## Survey of English Housing, 1998

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## HOUSEHOLD INFORMATION

#### All Households

#### Household Box

#### **StartDat**

ENTER DATE INTERVIEW WITH THIS HOUSEHOLD WAS STARTED

DATE

## WhoHere

Who normally lives at this address?

Area = ^QId.Area Address = ^QId.Address Household = ^QId.Hhold

(1) PRESS ENTER TO CONTINUE

### Name

RECORD THE NAME (OR A UNIQUE IDENTIFIER) FOR HOH, THEN A NAME/IDENTIFIEER FOR EACH MEMBER OF THE HOUSEHOLD

WHEN ALL HOUSEHOLD MEMBERS HAVE BEEN ENTERED, PRESS PgDn

STRING[12]

### Sex

^DMNAMES[LTLooper]

- (1) Male
- (2) Female

### Age

^DMNAMES[LTlooper]
What was your age last birthday?
98 or more code 97 (HELP<F9>)

0..97

## MarStat

^DMNAMES[LTLooper] ASK OR RECORD CODE FIRST THAT APPLIES Are you HELP<F9>:

- (1) single, that is, never married?
- (2) married and living with your husband/wife?
- (3) married and separated from your husband/wife?
- (4) divorced?
- (5) or widowed?

## LiveWith

^DMNAMES[LTLooper]ASK OR RECORDMay I just check, are you living with someone in the household as a couple? HELP<F9>

- (1) Yes
- (2) No
- (3) SPONTANEOUS ONLY same sex couple

### Hhldr

^DMNAMES[LTLooper]In whose name is the accommodation owned or rented?ASK OR RECORD(HELP<F9>)

- (1) This person alone
- (3) This person jointly
- (5) NOT owner/renter

### Dum1

#### 1..1

## FAMUInfo

THE HOUSEHOLD RELATIONSHIPS INFORMATION WILL NOW BE USED TO DIVIDE THE HOUSEHOLD INTO FAMILY UNITS.

PLEASE CHECK THE DISPLAY, AND AMEND AS NECESSARY THE RELATIONSHIPS GRID, OR THE MARITAL STATUS DATA IN THE HOUSEHOLD BOX.

(1) PRESS ENTER TO CONTINUE

## ShowFAM

THE HOUSEHOLD MEMBERS HAVE BEEN ALLOCATED TO FAMILY UNITS AS FOLLOWS (Press ENTER to continue):

FU No. Members ^FAMDisp1 ^FAMDisp2 ^FAMDisp3 Total number of Family Units = ^NOUNITS

(1) PRESS ENTER TO CONTINUE

#### Ethnic

Which of these groups do you/ does ^DMNAMES[LTEthnic1] belong to? SHOW CARD A:

- (1) White
- (2) Black Caribbean
- (3) Black African
- (4) Black Other Black groups
- (5) Indian
- (6) Pakistani
- (7) Bangladeshi
- (8) Chinese
- (9) Other

### HoHnum

ENTER PERSON NUMBER OF HOH.

```
^DMNAMES[1](1) ^DMNAMES[2](2) ^DMNAMES[3](3) ^DMNAMES[4](4)
^DMNAMES[5](5) ^DMNAMES[6](6) ^DMNAMES[7](7) ^DMNAMES[8](8)
^DMNAMES[9](9) ^DMNAMES[10](10)
```

1..10

### HoHprtnr

THE HoH IS (^DMNAMES[HoHnum])

ENTER THE PERSON NUMBER OF ^DMNAMES[HoHNum]'s SPOUSE/PARTNER

NO SPOUSE/PARTNER = 11

^DMNAMES[1](1) ^DMNAMES[2](2) ^DMNAMES[3](3) ^DMNAMES[4](4)
^DMNAMES[5](5) ^DMNAMES[6](6) ^DMNAMES[7](7) ^DMNAMES[8](8)
^DMNAMES[9](9) ^DMNAMES[10](10)

1..11

### **SEHResp**

ENTER THE PERSON NUMBER OF RESPONDENT

^DMNAMES[1](1) ^DMNAMES[2](2) ^DMNAMES[3](3) ^DMNAMES[4](4) ^DMNAMES[5](5) ^DMNAMES[6](6) ^DMNAMES[7](7) ^DMNAMES[8](8) ^DMNAMES[9](9) ^DMNAMES[10](10)

ENTER CODE 11 IF NON HOUSEHOLD MEMBER

1..11

### Marr2h

May I just check, you said ^LNumMarr1 married - is this ^LNumMarr2 first marriage or ^LNumMarr3 been married before?

- (1) First marriage
- (2) Second or subsequent marriage
- (3) Not actually married

## Marr2S

And what about ^LNumMarr1 - is this ^LNumMarr2 first marriage or ^LNumMarr3 been married before?

- (1) First marriage
- (2) Second or subsequent marriage
- (3) Not actually married

#### All Households

#### Accommodation Type

#### Accom

#### IS THE HOUSEHOLD'S ACCOMMODATION:

#### N.B. MUST BE SPACE USED BY HOUSEHOLD (HELP<F9>)

- (1) a house or bungalow
- (2) a flat or maisonette
- (3) a room/rooms
- (4) or something else?

## HseType

IS THE HOUSE/BUNGALOW: (HELP<F9>)

- (1) detached
- (2) semi-detached
- (3) or terraced/end of terrace?

## FltTyp

IS THE FLAT/MAISONETTE:

- (1) a purpose-built block
- (2) a converted house/some other kind of building?

### AccOth

IS THE ACCOMMODATION A:

- (1) caravan, mobile home or houseboat
- (2) or some other kind of accommodation?

### **YrBult**

When was this property built? PROMPT AS NECESSARY

- (1) Before 1919
- (2) 1919-1944
- (3) 1945-1964
- (4) 1965-1984
- (5) 1985 or later

## Ifgard

Do you have ... CODE FIRST THAT APPLIES

- (1) a garden?
- (2) a patio or yard?
- (3) a roof terrace or large balcony?
- (4) HAS NONE OF THE ABOVE

#### ALL HOUSEHOLDS

#### Second Homes

### SecH

Do you (does anyone in your household) have a second home, either owned or rented? EXCLUDE CARAVANS, MOBILE HOMES, PARKHOMES ETC

- (1) Yes
- (2) No

#### WhSec

Is your (his/her) second home in ...

- (1) Great Britain (England, Scotland or Wales)
- (2) or somewhere else? (INCLUDE NORTHERN IRELAND)

### WhSecHN

What county is your (his/her) second home in?

- (1) Cleveland, Durham, Northumberland, Tyne and Wear
- (2) Cumbria, Cheshire, Lancashire, Greater Manchester, Merseyside
- (3) Yorkshire and the Humber
- (4) Derbyshire, Leicestershire, Nottinghamshire, Northamptonshire, Lincolnshire
- (5) Hereford & Worcester, Shropshire, Staffordshire, Warwickshire, West Midlands
- (6) Cambridgeshire, Norfolk, Suffolk, Bedfordshire, Essex, Hertfordshire
- (7) Greater London (TAKES PRIORITY OVER ANY COUNTY)
- (8) Berkshire, Buckinghamshire, Hampshire, Isle of Wight, Kent, Oxfordshire, Surrey, Sussex
- (9) Avon, Cornwall, Devon, Dorset, Gloucestershire, Somerset, Wiltshire
- (10) Wales
- (11) Scotland

### TenSecH

Do you (does the person) own it or rent it, or is it a timeshare?

- (1) Own
- (2) Rent
- (3) Timeshare
- (4) Other

### MainRo

Does anyone else live in the second home all the time as his/her main residence?

- (1) Yes
- (2) No

## WhySecH

[\*] Here is a list of why people may have a second home.CODE ALL THAT APPLYSHOW CARD B.Will you please tell me which of them are reasons why you have (he/she has) a second home?

#### SET [7] OF

- (1) Holiday home/retirement home/weekend cottage
- (2) Working away from home
- (3) Living away from home
- (4) Marital breakdown
- (5) Intending to sell previous home/waiting to move into a new home/inherited and intending to sell
- (6) It is an investment
- (7) Other

### IntroTen

I would now like to ask you some questions about the accommodation you are currently living in (i.e. this accommodation).

(1) PRESS ENTER TO CONTINUE

#### ALL HOUSEHOLDS

#### Tenure

### Ten1

In which of these ways do you occupy this accommodation? SHOW CARD C MAKE SURE ANSWER APPLIES TO HoH (^DMNAMES[QHoH.HoHnum]) (HELP<F9>)

- (1) Own outright
- (2) Buying it with the help of a mortgage or loan
- (3) Pay part rent and part mortgage (shared ownership)
- (4) Rent it
- (5) Live here rent-free (including rent-free in relative's/friend's property; excluding squatting)
- (6) Squatting

### Tied

Does the accommodation go with the job of anyone in the household?

- (1) Yes
- (2) No

## LLord

Who is your landlord... (HELP<F9>) CODE FIRST THAT APPLIES

- (1) the local authority/council/New Town Development/ Scottish Homes?
- (2) a housing association or co-operative or charitable trust?
- (3) employer (organisation) of a household member?
- (4) another organisation?
- (5) relative/friend (before you lived here) of a household member?
- (6) employer (individual) of a household member?
- (7) another individual private landlord?

### Furn

Is the accommodation provided ... (HELP<F9>)

- (1) furnished
- (2) partly furnished (eg carpets and curtains only)
- (3) or unfurnished?

## PaidM

And have you ...

- (1) paid off a mortgage or loan on this property
- (2) or have you never had a mortgage or a loan?

## TransHA

Has the tenancy been transferred from a local authority?

- (1) Yes
- (2) No

## IfTrans

Was it transferred to a Local Housing Company?

- (1) Yes
- (2) No

## YrHA

When did you (....) first become the tenant(s) of your (....) present Housing Association? PROBE FOR YEAR

1900..1999

### PJan15

Was this after the 15 January 1989?

(1) Yes

(2) No

### Нсору

Have you (....) been given a copy of the rental agreement?

- (1) Yes
- (2) No

### Hconchk

ASK THE INFORMANT TO GET THE AGREEMENT

- (1) Contract checked
- (2) Contract not checked

### Hshort

There is a form of tenancy called a shorthold. It is for a fixed period and you must be given a notice in writing by the landlord that tells you that it is a shorthold tenancy agreement. Does your (....) agreement state that it is an Assured Shorthold or not?

- (1) Yes, Assured Shorthold
- (2) No

### ResLL

Does the landlord live in the building?

- (1) Yes
- (2) No

### ResLL2

Does the landlord live in the same flat as you or not?

(1) Yes

(2) No

#### **O**WNERS

### Leaseholding

#### Lease

May I just check, do you own the house/flat freehold or on a lease?

- (1) Freehold
- (2) Leasehold

### CHLease

You mentioned that you own the flat/maisonette freehold, can I just check, do you own the freehold of ... RUNNING PROMPT

- (1) the whole building jointly with other leaseholders,
- (2) the whole building yourself,
- (3) or just your flat/maisonette?

### GRent

Do the owners of the other flats/maisonettes pay you ground rent?

- (1) Yes
- (2) No

## GRentP

Do you pay ground rent?

- (1) Yes
- (2) No

### LngthL

When you first bought the house/flat, how long did the lease have to run?

- (1) Less than 22 years
- (2) 22-29 years
- (3) 30-39 years
- (4) 40-49 years
- (5) 50-59 years
- (6) 60-69 years
- (7) 70-79 years
- (8) 80-98 years
- (9) 99 years or longer

## LgthLN

And how long does the lease have to run now?

- (1) Less than 22 years
- (2) 22-29 years
- (3) 30-39 years
- (4) 40-49 years
- (5) 50-59 years
- (6) 60-69 years
- (7) 70-79 years
- (8) 80-98 years
- (9) 99 years or longer

### FreeHld

You said that the flat/maisonette is on a long lease but, may I just check, do you own the freehold of the whole building, either as an individual or along with other lease holders collectively?

- (1) Owns freehold of whole building
- (2) Does not own freehold

### SoleCol

Do you have the sole ownership of the freehold of the whole building or do you own it along with the other leaseholders collectively?

- (1) Sole ownership
- (2) With other leaseholders collectively

### FrHlder

Is the freehold owned by ... RUNNING PROMPT

- (1) a private individual,
- (2) a company owned by other leaseholders (respondent not a member of company),
- (3) any other type of company,
- (4) a housing association,
- (5) a charity or charitable trust (not housing association),
- (6) a local authority or council,
- (7) the church commissioners,
- (8) or some other organisation?

### **EverClHA**

Can I check, was this house/flat ever a council or housing association house/flat?

- (1) Yes a council house/flat
- (2) Yes a housing association house/flat
- (3) No neither

## Flatnum

May I check, how many flats are there in this building? PROMPT AS NECESSARY

- (1) one or two
- (2) three
- (3) four
- (4) five
- (5) six to nine
- (6) ten to nineteen
- (7) twenty to forty nine
- (8) fifty or more

#### **FrManage**

Who manages the property? Is it ... RUNNING PROMPT

- (1) the landlord (or the landlord's company),
- (2) a managing agent employed by the landlord,
- (3) or the leaseholders?

### FrAgent

Do the leaseholders use a managing agent?

- (1) Yes
- (2) No

### MainSat

[\*]How satisfied are you with the standard of routine maintenance and cleaning. SHOW CARD I

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

### CostSat

[\*]...and how satisfied are you with the cost of routine maintenance and cleaning. SHOW CARD I

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

## MainMaj

Has there been any major maintenance work in the last three years? This can include re-painting of the outside of the building

- (1) Yes
- (2) No
- (3) Don't know

### **MMStan**

[\*] I'd like to ask you about the maintenance work that was done. First, how satisfied were with these aspects... SHOW CARD I

The standard of work:

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

### MMCost

[\*] (How satisfied were you with...) SHOW CARD I

The cost:

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

### MMInfo

[\*] (How satisfied were you with....) SHOW CARD I

The information you were given in advance on the work that was going to be done:

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

## MMInfC

[\*] (How satisfied were you with...) SHOW CARD I

The information you were given in advance on the cost of the work to be done:

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

#### WorkNec

[\*] Thinking about the work that was done, would you say... RUNNING PROMPT

- (1) all of it was necessary,
- (2) most of it was necessary,
- (3) most or all of it was not necessary?

### **MMshould**

[\*] Do you think there is some major maintenance work that should be done but hasn't been?

- (1) Yes
- (2) (SPONTANEOUS)Yes, but think it will be done soon
- (3) No

### SatAgent

[\*] Overall, how satisfied are you with the service given by the managing agent SHOW CARD I

#### SATISFIED WITH MANAGING AGENT

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

### FrRight

Are you aware that long leaseholders generally have the right to buy the freehold jointly with the other leaseholders?

- (1) Yes
- (2) No

### FrBuy

Have you thought about buying the freehold jointly with the other leaseholders?

- (1) Yes
- (2) No

## FrStart

Have you started the process to buy formally?

(1) Yes

(2) No

## LeaseRi

Are you aware that long leaseholders generally have the right to extend the number of years on their lease

(1) Yes

(2) No

## LeaseEx

Have you ever considered extending the lease?

(1) Yes

(2) No

## LeaseExg

Have you actually extended your lease?

- (1) Yes
- (2) No
- (3) No, but have started the extension process

#### ALL HOUSEHOLDS

#### Subletting

### Sublet

SUBLETTING... Does any one in your household pay rent to ... (HOH/partner)? ... (HLP<F9>)

- (1) Yes, pays rent
- (2) No-one pays rent/someone contributes to expenses but no-one pays formal rent

### WhoLet

Is that someone who is related to .... (HOH/partner) or not? CODE ALL THAT APPLY

SET [3] OF

- (1) Parent/child/brother/sister (include step and in-law)
- (2) Other relation
- (3) Not related

## WhoLet2

#### ASK OR CODE

Which member(s) of the household pay rent to ... (HOH/partner)?

ENTER THE PERSON NUMBER OF PERSON(S) PAYING RENT

EXCLUDE CLOSE RELATIVES (PARENT, CHILD, BROTHER, SISTER, STEP RELATIVES AND IN-LAWS)

#### SET [10] OF

- (1) ^DMNAMES[1]
- (2) ^DMNAMES[2]
- (3) ^DMNAMES[3]
- (4) ^DMNAMES[4]
- (5) ^DMNAMES[5]
- (6) ^DMNAMES[6]
- (7) ^DMNAMES[7]
- (8) ^DMNAMES[8]
- (9) ^DMNAMES[9]
- (10) ^DMNAMES[10]

### Templet

Is there anyone living here temporarily or for part of the week, who pays rent to ... (HOH/partner)?

INCLUDE PEOPLE WHO DO NOT COUNT AS HOUSEHOLD MEMBERS BECAUSE OF RESIDENCY RULES. EXCLUDE PEOPLE WHO FORM SEPARATE HOUSEHOLDS. EXCLUDE CLOSE RELATIVES (PARENT, CHILD, BROTHER, SISTER, STEP RELATIVES AND IN-LAWS).

- (1) Yes
- (2) No

# TempNo

How many people staying temporarily pay rent to ... (HOH/partner)?

1..10

#### All Households

#### **Rooms and Accommodation Characteristics**

#### **ESblet**

Is there any part of your household's accommodation that is usually sublet which is not sublet at the moment? (HELP<F9>)

(1) Yes

(2) No

### ShareH

INTERVIEWER ASK OR CODE

May I just check, does anyone else live in this building apart from the people in your household?

(IE IS THERE ANYONE ELSE IN THE BUILDING WITH WHOM THE HOUSEHOLD COULD SHARE ROOMS OR FACILITIES?)

- (1) Yes
- (2) No

#### **SHareE**

INTERVIEWER ASK OR CODE

Is there any empty living accommodation in this building outside your household's accommodation?

- (1) Yes
- (2) No

#### Share2

Does your household (do you) have the whole of your accommodation to yourselves (yourself) or do you share any of it with someone outside your household?

- (1) Have the whole accommodation
- (2) Share with someone else outside household

#### Share3

If all the empty accommodation in this building were occupied, would your household (you) have to share any part of your accommodation with anyone who had moved in? (HELP<F9>)

- (1) Yes
- (2) No

### Rooms1

I want to ask you about all the rooms you have in your household's accommodation. Please include any rooms you sublet to other people and any rooms you share with people who are not in your household (or would share if someone moved into the empty accommodation)...(HELP<F9>)

(1) PRESS ENTER TO CONTINUE

## Rooms2

I want to ask you about all the rooms you have in your household's accommodation (including any rooms you sublet to other people)...(HELP<F9>)

(1) PRESS ENTER TO CONTINUE

## Nrms

How many ^RoomType do you have?

^Roominst

0..20

#### ALL HOUSEHOLDS

#### Sharing

#### Shrms

^RoomType...

How many rooms of this type are shared with other household(s) (or would be shared if someone moved into the empty accommodation)?

0..20

## NumWC

How many inside flush toilets do you have (the use of)?

0..10

### WCShr

Do you share a toilet with someone outside your household?

- (1) Yes
- (2) No

### WHoSh

Do (would) you share this room/these rooms with: .....(HELP<F9>)

- (1) the landlord only
- (2) the landlord and someone else outside your household
- (3) just with someone else outside your household

### ShCirc

In getting from one part of your accommodation to another, do you have to use any hall, landing or staircase which is open to someone outside your household? (HELP<F9>)

- (1) Yes
- (2) No

### CircLL

You said that the landlord lives in the building. May I just check, do you share the use of this hall, landing or staircase with:

- (1) the landlord
- (2) someone else outside your household
- (3) or with both the landlord and someone else?

### Circ2

In getting from one part of your accommodation to another, do you have to use any hall, landing or staircase which would be open to someone who moved into the empty accommodation?

- (1) Yes
- (2) No

## Cheat

Is there central heating (even if it is not used or not working) in:

- (1) all your living rooms and bedrooms
- (2) some of these rooms but not all
- (3) or is there no central heating in these rooms?

#### Floor

On what floor of this building is your main living accommodation? CODE LOWEST FLOOR WITH LIVING ACCOMMODATION

- (1) Basement/semi-basement
- (2) Ground floor/street level
- (3) 1st floor
- $(4) \qquad 2nd \ floor$
- (5) 3rd floor
- $(6) \qquad 4th 9th \ floor$
- (7) 10th floor or higher

## FIBId

How many floors are there in the whole building?

- (1) Bungalow
- (2) Two
- (3) Three
- (4) Four
- (5) Five-Nine
- (6) Ten or more

### Council Tax

## CTax

Could you please tell me which council tax band this accommodation is in?

THIS MUST BE THE BAND GIVEN BY THE COUNCIL - DO NOT ACCEPT INFORMANT'S OWN ESTIMATE OF VALUE OF PROPERTY SHOW CARD D

- (1) A..up to 40,000
- (2) B..40,001 52,000
- (3) C..52,001 68,000
- (4) D..68,001 88,000
- (5) E..88,001 120,000
- (6) F..120,001 160,000
- (7) G..160,001 320,000
- (8) H..320,001 or more
- (9) Household accommodation not valued separately

### CTax2

Could you please tell me which council tax band the whole address is in?

THIS MUST BE THE BAND GIVEN BY THE COUNCIL - DO NOT ACCEPT INFORMANT'S OWN ESTIMATE OF VALUE OF PROPERTY

SHOW CARD D

- (1) A..up to 40,000
- (2) B..40,001 52,000
- (3) C..52,001 68,000
- (4) D..68,001 88,000
- (5) E..88,001 120,000
- (6) F..120,001 160,000
- (7) G..160,001 320,000
- (8) H..320,001 or more

### ChkCTax

Could I contact the Local Authority to check the council tax band?

- (1) Yes
- (2) No

### CPhone

INTERVIEWER: ENTER CODE 1.

AFTER THE INTERVIEW, CHECK THE COUNCIL TAX BAND WITH THE LOCAL AUTHORITY AND CHANGE TO CODE 2

- (1) Will check with Local Authority later
- (2) Have checked with Local Authority

## CTax3

#### CODE RESULT OF CHECK ON COUNCIL TAX BAND

- (1) A..up to œ40,000
- (2) B..œ40,001 œ52,000
- (3) C..œ52,001 œ68,000
- (4) D..œ68,001 œ88,000
- (5) E..æ88,001 œ120,000
- (6) F..@120,001 @160,000
- (7) G..œ160,001 œ320,000
- (8) H..320,001 or more
- (9) Household accommodation not valued separately

#### ALL HOUSEHOLDS

### Housing History

### HLong

#### ASK HOH (^DMNAMES[QHoH.HoHnum]) ONLY

How long have you lived at this address? ... (HLP<F9>)

- (1) Less than 12 months
- (2) 12 months but less than 2 years
- (3) 2 years but less than 3 years
- (4) 3 years but less than 5 years
- (5) 5 years but less than 10 years
- (6) 10 years but less than 20 years
- (7) 20 years but less than 30 years
- (8) 30 years but less than 40 years
- (9) 40 years or longer

### **HMnths**

How many months have you lived here?

1..12

#### RESIDENT LESS THAN THREE YEARS

### PrevAc

Thinking about the accommodation you (HOH) lived in before you moved here, will you please tell me in which of the ways on this card you occupied the accommodation? SHOW CARD E (HELP<F9>)

- (1) Owned it own name/jointly
- (2) Spouse/partner owned it
- (3) Rented it in own name/jointly
- (4) Spouse/partner rented it
- (5) Had it rent-free in own name (or spouse's/partner's name)
- (6) Did not have accommodation in own name or spouse's/partner's name

### MovTog

May I just check, did you (HOH) and ... (spouse) move into this accommodation at the same time or was one of you here before the other?

- (1) Moved in at the same time
- (2) One moved in before the other

#### First

Which of you moved in first?

- (1) HOH
- (2) Spouse/partner

## HLong1

How long has ... (spouse/partner) been living at this address?

- (1) Less than 12 months
- (2) 12 months but less than 2 years
- (3) 2 years but less than 3 years
- (4) 3 years but less than 5 years
- (5) 5 years but less than 10 years
- (6) 10 years but less than 20 years
- (7) 20 years but less than 30 years
- (8) 30 years but less than 40 years
- (9) 40 years or longer

### TempAc

Can I just check, were you (HOH) in that accommodation just temporarily?

- (1) Yes
- (2) No

## PrevacN

Thinking about the place you (HOH) lived in before the temporary accommodation, in which of the ways on this card did you (HOH) occupy the accommodation? SHOW CARD E

- (1) Owned it own name/jointly
- (2) Spouse/partner owned it
- (3) Rented it in own name/jointly
- (4) Spouse/partner rented it
- (5) Had it rent-free in own name (or spouse's/partner's name)
- (6) Did not have accommodation in own name or spouse's/partner's name
- (7) No previous accommodation

### Tempins

INTERVIEWER: ASK THE FOLLOWING QUESTIONS ABOUT THE ACCOMMODATION HOH WAS IN BEFORE THE TEMPORARY ACCOMMODATION

(1) PRESS ENTER TO CONTINUE

### Prevnew

In your previous accommodation, were you (HOH) ... RUNNING PROMPT

- (1) living with parents (include foster parents, and in care),
- (2) living with a spouse or partner,
- (3) living with someone else,
- (4) or living alone?

## Prev00

At the time when you (HOH) moved, did you own your previous property ...

#### RUNNING PROMPT

- (1) outright
- (2) or were you buying it with the help of a mortgage or loan?

#### Prev1

May I just check, what happened to the house/flat which you (HOH) owned previously?

- (1) Sold it
- (2) On the market
- (3) Still owns but not on the market
- (4) Pevious spouse/partner lives there
- (5) Repossessed/taken over by building society/mortgage lender
- (6) Other, e.g. demolished

### **PrevR**

Did you (HOH) rent it (have it rent-free) from:

- (1) Local Authority or council
- (2) Housing Association or co-operative or housing charitable trust
- (3) or some other individual or organisation?

### Prevlet

Could you tell me what kind of tenancy you (HOH) had?

#### CODE FIRST THAT APPLIES

- (1) Letting that went with the job of someone in the household
- (2) Rent free letting from a friend or relative
- (3) Letting in the landlord's own home
- (4) Letting of a flat in the same converted building as the landlord's flat
- (5) Assured shorthold
- (6) Other Assured letting
- (7) Regulated must start in 1988 or earlier
- (8) Other

#### Miles

How many miles from here was the place you (HOH) lived before moving here?

- (1) under 1 mile
- (2) 1 mile but not 2 miles
- (3) 2 miles but not 5 miles
- (4) 5 miles but not 10 miles
- (5) 10 miles but not 20 miles
- (6) 20 miles but not 50 miles
- (7) 50 miles or more
- (8) Northern Ireland
- (9) Abroad

## GORmov

What county was it in?

- (1) Cleveland, Durham, Northumberland, Tyne and Wear
- (2) Cumbria, Cheshire, Lancashire, Greater Manchester, Merseyside
- (3) Yorkshire and the Humber
- (4) Derbyshire, Leicestershire, Nottinghamshire, Northamptonshire, Lincolnshire
- (5) Hereford & Worcester, Shropshire, Staffordshire, Warwickshire, West Midlands
- (6) Cambridgeshire, Norfolk, Suffolk, Bedfordshire, Essex, Hertfordshire
- (7) Greater London (TAKES PRIORITY OVER ANY COUNTY)
- (8) Berkshire, Buckinghamshire, Hampshire, Isle of Wight, Kent, Oxfordshire, Surrey, Sussex
- (9) Avon, Cornwall, Devon, Dorset, Gloucestershire, Somerset, Wiltshire
- (10) Wales
- (11) Scotland

### HLong2

How long did you (HOH) live in that accommodation?

- (1) Less than 12 months
- (2) 12 months but less than 2 years
- (3) 2 years but less than 3 years
- (4) 3 years but less than 5 years
- (5) 5 years but less than 10 years
- (6) 10 years but less than 20 years
- (7) 20 years but less than 30 years
- (8) 30 years but less than 40 years
- (9) 40 years or longer

### WhyM

[\*] Here are some reasons why people move. Can you tell me why you (HOH) moved last time? CODE ALL THAT APPLY SHOW CARD F (HELP<F9>)

SET [9] OF

- (1) To move to a better neighbourhood/more pleasant area
- (2) Job related reasons
- (3) Wanted larger house/flat or one which was better in some other way
- (4) Wanted smaller or cheaper house/flat
- (5) Could not afford mortgage payments/rent on previous house/flat
- (6) Divorce/separation
- (7) Marriage/began living together
- (8) Other family/personal reasons
- (9) Wanted to buy
- (10) Wanted own home/to live independently
- (11) Landlord required tenant to move out/had to leave tied accommodation
- (12) Other reason

## MainR1

[\*] Could you tell me, what was the main reason that you (HOH) moved?

SHOW CARD F

- (1) To move to a better neighbourhood/more pleasant area
- (2) Job related reasons
- (3) Wanted larger house/flat or one which was better in some other way
- (4) Wanted smaller or cheaper house/flat
- (5) Could not afford mortgage payments/rent on previous house/flat
- (6) Divorce/separation
- (7) Marriage/began living together
- (8) Other family/personal reasons
- (9) Wanted to buy
- (10) Wanted own home/to live independently
- (11) Landlord required tenant to move out/had to leave tied accommodation
- (12) Other reason

### HowRen

May I just check, how did you (HOH) come to rent this house/flat? Please choose your answer from this card:

#### SHOW CARD G

- (1) From local authority or housing association waiting list or transfer list
- (2) arranged by local authority or housing association without being on waiting list
- (3) exchanging with previous tenant by arrangement with local authority
- (4) by private agreement with previous tenant
- (5) inheriting the tenancy on death of previous tenant by agreement with local authority
- (6) by private agreement on death of previous tenant
- (7) accepted as homeless
- (8) joined somebody already living there
- (9) in some other way

HEAD OF HOUSEHOLD'S PARTNER - IF PRIOR RESIDENT

### SPrevAc to Smain R1

Now I'd like to ask about (spouse's) previous accommodation...

[Housing history questions repeated for Head of Household's partner if he/she moved in before Head of Household.]

#### **Repossessions**

### Omb9

As you may know, many people have had to give up the homes they were buying because of difficulties paying their mortgage. Have you, or anyone in your household ever given up a home for that reason?

(1) Yes

(2) No

### Omb9a

INTERVIEWER ASK OR RECORD

Who has given up their home?

- (1) Respondent and partner
- (2) Respondent alone
- (3) Partner alone
- (4) Other household member

### Omb10

Which year did you/they give up a home?

- (1) 1990 or earlier
- (2) 1991
- (3) 1992
- (4) 1993
- (5) 1994
- (6) 1995
- (7) 1996
- (8) 1997
- (9) 1998
- (10) 1999

### Omb11

[\*] Which of the following best describes how you/they came to leave your/their home? SHOW CARD H

(1) The flat/house was sold to avoid getting into arrears with the mortgage

(2) The flat/house was sold because of arrears with the mortgage and to avoid court action by the mortgage lender

- (3) The flat/house was left voluntarily, and the mortgage lender took it over
- (4) The flat/house was left because the mortgage lender got a court order

#### ALL HOUSEHOLDS - HEAD OF HOUSEHOLD OR PARTNER

#### Waiting Lists

### WList

WAITING LISTS

May I just check, are you (HOH and/or spouse) on a council house or housing association waiting list (or transfer list)?

(1) Yes

(2) No

### WList2

Is anyone else in your household on a council house or housing association waiting list (or transfer list) and trying to get separate accomodation?

(1) Yes

(2) No

### **NoList**

So how many separate houses/flats are people in your household looking for?

1..10

ALL HOUSEHOLDS - HEAD OF HOUSEHOLD OR PARTNER

#### Homelessness

### **HAS40**

There is a lot of discussion these days about homelessness. Can I just check, in the last ten years have you yourself ever approached a council as homeless?

(1) Yes

(2) No

### HAS41

Were you accepted as homeless by the council?

(1) Yes

(2) No

## HAS42

ASK OR CODE

In the last ten years, would you say that you have ever been homeless?

- (1) Yes
- (2) No

ALL HOUSEHOLDS - HEAD OF HOUSEHOLD OR PARTNER

### Attitudes To Area

## HAS44

#### [\*] INTRODUCE ATTITUDES TO AREA

How satisfied are you with this area as a place to live?

#### SHOW CARD I

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

### HASC1b

[\*] Please could you tell me how good or bad you think your area is for the following things:

b) Public transport

#### SHOW CARD IA

- (1) very good
- (2) fairly good
- (3) fairly bad
- (4) or very bad?

### HASC1d

[\*] Please could you tell me how good or bad you think your area is for the following things:

d) Rubbish collection

#### SHOW CARD IA

- (1) very good
- (2) fairly good
- (3) fairly bad
- (4) or very bad?

## HASC2a

[\*] I am going to read out a list of things that can cause problems for people in their area. I would like you to tell me whether each of them is a problem in this area.

a) Vandalism and hooliganism

#### SHOW CARD IB

- (1) a serious problem in this area
- (2) a problem in this area, but not serious
- (3) or not a problem in this area?

## HASC2c

[\*]

c) ... crime

SHOW CARD IB

- (1) a serious problem in this area
- (2) a problem in this area, but not serious
- (3) or not a problem in this area?

## HASC2d

[\*]

d) ... dogs

SHOW CARD IB

- (1) a serious problem in this area
- (2) a problem in this area, but not serious
- (3) or not a problem in this area?

## HASC2e

[\*]

e) ... and is litter and rubbish in the streets a problem in this area?

#### SHOW CARD IB

- (1) a serious problem in this area
- (2) a problem in this area, but not serious
- (3) or not a problem in this area?

## HASC2h

[\*]

h) ... and noise

SHOW CARD IB

- (1) a serious problem in this area
- (2) a problem in this area, but not serious
- (3) or not a problem in this area?

# HASC2j

[\*]

j) ... and traffic

SHOW CARD IB

- (1)
- a serious problem in this area a problem in this area, but not serious or not a problem in this area?
- (2) (3)

#### ALL HOUSEHOLDS - TO HEAD OF HOUSEHOLD / PARTNER

#### Attitudes To Accommodation

### HASINTR

Now I'd like to ask some questions about how satisfied you are with your accommodation and some aspects of your home.

#### (1) PRESS ENTER TO CONTINUE

#### **HSatis**

[\*] How satisfied are you with this accommodation?

SHOW CARD I

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

### EHCS35a

[\*] I will read out a list of items. Please could you tell me for each item whether you are satisfied or dissatisfied with how it is in your home. SHOW CARD I

Heating:

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

### EHCS35b

[\*] (Please could you tell me for each item whether you are satisfied or dissatisfied with how it is in your home.) SHOW CARD I

Insulation and draught proofing

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

# EHCS35c

[\*] (Please could you tell me for each item whether you are satisfied or dissatisfied with how it is in your home.)

SHOW CARD I

Number of rooms

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

# EHCS35d

[\*] (Please could you tell me for each item whether you are satisfied or dissatisfied with how it is in your home.)

SHOW CARD I

Size of rooms, generally

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

# EHCS35e

[\*] (Please could you tell me for each item whether you are satisfied or dissatisfied with how it is in your home.)

SHOW CARD I

Layout, that is, the position of the rooms in your house/flat

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

# EHCS35f

[\*] (Please could you tell me for each item whether you are satisfied or dissatisfied with how it is in your home.) SHOW CARD I

State of repair

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

# EHCS35g

[\*] (Please could you tell me for each item whether you are satisfied or dissatisfied with how it is in your home.)

SHOW CARD I

General appearance

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

## UndOcc1

[\*] Do you think the number of bedrooms you have is... RUNNING PROMPT

- (1) too few,
- (2) too many,
- (3) or about right?

## UndOcc2

[\*] If you were offered a smaller (council/housing association) property, would you be interested in moving there, if you liked the property and the area?

(1) Yes

(2) No

# UndOcc3

[\*] Why is that? CODE ALL THAT APPLY

#### SET [6] OF

- (1) Want to stay here/happy here
- (2) Want/use all the rooms that I have
- (3) Don't want disturbance/too old
- (4) Near friends/relatives here
- (5) Can't afford to move
- (6) Other

### UndOcc4

[\*] Can I just check, would you be interested in moving to a smaller property if the rent was lower than for your present home?

- (1) Yes
- (2) No

# UndOcc5

[\*] (Would you be interested in moving to a smaller property) if your landlord offered help with moving expenses?

- (1) Yes
- (2) No

# UndOcc6

[\*] (Would you be interested in moving to a smaller property) if your landlord offered you other practical help or advice in the move?

- (1) Yes
- (2) No

# **HAS441**

[\*] Can I check, do you or anyone else in your household have a serious medical condition or handicap?

- (1) Yes
- (2) No

## HAS441W

INTERVIEWER: ASK OR RECORD Who has a serious medical condition or handicap?

#### ENTER THE PERSON NUMBER(S)

SET [10] OF

- (1) ^DMNAMES[1]
- (2) ^DMNAMES[2]
- (3) ^DMNAMES[3]
- (4) ^DMNAMES[4]
- (5) ^DMNAMES[5]
- (6) **^DMNAMES**[6]
- (7) **^DMNAMES**[7]
- (8) ^DMNAMES[8]
- (9) ^DMNAMES[9]
- (10) ^DMNAMES[10]

# **HAS442**

[\*] Does this medical condition or handicap make it necessary to have specially adapted accommodation?

- (1) Yes
- (2) No

# HAS443

[\*] Is your accommodation suitable for the person(s) who has/have this medical condition or handicap?

(1) Yes

(2) No

# **HAS445**

#### ASK OR RECORD

Some older people live in 'sheltered' accommodation, where a warden is available to help them if they need it. Can I just check whether this is sheltered accommodation here?

(1) Yes

(2) No

# HOME OWNING

#### **O**WNERS

#### **Present Accommodation**

#### Buy

You said earlier that ....(HoH/spouse) never had a mortgage on this accommodation; did ....(HoH/spouse) ... RUNNING PROMPT

(1) buy this house/flat

- (2) inherit it
- (3) or acquire it in some other way?

#### Source

(Apart from the mortgage,) how did ... (HoH/spouse) finance the purchase of the accommodation? SHOW CARD J

CODE ALL THAT APPLY

SET [9] OF

- (1) Savings
- (2) Proceeds from sale of previous home

(3) Money paid by local authority/housing association to encourage move from council/housing association accommodation

(4) Money paid by private landlord to encourage move

- (5) Gift or loan from family or friend
- (6) Loan to cover deposit/bridging loan from elsewhere eg. bank, employer
- (7) Inherited money
- (8) Windfall
- (9) Other (CODE ABOVE IF POSSIBLE)
- (10) No other source 100% mortgage

# IFCIS

You said earlier that ... (HoH/spouse) (in part) financed the purchase of the accommodation with money from a local authority or housing association. Can I just check, was that money paid .... RUNNING PROMPT

- (1) by the council under the Cash Incentive Scheme (CIS)
- (2) or by a Housing Association under the Tenants Incentive Scheme (TIS)
- (3) or was it paid under another type of scheme?

# Seller

Who did ... (HoH/spouse) buy this accommodation from? SHOW CARD K

- (1) Private individual or a builder
- (2) A local authority, council or New Town corporation
- (3) A housing association
- (4) A bank or building society or agent on their behalf(repossession sale)
- (5) Someone else

# **YrBuy**

In which year did ... (HoH/spouse) buy / start to buy / acquire this accommodation?

1900..1999

# RentPr

Before ... (HoH/spouse) bought / began buying this accommodation, was ... (HoH/spouse) renting it?

- (1) Yes
- (2) No

#### Mortgagors

## Mortgage Type, Cost and Arrears

# Lend4N

Who did you (HoH/spouse) get the present mortgage from:

- (1) a bank which used to be a building society/@ (eg Abbey National, Cheltenham & Gloucester)
- (2) a building society?
- (3) another bank?
- (4) a local authority?
- (5) an insurance company?
- (6) someone else?

# MorgTyp

Is this mortgage/ loan: (HELP<F9>) RUNNING PROMPT

- (1) an endowment mortgage (where your mortgage payments cover the interest only),
- (2) a repayment mortgage (where your mortgage payments cover interest and part of the original loan),
- (3) a pension mortgage (where your mortgage payments cover interest only),
- (4) or a PEP mortgage or Unit Trust mortgage
- (5) or both an endowment (or any interest only) mortgage and a repayment mortgage?

# MorgPayL

How much was your last payment on this mortgage or loan - please INCLUDE any payments for endowment policies but EXCLUDE any other items.

ENTER THIS AMOUNT TO THE NEAREST @1 (HELP<F9>)

0..9997

# MorgPerL

How long did this cover? (HELP<F9>)

- (1) one week
- (2) two weeks
- (3) three weeks
- (4) four weeks
- (5) calendar month
- (7) two calendar months
- (8) eight times a year
- (9) nine times a year
- (10) ten times a year
- (13) three months/13 weeks
- (26) six months/26 weeks
- (52) one year/12 months/52 weeks
- (53) Other

# Morgpero

Would you please give me that in weeks?

1..52

# MorgTaxL

Has standard rate tax relief on the mortgage already been deducted from the payment you just mentioned? (HELP<F9>)

(1) Yes

(2) No

## MCheck1

ASK OR RECORD

Does this payment cover anything other than the mortgage (and endowment policy) ?

(1) Yes

(2) No

## MCheck2

ASK OR RECORD Which other items does the payment cover? CODE ALL THAT APPLY RUNNING PROMPT

#### SET [4] OF

- (1) house structure insurance,
- (2) house contents insurance,
- (3) mortgage protection policy,
- (4) or something else?

### **SpCheck**

Please specify

STRING[80]

### MorInFlx

Some mortgages give the borrower the flexibility to make certain changes without asking their lender first, such as varying the amount or timing of payments, or taking breaks in some circumstances. Do you have a mortgage of this type? HELP  $\langle F9 \rangle$ 

- (1) Yes
- (2) No

# IncrMorg

Have you increased the amount borrowed on your property since the initial loan?

- (1) Yes
- (2) No

# IncrHow

Was that through.. (HELP<F9>) RUNNING PROMPT

- (1) remortgaging and borrowing a larger amount,
- (2) taking out a further advance in addition to your existing mortgage,
- $(3) \quad \text{ or both}?$

# MrgArN1

As you know, many people are falling behind with their mortgage payments Please look at this card and tell me which statement best describes your current situation. SHOW CARD L

- (1) I/we are making the mortgage payments ourselves
- (2) The DSS are paying some or all of the mortgage interest
- (3) Someone else is paying the mortgage

## **DSSMorg**

Is interest on your mortgage paid for you by the DSS in full or in part?

- (1) in full
- (2) in part

## MgArN2A

Can I just check, have you been able to pay the rest of the interest (i.e. the amount not covered by the DSS payments)?

- (1) Yes
- (2) No

# MgArN2B

Have you been able to pay the rest of the payment due (i.e. the payments on the capital)?

- (1) Yes
- (2) No

# MgArN2C

Can I just check, are there any payments still outstanding from the time before DSS started contributing?

- (1) Yes
- (2) No

# MrgArN3

Could I check, there are a number of different ways that people could end up owing payments on their mortgage. Would you look at this card and tell me whether any of the statements apply to you. SHOW CARD M CODE ALL THAT APPLY

SET [5] OF

- (1) only part of regular mortgage paid
- (2) one or more regular payments missed
- (3) mortgage account shows as behind, but not true/ not my fault
- (4) agreed with a lender to pay reduced regular amount until circumstances improve
- (5) mortgage protection policy does not apply/cover all payments, and I can not make up the difference
- (6) none of these

# MrgArr

Still thinking about mortgage repayments could you please look at this card and tell me what your current situation is? SHOW CARD N

- (1) Up-to-date with payments
- (2) Less than 3 months behind
- (3) 3 months to 6 months behind
- (4) Over 6 months behind

# MrgAr2

How easy are you finding it to keep up with your mortgage payments. Would you say you:

- (1) have no difficulty in keeping up
- (2) find it rather difficult
- (3) or find it very difficult to keep up?

# MrgAr4

You said that you are up to date with your current payments, but can I just check, are there any earlier payments still outstanding?

- (1) Yes
- (2) No

# MrgAr5

How long ago did you first fall behind with your repayments?

- (1) Less than three months ago
- (2) Three months but less than six months ago
- (3) Six months but less than a year ago
- (4) One but less than two years ago
- (5) Two years ago or more

# MrgAr6

Were you ever behind with the payments for this house/flat before the present spell in arrears?

- (1) Yes
- (2) No

# MrgArN4

How are you doing with your payments at the moment. Are you..... RUNNING PROMT

- (1) falling further behind
- (2) or keeping up with your regular payments but still owe some arrears?

# MrgAr3

Which of the following reasons help explain why your household has fallen behind in the mortgage payments? You can give as many reasons as you like. SHOW CARD O

CODE ALL THAT APPLY

#### SET [11] OF

- (1) a spouse or partner left home or died
- (2) someone else who had been contributing left home
- (3) someone who had been contributing became pregnant/new baby born
- (4) someone who had been earning, lost pay because they were sick or injured
- (5) self-employed and income has gone down
- (6) someone was made redundant/is unemployed
- (7) someone lost overtime or worked reduced hours
- (8) someone worked same hours but for less pay
- (9) there was an increase in the mortgage payments
- (10) there was an increase in other payments
- (11) Other

#### **O**WNERS

#### Attitudes To Repairs

## HASA

[\*] Now I'd like to ask some questions about repairs. Do you generally keep on top of necessary maintenance and repair work?

(1) Yes

(2) No

# HASB

[\*] Why is that? SHOW CARD XI..

SET [9] OF

- (1) Not interested
- (2) Do things only in an emergency
- (3) Don't know enough about maintenance and repairs
- (4) Costs more than I can afford
- (5) Don't want the disruption of having people in to do work
- (6) Don't like getting involved with builders
- (7) Would rather spend my money on other things
- (8) Won't be living here much longer
- (9) Other

# HASC

[\*] How important do you think it is to keep on top of necessary repairs and maintenance? Is it ... RUNNING PROMPT

- (1) very important,
- (2) fairly important,
- (3) not very important
- (4) or not at all important?

### **HAS309**

When you bought this house, was it a condition of your mortgage that you should do certain repairs to the property?

- (1) Yes, it was a condition
- (2) No, it was not a condition

# RepAdv

[\*] Have you had any advice on repairs and maintenance from any of these organisations........ (HELP<F9>)

SET [4] OF

- (1) Your local council
- (2) Home Improvement or Care and Repair Agency
- (3) (IF MORTGAGOR) Your mortgage lender
- (4) Firm selling something
- (5) None of these

#### **O**WNERS

### **Previous Experience Of Owning**

### **OwnPr**

You may have told me this already but may I just check, have you (HoH) owned any other accommodation before this house/flat? INCLUDE JOINT OWNERSHIP

- (1) Yes
- (2) No

## **OwnPrN**

Have you (HoH) ever owned any previous accommodation? CODE FIRST THAT APPLIES ......(HELP<F9>)

- (1) by yourself?
- (2) jointly with someone else (other than present partner)?
- (3) jointly with present partner?

### **YrFst**

In which year did you (HoH) become the owner of the first accommodation you ever owned?

1900..1999

## SitTn

Thinking about the first accommodation you (HoH) ever owned, were you renting it before you started to buy it/became the owner?

- (1) Yes
- (2) No

#### **StLA**

Did you rent it from:

- (1) a local authority or New Town Corporation
- (2) a housing association
- (3) or some other landlord?

### **Own1985**

#### ASK OR RECORD

In the last 10 years, that is since January 1988, have you (or your partner) ever owned your own home either on your own or jointly with someone else? INCLUDE SHARED OWNERS

- (1) Yes
- (2) No

# **BuyLAHA**

Did you buy the property you had been renting from a council or Housing Association?

- (1) Yes council
- (2) Yes Housing Association
- (3) No

## Share85

And in the last 10 years since January 1988, have you (or your partner) owned as a shared owner, that is paying part rent, part mortgage?

- (1) Yes
- (2) No

# Grant

When you (or your partner) bought the property that you owned, did you (or your partner) buy with the help of a cash grant from a local council or housing association?

- (1) Yes
- (2) No

# WhyBack

Could you tell me the reason(s) for coming back to council (housing association) housing? CODE ALL THAT APPLY

SET [4] OF

- (1) Marriage/partnership broke up, partner stayed on
- (2) Marriage/partnership broke up, both moved
- (3) Could not afford payments
- (4) Other

# SOCIAL RENTING

#### Social Renters

## **Succession Tenancies**

### ResTen

Were you already living here when you took over the tenancy (on your current home)?

- (1) Yes
- (2) No

# LivTen

Did you aquire a council tenancy, because you were living with someone who was a tenant?

- (1) Yes
- (2) No

## WhoPrTn

Was the ^LSuccesT1 your (the HOH's) ... INDIVIDUAL PROMPT

- (1) husband, wife or partner?
- (2) mother or father?
- (3) other relative?
- (4) someone else you were looking after?
- (5) other?

### ReasTen

Did you (HOH) ^LSuccesT2 the tenancy on the death of .... (previous tenant), on his/her move to a residential home or other institution, or on divorce/separation?

- (1) Death of tenant
- (2) Tenant's move to residential home or other institution
- (3) On divorce/separation
- (4) Other

# ReasTnO

INTERVIEWER PLEASE GIVE REASON

STRING[100]

# TenStrt

When did you take on the tenancy?

- (1) 1989 or earlier
- (2) 1990 to 1994
- (3) 1995
- (4) 1996
- (5) 1997
- (6) 1998
- (7) 1999

# LngthTn

How long had you been living there when you took on the tenancy?

- (1) less than twelve months,
- (2) twelve months or more?

# CAgree

Did the council agree to your taking on of the tenancy?

- (1) Yes
- (2) No

#### Social Renters

## Attitudes To Security of Tenure and Mobility

## Impor2

[\*] If you wanted to move to a different ^LAorHA property, do you think you would be able to move ... RUNNING PROMPT

- (1) fairly easily,
- (2) with difficulty,
- (3) or not at all?

## Impor3

[\*] How important is it to you to be able to move to another ^LAorHA property; is it ... RUNNING PROMPT

- (1) very important
- (2) fairly important
- (3) not very important
- (4) or not at all important?
- (5) SPONTANEOUS not interested

# INTRO1

The next few questions are about the rights of tenants to pass on their tenancy to other people. Firstly, thinking about people in general rather than just your own situation...

(1) PRESS ENTER TO CONTINUE

# Impor4a

[\*] How important do you think it is for tenants to have the right to pass on their tenancy to a spouse or partner who is already living in the accommodation. Is it ... RUNNING PROMPT

- (1) very important
- (2) fairly important
- (3) not very important
- (4) or not at all important?

### Impor4b

[\*] And how important is it for a tenant to be able to pass on a tenancy to other family members living with them. Is it ...

RUNNING PROMPT

- (1) very important
- (2) fairly important
- (3) not very important
- (4) or not at all important?

# Impor5a

[\*] Now thinking about your own situation, do you think the right to pass on a tenancy to any member of your family already living with you, will be important to you personally?

(1) Yes

- (2) No
- (3) Don't know

# Impor5b

[\*] Which family members do you think you might want to pass the tenancy on to?

SET [3] OF

- (1) Partner or spouse
- (2) Children
- (3) Other relatives

# Impor6

[\*] If your accommodation were put into a better state of repair, would you be willing to pay more in rent, that is, over and above any housing benefit you may receive?

- (1) Yes
- (2) No
- (3) Don't know

#### Social Renters

#### Housing Benefit

### IntHB

I would now like to ask you some questions about housing benefit and rent.

(1) PRESS ENTER TO CONTINUE

#### HBen

Some people qualify for Housing Benefit, that is, a rent rebate or allowance.

Do you receive Housing Benefit? ... (HELP<F9>)

(1) Yes

(2) No

## AmtHB

How much Housing Benefit was allowed for the last rent? ENTER AMOUNT TO NEAREST  $\alpha 1$ 

0..1000

## PerHB

How long did this cover?

- (1) one week
- (2) two weeks
- (3) three weeks
- (4) four weeks
- (5) calendar month
- (7) two calendar months
- (8) eight times a year
- (9) nine times a year
- (10) ten times a year
- (13) three months/13 weeks
- (26) six months/26 weeks
- (52) one year/12 months/52 weeks
- (53) Other

# PerHBenO

Would you please give me that in weeks?

1..52

## **HBWait**

Are you awaiting the outcome of a claim for Housing Benefit (Rent Rebate/Rent Allowance)?

(1) Yes

(2) No

# HBReb

Is Housing Benefit normally deducted from the rent or are you supposed to pay the rent in full and get the money back later?

- Housing Benefit deducted from rent Pay in full and get money back later (1)
- (2)

#### Social Renters

### **Rent and Arrears**

# RentAmt

How much rent did your household actually pay last time it was due, after deducting any Housing Benefit (rent rebate)? ENTER TO THE NEAREST @1 (AFTER HOUSING BENEFIT) (HELP<F9>)

0..9997

# **RentPeriod**

For how long did this cover?

- (1) one week
- (2) two weeks
- (3) three weeks
- (4) four weeks
- (5) calendar month
- (7) two calendar months
- (8) eight times a year
- (9) nine times a year
- (10) ten times a year
- (13) three months/13 weeks
- (26) six months/26 weeks
- (52) one year/12 months/52 weeks
- (53) Other

### Persrnto

Would you please give me that in weeks?

1..52

# RentHol

Do you have a rent holiday? (HELP<F9>)

(1) Yes

(2) No

# **RentHolWks**

For how many weeks a year do you have a rent holiday? (HELP<F9>)

0..52

### SocWr

Were water or sewerage charges included in the rent which you mentioned?

(1) Yes

(2) No

# Wramt

How much was included?

ENTER TO THE NEAREST @1

0..9997

# PTax

Does this rent include Council Tax (the tax that has taken the place of Poll Tax)?

(1) Yes

(2) No

# PTaxA

You said that the amount due in rent last time was @^QSocRent.RentAmt. How much of this was for Council Tax (or Poll Tax)? ENTER AMOUNT TO NEAREST @1

0..1000

## Arr

May I just check, is your rent paid up-to-date at present or is any rent owing (I mean, owing for a fortnight or longer)?

- (1) Paid up-to-date
- (2) Rent owing for a fortnight or longer

# PrArr

Have you been up-to-date with the rent for the whole of the last 12 months or has any rent ever been owing for a fortnight or longer during that time?

- (1) Paid up-to-date
- (2) Rent owing for a fortnight or longer

# ArrRea

Did you have difficulty paying the rent on time because of any of the things on this card? SHOW CARD P CODE ALL THAT APPLY

#### SET [7] OF

- (1) Increase in the rent
- (2) Unemployment
- (3) Working fewer hours/less overtime
- (4) Illness
- (5) Other debts or responsibilities,
- (6) Problems in connection with Housing Benefit
- (7) Domestic problems
- (8) None of these

# **HBProb**

What was the problem?

- (1) Delay in getting reply to application for Housing Benefit/still waiting
- (2) Delay in payment of Housing Benefit/still waiting
- (3) Paid less than expected
- (4) Application turned down
- (5) Other

# EMPLOYMENT AND INCOME

All Households

## **Occupation Of Head Of Household**

# IntILO

INTRODUCE QUESTIONS ABOUT EMPLOYMENT

ASK OF ALL ADULTS IN THE HOUSEHOLD

(1) PRESS ENTER TO CONTINUE

### Wrking

^DMNAMES[LTlooper] Did you do any paid work in the 7 days ending Sunday the ^DMDLSUN, either as an employee or as self-employed? (HELP<F9>)

- (1) Yes
- (2) No

# SchemeET

^DMNAMES[LTlooper] Were you on a government scheme for employment training?

- (1) Yes
- (2) No

### JbAway

^DMNAMES[LTlooper] Did you have a job or business that you were away from?.....(HELP<F9>)

- (1) Yes
- (2) No
- (3) Waiting to take up a new job/business already obtained

# **OwnBus**

^DMNAMES[LTlooper]

Did you do any unpaid work in that week for any business that you own? (HELP<F9>)

- (1) Yes
- (2) No

# RelBus

```
^DMNAMES[LTlooper]
...or that a relative owns?....(HELP<F9>)
```

(1) Yes

(2) No

# Looked

^DMNAMES[LTlooper]

Thinking of the 4 weeks ending Sunday the ^DMDLSUN, were you looking for any kind of paid work or government training scheme at any time in those 4 weeks?

(HELP<F9>)

- (1) Yes
- (2) No
- (3) Waiting to take up a new job or business already obtained

## StartJ

^DMNAMES[LTlooper]

If a job or a place on a government scheme had been available in the week ending Sunday the ^DMDLSUN, would you have been able to start within 2 weeks?

(1) Yes

(2) No

# **YInAct**

^DMNAMES[LTlooper]

What was the main reason you did not seek any work in the last 4 weeks/would not be able to start in the next 2 weeks?

(HELP<F9>)

- (1) Student
- (2) Looking after the family/home
- (3) Temporarily sick or injured
- (4) Long-term sick or disabled
- (5) Retired from paid work
- (6) None of these

# **FtPtWkSA**

(^DMNAMES[LTlooper]) In your (main) job were you working:

- (1) full time
- (2) or part time?

# Ifstud

(^DMNAMES[LTlooper])

People who are working or unemployed can also be full-time students. May I check, at present are you enrolled on any full-time education course? (HELP<F9>)

(1) Yes

(2) No

## Everwk

(^DMNAMES[QHoH.HoHnum])

Have you ever had a paid job, apart from casual or holiday work?

(1) Yes

(2) No

## DtJbL

(^DMNAMES[QHoH.HoHnum])

When did you leave your last PAID job?

FOR MONTH NOT GIVEN....ENTER 6 FOR MONTH

FOR DAY NOT GIVEN....ENTER 15 FOR DAY

(HELP<F9>)

DATE

# IndD

CURRENT OR LAST JOB OF HOH

What did the firm/organisation you (HOH) worked for mainly make or do (at the place where you worked)?

DESCRIBE FULLY - PROBE MANUFACTURING or PROCESSING or DISTRIBUTING ETC. AND MAIN GOODS PRODUCED, MATERIALS USED, WHOLESALE or RETAIL ETC.

STRING[80]

## OccT

JOBTITLE CURRENT OR LAST JOB

What was your (HOH's) (main) job (in the week ending last Sunday)?

STRING[30]

# OccD

CURRENT OR LAST JOB OF HOH What did you (HOH) mainly do in your job?

CHECK SPECIAL QUALIFICATIONS/TRAINING NEEDED TO DO THE JOB

STRING[80]

### Stat

Were you (HOH) working as an employee or were you self-employed?

- (1) Employee
- (2) Self-employed

### Manage

Did you (HOH) have any managerial duties, or were you supervising any other employees? ASK OR RECORD

- (1) Manager
- (2) Foreman/supervisor
- (3) Not manager/supervisor

# EmpNo

How many employees were there at the place where you (HOH) worked?

- (1) 1-24
- (2) 25 or more

## Solo

Were you (HOH) working on your own or did you have employees?

- (1) on own/with partner(s) but no employees
- (2) with employees

### **SENo**

How many people did you (HOH) employ at the place where you worked?

- (1) 1-24
- (2) 25 or more

# SpOcc

ASK IF APPROPRIATE: NO NEED TO CODE

#### CHECK DETAILS OF SPOUSE/PARTNER'S CURRENT OR LAST JOB

STRING[80]

#### ALL HOUSEHOLDS

### **Educational Qualifications**

## EdAttn1

^DMNAMES[QHoH.HoHnum] Do you have any educational qualifications for which you received a certificate? ......(HELP<F9>)

(1) Yes

(2) No

## EdAttn2

^DMNAMES[QHoH.HoHnum]

Do you have any professional, vocational or other work-related qualifications for which you received a certificate? ......(HELP<F9>)

(1) Yes

(2) No

## EdAttn3

^DMNAMES[QHoH.HoHnum] Was your highest qualification:

- (1) at degree-level or above
- (2) or another kind of qualification?

### SEdAttn1

^DMNAMES[QHoH.HoHprtnr]

Do you have any educational qualifications for which you received a certificate? ......(HELP<F9>)

- (1) Yes
- (2) No

### SEdAttn2

^DMNAMES[QHoH.HoHprtnr]

Do you have any professional, vocational or other work-related qualifications for which you received a certificate? ......(HELP<F9>)

(1) Yes

```
(2) No
```

## SEdAttn3

^DMNAMES[QHoH.HoHprtnr] Was your highest qualification:

- (1) at degree-level or above
- (2) or another kind of qualification?

#### ALL HOUSEHOLDS

#### Income

# IntInc

ASK HoH (^DMNAMES[QHoH.HoHnum]) OR PARTNER (^DMNAMES[QHoH.HoHprtnr])

INTRODUCE INCOME SECTION

#### (1) PRESS ENTER TO CONTINUE

#### **SrcInc**

#### SHOW CARD T

This card shows various possible sources of income. Can you please tell me which kinds of income you (HoH) (and spouse/partner) receive?

CODE ALL THAT APPLY

#### SET [9] OF

- (1) Earnings from employment or self-employment
- (2) Pension from former employer
- (3) State pension
- (4) Child benefit
- (5) Income Support
- (6) Other state benefits
- (7) Interest from savings etc.
- (8) Other kinds of regular allowance from outside the household
- (9) Other sources e.g. rent
- (10) No source of income

# Gross

#### ^GRtxt

Will you please look at this card and tell me which group represents ^DMNAMES[QHoH.HoHnum]'s total income from all these sources before deductions for income tax, National Insurance etc. ^HBtxt

SHOW CARD U AND EXPLAIN ENTER BAND NUMBER

#### 1..32

### Gross3

Could you please look at the next card and give me ^DMNAMES[QHoH.HoHnum]'s total income as an annual amount from this card? SHOW CARD V ENTER BAND NUMBER

# Spinc

Does ^DMNAMES[QHoH.HoHprtnr] have any separate income of her own?

- (1) Yes
- (2) No

# **SGross**

Which group represents ^DMNAMES[QHoH.HoHprtnr]'s total income from all these sources before deductions for income tax, National Insurance etc. ^HBtxt SHOW CARD U AND EXPLAIN ENTER BAND NUMBER

1..32

# SGross3

Could you please look at the next card and give me ^DMNAMES[QHoH.HoHprtnr]'s total income as an annual amount from this card? SHOW CARD V ENTER BAND NUMBER

1..60

# **JntInc**

Would it be possible for you to tell me which group represents the total income of ^DMNAMES[QHoH.HoHnum] and ^DMNAMES[QHoH.HoHprtnr] taken together - before any deductions? ^HBtxt SHOW CARD U ENTER BAND NUMBER

1..32

# Gross5

Could you please look at the next card and give me that total income taken together as an annual amount from this card? SHOW CARD V ENTER BAND NUMBER

1..60

# IfHSrc

Can I just check, does anyone else in the household have a source of income?

(1) Yes

(2) No

## **HGross**

(And now) thinking of the income of the household as a Whole, Which of the groups on this card represents the total income of the Whole household before deductions for income tax, National Insurance etc. ^HBtxt SHOW CARD U

ENTER BAND NUMBER

1..32

# HGross2

Could you please look at the next card and give me that as an annual amount from this card? SHOW CARD V ENTER BAND NUMBER

1..60

# HBCheck

Can I just check, (from what you have told me your (the household's) gross weekly income is about œ<sup>A</sup>HWeekgr and your (the household's) weekly rent is about œ<sup>A</sup>QSocRent.DVSrent per week.) Does anyone in the household get any help with rent from Housing Benefit?

- (1) Gets help from housing benefit
- (2) Does not get help from housing benefit

# ThkGet

Do you (HoH/SPOUSE) think you would be given Housing Benefit if you applied for it?

- (1) Yes
- (2) No

# WhyNt

[\*] Why do you think you would not get Housing benefit if you applied for it? SHOW CARD W CODE ALL THAT APPLY

#### SET [5] OF

- (1) Applied for Housing benefit in past and didn't get it
- (2) I am doing paid work
- (3) My income is too high
- (4) The rent is too low
- (5) I am a student
- (6) I have savings
- (7) My savings are too high
- (8) Haven't got documents to prove rent/income
- (9) My income varies a lot
- (10) Other reason

# WhyNApp

[\*] Why haven't you applied for Housing Benefit?

SHOW CARD X CODE ALL THAT APPLY

#### SET [5] OF

- (1) Too much trouble
- (2) Never thought about it before
- (3) Don't know how to
- (4) Get other financial help (e.g. from friends and relatives)
- (5) Don't need it/Can manage
- (6) Don't want benefits
- (7) Income varies a lot
- (8) Income will soon increase
- (9) Way you claim is humiliating
- (10) Amount would be too small
- (11) Have applied before and was refused
- (12) Don't want government to know where I live
- (13) Other

# RIGHT TO BUY LEASEHOLDING

RIGHT TO BUY LEASEHOLDERS

#### Service Charges

# IntroLH

INTRODUCE THE LEASEHOLDER FOLLOW UP MODULE CONTINUE WITH LEASEHOLDER MODULE, INTERVIEWING HOH OR SPOUSE/PARTNER IF YOU CAN NOT DO THE MODULE NOW, MAKE AN APPOINTMENT

- (1) Ready to continue with leaseholder module
- (2) Unable to continue at present
- (3) Refused to complete leaseholder module

## **NumHmes**

How many homes are there in this block/building?

- (1) 1 to 2
- (2) 3 to 4
- (3) 5 to 9
- (4) 10 to 19
- (5) 20 or more

### Facils

Does this block/building have any of these facilities? SHOW CARD LA CODE ALL THAT APPLY

SET [6] OF

- (1) Lift
- (2) Concierge
- (3) Caretaker
- (4) Door entry system
- (5) Communal/group heating system
- (6) Communal garden
- (7) None

# TypBdg

Which of these best describes the accommodation in this block/building, is it: RUNNING PROMPT

- (1) mainly rented from the council or a housing association,
- (2) mainly owner occupied,
- (3) or mixed council/HA and owner occupied?
- (4) other

## Estate

Is this block/building part of an estate?

- (1) Yes
- (2) No

# RTBSch

You said earlier that you bought this home from a ^LLease1. Was this under the Right to Buy Scheme or another sitting tenant scheme?

- (1) Right to Buy Scheme
- (2) Another sitting tenant scheme
- (3) Neither

## **MnthBuy**

Could you tell me whether you bought your home: RUNNING PROMPT

- (1) before April 1996
- (2) during or after April 1996?

# **SCharg**

Do you pay any service charges on your property?

(1) Yes

(2) No

# SerChg

Thinking of your service charge in the last full year, what was the total amount you were charged, including all elements such as ground rent, insurance, maintenance, services, repairs and major works? ACCEPT ESTIMATES

0..100000

### SerChk1

INTERVIEWER CHECK - WAS GROUND RENT INCLUDED IN TOTAL AMOUNT CHARGED? IF YES - PRESS <ENTER> TO CONTINUE IF NO - PRESS <ENTER> AND THEN GO BACK AND RECODE SerChg

(1) Enter

## SerChk2

INTERVIEWER - WERE DOCUMENTS CONSULTED FOR SERVICE CHARGE AMOUNTS?

- (1) Yes
- (2) No

# MajWk

Does this amount include any payment for major works?

(1) Yes

(2) No

# **MWkAmt**

How much did you pay for major works in the last full year? ACCEPT ESTIMATES

0..100000

#### Respon

SHOW CARD LB

From this card, can you tell me which one of these applies to your current responsibility for service charges? CODE FIRST THAT APPLIES

- (1) Responsibility limited for the first 5 years after purchase
- (2) Responsibility limited to the cost of non-structural defects
- (3) Responsibility limited in some other way
- (4) Responsible for the full cost of all charges
- (5) None of the above

### LtdPer

When does/did your limited period end? CODE YEAR

1900..2200

#### **SCSatis**

[\*] Given the service charge that you pay, how satisfied are you with the service you get? SHOW CARD LC

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Fairly dissatisfied
- (5) Very dissatisfied

#### SCArr

Thinking about your service charge payments, could you look at this card and tell me what your current situation is?

SHOW CARD LD

- (1) Up to date with payments
- (2) Less than 3 months behind
- (3) 3 months but less than 6 months behind
- (4) 6 months but less than 9 months behind
- (5) 9 months but less than 12 months behind
- (6) More than a year behind

# SCAr3

 [\*] Which of the following reasons help explain why your household has fallen behind in service charge payments. You can give as many reasons as you like.
 SHOW CARD LE
 CODE ALL THAT APPLY

SET [11] OF

- (1) A spouse or partner left home or died
- (2) Someone who had been contributing left home
- (3) Someone who had been contributing became pregnant/ new baby born
- (4) Someone who had been earning lost pay because they were sick or injured
- (5) Self-employed and income has gone down
- (6) Someone was made redundant/is unemployed
- (7) Someone lost over-time and worked reduced hours
- (8) Someone worked same hours for less pay
- (9) There was an increase in service charge payments
- (10) There was an increase in other payments
- (11) Other

## CurSCAr

How much are your service charge arrears at the moment?

0..100000

## SCChng1

[\*] Do you expect your service charge payments to change next year?

- (1) Yes
- (2) No

# SCChng2

[\*] Do you think they will: RUNNING PROMPT

- (1) increase by more than inflation,
- (2) increase in line with inflation,
- (3) or decrease

# Expect1

[\*] Why do you think they will increase? SHOW CARD LF CODE ALL THAT APPLY

SET [6] OF

- (1) Landlord plans to increase routine elements of service charges
- (2) End of five year protection period
- (3) Notified of major refurbishment works
- (4) Will have received bills for completed refurbishment works
- (5) Previous bill was under estimated, so charged more this year
- (6) Deferred charge or loan due for repayment then
- (7) Other

# Expect2

[\*] Why do you think they will decrease? SHOW CARD LG CODE ALL THAT APPLY

SET [4] OF

- (1) Landlord plans to decrease routine elements of service charges
- (2) Will have finished paying bills for refurbishment works
- (3) Previous bill was over estimated, so charged less this year
- (4) Will have finished all loan repayments
- (5) Other

# TypWork

Will refurbishments be carried out on ... CODE FIRST THAT APPLIES

- (1) your accommodation only?
- (2) the block/building?
- (3) the whole estate?

# Repair

Will the refurbishments be internal, external or both?

- (1) Internal
- (2) External
- (3) Both

# DteWk1

In which year will the work be started?

1900..2200

# DteWk2

... and in which year will the work be completed?

1900..2200

# TotCost

How much in total will you have to pay towards these refurbishment costs? ACCEPT ESTIMATES

#### 0..100000

### **EasePay**

[\*] How easy will it be for you to meet these charges? RUNNING PROMPT

- (1) very easy
- (2) fairly easy
- (3) fairly difficult
- (4) very difficult

# CurMrgAr

You said earlier that you are in arrears with your mortgage repayments could I just check, how much are your mortgage arrears at the moment? ACCEPT ESTIMATES

0..100000

# Prpty

What was the price you paid for the property after any discount? ACCEPT ESTIMATES

0..300000

#### Borrow

How much in total did you borrow at the time when you bought this home? ACCEPT ESTIMATES

0..100000

## Repaid

How much of your current mortgage loan is still to be repaid? ACCEPT ESTIMATES

0..100000

### Valued

Have you had your home valued in the last 12 months?

(1) Yes

(2) No

# PrptVal1

How much was it valued for? ACCEPT ESTIMATES

0..500000

### PrptVal2

[\*] Approximately how much do you think your property is worth now? ACCEPT ESTIMATES

0..500000

#### Sell

[\*] Since you have owned this property, have you ever wanted to sell it?

(1) Yes

(2) No

# Market

Have you ever put your property on the market for sale, for example through an estate agent or by advertising it yourself?

- (1) Yes
- (2) No

## **MktDte**

When was the last time you put your property on the market? Please chose an option from this card SHOW CARD LH

- (1) Less than 3 months ago
- (2) 3 months but less than 6 months ago
- (3) 6 months but less than a year ago
- (4) 1 year but less than 2 years ago
- (5) 2 years but less than 5 years ago
- (6) 5 years but less than 10 years ago
- (7) 10 years ago or more

## **ReasMov**

[\*] What was your SINGLE most important reason for wanting to move? SHOW CARD LI

- (1) Change of job
- (2) Retirement
- (3) Change in personal/family circumstances
- (4) To be nearer family/friends
- (5) To get a larger home
- (6) To get a smaller home
- (7) To get a house rather than a flat
- (8) To move to a better neighbourhood / more pleasant area
- (9) Could not afford mortgage repayments
- (10) Could not afford service charges
- (11) Other housing
- (12) Other non-housing

## **OnMkt**

Is this property still on the market?

- (1) Yes
- (2) No withdrawn
- (3) No in the process of selling

# NotMov1

[\*] Thinking of the last time you tried to sell your home, why did you withdraw from the sale? SHOW CARD LJ CODE ALL THAT APPLY

SET [10] OF

- (1) Problems finding somewhere to buy
- (2) Problems getting a mortgage for another home
- (3) Problems finding somewhere I/we could afford to buy
- (4) Problems finding an estate agent to handle the sale of this property
- (5) Problems finding anyone to buy this property
- (6) Buyer(s) could not sell their home
- (7) Problems with surveyor's report for this property
- (8) Mortgage lenders would not grant a mortgage on this property
- (9) Change in personal/family circumstances
- (10) Other

## NotMov2

[\*] What was the MAIN reason why you withdrew from the sale? SHOW CARD LJ

- (1) Problems finding somewhere to buy
- (2) Problems getting a mortgage for another home
- (3) Problems finding somewhere I/we could afford to buy
- (4) Problems finding an estate agent to handle the sale of this property
- (5) Problems finding anyone to buy this property
- (6) Buyer(s) could not sell their home
- (7) Problems with surveyor's report for this property
- (8) Mortgage lenders would not grant a mortgage on this property
- (9) Change in personal/family circumstances
- (10) Other

# NOnMkt1

[\*] You said that you wanted to sell your home; what were the reasons why you did not put it on the market?

SHOW CARD LJ CODE ALL THAT APPLY

#### SET [10] OF

- (1) Problems finding somewhere to buy
- (2) Problems getting a mortgage for another home
- (3) Problems finding somewhere I/we could afford to buy
- (4) Problems finding an estate agent to handle the sale of this property
- (5) Problems finding anyone to buy this property
- (6) Buyer(s) could not sell their home
- (7) Problems with surveyor's report for this property
- (8) Mortgage lenders would not grant a mortgage on this property
- (9) Change in personal/family circumstances
- (10) Other

# NOnMkt2

[\*] What is the main reason why you did not put your home on the market? SHOW CARD LJ

- (1) Problems finding somewhere to buy
- (2) Problems getting a mortgage for another home
- (3) Problems finding somewhere I/we could afford to buy
- (4) Problems finding an estate agent to handle the sale of this property
- (5) Problems finding anyone to buy this property
- (6) Buyer(s) could not sell their home
- (7) Problems with surveyor's report for this property
- (8) Mortgage lenders would not grant a mortgage on this property
- (9) Change in personal/family circumstances
- (10) Other

## **EaseSell**

[\*] If you were to put your property on the market now, how easy do you think it would to be to sell? RUNNING PROMPT

- (1) Very easy
- (2) Fairly easy
- (3) Fairly difficult
- (4) Very difficult

## AccPref

[\*] Can you look at this card and tell me which kind of accommodation you would most like to live in? SHOW CARD LK

- (1) Owned (outright or mortgage)
- (2) Part owned, part rented
- (3) Rented from the council
- (4) Rented from a Housing Association
- (5) Rented from a Housing Action Trust or Local Housing Company
- (6) Rented from a private landlord
- (7) Other
- (8) Don't mind

## WhyPref

[\*] Why would you prefer to rent rather than own your accommodation? SHOW CARD LL CODE ALL THAT APPLY

#### SET [5] OF

- (1) Renting is cheaper
- (2) Renting is more flexible
- (3) Less responsibility for repairs
- (4) Personal/domestic reasons
- (5) Other

## PRIVATE RENTING

ALL PRIVATE RENTERS

#### **Tenancy Group Allocation**

## IntPR

INTRODUCE PRIVATE RENTERS INTERVIEW

DIVIDE INTO TENANCY GROUPS (HELP<F9>)

#### (1) PRESS ENTER TO CONTINUE

### SmAg

Thinking about all the people in your household, I mean ^DMNAMES[1] ^DMNAMES[2] ^DMNAMES[3] ^DMNAMES[4] ^DMNAMES[5] ^DMNAMES[6] ^DMNAMES[7] ^DMNAMES[8] ^DMNAMES[9] ^DMNAMES[10], are you all covered by the same renting agreement with your landlord or does any of you have a separate agreement with the landlord? (HELP<F9>)

- (1) All covered by same agreement
- (2) Some member(s) of household covered by separate agreement(s)

## SmAg1

Thinking about the people who pay rent to ^VTxt92, are they all covered by the same rental agreement or do any of them have separate agreements with ^VTxt92?

- (1) All covered by same agreement
- (2) Some covered by separate agreement(s)

#### SbLet2

May I just check, does anyone in your household (apart from ^vtXT91) sublet or have rent from anyone else in the household?

- (1) Yes
- (2) No

# NumAgr

ENTER NUMBER OF SEPARATE TENANCY AGREEMENTS WTHIN THIS HOUSEHOLD (I.E NUMBER OF GROUPS OF PEOPLE COVERED BY SEPARATE AGREEMENTS)

 PUT ALL COUPLES IN THE SAME TENANCY GROUP
 PUT CLOSE RELATIONS. I.E PARENTS, CHILDREN, SIBLINGS (IN-LAW) IN THE SAME TENANCY GROUP, UNLESS COVERED BY DIFFERENT RENTING AGREEMENTS (HELP<F9>)

1..10

### sortTG

CODE WHICH TENANCY GROUP EACH PRIVATE RENTER BELONGS TO. IF THE PERSON IS NOT A PRIVATE RENTER OR SUBTENANT, ENTER CODE 11

a group comprises the people covered by a single tenancy agreement

PUT CLOSE RELATIVES IN THE SAME GROUP (HELP<F9>)

#### ALL PRIVATE RENTERS

#### **Tenancy Group Composition**

## TGnow

THIS IS TENANCY GROUP ^TGNum

^LThisTG2[1] ^LThisTG2[2] ^LThisTG2[3] ^LThisTG2[4] ^LThisTG2[5] ^LThisTG2[6] ^LThisTG2[7] ^LThisTG2[8] ^LThisTG2[9] ^LThisTG2[10]

Do you want to interview this tenancy group:

- (1) now
- (2) or later?

## RelTG

#### RELATIONSHIP TO HEAD OF TENANCY GROUP

#### ONE PERSON MUST BE THE HEAD OF THE TENANCY GROUP

- (1) Head of tenancy group
- (2) Spouse/partner
- (3) Child of head of tenancy group/spouse
- (4) Other relation
- (5) Other

### PRInf

HEAD IS ^DMNAMES[HeadNow] SPOUSE, IF ANY, IS ^DMNAMES[SpousNow]

**INFORMANT IS:** 

- (1) Head of tenancy group
- (2) Spouse/partner of head of tenancy group
- (3) Child/stepchild of head of tenancy group
- (4) Other

# Renter

CODE OR ASK

In whose name or names is your accommodation rented? READ OUT CODES IF NECESSARY (HLP<F9>)

- (1) Head of tenancy group's only (^DMNAMES[HeadNow])
- (2) Head of tenancy group's and spouse's only (^DMNAMES[HeadNow] and
- ^DMNAMES[SpousNow])
- (3) Spouse's only (^DMNAMES[SpousNow])
- (4) Head of tenancy group's (^DMNAMES[HeadNow]) jointly with someone else
- (5) Spouse's (^DMNAMES[SpousNow]) jointly with someone else
- (6) Head of tenancy group's and spouse's jointly with someone else (^DMNAMES[HeadNow] and ^DMNAMES[SpousNow])

## Oth

Is the accommodation rented jointly in your name or not? (HLP<F9>)

- (1) Yes
- (2) No

# PLLord

TYPE OF LETTING INTERVIEWER CODE OR ASK May I just check, is the landlord: (HELP<F9>)

- (1) an individual
- (2) or an organisation?

## LlHh

CODE OR ASK

Is the landlord a member of your household? (HELP<F9>)

(1) Yes

(2) No

# PerNuml

ENTER THE PERSON NUMBER OF THE LANDLORD

#### ALL PRIVATE RENTERS

#### **Tenancy Characteristics**

### FurnPr

Is the accommodation provided ... RUNNING PROMPT

- (1) furnished
- (2) partly furnished (e.g. curtains and carpets only)
- (3) or unfurnished?

## YearSt

#### YEAR

In which year did ^QThisTG.DVRenter first become tenant of this accommodation - I mean when was it first in (your/their) name?

1900..1999

## MStart97

And in which month was that ...

- (1) in January or February
- (2) from March to September
- (3) or from October to December?

### TimePr

And how long altogether have you ^QThisTG.DVRenter been renting from a private landlord (in this most recent spell)? ....(HELP<F9>)

- (1) Less than 12 months
- (2) 12 months but less than 2 years
- (3) 2 years but less than 3 years
- (4) 3 years but less than 5 years
- (5) 5 years but less than 10 years
- (6) 10 years but less than 20 years
- (7) 20 years but less than 30 years
- (8) 30 years but less than 40 years
- (9) 40 years or longer

### Ctract

When ^QThisTG.DVRenter first started to rent this accommodation ... (HELP<F9>)

#### RUNNING PROMPT

- (1) did you and the landlord sign a written agreement
- (2) did you have a written agreement which you didn't sign
- (3) or did you just have an unwritten agreement?

# Written

Did you ^QThisTG.DVRenter have a notice in writing saying what kind of agreement it was?

- (1) Yes
- (2) No

## Copy

Were you ^QThisTG.DVRenter given a copy of the contract/agreement or not?

- (1) Given a copy
- (2) Not given a copy

## ConChk

ASK INFORMANT TO GET THE CONTRACT OR AGREEMENT/NOTICE FOR REFERENCE IN THE FOLLOWING QUESTIONS AND CODE WHETHER YOU HAVE BEEN ABLE TO CHECK IT OR NOT

(HELP<F9>)

- (1) Contract/notice checked
- (2) Contract/notice not checked

## Short97

I'd like to ask you a few questions to make sure what kind of agreement it is. There is a form of tenancy called 'assured shorthold'. Most new tenancies are of this type. There are also others, just called 'assured'. For these, you have to be given a notice in writing by the landlord that tells you it is NOT an assured shorthold agreement. Does your ^QThisTG.DVRenter's agreement or notice state that it is NOT an assured shorthold?

- (1) Not an assured Shorthold
- (2) Other agreement

### Short

I'd like to ask you a few questions to make sure what kind of agreement it is. There is a form of tenancy called an 'assured shorthold'. For these you had to be given a notice in writing by the landlord that told you it was an assured shorthold tenancy. Does your ^QThisTG.DVRenter's agreement or notice state that it is an assured shorthold or not?

- (1) Yes, assured shorthold
- (2) No

# OthWay

There are various other ways in which landlords can let accommodation.

Will you please look at this card and tell me if the letting is one of these? .....(HELP<F9>)

SHOW CARD PB CODE FIRST THAT APPLIES

- (1) Company licence
- (2) College licence
- (3) Non-exclusive occupancy agreement
- (4) Holiday let
- (5) Low season
- (6) None of these

### **FixedP**

Is the tenancy agreement for a fixed length of time or not?

- (1) Fixed length of time
- (2) Not fixed

### LFix

DETAILS ABOUT AGREEMENT IN NAME OF ^QThisTG.DVRenter

When you started the first rental agreement here, how long was the agreement for?

- (1) Under 6 months
- (2) 6 months but less than 12 months
- (3) 1 year but less than 2 years
- (4) 2 years but less than 3 years
- (5) 3 years but less than 5 years
- (6) 5 years or over

### Expire

Has the first period expired or not?

(1) Yes

(2) No

#### Whatnow

Have you ^QThisTG.DVRenter... RUNNING PROMPT

- (1) a formal agreement for a further fixed term
- (2) a formal agreement to stay on but not for a a specified time
- (3) an informal agreement
- (4) or have you just stayed on?

#### ALL PRIVATE RENTERS

## Attitudes To Security Of Tenure and Mobility

## Ifstay

[\*] Do you think you will ...

#### RUNNING PROMPT

- (1) have to leave when the term comes to an end,
- (2) be able to stay on but not for as long as you like,
- (3) or will you be able to stay on for as long as you want to?

## Ifstay2

[\*] Do you think ...

RUNNING PROMPT

- (1) you will be able to stay here as long as you like
- (2) or might you have to leave before you want to, because the landlord asks you to go?

# PImpor1

[\*] How important is security of tenure to you - that is, being able to stay as long as you like in your present accommodation; is it ... RUNNING PROMPT

- (1) very important
- (2) fairly important
- (3) not very important
- (4) or not at all important?

## PImpor3

[\*] How important is it to you to be able to move on easily to another property; is it ... RUNNING PROMPT

- (1) very important
- (2) fairly important
- (3) not very important
- (4) or not at all important?
- (5) SPONTANEOUS not interested in moving

## WJob

Does this accommodation go with your present job or the job of anyone covered by this tenancy (that is: ^NameTG[1] ^NameTG[2] ^NameTG[3] ^NameTG[4] ^NameTG[5] ^NameTG[6] ^NameTG[7] ^NameTG[8] ^NameTG[9] ^NameTG[10]?) (HELP<F9>)

- (1) Goes with someones job
- (2) Does not go with anyone's job
- (3) Used to go with job but does not now
- (4) Goes with job of someone not at present in household

#### ALL PRIVATE RENTERS

### Rent, Services and Housing Benefit

### RFree

#### RENTS

May I just check, are you ^QThisTG.DVRenter charged rent or is the accommodation rent-free? (HELP<F9>)

- (1) Charged rent
- (2) Rent-free
- (3) Pays part of rent, employer pays part (accommodation goes with job)

## **PFree**

You said that you ^QThisTG.DVRenter have the accommodation rent-free. Does anyone outside your household pay rent on your behalf?

- (1) Yes
- (2) No

### Wage

Is anything deducted from your (....'s) salary or wages for rent? (HELP<F9>)

(1) Yes

(2) No

## WagePer

How often is rent deducted from your (....'s) salary/wages?

- (1) one week
- (2) two weeks
- (3) three weeks
- (4) four weeks
- (5) calendar month
- (7) two calendar months
- (8) eight times a year
- (9) nine times a year
- (10) ten times a year
- (13) three months/13 weeks
- (26) six months/26 weeks
- (52) one year/12 months/52 weeks
- (90) less than one week
- (95) one off lump sum
- (97) none of these:MAKE NOTE Ctrl + M

## WageAmt

How much is deducted from your (....'s) salary/wages for rent? ENTER AMOUNT TO NEAREST @1

## RPer

How often do you ^QThisTG.DVRenter pay the rent (How often is the rent paid)?

- (1) one week
- (2) two weeks
- (3) three weeks
- (4) four weeks
- (5) calendar month
- (7) two calendar months
- (8) eight times a year
- (9) nine times a year
- (10) ten times a year
- (13) three months/13 weeks
- (26) six months/26 weeks
- (52) one year/12 months/52 weeks
- (53) Other

## PerPrnto

Would you please give me that in weeks?

1..52

## PRent

How much was the rent last time you ^QThisTG.DVRenter paid before any Housing Benefit or rent rebate?

ENTER AMOUNT TO NEAREST  $\varpi 1$  Give total rent charged for tenancy group's accommodation before housing benefit

1..100000

### PHben

HOUSING BENEFIT

Some people qualify for Housing Benefit, that is, a rent rebate or allowance. Do you or does anyone else (in your tenancy group) receive Housing Benefit either directly or by having it paid to your landlord on your behalf?

(1) Yes

(2) No

## **PHBWait**

Are you or is anyone else in your tenancy group awaiting the outcome of a claim for Housing Benefit?

(1) Yes

(2) No

# HBenNo

How many of the people in the tenancy group (that is, ^QAgreeTG.NameTG[1] ^QAgreeTG.NameTG[2] ^QAgreeTG.NameTG[3] ^QAgreeTG.NameTG[4] ^QAgreeTG.NameTG[5] ^QAgreeTG.NameTG[6] ^QAgreeTG.NameTG[7] ^QAgreeTG.NameTG[8] ^QAgreeTG.NameTG[9] ^QAgreeTG.NameTG[10]) receive Housing Benefit? IF A MARRIED/COHABITING COUPLE BOTH RECEIVE HOUSING BENEFIT, COUNT THIS ONCE ONLY.

1..10

## FulHB

Is the benefit based on the full rent or on a reduced figure determined by the Rent Officer?

- (1) Full rent
- (2) Reduced figure

## RedHB

What was the reduced figure for rent? ENTER AMOUNT TO NEAREST @1

#### 1..100000

## PerRen

What period does that rent cover?

- (1) one week
- (2) two weeks
- (3) three weeks
- (4) four weeks
- (5) calendar month
- (7) two calendar months
- (8) eight times a year
- (9) nine times a year
- (10) ten times a year
- (13) three months/13 weeks
- (26) six months/26 weeks
- (52) one year/12 months/52 weeks
- (53) Other

### PerReno

Would you please give me that in weeks?

1..52

# TotHB

How much did you (or any other tenancy group member) get last time you received Housing Benefit? ENTER TO NEAREST @1

# PerHBP

How long a period did the Housing Benefit cover?

- (1) one week
- (2) two weeks
- (3) three weeks
- (4) four weeks
- (5) calendar month
- (7) two calendar months
- (8) eight times a year
- (9) nine times a year
- (10) ten times a year
- (13) three months/13 weeks
- (26) six months/26 weeks
- (52) one year/12 months/52 weeks
- (53) Other

#### Perhbno

Would you please give me that in weeks?

1..52

#### AllPrt

Does the Housing Benefit cover all of the rent or only part?

- (1) Covers all of the rent
- (2) Only covers part of the rent

### AllRed

Does the Housing Benefit cover all of the reduced rent ^Redtxt or only part?

- (1) Covers all of the reduced rent
- (2) Only covers part of the reduced rent

## NHBen

Can I just check, in whose name is the Housing Benefit paid?

- (1) Informant's own name
- (2) Informant's partner's name
- (3) Someone else's name

#### **BusP**

#### INTERVIEWER CODE OR ASK

Does the accommodation include business premises?

- (1) Yes
- (2) No

## **NBusP**

Does the rent you mentioned include rent for the business part of the accommodation or not?

- (1) Includes rent for business accommodation
- (2) Does not include it

#### **BusPR**

How much is the rent for the accommodation without the business premises? ENTER AMOUNT TO NEAREST @1

1..10000

## PRSBLET

May I just check, do you ^QThisTG.DVRenter sublet to any other member of the household?

DO NOT INCLUDE CLOSE RELATIONS (PARENTS, CHILDREN, SIBLINGS OR CLOSE IN-LAWS)

- (1) Yes
- (2) No

#### SubRent

How much rent do you ^QThisTG.DVRenter get (altogether) from sub-letting? ENTER AMOUNT TO NEAREST @1 GIVE TOTAL RENT PAID BY SUB-TENANTS APART FROM CLOSE RELATIONS

0..10000

### **SubPer**

How long a period does that cover?

- (1) one week
- (2) two weeks
- (3) three weeks
- (4) four weeks
- (5) calendar month
- (7) two calendar months
- (8) eight times a year
- (9) nine times a year
- (10) ten times a year
- (13) three months/13 weeks
- (26) six months/26 weeks
- (52) one year/12 months/52 weeks
- (90) less than one week
- (95) one off lump sum
- (97) none of these:MAKE NOTE Ctrl + M

# FairR

Most rents are agreed privately between the landlord and tenant. Sometimes the tenant can apply to the local rent officer or rent assessment committee to decide on a 'fair' rent which is then registered. Has the rent for this accommodation been registered as a fair rent in this way or not?

- (1) Fair rent registered
- (2) Not registered

### FLast

In what year was the rent last registered?

1900..1999

#### P1989

Most rents are agreed privately between the landlord and tenant. Sometimes the tenant can apply to the rent assessment committee to decide on a reasonable market rent.

Has the rent for this accommodation been set as a reasonable market rent in this way or not?

- (1) Set as reasonable market rent
- (2) Not set as reasonable market rent

## Meals

May I just check, does the landlord provide any regular meals which are paid for either as part of the rent or separately?

- (1) Yes
- (2) No

## InRent

Is the cost of meals included in the rent or is there a separate charge for them?

- (1) Included in rent
- (2) Separate charge

### **RMeal**

How much of the rent is for meals? ENTER TO NEAREST œ1

## MPer

What period does this cover?

- (1) one week
- (2) two weeks
- (3) three weeks
- (4) four weeks
- (5) calendar month
- (7) two calendar months
- (8) eight times a year
- (9) nine times a year
- (10) ten times a year
- (13) three months/13 weeks
- (26) six months/26 weeks
- (52) one year/12 months/52 weeks
- (53) Other

### **Mpero**

Would you please give me that in weeks?

1..52

## **PMeal**

How much does the landlord charge for these meals on top of the rent? ENTER TO NEAREST  ${\color{black} \varpi1}$ 

0..10000

## **MPerP**

What period does this cover?

- (1) one week
- (2) two weeks
- (3) three weeks
- (4) four weeks
- (5) calendar month
- (7) two calendar months
- (8) eight times a year
- (9) nine times a year
- (10) ten times a year
- (13) three months/13 weeks
- (26) six months/26 weeks
- (52) one year/12 months/52 weeks
- (53) Other

# Mperpo

Would you please give me that in weeks?

## SerInc

Does the rent which you mentioned include any of these services ... SHOW CARD PC

CODE ALL THAT APPLY

SET [6] OF

- (1) heating,
- (2) lighting,
- (3) hot Water,
- (4) fuel for cooking,
- (5) TV licence fee
- (6) or none of these services?

#### WRates

Do you ^QThisTG.DVRenter pay water and sewerage rates on top of the rent, either direct to the water company or to the landlord?

- (1) Yes
- (2) No

### WAmt

How much was the last water and sewerage bill for? ENTER AMOUNT DUE TO NEAREST œ1 IF NO BILL SO FAR AT THIS ADDRESS, ENTER [ FOR DON'T KNOW

1..1000

## WPer

How many times a year is this amount paid?

0..12

## WRInc

How much of the rent for ^DMPERIODTEXT[ORD(RPer)] is for water and sewerage?

#### ALL PRIVATE RENTERS

#### Securing Accommodation

#### Bond

To get this accommodation did you ^QThisTG.DVRenter have to pay either of the following ... INDIVIDUAL PROMPT

SET [2] OF

- (1) a returnable deposit to cover damage?
- (2) a non-returnable premium or fee?
- (3) NO DEPOSIT OR FEE REQUIRED.

### BondDep

How much did you ^QThisTG.DVR enter have to pay for the returnable deposit? ENTER AMOUNT TO NEAREST  ${\tt cel}$ 

0..10000

## BondFee

How much did you ^QThisTG.DVR enter have to pay for the non-returnable fee? ENTER AMOUNT TO NEAREST  $\varpi$ 

0..10000

#### **ERent**

You said that you ^QThisTG.DVRenter pay the rent every ^DMPERIODTEXT[ORD(Qrenttg.RPer)]; when you first began to rent this accommodation, did you just pay ... RUNNING PROMPT

- (1) one lot of rent in advance,
- (2) more than one,
- (3) or is rent paid in arrears?

#### **ERentP**

How much did you ^QThisTG.DVRenter have to pay in advance? ENTER AMOUNT TO NEAREST @1

## EPer

What period did that cover? (HELP<F9>)

- (1) one week
- (2) two weeks
- (3) three weeks
- (4) four weeks
- (5) calendar month
- (7) two calendar months
- (8) eight times a year
- (9) nine times a year
- (10) ten times a year
- (13) three months/13 weeks
- (26) six months/26 weeks
- (52) one year/12 months/52 weeks
- (90) less than one week
- (95) one off lump sum
- (97) none of these:MAKE NOTE Ctrl + M

## NFord

When you ^QThisTG.DVRenter were looking for somewhere to rent, did you have to turn down any suitable place because you couldn't afford the deposit or the rent in advance, even though you would have been able to afford the normal rent?

(1) Yes

(2) No

#### ALL PRIVATE RENTERS

#### **Rent** Arrears

## RLevel

[\*] What do you think of the level of the present rent for your accommodation; do you think it is ... RUNNING PROMPT

- (1) very high for what you get,
- (2) slightly high,
- (3) about right,
- (4) slightly low,
- (5) or very low for what you get?

## **PHA229**

[\*] Some people can easily afford to pay their rent, others find it difficult to pay. Thinking about your rent, that is the amount you pay after any Housing Benefit, how easy or difficult is it for your household to afford the rent? Is it ... RUNNING PROMPT

(1) very easy,

- (2) fairly easy,
- (3) fairly difficult,
- (4) or very dificult?

# ArrPR

May I just check, is the rent paid up-to-date at present or is any rent owing, I mean, owing for a fortnight or longer?

- (1) Paid up-to-date
- (2) Rent owing for a fortnight or longer

# ArrPrP

Have you been up-to-date with the rent for the whole of the last 12 months or has any rent ever been owing for a fortnight or longer during that time?

- (1) Up-to-date during the last 12 months
- (2) Rent owing fortnight or longer

# ArrReP

Did you have difficulty in paying the rent on time because of any of the things on this card? SHOW CARD PD

CODE ALL THAT APPLY

SET [5] OF

- (1) Increase in the rent
- (2) Unemployment
- (3) Working fewer hours/less overtime
- (4) Illness
- (5) Other debts or responsibilities
- (6) Problems in connection with Housing Benefit
- (7) Domestic problems
- (8) None of these

PRIVATE RENTERS IN RECEIPT OF HOUSING BENEFIT

### Effect Of Changes To Housing Benefit

### HBPrbP

You said that you have had problems with Housing Benefit; what was the problem? SHOW CARD PE

CODE ALL THAT APPLY

SET [5] OF

- (1) Delay in getting reply to application for Housing Benefit/still waiting
- (2) Delay in payment of Housing Benefit/still waiting
- (3) Housing Benefit paid was less than expected
- (4) Application turned down
- (5) Other

## PTD1

For this tenancy, did you ^QThisTG.DVRenter ask the Rent Officer to tell you the maximum rent likely to be allowed for full Housing Benefit?

- (1) Yes
- (2) No

### PTD6

When you ^QThisTG.DVRenter applied for Housing Benefit at this address, was the benefit based on the rent the landlord was asking for or on a reduced figure determined by the Rent Officer?

- (1) Based on the rent the landlord was asking for
- (2) Based on reduced rent

## PTD2

Was the amount allowed less than the landlord was asking?

- (1) Yes
- (2) No

# PTD3

Did you ^QThisTG.DVRenter ask the landlord to reduce the rent because it was over the limit for Housing Benefit?

- (1) Yes
- (2) No

## PTD4

Did the landlord agree to reduce the rent?

- (1) Yes
- (2) No
- (3) Hasn't decided yet

## PTD5

Did the landlord reduce the rent to the amount allowed for full Housing Benefit?

- (1) Yes, the landlord reduced the rent to the amount allowed for full Housing Benefit
- (2) No, the landlord reduced the rent but not to the amount allowed for full Housing Benefit

# PTD7

Can I just check, did you ^QThisTG.DVRenter ask the Rent Officer to tell you the rent likely to be allowed for full Housing Benefit for any other houses or flats before you took this one?

- (1) Yes
- (2) No

## PTD8

How many others was that?

- (1) One other
- (2) Two others
- (3) Three or more

### **Relations With The Landlord**

## TermsL

#### [\*] RELATIONSHIP WITH LANDLORD

On the whole, how would you describe your relationship with the landlord (and the agent); would you say you are on ...

RUNNING PROMPT

- (1) good terms
- (2) poor or sometimes poor terms
- (3) neither good nor poor terms?

### **TBadNew**

[\*] Why is that?

CODE ALL THAT APPLY

#### SET [7] OF

- (1) Conflict about repairs
- (2) Landlord wants to get tenant out/taking action to evict
- (3) Landlord wants to sell property
- (4) Landlord making financial demands
- (5) Landlord entering premises without permission
- (6) Landlord using threats/intimidating behaviour
- (7) Landlord hard to contact
- (8) Landlord unpleasant/untrustworthy/difficult
- (9) Tenant is behind with rent
- (10) Tenant does not look after property
- (11) Other

## **PHA213**

[\*] Generally, how satisfied are you with the way your landlord deals with repairs and maintenance? SHOW CARD PF

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisified nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied
- (6) SPONTANEOUS Landlord doesn't do any repairs

## **PHA213A**

[\*] What is the main reason why you are dissatisfied? SHOW CARD PG

- (1) Landlord does not bother about repairs and maintenance
- (2) Landlord carries out only emergency repairs
- (3) Landlord is difficult to contact
- (4) Work done is of poor quality
- (5) Landlord does only the bare minimum
- (6) Landlord is slow to get things done
- (7) Other

# **PHA213B**

Have you ever tried to enforce your rights to have repairs done?

- (1) Yes
- (2) No

# PHA213D

[\*] Why did you not try to enforce your rights?

CODE ALL THAT APPLY

SET [6] OF

- (1) Did not know had rights
- (2) Did not want to cause trouble with Landlord
- (3) Thought Landlord would end the tenancy
- (4) Did not think it was worth the effort
- (5) Leaving soon
- (6) Other

# **PHA238**

[\*] And taking everything into account, how satisfied are you with your landlord? SHOW CARD PF

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Slightly dissatisfied
- (5) Very dissatisfied

#### PRIVATE RENTERS IN RECEIPT OF HOUSING BENEFIT

#### **Buying and Moving Intentions**

### **PRBuy**

[\*] Do you think you will eventually buy somewhere (again) or not?

- (1) Yes
- (2) No
- (3) Already owns?
- (4) Other Arrangement

### **PThis**

[\*] Do you think you will buy this place or not?

- (1) Yes
- (2) No

#### **PMove**

[\*] Do you think you will move from here some time in the future or not?

- (1) Yes
- (2) No

### PLong1

[\*] How much longer do you think you will be in this accommodation?

- (1) Less than 3 months
- (2) 3 months but less than 6 months
- (3) 6 months but less than 1 year
- (4) 1 year but less than 2 years
- (5) 2 years but less than 5 years
- (6) 5 years or more

### **PRtBuy**

[\*] If you move, do you think that you will rent again (straight away) or buy somewhere?

- (1) Rent
- (2) Buy
- (3) SPONTANEOUS other

### **PHA109**

[\*] When you move would you be most likely to ... RUNNING PROMPT

- (1) rent privately,
- (2) or from a local council,
- (3) or from a housing association?
- (4) SPONTANEOUS other arrangement

# PLong2

[\*] How long do you think it will be before you buy somewhere?

- (1) Less than 3 months
- (2) 3 months but less than 6 months
- (3) 6 months but less than 1 year
- (4) 1 year but less than 2 years
- (5) 2 years but less than 5 years
- (6) 5 years or more

### **PxLong**

[\*] How long do you think you will go on renting privately?

- (1) Less than two years
- (2) Two years but less than five
- (3) Five years or more, but not indefinitely
- (4) Indefinitley

## **PWhLik**

[\*] You say you expect to stay as a private renter (when you next move), but what would you like to do

#### RUNNING PROMPT

- (1) stay as a private renter,
- (2) rent from the council or a Housing Association,
- (3) buy,
- (4) or join someone else's household?

### **PPrLik**

[\*] Why do you want to go on renting privately?

#### SET [7] OF

- (1) Like the place I am living in now
- (2) Need to be able to move quickly for work
- (3) Like to be able to move when and where I want to
- (4) The rent is low
- (5) Don't want to live in Housing Association or council housing
- (6) Don't want to be a homeowner
- (7) Other

#### **PSRLik**

[\*] Why don't you expect to rent from the council / a Housing Association when you move next?

#### SET [3] OF

- (1) Would be a low priority
- (2) Would be considered intentionally homeless
- (3) Other

# PBuyLik

[\*] Why don't you expect to buy when you move next?

SET [3] OF

- (1) Financial reasons
- (2) Too old
- (3) Other

# **PPrOth**

Please specify ...

STRING[100]

# **PSROth**

Please specify ...

## STRING[100]

# PBuyOth

Please specify ...

STRING[100]

HEAD OF TENANCY GROUP NOT HEAD O HOUSEHOLD

### **Moving History**

## **PHLong**

#### ASK HOT (^DMNAMES[QThisTG.Headnow]) ONLY

How long have you (HOT) lived at this address? ... (HELP<F9>)

- (1) Less than 12 months
- (2) 12 months but less than 2 years
- (3) 2 years but less than 3 years
- (4) 3 years but less than 5 years
- (5) 5 years but less than 10 years
- (6) 10 years but less than 20 years
- (7) 20 years but less than 30 years
- (8) 30 years but less than 40 years
- (9) 40 years or longer

## **PHMnths**

How many months have you (HOT) lived here?

1..12

## **PMovTog**

May I just check, did you (HOT) and .... (spouse) move into this accommodation at the same time or was one of you here before the other?

- (1) Moved in at the same time
- (2) One moved in before the other

### **PFirst**

Which of you moved in first?

- (1) HOT
- (2) Spouse/partner

### PHLong1

How long has (spouse/partner) been living at this address?

- (1) Less than 12 months
- (2) 12 months but less than 2 years
- (3) 2 years but less than 3 years
- (4) 3 years but less than 5 years
- (5) 5 years but less than 10 years
- (6) 10 years but less than 20 years
- (7) 20 years but less than 30 years
- (8) 30 years but less than 40 years
- (9) 40 years or longer

# **PPrevAc**

Thinking about the accommodation you (HOT) lived in before you moved here, will you please tell me in which of the ways on this card you occupied the accommodation. SHOW CARD PH (HELP<F9>)

- (1) Owned it in own name/jointly
- (2) Spouse/partner owned it
- (3) Rented it in own name/jointly
- (4) Spouse/partner rented it
- (5) Had it rent-free in own name (or spouse's/partner's name)
- (6) Did not have accommodation in own name or spouse's/partner's name

# PTempAc

Can I just check, were you (HOT) in that accommodation just temporarily?

- (1) Yes
- (2) No

# **PPrevacN**

Thinking about the place you (HOT) lived in before the temporary accommodation, in which of the ways on this card did you (HOT) occupy the accommodation? SHOW CARD PH

- (1) Owned it in own name/jointly
- (2) Spouse/partner owned it
- (3) Rented it in own name/jointly
- (4) Spouse/partner rented it
- (5) Had it rent-free in own name (or spouse's/partner's name)
- (6) Did not have accommodation in own name or spouse's/partner's name
- (7) No previous accommodation

## **PTempins**

INTERVIEWER: ASK FOLLOWING QUESTIONS ABOUT ACCOMMODATION HOT WAS IN BEFORE THE TEMPORARY ACCOMMODATION

#### (1) PRESS ENTER TO CONTINUE

### **PPrevnew**

In your previous accommodation, were you (HOT) ... RUNNING PROMPT

- (1) living with parents (include foster parents, and in care),
- (2) living with a spouse or partner,
- (3) living with someone else,
- (4) or living alone?

# PPrev00

At the time when you (HOT) moved, did you own the previous property ...

#### RUNNING PROMPT

- (1) outright
- (2) or were you buying it with the help of a mortgage or loan?

### PPrev1

May I just check, what happened to the house/flat which you (HOT) owned previously?

- (1) Sold it
- (2) On the market
- (3) Still owns but not on the market
- (4) Pevious spouse/partner lives there
- (5) Repossessed/taken over by building society/mortgage lender
- (6) Other, e.g. demolished

## **PPrevR**

Did you (HOT) rent it (have it rent-free) from:

- (1) Local Authority or council
- (2) Housing Association or co-operative or housing charitable trust
- (3) or some other individual or organisation?

### **PPrevlet**

Could you tell me what kind of tenancy you (HOT) had? CODE FIRST THAT APPLIES

- (1) letting that went with the job of someone in the household?
- (2) rent free letting from a friend or relative?
- (3) letting in the landlord's own home?
- (4) letting of a flat in the same converted building as the landlord's flat?
- (5) assured shorthold?
- (6) other Assured letting?
- (7) regulated must start in 1988 or earlier?
- (8) other?

### **PMiles**

How many miles from here was the place you (HOT) lived before moving here?

- (1) under 1 mile
- (2) 1 mile but not 2 miles
- (3) 2 miles but not 5 miles
- (4) 5 miles but not 10 miles
- (5) 10 miles but not 20 miles
- (6) 20 miles but not 50 miles
- (7) 50 miles or more
- (8) Northern Ireland
- (9) Abroad

# **PGORmov**

What county was it in?

- (1) Cleveland, Durham, Northumberland, Tyne and Wear
- (2) Cumbria, Cheshire, Lancashire, Greater Manchester, Merseyside
- (3) Yorkshire and the Humber
- (4) Derbyshire, Leicestershire, Nottinghamshire, Northamptonshire, Lincolnshire
- (5) Hereford & Worcester, Shropshire, Staffordshire, Warwickshire, West Midlands
- (6) Cambridgeshire, Norfolk, Suffolk, Bedfordshire, Essex, Hertfordshire
- (7) Greater London (TAKES PRIORITY OVER ANY COUNTY)
- (8) Berkshire, Buckinghamshire, Hampshire, Isle of Wight, Kent, Oxfordshire, Surrey, Sussex
- (9) Avon, Cornwall, Devon, Dorset, Gloucestershire, Somerset, Wiltshire
- (10) Wales
- (11) Scotland

## PHLong2

How long did you (HOT) live in that accommodation?

- (1) Less than 12 months
- (2) 12 months but less than 2 years
- (3) 2 years but less than 3 years
- (4) 3 years but less than 5 years
- (5) 5 years but less than 10 years
- (6) 10 years but less than 20 years
- (7) 20 years but less than 30 years
- (8) 30 years but less than 40 years
- (9) 40 years or longer

## **PWhyM**

Here are some reasons why people move. Can you tell me why you (HOT) moved last time? CODE ALL THAT APPLY (HELP<F9>) SHOW CARD PI

SET [9] OF

- (1) To move to a better neighbourhood/more pleasant area
- (2) Job related reasons
- (3) Wanted larger house/flat or one which was better in some other way
- (4) Wanted smaller or cheaper house/flat
- (5) Could not afford mortgage payments/rent on previous house/flat
- (6) Divorce/separation
- (7) Marriage/began living together
- (8) Other family/personal reasons
- (9) Wanted to buy
- (10) Wanted own home/to live independently
- (11) Landlord required tenant to move out/had to leave tied accommodation
- (12) Other reason

# PMainR1

Could you tell me, what was the main reason that you (HOT) moved? SHOW CARD PI

- (1) To move to a better neighbourhood/more pleasant area
- (2) Job related reasons
- (3) Wanted larger house/flat or one which was better in some other way
- (4) Wanted smaller or cheaper house/flat
- (5) Could not afford mortgage payments/rent on previous house/flat
- (6) Divorce/separation
- (7) Marriage/began living together
- (8) Other family/personal reasons
- (9) Wanted to buy
- (10) Wanted own home/to live independently
- (11) Landlord required tenant to move out/had to leave tied accommodation
- (12) Other reason

### **Employment and Occupation Of Head of Tenancy Group**

## **EmpHT**

ASK OR RECORD CODE MAIN ACTIVITY OF HEAD OF TENANCY GROUP ^DMNAMES[QThisTG.HeadNow] at present: (IF WORKING PART-TIME AND IN FULL-TIME EDUCATION GIVE PRIORITY TO FULL-TIME EDUCATION) (HELP<F9>)

- (1) in full-time paid work
- (2) in part-time paid work
- (3) on Employment Training or a Youth Training scheme
- (4) unemployed and actively seeking work
- (5) retired from paid work
- (6) in full-time education
- (7) or doing something else?

## PEverWk

Has ^DMNAMES[QThisTG.HeadNow] ever had a paid job or a place on a government scheme, apart from casual or holiday work?

(1) Yes

(2) No

## PLeftYr

When did you (^DMNAMES[QThisTG.HeadNow]) leave your/their last paid job (or government scheme)?

USE 1 FOR DAY OR MONTH NOT KNOWN, e.g. 1-1-94

#### DATE

### IndD

(^DMNAMES[QThisTG.HeadNow]) CURRENT OR LAST JOB What did the firm/organisation you worked for mainly make or do (at the place where you worked)?

DESCRIBE FULLY - PROBE MANUFACTURING or PROCESSING or DISTRIBUTING ETC. AND MAIN GOODS PRODUCED, MATERIALS USED, WHOLESALE or RETAIL ETC.

STRING[80]

#### OccT

(^DMNAMES[QThisTG.HeadNow]) JOBTITLE CURRENT OR LAST JOB

What was your (main) job (in the week ending last Sunday)?

STRING[30]

# OccD

(^DMNAMES[QThisTG.HeadNow]) CURRENT OR LAST JOB What did you mainly do in your job?

CHECK SPECIAL QUALIFICATIONS/TRAINING NEEDED TO DO THE JOB

STRING[80]

### Stat

(^DMNAMES[QThisTG.HeadNow]) Were you working as an employee or were you self-employed?

- (1) Employee
- (2) Self-employed

### Manage

(^DMNAMES[QThisTG.HeadNow]) Did you have any managerial duties, or were you supervising any other employees? ASK OR RECORD

- (1) Manager
- (2) Foreman/supervisor
- (3) Not manager/supervisor

# **EmpNo**

(^DMNAMES[QThisTG.HeadNow]) How many employees were there at the place where you worked?

- (1) 1-24
- (2) 25 or more

### Solo

(^DMNAMES[QThisTG.HeadNow]) Were you working on your own or did you have employees?

- (1) on own/with partner(s) but no employees
- (2) with employees

### **SENo**

(^DMNAMES[QThisTG.HeadNow]) How many people did you employ at the place where you worked?

- (1) 1-24
- (2) 25 or more

MULTIPLE TENANCY GROUP/ HEAD OF TENANCY GROUP NOT HEAD OF HOUSEHOLD

### **Tenancy Group Income**

### **PIntInc**

INCOME SECTION INTERVIEWER: INTRODUCE INCOME SECTION (HELP<F9>)

#### (1) PRESS ENTER TO CONTINUE

# **PSrcIn**

#### SHOW CARD PJ

This card shows various possible sources of income. Can you please tell me which kinds of income the people covered by your tenancy agreement receive (that is, ^QAgreeTG.NameTG[1]

^QAgreeTG.NameTG[2] ^QAgreeTG.NameTG[3] ^QAgreeTG.NameTG[4] ^QAgreeTG.NameTG[5] ^QAgreeTG.NameTG[6] ^QAgreeTG.NameTG[7] ^QAgreeTG.NameTG[8] ^QAgreeTG.NameTG[9] ^QAgreeTG.NameTG[10] ?

CODE ALL THAT APPLY

#### SET [9] OF

- (1) Earnings from employment or self-employment
- (2) Pension from former employer
- (3) State Pension
- (4) Child benefit
- (5) Income Support
- (6) Other state benefits
- (7) Interest from savings etc.
- (8) Other kinds of regular allowance from outside the household
- (9) Other sources e.g. rent
- (10) No source of income

# **PGross**

(I've just been asking you about where you get your income from.) Will you please look at this card and tell me which group represents ^pGRTXT, before deductions for income tax, National Insurance etc.? (Please do not include Housing Benefit). SHOW CARD PK ENTER BAND NUMBER

1..32

# PGross2

Could you please look at the next card and give me that as an annual amount from this card? (Please do not include Housing Benefit). SHOW CARD PL ENTER BAND NUMBER

1..60

# PHBChkx

I would now like to ask one or 2 more questions about housing benefit

#### (1) PRESS ENTER TO CONTINUE

### PHBChck

Can I just check, (from what you have told me) the gross weekly income of the people covered by your tenancy agreement is about œ^PWeekgr and the weekly rent is about œ^Qrenttg.DvPrent per week. Do you (or any of the other people covered by your tenancy agreement) get any help with rent from Housing Benefit?

- (1) Gets help from housing benefit
- (2) Does not get help from housing benefit

### **PThkGet**

Do you (HoH/SPOUSE) think you would be given Housing Benefit if you applied for it?

- (1) Yes
- (2) No

### **PWhyNt**

[\*] Why do you think you would not get Housing Benefit if you applied for it?

SHOW CARD PM CODE ALL THAT APPLY

#### SET [5] OF

- (1) Applied for Housing Benefit in past and didn't get it
- (2) I am doing paid work
- (3) My income is too high
- (4) The rent is too low
- (5) I am a student
- (6) I have savings
- (7) My savings are too high
- (8) Haven't got documents to prove rent/income
- (9) Income varies a lot
- (10) Other

# **PWhyNApp**

[\*] Why haven't you applied for Housing Benefit?

SHOW CARD PN CODE ALL THAT APPLY

### SET [5] OF

- (1) Too much trouble
- (2) Never thought about it before
- (3) Don't know how to
- (4) Get other financial help (e.g. from friends or relatives)
- (5) Don't need it/can manage
- (6) Don't want to be dependent on benefits
- (7) Income varies a lot
- (8) Income will soon increase
- (9) Way you claim is humiliating
- (10) Amount would be too small
- (11) Have applied before and was refused
- (12) Don't want government to know where I live
- (13) Other reason

### Thanks2

END OF INTERVIEW WITH THIS TENANCY GROUP

(1) PRESS ENTER TO CONTINUE

# AIR QUALITY

Sellected Addresses (April - September Only)

### Air Quality Module

# AirQAdd

INTERVIEWER - IS THIS AN AIR QUALITY ADDRESS (I.E. DO YOU HAVE A 'YES' NEXT TO THIS ADDRESS NUMBER ON YOUR ADDRESS LIST)?

IF IT IS, ENTER 'YES' AND THE AIR QUALITY QUESTIONS WILL APPEAR IF IT IS NOT, ENTER 'NO' IF THE RESPONDENT REFUSES TO TAKE PART, CODE 'YES' HERE AND THEN 'NO' AT AGREE. DO NOT CODE 'NO' HERE

- (1) Yes
- (2) No

### Intro

INTERVIEWER NOW INTRODUCE THE AIR QUALITY STUDY

#### (1) PRESS ENTER TO CONTINUE

### Agree

IS THE RESPONDENT WILLING TO PLACE SAMPLERS?

- (1) Yes, definitely
- (2) Yes, provisionally
- (3) Not willing
- (4) Telephone re-issue

### AirQual

The air quality questions have been requested by the Building Research Establishment and the information will be passed onto them.

First I need to make a note of some of the answers you have already given me.

INTERVIEWER - CHECK THE NEXT FEW QUESTIONS WITH THE INFORMANT

(1) PRESS ENTER TO CONTINUE

# N18Plus

The number of people aged 18 or over in your household is ...?

0..14

# **N0T04**

.. and there are ... children under 5 living here?

0..14

# N5To12

.. and there are ... children aged 5-12?

0..14

# N13To17

.. and there are ... children aged 13-17?

0..14

# AQAccom

.. and you are living in a ... RUNNING PROMPT

- (1) bedsit,
- (2) purpose built flat or maisonette,
- (3) conversion flat,
- (4) centre-terrace house,
- (5) end-terrace house,
- (6) semi-detached house,
- (7) detached house,
- (8) bungalow,
- (9) mobile home,
- (10) or something else?

### OthAccom

DESCRIBE THE RESPONDENT'S ACCOMMODATION

#### STRING[40]

# AQYrBlt

.. and the property was built ... RUNNING PROMPT

- (1) before 1919,
- (2) 1919-1940,
- (3) 1941-1960,
- (4) 1961-1970,
- (5) 1971-1980,
- (6) 1981-1985,
- (7) 1986-1990,
- (8) since 1990?

# XYrBuilt

TYPE IN YEAR PROPERTY WAS BUILT

85..98

# Homeloc

How would you describe the location of your home? Please choose your answer from the card

SHOW CARD AQ1

- (1) A rural area with no, or only a few houses close by
- (2) A village in a rural area
- (3) A surburban street with large gardens
- (4) A street in a town with no or small gardens
- (5) A city centre with densely packed housing

### Floor

Are any of the floors in your accommodation made of chipboard?

- (1) Yes
- (2) No

### XRoom

Which of your rooms has a chipboard floor?

SET [5] OF

- (1) All rooms
- (2) Kitchen
- (3) Main bedroom
- (4) Other bedrooms
- (5) Living room
- (6) Other room(s)

# Garage

Do you have a garage?

(1) Yes

(2) No

### Integ

Is the garage either part of the same building as your home, or attached directly to it?

- (1) Yes
- (2) No

# Cargar

Is a car or some other sort of motor vehicle kept in the garage?

- (1) Yes
- (2) Yes, but never used
- (3) No

# Fuelcar

Is this car/vehicle petrol or diesel powered?

- (1) Petrol
- (2) Diesel
- (3) Other

### Gardoor

Is there a door from your home into the garage?

- (1) Yes
- (2) No

### Whroom

Which room has a door to the garage?

- (1) Hall
- (2) Kitchen
- (3) Utility room
- (4) Living room
- (5) Other room

# Whothrm

INTERVIEWER, TYPE IN THE NAME OF OTHER ROOM WITH A DOOR TO THE GARAGE.

STRING[40]

# Heatype

What is your main type of heating system?

#### SHOW CARD AQ2

- (1) Electric storage
- (2) Central heating/radiators
- (3) Warm air central heating
- (4) Floor/ceiling heating
- (5) Individual heaters
- (6) Open fire
- (7) Wood burning stove
- (8) Aga
- (9) Other

# Fuels1

#### INTERVIEWER ASK OR CODE

Can I just check, what fuel do you use for your main heating? Please choose your answer from the card.

### SHOW CARD AQ3

- (1) Natural gas
- (2) Electricity
- (3) Oil
- (4) Coal or coke
- (5) Wood
- (6) Bottled gas
- (7) Paraffin
- (8) Other fuel
- (9) None, no heating

### Whothf1

INTERVIEWER, TYPE IN THE NAME OF THE OTHER FUEL.

STRING[40]

### Fuels2

Do you use any other form of heating system?

(1) Yes

(2) No

### Fuels3

INTERVIEWER ASK OR CODE What fuel do you use for your other heating system?

# IF MORE THAN TWO HEATING SYSTEMS ARE USED, ASK ABOUT THE SYSTEM USED MOST OFTEN, AFTER THE MAIN SYSTEM.

Please choose your answer from the card.

SHOW CARD AQ3

- (1) Natural gas
- (2) Electricity
- (3) Oil
- (4) Coal or coke
- (5) Wood
- (6) Bottled gas
- (7) Paraffin
- (8) Other fuel
- (9) None, no heating

### Whothf2

INTERVIEWER, TYPE IN THE NAME OF THE OTHER FUEL.

STRING[40]

# Hobfuel

What do you use as the main cooking fuel for your hob? SHOW CARD AQ4

- (1) Natural gas
- (2) Electricity
- (3) Oil
- (4) Coal or coke
- (5) Wood
- (6) Bottled gas
- (7) Paraffin
- (8) Other fuel
- (9) No hob/oven/grill

# Othobfl

INTERVIEWER, TYPE IN THE NAME OF THE OTHER HOB FUEL.

STRING[40]

# Grifuel

What do you use as the main cooking fuel for your grill? SHOW CARD AQ4

- (1) Natural gas
- (2) Electricity
- (3) Oil
- (4) Coal or coke
- (5) Wood
- (6) Bottled gas
- (7) Paraffin
- (8) Other fuel
- (9) No hob/oven/grill

# Otgrifl

INTERVIEWER, TYPE IN THE NAME OF THE OTHER GRILL FUEL.

STRING[40]

# Ovefuel

What do you use as the main cooking fuel for your oven? SHOW CARD AQ4

- (1) Natural gas
- (2) Electricity
- (3) Oil
- (4) Coal or coke
- (5) Wood
- (6) Bottled gas
- (7) Paraffin
- (8) Other fuel
- (9) No hob/oven/grill

# Othovefl

#### INTERVIEWER, TYPE IN THE NAME OF THE OTHER OVEN FUEL.

#### STRING[40]

### Windows

Do you have a window open in the kitchen when someone is cooking? Please choose your answer from the card.

#### SHOW CARD AQ5

- (1) Yes, usually or always
- (2) Sometimes
- (3) Rarely or never
- (4) Don't cook
- (5) No kitchen window

### Fans

The next question is about electric fans which extract air from the home to the outside. Sometimes these fans are fitted in a window or wall, or you may have one on the ceiling which blows air up a pipe and through the roof. Fans may also be fitted inside cooker hoods.

KITCHENS: ONLY INCLUDE FANS FITTED INSIDE COOKER HOODS WHICH EXTRACT AIR TO THE OUTSIDE

ALL ROOMS: DO NOT INCLUDE FANS THAT JUST FILTER AIR AND RETURN IT TO THE ROOM

Do you have any electric extractor fans which extract air to the outside?

- (1) Yes
- (2) No

### FanRms

In which of your rooms do you have an extractor fan?

SET [3] OF

- (1) Kitchen
- (2) Bathroom
- (3) Other room(s)

### Fankit

How often do you use the extractor fan in your kitchen? Please choose your answer from the card.

#### SHOW CARD AQ6

- (1) Fan used rarely or not at all
- (2) Fan sometimes used
- (3) Fan normally used

# Fanbath

How often do you use the extractor fan in your bathroom? Please choose your answer from the card.

#### SHOW CARD AQ6

- (1) Fan used rarely or not at all
- (2) Fan sometimes used
- (3) Fan normally used

### Fanoth

How often do you use the extractor fan in your other room(s)? Please choose your answer from the card.

SHOW CARD AQ6

- (1) Fan used rarely or not at all
- (2) Fan sometimes used
- (3) Fan normally used

### **Smoke**

Does anyone regularly smoke indoors here?

- (1) Yes
- (2) No

### Frsmoke

About how many cigarettes per day are smoked in your home on a weekday?

- (1) Fewer than 10
- (2) 10 but fewer than 20
- $(3) \qquad 20 \text{ but fewer than } 40$
- (4) 40 or more

### Activity

During the last four weeks, have any of the following activities been carried out in your ^RoomTyp? Please choose your answer from the card.

SHOW CARD AQ7

#### SET [9] OF

- (1) Painting walls/woodwork etc
- (2) Other decorating
- (3) New chipboard furniture
- (4) New flooring
- (5) Building/carpentry
- (6) Use of cleaning materials, e.g. bleach, surface cleaner, disinfectant
- (7) Use of insecticides, fungicides etc
- (8) Use of air freshners including pot pourri, oil burners etc.
- (9) Use of toiletries, e.g perfume/aftershave, hairspray etc
- (10) None of these

# RespForm

NOW PLEASE COMPLETE THE RESPONSE FORM FOR BRE AND DISCUSS THE PLACING OF SAMPLERS WITH RESPONDENT.

THE NEW AREA CODE IS: ^DVAQcode

(1) PRESS ENTER TO CONTINUE

# ADMINISTRATION BLOCK

#### ALL RESPONDENTS

#### Recall

# ReCall

That's the end of (your part/the main part) of the interview. May I just check...

We may want to contact you again in future, would this be all right?

- (1) Yes (unconditional)
- (2) No (unconditional)
- (3) Yes (in certain circumstances)

### GiveTel

Please may I have a telephone number, so we can contact you?

- (1) Yes
- (2) No
- (3) No phone

### TelNo

INTERVIEWER RECORD TELEPHONE NUMBER

(\*\*\*\* must be STD code and number \*\*\*\*)

#### STRING[15]

# **OnlyIf**

INTERVIEWER CODE MAIN CONDITION(S) TO THE FOLLOW-UP INTERVIEW.

#### SET [5] OF

- (1) Contact household beforehand
- (2) Only at a convenient time
- (3) Someone else (e.g. carer) needs to be there
- (4) Don't want to answer questions on financial matters
- (5) Don't want to answer other types of question

# **OnlyIfO**

INTERVIEWER SPECIFY THE OTHER TYPES OF QUESTION THE RESPONDENT DOESN'T WISH TO ANSWER

#### STRING[40]

# Title

INTERVIEWER ENTER MR/MRS/MS/MISS etc FOR contact person

IF RESPONDENT REFUSES NAME, ENTER 0

STRING[3]

### Initial

INTERVIEWER ENTER one INITIAL FOR contact person

IF RESPONDENT REFUSES NAME, ENTER 0

STRING[1]

### Surname

INTERVIEWER ENTER SURNAME FOR contact person

IF RESPONDENT REFUSES NAME, ENTER 0

STRING[30]

### Moving

May I just check, are you likely to be moving from this address in the near future?

- (1) Yes
- (2) No

# SIUAdd

INTERVIEWER

HAS THE S.I.U. INSTRUCTED YOU TO CHANGE ANY DETAILS OF THIS ADDRESS FROM HOW IT WAS ORIGINALLY SUPPLIED TO YOU?

Note from SIU: If the advance letter has reached the address and you had no problem finding it, then the address as stated is sufficient for postal purposes.

- (1) Yes
- (2) No

# Add1

INTERVIEWER ENTER FIRST LINE OF new ADDRESS

STRING[30]

# Add2

INTERVIEWER ENTER SECOND LINE OF new ADDRESS

STRING[30]

# Add3

INTERVIEWER ENTER THIRD LINE OF new ADDRESS

STRING[30]

# PostCode

INTERVIEWER ENTER POSTCODE OF new ADDRESS

STRING[9]

# NewTel

INTERVIEWER COLLECT NEW OR CONTACT TELEPHONE NUMBER IN AS MUCH DETAIL AS POSSIBLE

(\*\*\*\* must be STD code and number \*\*\*\*)

- OR ENTER '0' FOR 'NONE'

STRING[15]

# RfReason

INTERVIEWER CODE MAIN REASON(S) FOR REFUSAL TO THE FOLLOW-UP INTERVIEW.

SET [6] OF

- (1) Not interested
- (2) Taken too much time
- (3) Have done it once/once is enough
- (4) Questions are too repetitive
- (5) Current survey is too intrusive, objected to subject matter
- (6) Other

#### ALL RESPONDENTS

### **General Administration**

### Thanks

THAT'S THE END OF THE INTERVIEW

<CTRL> + ENTER TO LEAVE VIA QUIT BOX

(1) OR PRESS ENTER IF YOU WANT TO CONTINUE

### IntNum

Interviewer Number

1..6999

### IntNum

Interviewer Number

1..6999

### **HStatus**

Current Interview Status

UPDATE THIS BEFORE TRANSMISSION TO HEAD OFFICE.

ONCE SET TO 3, IT CANNOT BE CHANGED.

- (0) No work done yet
- (1) Calls made but no contact
- (2) Contact made, no work yet done on questionnaire
- (3) Interview started/Any interviewing done
- (4) Other no interviewing required (eg. ineligible, refusal)

# CalDat

DATE OF THIS CALL

USE <CTRL-K> FOR HQ REFUSAL AND OFFICE USE

DATE

# CalTim

TIME OF THIS CALL

(USE 24 HOUR CLOCK)

TIME

# CalRes

#### CODE THE RESULT OF THIS CALL

- Any interviewing done (1)
- (2) No reply
- Appointment made (3)
- Interviewer withdraws (4)
- (96) Refusal to HO
- (97) OFFICE USE ONLY

### CalDur

Time spent on this call

IN MINUTES?

0..300

# **CalMor**

Any more calls to record?

(1)Yes

No (2)

### MenuNote

Reminder/Note for opening menu.

OPTIONAL: IF NOTHING TO SAY, JUST PRESS <Enter>

ENTER HERE ANY USEFUL DETAILS YOU WISH TO APPEAR ON THE OPENING MENU.

STRING[30]

# Hout1

ENTER FINAL OUTCOME CODE ...

CODE 32 FOR BROKEN APPOINTMENT(S)

IF NONE OF THE OUTCOME CODES AT THIS QUESTION APPLIES, USE CODE 97 TO REACH MORE OUTCOME CODES

- (11) FULLY CO-OPERATING HH@
- (20) PARTIALLY CO-OPERATING HH USE ONLY if codes 21, 22 and 23 don't apply
- (21) PARTIALLY CO-OPERATING HH non-contact with 1 or more elements
- (22) PARTIALLY CO-OPERATING HH refusal by 1 or more elements
- (23) PARTIALLY CO-OPERATING HH incomplete interview with 1 or more elements
- (31) Refusal to HQ letter
- (32) Refusal before interview
- (33) Refusal during interview
- (34) No interview contact incapable
- (41) NON-CONTACT with any HH member(42) NON-CONTACT HH away all field period
- (97) CODES 11 42 DO NOT APPLY

# Hout2

Final Outcome Codes...

IF NONE OF THE OUTCOME CODES AT THIS QUESTION APPLIES, USE CODE 97 TO REACH MORE OUTCOME CODES

- (51) INELIGIBLE no trace of address
- (52) not yet built
- (53) demolished/derelict
- (54) empty
- (55) non-residential
- (56) institution
- (57) temp accommodation /second home
- (58) household of foreign diplomat or foreign servicemen living on the base
- (59) DIRECTED not to sample at address
- (60) HH limit on quota already reached
- (97) CODES 51 60 DO NOT APPLY

### **HoutTemp**

Final Outcome Codes FOR TEMPORARY USE ONLY - MUST BE RECODED IN RANGE 11-79...

CODES 71-79 ARE FOR OFFICE USE ONLY - REACHED VIA CODE 97 AT THIS QUESTION

- (81) Tel no currently unobtainable
- (82) HH reissued from TEL to FTF
- (83) For re-allocation
- (97) NOT FOR INTERVIEWER USE Use this code to reach OFF USE outcomes 71-76.

# HoutOU

Final Outcome Codes FOR OFFICE USE ONLY ...

IF NONE OF THE OUTCOME CODES AT THIS QUESTION APPLIES, USE CODE 97 TO REACH MORE OUTCOME CODES

- (71) FULL INTERVIEW ACHIEVED BUT disk corrupted/lost in transmission
- (72) PARTIAL INTERVIEW ACHIEVED BUT disk corrupted/lost in transmission
- (73) FULL:informant demanded that data be deleted
- (74) PARTIAL:informant demanded that data be deleted
- (75) FULL:disk stolen and not transmitted
- (76) PARTIAL: disk stolen and not transmitted
- (97) Final HQ code if nothing else applies

# RefReas

Code main reason(s) for refusal/non-response...

CODE 18 FOR BROKEN APPOINTMENT(S)

#### SET [3] OF

- (1) Doesn't believe in surveys
- (2) Anti-government
- (3) Invasion of privacy
- (4) Concerns about confidentiality
- (5) Can't be bothered
- (6) Bad experience with previous surveys
- (7) Disliked survey of income
- (8) Genuinely too busy
- (9) Temporarily too busy
- (10) Personal problems
- (11) Refusal to HQ after interviewer's visit
- (12) Put off by record keeping
- (13) Late contact insufficient field time
- (14) About to go away
- (15) Language difficulties
- (16) Too old/infirm
- (17) Not capable
- (18) Broken appointment(s)
- (19) Other, specify...

# RefRTxt

Other reason(s) for refusal...

STRING[80]

### InfATT

#### WHAT WAS THE RESPONDENT'S ATTITUDE TO THE SURVEY?

- (1) Hostile
- (2) Apathetic
- (3) Pleasant
- (4) Other

### AttTxt

PLEASE SPECIFY

STRING[80]

# **NCReas**

Code main reason(s) for non-contact...

SET [3] OF

- (1) Away all survey period
- (2) Working shifts/odd hours
- (3) Rarely at address
- (4) Will not answer door
- (5) Think address is empty but could not confirm
- (6) No information gathered
- (7) Other, specify...

### NCRTxt

Other reason(s) for non-contact...

STRING[80]

# **RUnable**

### CODE REASONS FOR NOT CARRYING OUT THE INTERVIEW

- (1) Language difficulties
- (2) Respondent too old/infirm
- (3) Respondent not capable
- (4) Other

# UnabTxt

PLEASE SPECIFY

STRING[80]

### ChVac

How did you establish that the property is vacant?

SET [5] OF

- (1) Asked local people
- (2) Asked at Post Office
- (3) Asked at sorting office
- (4) Observation
- (5) Other method

### Vacant1

Are there any signs of work being done on the property?

(1) Yes

(2) No

# Vacant2

Is the property new and not yet occupied?

```
(1) Yes
```

(2) No

# PAFAd

CODE TYPE OF PROPERTY OF WHOLE ADDRESS/ @...(HELP<F9>)

- (1) detached house/bungalow
- (2) semi-detached house/bungalow
- (3) terraced/end-terraced house bungalow
- (4) flat/maisonette/rooms in purpose-built block
- (5) part of house/converted flat/maisonette/rooms in house
- (6) caravanhome/house boat
- (7) Other

### Multi

Please complete multi-household recall card./ @

(1) PRESS ENTER TO CONTINUE

### Reissue

Is this interview a re-issue?

- (1) Yes
- (2) No

### **PRMiss**

Do you think that this address is a private renting address?

- (1) Yes definitely a private renting address
- (2) Yes probably a private renting address
- (3) No not a private renting address

# NoHHolds

How many household spaces are there at this address - please include both empty and occupied household spaces

0..40

# TePhNum

Do you have a telephone number for the address?

(1) Yes

(2) No

# **TNumber**

Please enter the number?

STRING[15]

# SuitTPh

If this address were re-issued, would you recommend ...

- (1) a face-to-face re-issue
- (2) a telephone re-issue
- (3) or neither?

### PassOn

Please specify anything that you think would be useful for the interviewer carrying out the re-issue to know

(OPTIONAL, IF NOTHING TO SAY, JUST PRESS <ENTER>)

STRING[200]

### NotSuit

Why do you think this address should not be re-issued? Please specify

STRING[200]

# ReIsTyp

Is this a face-to-face or telephone re-issue?

- (1) Face-to-face
- (2) Telephone

### **SOCNow**

INTERVIEWER: IS OCCUPATION CODING TO BE DONE NOW, OR LATER?

- (1) Now
- (2) Later

### SOC

Standard Occupational Classification

Job Title : ^QMainJb.OccT Job Description : ^QMainJb.OccD Industry : ^QMainJb.IndD Employment status : ^vempstat

#### REVIEW OCCUPATIONAL DETAILS AND ASSIGN 3-DIGIT S.O.C. CODE

0..999

# **PSOCNow**

#### OCCUPATION CODING FOR HEAD OF TENANCY GROUP ^LHAdmin1 INTERVIEWER: IS OCCUPATION CODING TO BE DONE NOW, OR LATER?

(1) Now

(2) Later

### **PSOC**

DMNAMES[LHAdmin1] Standard Occupational Classification

Job Title : ^QTenGrp[LHAdmin1].QJobTG.OccT Job Description : ^QTenGrp[LHAdmin1].QJobTG.OccD Industry : ^QTenGrp[LHAdmin1].QJobTG.IndD Employment status : ^vempstat

#### REVIEW OCCUPATIONAL DETAILS AND ASSIGN 3-DIGIT S.O.C. CODE

0..999

# IOUT

#### ENTER FINAL OUTCOME CODE FOR TENANCY GROUP ^LHAdmin1

^NameTG[1] ^NameTG[2] ^NameTG[3] ^NameTG[4] ^NameTG[5] ^NameTG[6] ^NameTG[7] ^NameTG[8] ^NameTG[9] ^NameTG[10] (HELP<F9>)

- (1) Full interview
- (2) Partial interview
- (3) Refusal
- (4) Non contact

### MinsAdm

TOTAL TIME WORKING AT HOME ON this HOUSEHOLD in minutes?

1..997

### **NoteToHQ**

ENTER ANY ESSENTIAL NOTES TO HQ ABOUT THIS CASE

(OPTIONAL, IF NOTHING TO SAY, JUST PRESS <Enter>)

STRING[80]

# IntDone

#### HAVE YOU COMPLETED ALL POST-INTERVIEW CODING & CHECKING?

Have you completed:

- a. the occupation coding?
- b. the multi-household card, if applicable?
- c. the recall questions, if applicable?

If private renters, have you:

d. interviewed all tenancy groups?

e. coded outcome (and occupation if necessary) of each TG?

f. completed the leaseholder module, if applicable? g. completed the air quality module, if applicable?

CODE '1' (Yes) SIGNALS THAT THIS HOUSEHOLD IS READY FOR TRANSMISSION TO HEAD OFFICE

- (1) Yes, completed all coding, etc
- (2) Not yet

### Ok

Press '1' to continue...

STRING[1]