coded at H34) want to get cable?

WRITE IN VERBATIM RESPONSE

H36. How satisfied are you with the cable service overall? Are you...

READ OUT AND CODE ONE ONLY

Very satisfied	1
Satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5
Don't know/don't watch it	8

GO TO H45

RESPONDENTS WITH NO CURRENT CABLE SERVICE, H17=2, ASK H37

H37. Is there a cable service available in your area?

Yes	1
No	2
Don't know	8

IF H37 = 1, ASK H38

ELSE GO TO H39

H38. Why has your household decided not to take the cable service? Is it because....**READ OUT EACH AND CODE**

	Yes	No	Neither/ Don't Know
a) You don't watch much TV	1	2	3
b) Are not that interested in cable services	1	2	3
c) It's too expensive	1	2	3
d) You have never thought about it	1	2	3
e) You have satellite instead	1	2	3
f) or Some other reason (WRITE IN)	1	2	

H39. Have you ever had a cable service before?

Yes	1
No	2

IF H39 = 1, ASK H40

IF H39 = 2, GO TO H42

H40. For what reasons did you give up the cable service? Was it because...**READ OUT EACH AND CODE**

	Yes	No	Neither/ Don't Know
a) It was too expensive	1	2	3
b) It was not good enough	1	2	3
c) You moved home	1	2	3
d) You switched to satellite	1	2	3
e) It was broken and not repaired	1	2	3
f) Something else? (WRITE IN)	1	2	

IF H40b = 1, ASK H41

ELSE GO TO H42

H41. In what ways was the service not good enough? Did it have...

READ OUT AND CODE FOR EACH

	Yes	No
a) Poor reception	1	2
b) Limited choice of channels	1	2
c) Poor programme quality	1	2
d) Poor customer service from the cable company	1	2
e) Something else? (WRITE IN)	1	2

H42. Do you think it is very likely, likely, unlikely or very unlikely that you will get a cable service in the future?

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
Don't know	8

***IF H42= 1 OR 2, ASK H43
ELSE GO TO H44***

H43. Why do you say that? Is it.....**READ OUT EACH AND CODE**

	Yes	No
a) For watching sport	1	2
b) For watching films	1	2
c) Because everyone will have it	1	2
d) For more programme choices	1	2
e) For cheaper phone calls	1	2
f) Something else? (WRITE IN)	1	2

GO TO H45

H44. Why do you say that? Is it.....**READ OUT EACH AND CODE**

	Yes	No
a) Because you don't watch much TV	1	2
b) You are not that interested in sport or films	1	2
c) It is too expensive	1	2
d) You have never thought about it	1	2
e) Already have cable	1	2
f) Something else ?(WRITE IN)	1	2

ASK ALL

H45. Do you have any computers in your home - including any regularly brought home from work or provided by work?

INCLUDE LAP-TOPS

EXCLUDE GAMES CONSOLES WITH NO KEYBOARD

Yes	1
No	2

IF H45=1, ASK H46

ELSE GO TO H54

H46. How many computers do you have at home?

One	1
Two	2
Three	3
Four +	4
Don't know	8

H47. In which room do you usually keep your (1st, 2nd, 3rd, 4th) computer?

	C1	C2	C3	C4
a) Living room	1	1	1	1
b) Dining room	2	2	2	2
c) Kitchen	3	3	3	3
d) Bedroom (ASK H48)	4	4	4	4
e) Study/office	7	7	7	7
f) Other room	8	8	8	8
g) No fixed place	9	9	9	9

FOR EACH MENTION OF 'd' AT H47, ASK H48

IF NO MENTION OF 'd' AT H47 GO TO H49

H48. In whose bedroom is this computer kept?

CODE ALL THAT APPLY

IF JOINT/SHARED BEDROOM CODE ALL PERSONS

(Text fill PNOs and first name from Household Roster)

Person No.	Name
01	
02	
03	
04	
05	
06	

No-ones/Spare bedroom

0

IF SINGLE PERSON HOUSEHOLD GO TO H54

ELSE ASK H49 FOR EACH COMPUTER MENTIONED AT H47

H49. Thinking of the computer in the (text fill room name for C1 to C4 from H47), who would you say mostly uses this computer?

CODE ONE PERSON ONLY

(Text fill PNOs and first name from Household Roster)

Person No.	Name
01	
02	
03	
04	
05	
06	

IF THE HOUSEHOLD HAS CHILDREN UNDER 16, ASK H50

ELSE GO TO H54

H50. Is the computer / Are any of your computers mostly for the use of your children?

Yes

1

No

2

IF H50=1, ASK H51

ELSE GO TO H54

H51. Did you buy a computer specifically for your child(ren) or was it an old machine which was handed down?

Bought specifically	1
Old machine handed down	2
Neither	3

H52. Do you have a computer for your child(ren) for any of the following reasons?

READ OUT AND CODE EACH

	Yes	No
a) To stop them watching TV	1	2
b) Because they really wanted one	1	2
c) For educational reasons	1	2
d) Because it is important that children learn how to use computers	1	2
e) Something else (WRITE IN)	1	2

H53. As far as you know, what do they mostly use the computer for?

CODE ONE ONLY

Playing games	1
Education/homework	2
Writing/sending/receiving e-mail	3
Browsing/surfing the Internet	4
Other (WRITE IN)	5

ASK ALL

H54. How many telephones do you have in your household, including cordless phones but excluding mobile phones?

**CORDLESS PHONES WITH 2 HANDSETS = ONE PHONE
COMBINED PHONE/FAX = ONE PHONE**

Mobile phone only	0
One	1
Two	2
Three	3
Four +	4

**IF H54=0, GO TO END
ELSE ASK H55**

H55. In which room is it (are they) usually kept?
ASK FOR EACH PHONE MENTIONED

	TEL1	TEL2	TEL3	TEL4
a) Study	01	01	01	01
b) Hall	02	02	02	02
c) Living room	03	03	03	03
d) Dining room	04	04	04	04
e) Kitchen	05	05	05	05
f) Bedroom (<i>ASK H56</i>)	06	06	06	06
g) Study/office	09	09	09	09
h) Other room	10	10	10	10
i) No fixed place	11	11	11	11

FOR EACH MENTION OF 'f' AT H55, ASK H56
IF NO MENTION OF 'f' AT H55 GO TO H57

H56. In whose bedroom is this phone kept ?
CODE ALL THAT APPLY
IF JOINT/SHARED BEDROOM CODE ALL PERSONS

(Text fill PNOs and first name from Household Roster)

Person No.	Name
01	
02	
03	
04	
05	
06	

No-ones/Spare bedroom 0

H57. Do you have just one telephone line in your home, or more than one? By telephone line I mean with different telephone numbers, not just different sockets you can plug a phone extension into.
EXCLUDE MOBILES

One line	1
Two	2
Three or more lines	3
Don't know	8

FOR EACH LINE MENTIONED AT H57, ASK H58 TO H66

H58. What do you use your (1st, 2nd, 3rd) line for?

READ OUT AND CODE EACH

	Yes	No
a) Personal calls	1	2
b) Business calls	1	2
c) Fax machine	1	2
d) For a PC	1	2
e) or for some other use? (WRITE IN)	1	2

H59. Do you use the same company to supply both your line *and* all telephone services?

Yes	1
No	2

IF H59=1, ASK H60

IF H59=2, GO TO H63

H60. Is this a standard line or is it an ISDN line?

Standard	1
ISDN	2
Don't know	8

H61. Which of the following companies supply your telephone line and service?

READ OUT AND CODE EACH

	yes	no	dk
a) BT	1	2	8
b) Mercury/Cable & Wireless	1	2	8
c) Cable (PROBE FOR NAME)	1	2	8
d) any Other company? (WRITE IN)	1	2	8

H62. Why do you use (text fill name of supplier from H61)?

READ OUT AND CODE EACH

	Yes	No	dk
a) For cheaper local calls	1	2	8
b) For cheaper long-distance calls	1	2	8
c) For cheaper international calls	1	2	8
d) For better customer service	1	2	8
e) For discount packages	1	2	8
f) Because they are the most convenient for you	1	2	8
g) Because you always use them	1	2	8
h) or for some other reason? (WRITE IN)	1	2	8

IF LOOPING FINISHED GO TO H67

H63. What company supplies your telephone line ?

	yes	no	dk
a) BT	1	2	8
b) Mercury/Cable & Wireless	1	2	8
c) AT&T	1	2	8
d) Cable (PROBE FOR NAME)	1	2	8
e) any Other company? (WRITE IN)	1	2	8

H64. Is this a standard line or is it an ISDN line?

Standard	1
ISDN	2
Don't know	8

H65. What company supplies your telephone services ?

	yes	no	dk
a) BT	1	2	8
b) Mercury/Cable & Wireless	1	2	8
c) Cable (PROBE FOR NAME)	1	2	8
d) any Other company? (WRITE IN)	1	2	8

H66. Why do you use (text fill name of supplier from H65)? Is it

READ OUT EACH AND CODE

	Yes	No	dk
a) For cheaper local calls	1	2	8
b) For cheaper long-distance calls	1	2	8
c) For cheaper international calls	1	2	8
d) For better customer service	1	2	8
e) For discount packages	1	2	8
f) Because they are the most convenient for you	1	2	8
g) Because you always use them	1	2	8
h) or for some other reason?(WRITE IN)	1	2	8

IF LOOPING FINISHED ASK H67

H67. Overall how much do your telephone lines and services cost you?

WRITE IN AMOUNT

Don't know as paid direct by employer	7
Don't know	8
Refused	9

IF AMOUNT GIVEN AT H67, ASK H68

ELSE GO TO H69

H68. What period does that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Quarter	5
Year	6
Other (WRITE IN)	7

H69. Do you (or someone else in your household) meet the cost of this line or does an employer pay?

Household member pays	1
Employer pays	2
Part household / part employer	3

H70. Do you have any of these at home?

READ OUT EACH AND CODE

	Yes	No
a) Answer service/ voice mail (inc. network and mobile services)	1	2
b) Separate answerphone	1	2
c) Separate fax	1	2
d) Combined fax/answerphone	1	2

***IF ANY H70 b, c, or d =1, ASK H71 FOR EACH ITEM CODED 1
ELSE IF HOUSEHOLD HAS CHILDREN UNDER 16, GO TO H72
ELSE GO TO END***

H71. In which room is the (text fill from H70 for
answerphone/fax/combined fax, answerphone) usually kept?

Study	01
Hall	02
Living room	03
Dining room	04
Kitchen	05
Bedroom	06
Study/office	09
Other room	10
No fixed place	11

***ASK H72 IF ARE CHILDREN UNDER 16
ELSE GO TO END***

H72. Does your child/do any of your children have a phone-home card?

Yes	1
No	2

H73. Does your child/ do any of your children have a mobile phone?

Yes	1
No	2

***IF H73=1, ASK H74
ELSE GO TO H75***

H74. From your point of view, which were the reasons for them getting a mobile phone? Was it for.....

READ OUT AND CODE EACH

	Yes	No
a) Contact in an emergency	1	2
b) They nagged a lot	1	2
c) They need/want to be in touch with friends	1	2
d) It stops them using the phone at home	1	2
e) Other (WRITE IN)	1	2

H75. Do the children pay for all of their own phone bills, do they pay some of the cost, or do they pay nothing?

Child pays all	1
Child pays some	2
Child pays nothing	3

END OF HOUSEHOLD QUESTIONNAIRE

The Home On-line CAPI Survey - Wave 1
INDIVIDUAL QUESTIONNAIRE - 01/10/98

Q1. In what year did you move into this accommodation?

WRITE IN YEAR:

Q2. Do you expect to move within the next twelve months?

Yes	1
No	2

Q3. Do you normally read a daily newspaper?

Yes	1
No	2

IF Q3=1, ASK Q4
ELSE GO TO Q5

Q4. Which paper do you read most frequently?

Daily Express	1
Daily Mail	2
Daily Mirror/Record	3
Daily Star	4
The Sun	5
Daily Telegraph	6
Financial Times	7
The Guardian	8
The Independent	9
The Times	10
Morning Star	11
Other - Irish/Northern Irish/Scottish/Regional or local daily morning paper (WRITE IN)	12
Evening paper/Other (WRITE IN)	13

Q5. **SHOWCARD 1**

We are interested in what people do with their leisure time. I'm going to read out a list of activities. Please look at this card and tell me how frequently you ...

READ OUT a to g AND CODE EACH TO SHOWCARD 1 CATEGORIES

- a play sport, keep fit or go walking.
- b go to watch live sport.
- c go to the cinema, go to a concert, theatre or other live performance.
- d have a meal in a restaurant or cafe, or go for a drink to a pub or club.
- e attend leisure activity groups such as evening classes
- f read newspapers or magazines
- g read books, whether fiction or non-fiction

RESPONSE CATEGORIES FOR SHOWCARD 1

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6

Q6. **SHOWCARD 1** How often do you speak to any of your neighbours?

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6

Q7. Thinking of friends, how many friends do you have who live locally, that is within fifteen minutes travel?

WRITE IN NUMBER

None	0
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[IF 'DON'T KNOW' AT Q7, ASK Q7a]

IF Q7=0, GO TO Q9

ELSE ASK Q8

Q7a. Would you say it is between...

1 - 5 friends	1
6-10	2
11-15	3
16-20	4
or more than 20	5

Q8. **SHOWCARD 1** How often do you personally keep in touch with any of your friends who live locally through the following means?

READ OUT AND CODE RESPONSE FROM SHOWCARD 1 FOR EACH a - c

- a. In person?
- b. By telephone?
- c. By post?

Q9. And how many friends do you have who do not live locally, that is further away than fifteen minutes travel?

WRITE IN NUMBER

None	0
------	---

[IF 'DON'T KNOW' AT Q9, ASK Q9a]

IF Q9=0, GO TO Q11

ELSE ASK Q10

Q9a. Would you say it is between...

1 - 5 friends	1
6-10	2
11-15	3
16-20	4
or more than 20	5

Q10. **SHOWCARD 1** How often do you personally keep in touch with any of your non-local friends through the following means?

READ OUT AND CODE RESPONSE FROM SHOWCARD 1 FOR EACH a - c

- a. In person?
- b. By telephone?
- c. By post?

Q11. Thinking of relatives, how many relatives do you have who live locally, that is within fifteen minutes travel?

WRITE IN NUMBER

None 0

[IF 'DON'T KNOW' AT Q11, ASK Q11a]

IF Q11=0, GO TO Q13

ELSE ASK Q12

Q11a. Would you say it is between...

1 - 5 relatives	1
6-10	2
11-15	3
16-20	4
or more than 20	5

Q12. **SHOWCARD 1** How often do you personally keep in touch with any of your relatives who live locally through the following means?

READ OUT AND CODE RESPONSE FROM SHOWCARD 1

FOR EACH a - c

- a. In person?
- b. By telephone?
- c. By post?

Q13. And how many relatives do you have who do not live locally, that is further away than fifteen minutes travel?

WRITE IN NUMBER

None 0

[IF 'DON'T KNOW' AT Q13, ASK Q13a]

IF Q13=0, GO TO Q15

ELSE ASK Q14

Q13a. Would you say it is between...

1 - 5 relatives	1
6-10	2
11-15	3
16-20	4
or more than 20	5

Q14. **SHOWCARD 1** How often do you personally keep in touch with any of your non-local relatives through the following means?

READ OUT AND CODE RESPONSE FROM SHOWCARD 1 FOR EACH a - c

- a. In person?
- b. By telephone?
- c. By post?

COMPUTERS

Q15. People have different views about how computers and the use of new technology will affect our lives in the future. In your own opinion, what difference do you think computers and new technology will make to the way people do things in future?

WRITE IN VERBATIM

Q16. Some libraries, shops and offices have touch screen and computer information services. Have you ever used these to look things up?

Yes	1
No	2

**IF Q16=2, ASK Q17
ELSE GO TO Q18**

Q17. Is this because they are... (**READ OUT EACH AND CODE**)

		yes	no
a	Too complicated	1	2
b	You are not interested in using them	1	2
c	Something else (SPECIFY)	1	2

Q18. Many people now use the internet to get information and to keep in touch with people. Usually this is done from a computer but it can also be done through a TV or using a mobile phone. Do you ever access the internet through your TV or using a mobile phone?

Yes/Via TV	1
Yes/Via mobile phone	2
No/Neither of these	3

FROM HOUSEHOLD QUESTIONNAIRE
IF H45=1, ASK Q19
ELSE GO TO Q21

Q19. We are interested in people's use of computers at home. Do you ever use a computer at home?

Yes	1
No	2

IF Q19=1, ASK Q24
ELSE GO TO Q20

Q20. What is the main reason you do not use the computer you have at home. Is it because it is of no use or interest to you, it's really for someone else, you don't know how to use it, or for some other reason?

CODE ONE ONLY

No use or interest to respondent	1
It's really for someone else	2
Respondent doesn't know how to use it	3
Other (SPECIFY)	4

Q21. How likely is it that you will get a computer for your own use at home in the coming year? Is it

READ OUT AND CODE ONE ONLY

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
Don't know	8

IF Q21=1 OR 2, ASK Q22
ELSE GO TO Q23

Q22. Are you thinking about getting a computer for the following reasons? For doing ...

READ OUT AND CODE EACH a-j

	yes	no
a Paid work	1	2
b Voluntary/unpaid work	1	2
c Education/course work	1	2
d Playing games	1	2
e Personal correspondence/word processing	1	2
f Household, financial accounts	1	2
g Hobbies	1	2
h Reading/writing/sending e-mail	1	2
i Browsing or surfing the Internet	1	2
j Something else (SPECIFY)	1	2

GO TO Q65

Q23. Are the following statements reasons for you not getting a computer for your own use. Is it because..... **READ OUT AND CODE EACH a-e**

	yes	no
a They are too expensive	1	2
b You don't understand computers	1	2
c You don't see the need for one	1	2
d You don't like new technology	1	2
e or Something else (WRITE IN)	1	2

GO TO Q65

**IF Q19=1 CONTINUE
ELSE GO TO Q65**

IF RESPONDENT IS 'MAIN USER' OF ANY COMPUTER AT H49, OR IN A SINGLE-PERSON HOUSEHOLD GO TO Q24

IF RESPONDENT IS 'MAIN USER' OF MORE THAN ONE COMPUTER (H50) LOOP THROUGH Q24-Q36 FOR EACH COMPUTER WHERE THE RESPONDENT IS 'MAIN USER' (PNO AT H50)

IF RESPONDENT PNO IS NOT MENTIONED IN H50, GO TO Q36

Q24. First, please could you tell me who decided to get the computer in your [text fill from H47] or who was the main person to influence the purchase.

**ENTER PERSON NUMBER FROM HOUSEHOLD GRID
CODE ONE ONLY**

(Text fill PNOs and first name from Household Roster)

Person No.	Name
01	
02	
03	
04	
05	
06	

Self and spouse equally	1
Not bought but provided by employer	2
It was a gift	3
Other (WRITE IN)	4

**IF Q24=2 GO TO Q28
ELSE ASK Q25**

Q25. Did this replace an earlier computer or was it the first time you had one?

Replaced an earlier one	1
First time had one	2

**IF Q25=1, ASK Q26
ELSE GO TO Q27**

Q26. When did you first get a home computer?

ENTER YEAR

Q27. In what year was your current computer purchased (or acquired)?

ENTER YEAR

Q28. What operating system does this computer use? Is it DOS without Windows, Windows 3.1 or earlier, Windows '95, Windows '98, Windows NT, or something else?

DOS without Windows	1
Windows 3.1 or earlier	2
Windows 95	3
Windows 98	4
Windows NT	5
Windows (version unknown)	6
Other (SPECIFY)	7
Don't know	8

***IF Q28 = 7 OR 8, ASK Q29
ELSE GO TO Q30***

Q29. Is this computer a PC, a MACintosh or some other type of computer?

PC	1
MACintosh	2
Other type (SPECIFY)	3
Don't know	8

IF Q29=3 OR 8, POP-UP LIST BRAND NAMES /CODE AS PC IF APPLICABLE

Q30. Is it a laptop computer?

Yes	1
No	2
Don't know	8

Q31. Do you have a modem or fax/modem with this computer?

Yes	1
No	2
Don't know	8

***IF Q31=1, ASK Q32
ELSE GO TO Q33***

Q32. Do you have a connection to the internet with this computer?

Yes	1
No	2
Don't know	8

**IF Q32=2 OR 8, ASK Q33
ELSE GO TO Q34**

Q33. How likely are you to get an on-line connection to the internet for this computer in the next 12 months?

READ OUT AND CODE ONE ONLY

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
Don't know	8

GO TO Q36

Q34. Which company provides your Internet service?

PROMPT IF NECESSARY

Compuserve	01
America Online (AOL)	02
UK Online	03
Demon Internet	04
BT Internet	05
UU-Net (Pipex Dial)	06
Virgin Net	07
MSN	08
Netcom	09
BT-Click	10
Cable & Wireless Lite	11
Freeserve (Dixons)	12
Other (WRITE IN)	13

Q35. What e-mail client, or program, do you use?

PROMPT IF NECESSARY

Outlook / Outlook Express	1
Simeon	2
Eudora (Light/Pro)	3
ECS Mail	4
Pine	5
Pegasus	6
Other (WRITE IN)	7

Q36. **SHOWCARD 2**

What activities do you yourself use this computer for?

CODE ALL THAT APPLY

Paid work	01
Voluntary/unpaid work	02
Education/course	03
Playing games	04
Personal correspondence/word processing	05
Household, financial accounts	06
Hobbies	07
Something else (SPECIFY)	08

IF Q32=1, ASK Q37

ELSE GO TO Q48

Q37. Now thinking about the different applications that make up the Internet. Which of the following have you used the Internet for?

READ OUT AND CODE ALL THAT APPLY

World Wide Web	1
E-mail	2
FTP	3
Internet-based Bulletin Boards	4
Usenet / Newsgroups	5
Playing on-line games	6
None of the above	7

IF Q37=2, ASK Q38

ELSE GO TO Q41

Q38. How many local friends or relatives do you have an e-mail connection with, that is, those who live within 15 minutes travel?

WRITE IN

**[IF 'DON'T KNOW', ASK Q39]
GO TO Q40**

Q39. Would you say it is between...

1 - 5 friends or relatives	1
6-10	2
11-15	3
16-20	4
or more than 20	5

Q40. How many non-local friends or relatives do you have an e-mail connection with, that is, those who live further than 15 minutes travel?

WRITE IN

**[IF 'DON'T KNOW' ASK Q40a]
ELSE GO TO Q41**

Q41a. Would you say it is between...

1 - 5 friends or relatives	1
6-10	2
11-15	3
16-20	4
or more than 20	5

Q41. About how long ago was it that you first used the internet?
**DO NOT PROMPT.
IF 'DON'T KNOW' PROBE WITH RANGE.**

Less than 1 month ago	01
1-3 months ago	02
Over 3 months but less than 6 months ago	03
Over 6 months but less than 12 months ago	04
Over 12 months but less than 2 years	05
2-3 years	06
3-4 years	07
4+ years	08
Don't Know	09

Q42. When you use the Internet, do you usually do so with a specific purpose in mind or do you mostly surf or browse the net?

- | | |
|------------------|---|
| Specific purpose | 1 |
| Mostly surf | 2 |

Q43. **SHOWCARD 3** For which of the following have you used the World Wide Web? **CODE ALL THAT APPLY**

- | | |
|--|----|
| Searching for information about a specific product/service | 01 |
| Searching for information on a particular company | 02 |
| Learning or educational purposes | 03 |
| Academic study | 04 |
| Personal education | 05 |
| Business education/learning | 06 |
| Entertainment | 07 |
| Downloading software for business use | 08 |
| Downloading software for personal use | 09 |
| Reading newspapers on-line | 10 |
| Home-shopping/on-line shopping | 11 |
| On-line banking | 12 |
| Other (SPECIFY) | 13 |
| Never use WWW | 14 |

IF Q43 IS NOT = 11 ASK Q44

IF Q43=11, GO TO Q45

IF Q43=14 GO TO Q47

Q44. I am now going to read out some statements about on-line shopping, **by that I mean purchasing goods and services**. Please tell me which one applies the most to you personally.

[READ OUT ALL BEFORE CODING]

- | | |
|--|---|
| I have thought about shopping on-line in the future | 1 |
| I intend to shop on-line in the future | 2 |
| I never intend to shop on-line in the future | 3 |
| I have not yet made up my mind whether I am likely to shop on-line in the future | 4 |

GO TO Q46

Q45. How many products or services have you purchased on-line in the last 4 weeks?

RECORD NUMBER

ASK Q46 FOR EACH MENTION AT Q43

Q46. **SHOWCARD 1** How often do you use your on-line connection for... (text fill type of use from Q43)

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6
Don't know	8

Q47. **SHOWCARD 1** How often do you use e-mail to keep in touch with people using this computer, that is for social reasons rather than work?

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6
Don't know	8

Q48. What sorts of software do you have on this computer? Do you have . . . **READ OUT a-g**

	yes	no
a Wordprocessing	1	2
b Spreadsheets	1	2
c Graphics	1	2
d Desk-top publishing	1	2
e Games	1	2
f Database	1	2
g Other (WRITE IN)	1	2

Q49. Do you expect to buy or download any new software over the next twelve months?

Yes	1
No	2

IF Q49=1, ASK Q50
ELSE GO TO Q52

Q50. What type of software?

WRITE IN:

Q51. Why do you want this?

WRITE IN:

Q52. How much have you personally spent on computing software over the last twelve months?

WRITE IN TO NEAREST £

Q53. How much have you personally spent on computing hardware over the last twelve months?

WRITE IN TO NEAREST £

Q54. Are you thinking about upgrading, improving or replacing this computer?

Yes	1
No	2
Don't know	8

***IF Q54=1, ASK Q55
ELSE GO TO Q56***

Q55. What sort of upgrade or improvements are you thinking about?

CODE ALL THAT APPLY

a	Get a new model or replace your computer	1
b	Get bigger hard disk capacity	2
c	Add a modem	3
d	Get more memory or power	4
e	Get new operating system	5
f	Get new processor/CPU	6
g	Get new monitor	7
h	Other (WRITE IN)	8

Q56. How do you look upon your computer? **READ OUT**

- | | |
|---------------------------|---|
| As a work tool | 1 |
| A household convenience | 2 |
| Hobby | 3 |
| Other (WRITE IN) | 4 |

Q57. When was the last time you used your computer?
READ OUT

- | | |
|---------------------------|---|
| Today | 1 |
| Within the last week | 2 |
| Within the last month | 3 |
| Other (WRITE IN) | 4 |
| Don't know | 8 |

Q58. Does anyone else in the household use this computer?

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

IF Q58=1, ASK Q59
ELSE GO TO Q63

Q59. Who else uses it?

CODE ALL THAT APPLY:

(Text fill PNOs and first name from Household Roster)

Person No.	Name
01	
02	
03	
04	
05	
06	

**IF RESPONDENT IS THE PARENT OF ANY CHILD UNDER 16 WHO USES THIS COMPUTER, ASK Q60
ELSE GO TO Q63**

Q60. Is this the computer your child(ren) mainly use?

Yes	1
No	2

**IF Q60=1, ASK Q61
ELSE GO TO Q63**

Q61. **SHOWCARD 1** How often do any of the children/does this child use the computer?

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6
Don't know	8

**IF Q61=1, 2, 3 OR 4, ASK Q62
ELSE GO TO Q63**

Q62. **SHOWCARD 1** How often do any of the children/does this child use the internet?

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6
Don't know	8

Q63. Is there someone in your household that others turn to for help to use a computer if there is a problem?

Yes	1
No	2

**IF Q63=1, ASK Q64
ELSE GO TO Q65**

Q64. Who is that?

CODE ONE PERSON FROM HOUSEHOLD GRID

(Text fill PNOs and first name from Household Roster)

Person No.	Name
01	
02	
03	
04	
05	
06	

ASK ALL

Q65. **SHOWCARD 4**

(Even though you don't have a computer) I'd like to ask you a few questions about how you feel about computer technology. Please could you look at this card and tell me how strongly you agree or disagree with the following statements?

	strongly agree	agree	neither agree nor disagree	disagree	strongly disagree	dk
a I find/would find computers intimidating to use	1	2	3	4	5	8
b I enjoy using computers	1	2	3	4	5	8
c Everyone depends on computers too much nowadays	1	2	3	4	5	8
d Computers will make life much easier if you have one	1	2	3	4	5	8

Q66. **SHOWCARD 5**

Please look at this card and tell me which best describes your current situation?

Working	01
Unemployed	02
Retired from paid work altogether	03
On maternity leave	04
Looking after family or home	05
Full-time student/at school	06
Long term sick or disabled	07
On a government training scheme	08
Something else (PLEASE GIVE DETAILS)	09

**IF Q66=1, GO TO Q69
ELSE, ASK Q67**

Q67. Can I just check, did you do any paid work last week - that is in the seven days ending last Sunday - either as an employee or self employed?

Yes	1
No	2

***IF Q67=1, ASK Q69
ELSE GO TO Q68***

Q68. Even though you weren't working did you have a job that you were away from last week?

Yes	1
No	2
Waiting to take up job	3

***IF Q68=1, ASK Q69
IF Q68=2, OR 3 ASK Q103***

Q69. Please tell me the exact job title and describe fully the sort of work you do.

IF MORE THAN ONE JOB: MAIN = JOB WITH MOST HOURS

IF EQUAL HOURS: MAIN JOB = HIGHEST PAID

ENTER JOB TITLE:

DESCRIBE FULLY WORK DONE:

(IF RELEVANT 'WHAT ARE THE MATERIALS MADE OF?')

Q70. What does the firm/organisation you work for actually make or do (at the place where you work)?

DESCRIBE FULLY

Q71. Do you have any managerial duties or do you supervise any other employees?

Manager	1
Foremen/supervisor	2
<u>NOT</u> manager or supervisor	3

Q72. Is your current job . . . **READ OUT**

- | | |
|---|---|
| A permanent job | 1 |
| A seasonal, temporary or casual job | 2 |
| Or a job done under contract or for a fixed period of time? | 3 |

Q73. Are you an employee or self employed?

- | | |
|---------------|---|
| Employee | 1 |
| Self employed | 2 |

IF Q73=1, ASK Q74

ELSE GO TO Q75

Q74. **SHOWCARD 6**

Which of the types of organisations on this card do you work for
(in your main job)?

- | | |
|---|----|
| Private firm/company/plc | 01 |
| Civil Service or central government (not armed forces) | 02 |
| Local government or town hall (inc local
education, fire, police) | 03 |
| National Health Service, Health Trust or
State Higher Education (inc polytechnics) | 04 |
| Nationalised Industry | 05 |
| Non-profit making organisation
(inc charities, co-operatives etc) | 06 |
| Armed forces | 07 |
| Other (PLEASE GIVE DETAILS) | 08 |

Q75. Do you work mainly: **READ OUT**
CODE ONE ONLY

- | | |
|---------------------------------|---|
| At home | 1 |
| At work premises | 2 |
| Driving or travelling around | 3 |
| Or at one or more other places? | 4 |
| Other (GIVE DETAILS) | 5 |

IF Q75=1, GO TO Q81

IF Q75=2, ASK Q76

ELSE GO TO Q77

Q76. About how much time does it usually take for your to get to work each day, door to door?

**ONE WAY JOURNEY ONLY
IF NO USUAL GIVE AVERAGE**

WRITE IN: Minutes

Q77. How often do you work at home during weekdays that is during normal working hours as part of your job? **READ OUT**

Most days	1
About once a week	2
About once a fortnight	3
About once a month	4
Rarely or never	5

Q78. Would you prefer to spend more time working at home, or less time than you do now?

More time	1
Less time	2
About the same	3
Not Applicable to job	4

Q79. How often do bring work home that you do in the evenings? **READ OUT**

Most days	1
About once a week	2
About once a fortnight	3
About once a month	4
Rarely or never	5

Q80. How often do bring work home that you do at the weekends? **READ OUT**

Most weekends	1
About once a month	2
Less than once a month	3
Never	4

Q81. Do you set your own work schedule? By that I mean that you can decide when you work on different aspects of your job?

Yes	1
No	2

Q82. Do you use a computer in your job?

INCLUDE LAPTOPS

Yes	1
No	2

IF Q82=1, ASK Q83

ELSE GO TO Q90

Q83. How often do you use the internet, for work purposes?

Most days	1
About once a week	2
About once a fortnight	3
About once a month	4
Rarely or never	5

Q84. In your job, how often do you use a computer for the following tasks? Is it most days, occasionally, or not at all?

READ OUT AND CODE EACH ONE

	most days	occa sionally	not at all
a Word processing	1	2	3
b Spreadsheets / bookeeping	1	2	3
c E-mail	1	2	3
d Artwork, design or technical drawing	1	2	3
e Analysis	1	2	3
f Programming/network systems management, PC support	1	2	3
g Contact suppliers, clients, other offices	1	2	3
h Retail stock control	1	2	3
i Desk top publishing	1	2	3
j Other (WRITE IN)	1	2	3

Q85. How many years have you been using a computer at work?

WRITE IN:

Q86. Where do you mainly use a computer for work? Is it mainly at work, at home, or somewhere else? **CODE ONE ONLY**

- | | |
|-----------------------------|---|
| Mainly at work | 1 |
| Mainly at home | 2 |
| Equally at work and at home | 3 |
| Mostly while travelling | 4 |

IF Q86=2 OR 3, ASK Q87
ELSE GO TO Q90

Q87. Please describe in what ways a computer is important to you when it comes to working at home?

PROMPT: What are the main advantages or disadvantages?

WRITE IN:

Q88. When you use a computer at home for work, what proportion of time is spent working with an on-line connection to your workplace?

- | | |
|---------------------------------|---|
| None | 1 |
| Up to a quarter | 2 |
| Between a quarter and a half | 3 |
| Between half and three-quarters | 4 |
| Nearly all the time | 5 |

IF Q88=1, GO TO Q90
ELSE ASK Q89

Q89. Do you pay for the computer cost on your phone bill or does an employer?

- | | |
|-------------------------|---|
| Self | 1 |
| Employer | 2 |
| Part self/part employer | 3 |

IF Q67=1 OR Q68=1, ASK Q90
ELSE GO TO Q103

Q90. How many hours do you usually work a week in your current job?

WRITE IN: Hours

Q91. Out of this total, how many hours would you say you usually work at home for your job in a week?

WRITE IN: Hours

Q92. **INTERVIEWER CHECK: (Q73)**

*If respondent is an **employee** (Q73=1) ASK Q93*

*If respondent is **self-employed** (Q73=2) GO TO Q100*

ELSE GO TO Q103

Q93. **IF EMPLOYEE (Q73=1)**

The last time you were paid, what was your gross pay - that is including any overtime, bonuses, commission, tips or tax refund, but before any deductions for tax, national insurance or pension contributions, union dues and so on?

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

ENTER TO NEAREST £:

Don't Know	8
Refused	9

*****RESPONDENT TO CHECK PAY SLIP IF POSSIBLE*****

IF Q93=8, GO TO Q95

IF Q93=9, GO TO Q103

ELSE ASK Q94

Q94. How long a period did that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Year	5
Other (WRITE IN)	6

Q95. And what was your take-home pay last time, that is after any deductions were made for tax, National insurance, pensions, union dues etc?

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

ENTER TO NEAREST £:

Don't Know	8
Refused	9
NO DEDUCTIONS MADE	0

*****RESPONDENT TO CHECK PAY SLIP IF POSSIBLE*****

IF Q95=8, 9 OR 0, GO TO Q103

ELSE ASK Q96

Q96. How long a period did that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Year	5
Other (WRITE IN)	6

Q97. Your take home pay last time was (**AMOUNT AT Q95**). Is this the amount you usually receive (before any statutory sick pay or statutory maternity pay)?

Yes	1
No	2

IF Q97=1, GO TO Q103

ELSE ASK Q98

Q98. How much are you usually paid?

IF NO USUAL: GIVE AVERAGE

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

ENTER TO NEAREST £:

Don't know	8
Refused	9

IF Q98=8 OR 9, GO TO Q103

ELSE ASK Q99

Q99. How long a period did that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Year	5
Other (WRITE IN)	6

GO TO Q103

Q100. **IF SELF-EMPLOYED (Q73=2)**

Now I'd like to ask some questions about your income from your job/business; that is after paying for any materials, equipment or goods that you use(d) in your work.

On average, what was your WEEKLY or MONTHLY income from this job/business over the last 12 months?

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

WRITE IN TO NEAREST £:

Don't know	8
Refused	9

**IF Q100=8 OR 9, GO TO Q103
ELSE ASK Q101**

Q101. Was that weekly or monthly income?

Weekly income	1
Monthly income	2
Other (SPECIFY)	3

Q102. Can I just check, is that figure before deduction of income tax?

Yes (before tax)	1
No (after tax)	2

**IF RESPONDENT IS HRP OR SPOUSE ON HOUSEHOLD ROSTER, ASK Q103
ELSE GO TO Q104
[IF ALREADY ASKED OF HRP OR SPOUSE, DO NOT ASK AGAIN]**

Q103. SHOWCARD 7

Could you please look at this card and give me the number of the group in which you would place your household's total income from pensions, benefits and investments? Please do not include money earned from employment.

	<u>HOUSEHOLD WEEKLY INCOME BEFORE TAX</u>	<u>HOUSEHOLD ANNUAL INCOME BEFORE TAX</u>	
01	LESS THAN £25	LESS THAN £1,299	
02	£ 25 - £ 39	£ 1,300 - £ 2,099	
03	£ 40 - £ 59	£ 2,100 - £ 3,099	
04	£ 60 - £ 79	£ 3,100 - £ 4,199	
05	£ 80 - £ 99	£ 4,200 - £ 5,199	
06	£ 100 - £ 124	£ 5,200 - £ 6,499	
07	£ 125 - £ 149	£ 6,500 - £ 7,799	
08	£ 150 - £ 179	£ 7,800 - £ 9,299	
09	£ 180 - £ 209	£ 9,300 - £ 10,999	
10	£ 210 - £ 259	£ 11,000 - £ 13,499	
11	£ 260 - £ 299	£ 13,500 - £ 15,999	
12	£ 300 - £ 379	£ 16,000 - £ 19,999	
13	£ 380 - £ 479	£ 20,000 - £ 24,999	
14	£ 480 - OR MORE	£ 25,000 - OR MORE	
		Don't know	98
		Refused	99

Q104. Finally, I now have a few questions about your background and current circumstances. Where were you born?

IF UK:

RECORD VILLAGE OR TOWN AND COUNTY

IF CITY: PROBE FOR DISTRICT

IF NOT UK:RECORD COUNTRY ONLY

Q105. What is your current legal marital status, are you. . . **READ OUT**

Married	1
Separated	2
Divorced	3
Widowed	4
or have never been married	5

Q106. **SHOWCARD 8**

Could you look at this card please and tell me which of these groups you consider you belong to?

White	01
Black - Caribbean	02
Black - African	03
Black - Other (PLEASE GIVE DETAILS)	04
Indian	05
Pakistani	06
Bangladeshi	07
Chinese	08
Any other ethnic group (PLEASE GIVE DETAILS)	09
Refused	99

Q107. How old were you when you left school?

DO NOT INCLUDE TECHNICAL COLLEGE

Never went to school	1
Still at school	2
WRITE IN AGE:	

IF Q107=1, GO TO Q109

ELSE ASK Q108

Q108. **SHOWCARD 9**

Could you look at this card and tell me what type of school (you are attending/you attended last)?

Comprehensive school	01
Grammar school (<u>not</u> fee-paying)	02
Fee paying Grammar school	03
Sixth form College/Tertiary College	04
Public or other private school	05
Elementary school	06
Secondary modern/secondary school	07
Technical school (not college)	08
Other type of school (PLEASE GIVE DETAILS)	09

IF Q107=2, GO TO Q112

ELSE ASK Q109

Q109. SHOWCARD 10

Please look at this card and tell me which, if any, of these further education institutions you have attended full-time or are attending?
IF MORE THAN ONE, CODE MOST RECENT

Nursing school/Teaching Hospital	1
College of further/higher education	2
Other College or training establishment (PLEASE GIVE DETAILS)	3
Polytechnic/Scottish Central Institutions	4
University	5
None of above	6

***IF Q109=6, GO TO Q111
 ELSE ASK Q110***

Q110. How old were you when you left there, or when you finished or stopped your course?

Still in further education	1
WRITE IN AGE:	

Q111. SHOWCARD 11

Please look at this card and tell me whether you have any of these qualifications?
CODE ALL THAT APPLY

None	0
Degree (or Higher Degree)	1
Teaching or nursing qualification (not degree)	2
NVQ/SVQ level 4: HNC/HCD/BTEC or Scotvec Higher	3
NVQ/SVQ level 3: ONC/OND/BTEC or Scotvec National/C&G full Technological	4
NVQ/SVQ level 2: City and Guilds Advanced or Part II/Scotvec Higher	5
NVQ/SVQ level 1: City and Guilds Craft/ Scotvec Modules/clerical/apprenticeship	6
Other higher qualification (SPECIFY)	7

Q112. SHOWCARD 12

And do you have any of these qualifications?

CODE ALL THAT APPLY

None	0
A levels (or Scottish Higher School Certificate)	1
AS levels (or Scottish Highers)	2
Higher School Certificate	3
GCSE A-C / O level pass or A-C / O or Standard Grades A-C or 1-3	4
GCSE D-G / O level D-E / O or Standard Grades D-E or 4-7	5
Matriculation/SLC School Leaving	6
Certificate Higher Grade	7
YT certificate/SLC School Leaving Certificate Lower Grade	8
Other (PLEASE GIVE DETAILS)	9

***IF Q112 = 1,2,4,5 ASK Q113 FOR EACH QUALIFICATION MENTIONED
ELSE GO TO Q114***

Q113. How many (text fill name of qualification from Q112) do you have?

ENTER NUMBER

Can't remember/Don't know	9
---------------------------	---

ASK ALL

Q114. Thinking about the last twelve months have you taken part in any other education or training schemes or courses.

Yes	1
No	2

***IF Q114=1, ASK Q115
ELSE GO TO Q119***

Q115. How long did you spend on this training in total?

PROBE FOR BOTH NUMBER AND UNIT**ENTER NUMBER**

Don't know	8
Refused	9

CODE UNIT (CODE ONE ONLY)

Hours	1
Days	2
Weeks	3
Months	4
Other (PLEASE GIVE DETAILS)	5

Q116. Does (did) the training you have (done) been doing lead to . . .

READ OUT AND CODE ONE ONLY

A qualification	1
A credit to a qualification	2
or neither	3

IF Q116=1 OR 2, ASK Q117

ELSE GO TO Q118

Q117. What qualification is that?

WRITE IN QUALIFICATION AND LEVEL IF APPLICABLE

Q118. Does/did this training involve considerable use of computers or computer technology, some, or hardly any?

Considerable use	1
Some	2
Hardly any	3

Q119. Please think back over the last 12 months about how your health has been. Compared to people of your own age, would you say that your health has on the whole been. . . **READ OUT**

Excellent	1
Good	2
Fair	3
Poor	4
or very poor	5
Don't know	8

Q120. Does your health in any way limit your daily activities compared to most people of your age?

Yes	1
No	2

IF Q120=1, ASK Q121

ELSE GO TO Q122

Q121. What type of health problem or disability do you have?

WRITE IN VERBATIM

Q122. **SHOWCARD 4** I am going to read out some statements about family life. For each one please tell me how strongly you agree or disagree with the statement.

PROBE FOR CATEGORY

	strongly agree	agree	neither agree nor disagree	disagree	strongly disagree	dk
a Both the husband and wife should contribute to the household income	1	2	3	4	5	8
b Having a full-time job is the best way for a woman to be an independent person	1	2	3	4	5	8
c A husband's job is to earn money; a wife's job is to look after the home and family	1	2	3	4	5	8
d A pre-school child is likely to suffer if his or her mother works	1	2	3	4	5	8

**IF RESPONDENT IS MARRIED OR COHABITING, ASK Q123
ELSE GO TO Q125**

Q123. I am going to read out some household jobs. Could you please say who mostly does this work here? Is it mostly yourself, or mostly your spouse/partner, or is the work shared equally?

- | | | |
|---|--------------------------|---|
| a | Grocery shopping | |
| | Mostly self | 1 |
| | Mostly spouse/partner | 2 |
| | Shared | 3 |
| | Paid help | 4 |
| | Other (SPECIFY) | 5 |
| b | Cooking | |
| | Mostly self | 1 |
| | Mostly spouse/partner | 2 |
| | Shared | 3 |
| | Paid help | 4 |
| | Other (SPECIFY) | 5 |
| c | Cleaning/h Hoovering | |
| | Mostly self | 1 |
| | Mostly spouse/partner | 2 |
| | Shared | 3 |
| | Paid help | 4 |
| | Other (SPECIFY) | 5 |
| d | Washing and ironing | |
| | Mostly self | 1 |
| | Mostly spouse/partner | 2 |
| | Shared | 3 |
| | Paid help | 4 |
| | Other (SPECIFY) | 5 |

**IF CHILDREN UNDER 16 IN THE HOUSEHOLD ASK Q124
ELSE GO TO Q125**

Q124. Who spends most time looking after the child(ren) when they are at home? Is it . . .

READ OUT

- | | | |
|--|--|---|
| | Mainly you | 1 |
| | Mainly your husband/wife/partner | 2 |
| | Jointly with your husband/wife/partner | 3 |

ASK ALL

Q125. About how many hours do you spend on housework in an average week, such as time spent cooking, cleaning and doing the laundry?

WRITE IN: Hours

None	1
Don't know	8

Q126. About how many hours do you spend on DIY/home maintenance in an average week?

WRITE IN: Hours

None	1
Don't know	8

Q127. **SHOWCARD 13**

Please look at this card and tell me how often you...

READ OUT AND CODE EACH

- a go out shopping for groceries
- b go out shopping for other items (even if you buy nothing)
- c go to your bank or branch of your bank
- d use a bank automatic teller machine (hole in the wall)
- e use a telephone banking service

SHOWCARD 13

Most days	1
About once a week	2
About once a fortnight	3
About once a month	4
Rarely or never	5

ASK ALL

Q128. I am now going to ask you a question about party politics in Britain. Some people think of themselves as usually being a supporter of one political party rather than another. Setting aside your *current* views about the government and opposition parties, do you usually think of yourself as being a supporter of one particular party - or not?

IF YES: "Which one?"

Yes - Conservative	1
Yes - Labour	2
Yes - Liberal Democrats	3
Yes - Nationalist (SNP or Plaid Cymru)	4
Yes - Other	5
No - Don't usually think of self as supporter of particular party	6
No - Don't Vote	7
Won't say	8
Don't Know	9

Q129. **SHOWCARD 4** We would like your personal opinions on a variety of statements that many different people have made about themselves and their beliefs. Please look at this card and tell me how much you personally agree or disagree with each statement.

	strongly agree	agree	neither agree nor disagree	disagree	strongly disagree	dk
a I consistently buy the same brands of products rather than looking for alternatives	1	2	3	4	5	8
b I know which brands I'm going to buy even before I go into the store	1	2	3	4	5	8
c Usually, I prefer a group of brands, switching among them depending upon which has the lowest price	1	2	3	4	5	8
d In most cases, all brands are the same quality. Other things, such as price, matter a whole lot more	1	2	3	4	5	8
e I'm willing to pay more for brands that offer better quality or service.	1	2	3	4	5	8
f I like to be one of the first to try new products when they become available	1	2	3	4	5	8
g I try to keep up with developments in technology	1	2	3	4	5	8

Q130. Do you personally have a mobile phone?

Yes	1
No	2

***IF Q130=1, ASK Q131
ELSE GO TO Q139***

Q131. Which service is this?

PROMPT IF NECESSARY

Cellnet	1
Orange	2
Vodafone	3
One2One	4
Other (WRITE IN)	5

Q132. Do you use your mobile phone mainly for social calls, for work related calls, or about equally for social and work calls?

Mainly social	1
Mainly work	2
Equally social/work	3

Q133. And do you mainly receive calls on your mobile, mainly make calls, or is it about equal?

Mainly receive	1
Mainly make	2
About equal	3

Q134. On average, how many calls would you say you make per week on your mobile?

PROMPT FOR CLOSEST CATEGORY

None	0
1-5	1
6-10	2
11-15	3
16-20	4
21+	5

Q135. Why did you get this phone? **READ OUT**
CODE ALL THAT APPLY

For emergencies	1
Mostly for business	2
To keep in touch with family when out	3
Because always want to hear from friends	4
Everyone will have one soon	5
The phone is very important to me	6

Q136. Do you pay your mobile phone bills or does someone else pay?

Self	1
All paid by employer	2
Part self / part employer	3
Other person pays	4
Part self / part other person (not employer)	5

Q137. Has the mobile phone replaced your usage of your phone at home completely, somewhat, or hardly at all?

Completely replaced	1
Somewhat replaced	2
Hardly at all	3

Q138. Overall, can you tell me how much your mobile telephone bill is?
WRITE IN AMOUNT

Don't know as paid direct by employer	7
Don't know	8
Refused	9

IF AMOUNT GIVEN AT Q138, ASK Q139
ELSE GO TO Q140

Q139. What period does that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Quarter	5
Year	6
Other (WRITE IN)	7

GO TO Q140

Q140. Why do you not have a mobile phone? Is it because ...

READ OUT EACH AND CODE

		yes	no
a	You have no need for one	1	2
b	They are too expensive	1	2
c	It is too embarrassing to speak in public	1	2
d	You don't want to be harassed by phone calls all the time	1	2
e	Some other reason (SPECIFY)	1	2

ASK ALL

Q141. **SHOWCARD 4** I am going to read out some statements about how people keep in touch by phone. For each one, please tell me how strongly you agree or disagree with the statement.

		strongly agree	agree	neither agree nor disagree	disagree	strongly disagree	dk
a.	I enjoy speaking to people on the phone	1	2	3	4	5	8
b.	I find the phone essential for keeping in touch with my family	1	2	3	4	5	8
c.	I'm careful how many calls I make because of the cost	1	2	3	4	5	8
d.	I could spend hours on the phone given the chance	1	2	3	4	5	8
e.	I only use the phone when I have to	1	2	3	4	5	8

Q142. **ONLY IF RESPONDENT = HRP**
INTERVIEWER CODE
MRS SOCIAL GRADE FOR HOUSEHOLD

AB	1
C1	2
C2	3
D	4
E	5

The Home On-line CATI Survey - Wave 2

HOUSEHOLD QUESTIONNAIRE – 28/01/2000

- H0a. Date of interview DAY MONTH YEAR
- H0b. Time at start HOURS MINUTES
- SH1 Interviewer: Enter the 8 digit FID number from front of Coversheet.
Enter FID: _____
- SH3 Is this a single person household?
- | | |
|---------------------------|---|
| Single person household | 1 |
| Multiple person household | 2 |
- SH4 Are there any children aged under 16 living in the household?
- | | |
|---------------------------|---|
| Yes – children under 16 | 1 |
| No – no children under 16 | 2 |
- SH5 Is the respondent HRP or Partner/Spouse (Check Household Grid)?
- | | |
|----------------|---|
| HRP | 1 |
| Partner/Spouse | 2 |
| Neither | 3 |
- SH6 Enter number of adults aged 16 and over living in the household.

Number of adults: _____
- H1. **HOUSEHOLD STATUS:**
- | | |
|---|---|
| Not interviewed last year | 1 |
| Interviewed last year, but at different address | 2 |
| Interviewed last year, at same address | 3 |

If H1=1 OR 2 ask H2

If H1=3 go to H12

THE FOLLOWING STATEMENT MUST BE READ TO ALL RESPONDENTS:

This interview is completely voluntary -- if we should come to any question that you don't want to answer, just let me know and we'll go on to the next question.

- H2. I would like to ask you a few questions about your household's accommodation.
What type of accommodation do you live in? Is it a detached house, semi-detached, terraced, a flat or what?

Detached house/bungalow	01
Semi-detached/end terraced house/bungalow	02
Terraced house/bungalow	03
Flat/maisonette	04
Bedsitter	05
Other (GIVE DETAILS)	06
<i>Don't Know</i>	8
<i>Refused</i>	9

- H3. How many rooms are there here, **including** bedrooms but **excluding** kitchens, bathrooms, and any rooms you may let or sublet?

WRITE IN NO. ROOMS

<i>Don't Know</i>	8
<i>Refused</i>	9

- H4. Does your accommodation have

READ OUT EACH

	Yes	No	dk	Ref.
a) a separate living, sitting, or TV room?	1	2	8	9
b) a separate dining room?	1	2	8	9
c) a separate study or office?	1	2	8	9

- H5. Does your household own this accommodation outright, is it being bought with a mortgage or loan, or do you rent this accommodation?

Owned outright	1
Being bought on mortgage	2
Shared ownership (part-owned part-rented)	3
Rented (inc.rent-free)	4
Other (SPECIFY)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H5=1 OR 2, ASK H6

IF H5=8 OR 9, GO TO H12

ELSE GO TO H8

H6. About how much would you expect to get for your home if you sold it today?
IF RANGE GIVEN WRITE IN LOWEST FIGURE

WRITE IN TO NEAREST £

Don't know	8
Refused	9

IF H5 = 1, GO TO H12

IF H5 = 2, ASK H7

H7. How many years has the mortgage still to run?

WRITE IN YEARS

Don't know	8
Refused	9

ALL MORTGAGE PAYERS GO TO H10

ASK H8 OF TENANTS ONLY

H8. Who is the accommodation rented from or provided by? Is it a ... **(READ OUT)**

Local Authority/Council	1
Property company	2
Housing association	3
Private landlord/landlady	4
Other (PLEASE SPECIFY)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

H9. Do you rent your accommodation... **(READ OUT)**

Furnished	1
Partly furnished	2
Or unfurnished?	3
<i>Don't Know</i>	8
<i>Refused</i>	9

ASK ALL RENTED AND MORTGAGED ACCOMMODATION

H10. How much was your last mortgage/rent payment, including any services or water charges but after any rebates?

WRITE IN TO NEAREST £

Rent free	1
100% rent rebate	2
Don't know	8
Refused	9

**IF H10=1, 2, 8 OR 9, GO TO H12
ELSE, ASK H11**

H11. What period did this cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Quarter	5
Six months	6
Other (WRITE IN)	7
<i>Don't Know</i>	8
<i>Refused</i>	9

ASK ALL

H12. How many cars or vans have you got?

**INCLUDE COMPANY VEHICLES IF AVAILABLE FOR PRIVATE USE
EXCLUDE VEHICLES SOLELY FOR CARRIAGE OF GOODS**

Enter number: _____

<i>Don't Know</i>	8
<i>Refused</i>	9

**IF H1=1 OR 2, ASK H13
ELSE GO TO H15**

H13. I am going to read out a number of household goods. As I read out each, could you tell me if you have this in your accommodation?

INCLUDE ITEMS STORED OR BEING REPAIRED

H14. **For all items in the accommodation ask: “Have you bought this in the last 15 months?”**

	H13		H14	
	Have in accommodation		Bought in last 15 months	
	Yes	No	Yes	No
a) Washing machine	1	2	1	2
b) Dish washer	1	2	1	2
c) Microwave oven	1	2	1	2
d) Compact disc player/music system	1	2	1	2
e) Video <u>camera</u>	1	2	1	2
f) Video player/recorder	1	2	1	2
g) Digital camera	1	2	1	2

GO TO H16

H15. I am going to read out a number of goods. As I read out each, could you tell me if you or anyone else in the household has bought any of these in the last 15 months?

INCLUDE ITEMS STORED OR BEING REPAIRED

	Yes	No
a) Washing machine	1	2
b) Dish washer	1	2
c) Microwave oven	1	2
d) Compact disc player/music system	1	2
e) Video <u>camera</u>	1	2
f) Video player/recorder	1	2
g) Digital camera	1	2

H16. How many TV sets do you have in your accommodation?

Enter number: _____

<i>Don't Know</i>	8
<i>Refused</i>	9

**IF H16=0, 8 or 9, GO TO H32
ELSE, ASK H17**

H17. Have you bought (or hired) a TV in the last 15 months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H18. In which room(s) do you usually keep your TV?

	1st	2nd	3rd	4th	5th
a) Living room	1	1	1	1	1
b) Dining room	2	2	2	2	2
c) Kitchen	3	3	3	3	3
d) Bedroom	4	4	4	4	4
e) Study or office	5	5	5	5	5
f) Other room	6	6	6	6	6
g) No fixed place	7	7	7	7	7
<i>Don't Know</i>	8	8	8	8	8
<i>Refused</i>	9	9	9	9	9

H19. Do you have a digital TV or digital services?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

***IF H19=2, ASK H20
ELSE, GO TO H21***

H20. How likely is it that you will get digital TV or service in the next year? Is it...(READ OUT)

Very likely	01
Likely	02
Neither likely nor unlikely	03
Unlikely	04
Very unlikely	05
Never heard of digital TV	07
Don't know/haven't thought about it yet	08
Have already got it	09

H21. Does your household have a satellite service?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H21=1, GO TO H23

IF H21=2, ASK H22

IF H21=8 OR 9, GO TO H26

H22. How likely are you to get a satellite service in the future? Are you ...(**READ OUT**)

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

GO TO H26

H23. Have you acquired this satellite system within the last 15 months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H24. Have you done any of the following in the last 15 months/since you got the service?
READ OUT ALL)

	Yes	No
Changed satellite programme supplier	1	2
Changed to digital	1	2
Started new services such as a premium channel (eg. sports or film channel)	1	2
Dropped any services	1	2
Other changes (PLEASE WRITE IN)	1	2
<i>Don't Know</i>	8	
<i>Refused</i>	9	

H25. How satisfied are you with your satellite service? Are you...
READ OUT AND CODE ONE ONLY

Very satisfied	1
Satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5
Don't know/don't watch it	8

H26. Does your household have a cable television service?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H26=1, GO TO H28

IF H26=2, ASK H27

IF H26=8 OR 9, GO TO H32

H27. How likely are you to get a cable service in the future? Are you... **(READ OUT)**

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

GO TO H32

H28. Have you acquired this cable system within the last 15 months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H29. Have you done any of the following in the last 15 months, since you started the service? **READ OUT AND CODE ALL THAT APPLY**

	Yes	No
Subscribed to any premium channels (such as a sports or film channel)	1	2
Started new services such as pay-per-view	1	2
Dropped any services	1	2
Other changes (PLEASE WRITE IN).	1	2
<i>Don't Know</i>	8	
<i>Refused</i>	9	

IF H28=1, 8 OR 9 ASK H30

IF H28=2, GO TO H31

H30. Which is the most important reason you got this cable service?
READ OUT

a) For programme choice	1
b) For cheaper phone calls	2
c) Neither	3

H31. How satisfied are you with your cable service?
READ OUT AND CODE ONE ONLY

Very satisfied	1
Satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5
Don't know/don't watch it	8

ASK ALL

H32. Do you have any computers in your home?

Yes	1
No	2

IF H32=1, GO TO H33

IF H32=2, ASK H46

H33. How many computers do you have?

One	1
Two	2
Three	3
Four or more	4
<i>Don't Know</i>	8
<i>Refused</i>	9

H34. Have you bought or been given a computer within the last 15 months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

***IF H34=1, ASK H35
ELSE, GO TO H39***

H35. Was this to replace another computer?

Yes	1
No	2

IF MORE THAN ONE NEW COMPUTER – ASK ABOUT THE MOST EXPENSIVE

**IF SINGLE PERSON HOUSEHOLD, GO TO H38
ELSE, ASK H36**

H36. Did you get this computer mostly for one person in the household, or for more than one person's use ?

One person	1
More than one person	2

H37. Who was that/Who were they?

CODE FROM HOUSEHOLD GRID ALL THAT APPLY.....

Everyone	7
<i>Don't Know</i>	8
<i>Refused</i>	9

H38. Is it a laptop computer?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

LOOP H39 TO H44 FOR EACH COMPUTER

H39. In which rooms in your home do you usually keep the computer?

	1st	2nd	3rd
a) Living room	1	1	1
b) Dining room	2	2	2
c) Kitchen	3	3	3
d) Bedroom	4	4	4
e) Study or office	5	5	5
f) Other room	6	6	6
g) No fixed place	7	7	7
<i>Don't Know</i>	8	8	8
<i>Refused</i>	9	9	9

H40. Do you have a modem or fax/modem with this computer?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

***IF H40=1, ASK H41
ELSE, GO TO H44***

H41. Have you acquired that in the last 15 months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H42. Do you have a connection to the internet with this computer?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H42=1, ASK H43

ELSE, GO TO H44

H43. Have you acquired that in the last 15 months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H44. Thinking of the computer in the (text fill room name for C1 to C3 from H39), who would you say actually uses this computer the most?

CODE ONE PERSON ONLY

<i>Don't Know</i>	98
<i>Refused</i>	99

IF THE HOUSEHOLD HAS CHILDREN UNDER 16, ASK H45

ELSE GO TO H46

H45. How often do any of the children/does this child under the age of 16 use this computer? Is it...(READ OUT)

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Never / almost never	5
<i>Don't Know</i>	8
<i>Refused</i>	9

ASK ALL

H46. Does anyone in the household have a GAMES CONSOLE? [that is, a machine without a keyboard which is designed solely to play games]

Exclude hand-held games, such as GameBoy

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H46=1 GO TO H47

ELSE GO TO H50

H47. How many do you have?

1	1
2	2
3	3
4+	4
<i>Don't Know</i>	8
<i>Refused</i>	9

H48. In which room(s) do you usually keep your games console(s)?

PROMPT IF NECESSARY

CODE ALL THAT APPLY

a) Living room	1
b) Dining room	2
c) Kitchen	3
d) Bedroom	4
e) Study or office	5
f) Other room	6
g) No fixed place	7
<i>Don't Know</i>	8
<i>Refused</i>	9

H49. Who usually uses the games console?

Enter Person number(s) from screen – **CODE ALL THAT APPLY**

<i>Don't Know</i>	98
<i>Refused</i>	99

H50. How many telephones do you have in your household, including cordless phones but excluding mobile phones?

CORDLESS PHONES WITH 2 HANDSETS = ONE PHONE
COMBINED PHONE/FAX = ONE PHONE

Mobile phone only	0
One	1
Two	2
Three	3
Four +	4
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H50=0, 8 OR 9, GO TO H67
ELSE, ASK H51

H51. In which room is the telephone usually kept?

ASK FOR EACH PHONE MENTIONED

	1st	2nd	3rd	4th
a) Study	01	01	01	01
b) Hall	02	02	02	02
c) Living room	03	03	03	03
d) Dining room	04	04	04	04
e) Kitchen	05	05	05	05
f) Bedroom	06	06	06	06
g) Study/office	07	07	07	07
h) Other room	08	08	08	08
i) No fixed place	09	09	09	09
<i>Don't Know</i>	98	98	98	98
<i>Refused</i>	99	99	99	99

**IF H1=1 OR 2, ASK H52
ELSE, GO TO H57**

H52. Do you have just one telephone line in your home, or more than one? By telephone line I mean with different telephone numbers, not just different sockets you can plug a phone extension into.

EXCLUDE MOBILES

One line	1
Two	2
Three or more lines	3
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF H52=2 OR 3, ASK H53
ELSE, GO TO H55**

H53. What is the most important reason you have your (2nd, 3rd) line for? Is it for...

H54. What is the second most important reason you have your (2nd, 3rd) line for? Is it for...

READ OUT AND CODE EACH

	H53		H54	
	Yes	No	Yes	No
a) Personal calls	1	2	1	2
b) Business calls	1	2	1	2
c) A fax machine	1	2	1	2
d) A PC	1	2	1	2
e) or for some other use? (WRITE IN)	1	2	1	2
<i>Don't Know</i>	8		8	
<i>Refuse</i>	9		9	

H55. What company supplies your telephone line ?

H56. What company supplies your telephone services?

	H55 line	H56 services
a) BT	1	1
b) Mercury/Cable & Wireless	2	2
c) AT&T	3	3
d) Cable (PROBE FOR NAME)	4	4
e) any Other company? (WRITE IN)	5	5
<i>Don't Know</i>	8	8
<i>Refused</i>	9	9

ASK ALL

H57. Are any of your telephone lines an ISDN line?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H58. Have you acquired a telephone **line** in the last 15 months? By telephone line I mean with different telephone numbers, not just different sockets you can plug a phone extension into.

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H58=1 AND H1=3, ASK H59
IF H58=2, 8 OR 9 OR H1=1 OR 2, GO TO H61

H59. **IF HOUSEHOLD HAS ACQUIRED A TELEPHONE LINE IN THE LAST 15 MONTHS (H58=1)**

What is the most important reason you have your new line(s) for? Is it for...

H60. What is the second most important reason you have your new line(s) for? Is it for...
READ OUT AND CODE EACH

	H59		H60	
	Yes	No	Yes	No
a) Personal calls	1	2	1	2
b) Business calls	1	2	1	2
c) A fax machine	1	2	1	2
d) A PC	1	2	1	2
e) or for some other use? (WRITE IN)	1	2	1	2
<i>Don't Know</i>	8		8	
<i>Refuse</i>	9		9	

H61. Have you changed your telephone **company** in the last 15 months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H61=1, ASK H62
IF H61=2, 8 OR 9 GO TO H64

H62. HOUSEHOLDS WHO HAVE CHANGED TELEPHONE COMPANY (H61=1)

IF H1=1 OR 2 From which company?
IF H1=3 To which company?

- | | |
|---|---|
| a) BT | 1 |
| b) Mercury/Cable & Wireless | 2 |
| c) Cable (PROBE FOR NAME) | 3 |
| d) any Other company? (WRITE IN) | 4 |
| <i>Don't Know</i> | 8 |
| <i>Refused</i> | 9 |

IF H62=8 OR 9, GO TO H64
ELSE, ASK H63

H63. Why did you change? Was it ...

READ OUT AND CODE EACH

- | | Yes | No |
|--|------------|-----------|
| a) For cheaper calls | 1 | 2 |
| b) For better customer service | 1 | 2 |
| c) Or for some other reason? (WRITE IN) | 1 | 2 |
| <i>Don't Know</i> | 8 | |
| <i>Refused</i> | 9 | |

ASK ALL

H64. Overall how much do your telephone lines and services cost you, including the cost of your calls?

WRITE IN AMOUNT £.....

- | | |
|-------------------------|---|
| Paid direct by employer | 7 |
| Don't know | 8 |
| Refused | 9 |

IF AMOUNT GIVEN AT H64, ASK H65
ELSE GO TO H66

H65. What period does that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Quarter	5
Year	6
Other (WRITE IN)	7
<i>Don't Know</i>	8
<i>Refused</i>	9

H66. Do you have any of these at home?

READ OUT EACH AND CODE

	Yes	No	dk	Ref.
a) Answer service/ voice mail (inc. network and mobile services)	1	2	8	9
b) Separate answerphone	1	2	8	9
c) Separate fax	1	2	8	9
d) Combined fax/answerphone	1	2	8	9

**ASK H67 IF THERE ARE CHILDREN UNDER 16 IN THE HOUSEHOLD
ELSE GO TO END**

H67. Does your child/do any of your children under the age of 16 have a phone-home card?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H68. Does your child/ do any of your children under the age of 16 have a mobile phone?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF H68=1, ASK H69
ELSE GO TO END**

H69. Which child/ren?

Enter Person number(s) from list on screen

<i>Don't Know</i>	98
<i>Refused</i>	99

H70. Do the children pay for all of their own phone bills, do they pay some of the cost, or do they pay nothing?

Child pays all	1
Child pays some	2
Child pays nothing	3
<i>Don't Know</i>	8
<i>Refused</i>	9

INTERVIEWER ONLY

H71. Who answered these household questions?

ENTER PERSON NUMBER FROM GRID

END OF HOUSEHOLD QUESTIONNAIRE

The Home On-line CATI Survey - Wave 2

INDIVIDUAL QUESTIONNAIRE – 28/01/2000

Qa. Date of interview DAY MONTH YEAR

Qb. Time at start HOURS MINUTES

SH1 Interviewer: Enter the 8 digit FID number from front of Coversheet.

Enter FID: _____

SH2 Interviewer: Enter person number of person you are interviewing (From Household Grid).

Person Number: _____

SH3 Is this a single person household?

Single person household	1
Multiple person household	2

SH4 Are there any children aged under 16 living in the household?

Yes – children under 16	1
No – no children under 16	2

SH5 Is the respondent HRP or Partner/Spouse (Check Household Grid)?

HRP	1
Partner/Spouse	2
Neither	3

Qc. **INDIVIDUAL STATUS:**

Not interviewed last year	1
Interviewed last year, but at different address	2
Interviewed last year, at same address	3

Q1. **INTERVIEWER CODE:** Respondent sex

Male	1
Female	2

Q2. What is your date of birth?

.....

Q3. Can I just check, could you tell me your first name:

.....

Q4. Do you expect to move within the next twelve months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

Q5. Do you normally read a daily newspaper?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

***IF Q5=1, ASK Q6
ELSE GO TO Q7***

Q6. Which paper do you read most frequently?

Daily Express	01
Daily Mail	02
Daily Mirror/Record	03
Daily Star	04
The Sun	05
Daily Telegraph	06
Financial Times	07
The Guardian	08
The Independent	09
The Times	10
Morning Star	11
Other - Irish/Northern Irish/Scottish/Regional or local daily morning paper (WRITE IN)	12
Evening paper/Other (WRITE IN)	13
<i>Don't Know</i>	98
<i>Refused</i>	99

Q7. We are interested in what people do with their leisure time. I'm going to read out a list of activities. Do you do these activities most days, at least once a week, at least once a month, several times a year, or less?

READ OUT a TO h AND CODE EACH

- a play sport, keep fit, go walking.
- b go to watch live sport.
- c go to the cinema, a concert, theatre or other live performance.
- d have a meal in a restaurant or café.
- e go for a drink to a pub or club.

And do you do these activities most days, at least once a week, at least once a month, several times a year, or less?

- f attend leisure activity groups such as evening classes
- g read newspapers or magazines
- h read books, whether fiction or non-fiction

RESPONSE CATEGORIES

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Never / almost never	5
<i>Don't Know</i>	8
<i>Refused</i>	9

- Q8. How many friends or relatives do you have who live locally, that is within fifteen minutes travel?

WRITE IN NUMBER

None	0
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q8=8, ASK Q9

IF Q8=0 OR 9, GO TO Q13

ELSE ASK Q10

- Q9. Would you say it is between... **(READ OUT)**

1 - 5	1
6-10	2
11-15	3
16-20	4
or more than 20	5
<i>Don't Know</i>	8
<i>Refused</i>	9

- Q10. How often do you keep in touch with them by meeting face-to-face? Would you say that it is most days, at least once a week, at least once a month, several times a year, or less?

- Q11. How often do you telephone them?

- Q12. How often do you keep in touch with them by post?

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

Q13. How many friends or relatives do you have who do not live locally, that is more than fifteen minutes travel?

WRITE IN NUMBER

None	0
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q13=8, ASK Q14

IF Q13=0 OR 9, GO TO Q18

ELSE ASK Q15

Q14. Would you say it is between... **(READ OUT)**

1 - 5	1
6-10	2
11-15	3
16-20	4
or more than 20	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q15. How often do you keep in touch with them by meeting face-to-face? Would you say that it is most days, at least once a week, at least once a month, several times a year, or less?

Q16. How often do you telephone them?

Q17. How often do you keep in touch with them by post?

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

Q18. Can I just check, do you have a computer in this household?

Yes	1
No	2

**IF Q18=1, GO TO Q20
ELSE, ASK Q19**

Q19. How likely is it that you will get a computer in the next couple of years? Is it...(READ OUT)

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

GO TO Q55

Q20. We are interested in people's use of computers at home. Do you ever use a computer at home?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q20=1, ASK Q23
IF Q20=8 OR 9, GO TO Q55
ELSE GO TO Q21**

Q21. Do you know how to make use of the computer in your household?

Yes	1
No	2

**IF Q21=2, GO TO Q22
ELSE, ASK Q23**

Q22. Would you use a computer if you were given help on how to use it, or does it not really interest you?

Would use if given guidance	1
No interest to me	2
<i>Don't Know</i>	8
<i>Refused</i>	9

Q23. How likely is it that you will get a/another computer for your own use in the next couple of years? Is it...(READ OUT)

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q20=2, GO TO Q55

IF Q20=1, ASK Q24

Q24. In what room is (which rooms are) the computer(s) you use at home?

IF MORE THAN ONE ASK Q25

Q25. And which one would you say that you use the most?

ENTER LOCATION OF COMPUTER

	Q24	Q25
	Use	Use most
a) Living room	1	1
b) Dining room	2	2
c) Kitchen	3	3
d) Bedroom	4	4
e) Study or office	5	5
f) Other room	6	6
g) No fixed place	7	7
<i>Don't Know</i>	8	8
<i>Refused</i>	9	9

IF RESPONDENT USES MORE THAN ONE COMPUTER ADD:

Now, talking about the computer that you said you use most often...

Q26. Do you have internet access on this computer at home, either for using the world wide web or using email?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q26=1 ASK Q27
ELSE GO TO Q46**

Q27. Do you use email on this computer?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q27=1, ASK Q28
ELSE GO TO Q34**

Q28. What method do you use to read and send your e-mail? Do you use a web browser such as Internet Explorer or Netscape, or do you download email from your Internet Service Provider into a separate mail program such as Outlook Express?

PROMPT IF NECESSARY

One provided by ISP	1
Web-based, such as Hotmail, Talk21	2
Other (WRITE IN)	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q29. How often do you keep in touch with your local friends and relatives with email? Would you say that it is most days, at least once a week, at least once a month, several times a year or less...

Q30. How often do you keep in touch with your non-local friends and relatives with email? Would you say that it is most days, at least once a week, at least once a month, several times a year or less...

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year	5
Never / almost never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

Q31. Would you say that email was now one of your main modes of communication?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

Q32. To what extent has email replaced phone calls? Would you say that it is... (**READ OUT**)

A great deal	1
Quite a lot	2
Only a small amount	3
Hardly at all	4
<i>Don't Know</i>	8
<i>Refused</i>	9

Q33. How dependent are you on email for social or personal contact? Would you say that you are... (**READ OUT**)

Very dependent	1
Quite dependent	2
Slightly dependent	3
Not at all dependent	4
<i>Don't Know</i>	8
<i>Refused</i>	9

Q34. About how long ago was it that you first used the internet?

DO NOT PROMPT.

IF 'DON'T KNOW' PROBE WITH RANGE.

Don't use it	00
Less than 1 month ago	01
1-3 months ago	02
Over 3 months but less than 6 months ago	03
Over 6 months but less than 12 months ago	04
Over 12 months but less than 2 years	05
2-3 years	06
4+ years	07
<i>Don't Know</i>	98
<i>Refused</i>	99

Q35. Which company provides your Internet service?

PROMPT IF NECESSARY – CODE ALL THAT APPLY

Compuserve	01
America Online (AOL)	02
UK Online	03
Demon Internet	04
BT Internet	05
UU-Net (Pipex Dial)	06
Virgin Net	07
MSN	08
Netcom	09
BT-Click	10
Cable & Wireless Lite	11
Freeserve (Dixons)	12
Other (WRITE IN)	13
<i>Don't Know</i>	98
<i>Refused</i>	99

Q36. Have you ever bought any goods or services on-line?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q36=1, GO TO Q38

ELSE, ASK Q37

Q37. I am now going to read out some statements about on-line shopping, by that I mean purchasing goods and services over the internet. Please tell me which one applies to you personally.

[READ OUT ALL BEFORE CODING ONE ONLY]

You expect to shop on-line in the future	1
You don't know whether you are likely to shop on-line in the future	2
You never intend to shop on-line in the future	3
<i>Refused</i>	9

GO TO Q42

Q38. Have you bought anything on-line in the last 3 months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q38=1, ASK Q39

ELSE, GO TO Q41

Q39. What sort of product did you buy? (**PROMPT IF NECESSARY**)

Financial Services	01
Computer hardware	02
Computer software	03
Books	04
CDs/Videos/DVDs	05
Clothing	06
Groceries	07
Something else (WRITE IN)	08
<i>Don't Know</i>	88
<i>Refused</i>	99

IF Q39=88 OR 99, GO TO Q41

ELSE, ASK Q40

Q40. How much money have you spent in the last 3 months buying goods or services on-line?

WRITE IN FIGURE	£.....	
<i>Don't Know</i>		8
<i>Refused</i>		9

Q41. How likely are you to buy on-line again? Are you... **(READ OUT)**

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q42. How often do you use the internet for general surfing of the World Wide Web? Is it...**(READ OUT)**

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Never / almost never	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q43. How often do you use the internet for accessing or reading bulletin-boards or newsgroups? Is it...**(READ OUT)**

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Never / almost never	5
<i>Don't Know</i>	8
<i>Refused</i>	9

- Q44. Which of the following is the single **most** important reason for using the internet?
- Q45. Which of the following is the second **most** important reason for using the internet?

READ OUT ALL

	Q44		Q45	
	Yes	No	Yes	No
Communication with other people	1	2	1	2
Games or entertainment	1	2	1	2
Home shopping or banking	1	2	1	2
Educational or informational purposes	1	2	1	2
Services for business use	1	2	1	2
Other (PLEASE SPECIFY)	1	2	1	2
(All equally important/Don't know)	8		8	
<i>Refused</i>	9		9	

- Q46. How much have you personally spent on computing software over the last fifteen months?

WRITE IN TO NEAREST £

Don't Know 8

Refused 9

- Q47. How much have you personally spent on computing hardware over the last fifteen months?

WRITE IN TO NEAREST £

Don't Know 8

Refused 9

- Q48. Have you upgraded or improved any computer in the last 15 months?

Yes 1

No 2

Don't Know 8

Refused 9

IF Q48=1, ASK Q49
ELSE GO TO Q51

Q49. What sort of upgrade or improvements were they? **CODE ALL THAT APPLY**

New software ...	01
Larger hard disk	02
More memory	03
Faster processor/CPU	04
Modem	05
Internet connection	06
CD-ROM	07
DVD drive	08
New monitor	09
New ISP	10
Operating System	11
Other	12
<i>Don't Know</i>	98
<i>Refused</i>	99

**IF Q49=11, ASK Q50
ELSE, GO TO Q51**

Q50. What operating system does this computer use? Is it DOS without Windows, Windows 3.11 or earlier, Windows '95, Windows '98, Windows NT, or something else?

DOS without Windows	01
Windows 3.11 or earlier	02
Windows 95	03
Windows 98	04
Windows NT	05
Linux	06
Windows (version unknown)	07
Apple Mac	08
Other (SPECIFY)	09
<i>Don't Know</i>	98
<i>Refused</i>	99

Q51. When was the last time you used your computer?

Today	1
Within the last week	2
Within the last month	3
Other (WRITE IN)	4
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q51=8 OR 9, GO TO Q53
ELSE, ASK Q52**

Q52. Which of the following did you use it for at that time?

READ OUT AND CODE ALL THAT APPLY

	yes	no	dk	Ref.
a Paid work	1	2	8	9
b Voluntary/unpaid work	1	2	8	9
c Education/course work	1	2	8	9
d Playing games	1	2	8	9
e Word processing/letter writing	1	2	8	9
f Household, financial accounts	1	2	8	9
g Hobbies	1	2	8	9
h Something else (SPECIFY)	1	2	8	9

IF Q27=1 ADD:

i Reading/writing/sending e-mail	1	2	8	9
----------------------------------	---	---	---	---

IF Q26=1 ADD:

j Browsing or surfing the world wide web	1	2	8	9
--	---	---	---	---

**IF HOUSEHOLD IS NOT A SINGLE-PERSON HOUSEHOLD ASK Q53
ELSE GO TO Q55**

Q53. Does anyone else in the household use this computer?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q53=1, ASK Q54
ELSE GO TO Q55**

Q54. Who is that?

CODE ALL THE APPLY FROM HOUSEHOLD GRID

Don't Know 8
Refused 9

ASK ALL

Q55. (Even though you don't have a computer) I am going to read out a few statements about how you might feel about computer technology. Please could you tell me if you strongly agree, agree, neither agree nor disagree, disagree or strongly disagree with the statements.

	strongly agree	agree	neither agree nor disagree	disagree	strongly disagree	dk
a You find/would find computers intimidating to use	1	2	3	4	5	8
b You enjoy using computers	1	2	3	4	5	8
c Everyone depends on computers too much nowadays	1	2	3	4	5	8
d Computers will make life much easier if you have one	1	2	3	4	5	8

Q55b. We are interested in the image that people have of the internet. When you think of the internet, whether or not you use it, what five words come to mind?

Don't Know 8
Refused 9

Q56. Can you tell me about your current employment situation? Are you...

READ OUT AND CODE ONE

Working 01
 Unemployed 02
 Retired from paid work altogether 03
 On maternity leave 04
 Looking after family or home 05
 Full-time student/at school 06
 Long term sick or disabled 07
 On a government training scheme 08
 Something else (**PLEASE GIVE DETAILS**) 09
Don't Know 98
Refused 99

IF Q56=01, GO TO Q59

IF Q56=99, GO TO Q94

ELSE, ASK Q57

Q57. Can I just check, did you do any paid work last week - that is in the seven days ending last Sunday - either as an employee or self employed?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q57=1, ASK Q59

IF Q57=8 OR 9, GO TO Q94

ELSE GO TO Q58

Q58. Even though you weren't working did you have a job that you were away from last week?

Yes	1
No	2
Waiting to take up job	3
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q58=1, ASK Q59

ELSE, GO TO Q94

Q59. Please tell me the exact job title and describe fully the sort of work you do.

IF MORE THAN ONE JOB: MAIN = JOB WITH MOST HOURS

IF EQUAL HOURS: MAIN JOB = HIGHEST PAID

ENTER JOB TITLE:

DESCRIBE FULLY WORK DONE:

(IF RELEVANT 'WHAT ARE THE MATERIALS MADE OF?')

<i>Don't Know</i>	8
<i>Refused</i>	9

Q60. What does the firm/organisation you work for actually make or do (at the place where you work)?

DESCRIBE FULLY

<i>Don't Know</i>	8
<i>Refused</i>	9

Q61. Do you have any managerial duties or do you supervise any other employees?

Manager	1
Foremen/supervisor	2
<u>NOT</u> manager or supervisor	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q62. Is your current job . . . **READ OUT**

A permanent job	1
A seasonal, temporary or casual job	2
Or a job done under contract or for a fixed period of time?	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q63. Are you an employee or self employed?

Employee	1
Self employed	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q63=2, GO TO Q67
ELSE, ASK Q64**

Q64. What type of organisation do you work for (in your main job)? Is it... (**READ OUT**)

Private firm	01
Civil Service	02
Local government (including schools/colleges)	03
Health Services	04
Higher Education	05
Nationalised Industry	06
Non-profit making organisation (inc charities, co-operatives etc)	07
Other (PLEASE GIVE DETAILS)	08
<i>Don't Know</i>	88
<i>Refused</i>	99

Q65. How long have you been working in this organisation?

ENTER NUMBER OF YEARS

Less than one year	77
<i>Don't Know</i>	88
<i>Refused</i>	99

Q66. How long have you been doing this job – that is, the exact job description you have given me – within this organisation?

ENTER NUMBER OF YEARS

Same as before/above	66
Less than one year	77
<i>Don't Know</i>	88
<i>Refused</i>	99

Q67. Do you work mainly: **READ OUT
CODE ONE ONLY**

At home	1
At work premises	2
Driving or travelling around	3
Or at one or more other places?	4
Other (GIVE DETAILS)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q67=2, ASK Q68
ELSE GO TO Q69**

Q68. About how much time does it usually take for you to get to work each day, door to door?

**ONE WAY JOURNEY ONLY
IF NO USUAL GIVE AVERAGE**

WRITE IN: Minutes

<i>Don't Know</i>	8
<i>Refused</i>	9

Q69. Would you prefer to spend more time working at home, or less time than you do now?

More time	1
Less time	2
About the same	3
Not Applicable to job	4

Q70. How often do you work at home during weekdays that is during normal working hours as part of your job? Is it...**(READ OUT)**

Most days	1
2-3 days a week	2
About once a week	3
About once a fortnight	4
About once a month	5
Rarely or never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q70=9, GO TO Q73
ELSE, ASK Q71

Q71. How often do you bring work home that you do in the evenings?
READ OUT

Most days	1
2-3 days a week	2
About once a week	3
About once a fortnight	4
About once a month	5
Rarely or never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q71=9, GO TO Q73
ELSE, ASK Q72

Q72. How often do you bring work home that you do at the weekends?
READ OUT

Most weekends	1
About once a month	2
Less than once a month	3
Never	4
<i>Don't Know</i>	8
<i>Refused</i>	9

Q73. Do you set your own work schedule? By that I mean that you can decide when you work on different aspects of your job?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

Q74. Do you use a computer in your job?
INCLUDE LAPTOPS

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q74=1, ASK Q75
ELSE GO TO Q83

Q75. How often do you use the internet, for work, whether you are working at your place of employment or at home? Is it...(READ OUT)

Several times a day	1
Most days	2
2-3 days a week	3
About once a week	4
About once a fortnight	5
About once a month	6
Rarely or never	7
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q75=7, 8 OR 9, GO TO Q77
ELSE, ASK Q76

Q76. Are you able to use this internet connection to keep in touch with friends whilst you are at work? Which statement best applies to you? (READ OUT)

It is not possible	1
It is possible, but you do not do it often	2
It is possible and you do so fairly regularly	3

Q77. In your job, how often do you use a computer for the following tasks? Is it most days, occasionally, or not at all?

READ OUT AND CODE EACH ONE

	most days	occa sionally	not at all	dk	Ref.
a Word processing	1	2	3	8	9
b Spreadsheets / database	1	2	3	8	9
c E-mail or internet	1	2	3	8	9
d Design, analysis, desk-top publishing	1	2	3	8	9
e Programming/network systems management, PC support	1	2	3	8	9
f Other (WRITE IN)	1	2	3	8	9

**IF Q77 c=1 OR 2, ASK Q78
ELSE, GO TO Q79**

Q78. How dependent are you on email for work purposes? Would you say that you are...
(**READ OUT**)

Very dependent	1
Quite dependent	2
Slightly dependent	3
Not at all dependent	4
<i>Don't Know</i>	8
<i>Refused</i>	9

Q79. How many days a week do you, on average, use a computer at home for work purposes? Is it...(**READ OUT**)

Most days	1
2-3 days a week	2
About once a week	3
About once a fortnight	4
About once a month	5
Rarely or never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q79=6, 8 OR 9, GO TO Q83
ELSE, ASK Q80**

Q80. Please describe in what ways a computer is important to you when it comes to working at home?

PROMPT: What are the main advantages or disadvantages?

WRITE IN:

Q81. When you use a computer at home for work, what proportion of time is spent working with an on-line connection to your workplace?

None	1
Up to a quarter	2
Between a quarter and a half	3
Between half and three-quarters	4
Nearly all the time	5
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q81=1, 8 OR 9, GO TO Q83
ELSE ASK Q82**

Q82. Do you pay for the computer cost on your phone bill or does an employer?

Self	1
Employer	2
Part self/part employer	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q83. How many hours do you usually work a week in your current job?

WRITE IN: Hours	
<i>Don't Know</i>	8
<i>Refused</i>	9

INTERVIEWER CHECK

*If respondent is an **employee** (Q63=1) ASK Q84*

*If respondent is **self-employed** (Q63=2) GO TO Q91*

ELSE GO TO Q94

Q84. IF EMPLOYEE (Q63=1)

The last time you were paid, what was your gross pay - that is including any overtime, bonuses, commission, tips or tax refund, but before any deductions for tax, national insurance or pension contributions, union dues and so on?

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

ENTER TO NEAREST £:

Don't Know	8
Refused	9

*****RESPONDENT TO CHECK PAY SLIP IF POSSIBLE*****

IF Q84=8, GO TO Q86

IF Q84=9, GO TO Q94

ELSE ASK Q85

Q85. How long a period did that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Year	5
Other (WRITE IN)	6
<i>Don't Know</i>	8
<i>Refused</i>	9

Q86. And what was your take-home pay last time, that is after any deductions were made for tax, National insurance, pensions, union dues etc?

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

ENTER TO NEAREST £:

Don't Know	8
Refused	9
NO DEDUCTIONS MADE	0

*****RESPONDENT TO CHECK PAY SLIP IF POSSIBLE*****

**IF Q86=8, 9 OR 0, GO TO Q94
ELSE ASK Q87**

Q87. How long a period did that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Year	5
Other (WRITE IN)	6
<i>Don't Know</i>	8
<i>Refused</i>	9

Q88. Your take home pay last time was (**AMOUNT AT Q86**). Is this the amount you usually receive (before any statutory sick pay or statutory maternity pay)?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q88=1, 8 OR 9, GO TO Q94
ELSE ASK Q89**

Q89. How much are you usually paid?

IF NO USUAL: GIVE AVERAGE

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

ENTER TO NEAREST £:

Don't know	8
Refused	9

**IF Q89=8 OR 9, GO TO Q94
ELSE ASK Q90**

Q90. How long a period did that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Year	5
Other (WRITE IN)	6
<i>Don't Know</i>	8
<i>Refused</i>	9

GO TO Q94

Q91. **IF SELF-EMPLOYED (Q63=2)**

Now I'd like to ask some questions about your income from your job/business; that is after paying for any materials, equipment or goods that you use(d) in your work.

On average, what was your WEEKLY or MONTHLY income from this job/business over the last 12 months?

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

WRITE IN TO NEAREST £:

Don't know	8
Refused	9

**IF Q91=8 OR 9, GO TO Q94
ELSE ASK Q92**

Q92. Was that weekly or monthly income?

Weekly income	1
Monthly income	2
Other (SPECIFY)	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q93. Can I just check, is that figure before deduction of income tax?

Yes (before tax)	1
No (after tax)	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF RESPONDENT IS HRP OR SPOUSE ON HOUSEHOLD ROSTER, ASK Q94
ELSE GO TO Q96
[IF ALREADY ASKED OF HRP OR SPOUSE, DO NOT ASK AGAIN]**

Q94. Could you please tell me how much you think your household's total income from pensions, benefits and investments is in a year? Please do not include money earned from employment.

WRITE IN AMOUNT:

Don't know	8
Refused	9

**IF Q94=8, ASK Q95a
ELSE, GO TO Q96**

Q95a. Would it amount to £500 or more?

Yes	1
No	2
Don't know	8
Refused	9

**IF Q95a=1, GO TO Q95b
ELSE GO TO Q96**

Q95b. Would it amount to £1000 or more?

Yes	1
No	2
Don't know	8
Refused	9

IF Q95b=1, GO TO Q95c

IF Q95b=2, 8 OR 9, GO TO Q96

Q95c. Would it amount to £5000 or more?

Yes	1
No	2
Don't know	8
Refused	9

IF Qc=1, ASK Q96

IF Qc=2 OR 3, GO TO Q114

Q96. IF NOT INTERVIEWED BEFORE

I now have a few questions about your background and current circumstances. Where were you born?

IF UK:

RECORD VILLAGE OR TOWN AND COUNTY

IF CITY: PROBE FOR DISTRICT

IF NOT UK:RECORD COUNTRY ONLY

<i>Don't Know</i>	8
<i>Refused</i>	9

Q97. What is your current legal marital status, are you. . . **READ OUT**

Married	1
Separated	2
Divorced	3
Widowed	4
or have never been married	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q98. How old were you when you left school?
DO NOT INCLUDE TECHNICAL COLLEGE

WRITE IN AGE:

Never went to school	1
Still at school	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q98=1, GO TO Q100
ELSE ASK Q99

Q99. Could you please tell me what type of school (you are attending/you attended last)?

Comprehensive school	01
Grammar school (<u>not</u> fee-paying)	02
Fee paying Grammar school	03
Sixth form College/Tertiary College	04
Public or other private school	05
Elementary school	06
Secondary modern/secondary school	07
Technical school (not college)	08
Other type of school (PLEASE GIVE DETAILS)	09
<i>Don't Know</i>	88
<i>Refused</i>	99

IF Q98=2, GO TO Q102
ELSE ASK Q100

Q100. Could you please tell me which, if any, further education institutions you have attended full-time or are attending?

IF MORE THAN ONE, CODE MOST RECENT

Nursing school/Teaching Hospital	1
College of further/higher education	2
Other College or training establishment (PLEASE GIVE DETAILS)	3
Polytechnic/Scottish Central Institutions	4
University	5
None of above	6
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q100=6, 8 OR 9, GO TO Q102
ELSE ASK Q101

Q101. How old were you when you left there, or when you finished or stopped your course?

WRITE IN AGE:

Still in further education	1
<i>Don't Know</i>	8
<i>Refused</i>	9

Q102. Could you please tell me whether you have any of these qualifications? A-levels, AS Levels, GCSEs, O-Levels, Scottish Highers, or Higher School Certificate?

CODE ALL THAT APPLY

None	0
A levels (or Scottish Higher School Certificate)	1
AS levels (or Scottish Highers)	2
Higher School Certificate	3
GCSE A-C / O level pass or A-C / O or Standard Grades A-C or 1-3	4
GCSE D-G / O level D-E / O or Standard Grades D-E or 4-7	5
<i>Don't Know</i>	8
<i>Refused</i>	9

***IF Q102= 1,2,4,5 ASK Q103 FOR EACH QUALIFICATION MENTIONED
ELSE GO TO Q104***

Q103. How many (text fill name of qualification from Q102) do you have?
ENTER NUMBER

Can't remember/Don't know	9
---------------------------	---

Q104. And do you have a university degree, teaching qualification or a nursing qualification?

IF YES – CODE BELOW

Degree (or Higher Degree)	1
Teaching or nursing qualification (not degree)	2

IF NO – ASK: “Do you have any of the following?” (READ OUT)

No	0
NVQ/SVQ level 4: HNC/HCD/BTEC or Scotvec Higher	3
NVQ/SVQ level 3: ONC/OND/BTEC or Scotvec National/C&G full Technological	4
NVQ/SVQ level 2: City and Guilds Advanced or Part II/Scotvec Higher	5
NVQ/SVQ level 1: City and Guilds Craft/ Scotvec Modules/clerical/apprenticeship	6
Other qualifications (PLEASE WRITE IN...)	7
<i>Don't Know</i>	8
<i>Refused</i>	9

Q105. Have you ever had any computer or IT training?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q105=1, ASK Q106

IF Q105=2, 8 OR 9, GO TO Q110

Q106. Was this...? (**READ OUT**)

on the job/learning by doing	1
a college course paid by an employer	2
a college course not paid by employer	3
a course you did yourself in your own time	4
something else (please specify...)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q107. How long did you spend on this training in total?

PROBE FOR BOTH NUMBER AND UNIT

ENTER NUMBER

Don't know	8
Refused	9

CODE UNIT (CODE ONE ONLY)

Hours	1
Days	2
Weeks	3
Months	4
Other (PLEASE GIVE DETAILS)	5

Q108. Did/Does this course lead to a qualification?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q108=1, ASK Q109

IF Q108=2, 8 OR 9, GO TO Q110

Q109. What qualification was this? (**VERBATIM AND CODE**)

Degree (or Higher Degree)	01
Teaching or nursing qualification (not degree)	02
NVQ/SVQ level 4: HNC/HCD/BTEC or Scotvec Higher	03
NVQ/SVQ level 3: ONC/OND/BTEC or Scotvec National/C&G full Technological	04
NVQ/SVQ level 2: City and Guilds Advanced or Part II/Scotvec Higher	05
NVQ/SVQ level 1: City and Guilds Craft/ Scotvec Modules/clerical/apprenticeship	06
Other higher qualification (SPECIFY)	07
A levels (or Scottish Higher School Certificate)	08
AS levels (or Scottish Highers)	09
Higher School Certificate	10
GCSE	11
YT certificate/SLC School Leaving Certificate Lower Grade	12
Other (PLEASE GIVE DETAILS)	13
<i>Don't Know</i>	88
<i>Refused</i>	99

Q110. Apart from those that you may have already told me about, have you taken part in any other education or training schemes or courses in the last twelve months.

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q110=1, ASK Q111
ELSE GO TO Q126**

IF MORE THAN ONE TRAINING COURSE, ASK ABOUT THE LONGEST

Q111. How long did you spend on this training in total?
PROBE FOR BOTH NUMBER AND UNIT

ENTER NUMBER	
Don't know	8
Refused	9

CODE UNIT (CODE ONE ONLY)

Hours	1
Days	2
Weeks	3
Months	4
Other (PLEASE GIVE DETAILS)	5

Q112. Does (did) the training you have (done) been doing lead to . . .
READ OUT AND CODE ONE ONLY

A qualification	1
A credit to a qualification or neither	2
	3
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q112=1 OR 2, ASK Q113
ELSE GO TO Q126**

Q113. What qualification is that? (**VERBATIM AND CODE**)

Degree (or Higher Degree)	01
Teaching or nursing qualification (not degree)	02
NVQ/SVQ level 4: HNC/HCD/BTEC or Scotvec Higher	03
NVQ/SVQ level 3: ONC/OND/BTEC or Scotvec National/C&G full Technological	04
NVQ/SVQ level 2: City and Guilds Advanced or Part II/Scotvec Higher	05
NVQ/SVQ level 1: City and Guilds Craft/ Scotvec Modules/clerical/apprenticeship	06
Other higher qualification (SPECIFY)	07
A levels (or Scottish Higher School Certificate)	08
AS levels (or Scottish Highers)	09
Higher School Certificate	10
GCSE	11
YT certificate/SLC School Leaving Certificate Lower Grade	12
Other (PLEASE GIVE DETAILS)	13
<i>Don't Know</i>	88
<i>Refused</i>	99

GO TO Q126Q114. **INTERVIEWED BEFORE**

What is your current legal marital status, are you. . . **READ OUT**

Married	1
Separated	2
Divorced	3
Widowed	4
or have never been married	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q115. Have you ever had any IT training?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q115=1, ASK Q116

IF Q115=2, 8 OR 9, GO TO Q120

Q116. Was this...?

on the job/learning by doing	1
a college course paid by an employer	2
a college course not paid by employer	3
a course you did yourself in your own time	4
something else (please specify...)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q117. How long did you spend on this training in total?

PROBE FOR BOTH NUMBER AND UNIT

ENTER NUMBER

Don't know	8
Refused	9

CODE UNIT (CODE ONE ONLY)

Hours	1
Days	2
Weeks	3
Months	4
Other (PLEASE GIVE DETAILS)	5

Q118. Did/Does this course lead to a qualification?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q118=1, ASK Q119

IF Q118=2, 8 OR 9, GO TO Q120

Q119. What qualification was this? (**VERBATIM AND CODE**)

Degree (or Higher Degree)	01
Teaching or nursing qualification (not degree)	02
NVQ/SVQ level 4: HNC/HCD/BTEC or Scotvec Higher	03
NVQ/SVQ level 3: ONC/OND/BTEC or Scotvec National/C&G full Technological	04
NVQ/SVQ level 2: City and Guilds Advanced or Part II/Scotvec Higher	05
NVQ/SVQ level 1: City and Guilds Craft/ Scotvec Modules/clerical/apprenticeship	06
Other higher qualification (SPECIFY)	07
A levels (or Scottish Higher School Certificate)	08
AS levels (or Scottish Highers)	09
Higher School Certificate	10
GCSE	11
YT certificate/SLC School Leaving Certificate Lower Grade	12
Other (PLEASE GIVE DETAILS)	13
<i>Don't Know</i>	88
<i>Refused</i>	99

Q120. Apart from any that you may have already told me about, have you undertaken any education or training courses in the last 15 months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q120=1, GO TO Q121

IF Q120=2, 8 OR 9, ASK Q126

Q121. Is that university education, other education or on the job training? **CODE ALL THAT APPLY**

University education	1
Other education	2
On the job training	3
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q121=1 OR 2 ONLY, ASK Q123

IF Q121=3, GO TO Q122

ELSE, GO TO Q126

Q122. How long did you spend on this training in total?

PROBE FOR BOTH NUMBER AND UNIT

ENTER NUMBER

<i>Don't Know</i>	8
<i>Refused</i>	9

CODE UNIT (CODE ONE ONLY)

Hours	1
Days	2
Weeks	3
Months	4
Other (PLEASE GIVE DETAILS)	5

Q123. Was/Is this for a qualification?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q123=1 GO TO Q124

ELSE ASK Q126

Q124. Did you obtain any qualifications?

Yes	1
Not yet / waiting for exams/results	2
No	3
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q124=1, ASK Q125

ELSE, GO TO Q126

Q125. What was/is that? (**VERBATIM AND CODE**)

None	0
Degree (or Higher Degree)	1
Teaching or nursing qualification (not degree)	2
NVQ/SVQ level 4: HNC/HCD/BTEC or Scotvec Higher	3
NVQ/SVQ level 3: ONC/OND/BTEC or Scotvec National/C&G full Technological	4
NVQ/SVQ level 2: City and Guilds Advanced or Part II/Scotvec Higher	5
NVQ/SVQ level 1: City and Guilds Craft/ Scotvec Modules/clerical/apprenticeship	6
Other higher qualification (SPECIFY)	7
A levels (or Scottish Higher School Certificate)	8
AS levels (or Scottish Highers)	9
Higher School Certificate	10
GCSE	11
YT certificate/SLC School Leaving Certificate Lower Grade	12
Other (PLEASE GIVE DETAILS)	13
<i>Don't Know</i>	88
<i>Refused</i>	99

ASK ALL

Q126. Please think back over the last 12 months about how your health has been. Compared to people of your own age, would you say that your health has on the whole been. . .

READ OUT

Excellent	1
Good	2
Fair	3
Poor	4
or very poor	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q127. Does your health in any way limit your daily activities compared to most people of your age?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Qc=2 OR 3, GO TO Q129

IF Qc=1, ASK Q130

Q128. I am going to read out some statements about family life. For each one please tell me whether you strongly agree, agree, neither agree nor disagree, disagree or strongly disagree with the statement.

PROBE FOR CATEGORY

	strongly agree	agree	neither agree nor disagree	disagree	strongly disagree	dk
a Both the husband and wife should contribute to the household income	1	2	3	4	5	8
b Having a full-time job is the best way for a woman to be an independent person	1	2	3	4	5	8
c A husband's job is to earn money; a wife's job is to look after the home and family	1	2	3	4	5	8
d A pre-school child is likely to suffer if his or her mother works	1	2	3	4	5	8

IF RESPONDENT IS MARRIED OR COHABITING ON HOUSEHOLD GRID, ASK Q129

ELSE GO TO Q130

Q129. I am going to read out some household jobs. Could you please say who mostly does this work in your home? Is it mostly yourself, or mostly your spouse/partner, or is the work shared equally?

a Grocery shopping	
Mostly self	1
Mostly spouse/partner	2
Shared	3
Paid help	4
Other (SPECIFY)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

b	Cooking	
	Mostly self	1
	Mostly spouse/partner	2
	Shared	3
	Paid help	4
	Other (SPECIFY)	5
	<i>Don't Know</i>	8
	<i>Refused</i>	9
c	Cleaning/h Hoovering	
	Mostly self	1
	Mostly spouse/partner	2
	Shared	3
	Paid help	4
	Other (SPECIFY)	5
	<i>Don't Know</i>	8
	<i>Refused</i>	9
d	Washing and ironing	
	Mostly self	1
	Mostly spouse/partner	2
	Shared	3
	Paid help	4
	Other (SPECIFY)	5
	<i>Don't Know</i>	8
	<i>Refused</i>	9

**IF CHILDREN UNDER 16 IN THE HOUSEHOLD ASK Q130
ELSE GO TO Q131**

Q130. Who spends most time looking after the child(ren) when they are at home? Is it . . .
READ OUT

Mainly you	1
Mainly your husband/wife/partner	2
Jointly with your husband/wife/partner	3
<i>Don't Know</i>	8
<i>Refused</i>	9

ASK ALL

Q131. About how many hours do you spend on housework in an average week, such as time spent cooking, cleaning and doing the laundry?

WRITE IN: Hours	
None	0
<i>Don't Know</i>	8
<i>Refused</i>	9

Q132. About how many hours do you spend on DIY/home maintenance in an average week?

WRITE IN: Hours

None	0
<i>Don't Know</i>	8
<i>Refused</i>	9

Q133. Some people feel that there is not enough time in the day to achieve what they want, whilst some feel that they have plenty of time. Do you strongly agree, agree, neither agree nor disagree, disagree or strongly disagree with these statements? (**READ OUT**)

You have enough time to keep up with friends
 You don't spend as much time with your family as you would like to
 Your time for leisure or hobbies is too limited
 You have enough time to carry out tasks around the home.
 You would really like more time to shop for essentials
 You have enough time to shop for things you enjoy buying, or fun shopping

RESPONSE CATEGORIES FOR Q133

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q133b. Would you say you always feel rushed, even to do the things you have to do, only sometimes feel rushed, or almost never feel rushed?

Always feel rushed	1
Sometimes feel rushed	2
Almost never feel rushed	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q134. A few questions next on your opinions on modern life... Do you strongly agree, agree, neither disagree nor agree, disagree or strongly disagree with the following statements? **(READ OUT)**

- a The streets of Britain can be very dangerous at night
- b Crime is not a major problem nowadays
- c We worry far too much about the dangers of violence and pornography on television
- d It is really difficult nowadays to get food which you know is both safe and good for you

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q135. And now I'd like to ask you a couple of questions about children in general...**(READ OUT)**

- a Do you think that children are at risk from unsuitable programming when they watch television unsupervised? Would you say that they are very much at risk, at quite a lot of risk or not much at risk?
- b Do you think that children are at risk from unsuitable content when they use the internet unsupervised? Would you say that they are very much at risk, at quite a lot of risk or not much at risk?

Response Categories:

Very much at risk	1
Quite a lot at risk	2
Not much at risk	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q136. Do you personally have a mobile phone?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q136=1, GO TO Q141

IF Q136=2, ASK Q137

IF Q136=8 OR 9, GO TO Q149

Q137. Why have you not got a mobile phone? Is it because... **(READ OUT)**

	Yes	No
You don't use a phone much anyway	1	2
You prefer not to be contactable all the time	1	2
You like your phone conversations to be private	1	2
They are too expensive to run	1	2
You are worried about the potential health risks	1	2
You are not that sort of person	1	2
Other (PLEASE WRITE IN)	1	2
<i>Don't Know</i>	8	
<i>Refused</i>	9	

Q138. **IF NO MOBILE**

How likely are you to get a mobile phone for your own use? Are you...**(READ OUT)**

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q138=1 OR 2, ASK Q139
ELSE GO TO Q149**

Q139. What are the main reasons for this? **READ OUT AND CODE ALL THAT APPLY**

Q140. **IF MORE THAN ONE REASON ASK** "And what would you say is the most important reason for this?"

	Q141		Q142	
	Yes	No	Yes	No
Useful for work	1	2	1	2
Personal safety	1	2	1	2
Easy to speak to friends	1	2	1	2
Having a phone of your own	1	2	1	2
Other (please specify...)	1	2	1	2
<i>Don't Know</i>	8		8	
<i>Refused</i>	9		9	

GO TO Q149

Q141. MOBILE PHONE USERS

Which service is this?

PROMPT IF NECESSARY

BT Cellnet	1
Orange	2
Vodafone	3
One2One	4
Other (WRITE IN)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q142. On average, how many calls would you say you make per week on your mobile?

PROMPT FOR CLOSEST CATEGORY

None	0
1-5	1
6-10	2
11-15	3
16-20	4
21+	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q143. What was the reason you had for getting this phone? Was it... READ OUT AND CODE ALL THAT APPLY

Q144. IF MORE THAN ONE REASON ASK "And what would you say is the most important reason for this?"

	Q143		Q144	
	Yes	No	Yes	No
Useful for work	1	2	1	2
Personal safety	1	2	1	2
Easy to speak to friends	1	2	1	2
Having a phone of your own	1	2	1	2
Other (please specify...)	1	2	1	2
<i>Don't Know</i>	8		8	
<i>Refused</i>	9		9	

Q145. Has the mobile phone replaced your usage of your phone at home completely, somewhat, or hardly at all?

Completely replaced	1
Somewhat replaced	2
Hardly at all	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q145b. Is your mobile phone on the pay-as-you-go scheme, or do you pay regular bills?

Pay-as-you-go	1
Regular bills/direct debit	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q145b=1, ASK Q145c
ELSE, GO TO Q146**

Q145c. Could you tell me approximately how much you think you pay per month for your mobile phone? (**ENTER AMOUNT AND CODE 04 "MONTH" AT NEXT QUESTION**)

WRITE IN AMOUNT: _____

IF NO FIXED AMOUNT, ASK FOR APPROXIMATE

Don't know as paid direct by employer	7
<i>Don't Know</i>	8
<i>Refused</i>	9

GO TO Q147

Q146. Overall, can you tell me how much your mobile telephone bill is?

WRITE IN AMOUNT: _____

IF NO FIXED AMOUNT, ASK FOR APPROXIMATE

Don't know as paid direct by employer	7
<i>Don't Know</i>	8
<i>Refused</i>	9

IF AMOUNT GIVEN AT Q145c OR Q146, ASK Q147

ELSE GO TO Q148

Q147. What period does that cover?

Week	01
Fortnight	02
Four weeks	03
Calendar month	04
Quarter	05
Year	06
Other (WRITE IN)	07
<i>Don't Know</i>	88
<i>Refused</i>	99

ASK ALL

Q148. Finally, I am going to read out some statements about how people keep in touch by phone. Please would you tell me whether you strongly agree, agree, neither disagree nor agree, disagree or strongly disagree with the following statements (**READ OUT**)

	strongly agree	agree	neither agree nor disagree	disagree	strongly disagree	dk
a. You enjoy speaking to people on the phone	1	2	3	4	5	8
b. You find the phone essential for keeping in touch with your family	1	2	3	4	5	8
c. You are careful how many calls you make because of the cost	1	2	3	4	5	8
d. You could spend hours on the phone given the chance	1	2	3	4	5	8
e. You only use the phone when you have to	1	2	3	4	5	8

BT1a. INTERVIEWER : PLEASE CODE WHICH OF THE FOLLOWING APPLIES TO THIS RESPONDENT.

Pink Coversheet	1
Blue Coversheet WITHOUT code "1" at Telephone Monitoring Status on page 2 of Coversheet	2
Blue Coversheet WITH code "1" at Telephone Monitoring Status on page 2 of Coversheet	3

BTX. Are you a BT customer?

Yes	1
No	2
Don't know	8
Refused	9

**IF BTX=1, GO TO BT1
ELSE, ASK D1**

BT1. We are interested in the way that people communicate. We would like, with your permission, to collect information on how often, when and how long your household uses the phone. Using the same technology that is used for preparing telephone bills or the Friends and Family scheme, BT will record whether the number is residential or business. They will also record how long these calls last. Your name, address and phone number will not be attached to the information once it has been collected, as it will only be used for statistical analysis along with the survey. This information is therefore completely anonymous and confidential.

Would you (and your husband/wife/partner) agree to BT passing on this information to the researchers at Essex University?

Yes	1
No	2
Not sure / Check with partner	3

IF BT1=1 HAND OVER THE CONSENT FORM

IF BT1=3 FLAG CASE FOR RETURN CALL BY INTERVIEWER LATER

GO TO D1

D1. IF H1=1, ASK:

Obviously this survey is very interested in peoples' communication methods and how this fits in with their daily activities. We would be very grateful if you would agree to complete a simple diary in the next week. The diary will help us get a picture of how people move from activity to activity during the day. To thank you for helping us with this we are happy to send you a £10 gift voucher.

IF H1=2 OR 3, ASK:

You may remember that last year we asked you to fill in a simple diary. This was very successful and we managed to get a lot of extremely useful information. This picture of how people move from activity to activity during the day is very difficult to capture in surveys and so we would be very grateful if you would agree to complete a diary again this year. Once again, to thank you for this, we will send you a £10 voucher with the diary.

IF RESPONDENT REFUSES INTERVIEWER TO TRY AND PERSUADE...

(If it is alright, I can send you a copy of the diary along with a voucher anyway, and if you don't want to do the diary then that's fine/up to you)

Agreed to do diary – diary to be sent	1
Refused to do diary – but diary to be sent	2
Refused to do diary – adamant, diary not to be sent	3

D2a. INTERVIEWER : ARE THERE ANY CHILDREN IN THE HOUSEHOLD ELIGIBLE TO RECEIVE A DIARY?

CHECK AGE ON HOUSEHOLD GRID.

Yes, children in household	1
No	2

IF D2a=2 GO TO Q149

IF D2a=1, ASK D2

D2. We also have a simpler version of the diary for children aged 9 to 15. We are very interested to see how children and young adults use and interact with technology and how this fits into their daily schedule. Could we send you diaries for your children to complete as well? We will send you a £5 voucher to give to each child that completes a diary.

(If it's alright, I can send you a copy of the kid's diary along with a voucher anyway, and if they don't want to do the diary then that's fine/up to you)

Agreed to do diary – child's diary to be sent	1
Refused to do diary – but child's diary to be sent	2
Refused to do diary – adamant, child's diary not to be sent	3

Q149. Interviewer code MRS Social Class for respondent

AB	1
C1	2
C2	3
D	4
E	5

The Home On-line CATI Survey - Wave 3

HOUSEHOLD QUESTIONNAIRE – 21/11/2000

- H0a. Date of interview DAY MONTH YEAR
- H0b. Time at start HOURS MINUTES
- SH1 Interviewer: Enter the 8 digit FID number from front of Coversheet.
Enter FID: _____
- SH3 Is this a single person household?
- | | |
|---------------------------|---|
| Single person household | 1 |
| Multiple person household | 2 |
- SH4 Are there any children aged under 16 living in the household?
- | | |
|---------------------------|---|
| Yes – children under 16 | 1 |
| No – no children under 16 | 2 |
- SH5 Is the respondent HRP or Partner/Spouse (Check Household Grid)?
- | | |
|----------------|---|
| HRP | 1 |
| Partner/Spouse | 2 |
| Neither | 3 |
- SH6 Enter number of adults aged 16 and over living in the household.
Number of adults: _____
- H1. **HOUSEHOLD STATUS:**
- | | |
|--|---|
| Not interviewed before | 1 |
| Interviewed before, but at new address this year | 2 |
| Interviewed before, at same address | 3 |

If H1=1 OR 2 ask H2

If H1=3 go to H12

THE FOLLOWING STATEMENT MUST BE READ TO ALL RESPONDENTS:

This interview is completely voluntary -- if we should come to any question that you don't want to answer, just let me know and we'll go on to the next question.

- H2. I would like to ask you a few questions about your household's accommodation.
What type of accommodation do you live in? Is it a detached house, semi-detached, terraced, a flat or what?

Detached house/bungalow	01
Semi-detached/end terraced house/bungalow	02
Terraced house/bungalow	03
Flat/maisonette	04
Bedsitter	05
Other (GIVE DETAILS)	06
<i>Don't Know</i>	8
<i>Refused</i>	9

- H3. How many rooms are there here, **including** bedrooms but **excluding** kitchens, bathrooms, and any rooms you may let or sublet?

WRITE IN NO. ROOMS

<i>Don't Know</i>	8
<i>Refused</i>	9

- H4. Does your accommodation have

READ OUT EACH

	Yes	No	dk	Ref.
a) a separate living, sitting, or TV room?	1	2	8	9
b) a separate dining room?	1	2	8	9
c) a separate study or office?	1	2	8	9

- H5. Does your household own this accommodation outright, is it being bought with a mortgage or loan, or do you rent this accommodation?

Owned outright	1
Being bought on mortgage	2
Shared ownership (part-owned part-rented)	3
Rented (inc.rent-free)	4
Other (SPECIFY)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H5=1 OR 2, ASK H6

IF H5=8 OR 9, GO TO H12

ELSE GO TO H8

H6. About how much would you expect to get for your home if you sold it today?
IF RANGE GIVEN WRITE IN LOWEST FIGURE

WRITE IN TO NEAREST £

Don't know	8
Refused	9

IF H5 = 1, GO TO H12

IF H5 = 2, ASK H7

H7. How many years has the mortgage still to run?

WRITE IN YEARS

Don't know	8
Refused	9

ALL MORTGAGE PAYERS GO TO H10

ASK H8 OF TENANTS ONLY

H8. Who is the accommodation rented from or provided by? Is it a ... **(READ OUT)**

Local Authority/Council	1
Property company	2
Housing association	3
Private landlord/landlady	4
Other (PLEASE SPECIFY)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

H9. Do you rent your accommodation... **(READ OUT)**

Furnished	1
Partly furnished	2
Or unfurnished?	3
<i>Don't Know</i>	8
<i>Refused</i>	9

ASK ALL RENTED AND MORTGAGED ACCOMMODATION

H10. How much was your last mortgage/rent payment, including any services or water charges but after any rebates?

WRITE IN TO NEAREST £

Rent free	1
100% rent rebate	2
Don't know	8
Refused	9

**IF H10=1, 2, 8 OR 9, GO TO H12
ELSE, ASK H11**

H11. What period did this cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Quarter	5
Six months	6
Other (WRITE IN)	7
<i>Don't Know</i>	8
<i>Refused</i>	9

ASK ALL

H12. How many cars or vans have you got?

**INCLUDE COMPANY VEHICLES IF AVAILABLE FOR PRIVATE USE
EXCLUDE VEHICLES SOLELY FOR CARRIAGE OF GOODS**

Enter number: _____

<i>Don't Know</i>	8
<i>Refused</i>	9

**IF H1=1 OR 2, ASK H13
ELSE GO TO H15**

H13. I am going to read out a number of household goods. As I read out each, could you tell me if you have this in your accommodation?

INCLUDE ITEMS STORED OR BEING REPAIRED

H14. For all items in the accommodation ask: “Have you bought this in the last **year**?”

	H13		H14	
	Have in accommodation		Bought in last 15 months	
	Yes	No	Yes	No
a) Washing machine	1	2	1	2
b) Dish washer	1	2	1	2
c) Microwave oven	1	2	1	2
d) Compact disc player/music system	1	2	1	2
e) Video <u>camera</u>	1	2	1	2
f) Video player/recorder	1	2	1	2
g) Digital camera	1	2	1	2

GO TO H16

H15. I am going to read out a number of goods. As I read out each, could you tell me if you or anyone else in the household has bought any of these in the last year?

INCLUDE ITEMS STORED OR BEING REPAIRED

	Yes	No
a) Washing machine	1	2
b) Dish washer	1	2
c) Microwave oven	1	2
d) Compact disc player/music system	1	2
e) Video <u>camera</u>	1	2
f) Video player/recorder	1	2
g) Digital camera	1	2

H16. How many TV sets do you have in your accommodation?

Enter number: _____

<i>Don't Know</i>	8
<i>Refused</i>	9

**IF H16=0, 8 or 9, GO TO H32
ELSE, ASK H17**

H17. Have you bought (or hired) a TV in the last **year**?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H18. In which room(s) do you usually keep your TV?

	1st	2nd	3rd	4th	5th
a) Living room	1	1	1	1	1
b) Dining room	2	2	2	2	2
c) Kitchen	3	3	3	3	3
d) Bedroom	4	4	4	4	4
e) Study or office	5	5	5	5	5
f) Other room	6	6	6	6	6
g) No fixed place	7	7	7	7	7
<i>Don't Know</i>	8	8	8	8	8
<i>Refused</i>	9	9	9	9	9

H19. Do you have a digital TV or digital services?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H19=2, ASK H20

ELSE, GO TO H21

H20. How likely is it that you will get digital TV or service in the next year? Is it...(READ OUT)

Very likely	01
Likely	02
Neither likely nor unlikely	03
Unlikely	04
Very unlikely	05
Never heard of digital TV	07
Don't know/haven't thought about it yet	08
Have already got it	09

H21. Does your household have a satellite service?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H21=1, GO TO H23

IF H21=2, ASK H22

IF H21=8 OR 9, GO TO H26

H22. How likely are you to get a satellite service in the future? Are you ...**(READ OUT)**

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

GO TO H26

H23. Have you acquired this satellite system within the last **year**?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H24. Have you done any of the following in the last **year**/since you got the service? **READ OUT ALL)**

	Yes	No
Changed satellite programme supplier	1	2
Changed to digital	1	2
Started new services such as a premium channel (eg. sports or film channel)	1	2
Dropped any services	1	2
Other changes (PLEASE WRITE IN)	1	2
<i>Don't Know</i>	8	
<i>Refused</i>	9	

H25. How satisfied are you with your satellite service? Are you...
READ OUT AND CODE ONE ONLY

Very satisfied	1
Satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5
Don't know/don't watch it	8

H26. Does your household have a cable television service?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H26=1, GO TO H28

IF H26=2, ASK H27

IF H26=8 OR 9, GO TO H32

H27. How likely are you to get a cable service in the future? Are you... **(READ OUT)**

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

GO TO H32

H28. Have you acquired this cable system within the last **year**?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H29. Have you done any of the following in the last **year/** since you started the service?

READ OUT AND CODE ALL THAT APPLY

	Yes	No
Subscribed to any premium channels (such as a sports or film channel)	1	2
Started new services such as pay-per-view	1	2
Dropped any services	1	2
Other changes (PLEASE WRITE IN).	1	2
<i>Don't Know</i>	8	
<i>Refused</i>	9	

IF H28=1, 8 OR 9 ASK H30

IF H28=2, GO TO H31

H30. Which is the most important reason you got this cable service?

READ OUT

a) For programme choice	1
b) For cheaper phone calls	2
c) Neither	3

H31. How satisfied are you with your cable service?

READ OUT AND CODE ONE ONLY

Very satisfied	1
Satisfied	2
Neither satisfied nor dissatisfied	3
Dissatisfied	4
Very dissatisfied	5
Don't know/don't watch it	8

ASK ALL

H32. Do you have any computers in your home?

Yes	1
No	2

IF H32=1, GO TO H33

IF H32=2, ASK H46

H33. How many computers do you have?

One	1
Two	2
Three	3
Four or more	4
<i>Don't Know</i>	8
<i>Refused</i>	9

H34. Have you bought or been given a computer within the last **year**?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

***IF H34=1, ASK H35
ELSE, GO TO H39***

H35. Was this to replace another computer?

Yes	1
No	2

IF MORE THAN ONE NEW COMPUTER – ASK ABOUT THE MOST EXPENSIVE

**IF SINGLE PERSON HOUSEHOLD, GO TO H38
ELSE, ASK H36**

H36. Did you get this computer mostly for one person in the household, or for more than one person's use ?

One person	1
More than one person	2

H37. Who was that/Who were they?

CODE FROM HOUSEHOLD GRID ALL THAT APPLY.....

Everyone	7
<i>Don't Know</i>	8
<i>Refused</i>	9

H38. Is it a laptop computer?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

LOOP H39 TO H44 FOR EACH COMPUTER

H39. In which rooms in your home do you usually keep the computer?

	1st	2nd	3rd
a) Living room	1	1	1
b) Dining room	2	2	2
c) Kitchen	3	3	3
d) Bedroom	4	4	4
e) Study or office	5	5	5
f) Other room	6	6	6
g) No fixed place	7	7	7
<i>Don't Know</i>	8	8	8
<i>Refused</i>	9	9	9

H40. Do you have a modem or fax/modem with this computer?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

***IF H40=1, ASK H41
ELSE, GO TO H44***

H41. Have you acquired that in the last **year**?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H42. Do you have a connection to the internet with this computer?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF H42=1, ASK H43
ELSE, GO TO H44**

H43. Have you acquired that in the last **year**?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H44. Thinking of the computer in the (text fill room name for C1 to C3 from H39), who would you say actually uses this computer the most?

CODE ONE PERSON ONLY

<i>Don't Know</i>	98
<i>Refused</i>	99

**IF THE HOUSEHOLD HAS CHILDREN UNDER 16, ASK H45
ELSE GO TO H46**

H45. How often do any of the children/does this child under the age of 16 use this computer? Is it...(READ OUT)

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Never / almost never	5
<i>Don't Know</i>	8
<i>Refused</i>	9

ASK ALL

H46. Does anyone in the household have a GAMES CONSOLE? [that is, a machine without a keyboard which is designed solely to play games]

Exclude hand-held games, such as GameBoy

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H46=1 GO TO H47

ELSE GO TO H50

H47. How many do you have?

1	1
2	2
3	3
4+	4
<i>Don't Know</i>	8
<i>Refused</i>	9

H48. In which room(s) do you usually keep your games console(s)?

PROMPT IF NECESSARY

CODE ALL THAT APPLY

a) Living room	1
b) Dining room	2
c) Kitchen	3
d) Bedroom	4
e) Study or office	5
f) Other room	6
g) No fixed place	7
<i>Don't Know</i>	8
<i>Refused</i>	9

H49. Who usually uses the games console?

Enter Person number(s) from screen – **CODE ALL THAT APPLY**

<i>Don't Know</i>	98
<i>Refused</i>	99

H50. How many telephones do you have in your household, including cordless phones but excluding mobile phones?

CORDLESS PHONES WITH 2 HANDSETS = ONE PHONE
COMBINED PHONE/FAX = ONE PHONE

Mobile phone only	0
One	1
Two	2
Three	3
Four +	4
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H50=0, 8 OR 9, GO TO H67
ELSE, ASK H51

H51. In which room is the telephone usually kept?

ASK FOR EACH PHONE MENTIONED

	1st	2nd	3rd	4th
a) Study	01	01	01	01
b) Hall	02	02	02	02
c) Living room	03	03	03	03
d) Dining room	04	04	04	04
e) Kitchen	05	05	05	05
f) Bedroom	06	06	06	06
g) Study/office	07	07	07	07
h) Other room	08	08	08	08
i) No fixed place	09	09	09	09
<i>Don't Know</i>	98	98	98	98
<i>Refused</i>	99	99	99	99

IF H1=1 OR 2, ASK H52
ELSE, GO TO H57

H52. Do you have just one telephone line in your home, or more than one? By telephone line I mean with different telephone numbers, not just different sockets you can plug a phone extension into.

EXCLUDE MOBILES

One line	1
Two	2
Three or more lines	3
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF H52=2 OR 3, ASK H53
ELSE, GO TO H55**

H53. What is the most important reason you have your (2nd, 3rd) line for? Is it for...

H54. What is the second most important reason you have your (2nd, 3rd) line for? Is it for...

READ OUT AND CODE EACH

	H53		H54	
	Yes	No	Yes	No
a) Personal calls	1	2	1	2
b) Business calls	1	2	1	2
c) A fax machine	1	2	1	2
d) A PC	1	2	1	2
e) or for some other use? (WRITE IN)	1	2	1	2
<i>Don't Know</i>	8		8	
<i>Refuse</i>	9		9	

H55. What company supplies your telephone line ?

H56. What company supplies your telephone services?

	H55 line	H56 services
a) BT	1	1
b) Mercury/Cable & Wireless	2	2
c) AT&T	3	3
d) Cable (PROBE FOR NAME)	4	4
e) any Other company? (WRITE IN)	5	5
<i>Don't Know</i>	8	8
<i>Refused</i>	9	9

ASK ALL

H57. Are any of your telephone lines an ISDN line?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H58. Have you acquired a telephone **line** in the last **year**? By telephone line I mean with different telephone numbers, not just different sockets you can plug a phone extension into.

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H58=1 AND H1=3, ASK H59
IF H58=2, 8 OR 9 OR H1=1 OR 2, GO TO H61

H59. **IF HOUSEHOLD HAS ACQUIRED A TELEPHONE LINE IN THE LAST 15 MONTHS (H58=1)**

What is the most important reason you have your new line(s) for? Is it for...

H60. What is the second most important reason you have your new line(s) for? Is it for...
READ OUT AND CODE EACH

	H59		H60	
	Yes	No	Yes	No
a) Personal calls	1	2	1	2
b) Business calls	1	2	1	2
c) A fax machine	1	2	1	2
d) A PC	1	2	1	2
e) or for some other use? (WRITE IN)	1	2	1	2
<i>Don't Know</i>	8		8	
<i>Refuse</i>	9		9	

H61. Have you changed your telephone **company** in the last **year**?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF H61=1, ASK H62
IF H61=2, 8 OR 9 GO TO H64

H62. HOUSEHOLDS WHO HAVE CHANGED TELEPHONE COMPANY (H61=1)

IF H1=1 OR 2 From which company?
IF H1=3 To which company?

- | | |
|---|---|
| a) BT | 1 |
| b) Mercury/Cable & Wireless | 2 |
| c) Cable (PROBE FOR NAME) | 3 |
| d) any Other company? (WRITE IN) | 4 |
| <i>Don't Know</i> | 8 |
| <i>Refused</i> | 9 |

IF H62=8 OR 9, GO TO H64
ELSE, ASK H63

H63. Why did you change? Was it ...

READ OUT AND CODE EACH

- | | Yes | No |
|--|------------|-----------|
| a) For cheaper calls | 1 | 2 |
| b) For better customer service | 1 | 2 |
| c) Or for some other reason? (WRITE IN) | 1 | 2 |
| <i>Don't Know</i> | 8 | |
| <i>Refused</i> | 9 | |

ASK ALL

H64. Overall how much do your telephone lines and services cost you, including the cost of your calls?

WRITE IN AMOUNT £.....

- | | |
|-------------------------|---|
| Paid direct by employer | 7 |
| Don't know | 8 |
| Refused | 9 |

IF AMOUNT GIVEN AT H64, ASK H65
ELSE GO TO H66

H65. What period does that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Quarter	5
Year	6
Other (WRITE IN)	7
<i>Don't Know</i>	8
<i>Refused</i>	9

H66. Do you have any of these at home?

READ OUT EACH AND CODE

	Yes	No	dk	Ref.
a) Answer service/ voice mail (inc. network and mobile services)	1	2	8	9
b) Separate answerphone	1	2	8	9
c) Separate fax	1	2	8	9
d) Combined fax/answerphone	1	2	8	9

**ASK H67 IF THERE ARE CHILDREN UNDER 16 IN THE HOUSEHOLD
ELSE GO TO END**

H67. Does your child/do any of your children under the age of 16 have a phone-home card?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

H68. Does your child/ do any of your children under the age of 16 have a mobile phone?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF H68=1, ASK H69
ELSE GO TO END**

H69. Which child/ren?

Enter Person number(s) from list on screen

<i>Don't Know</i>	98
<i>Refused</i>	99

H70. Do the children pay for all of their own phone bills, do they pay some of the cost, or do they pay nothing?

Child pays all	1
Child pays some	2
Child pays nothing	3
<i>Don't Know</i>	8
<i>Refused</i>	9

INTERVIEWER ONLY

H71. Who answered these household questions?

ENTER PERSON NUMBER FROM GRID

***IF H46=1 ASK H71
ELSE, END***

H72 Earlier we asked you about your games consoles, can I just ask, do any of these have a connection to the internet?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

***IF H72=1 AND H47=2, 3 OR 4, ASK H73
ELSE GO TO H74***

H73. Which games console has a connection to the internet?

a) Living room	1
b) Dining room	2
c) Kitchen	3
d) Bedroom	4
e) Study or office	5
f) Other room	6
g) No fixed place	7
<i>Don't Know</i>	8
<i>Refused</i>	9

***IF ALL H42=2 (i.e., the household has a computer but no connection to the internet) ASK
H74
ELSE, END***

H74. You mentioned that you do not have a connection to the internet. How likely are you to get an on-line connection to the internet in the next 12 months?

READ OUT AND CODE ONE ONLY

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
Don't know	8

END OF HOUSEHOLD QUESTIONNAIRE

The Home On-line CATI Survey - Wave 3

INDIVIDUAL QUESTIONNAIRE – 09/11/2000

Qa. Date of interview DAY MONTH YEAR

Qb. Time at start HOURS MINUTES

SH1 Interviewer: Enter the 8 digit FID number from front of Coversheet.

Enter FID: _____

SH2 Interviewer: Enter person number of person you are interviewing (From Household Grid).

Person Number: _____

SH3 Is this a single person household?

Single person household	1
Multiple person household	2

SH4 Are there any children aged under 16 living in the household?

Yes – children under 16	1
No – no children under 16	2

SH5 Is the respondent HRP or Partner/Spouse (Check Household Grid)?

HRP	1
Partner/Spouse	2
Neither	3

Qc. **INDIVIDUAL STATUS:**

Not interviewed before	1
Interviewed before	2

Q1. **INTERVIEWER CODE:** Respondent sex

Male	1
Female	2

Q2. What is your date of birth?

.....

Q3. Can I just check, could you tell me your first name:

.....

Q4. Do you expect to move within the next twelve months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

Q5. Do you normally read a daily newspaper?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

***IF Q5=1, ASK Q6
ELSE GO TO Q7***

Q6. Which paper do you read most frequently?

Daily Express	01
Daily Mail	02
Daily Mirror/Record	03
Daily Star	04
The Sun	05
Daily Telegraph	06
Financial Times	07
The Guardian	08
The Independent	09
The Times	10
Morning Star	11
Other - Irish/Northern Irish/Scottish/Regional or local daily morning paper (WRITE IN)	12
Evening paper/Other (WRITE IN)	13
<i>Don't Know</i>	98
<i>Refused</i>	99

Q7. We are interested in what people do with their leisure time. I'm going to read out a list of activities. Do you do these activities most days, at least once a week, at least once a month, several times a year, or less?

READ OUT a TO h AND CODE EACH

- a play sport, keep fit, go walking.
- b go to watch live sport.
- c go to the cinema, a concert, theatre or other live performance.
- d have a meal in a restaurant or café.
- e go for a drink to a pub or club.

And do you do these activities most days, at least once a week, at least once a month, several times a year, or less?

- f attend leisure activity groups such as evening classes
- g read newspapers or magazines
- h read books, whether fiction or non-fiction

RESPONSE CATEGORIES

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Never / almost never	5
<i>Don't Know</i>	8
<i>Refused</i>	9

- Q8. I would now like to ask you about your **friends**. How many **friends** do you have who live locally, that is within fifteen minutes travel?

WRITE IN NUMBER

None	0
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q8=8, ASK Q9

IF Q8=0 OR 9, GO TO Q13

ELSE ASK Q10

- Q9. Would you say it is between... (**READ OUT**)

1 - 5	1
6-10	2
11-15	3
16-20	4
or more than 20	5
<i>Don't Know</i>	8
<i>Refused</i>	9

- Q10. How often do you keep in touch with them by meeting face-to-face? Would you say that it is most days, at least once a week, at least once a month, several times a year, or less?

- Q11. How often do you telephone them?

- Q12. How often do you keep in touch with them by post?

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

Q13. How many **friends** do you have who do not live locally, that is more than fifteen minutes travel?

WRITE IN NUMBER

None	0
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q13=8, ASK Q14

IF Q13=0 OR 9, GO TO Q18

ELSE ASK Q15

Q14. Would you say it is between... (**READ OUT**)

1 - 5	1
6-10	2
11-15	3
16-20	4
or more than 20	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q15. How often do you keep in touch with them by meeting face-to-face? Would you say that it is most days, at least once a week, at least once a month, several times a year, or less?

Q16. How often do you telephone them?

Q17. How often do you keep in touch with them by post?

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

Q18. Can I just check, do you have a computer in this household?

Yes	1
No	2

**IF Q18=1, GO TO Q20
ELSE, ASK Q19**

Q19. How likely is it that you will get a computer in the next couple of years? Is it...(READ OUT)

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

GO TO Q55

Q20. We are interested in people's use of computers at home. Do you ever use a computer at home?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q20=1, ASK Q23
IF Q20=8 OR 9, GO TO Q55
ELSE GO TO Q21**

Q21. Do you know how to make use of the computer in your household?

Yes	1
No	2

**IF Q21=2, GO TO Q22
ELSE, ASK Q23**

Q22. Would you use a computer if you were given help on how to use it, or does it not really interest you?

Would use if given guidance	1
No interest to me	2
<i>Don't Know</i>	8
<i>Refused</i>	9

Q23. How likely is it that you will get a/another computer for your own use in the next couple of years? Is it...(READ OUT)

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q20=2, GO TO Q55

IF Q20=1, ASK Q24

Q24. In what room is (which rooms are) the computer(s) you use at home?

IF MORE THAN ONE ASK Q25

Q25. And which one would you say that you use the most?

ENTER LOCATION OF COMPUTER

	Q24	Q25
	Use	Use most
a) Living room	1	1
b) Dining room	2	2
c) Kitchen	3	3
d) Bedroom	4	4
e) Study or office	5	5
f) Other room	6	6
g) No fixed place	7	7
<i>Don't Know</i>	8	8
<i>Refused</i>	9	9

IF RESPONDENT USES MORE THAN ONE COMPUTER ADD:

Now, talking about the computer that you said you use most often...

Q26. Do you have internet access on this computer at home, either for using the world wide web or using email?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q26=1 ASK Q27

ELSE GO TO Q46

Q27. Do you use email on this computer?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q27=1, ASK Q28

ELSE GO TO Q34

Q28. What method do you use to read and send your e-mail? Do you use a web browser such as Internet Explorer or Netscape, or do you download email from your Internet Service Provider into a separate mail program such as Outlook Express?

PROMPT IF NECESSARY

One provided by ISP	1
Web-based, such as Hotmail, Talk21	2
Other (WRITE IN)	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q29. How often do you keep in touch with your local **friends** with email? Would you say that it is most days, at least once a week, at least once a month, several times a year or less...

Q30. How often do you keep in touch with your non-local **friends** with email? Would you say that it is most days, at least once a week, at least once a month, several times a year or less...

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Never / almost never	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q31. Would you say that email was now one of your main modes of communication?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

Q32. To what extent has email replaced phone calls? Would you say that it is... (**READ OUT**)

A great deal	1
Quite a lot	2
Only a small amount	3
Hardly at all	4
<i>Don't Know</i>	8
<i>Refused</i>	9

Q33. How dependent are you on email for social or personal contact? Would you say that you are... (**READ OUT**)

Very dependent	1
Quite dependent	2
Slightly dependent	3
Not at all dependent	4
<i>Don't Know</i>	8
<i>Refused</i>	9

Q34. About how long ago was it that you first used the internet?
DO NOT PROMPT.
IF 'DON'T KNOW' PROBE WITH RANGE.

Don't use it	00
Less than 1 month ago	01
1-3 months ago	02
Over 3 months but less than 6 months ago	03
Over 6 months but less than 12 months ago	04
Over 12 months but less than 2 years	05
2-3 years	06
4+ years	07
<i>Don't Know</i>	98
<i>Refused</i>	99

Q35. Which company provides your Internet service?
PROMPT IF NECESSARY – CODE ALL THAT APPLY

Compuserve	01
America Online (AOL)	02
UK Online	03
Demon Internet	04
BT Internet	05
UU-Net (Pipex Dial)	06
Virgin Net	07
MSN	08
Netcom	09
BT-Click	10
Cable & Wireless Lite	11
Freeserve (Dixons)	12
Other (WRITE IN)	13
<i>Don't Know</i>	98
<i>Refused</i>	99

Q36. Have you ever bought any goods or services on-line?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q36=1, GO TO Q38
ELSE, ASK Q37**

Q37. I am now going to read out some statements about on-line shopping, by that I mean purchasing goods and services over the internet. Please tell me which one applies to you personally.

[READ OUT ALL BEFORE CODING ONE ONLY]

You expect to shop on-line in the future	1
You don't know whether you are likely to shop on-line in the future	2
You never intend to shop on-line in the future	3
<i>Refused</i>	9

GO TO Q42

Q38. Have you bought anything on-line in the last 3 months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q38=1, ASK Q39
ELSE, GO TO Q41**

Q39. What sort of product did you buy? (**PROMPT IF NECESSARY**)

Financial Services	01
Computer hardware	02
Computer software	03
Books	04
CDs/Videos/DVDs	05
Clothing	06
Groceries	07
Something else (WRITE IN)	08
<i>Don't Know</i>	88
<i>Refused</i>	99

**IF Q39=88 OR 99, GO TO Q41
ELSE, ASK Q40**

Q40. How much money have you spent in the last 3 months buying goods or services on-line?

WRITE IN FIGURE £.....

<i>Don't Know</i>	8
<i>Refused</i>	9

Q41. How likely are you to buy on-line again? Are you... **(READ OUT)**

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q42. How often do you use the internet for general surfing of the World Wide Web? Is it...**(READ OUT)**

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Never / almost never	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q43. How often do you use the internet for accessing or reading bulletin-boards or newsgroups? Is it...**(READ OUT)**

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Never / almost never	5
<i>Don't Know</i>	8
<i>Refused</i>	9

- Q44. Which of the following is the single **most** important reason for using the internet?
- Q45. Which of the following is the second **most** important reason for using the internet?

READ OUT ALL

	Q44		Q45	
	Yes	No	Yes	No
Communication with other people	1	2	1	2
Games or entertainment	1	2	1	2
Home shopping or banking	1	2	1	2
Educational or informational purposes	1	2	1	2
Services for business use	1	2	1	2
Other (PLEASE SPECIFY)	1	2	1	2
(All equally important/Don't know)	8		8	
<i>Refused</i>	9		9	

- Q46. How much have you personally spent on computing software over the last **year**?

WRITE IN TO NEAREST £

Don't Know 8

Refused 9

- Q47. How much have you personally spent on computing hardware over the last **year**?

WRITE IN TO NEAREST £

Don't Know 8

Refused 9

- Q48. Have you upgraded or improved any computer in the last **year**?

Yes 1

No 2

Don't Know 8

Refused 9

IF Q48=1, ASK Q49
ELSE GO TO Q51

Q49. What sort of upgrade or improvements were they? **CODE ALL THAT APPLY**

New software ...	01
Larger hard disk	02
More memory	03
Faster processor/CPU	04
Modem	05
Internet connection	06
CD-ROM	07
DVD drive	08
New monitor	09
New ISP	10
Operating System	11
Other	12
<i>Don't Know</i>	98
<i>Refused</i>	99

**IF Q49=11, ASK Q50
ELSE, GO TO Q51**

Q50. What operating system does this computer use? Is it DOS without Windows, Windows 3.11 or earlier, Windows '95, Windows '98, Windows NT, or something else?

DOS without Windows	01
Windows 3.11 or earlier	02
Windows 95	03
Windows 98	04
Windows NT	05
Linux	06
Windows (version unknown)	07
Apple Mac	08
Other (SPECIFY)	09
<i>Don't Know</i>	98
<i>Refused</i>	99

Q51. When was the last time you used your computer?

Today	
1	
Within the last week	2
Within the last month	3
Other (WRITE IN)	4
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q51=8 OR 9, GO TO Q53

ELSE, ASK Q52

Q52. Which of the following did you use it for at that time?

READ OUT AND CODE ALL THAT APPLY

	yes	no	dk	Ref.
a Paid work	1	2	8	9
b Voluntary/unpaid work	1	2	8	9
c Education/course work	1	2	8	9
d Playing games	1	2	8	9
e Word processing/letter writing	1	2	8	9
f Household, financial accounts	1	2	8	9
g Hobbies	1	2	8	9
h Something else (SPECIFY)	1	2	8	9

IF Q27=1 ADD:

i Reading/writing/sending e-mail	1	2	8	9
----------------------------------	---	---	---	---

IF Q26=1 ADD:

j Browsing or surfing the world wide web	1	2	8	9
--	---	---	---	---

**IF HOUSEHOLD IS NOT A SINGLE-PERSON HOUSEHOLD ASK Q53
ELSE GO TO Q55**

Q53. Does anyone else in the household use this computer?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q53=1, ASK Q54**ELSE GO TO Q55**

Q54. Who is that?

CODE ALL THE APPLY FROM HOUSEHOLD GRID

<i>Don't Know</i>	8
<i>Refused</i>	9

ASK ALL

Q55. (Even though you don't have a computer) I am going to read out a few statements about how you might feel about computer technology. Please could you tell me if you strongly agree, agree, neither agree nor disagree, disagree or strongly disagree with the statements.

	strongly agree	agree	neither agree nor disagree	disagree	strongly disagree	dk
a You find/would find computers intimidating to use	1	2	3	4	5	8
b You enjoy using computers	1	2	3	4	5	8
c Everyone depends on computers too much nowadays	1	2	3	4	5	8
d Computers will make life much easier if you have one	1	2	3	4	5	8

Q55b. We are interested in the image that people have of the internet. When you think of the internet, whether or not you use it, what five words come to mind?

<i>Don't Know</i>	8
<i>Refused</i>	9

Q56. Can you tell me about your current employment situation? Are you...

READ OUT AND CODE ONE

Working	01
Unemployed	02
Retired from paid work altogether	03
On maternity leave	04
Looking after family or home	05
Full-time student/at school	06
Long term sick or disabled	07
On a government training scheme	08
Something else (PLEASE GIVE DETAILS)	09
<i>Don't Know</i>	98
<i>Refused</i>	99

IF Q56=01, GO TO Q59

IF Q56=99, GO TO Q94

ELSE, ASK Q57

Q57. Can I just check, did you do any paid work last week - that is in the seven days ending last Sunday - either as an employee or self employed?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q57=1, ASK Q59

IF Q57=8 OR 9, GO TO Q94

ELSE GO TO Q58

Q58. Even though you weren't working did you have a job that you were away from last week?

Yes	1
No	2
Waiting to take up job	3
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q58=1, ASK Q59

ELSE, GO TO Q94

Q59. Please tell me the exact job title and describe fully the sort of work you do.

IF MORE THAN ONE JOB: MAIN = JOB WITH MOST HOURS

IF EQUAL HOURS: MAIN JOB = HIGHEST PAID

ENTER JOB TITLE:

DESCRIBE FULLY WORK DONE:

(IF RELEVANT 'WHAT ARE THE MATERIALS MADE OF?')

<i>Don't Know</i>	8
<i>Refused</i>	9

Q60. What does the firm/organisation you work for actually make or do (at the place where you work)?

DESCRIBE FULLY

<i>Don't Know</i>	8
<i>Refused</i>	9

Q61. Do you have any managerial duties or do you supervise any other employees?

Manager	1
Foremen/supervisor	2
<u>NOT</u> manager or supervisor	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q62. Is your current job . . . **READ OUT**

A permanent job	1
A seasonal, temporary or casual job	2
Or a job done under contract or for a fixed period of time?	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q63. Are you an employee or self employed?

Employee	1
Self employed	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q63=2, GO TO Q67
ELSE, ASK Q64**

Q64. What type of organisation do you work for (in your main job)? Is it... (**READ OUT**)

Private firm	01
Civil Service	02
Local government (including schools/colleges)	03
Health Services	04
Higher Education	05
Nationalised Industry	06
Non-profit making organisation (inc charities, co-operatives etc)	07
Other (PLEASE GIVE DETAILS)	08
<i>Don't Know</i>	88
<i>Refused</i>	99

Q65. How long have you been working in this organisation?

ENTER NUMBER OF YEARS

Less than one year	77
<i>Don't Know</i>	88
<i>Refused</i>	99

Q66. How long have you been doing this job – that is, the exact job description you have given me – within this organisation?

ENTER NUMBER OF YEARS

Same as before/above	66
Less than one year	77
<i>Don't Know</i>	88
<i>Refused</i>	99

Q67. Do you work mainly: **READ OUT
CODE ONE ONLY**

At home	1
At work premises	2
Driving or travelling around	3
Or at one or more other places?	4
Other (GIVE DETAILS)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q67=2, ASK Q68
ELSE GO TO Q69**

Q68. About how much time does it usually take for you to get to work each day, door to door?

**ONE WAY JOURNEY ONLY
IF NO USUAL GIVE AVERAGE**

WRITE IN: Minutes

<i>Don't Know</i>	8
<i>Refused</i>	9

Q69. Would you prefer to spend more time working at home, or less time than you do now?

More time	1
Less time	2
About the same	3
Not Applicable to job	4

Q70. How often do you work at home during weekdays that is during normal working hours as part of your job? Is it...**(READ OUT)**

Most days	1
2-3 days a week	2
About once a week	3
About once a fortnight	4
About once a month	5
Rarely or never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q70=9, GO TO Q73
ELSE, ASK Q71

Q71. How often do you bring work home that you do in the evenings?
READ OUT

Most days	1
2-3 days a week	2
About once a week	3
About once a fortnight	4
About once a month	5
Rarely or never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q71=9, GO TO Q73
ELSE, ASK Q72

Q72. How often do you bring work home that you do at the weekends?
READ OUT

Most weekends	1
About once a month	2
Less than once a month	3
Never	4
<i>Don't Know</i>	8
<i>Refused</i>	9

Q73. Do you set your own work schedule? By that I mean that you can decide when you work on different aspects of your job?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

Q74. Do you use a computer in your job?
INCLUDE LAPTOPS

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q74=1, ASK Q75
ELSE GO TO Q83

Q75. How often do you use the internet, for work, whether you are working at your place of employment or at home? Is it...(READ OUT)

Several times a day	1
Most days	2
2-3 days a week	3
About once a week	4
About once a fortnight	5
About once a month	6
Rarely or never	7
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q75=7, 8 OR 9, GO TO Q77
ELSE, ASK Q76

Q76. Are you able to use this internet connection to keep in touch with friends whilst you are at work? Which statement best applies to you? (READ OUT)

It is not possible	1
It is possible, but you do not do it often	2
It is possible and you do so fairly regularly	3

Q77. In your job, how often do you use a computer for the following tasks? Is it most days, occasionally, or not at all?

READ OUT AND CODE EACH ONE

	most days	occa sionally	not at all	dk	Ref.
a Word processing	1	2	3	8	9
b Spreadsheets / database	1	2	3	8	9
c E-mail or internet	1	2	3	8	9
d Design, analysis, desk-top publishing	1	2	3	8	9
e Programming/network systems management, PC support	1	2	3	8	9
f Other (WRITE IN)	1	2	3	8	9

**IF Q77 c=1 OR 2, ASK Q78
ELSE, GO TO Q79**

Q78. How dependent are you on email for work purposes? Would you say that you are...
(**READ OUT**)

Very dependent	1
Quite dependent	2
Slightly dependent	3
Not at all dependent	4
<i>Don't Know</i>	8
<i>Refused</i>	9

Q79. How many days a week do you, on average, use a computer at home for work purposes? Is it...(**READ OUT**)

Most days	1
2-3 days a week	2
About once a week	3
About once a fortnight	4
About once a month	5
Rarely or never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q79=6, 8 OR 9, GO TO Q83
ELSE, ASK Q80**

Q80. Please describe in what ways a computer is important to you when it comes to working at home?

PROMPT: What are the main advantages or disadvantages?

WRITE IN:

Q81. When you use a computer at home for work, what proportion of time is spent working with an on-line connection to your workplace?

None	1
Up to a quarter	2
Between a quarter and a half	3
Between half and three-quarters	4
Nearly all the time	5
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q81=1, 8 OR 9, GO TO Q83
ELSE ASK Q82**

Q82. Do you pay for the computer cost on your phone bill or does an employer?

Self	1
Employer	2
Part self/part employer	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q83. How many hours do you usually work a week in your current job?

WRITE IN: Hours	
<i>Don't Know</i>	8
<i>Refused</i>	9

INTERVIEWER CHECK

If respondent is an employee (Q63=1) ASK Q84

If respondent is self-employed (Q63=2) GO TO Q91

ELSE GO TO Q94

Q84. IF EMPLOYEE (Q63=1)

The last time you were paid, what was your gross pay - that is including any overtime, bonuses, commission, tips or tax refund, but before any deductions for tax, national insurance or pension contributions, union dues and so on?

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

ENTER TO NEAREST £:

Don't Know	8
Refused	9

*****RESPONDENT TO CHECK PAY SLIP IF POSSIBLE*****

IF Q84=8, GO TO Q86

IF Q84=9, GO TO Q94

ELSE ASK Q85

Q85. How long a period did that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Year	5
Other (WRITE IN)	6
<i>Don't Know</i>	8
<i>Refused</i>	9

Q86. And what was your take-home pay last time, that is after any deductions were made for tax, National insurance, pensions, union dues etc?

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

ENTER TO NEAREST £:

Don't Know	8
Refused	9
NO DEDUCTIONS MADE	0

*****RESPONDENT TO CHECK PAY SLIP IF POSSIBLE*****

IF Q86=8, 9 OR 0, GO TO Q94

ELSE ASK Q87

Q87. How long a period did that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Year	5
Other (WRITE IN)	6
<i>Don't Know</i>	8
<i>Refused</i>	9

Q88. Your take home pay last time was (**AMOUNT AT Q86**). Is this the amount you usually receive (before any statutory sick pay or statutory maternity pay)?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q88=1, 8 OR 9, GO TO Q94
ELSE ASK Q89

Q89. How much are you usually paid?

IF NO USUAL: GIVE AVERAGE

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

ENTER TO NEAREST £:

Don't know	8
Refused	9

IF Q89=8 OR 9, GO TO Q94
ELSE ASK Q90

Q90. How long a period did that cover?

Week	1
Fortnight	2
Four weeks	3
Calendar month	4
Year	5
Other (WRITE IN)	6
<i>Don't Know</i>	8
<i>Refused</i>	9

GO TO Q94

Q91. IF SELF-EMPLOYED (Q63=2)

Now I'd like to ask some questions about your income from your job/business; that is after paying for any materials, equipment or goods that you use(d) in your work.

On average, what was your WEEKLY or MONTHLY income from this job/business over the last 12 months?

IF 'DON'T KNOW / CAN'T REMEMBER' PROBE: 'Can you give me an approximate amount?'

WRITE IN TO NEAREST £:

Don't know	8
Refused	9

**IF Q91=8 OR 9, GO TO Q94
ELSE ASK Q92**

Q92. Was that weekly or monthly income?

Weekly income	1
Monthly income	2
Other (SPECIFY)	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q93. Can I just check, is that figure before deduction of income tax?

Yes (before tax)	1
No (after tax)	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF RESPONDENT IS HRP OR SPOUSE ON HOUSEHOLD ROSTER, ASK Q94
ELSE GO TO Q96**

[IF ALREADY ASKED OF HRP OR SPOUSE, DO NOT ASK AGAIN]

Q94. Could you please tell me how much you think your household's total income from pensions, benefits and investments is in a year? Please do not include money earned from employment.

WRITE IN AMOUNT:

Don't know	8
Refused	9

**IF Q94=8, ASK Q95a
ELSE, GO TO Q96**

Q95a. Would it amount to £500 or more?

Yes	1
No	2
Don't know	8
Refused	9

**IF Q95a=1, GO TO Q95b
ELSE GO TO Q96**

Q95b. Would it amount to £1000 or more?

Yes	1
No	2
Don't know	8
Refused	9

**IF Q95b=1, GO TO Q95c
IF Q95b=2, 8 OR 9, GO TO Q96**

Q95c. Would it amount to £5000 or more?

Yes	1
No	2
Don't know	8
Refused	9

IF Qc=1, ASK Q96
IF Qc=2, GO TO Q114

Q96. IF NOT INTERVIEWED BEFORE (Qc=1)

I now have a few questions about your background and current circumstances. Where were you born?

IF UK:
RECORD VILLAGE OR TOWN AND COUNTY

IF CITY: PROBE FOR DISTRICT

IF NOT UK:RECORD COUNTRY ONLY

<i>Don't Know</i>	8
<i>Refused</i>	9

Q97. What is your current legal marital status, are you. . . READ OUT

Married	1
Separated	2
Divorced	3
Widowed	4
or have never been married	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q98. How old were you when you left school?
DO NOT INCLUDE TECHNICAL COLLEGE

WRITE IN AGE:

Never went to school	1
Still at school	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q98=1, GO TO Q100
ELSE ASK Q99

Q99. Could you please tell me what type of school (you are attending/you attended last)?

Comprehensive school	01
Grammar school (<u>not</u> fee-paying)	02
Fee paying Grammar school	03
Sixth form College/Tertiary College	04
Public or other private school	05
Elementary school	06
Secondary modern/secondary school	07
Technical school (not college)	08
Other type of school (PLEASE GIVE DETAILS)	09
<i>Don't Know</i>	88
<i>Refused</i>	99

IF Q98=2, GO TO Q102
ELSE ASK Q100

Q100. Could you please tell me which, if any, further education institutions you have attended full-time or are attending?

IF MORE THAN ONE, CODE MOST RECENT

Nursing school/Teaching Hospital	1
College of further/higher education	2
Other College or training establishment (PLEASE GIVE DETAILS)	3
Polytechnic/Scottish Central Institutions	4
University	5
None of above	6
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q100=6, 8 OR 9, GO TO Q102
ELSE ASK Q101

Q101. How old were you when you left there, or when you finished or stopped your course?

WRITE IN AGE:

Still in further education	1
<i>Don't Know</i>	8
<i>Refused</i>	9

Q102. Could you please tell me whether you have any of these qualifications? A-levels, AS Levels, GCSEs, O-Levels, Scottish Highers, or Higher School Certificate?

CODE ALL THAT APPLY

None	0
A levels (or Scottish Higher School Certificate)	1
AS levels (or Scottish Highers)	2
Higher School Certificate	3
GCSE A-C / O level pass or A-C / O or Standard Grades A-C or 1-3	4
GCSE D-G / O level D-E / O or Standard Grades D-E or 4-7	5
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q102= 1,2,4,5 ASK Q103 FOR EACH QUALIFICATION MENTIONED
ELSE GO TO Q104**

Q103. How many (text fill name of qualification from Q102) do you have?
ENTER NUMBER

Can't remember/Don't know 9

Q104. And do you have a university degree, teaching qualification or a nursing qualification?

IF YES – CODE BELOW

Degree (or Higher Degree)	1
Teaching or nursing qualification (not degree)	2

IF NO – ASK: “Do you have any of the following?” (READ OUT)

No	0
NVQ/SVQ level 4: HNC/HCD/BTEC or Scotvec Higher	3
NVQ/SVQ level 3: ONC/OND/BTEC or Scotvec National/C&G full Technological	4
NVQ/SVQ level 2: City and Guilds Advanced or Part II/Scotvec Higher	5
NVQ/SVQ level 1: City and Guilds Craft/ Scotvec Modules/clerical/apprenticeship	6
Other qualifications (PLEASE WRITE IN...)	7
<i>Don't Know</i>	8
<i>Refused</i>	9

Q105. Have you ever had any computer or IT training?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q105=1, ASK Q106

IF Q105=2, 8 OR 9, GO TO Q110

Q106. Was this...? (**READ OUT**)

on the job/learning by doing	1
a college course paid by an employer	2
a college course not paid by employer	3
a course you did yourself in your own time	4
something else (please specify...)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q107. How long did you spend on this training in total?

PROBE FOR BOTH NUMBER AND UNIT

ENTER NUMBER

Don't know	8
Refused	9

CODE UNIT (CODE ONE ONLY)

Hours	1
Days	2
Weeks	3
Months	4
Other (PLEASE GIVE DETAILS)	5

Q108. Did/Does this course lead to a qualification?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q108=1, ASK Q109

IF Q108=2, 8 OR 9, GO TO Q110

Q109. What qualification was this? (**VERBATIM AND CODE**)

Degree (or Higher Degree)	01
Teaching or nursing qualification (not degree)	02
NVQ/SVQ level 4: HNC/HCD/BTEC or Scotvec Higher	03
NVQ/SVQ level 3: ONC/OND/BTEC or Scotvec National/C&G full Technological	04
NVQ/SVQ level 2: City and Guilds Advanced or Part II/Scotvec Higher	05
NVQ/SVQ level 1: City and Guilds Craft/ Scotvec Modules/clerical/apprenticeship	06
Other higher qualification (SPECIFY)	07
A levels (or Scottish Higher School Certificate)	08
AS levels (or Scottish Highers)	09
Higher School Certificate	10
GCSE	11
YT certificate/SLC School Leaving Certificate Lower Grade	12
Other (PLEASE GIVE DETAILS)	13
<i>Don't Know</i>	88
<i>Refused</i>	99

Q110. Apart from those that you may have already told me about, have you taken part in any other education or training schemes or courses in the last twelve months.

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q110=1, ASK Q111
ELSE GO TO Q126**

IF MORE THAN ONE TRAINING COURSE, ASK ABOUT THE LONGESTQ111. How long did you spend on this training in total?
PROBE FOR BOTH NUMBER AND UNIT

ENTER NUMBER	
Don't know	8
Refused	9
CODE UNIT (CODE ONE ONLY)	
Hours	1
Days	2
Weeks	3
Months	4
Other (PLEASE GIVE DETAILS)	5

Q112. Does (did) the training you have (done) been doing lead to . . .
READ OUT AND CODE ONE ONLY

A qualification	1
A credit to a qualification or neither	2 3
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q112=1 OR 2, ASK Q113
 ELSE GO TO Q126**

Q113. What qualification is that? (**VERBATIM AND CODE**)

Degree (or Higher Degree)	01
Teaching or nursing qualification (not degree)	02
NVQ/SVQ level 4: HNC/HCD/BTEC or Scotvec Higher	03
NVQ/SVQ level 3: ONC/OND/BTEC or Scotvec National/C&G full Technological	04
NVQ/SVQ level 2: City and Guilds Advanced or Part II/Scotvec Higher	05
NVQ/SVQ level 1: City and Guilds Craft/ Scotvec Modules/clerical/apprenticeship	06
Other higher qualification (SPECIFY)	07
A levels (or Scottish Higher School Certificate)	08
AS levels (or Scottish Highers)	09
Higher School Certificate	10
GCSE	11
YT certificate/SLC School Leaving Certificate Lower Grade	12
Other (PLEASE GIVE DETAILS)	13
<i>Don't Know</i>	88
<i>Refused</i>	99

GO TO Q126

Q114. INTERVIEWED BEFORE (Qc=2)What is your current legal marital status, are you. . . **READ OUT**

Married	1
Separated	2
Divorced	3
Widowed	4
or have never been married	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q115. Have you ever had any IT training?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q115=1, ASK Q116**IF Q115=2, 8 OR 9, GO TO Q120****Q116. Was this...?**

on the job/learning by doing	1
a college course paid by an employer	2
a college course not paid by employer	3
a course you did yourself in your own time	4
something else (please specify...)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q117. How long did you spend on this training in total?**PROBE FOR BOTH NUMBER AND UNIT****ENTER NUMBER**

Don't know	8
Refused	9

CODE UNIT (CODE ONE ONLY)

Hours	1
Days	2
Weeks	3
Months	4
Other (PLEASE GIVE DETAILS)	5

Q118. Did/Does this course lead to a qualification?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q118=1, ASK Q119

IF Q118=2, 8 OR 9, GO TO Q120

Q119. What qualification was this? (**VERBATIM AND CODE**)

Degree (or Higher Degree)	01
Teaching or nursing qualification (not degree)	02
NVQ/SVQ level 4: HNC/HCD/BTEC or Scotvec Higher	03
NVQ/SVQ level 3: ONC/OND/BTEC or Scotvec National/C&G full Technological	04
NVQ/SVQ level 2: City and Guilds Advanced or Part II/Scotvec Higher	05
NVQ/SVQ level 1: City and Guilds Craft/ Scotvec Modules/clerical/apprenticeship	06
Other higher qualification (SPECIFY)	07
A levels (or Scottish Higher School Certificate)	08
AS levels (or Scottish Highers)	09
Higher School Certificate	10
GCSE	11
YT certificate/SLC School Leaving Certificate Lower Grade	12
Other (PLEASE GIVE DETAILS)	13
<i>Don't Know</i>	88
<i>Refused</i>	99

Q120. Apart from any that you may have already told me about, have you undertaken any education or training courses in the last 15 months?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q120=1, GO TO Q121

IF Q120=2, 8 OR 9, ASK Q126

Q121. Is that university education, other education or on the job training? **CODE ALL THAT APPLY**

University education	1
Other education	2
On the job training	3
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q121=1 OR 2 ONLY, ASK Q123

IF Q121=3, GO TO Q122

ELSE, GO TO Q126

Q122. How long did you spend on this training in total?

PROBE FOR BOTH NUMBER AND UNIT

ENTER NUMBER

<i>Don't Know</i>	8
<i>Refused</i>	9

CODE UNIT (CODE ONE ONLY)

Hours	1
Days	2
Weeks	3
Months	4
Other (PLEASE GIVE DETAILS)	5

Q123. Was/Is this for a qualification?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q123=1 GO TO Q124

ELSE ASK Q126

Q124. Did you obtain any qualifications?

Yes	1
Not yet / waiting for exams/results	2
No	3
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q124=1, ASK Q125

ELSE, GO TO Q126

Q125. What was/is that? (**VERBATIM AND CODE**)

None	0
Degree (or Higher Degree)	1
Teaching or nursing qualification (not degree)	2
NVQ/SVQ level 4: HNC/HCD/BTEC or Scotvec Higher	3
NVQ/SVQ level 3: ONC/OND/BTEC or Scotvec National/C&G full Technological	4
NVQ/SVQ level 2: City and Guilds Advanced or Part II/Scotvec Higher	5
NVQ/SVQ level 1: City and Guilds Craft/ Scotvec Modules/clerical/apprenticeship	6
Other higher qualification (SPECIFY)	7
A levels (or Scottish Higher School Certificate)	8
AS levels (or Scottish Highers)	9
Higher School Certificate	10
GCSE	11
YT certificate/SLC School Leaving Certificate Lower Grade	12
Other (PLEASE GIVE DETAILS)	13
<i>Don't Know</i>	88
<i>Refused</i>	99

ASK ALL

Q126. Please think back over the last 12 months about how your health has been. Compared to people of your own age, would you say that your health has on the whole been. . .

READ OUT

Excellent	1
Good	2
Fair	3
Poor	4
or very poor	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q127. Does your health in any way limit your daily activities compared to most people of your age?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

ROUTING REMOVED HERE

Q128. I am going to read out some statements about family life. For each one please tell me whether you strongly agree, agree, neither agree nor disagree, disagree or strongly disagree with the statement.

PROBE FOR CATEGORY

	strongly agree	agree	neither agree nor disagree	disagree	strongly disagree	dk
a Both the husband and wife should contribute to the household income	1	2	3	4	5	8
b Having a full-time job is the best way for a woman to be an independent person	1	2	3	4	5	8
c A husband's job is to earn money; a wife's job is to look after the home and family	1	2	3	4	5	8
d A pre-school child is likely to suffer if his or her mother works	1	2	3	4	5	8

**IF RESPONDENT IS MARRIED OR COHABITING ON HOUSEHOLD GRID, ASK Q129
ELSE GO TO Q130**

Q129. I am going to read out some household jobs. Could you please say who mostly does this work in your home? Is it mostly yourself, or mostly your spouse/partner, or is the work shared equally?

a Grocery shopping	
Mostly self	1
Mostly spouse/partner	2
Shared	3
Paid help	4
Other (SPECIFY)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

b	Cooking	
	Mostly self	1
	Mostly spouse/partner	2
	Shared	3
	Paid help	4
	Other (SPECIFY)	5
	<i>Don't Know</i>	8
	<i>Refused</i>	9
c	Cleaning/h Hoovering	
	Mostly self	1
	Mostly spouse/partner	2
	Shared	3
	Paid help	4
	Other (SPECIFY)	5
	<i>Don't Know</i>	8
	<i>Refused</i>	9
d	Washing and ironing	
	Mostly self	1
	Mostly spouse/partner	2
	Shared	3
	Paid help	4
	Other (SPECIFY)	5
	<i>Don't Know</i>	8
	<i>Refused</i>	9

**IF CHILDREN UNDER 16 IN THE HOUSEHOLD ASK Q130
ELSE GO TO Q131**

Q130. Who spends most time looking after the child(ren) when they are at home? Is it . . .
READ OUT

Mainly you	1
Mainly your husband/wife/partner	2
Jointly with your husband/wife/partner	3
<i>Don't Know</i>	8
<i>Refused</i>	9

ASK ALL

Q131. About how many hours do you spend on housework in an average week, such as time spent cooking, cleaning and doing the laundry?

WRITE IN: Hours	
None	0
<i>Don't Know</i>	8
<i>Refused</i>	9

Q132. About how many hours do you spend on DIY/home maintenance in an average week?

WRITE IN: Hours	
None	0
<i>Don't Know</i>	8
<i>Refused</i>	9

Q133. Some people feel that there is not enough time in the day to achieve what they want, whilst some feel that they have plenty of time. Do you strongly agree, agree, neither agree nor disagree, disagree or strongly disagree with these statements? (**READ OUT**)

You have enough time to keep up with friends
 You don't spend as much time with your family as you would like to
 Your time for leisure or hobbies is too limited
 You have enough time to carry out tasks around the home.
 You would really like more time to shop for essentials
 You have enough time to shop for things you enjoy buying, or fun shopping

RESPONSE CATEGORIES FOR Q133

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q133b. Would you say you always feel rushed, even to do the things you have to do, only sometimes feel rushed, or almost never feel rushed?

Always feel rushed	1
Sometimes feel rushed	2
Almost never feel rushed	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q134. A few questions next on your opinions on modern life... Do you strongly agree, agree, neither disagree nor agree, disagree or strongly disagree with the following statements? **(READ OUT)**

- a The streets of Britain can be very dangerous at night
- b Crime is not a major problem nowadays
- c We worry far too much about the dangers of violence and pornography on television
- d It is really difficult nowadays to get food which you know is both safe and good for you

Strongly agree	1
Agree	2
Neither agree nor disagree	3
Disagree	4
Strongly disagree	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q135. And now I'd like to ask you a couple of questions about children in general...**(READ OUT)**

- a Do you think that children are at risk from unsuitable programming when they watch television unsupervised? Would you say that they are very much at risk, at quite a lot of risk or not much at risk?
- b Do you think that children are at risk from unsuitable content when they use the internet unsupervised? Would you say that they are very much at risk, at quite a lot of risk or not much at risk?

Response Categories:

Very much at risk	1
Quite a lot at risk	2
Not much at risk	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q136. Do you personally have a mobile phone?

Yes	1
No	2
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q136=1, GO TO Q141

IF Q136=2, ASK Q137

IF Q136=8 OR 9, GO TO Q149

Q137. Why have you not got a mobile phone? Is it because... **(READ OUT)**

	Yes	No
You don't use a phone much anyway	1	2
You prefer not to be contactable all the time	1	2
You like your phone conversations to be private	1	2
They are too expensive to run	1	2
You are worried about the potential health risks	1	2
You are not that sort of person	1	2
Other (PLEASE WRITE IN)	1	2
<i>Don't Know</i>	8	
<i>Refused</i>	9	

Q138. **IF NO MOBILE**

How likely are you to get a mobile phone for your own use? Are you...**(READ OUT)**

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q138=1 OR 2, ASK Q139
ELSE GO TO Q149**

Q139. What are the main reasons for this? **READ OUT AND CODE ALL THAT APPLY**

Q140. **IF MORE THAN ONE REASON ASK** "And what would you say is the most important reason for this?"

	Q141		Q142	
	Yes	No	Yes	No
Useful for work	1	2	1	2
Personal safety	1	2	1	2
Easy to speak to friends	1	2	1	2
Having a phone of your own	1	2	1	2
Other (please specify...)	1	2	1	2
<i>Don't Know</i>	8		8	
<i>Refused</i>	9		9	

GO TO Q149

Q141. MOBILE PHONE USERS

Which service is this?

PROMPT IF NECESSARY

BT Cellnet	1
Orange	2
Vodafone	3
One2One	4
Other (WRITE IN)	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q142. On average, how many calls would you say you make per week on your mobile?

PROMPT FOR CLOSEST CATEGORY

None	0
1-5	1
6-10	2
11-15	3
16-20	4
21+	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q143. What was the reason you had for getting this phone? Was it... READ OUT AND CODE ALL THAT APPLY

Q144. IF MORE THAN ONE REASON ASK "And what would you say is the most important reason for this?"

	Q143		Q144	
	Yes	No	Yes	No
Useful for work	1	2	1	2
Personal safety	1	2	1	2
Easy to speak to friends	1	2	1	2
Having a phone of your own	1	2	1	2
Other (please specify...)	1	2	1	2
<i>Don't Know</i>	8		8	
<i>Refused</i>	9		9	

Q145. Has the mobile phone replaced your usage of your phone at home completely, somewhat, or hardly at all?

Completely replaced	1
Somewhat replaced	2
Hardly at all	3
<i>Don't Know</i>	8
<i>Refused</i>	9

Q145b. Is your mobile phone on the pay-as-you-go scheme, or do you pay regular bills?

Pay-as-you-go	1
Regular bills/direct debit	2
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF Q145b=1, ASK Q145c
ELSE, GO TO Q146**

Q145c. Could you tell me approximately how much you think you pay per month for your mobile phone? (**ENTER AMOUNT AND CODE 04 "MONTH" AT NEXT QUESTION**)

WRITE IN AMOUNT: _____

IF NO FIXED AMOUNT, ASK FOR APPROXIMATE

Don't know as paid direct by employer	7
<i>Don't Know</i>	8
<i>Refused</i>	9

GO TO Q147

Q146. Overall, can you tell me how much your mobile telephone bill is?

WRITE IN AMOUNT: _____

IF NO FIXED AMOUNT, ASK FOR APPROXIMATE

Don't know as paid direct by employer	7
<i>Don't Know</i>	8
<i>Refused</i>	9

**IF AMOUNT GIVEN AT Q145c OR Q146, ASK Q147
ELSE GO TO Q148**

Q147. What period does that cover?

Week	01
Fortnight	02
Four weeks	03
Calendar month	04
Quarter	05
Year	06
Other (WRITE IN)	07
<i>Don't Know</i>	88
<i>Refused</i>	99

ASK ALL

Q148. I am going to read out some statements about how people keep in touch by phone. Please would you tell me whether you strongly agree, agree, neither disagree nor agree, disagree or strongly disagree with the following statements (**READ OUT**)

	strongly agree	agree	neither agree nor disagree	disagree	strongly disagree	dk
a. You enjoy speaking to people on the phone	1	2	3	4	5	8
b. You find the phone essential for keeping in touch with your family	1	2	3	4	5	8
c. You are careful how many calls you make because of the cost	1	2	3	4	5	8
d. You could spend hours on the phone given the chance	1	2	3	4	5	8
e. You only use the phone when you have to	1	2	3	4	5	8

Q149. Interviewer code MRS Social Class for respondent

AB	1
C1	2
C2	3
D	4
E	5

Q150. Earlier I asked you about your friends, I now would like to ask you about your relatives. How many relatives do you have who live locally, that is within fifteen minutes travel?

WRITE IN NUMBER

None	0
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q150=8, ASK Q151

IF Q150=0 OR 9, GO TO Q155

ELSE ASK Q152

Q151. Would you say it is between... **(READ OUT)**

1 - 5	1
6-10	2
11-15	3
16-20	4
or more than 20	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q152. How often do you keep in touch with them by meeting face-to-face? Would you say that it is most days, at least once a week, at least once a month, several times a year, or less?

Q153. How often do you telephone them?

Q154. How often do you keep in touch with them by post?

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

Q155. How many relatives do you have who do not live locally, that is more than fifteen minutes travel?

WRITE IN NUMBER

None	0
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q155=8, ASK Q156

IF Q155=0 OR 9, GO TO Q160

ELSE ASK Q157

Q156. Would you say it is between... **(READ OUT)**

1 - 5	1
6-10	2
11-15	3
16-20	4
or more than 20	5
<i>Don't Know</i>	8
<i>Refused</i>	9

Q157. How often do you keep in touch with them by meeting face-to-face? Would you say that it is most days, at least once a week, at least once a month, several times a year, or less?

Q158. How often do you telephone them?

Q159. How often do you keep in touch with them by post?

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Once a year or less	5
Never / almost never	6
<i>Don't Know</i>	8
<i>Refused</i>	9

IF Q26=2, ASK Q160

ELSE, GO TO Q161

Q160. You mentioned earlier that you do not have an internet connection with your computer. How likely are you to get an on-line connection to the internet for this computer in the next 12 months?

READ OUT AND CODE ONE ONLY

Very likely	1
Likely	2
Neither likely/nor unlikely	3
Unlikely	4
Very unlikely	5
Don't know	8

**IF Q27=1, ASK Q161
ELSE, GO TO D1**

Q161. How often do you keep in touch with your local relatives with email? Would you say that it is most days, at least once a week, at least once a month, several times a year or less...

Q162. How often do you keep in touch with your non-local relatives with email? Would you say that it is most days, at least once a week, at least once a month, several times a year or less...

Most days	1
At least once a week	2
At least once a month	3
Several times a year	4
Never / almost never	5
<i>Don't Know</i>	8
<i>Refused</i>	9

REMOVED TELEPHONE MONITORING SECTION

D1. **IF Qc=1, ASK:**

Obviously this survey is very interested in peoples' communication methods and how this fits in with their daily activities. We would be very grateful if you would agree to complete a simple diary in the next week. The diary will help us get a picture of how people move from activity to activity during the day. To thank you for helping us with this we are happy to send you a £10 gift voucher.

IF Qc=2, ASK:

You may remember that **previously** we have asked you to fill in a simple diary. This was very successful and we managed to get a lot of extremely useful information. This picture of how people move from activity to activity during the day is very difficult to capture in surveys and so we would be very grateful if you would agree to complete a

diary again this year. Once again, to thank you for this, we will send you a £10 voucher with the diary.

IF RESPONDENT REFUSES INTERVIEWER TO TRY AND PERSUADE...

(If it is alright, I can send you a copy of the diary along with a voucher anyway, and if you don't want to do the diary then that's fine/up to you)

Agreed to do diary – diary to be sent	1
Refused to do diary – but diary to be sent	2
Refused to do diary – adamant, diary not to be sent	3

D2a. INTERVIEWER : ARE THERE ANY CHILDREN IN THE HOUSEHOLD ELIGIBLE TO RECEIVE A DIARY?

CHECK AGE ON HOUSEHOLD GRID.

Yes, children in household	1
No	2

IF D2a=2 GO TO Q149

IF D2a=1, ASK D2

D2. We also have a simpler version of the diary for children aged 9 to 15. We are very interested to see how children and young adults use and interact with technology and how this fits into their daily schedule. Could we send you diaries for your children to complete as well? We will send you a £5 voucher to give to each child that completes a diary.

(If it's alright, I can send you a copy of the kid's diary along with a voucher anyway, and if they don't want to do the diary then that's fine/up to you)

Agreed to do diary – child's diary to be sent	1
Refused to do diary – but child's diary to be sent	2
Refused to do diary – adamant, child's diary not to be sent	3

Wave	Serial Number	Household No	Check No	Person No
1	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> <input type="text"/>

HOW DO YOU SPEND YOUR TIME?

We would like you to use this diary to record how you spend your time over the next week, to help us understand the different ways people use their time.

The diary asks you to record your activities for the week of:

_____ until _____

Your interviewer will explain how to fill in the diary and will then leave it for you to complete. To ensure that the information is as accurate as possible we would appreciate it if you could fill in the diary on a daily basis. Once you have finished recording your activities for the whole week, please return the diary to us in the pre-paid envelope provided. As a token of our thanks for your help, your interviewer will leave you a gift voucher.

Many thanks for your help

This diary belongs to:

Name: _____

Interviewer to complete

1. Enter the full household ID and Person Number at the top of the front page.
2. Write in the respondent's:

	Day	Month	Year
a) Date of birth	<input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
b) Sex	Male	1	
	Female	2	

3. Fill in the date the respondent will start the diary
(this is the day following the interview)

Day	Month	Year
<input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
		1 9 9 8

4. Code the day of the week the diary will start

Monday	1
Tuesday	2
Wednesday	3
Thursday	4
Friday	5
Saturday	6
Sunday	7

How to complete the diary

1. The aim of the diary is to show what you are doing every day for one week. A number of activities are listed on the side of the page which should cover most things that people do. If you cannot find an appropriate code, please use the 'Other' code (35) and write in what you were doing at that time. Please try to record an activity for every quarter hour of each day.
2. We are particularly interested in your main activity during each quarter hour. If you are doing more than one thing at a time, please use a continuous line for the main activity and dashed lines for other activities.
3. If you make a mistake please just cross it out.

4. An example of a completed day is given on the next two pages. You can see that in this example the person:

Slept (code 1) between 4.00am and 7.00am

Washed and dressed (code 2) between 7.00am and 8.00am

Ate breakfast (code 3) between 8.00am and 8.30am

Travelled (code 8) between 8.30am and 9.00am

Paid work (code 9) between 9.00am and 12.30pm

.....and so on until 10.30pm when they went to bed and slept.

Sometimes it is difficult to decide which category an activity falls into. Here are a few examples of what to include in some common activities.

Care of own children or other adults in own home (code 5)

This includes playing with children or helping them with their homework.

Cleaning house, tidying (code 6) includes

Bedmaking

Washing up

Travel (to and from work, shops, school, cinema etc.) (code 8)

Include time spent commuting to and from your home to work as well as the time it takes to go to the shops, or to pick children up from school for example. Also include longer periods of travel such as driving or taking the train to visit relatives or friends for example. Code 18, 'Visiting or meeting friends or relatives' would then record the time you spent with them.

Paid work at workplace (code 9)

People who travel in the course of their work, e.g. bus, lorry, van, taxi drivers, delivery men, sales reps, should code their working hours here. Include time spent away from the workplace at meetings, conferences, training courses etc. Any time spent travelling to meetings away from your normal place of work should also be included here rather than as travel at code 8.

Shopping, appointments (hairdressers/doctors etc) (code 14) includes

Taking the car to the garage

Going to the dentist, optician, hospital etc.

Going to the solicitor or estate agent etc.

5. When you have finished your diary please post it in the pre-paid envelope provided.

Many thanks

Activity

1	Sleeping, resting	1
2	Washing, dressing	2
3	Eating at home	3
4	Cooking, food preparation	4
5	Care of own children or other adults in own home	5
6	Cleaning house, tidying, clothes washing, ironing, sewing etc.	6
7	Maintenance, odd jobs, DIY, gardening, pet care	7
8	Travel (to and from work, shops, school, cinema, station etc.)	8
9	Paid work at work place	9
10	Paid work at home (not using a computer)	10
11	Study at home (not using a computer)	11
12	Courses and education outside home	12
13	Voluntary work, church, helping people (not in own home)	13
14	Shopping, appointments (hairdressers/doctors etc.)	14
15	Going to concerts, theatre, cinema, clubs, sporting events	15
16	Walks, outings etc.	16
17	Eating out, drinking, (pubs, restaurants)	17
18	Visiting or meeting friends or relatives	18
19	Sports participation, keeping fit	19
20	Hobbies, games, musical instruments	20
21	Watching TV/Cable/Satellite TV	21
22	Watching videos/laser disks	22
23	Listening to radio, CD, cassette	23
24	Reading newspapers, books, magazines	24
25	Being visited by friends or relatives in own home	25
26	Receiving telephone calls	26
27	Making telephone calls	27
28	Personal Computer - games/games console	28
29	Personal Computer - email (writing, reading or sending)	29
30	Personal Computer - browsing the www / Internet	30
31	Personal Computer - study at home	31
32	Personal Computer - paid work done at home	32
33	Personal Computer - Other	33
34	Doing nothing (may include illness)	34
35	Other PLEASE WRITE IN	35

EXAMPLE

late afternoon, evening & night

Day

		Afternoon		Evening					Night					
		4pm	5pm	6pm	7pm	8pm	9pm	10pm	11pm	00am	1am	2am	3am	
1														1
2														2
3														3
4														4
5														5
6														6
7														7
8														8
9														9
10														10
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34														34
35														35
		4pm	5pm	6pm	7pm	8pm	9pm	10pm	11pm	00am	1am	2am	3am	

Activity

1	Sleeping, resting	1
2	Washing, dressing	2
3	Eating at home	3
4	Cooking, food preparation	4
5	Care of own children or other adults in own home	5
6	Cleaning house, tidying, clothes washing, ironing, sewing etc.	6
7	Maintenance, odd jobs, DIY, gardening, pet care	7
8	Travel (to and from work, shops, school, cinema, station etc.)	8
9	Paid work at work place	9
10	Paid work at home (not using a computer)	10
11	Study at home (not using a computer)	11
12	Courses and education outside home	12
13	Voluntary work, church, helping people (not in own home)	13
14	Shopping, appointments (hairdressers/doctors etc.)	14
15	Going to concerts, theatre, cinema, clubs, sporting events	15
16	Walks, outings etc.	16
17	Eating out, drinking, (pubs, restaurants)	17
18	Visiting or meeting friends or relatives	18
19	Sports participation, keeping fit	19
20	Hobbies, games, musical instruments	20
21	Watching TV/Cable/Satellite TV	21
22	Watching videos/laser disks	22
23	Listening to radio, CD, cassette	23
24	Reading newspapers, books, magazines	24
25	Being visited by friends or relatives in own home	25
26	Receiving telephone calls	26
27	Making telephone calls	27
28	Personal Computer - games/games console	28
29	Personal Computer - email (writing, reading or sending)	29
30	Personal Computer - browsing the www / Internet	30
31	Personal Computer - study at home	31
32	Personal Computer - paid work done at home	32
33	Personal Computer - Other	33
34	Doing nothing (may include illness)	34
35	Other PLEASE WRITE IN	35

late afternoon, evening & night

Day

		Afternoon		Evening					Night						
		4pm	5pm	6pm	7pm	8pm	9pm	10pm	11pm	00am	1am	2am	3am		
1															1
2															2
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35															35
		4pm	5pm	6pm	7pm	8pm	9pm	10pm	11pm	00am	1am	2am	3am		

Wave

Serial Number

Household No

Check No

Person No

1

Serial Number boxes

Household No box

Check No box

Person No boxes

AROUND THE CLOCK

People spend their time in many different ways.
We would be very grateful if you could record all the things
you do during the week of:

_____ until _____



The interviewer or your parent will explain how to fill
in the diary and will then leave it with you to complete.

The interviewer will also leave you a gift voucher
as a small token for completing this.

Many thanks for your help.

This diary belongs to: Name: _____

Interviewer to complete

1. Make sure the respondent is eligible to do the youth time diary, ie 9 - 15.
Enter the full household ID and person Number at the top of the front page.

2. Write in the respondent's:

	Day	Month	Year
a) Date of birth	<input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
b) Sex	Male	1	
	Female	2	

3. Fill in the date of the week the respondent will start the diary
(this is the same day the parent starts their diary if possible)

Day	Month	Year
<input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
		1 9 9 8

4. Code the day of the week the diary will start

- | | |
|-----------|---|
| Monday | 1 |
| Tuesday | 2 |
| Wednesday | 3 |
| Thursday | 4 |
| Friday | 5 |
| Saturday | 6 |
| Sunday | 7 |

How to complete the diary

1. The aim of the diary is to show what you are doing every day for one week. A number of activities are listed on the side of the page which should cover most things that people do. If you cannot find an appropriate code, please use the 'Other' code (27) and write in what you were doing at that time. Please try to record an activity for every quarter hour of each day.
2. We are most interested in your **main** activity during each quarter hour. If you are doing more than one thing at a time, please use a continuous line for the main activity and dashed lines for other activities.
3. If you make a mistake please just cross it out.
4. Anything you do outside the home – eg school, the cinema, a friend's house – should include time travelling to get there. So if it takes you 15 minutes to get to the cinema, you are at the cinema for two hours, then it takes you 15 minutes to get back, you should mark the whole 2½ hours as being at the cinema.
5. An example of a completed day is given on the next two pages. You can see that in this example the person:

Slept (code 1) until 8.00am
Washed and Dressed (code 2) between 8.00am – 8.15am
Ate Breakfast (code 3) between 8.15am – 8.30am
At school (code 7) between 8.30am – 4.15pm. Remember this includes travelling to and from school

.....and so on until 10.00pm when they went to bed and slept.
6. When you have finished your diary, please place it in the pre-paid envelope provided and put it in the post.

Many thanks

Activity

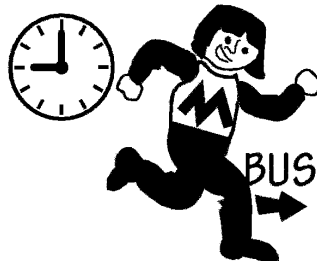
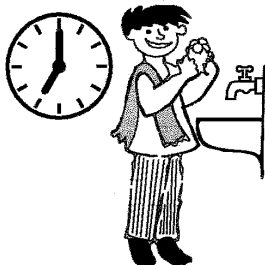
THE HOME ROUTINE		
1	Sleeping, resting	1
2	Washing, dressing	2
3	Eating at home	3
4	Helping at home, doing dishes, cleaning bedroom etc.	4
5	Paid work (paper round / odd jobs etc.)	5
6	Going shopping	6
SCHOOL AND STUDYING		
7	At school	7
8	Doing homework (not using computer)	8
ENTERTAINMENT AWAY FROM YOUR HOME		
9	Doing sport, keeping fit (<u>not</u> during school hours)	9
10	Eating out / cafe, restaurant, take-away	10
11	Outings, trips (<u>not</u> with school) e.g. theme park / zoo etc.	11
12	Going to concerts, discos, cinema, clubs, sports events	12
13	Visiting friends / family at <u>their</u> home	13
14	Meeting friends other places (e.g. park / shops / street etc.)	14
ENTERTAINMENT AT HOME		
15	Watching TV / Cable / Satellite TV / videos	15
16	Listening to radio, CDs, tapes	16
17	Reading books / comics / magazines / newspapers	17
18	Receiving telephone calls	18
19	Making telephone calls	19
20	Playing - alone or with family (not on computer)	20
21	Friends coming to your home to visit or play	21
22	Indoor hobbies or playing a musical instrument	22
USING A COMPUTER AT HOME		
23	Using a home computer for playing games	23
24	Using a home computer for email (writing, reading or sending)	24
25	Using a home computer to browse the www / Internet	25
26	Using a home computer for school work	26
27	Doing nothing (may include illness)	27
28	Other (PLEASE WRITE IN)	28

EXAMPLE

Friday 24 January

morning and early afternoon

Night		Morning							Afternoon			
4am	5am	6am	7am	8am	9am	10am	11am	12noon	1pm	2pm	3pm	
1												1
2												2
3												3
4												4
5												5
6												6
												7
												8
												9
												10
												11
												12
												13
												14
												15
												16
												17
												18
												19
												20
												21
												22
												23
												24
												25
												26
												27
												28
4am	5am	6am	7am	8am	9am	10am	11am	12noon	1pm	2pm	3pm	



EXAMPLE

late afternoon, evening & night

Day

		Night		Morning						Afternoon					
		4pm	5pm	6pm	7pm	8pm	9pm	10pm	11pm	00am	1am	2am	3am		
1								_____						1	
2														2	
3				_____										3	
4														4	
5														5	
6		_____												6	
7														7	
8														8	
9														9	
10														10	
11														11	
12														12	
13		_____												13	
14														14	
15						_____								15	
16														16	
17														17	
18														18	
19														19	
20														20	
21														21	
22														22	
23					_____									23	
24														24	
25														25	
26														26	
27														27	
28														28	



Activity

THE HOME ROUTINE

1	Sleeping, resting	1
2	Washing, dressing	2
3	Eating at home	3
4	Helping at home, doing dishes, cleaning bedroom etc.	4
5	Paid work (paper round / odd jobs etc.)	5
6	Going shopping	6

SCHOOL AND STUDYING

7	At school	7
8	Doing homework (not using computer)	8

ENTERTAINMENT AWAY FROM YOUR HOME

9	Doing sport, keeping fit (<u>not</u> during school hours)	9
10	Eating out / cafe, restaurant, take-away	10
11	Outings, trips (<u>not</u> with school) e.g. theme park / zoo etc.	11
12	Going to concerts, discos, cinema, clubs, sports events	12
13	Visiting friends / family at <u>their</u> home	13
14	Meeting friends other places (e.g. park / shops / street etc.)	14

ENTERTAINMENT AT HOME

15	Watching TV / Cable / Satellite TV / videos	15
16	Listening to radio, CDs, tapes	16
17	Reading books / comics / magazines / newspapers	17
18	Receiving telephone calls	18
19	Making telephone calls	19
20	Playing - alone or with family (not on computer)	20
21	Friends coming to your home to visit or play	21
22	Indoor hobbies or playing a musical instrument	22

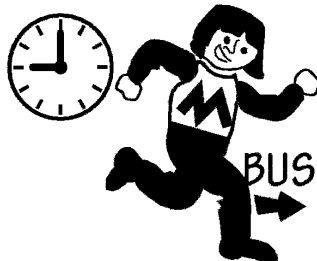
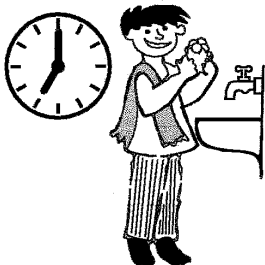
USING A COMPUTER AT HOME

23	Using a home computer for playing games	23
24	Using a home computer for email (writing, reading or sending)	24
25	Using a home computer to browse the www / Internet	25
26	Using a home computer for school work	26
27	Doing nothing (may include illness)	27
28	Other (PLEASE WRITE IN)	28

WRITE

morning and early afternoon

Night		Morning							Afternoon			
4am	5am	6am	7am	8am	9am	10am	11am	12noon	1pm	2pm	3pm	
1												1
2												2
3												3
4												4
5												5
6												6
7												7
8												8
9												9
10												10
11												11
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23												23
24												24
25												25
26												26
27												27
28												28



late afternoon, evening & night

Day

		Night		Morning						Afternoon					
		4pm	5pm	6pm	7pm	8pm	9pm	10pm	11pm	00am	1am	2am	3am		
1														1	
2														2	
3														3	
4														4	
5														5	
6														6	
7														7	
8														8	
9														9	
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24														24	
25														25	
26														26	
27														27	
28														28	
		4pm	5pm	6pm	7pm	8pm	9pm	10pm	11pm	00am	1am	2am	3am		

