

# Survey of English Housing

## PAPER QUESTIONNAIRE

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### SEH HOUSEHOLD INTERVIEW

COMPLETE FOR EACH HOUSEHOLD AT ADDRESS

HOUSEHOLD DATA

ALL HOUSEHOLDS

ArNum Area Number

AdNum Address Number

HHNum Household Number

IntNum Interviewer Number

CargoH IS THIS A REISSUE?

Yes  
No

StartInt Start of interview  
- Press 1 if about to interview  
- Press 2 for coding or admin

Date ENTER DATE LAST SUNDAY

Adult First of all, I need to know some details about all members of your household. (By 'household' I mean people who use the same living room or share at least one meal a day).

First, how many people aged 16 or over are there living regularly in this household?

NumChil How many children aged under 16 are there living regularly in this household?

HOUSEHOLD BOX

Table HHBox INFORMATION COLLECTED FOR EACH ADULT IN HOUSEHOLD

Name Name or other identifier

Sex 1 Male  
2 Female

Age What was ....'s age last birthday?

IFHHder INTERVIEWER CODE: IS THE ACCOMMODATION OWNED OR RENTED IN ..... 'S NAME (EITHER ALONE OR JOINTLY WITH SOMEONE ELSE)?

1 Yes  
2 No

RelHOH ASK OR CODE RELATIONSHIP TO HOH

1 HOH (must be person 1)  
2 Spouse/partner of HOH (must be person 2)  
3 Son/daughter (including adopted/step-child)  
4 Foster child  
5 Son-in-law/daughter-in-law  
6 Parent/step-parent  
7 Parent-in-law  
8 Brother/sister (including adopted/step)

- 9 Brother-in-law/sister-in-law
- 10 Grandchild
- 11 Grandparent
- 12 Other (related)
- 13 Other (not related)

MarCon Is ..... married, living as a couple, single, widowed, separated or divorced?

INTERVIEWER: CODE 3 TAKES PRIORITY OVER OTHER CODES

- 1 Married (spouse in household)
- 2 Married (spouse not in household)
- 3 Living as couple (cohabiting/living together)
- 4 Single - never been married
- 5 Widowed
- 6 Separated
- 7 Divorced

IF LIVING AS A COUPLE AT MARCON

Marr3 Has ..... ever been legally married?

- 1 Yes
- 2 No

IF YES AT MARR3

Legals Could I just check what is ..... 's legal marital status?

- 1 Married
- 2 Widowed
- 3 Divorced
- 4 Separated

EthGrp SHOW CARD A

To which of these groups do you consider .... belongs?

INFORMANT'S OPINION

- 1 White
- 2 Black - Caribbean
- 3 Black - African
- 4 Black - Other
- 5 Indian
- 6 Pakistani
- 7 Bangladeshi
- 8 Chinese
- 9 Other

FamUnit FAMILY UNIT ENTER NUMBER NOW OR LATER

IF FAMILY UNIT NUMBER IS NOT ONE

FRel ASK OR CODE RELATIONSHIP TO HEAD OF FAMILY UNIT

- 1 Head of family unit
- 2 Spouse/partner of head of family unit

3 Child (in-law) of head of family unit

FUNo INTERVIEWER: HAVE YOU FILLED IN ALL FAMILY UNIT  
NUMBERS CORRECTLY? IF NOT, GO BACK AND COMPLETE THEM  
NOW

Inf INTERVIEWER CODE: IS INFORMANT:

- 1 HOH
- 2 spouse/partner of HOH
- 3 another adult member of household/someone else?

IF ANOTHER ADULT MEMBER AT INF

OthRel ASK OR CODE: Is informant:

- 1 related to HOH
- 2 not related to HOH?

IF OTHER AT INF

OthPNo CODE PERSON NUMBER OF INFORMANT. ENTER 11 FOR NON-  
HOUSEHOLD MEMBER

INFORMATION COLLECTED FOR EACH CHILD IN HOUSEHOLD

CName Name or other identifier

CSEX 1 Male  
2 Female

CAge What was ....'s age last birthday?

CFamUn FAMILY UNIT ENTER NUMBER

CRel ASK OR CODE RELATIONSHIP TO HOH

child)  
1 Child of HOH/spouse (including adopted + step-  
2 Foster child of HOH/spouse  
3 Grandchild of HOH/spouse  
4 Other relation  
5 Other (not related)

IF HOH AND PARTNER ARE THE SAME SEX

QSamSex INTERVIEWER CHECK:  
YOU HAVE CODED THE HOH AND PARTNER AS BEING THE SAME  
SEX. IS THIS RIGHT? IF NOT, PRESS <ENTER> AND GO BACK  
TO THE HOUSEHOLD BOX AND AMEND THIS. ELSE PRESS  
<ENTER> TO CONTINUE.

NumFam HOW MANY FAMILY UNITS ARE THERE IN THIS HOUSEHOLD?

TYPE OF ACCOMMODATION

ALL

HAccom INTERVIEWER CODE IS THE HOUSEHOLD'S ACCOMMODATION:

- 1 a house or bungalow
- 2 a flat or maisonette
- 3 a room/rooms
- 4 other?

Bedsit IF FLAT OR ROOMS AT HACCOM  
INTERVIEWER CODE, IS THE ACCOMMODATION A BEDSIT, THAT  
IS ONE ROOM WITH COOKING FACILITIES AND  
SHARED TOILET/BATHROOM?"

- 1 Yes
- 2 No

HseTyp IF HOUSE OR BUNGALOW AT HACCOM  
INTERVIEWER CODE IS IT:

- 1 detached
- 2 semi-detached
- 3 or terraced/end of terrace?

Flttyp IF FLAT OR MAISONETTE AT HACCOM  
INTERVIEWER CODE IS IT IN:

- 1 a purpose-built block
- 2 a converted house/some other kind of building?

AccOth IF OTHER AT HACCOM  
INTERVIEWER CODE: IS IT  
1 a caravan, mobile home or houseboat  
2 or some other kind of accommodation?

YrBult ALL  
When was this property built? PROMPT AS NECESSARY

- 1 Before 1919
- 2 1919-1944
- 3 1945-1964
- 4 1965-1984
- 5 1985 or later

Ifgard Do you have ... CODE FIRST THAT APPLIES

- 1 A garden
- 2 A patio or yard
- 3 A roof terrace or large balcony?
- 4 None of these

IfCar Is there a car or van normally available for use by  
you (or any other members of your household)?

INCLUDE: ANY PROVIDED BY EMPLOYERS IF NORMALLY  
AVAILABLE FOR PRIVATE USE BY ANY HOUSEHOLD MEMBER.

GOODS. EXCLUDED: VEHICLES USED SOLEY FOR THE CARRIAGE OF

- 1 Yes
- 2 No

SECOND HOMES

ALL

SecH Do you (Does anyone in your household) have a second home, either owned or rented?

EXCLUDE CARAVANS, MOBILE HOMES, PARKHOMES ETC.

- 1 Yes
- 2 No

IF YES AT SECH

WhSec Is your (his/her) second home in:

- 1 Great Britain (England, Scotland, Wales)
- 2 or somewhere else?

IF GREAT BRITAIN AT WHSEC

WhSecHN (Added in May 1996, the question WhSecH asked in April should be ignored)  
What county is your (his\her) second home in?

TenSecH Do you (Does the person) own it or rent it, or is it a timeshare?

- 1 Own
- 2 Rent
- 3 Timeshare
- 4 Other

MainR0 Does anyone else live in the second home all the time as his/her main residence?

- 1 Yes
- 2 No

WhySecH \*Here is a list of reasons why people may have second homes. SHOW CARD B.

Will you please tell me which of them are reasons why you (he/she) have (has) a second home.

- 1 Holiday home/retirement home/weekend cottage
- 2 Working away from home
- 3 Living away from main home (e.g. student)
- 4 Marital breakdown
- 5 Intending to sell previous home/waiting to move into new home/inherited and intending to sell
- 6 It is an investment
- 7 Other

IF OTHER AT WHYSECH

SpWhy Please specify

TENURE

HHolder In whose name is the accommodation owned or rented?

- 1 HOH (alone or with other apart from spouse/partner)
- 2 Both HOH and spouse/partner (alone or with other)
- 3 Spouse/partner (alone or with other apart from HOH)

Ten1 In which of these ways do you (....) occupy this accommodation? SHOW CARD C

- 1 Own it outright
- 2 Buying it with the help of a mortgage or loan
- 3 Pay part rent and part mortgage (shared ownership)
- 4 Rent it
- 5 Live here rent-free (including rent-free in relative's/friend's property; excluding squatting)
- 6 Squatting

IF OWN OUTRIGHT/WITH MORTGAGE/SHARED OWNERSHIP AT TEN1

Lease May I just check, do you own the house/bungalow (flat/maisonette) freehold or on a lease?

- 1 Freehold
- 2 On a lease

IF FREEHOLD AND FLAT OR MAISONETTE AT HACCOM

ChLease You mentioned that you own the flat\maisonette freehold. Can I just check, do you own the freehold:

- 1 of the whole building jointly with other leaseholders,
- 2 of the whole building yourself
- 3 or of just your flat\maisonette?

IF CODE 2 AT CHLEASE

GRent Do the owners of the other flat(s)/maisonette(s) pay you ground rent?

- 1 Yes
- 2 No

IF ANY CODE OTHER THAN 2 AT CHLEASE OR NO AT GRENT

SCharge Do you pay a service charge?

- 1 Yes
- 2 No

GRentP Do you pay ground rent?

- 1 Yes
- 2 No

IF ON A LEASE AT LEASE OR THE WHOLE BUILDING JOINTLY  
WITH OTHER LEASEHOLDERS AT CHLEASE AND FLAT OR  
MAISONETTE AT HACCOM

LngthL When you first bought the flat/maisonette, how long  
did the lease have to run?

- 1 Less than 22 years
- 2 22 - 29 years
- 3 30 - 39 years
- 4 40 - 59 years
- 5 60 - 79 years
- 6 80 years or longer

IF LEASE AND FLAT

LgthLN And how long does the lease have to run now?

- 1 Less than 22 years
- 2 22 - 29 years
- 3 30 - 39 years
- 4 40 - 59 years
- 5 60 - 79 years
- 6 80 years or longer

Freehld You said that the flat/maisonette is on a long lease  
but, may I just check, do you own the freehold of the  
whole building, either as an individual or along with  
the other leaseholders collectively?

- 1 Owns freehold of whole building
- 2 Does not own freehold

IF OWNS FREEHOLD OF WHOLE BUILDING AT FREEHLD

SoleCol Do you have the sole ownership of the freehold of the  
whole building or do you own it along with the other  
leaseholders collectively?

- 1 Sole ownership
- 2 With other leaseholders collectively

IF DOES NOT OWN FREEHOLD AT FREEHLD

FrHlder Is the freehold owned by:

- 1 a private individual
- 2 a company
- 3 a housing association
- 4 a charity or charitable trust (not  
a housing association)
- 5 a local authority or council
- 6 the Church Commissioners
- 7 or some other organisation?



IF OWNS/SHARED OWNER

EverClHA Can I check, was this house/flat ever a council/housing association house/flat?

- 1 Yes - a council house/flat
- 2 Yes - a housing association house/flat
- 3 No - neither

IF OWN OUTRIGHT AT TEN1

PaidM May I just check, have you (....):

- 1 paid off a mortgage or loan,
- 2 or have you never had a mortgage or loan on this property?

IF RENT, RENT-FREE OR OTHER AT TEN1

Tied Does the accommodation go with the job of anyone in the household?

- 1 Yes
- 2 No

IF RENT, RENT-FREE, SHARED OWNERSHIP, OTHER OR DK AT TEN1

LLord Who is your landlord:

CODE FIRST THAT APPLIES

- 1 the local authority/council/New Town Development?
- 2 a housing association or co-operative or charitable trust?
- 3 employer (organisation) of a household member?
- 4 another organisation?
- 5 relative/friend (before you lived here) of a household member?
- 6 employer (individual) of a household member?
- 7 another individual private landlord?

IF HOUSING ASSOCIATION AT LLORD

TransHA Has the tenancy been transferred from a local authority to a housing association?

- 1 Yes
- 2 No

YrHA When did you (....) first become the tenant(s) of your (....) present housing association?

IF 1989 AT YRHA

PJan15 Was this after 15 January 1989?

- 1 Yes

2 No

IF RENT, RENT-FREE OR OTHER AT TEN1

Furn Is the accommodation provided:

- 1 furnished
- 2 partly furnished (eg curtains and carpets only)
- 3 or unfurnished?

IF SOMEONE RELATED, SOMEONE ALREADY A FRIEND,  
INDIVIDUAL EMPLOYER OR OTHER INDIVIDUAL PRIVATE  
LANDLORD AT LLORD

ResLL Does the landlord live in the building?

- 1 Yes
- 2 No

IF YES AT RESLL AND PURPOSE BUILT AT FLTTYP

ResLL2 Does the landlord live in the same flat as you or not?

- 1 Yes
- 2 No

SUBLETTING

IF MORE THAN ONE FAMILY UNIT IN HOUSEHOLD

SubLet Does anyone in your household pay rent to ....  
(HOH/spouse)?

- 1 Yes, pays rent
- 2 No-one pays rent/someone contributes to expenses  
but no-one pays formal rent

IF CODE 1 AT SUBLET

WhoLet Is that someone who is related to .... (HOH/spouse) or  
not?

CODE ALL THAT APPLY

- 1 Parent/child/brother/sister  
(include step- and in-law)
- 2 Other relation
- 3 Not related

Wholet2 Which member(s) of the household pay rent to  
you (HOH) (CODE ALL THAT APPLY)

Templet Is there anyone living here temporarily or for part  
of the week who pays rent to .....(HOH or spouse)?

INCLUDE PEOPLE WHO DO NOT COUNT AS HOUSEHOLD MEMBERS  
BECAUSE OF RESIDENCY RULES

EXCLUDE PEOPLE WHO FORM SEPARATE HOUSEHOLDS  
EXCLUDE CLOSE RELATIVES (PARENT, CHILD, BROTHER,

SISTER AND STEP AND IN-LAWS

- 1 Yes
- 2 No

IF YES AT TEMPLET

TempNo How many people staying temporarily pay rent  
to....(HOH or spouse)?

ALL HOUSEHOLDS

ESblet Is there any part of your households accommodation  
that is usually sublet which is not sublet at the  
moment?

- 1 Yes
- 2 No

ROOMS AND ACCOMMODATION CHARACTERISTICS

IF HOUSE AT HACCOM OR OTHER AT ACCOTH OR CONVERTED  
HOUSE AT FLTTYT

ShareH INTERVIEWER ASK OR CODE  
May I just check, does anyone else live in this  
building apart from the people in your household?

- 1 Yes
- 2 No

IF HOUSE AT HACCOM OR OTHER AT ACCOTH OR CONVERTED  
HOUSE AT FLTTYT

ShareE Is there any empty living accommodation in this  
building outside your household's accommodation?

- 1 Yes
- 2 No

IF YES AT SHAREH OR YES AT SHAREE

NumRm I want to ask you about all the rooms you have in your  
household's accommodation; please include any rooms  
you sublet to other people and any rooms you share  
with people who are not in your household (or would  
share if someone moved into the empty accommodation).  
How many bedrooms do you have, including bed-sitting  
rooms and spare bedrooms?

IF NO/DK/NA AT SHAREH AND SHAREE

NumRm2 I want to ask you about all the rooms you have in your  
accommodation. How many bedrooms do you have,  
including bed-sitting rooms and spare bedrooms?

ALL

Kit Apart from the rooms you have mentioned, do you have (the use of) a kitchen, that is, a separate room in which you cook?

- 1 Yes
- 2 No

IF YES AT KIT

NumKit Is that one kitchen or more than one kitchen?  
ENTER NUMBER OF KITCHENS

FOR EACH KITCHEN

KitSiz Is the narrowest side of the kitchen at least six and a half feet from wall to wall?

- 1 6 and a half feet or more
- 2 Less than 6 and a half feet

ALL

Bath Apart from the rooms you have mentioned, do you have (the use of) a bathroom with a bath or shower that is plumbed in?

- 1 Yes
- 2 No

IF YES AT BATH

NumBth How many bathrooms (with plumbed-in bath or shower) do you have (the use of)?

ALL

NumWC How many inside flush toilets do you have (the use of)?

NumRmO How many other rooms do you have, not counting bedrooms, kitchens, bathrooms or toilets?

CHeat Is there central heating (even if it is not used or not working in:

- 1 all your living rooms and bedrooms
- 2 some of these rooms but not all
- 3 or is there no central heating in these rooms?

Floor On what floor of this building is your main living accommodation?

CODE LOWEST FLOOR WITH LIVING ACCOMMODATION

- 1 Basement/semi-basement
- 2 Ground floor/street level
- 3 1st floor
- 4 2nd floor
- 5 3rd floor
- 6 4th-9th floor
- 7 10th floor or higher

F1Bld How many floors are there in the whole building?

- 1 One (bungalow)
- 2 Two
- 3 Three
- 4 Four
- 5 Five - nine
- 6 Ten or more

CTax Could you please tell me which Council Tax band this accommodation is in?

SHOW CARD D

THIS MUST BE THE BAND GIVEN BY THE COUNCIL

DO NOT ACCEPT INFORMANT'S OWN ESTIMATE OF VALUE OF PROPERTY

- 1A Up to £40,000
- 2B £40,001 - £52,000
- 3C £52,001 - £68,000
- 4D £68,001 - £88,000
- 5E £88,001 - £120,000
- 6F £120,001 - £160,000
- 7G £160,001 - £320,000
- 8H £320,001 or more
- 9 Household accommodation not valued separately

IF HOUSEHOLD ACCOMMODATION NOT VALUED SEPARATELY AT CTax

CTax2 Could you tell me which council tax band the whole address is in?

ANSWER CODES AS ABOVE

IF DON'T KNOW AT CTAX OR CTAX2

ChkCTax Could I contact the Local Authority to check the Council Tax Band?

- Yes
- No

IF YES AT CHKCTAX

CPhone INTERVIEWER: ENTER CODE 1  
AFTER THE INTERVIEW CHECK THE COUNCIL TAX BAND WITH THE LOCAL AUTHORITY AND CHANGE TO CODE 2

- 1 Will check with Local Authority later
- 2 Have checked with Local Authority

CTax3 CODE RESULT OF CHECK ON COUNCIL TAX BAND

ANSWER CODES AS AT CTAX  
SHARING

IF YES AT SHAREH OR YES AT RESLL OR FLAT AT HACCOM OR

ROOM AT HACCOM

Share2 (You said earlier that there are other people living in this building apart from your household) Does your household (Do you) have the whole of your accommodation to yourselves (yourself) or do you share any of it with someone outside your household?

- 1 Have whole accommodation
- 2 Share with someone outside household

IF YES AT SHAREE AND WHOLE ACCOMMODATION/DK/NA AT SHARE2

Share3 If all the empty accommodation in this building were occupied, would your household (you) have to share any part of your accommodation with anyone who had moved in?

- 1 Yes
- 2 No

IF WHOLE ACCOMMODATION AT SHARE2

ShCirc In getting from one part of your accommodation to another, do you have to use any hall, landing or staircase which is open to someone outside your household?

- 1 Yes
- 2 No

IF YES AT SHCIRC AND YES AT RESLL

CircLL You said that the landlord lives in the building. May I just check, do you share the use of this hall, landing or staircase with:

- 1 the landlord
- 2 with someone else outside your household
- 3 or with both the landlord and someone else?

IF NO AT SHARE3

Circ2 In getting from one part of your accommodation to another, do you have to use any hall, landing or staircase which would be open to someone who moved into the empty accommodation?

- 1 Yes
- 2 No

Table of shared rooms

IF SHARE AT SHARE2

ShRm Do you share a kitchen with someone outside your household?

- 1 Yes
- 2 No

IF YES AT SHRM AND YES AT RESLL

WhoSh Do you share a kitchen with:

- 1 the landlord only
- 2 the landlord and someone else outside your household
- 3 just with someone else outside your household?

IF YES AT SHARE3

ShRmE If someone moved into the empty accommodation in this building, would you have to share a kitchen with them?

- 1 Yes
- 2 No

SHRM, WHOSH AND SHRME ARE REPEATED FOR "A BATHROOM", "A TOILET" AND "ANOTHER ROOM"

IF SHARE AT SHARE2 OR YES AT SHARE 3 OR YES AT SHCIRC OR YES AT CIRC2

ShareP How do you feel about having completely self-contained accommodation which you would not have to share in any way with people in another household? Would you:

- 1 strongly prefer self-contained accommodation
- 2 prefer it but not strongly
- 3 or would you prefer to share in some way?

MOVES AND HOUSING HISTORY

ALL

HLong We are interested in how often people move so, may I just check, how long have you (HOH) been living at this address? (MUST GIVE INFORMATION ABOUT HOH)

- 1 Less than 12 months
- 2 12 months but less than 2 years
- 3 2 years but less than 3 years
- 4 3 years but less than 5 years
- 5 5 years but less than 10 years
- 6 10 years but less than 20 years
- 7 20 years but less than 30 years
- 8 30 years but less than 40 years
- 9 40 years or longer

IF LESS THAN 12 MONTHS AT HLONG

Less12 How many months have you lived here?

IF HOH IS MARRIED (SPOUSE IN HOUSEHOLD) OR COHABITING

MovTog        May I just check, did you (HOH) and .... (spouse) move into this accommodation at the same time or was one here before the other?

- 1        Moved in at same time
- 2        One moved in before the other

IF ONE MOVED IN BEFORE THE OTHER AT MOVTOG

First Which of you (....) moved in first?

- 1        HOH
- 2        Spouse/partner

IF SPOUSE AT FIRST

HLong1        How long has .... (spouse) been living at this address?

- 1        Less than 12 months
- 2        12 months but less than 2 years
- 3        2 years but less than 3 years
- 4        3 years but less than 5 years
- 5        5 years but less than 10 years
- 6        10 years but less than 20 years
- 7        20 years but less than 30 years
- 8        30 years but less than 40 years
- 9        40 years or longer

IF LESS THAN 12 MONTHS AT HLONG1

Les12a        How many months have you lived here?

IF HOH AT FIRST

HlongEx        As Hlong1

Les12b        As Les12a

QUESTION APPLIES TO HOH IF UNDER 3 YEARS AT HLONG

PrevAc        Thinking about the accommodation you HOH lived in before you moved here, will you please tell me in which of the ways on this card you occupied the accommodation? SHOW CARD E.

- 1        Owned it in own name/jointly
- 2        Spouse/partner owned it
- 3        Rented it in own name/jointly
- 4        Spouse/partner rented it
- 5        Had it rent-free in own name (or spouse's/partner's name)
- 6        Did not have accommodation in own name or spouse's/partner's name

IF CODE 6 AT PREVAC

TempMv        Can I just check, was your previous accommodation somewhere where you were staying just temporarily, while you were moving from a place which



you did own or rent in your own name  
(or in spouses/partners name)?

- 1 Yes, stayed at previous accommodation temporarily
- 2 No

IF 'YES' AT TEMPMV

PrevacN Thinking about the last place you owned or  
rented, will you please tell me in which of  
the ways on this card you occupied the  
accommodation? SHOW CARD E

- 1 Owned it in own name/jointly
- 2 Spouse/partner owned it
- 3 Rented it in own name/jointly
- 4 Spouse/partner rented it
- 5 Had it rent-free in own name (or  
spouse's/partner's Name)

IF OWNED OR SPOUSE/PARTNER OWNED AT PREVAC OR PREVACN

PrevOO At the time when you HOH moved, did you:

- 1 own it outright
- 2 or were you buying it with the help of a mortgage  
or loan?

IF OWNED OR SPOUSE/PARTNER OWNED AT PREVAC/PREVACN AND  
RENT, RENT-FREE OR OTHER AT TEN1

Prev1 May I just check, what happened to the house/flat  
which you HOH owned previously?

- 1 Sold it
- 2 On the market
- 3 Still owns but not on the market
- 4 Previous spouse/partner lives there
- 5 Repossessed/taken over by building society/  
mortgage lender
- 6 Other (e.g. demolished)

IF RENTED OR RENT-FREE AT PREVAC/PREVACN

PrevR Did you rent it (have it rent-free) from:

- 1 a local authority or council
- 2 a housing association or co-operative or housing  
charitable trust
- 3 or some other individual or organisation?

IF OWNED, RENTED OR RENT-FREE AT PREVAC (OWN OR  
SPOUSE/PARTNER'S NAME)

Miles How many miles from here was the place where you lived  
before moving here?

- 1 Under 1 mile

- 2 1 mile but not 2 miles
- 3 2 miles but not 5 miles
- 4 5 miles but not 10 miles
- 5 10 miles but not 20 miles
- 6 20 miles but not 50 miles
- 7 50 miles or more
- 8 Northern Ireland
- 9 Abroad

IF NOT NORTHERN IRELAND OR ABROAD AT MILES

Region REGION IS CODED FROM COUNTY

Where What county was it in?

IF NOT NORTHERN IRELAND OR ABROAD AT MILES

HLong2 How long did you live in that accommodation?

- 1 Under 6 months
- 2 6 months but not 1 year
- 3 1 year but not 2 years
- 4 2 years but not 3 years
- 5 3 years but not 5 years
- 6 5 years but not 10 years
- 7 10 years but not 20 years
- 8 20 years but not 30 years
- 9 30 years but not 40 years
- 10 40 years or longer

WhyM \*SHOW CARD F

Here are some reasons why people move; can you tell me why you HOH moved last time?

CODE ALL THAT APPLY

- 1 To move to better neighbourhood/pleasanter area
- 2 To be near a new job
- 3 To be nearer existing job
- 4 Wanted larger house/flat or one which was better in some other way
- 5 Wanted smaller/cheaper house/flat
- 6 Had to leave tied accommodation/took job with tied accommodation
- 7 Could not afford mortgage payments on previous house/flat
- 8 Could not afford rent on previous house/flat
- 9 Divorce/separation
- 10 Marriage/began cohabiting
- 11 Other family/personal reasons
- 12 Wanted to buy
- 13 Wanted independent accommodation/own home not shared
- 14 To go to/finished college/university
- 15 Assured shorthold came to an end
- 16 Landlord required tenant to move out
- 17 Other reason

IF MORE THAN ONE ANSWER AT WHYM

MainR1 Could you tell me what was the main reason why you moved?

CODES AS AT WHYM

IF HOH RESIDENT LESS THAN 3 YEARS AND LOCAL AUTHORITY OR HOUSING ASSOCIATION AT LLORD

HowRen May I just check, how did you HOH come to rent this house/flat? Please choose your answer from this card.  
SHOW CARD G.

- 1 From local authority or housing association waiting list or transfer list
- 2 Arranged by local authority or housing association without being on waiting list
- 3 Exchanging with previous tenant by arrangement with local authority
- 4 By private agreement with previous tenant
- 5 Inheriting the tenancy on death of previous tenant by agreement with local authority
- 6 By private agreement on death of previous tenant
- 7 Accepted as homeless
- 8 Joined somebody already living there
- 9 In some other way

REPOSSESSIONS

ALL

Omb9 As you may know, many people are having to give up the homes they are buying because of difficulties paying their mortgage. Have you, or anyone in your household ever given up a home for that reason?

- 1 Yes
- 2 No

Omb9a Who has? (ASK OR CODE)

- 1 respondent and partner
- 2 respondent alone
- 3 partner alone
- 4 other household member

Omb10 Which year did ..... give up a home?

- 1 1990 or earlier
- 2 1991
- 3 1992
- 4 1993
- 5 1994
- 6 1995
- 7 1996

Omb11 \*Which of the following best describes how .....came to leave your home?

SHOW CARD H

- 1 The flat/house was sold to avoid getting into arrears with the mortgage
- 2 The flat/house was sold because of arrears with the mortgage and to avoid court action by the mortgage lender
- 3 The flat/house was left voluntarily, and the mortgage lender took it over
- 4 The flat/house was left because the mortgage lender got a court order

SATISFACTION WITH PRESENT ACCOMMODATION

ATTITUDE QUESTIONS ASKED OF HOH OR SPOUSE ONLY

HasIntr Now I'd like to ask for your views about your accommodation.

HSatis ALL  
\*How satisfied are with this accommodation?

SHOW CARD I

- 1 Very satisfied
- 2 Fairly satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Slightly dissatisfied
- 5 Very dissatisfied

HOH OR SPOUSE ONLY

PrefAcc \*Can you look at this card and tell me which kind of accommodation you would most like to live in, in two years time?

SHOWCARD J

- 1 Owned (outright or mortgage)
- 2 Rented from the council
- 3 Rented from a housing association
- 4 Rented from a private landlord

SATISFACTION WITH THE AREA

Has44 \*I'd now like to ask you some questions about the area in which you live.

How satisfied are you with this area as a place to live?

- 1 Very satisfied
- 2 Fairly satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Slightly dissatisfied
- 5 Very dissatisfied

IF INFORMANT = HOH OR SPOUSE

YoungInt I am now going to read out some statements about young people in the area and their chances of obtaining jobs and skills. I'd like you to tell me whether you agree or disagree with the following statements.

Young1 \*Only young people from this area who have good qualifications find it easy to get jobs.

- 1 Agree
- 2 Disagree
- 3 No opinion

Young2 \*There are plenty of job opportunities for young people from this area.

- 1 Agree
- 2 Disagree
- 3 No opinion

Young3 \*Young people in this area can only get jobs that require few skills.

- 1 Agree
- 2 Disagree
- 3 No opinion

Young4 \*Young people in this area find it very difficult to get jobs

- 1 Agree
- 2 Disagree
- 3 No opinion

#### VOLUNTARY WORK

ALL

Vol1 I would now like to ask you some questions about voluntary work. We are interested in any unpaid voluntary work people do, that is work for which they are not paid, except for expenses. Have you done any voluntary work, apart from work for political parties and trade unions, in the last 12 months?

- 1 Yes
- 2 No

IF YES AT VOL1

Vol2 And have you done any voluntary work in the last 12 months as part of a group (apart from work for political parties and trade unions)?

- 1 Yes
- 2 No

IF YES AT VOL2

Vol2a Are you still doing voluntary work as part of a group?

- 1 Yes

2 No

IF YES AT VOL2

Vol3 Does/did the voluntary work you do/did on behalf of this group aim to improve your local area or neighbourhood and the people who live there in any of the ways mentioned in this card?

THE GROUP MAY BE PART OF A NATIONAL SCHEME BUT WITH A LOCAL BRANCH WHICH DIRECTLY BENEFITS LOCAL PEOPLE.

SHOW CARD K

1 Yes

2 No

IF YES AT VOL3

Vol4 And what are/were the main aims of the group you are/were involved with?

SHOW CARD K

CODE ALL THAT APPLY

- 1 Improving local people's quality of life e.g. cultural/sports/health activities
- 2 Activities for local children and youths
- 3 Improving the local environment
- 4 Tackling crime and improving community safety eg Neighbourhood Watch
- 5 Local employment initiatives e.g. helping the unemployed get back to work such as an unemployment worker centre or work placement group
- 6 Local housing issues
- 7 Improving local people's education skills e.g. school governor, PTA work, adult education or voluntary training scheme

Vol5 \*What, if any, are the positive aspects of doing voluntary work for a local group or scheme?

SHOW CARD L

CODE ALL THAT APPLY

- 1 Leads to change
- 2 Feel a sense of fulfilment
- 3 Chance to make a difference
- 4 Enjoy working with others from my neighbourhood
- 5 Acquire new skills and abilities
- 6 Enjoy dealing with an important issue
- 7 Other reason
- 8 No attractions

Vol6 \*What, if any, are the negative aspects of doing voluntary work for a local group or scheme?

SHOW CARD M

CODE ALL THAT APPLY

- 1 Do not feel I am/we are taken seriously by authorities

- 2 Do not feel the work is appreciated by others
- 3 The work does not lead to any real change
- 4 The project was not well managed
- 5 I did not get on with the others involved
- 6 Some other reason
- 7 No negative aspects

IF NO AT Vol1 OR NO AT Vol2 OR NO AT Vol3

Vol8 \*Some people take part in local voluntary work groups. Do you think you would ever be interested in taking part in any such voluntary activity, that is a group with the aims listed on this card?

SHOW CARD K

- 1 Yes
- 2 No
- 3 It depends

IF NO AT Vol8 OR DEPENDS AT Vol8

Vol9 \*Are there any particular reasons why you are not interested in taking part?

SHOW CARD N

CODE ALL THAT APPLY

- 1 I am too busy and/or have no spare time
- 2 I want to leave the area
- 3 Public bodies are not interested in what people say
- 4 I am not able to get to meetings
- 5 I am generally not interested
- 6 Some other reason
- 7 No particular reason

#### OWNERS

#### PRESENT ACCOMMODATION

IF NEVER HAD MORTGAGE AT PAIDM

I would now like to ask you some questions about your accommodation.

Buy You said earlier that ....(HOH/spouse) never had a mortgage on this accommodation; did you:

- 1 buy this house/flat
- 2 inherit it
- 3 or acquire it in some other way?

IF OWN WITH MORTGAGE OR SHARED OWNERSHIP AT TEN1,OR PAID OFF MORTGAGE AT PAIDM OR YES AT TEN2

LendN When .... (HOH/spouse) first started to buy this accommodation, who did you get the mortgage from; was it:

CODE FIRST THAT APPLIES

- 1 a building society which is now a bank (including Abbey National and Cheltenham and Gloucester)?
- 2 a building society?
- 3 a bank?
- 4 or someone else?

IF OWN WITH MORTGAGE OR SHARED OWNERSHIP AT TEN1, OR PAID OFF MORTGAGE AT PAIDM OR YES AT TEN2 OR BUY AT BUY

Source (Apart from the mortgage) How did ...(HOH/spouse) finance the purchase of the accommodation?

SHOW CARD O

CODE ALL THAT APPLY

- 1 Savings
- 2 Proceeds from sale of previous home
- 3 Money paid by local authority/housing association to encourage move from council/housing association accommodation
- 4 Money paid by private landlord to encourage move
- 5 Gift or loan from family or friend
- 6 Loan to cover deposit/bridging loan from elsewhere e.g. bank, employer
- 7 Inherited money
- 8 Windfall
- 9 Other
- 10 No other source - 100% mortgage

IF CODE 3 AT SOURCE

IFCIS You said that.....(HOH/spouse) financed the purchase of the accommodation with money from a local authority or council. Can I just check was that money paid ....

RUNNING PROMPT

- 1 by the council under the Cash Incentive Scheme (CIS),
- 2 or by a Housing Association under the Tenants Incentive Scheme (TIS),
- 3 or was it paid under neither of these schemes?)

ALL OWNERS

Seller Who did ...(HOH/spouse) buy this accommodation from?

SHOW CARD P

- 1 Private individual or a builder
- 2 A local authority, council or New Town corporation
- 3 A housing association
- 4 A bank or building society or agent on their behalf (repossession sale)
- 5 Someone else

YrBuy In which year did .....(HOH/spouse) buy/start to buy/acquire this accommodation?



RentPr Before .....(HOH/spouse) bought/began buying this accommodation, was ....(HOH/spouse) renting it?

- 1 Yes
- 2 No

PREVIOUS EXPERIENCE OF OWNING

IF OWN OUTRIGHT, OWN WITH MORTGAGE OR SHARED OWNERSHIP AT TEN1 AND HOH DID NOT OWN PREVIOUS ACCOMMODATION AT PREVAC

OwnPr You may have told me this already but, may I just check, have you (HOH) owned any other accommodation. Before this house/flat?

CODE FIRST THAT APPLIES

- 1 HOH has owned previously (not jointly with present spouse)
- 2 HOH has owned previously (only jointly with present spouse)
- 3 HOH has not owned previously

IF OWNED PREVIOUSLY (NOT JOINTLY OR JOINTLY) AT OWNPR OR HOH OWNED PREVIOUS ACCOMMODATION AT PREVAC

YrFst In which year did you (HOH) become the owner of the first accommodation you ever owned?

SitTn Thinking about the first accommodation you (HOH) ever owned, were you renting it before you became the owner?

- 1 Yes
- 2 No

IF YES AT SITTN

StLa Did you rent it from:

- 1 a local authority or New Town Corporation
- 2 a housing association
- 3 or some other landlord?

SOURCE AND AMOUNT OF PRESENT MORTGAGE

Lend2 Is your (HOH's/spouse's) present mortgage still with a .... (ANSWER AT LENDN)

- 1 Yes
- 2 No

IF YES AT LEND2

Lend3 Is it still with the same ....(ANSWER AT LENDN) that provided the original mortgage or with a different one?

- 1 Same
- 2 Different

IF NO AT LEND2

Lend4N Who did you get the present mortgage from:  
CODE FIRST THAT APPLIES

- 1 a building society which is now a bank (including Abbey National and Cheltenham and Gloucester)?
- 2 a building society?
- 3 a bank?
- 4 or someone else?

IF NO AT LEND2 OR DIFFERENT AT LEND3

YrMort In which year did your present mortgage begin?

IF OWNED WITH A MORTGAGE OR SHARED OWNERSHIP AT TEN1

WPay How often are payments due on the mortgage?

- 1 One week
- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 Calendar month
- 6 Other

IF OTHER AT WPAY

WPay0 Will you please give me that in weeks?

IF OWNED WITH MORTGAGE OR SHARED OWNERSHIP AT TEN1

PIntN Is this mortgage/loan...

- 1 ...an ENDOWMENT mortgage (where your mortgage payments cover interest only)
- 2 ...a REPAYMENT mortgage (where your mortgage payments cover interest and part of the original loan)
- 3 ...a PENSION mortgage (where your mortgage payments cover interest only)
- 4 ...or a PEP mortgage or Unit Trust mortgage
- 5 ...or both an endowment (or any interest only) mortgage AND a repayment mortgage?

LastPy How much was your last payment on this mortgage or loan?

ENTER AMOUNT TO THE NEAREST £.  
EXCLUDE PAYMENTS FOR INSURENCE/ENDOWMENT POLICIES IF POSSIBLE.

IfDue Can I just check, was your last payment (of £...) the amount that was due on this mortgage or loan?

- 1 Yes
- 2 No

IF NO AT IFDUE  
AmtDue What was the amount due?  
ENTER AMOUNT TO THE NEAREST £.

IF OWNED WITH MORTGAGE OR SHARED OWNERSHIP AT TEN1

IfUsual And was your last payment of £... the payment you usually make(s) on this mortgage or loan?  
1 Yes  
2 No

IF NO AT IFUSUAL

AmtUs What was the amount that you usually pay(s)?  
ENTER AMOUNT TO THE NEAREST £.

IF OWNED WITH MORTGAGE OR SHARED OWNERSHIP AT TEN1

MCheck1 ASK OR RECORD  
Did the last payment cover anything other than the mortgage, such as an endowment or insurance policy?  
1 Yes  
2 No

IF YES AT MCHECK1

MCheck2 ASK OR RECORD  
Which other items did the payment cover?

CODE ALL THAT APPLY

- 1 Endowment policy
- 2 House structure insurance
- 3 House contents insurance
- 4 Mortgage protection policy
- 5 Other

IF OTHER AT MCheck2

SpCheck Please specify

TaxRlf Has standard rate tax relief on the mortgage already been deducted from the payment you just mentioned?

- 1 Yes
- 2 No

MORTGAGE ARREARS

IF INFORMANT IS HOH OR SPOUSE/PARTNER OF HOH

MrgArN1 ARREARS

As you know, many people are falling behind with their mortgage payments...

Please look at this card and tell me which statement best describes your current situation.

SHOW CARD Q

- 1 I/we are making the mortgage payments ourselves,
- 2 The DSS are paying some or all of the mortgage interest
- 3 Someone else is paying the mortgage

IF CODE 2 AT MRGARN1

DSSMort Is the interest on your mortgage paid for you by the DSS in full or in part?

- 1 Full
- 2 Part

IF CODE 2 AT DSSMORT

MgArN2A Can I just check, have you been able to pay the rest of the interest (i.e. the amount not covered by the DSS payments)?

- 1 Yes
- 2 No

IF INFORMANT HAS A REPAYMENT MORTGAGE (CODE 2 OR 3 PINT)

MgArN2B Have you been able to pay the rest of the payment due (i.e. the payments on the capital)?

IF CODE 1 OR 3 AT MRGARN1

MrgArN3 There are a number of different ways that people can end up owing payments on their mortgage. Please look at this card and tell me which of the statements apply to you. SHOW CARD R

CODE ALL THAT APPLY

- 1 Only part of regular mortgage paid,
- 2 One or more regular payments missed,
- 3 Mortgage account shows as behind but not true/not my fault
- 4 Agreed with lender to pay reduced regular amount until circumstances improve
- 5 None of these

IF INFORMANT IS HOH OR SPOUSE/PARTNER OF HOH

MrgArr Still thinking about mortgage repayments could you please look at this card and tell me what your current situation is?

SHOW CARD S

- 1 Up-to-date with payments,
- 2 Less than 3 months behind,
- 3 3 months to 6 months behind,
- 4 Over 6 months behind

IF UP-TO-DATE WITH PAYMENTS AT MRGARR

MrgAr2 \*How easy are you finding it to keep up with your mortgage payments. Would you say you:

- 1 have no difficulty in keeping up
- 2 find it rather difficult
- 3 or find it very difficult to keep up

IF CODES 2, 3 OR 4 AT MRGARR

MrgArN4 How are you doing with your payments at the moment. Are you.....  
RUNNING PROMT

- 1 falling further behind,
- 2 or keeping up with your regular payments but still owe some arrears?

IF CODES 2, 3 OR 4 AT MRGARR

MrgAr3 \*Which of the following reasons help explain why your household has fallen behind in the mortgage payments. You can give as many reasons as you like. SHOW CARD T

- 1 A spouse or partner left home or died
- 2 Someone who had been contributing left home
- 3 Someone who had been contributing became pregnant/new born baby
- 4 someone who had been earning lost pay because they were sick or injured
- 5 Self-employed and income has gone down
- 6 Someone was made redundant/is unemployed
- 7 Someone lost over-time or worked reduced hours
- 8 Someone worked same hours for less pay
- 9 There was an increase in mortgage payments
- 10 There was an increase in other payments
- 11 Other

INTEREST IN RENTING

IF INFORMANT IS HOH OR SPOUSE/PARTNER OF HOH AND OWNS OUTRIGHT OR WITH A MORTGAGE OR IS A SHARED OWNERS

OwnMove \* Can I just check, do you think you will move from here some time in the future or not?

- 1 Yes
- 2 No

IF YES AT OWNMOVE

LongOwn \* How much longer do you think you will be in this accommodation?

1. Less than 3 months
2. 3 months but less than 6 months

3. 6 months but less than 1 year
4. 1 year but less than 2 years
5. 2 years but less than 5 years
6. 5 years or more.

RtorBy2 \* If you move, do you think that you will buy again or will you rent somewhere?

1. Buy
2. Rent

Has1090 \*When you move would you be most likely to:  
RUNNING PROMPT

- 1 rent privately
- 2 or from a local council
- 3 or from a housing association
- 4 or from someone else?)

#### SOCIAL SECTOR RENTERS

##### INTEREST IN BUYING

IF INFORMANT IS HOH OR SPOUSE/PARTNER AND IF LOCAL AUTHORITY/HOUSING ASSOCIATION AT LLORD AND NOT YES AT TIED

LABuy \*Do you think you (HOH/spouse/partner) will eventually buy somewhere or not?

- 1 Yes
- 2 No

IF YES AT LABUY

LASitT \* Do you think you will buy this place or not?

- 1 Yes
- 2 No

IF NOT INTENDING TO BUY

HAS248 \*Are you unlikely to buy because you don't want to, or because you don't think you will be able to afford it?

1. Don't want to
2. Don't think will be able to

IF YES AT LASIT

LALong How long do you think it will be before you buy this place?

1. Less than 3 months
2. 3 months but less than 6 months
3. 6 months but less than 1 year
4. 1 year but less than 2 years
5. 2 years but less than 5 years

6. 5 years or more.

IF YES AT LASIT OR NO/DON'T KNOW AT LABUY

LAMove Do you think you will move from here some time in the future or not?

- 1 Yes
- 2 No

IF YES AT LABUY AND NO/DON'T KNOW AT LASITT

RtLABuy Do you think that you will rent again (straight away) or buy somewhere?

- 1 Rent
- 2 Buy

IF RENT AT RTLABUY

Has109 \*When you move would you be most likely to:  
RUNNING PROMPT

- 1 rent privately
- 2 or from a local council
- 3 or from a housing association
- 4 or from someone else?)

IF NO/DON'T KNOW AT LABUY

Like (ASK OR RECORD) Even if you don't expect to buy anywhere in the future, would you like to if you could?

- 1 Yes
- 2 No

HAS239A \*Here are some reasons people have given for not wanting to buy or own a home. As I read out each one, please tell me whether or not it applies to you at present.

(a) I could not afford the deposit

1. Applies,
2. Does not apply

HAS239B (b) I would not be able to get a mortgage

1. Applies,
2. Does not apply

HAS239c (c) It might be difficult to keep up the repayments

1. Applies,
2. Does not apply

HAS239d (d) I can't afford any of the properties I'd want to

buy

1. Applies,
2. Does not apply

HAS239e (e) I do not have a secure enough job

1. Applies,
2. Does not apply

HAS239f (f) I would not want to be in debt

1. Applies,
2. Does not apply

HAS239G (g) It would cost too much to repair and maintain

1. Applies,
2. Does not apply

HAS239H (h) I might not be able to resell the property when I wanted to

1. Applies,
2. Does not apply

HAS239i (i) It is just too much of a responsibility

1. Applies,
2. Does not apply

HAS239j (j) At my age, I would not want to change

1. Applies,
2. Does not apply

GRANTS AND SCHEMES TO HELP TENANTS BUY

IF YES/DON'T KNOW AT LIKE OR YES AT LABUY

IntSchm The next few questions are about various schemes to help people buy their homes. Some of the schemes are new so you may not have heard of them.

IF YES/DONT KNOW AT LIKE OR YES AT LABUY AND COUNCIL

TENANT

CIS

In some parts of the country where council accommodation is scarce, local authorities sometimes give their tenants a grant towards buying new homes so as to let someone else move into their rented accommodation. Do

you know about these Cash Incentive Schemes?

- 1 Yes
- 2 No

IF YES/DON'T KNOW AT LIKE OR YES AT LABUY AND HA

TENANT

TIS

In some parts of the country where housing



association is scarce, housing associations sometimes give their tenants a grant towards buying new homes so as to let someone else move into their rented accommodation. Do you know about these Tenants Incentives Schemes?

- 1 Yes
- 2 No

IF YES/DON'T KNOW AT LIKE OR YES AT LABUY  
Offer Do you think you would buy a house or flat if your council (Housing Association) paid about a quarter of the price of the new home under the cash (tenants) incentive scheme?

- 1 Yes
- 2 Perhaps\depends
- 3 No

IF HOUSING ASSOCIATION TENANT

VPG I just asked about grants from housing associations, to help tenants buy non-housing association accommodation. Some housing associations are (also) offering their tenants a grant to help them to buy a housing association property.

Do you know about these Voluntary Purchase Grant schemes?

- 1 Yes
- 2 No

OffVPG If your housing association gave you a grant of about a quarter of the purchase price would you be interested in

INDIVIDUAL PROMPT:

- 1 Buying your existing home?
- 2 Buying another property owned by your housing association?
- 3 Not interested in either

IF COUNCIL OR HOUSING ASSOCIATION TENANT

Has249 Some people these days are becoming part owners of their homes, because it is cheaper for them than owning the whole home. That is to say they own a share of it. Have you heard of this?

- 1 Yes
- 2 No

Has250 Would you yourself be interested in becoming a part owner of a home?

- 1 Yes

- 2 Perhaps/depends
- 3 No

EXPERIENCE OF OWNING

IF INFORMANT IS HOH OR SPOUSE/PARTNER AND IF LOCAL  
AUTHORITY/HOUSING ASSOCIATION AT LLORD AND NOT YES AT  
TIED

ASK OR CODE

Own1985 In the last 10 years, that is since January  
1985, have you (or your partner) ever owned  
your own home either on your own or jointly  
with someone else?

INCLUDE SHARED OWNERS

- 1 Yes
- 2 No

IF YES AT OWN1985

Share85 And in the last 10 years since January 1985,  
have you (or your partner) owned as a shared  
owner, that is paying rent and a mortgage

- 1 Yes
- 2 No

IF YES AT OWN1985 AND NO AT SHARE85

Grant When you (or your partner) bought the  
property that you owned, did you (or your  
partner) buy with the help of a cash grant  
from the local council or housing  
association?

- 1 Yes
- 2 No

IF YES AT GRANT OR YES AT SHARE85

WhyBack Could you tell me the reason for coming back  
to council/housing association housing?

CODE ALL THAT APPLY

- 1 Marriage broke up, partner stayed on
- 2 Marriage broke up, both moved
- 3 Could not afford payments
- 4 Other

HOUSING BENEFIT AND RENT

IF LOCAL AUTHORITY/HOUSING ASSOCIATION AT LLORD AND  
NOT YES AT TIED

LAHB Was any Housing Benefit (Rent Rebate/Rent  
Allowance) allowed in connection with the  
last rent that was due?

IF NO AT LAHB

HBWait Are you awaiting the outcome of a claim for Housing Benefit (Rent Rebate/Rent Allowance)?

- 1 Yes
- 2 No

IF YES AT LAHB

AmtHB How much Housing Benefit was allowed for the last rent?

PerHB How long did this cover?

- 1 One week
- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 Calendar month
- 6 Other

IF OTHER AT PERHB

PerHBO Will you please give me that in weeks?

IF YES AT LAHB

HBReb Is Housing Benefit normally deducted from the rent or are you supposed to pay the rent in full and get the money back later?

- 1 Housing Benefit deducted from rent
- 2 Paid in full and got money back later

IF LOCAL AUTHORITY/HOUSING ASSOCIATION AT LLORD AND NOT YES AT TIED

LARnt How often is your rent due?

- 1 One week
- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 Calendar month
- 6 Other

IF OTHER AT LARNT

LARntO Will you please give me that in weeks

IF LOCAL AUTHORITY/HOUSING ASSOCIATION AT LLORD AND NOT YES AT TIED

LAAmt How much rent did you pay last time (after housing benefit has been taken off?)

ENTER TO THE NEAREST £1 (AFTER HOUSING BENEFIT)  
IF POSSIBLE EXCLUDE WATER RATES

IF AN AMOUNT ABOVE £0 IS GIVEN AT LAAMT

PTax May I just check, does this rent include council tax (the tax that has taken the place of poll tax)?

- 1 Yes
- 2 No

IF YES AT PTAX

PTaxA You said that the amount paid in rent last time was ....(Answer at LAAMT) how much of this was for council tax (or poll tax)?

ENTER AMOUNT TO THE NEAREST £1

LAHol Do you have a rent holiday?

- 1 Yes
- 2 No

IF YES AT LAHOL

HolWk For how many weeks a year do you have a rent holiday?

RENT ARREARS

IF LOCAL AUTHORITY/HOUSING ASSOCIATION AT LLORD AND NOT YES AT TIED AND IF THE INFORMANT IS THE HOH OR WIFE/PARTNER OF THE HOH

Arr May I just check, is your rent paid up-to-date at present or is any rent owing (I mean, owing for a fortnight or longer)?

- 1 Paid up-to-date
- 2 Rent owing for a fortnight or longer

IF PAID UP-TO-DATE AT ARR

PrArr Have you been up-to-date with the rent for the whole of the last 12 months or has any rent ever been owing for a fortnight or longer during that time?

- 1 Up-to-date during the last 12 months
- 2 Rent owing fortnight or longer

IF RENT OWING AT ARR OR RENT OWING AT PRARR

ArrRea \*Did you have difficulty paying the rent on time because of any of the things on this card? SHOW CARD U CODE ALL THAT APPLY

- 1 Increase in the rent
- 2 Unemployment
- 3 Illness
- 4 Reduction in working hours

- 5 Loss of overtime
- 6 Other debts or responsibilities
- 7 Problems in connection with Housing Benefit
- 8 Domestic problems
- 9 None of these

IF PROBLEMS IN CONNECTION WITH HOUSING BENEFIT AT

ARRREA

HBProb What was the problem?

- 1 Delay in getting reply to application for Housing
- 2 Benefit/still waiting
- 3 Delay in payment of Housing Benefit/still waiting
- 4 Paid less than expected
- 5 Application turned down
- 6 Other

EMPLOYMENT

COMPLETE FOR EACH MEMBER OF THE HOUSEHOLD AGED 16 OR  
OVER

EPerNo Person number entered automatically

Wrking Did you do any paid work in the seven days ending  
Sunday the (...), either as an employee or self-  
employed?

- 1 Yes
- 2 No

IF NO AT WORKING AND AGED 16-62 (OR MALE AGED 63-64)

IfSchm Were you on a government scheme for employment  
training?

- 1 Yes
- 2 No

IF NO AT WRKING AND NO AT IFSCHM

JBAway Did you have a job or business you were away from?

- 1 Yes
- 2 No
- 3 SPONTANIOUS Waiting to take up new job/business  
already obtained

IF NO OR WAITING TO TAKE UP NEW JOB AT JBAWAY

Ownbus Did you do any unpaid work in that week for any  
business that you own?

- 1 Yes
- 2 No

IF NO AT OWNBUS

Relbus ....or that a relative owns?

- 1 Yes
- 2 No

IF WORKING AT WRKING, OR YES AT JBAWAY, OWNBUS, RELBUS

FtPtWk In your main job were you working:

- 1 full time
- 2 or part-time?

IF WORKING PART-TIME

YptJob Why did you take part-time rather than a full-time job? Was it because: CODE FIRST THAT APPLIES

- 1 you were a student/you were at school?
- 2 you were ill or disabled?
- 3 you could not find a full-time job?
- 4 you did not want a full-time job?
- 5 None of these.

IF NOT IN EMPLOYMENT/TRAINING SCHEME

Start4 Thinking about the four weeks ending Sunday the (..) were you looking for any kind of paid work or government training scheme at any time in those four weeks?

- 1 Yes
- 2 No

IF NOT IN EMPLOYMENT AND YES AT START4

Start If a job or a place on a government scheme had been available in the week ending Sunday the (..) would you have been available to start within two weeks?

- 1 Yes
- 2 No

IF MALE AND AGED 65-69 OR FEMALE AND AGED 60-64 AND NO AT WRKING OR NO AT JBAWAY OR NO AT IFSCHM or NO AT START4 OR NO AT START

NoLook What was the main reason you did not seek any work in the last four weeks/would not be able to start in next two weeks?

- 1 Student
- 2 Looking after family or home
- 3 Temporarily sick or injured
- 4 long-term sick or disabled
- 5 retired from paid work
- 6 other reasons

OCCUPATION

ASKED FOR HEAD OF HOUSEHOLD ONLY

IF LONG-TERM SICK/LOOKING AFTER FAMILY/DOESN'T WANT  
EMPLOYMENT/BELIEVES NO JOB AVAILABLE/NOT YET STARTED  
LOOKING/OTHER REASON AT NOLOOK OR AT A COLLEGE OR  
TEMPORARILY AWAY FROM COLLEGE AT YTETEMP OR MALE AGED  
65+ OR FEMALE AGED 60+ AND NOT CURRENTLY WORKING

EverWk Have you ever had a paid job or a place on a  
government scheme, apart from casual or holiday work?

- 1 Yes
- 2 No

IF YES AT EVERWK

LeftYr In which year did you leave your last paid job (or  
government scheme)?

IF HOH HAS EVER WORKED

ASK ABOUT INDUSTRY FOR MAIN JOB IF CURRENTLY WORKING,  
INDUSTRY FOR LAST JOB IF NOT WORKING AND INDUSTRY FOR  
MAIN JOB IN WORKING LIFE IF RETIRED

IndD What does the firm/organisation where you  
work mainly make or do (at the place where  
you work)? DESCRIBE FULLY, PROBE  
MANUFACTURING or PROCESSING or DISTRIBUTION  
GOODS PRODUCED MATERIALS USED WHOLESALE OR  
RETAIL ETC

IndT Enter a title for the industry  
[ie brief description]

ASK ABOUT MAIN JOB IF CURRENTLY WORKING, LAST JOB IF  
NOT WORKING AND MAIN JOB IN WORKING LIFE IF RETIRED

OccT What is your main job?

OccD What do you mainly do in your job?

Stat JOB DESCRIPTION (HEAD OF HOUSEHOLD)

- 1 Employee
- 2 Self-employed

IF EMPLOYEE

Manage Do you have any managerial duties, or are  
you supervising any other employees?

- 1 Manager
- 2 Foreman
- 3 Not manager/supervisor

EmpNo How many employees work(ed) in the  
establishment?

- 1 1-24
- 2 25 or over

Solo IF SELF-EMPLOYED  
Do you employ other people?

DO NOT INCLUDE SELF, BUSINESS PARTNER OR RELATIVES IN HOUSEHOLD.

- 1 On own with/with partner(s) but no employees
- 2 With employees

SENo IF CODE 2 AT SOLO  
How many people do you employ?

DO NOT INCLUDE SELF, BUSINESS PARTNER OR RELATIVES IN HOUSEHOLD.

- 1 1-24
- 2 25 or over

SpOcc (ASK IF APPROPRIATE)

CHECK DETAILS OF SPOUSE/PARTNER'S CURRENT OR LAST JOB

INCOME

IF INFORMANT IS HOH/SPOUSE/PARTNER OF HOH

SrcInc This card shows various possible sources of income.  
Can you please tell me which kinds of income you (HOH)  
(and spouse/partner) receive? SHOW CARD V

- 1 Earnings from employment or self-employment
- 2 Pension from former employer
- 3 Child Benefit
- 4 Mobility Allowance
- 5 Income Support
- 6 Other state benefits
- 7 Interest from savings etc.
- 8 Other kinds of regular allowance from outside the household
- 9 Other sources, e.g. rent
- 10 No source of income

IF NOT YES AT LAHB

Gross (I've just been asking you about where you both get your income from but can I ask first about HOH's income.) Will you please look at this card and tell me which group represents HOH's total weekly/monthly/annual income from all these sources before deductions for income tax, National Insurance etc.? (Please do not include Housing Benefit)

SHOW CARD W AND EXPLAIN ENTER BAND NUMBER

IF 32 AT GROSS

Gross3 Could you please look at the next card and give me an



annual amount from this card?  
SHOW CARD X  
ENTER BAND NUMBER

SGross And which group represents your (ie partner's) own  
total weekly/monthly/annual income from all these  
sources before deductions for income tax, National  
Insurance etc.?  
SHOW CARD V AND EXPLAIN ENTER BAND NUMBER

IF 32 AT GROSS

SGross3 Could you please look at the next card and give me an  
annual amount from this card?  
SHOW CARD X  
ENTER BAND NUMBER

IF HOH IS MARRIED/COHABITING AND NOT YES AT LAHB  
AND IF DK/REFUSED GROSS/GROSS2 OR SGROSS/SGROSS2

JntInc Would it be possible for you to tell me which group  
represents your total income and ....'s  
(spouse/partner's) total income taken together, before  
any deductions?  
SHOW CARD W ENTER BAND NUMBER

IF 32 AT JNTINC

Gross5 Could you please look at the next card and give me  
that as an annual amount?  
SHOW CARD X  
ENTER BAND NUMBER

IF HOH IS MARRIED/COHABITING AND YES AT LAHB  
AND IF DK/REFUSED GROSS/GROSS2 OR SGROSS/SGROSS2

JntInc2 Would it be possible for you to tell me which group  
represents your total income and ....'s  
(spouse/partner's) total income taken together, before  
any deductions. Please do not include Housing  
Benefit.  
SHOW CARD W ENTER BAND NUMBER

IF 32 AT JNTINC2

Gross6 Could you please look at the next card and give me  
that as an annual amount?

ENTER BAND NUMBER

IF MARRIED AND BOTH HOH AND SPOUSE INCOME GIVEN OR  
JOINT INCOME GIVEN OR IF NOT MARRIED AND HOH INCOME  
GIVEN

JWeekGr THIS IS CALCULATED BY THE COMPUTER. PRESS <ENTER> TO  
CONTINUE. (IF YOU WANT TO CHANGE IT USE THE UP ARROWS  
TO GO BACK AND CHANGE THE INCOME CODE(S))."

IF NO SOURCE AT SRCINC AND MORE THAN 2 ADULTS OR TWO  
ADULTS WHO ARE NOT A COUPLE

IfHSrc Can I just check, does anyone else in the household have a source of income?

- 1 Yes
- 2 No

IF MORE THAN 2 ADULTS OR TWO ADULTS WHO ARE NOT A COUPLE AND HOUSEHOLD HAS A SOURCE OF INCOME OR THE INCOME OF HOH SPOUSE IS CODED

HGross (And now) thinking of the income of the household as a whole, which of the groups on this card represents the total income of the whole household before deductions for income tax, National Insurance etc.? (Please do not include Housing Benefit).

SHOW CARD W

IF Hgross = 32

HGross2 Could you please look at the next card and give me that as an annual amount from this card? (Please do not include Housing Benefit).

SHOW CARD X

ENTER BAND NUMBER

ALL WHERE INFORMANT IS HOH OR SPOUSE

HWeekGr THIS IS CALCULATED BY THE COMPUTER. PRESS <ENTER> TO CONTINUE (IF YOU WANT TO CHANGE IT USE THE UP ARROWS TO GO BACK AND CHANGE HGROSS HGROSS2).

IF DOES NOT RECIEVE HOUSING BENEFIT AND NOT AWAITING THE OUTCOME OF CLAIM AND DIFFERENCE BETWEEN HOUSEHOLD INCOME AND RENT IS LESS THAN £80 FOR A ONE PERSON HOUSEHOLD OR LESS THAN £180 FOR A HOUSEHOLD CONTAINING MORE THAN ONE PERSON

HBCheck Can I just check, from what you have told me your (the household's) gross weekly income is about £... and your (the household's) weekly rent is about £... per week. Does anyone in the household get any help with rent from Housing Benefit?

- 1 Gets help from housing benefit,
- 2 Does not get help from housing benefit

IF DOES NOT GET HELP AT HBCHECK

ThkGet \*Do you think you would be given Housing Benefit if you applied for it?

- 1 Yes
- 2 No

IF NO AT THKGET

WhyNt \*Why do you think you might not get Housing benefit if you applied for it?

- get it
- 1 Applied for Housing benefit in past and didn't
  - 2 I am doing paid work
  - 3 My income is too high
  - 4 The rent is too low
  - 5 I am a student
  - 6 I have savings
  - 7 My savings are too high
  - 8 Haven't got documents to prove my income/rent
  - 9 My income varies a lot
  - 10 Other reason

IF YES AT THKGET

WhyNApp \*Why haven't you applied for Housing Benefit?

- 1 Too much trouble,
- 2 Never thought about it before
- 3 Don't know how to
- 4 Get other financial help (e.g. from friends or relatives),
- 5 Don't need it/can manage on what I get
- 6 Don't want to be dependent on benefits,
- 7 My income varies a lot
- 8 My income will soon increase
- 9 The way you have to claim is humiliating/intrusive
- 10 The amount I would get would be too small
- 11 Have applied before and was refused
- 12 Don't want the government to know where I'm living
- 13 Other reason

PRIVATE RENTING TENURE GROUPS

IF MORE THAN 1 FAMILY UNIT IN HOUSEHOLD AND IF ANY ANSWER EXCEPT LOCAL AUTHORITY OR HOUSING ASSOCIATION AT LLORD OR IF YES AT TIED OR SQUATTING AT TEN1

SmAg Thinking about all the people in your household, I mean (.... etc.), are you all covered by the same renting agreement with your landlord or does any of you have a separate agreement with the landlord?

- 1 All covered by same agreement
- 2 Some member(s) of household covered by separate agreement(s)

IF OTHER RELATION/NOT RELATED AT WHOLET

SmAg1 CODE OR ASK

Thinking about the people you sublet to, are they all covered by the same rental agreement or do any of them have separate agreements with you?

IF ONLY ONE SUBTENANT CODE 1  
1 All covered by same agreement  
2 Some covered by separate agreement(s)

IF ALL COVERED BY SAME AGREEMENT/SOME COVERED BY  
SEPARATE AGREEMENT(S) AT SMAG OR OTHER RELATION/NOT  
RELATED AT WHOLET

SbLet2 May I just check, does anyone in your household except  
you (HOH/spouse/partner) sublet or have rent from  
anyone else in the household?

1 Yes  
2 No

IF ANY ANSWER EXCEPT LOCAL AUTHORITY/HOUSING  
ASSOCIATION AT LLDOR OR YES AT TIED OR IF OTHER  
RELATION/NOT RELATED AT WHOLET OR IF SQUATTING AT TEN1

NumAgr ENTER NUMBER OF SEPARATE TENANCY AGREEMENTS (I.E.  
GROUPS OF PEOPLE COVERED BY SEPARATE AGREEMENTS)

1. PUT ALL COUPLES IN THE SAME TENANCY GROUP  
2. PUT CLOSE RELATIONS, I.E. PARENTS, CHILDREN,  
SIBLINGS (IN-LAW) IN THE SAME TENANCY GROUP,  
UNLESS COVERED BY DIFFERENT RENTING AGREEMENTS

ASK FOR EACH TENANCY GROUP

Agre Which adults are covered by the first (second etc.)  
agreement?

ENTER PERSON NUMBERS

IF ANY ANSWER EXCEPT LOCAL AUTHORITY/HOUSING  
ASSOCIATION AT LLDOR OR YES AT TIED OR IF YES, PAYS  
RENT AT SUBLET OR SQUATTING AT TEN1

INTERVIEW NOW CONTINUE WITH PRIVATE RENTERS MODULE  
INTERVIEW HEAD OF EACH TENANCY GROUP OR  
SPOUSE/PARTNER, RECALLING IF NECESSARY

Instr Ready to continue with private renters module.

Unable to continue at present.

ALL OTHERS

Finish INTERVIEWER NOW PRESS CTRL AND ENTER AND THEN CHOOSE  
TO EXIT VIA ADMIN. TO FILL IN THE ADMIN. DETAILS OR  
TO RETURN TO THE HOUSEHOLD MENU

SEH PRIVATE RENTERS MODULE

COMPLETE FOR EACH TENANCY GROUP

All

ArNum AREA NUMBER ENTERED AUTOMATICALLY

AdNum ADDRESS NUMBER ENTERED AUTOMATICALLY

HHNum HOUSEHOLD NUMBER ENTERED AUTOMATICALLY

TenNo TENANCY GROUP NUMBER ENTER NUMBER OF FIRST GROUP  
TO BE INTERVIEWED

IntNo INTERVIEWER NUMBER COMPUTEDS BY THE LAPTOP PRESS  
ENTER TO CONTINUE

StartInt Start of interview  
- Press 1 if about to interview  
- Press 2 for coding or admin

StarTime Stores start time of interview

TenMem THE MEMBERS OF THIS TENANCY GROUP ARE .... (ENTERED  
AUTOMATICALLY)

HAVE YOU SELECTED THE CORRECT TENANCY GROUP NUMBER? IF  
NOT, GO BACK AND CHANGE TENANCY GROUP NUMBER

ENTER 1 TO CONTINUE

PRAdult NUMBER OF ADULTS 16+ IN TENANCY GROUP.  
AUTOMATICALLY COMPUTED.  
PRESS <ENTER> TO CONTINUE

PRChild ENTER NUMBER OF CHILDREN AGED UNDER 16 IN THIS TENANCY  
GROUP

TENANCY GROUP COMPOSITION

PNo ENTER PERSON NUMBER  
ENTER HEAD OF TENANCY GROUP FIRST  
ENTER SPOUSE/PARTNER (IF ANY) SECOND

Name NAME OR IDENTIFIER ENTERED AUTOMATICALLY

SexP SEX

THIS IS COMPUTED AUTOMATICALLY  
PRESS <ENTER> TO CONTINUE

AgeP AGE

THIS IS COMPUTED AUTOMATICALLY  
PRESS <ENTER> TO CONTINUE

Rel Relationship to head of tenancy group

- 1 Head of tenancy group
- 2 Spouse/partner
- 3 Child of head of tenancy group/spouse
- 4 Other relation
- 5 Other

Child table

CNo ENTER PERSON NUMBER OF CHILD

CRelt Relationship to head of tenancy group

- 1 Child of head of tenancy group/spouse
- 2 Other relation
- 3 Other

PRInf INFORMANT IS:

- 1 Head of tenancy group
- 2 Spouse/partner of head of tenancy group
- 3 Child/stepchild of head of tenancy group
- 4 Other

Inf2 IS HEAD OF THE TENANCY GROUP HEAD OF THE HOUSEHOLD?

- 1 Yes
- 2 No

ALL

QMaxgrp NUMBER OF TENANCY GROUPS IN HOUSEHOLD. THIS IS  
CALCULATED BY THE LAPTOP. PRESS <ENTER> TO CONTINUE.  
0..10;

TENANCY CHARACTERISTICS

Renter CODE OR ASK

In whose name or names is your accommodation rented?

READ OUT CODES IF NECESSARY

- 1 Head of tenancy group's only
- 2 Head of tenancy group's and spouse's/partner's  
jointly
- 3 Spouse's/partner's only
- 4 Head of tenancy group's jointly with someone else
- 5 Spouse's/partner's jointly with someone else
- 6 Head of tenancy group's and spouse's/partner's  
jointly with someone else

IF THE INFORMANT IS NOT THE HEAD OF THE TENANCY  
GROUP/SPOUSE PARTNER AND THE ACCOMMODATION IS IN THE  
NAME OF SOMEONE ELSE APART FROM HEAD OF GROUP/  
SPOUSE/PARTNER (LAST 3 CODES AT RENTER)

Oth Is the accommodation rented jointly in your name or  
not?

- 1 Yes
- 2 No

PLLord INTERVIEWER CODE OR ASK  
May I just check, is the landlord:

- 1 an individual
- 2 or an organisation?

IF INDIVIDUAL AT LLORD OR IF HEAD OF TENANCY GROUP IS  
HEAD OF HOUSEHOLD AND SOMEONE RELATED/SOMEONE ALREADY  
A FRIEND/INDIVIDUAL EMPLOYER/ANOTHER INDIVIDUAL  
LANDLORD AT LLORD (IN HOUSEHOLD INTERVIEW)

LlHh CODE OR ASK

Is the landlord a member of your household?

- 1 Yes
- 2 No

IF YES AT LLHH

PerNum1 ENTER THE PERSON NUMBER OF THE LANDLORD

NOT ASKED IF HEAD OF TENANCY GROUP IS HEAD OF  
HOUSEHOLD - INFORMATION ALREADY COLLECTED

FurnPr Is your accommodation provided:

- 1 furnished
- 2 partly furnished (e.g. curtains and carpets only)
- 3 or unfurnished?

ALL

YStart In which year did .... (HEAD OF GROUP/SPOUSE/PARTNER  
PERSON IN WHOSE NAME ACCOMMODATION IS LET) first  
become tenant(s) of this accommodation - I mean when  
it was first in your name?

IF 1989 AT YSTART

MStart In which month was that?

IF HEAD OF TENANCY GROUP IS NOT HOH

PHLong We are interested in how often people move  
so, may I just check, how long has the head  
of tenancy group been living at this  
address?

- 1 Under 6 months
- 2 6 months but not 1 year
- 3 1 year but not 2 years
- 4 2 years but not 3 years
- 5 3 years but not 5 years
- 6 5 years but not 10 years
- 7 10 years but not 20 years
- 8 20 years but not 30 years
- 9 30 years but not 40 years
- 10 40 years or longer

Ctract (THIS QUESTION REFERS TO THE TIME WHEN THE FIRST OF  
THE PRESENT TENANTS BECAME A TENANT (BEFORE THE  
INFORMANT MOVED IN))

When .... first started to rent this accommodation:

1 did .... and the landlord sign a written  
agreement  
2 did .... have a written agreement which you  
didn't sign  
3 or did .... just have an unwritten agreement?

IF UNWRITTEN OR DK/REFUSAL/NA AT CTRACT

Written Did .... have a notice in writing saying what kind of  
agreement it was?

- 1 Yes
- 2 No

IF SIGNED WRITTEN/HAD WRITTEN AGREEMENT AT CTRACT

Copy Was .... given a copy of the contract/agreement or  
not?

- 1 Given a copy
- 2 Not given a copy

IF GIVEN A COPY AT COPY OR YES AT WRITTEN

ConChk ASK INFORMANT TO GET THE CONTRACT OR AGREEMENT/NOTICE  
FOR REFERENCE IN THE FOLLOWING QUESTIONS AND CODE  
WHETHER YOU HAVE BEEN ABLE TO CHECK IT OR NOT

- 1 Contract/notice checked
- 2 Contract/notice not checked

IF SIGNED WRITTEN/HAD WRITTEN AGREEMENT AT CTRACT OR  
YES AT WRITTEN AND IF NOT YES AT LLHH

Short I'd like to ask you a few questions to make sure what  
kind of agreement it is.

There is a form of tenancy called a shorthold. It is  
for a fixed period and you must be given a notice in  
writing by the landlord that tells you that it is a  
shorthold tenancy agreement. Here is an example of a  
notice to a tenant saying that the agreement is an  
Assured Shorthold. SHOW EXAMPLE OF NOTICE

Does the agreement or notice state that it is an  
Assured Shorthold or not?

- 1 Yes, Assured Shorthold
- 2 No

IF DOES NOT SAY SHORTHOLD/DK/NA AT SHORT OR YES AT  
LLHH

OthWay There are various other ways in which landlords can  
let accommodation.

Will you please look at this card and tell me if the  
letting is one of these? SHOW CARD PB

ENTER FIRST THAT APPLIES



- 1 Company licence
- 2 College licence
- 3 Non-exclusive occupancy agreement
- 4 Holiday let
- 5 Low season let
- 6 None of these

IF ASSURED SHORTHOLD AT SHORT

LFix When you started your first rental agreement here, how long was the agreement for?

- 1 Under 6 months
- 2 6 months, less than 12
- 3 1 year, less than 2
- 4 2 years, less than 3
- 5 3 years, less than 5
- 6 5 years or over

EFix Has that first period expired or not?

- 1 Yes
- 2 No

IF YES AT EFIX

NAgre Do you have :

- 1 a formal agreement to stay on
- 2 or do you have an informal agreement
- 3 or have you just stayed on?

ASKED IF NOT AN ASSURED SHORTHOLD

OthFix Is your tenancy agreement for a fixed length of time or can you stay as long as you like?

- 1 Fixed length of time,
- 2 Can stay as long as likes

IF FIXED AT OTHFIX OR YES AT EFIX AND INFORMANT IS HEAD OF TENANCY GROUP OR PARTNER

RghtStay \*Do you think you will have to leave when your agreement expires or will you be able to stay on longer?

- 1 Will have to leave when agreement expires
- 2 Will be able to stay

ALL

WJob Does this accommodation go with your present job or the job of anyone covered by this tenancy agreement (that is .... .... )?

- 1 Goes with someone's job

- 2 Does not go with anyone's job
- 3 Used to go with job but does not now
- 4 Goes with job of someone not at present in

household

RENT AND HOUSING BENEFIT

QUESTIONS REFER TO OVERALL RENT FOR WHOLE OF TENANCY GROUP'S ACCOMMODATION

RFree May I just check, are you charged rent or is the accommodation rent-free?

- 1 Charged rent
- 2 Rent-free
- 3 Pays part of rent, employer pays part (accommodation goes with job)

IF RENT-FREE AT RFREE

PFree You said that you have the accommodation rent-free. Does anyone outside your household pay rent on your behalf?

- 1 Yes
- 2 No

IF RENT-FREE AT RFREE AND GOES WITH SOMEONE'S JOB AT WJOB

Wage Is anything deducted from your (....'s) salary/wages for rent?

- 1 Yes
- 2 No

IF YES AT WAGE

WagePer How often is rent deducted from your (....'s) salary/wages?

- 1 Week
- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 Calendar month
- 6 Three months
- 7 Six months
- 8 Year
- 9 Other

IF OTHER AT WAGEPER

SWPer Please specify

ENTER NUMBER OF WEEKS

IF YES AT WAGE

WageAmt How much is deducted from your (....'s) salary/wages  
for rent?

ENTER AMOUNT TO NEAREST £1

IF CHARGED RENT/PAYS PART OF RENT AT RFREE OR YES AT  
PFREE

RPer How often do you pay the rent? (How often is the rent  
paid?)

- 1 Week
- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 Calendar month
- 6 Three months
- 7 Six months
- 8 Year
- 9 Other

IF OTHER AT RPER

SRPer Please specify

ENTER NUMBER OF WEEKS

IF CHARGED RENT/PAYS PART OF RENT AT RFREE OR YES AT  
PFREE

PRent How much was the rent last time you paid before any  
Housing Benefit or rent rebate?

ENTER AMOUNT TO NEAREST £1

GIVE TOTAL RENT CHARGED FOR TENANT'S ACCOMMODATION  
BEFORE HOUSING BENEFIT

HBen Some people qualify for housing benefit,  
that is, a rent rebate or allowance. Do you  
or does anyone else (in your tenancy group)  
receive housing benefit either directly or  
by having it paid to you or on your behalf?

- 1 Yes
- 2 No

IF NO AT HBEN

PHBWait Are you or is anyone else in your tenancy group  
awaiting the outcome of a claim for Housing Benefit  
(Rent Rebate/Rent Allowance)?

- 1 Yes
- 2 No

IF YES AT HBEN

HBenNo How many of the people in your tenancy group (that is,  
.....) receive Housing Benefit?

IF A MARRIED/COHABITING COUPLE BOTH RECEIVE HOUSING

BENEFIT COUNT THIS ONLY ONCE

IF YES AT HBEN

FulHB Is the benefit based on a full rent or on a reduced figure determined by the Rent Officer?

- 1 Full rent
- 2 Reduced figure

IF CODE 2 AT REDHB

RedHB What was the reduced figure for rent?

Nearest £ 1..10000

IF ANSWER GIVEN TO REDHB

PerRen What period does the rent cover?

- 1 One week
- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 One Calendar month
- 6 One Quarter (three months)
- 7 Six months
- 8 One year

IF YES AT HBEN

TotHB How much did you (or any other tenancy group member) get last time you received housing benefit?

Nearest £ 1..10000

IF YES AT HBEN

PerHBP How long did the housing benefit period cover?

- 1 One week
- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 One Calendar month
- 6 One Quarter (three months)
- 7 Six months
- 8 One year

IF NOT CODE 2 AT FULHB

AllPrt Does the housing benefit cover all of the rent or only part?

- 1 Covers all
- 2 Covers part

IF YES AT HBEN

NHBen Can I just check, in whose name is the housing benefit paid?

- 1 Informant's own name
- 2 Informant's partner's name
- 3 Someone else's name

IF CHARGED RENT/PAYS PART OF RENT AT RFREE OR YES AT  
PFREE OR YES AT WAGE  
BusP INTERVIEWER CODE OR ASK

Does the accommodation include business premises?

- 1 Yes
- 2 No

IF YES AT BUSP

NBusP Does the rent you mentioned include rent for the  
business part of the accommodation or not?

- 1 Includes rent for business accommodation
- 2 Does not include it

IF INCLUDES RENT FOR BUSINESS ACCOMMODATION AT NBUSP

BusPR How much is the rent for the accommodation without the  
business premises?

ENTER AMOUNT TO NEAREST £1

VWRent IF AMOUNT IS GIVEN AT PRENT, WAGEAMT OR BUSPR  
Weekly rent in pounds

THIS IS CALCULATED BY THE LAPTOP, DO NOT ENTER ANY  
VALUES HERE. PRESS <ENTER> TO CONTINUE

IF CHARGED RENT/PAYS PART OF RENT AT RFREE OR YES AT  
PFREE OR YES AT WAGE

PRsBlet May I just check, do you sublet to any other member of  
your household?

DO NOT INCLUDE CLOSE RELATIONS (PARENTS, CHILDREN,  
SIBLINGS OR CLOSE IN-LAWS)

- 1 Yes
- 2 No

IF YES AT PRSBLET

SubRent How much rent do you get (altogether) from sub-  
letting?

ENTER AMOUNT TO NEAREST £1

GIVE TOTAL RENT PAID BY SUB-TENANTS APART FROM CLOSE  
RELATIONS

SubPer How long a period does that cover?

- 1 Week
- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 Calendar month
- 6 Three months
- 7 Six months

- 8 Year
- 9 Other

IF OTHER AT SUBPER

SpSub Please specify

ENTER NUMBER OF WEEKS

IF BEFORE 1989 AT YSTART

FairR Most rents are agreed privately between the landlord and tenant. Sometimes the tenant can apply to the local rent officer or rent assessment committee to decide on a 'fair' rent which is then registered. Has your rent for this accommodation been registered as a fair rent in this way or not?

- 1 Fair rent registered
- 2 Not registered

IF FAIR RENT REGISTERED AT FAIRR

FLast In what year was the rent last registered?

IF 1989 OR LATER AT YSTART

P1989 Most rents are agreed privately between the landlord and tenant. Sometimes the tenant can apply to the rent assessment committee to decide on a reasonable market rent. Has your rent for this accommodation been set as a reasonable market rent in this way or not?

- 1 Set as reasonable market rent
- 2 Not set as reasonable market rent

SERVICES INCLUDED IN THE RENT

IF CHARGED RENT/PAYS PART OF RENT AT RFREE OR YES AT PFREE OR YES AT WAGE

Meals May I just check, does the landlord provide any regular meals which are paid for either as part of the rent or separately?

- 1 Yes
- 2 No

IF YES AT MEALS

InRent Is the cost of meals included in the rent or is there a separate charge for them?

- 1 Included in rent
- 2 Separate charge

IF INCLUDED IN RENT AT INRENT

RMeal How much of the rent is for meals?

ENTER TO NEAREST £1

MPer What period does this cover?

- 1 Week

- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 Calendar month
- 6 Three months
- 7 Six months
- 8 Year
- 9 Other

IF OTHER AT MPER

SMPer Please specify

ENTER NUMBER OF WEEKS

IF SEPARATE CHARGE AT INRENT

PMeal How much does the landlord charge for these meals on top of the rent?

ENTER TO NEAREST £1

MPerP What period does this cover?

- 1 Week
- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 Calendar month
- 6 Three months
- 7 Six months
- 8 Year
- 9 Other

IF OTHER AT MPERP

SMPerP

Please specify

ENTER NUMBER OF WEEKS

IF CHARGED RENT/PAYS PART OF RENT AT RFREE OR YES AT PFREE OR YES AT WAGE

Incr In some rental agreements, the rent covers things like heating and lighting; in others the landlord makes an extra charge for things of this sort. SHOW CARD PC Will you please look at this card and tell me if any of the items listed are included in the rent? CODE ALL THAT APPLY

- 1 Heating (including central heating)
- 2 Lighting inside the accommodation
- 3 Hot water
- 4 Gas
- 5 Electricity
- 6 Telephone rental (line and/or instrument)
- 7 Garage
- 8 Cleaning services
- 9 Laundry services
- 10 Care of the garden
- 11 Porter or caretaker services
- 12 Lighting outside the accommodation
- 13 Any other service
- 14 None of these

FOR EACH ITEM INCLUDED IN RENT

SerPay How much of the rent each week (....) is for (....)?  
ENTER TO NEAREST £1

IF RENT COVERS MORE THAN ONE SERVICE AND AMOUNTS GIVEN  
FOR EACH SERVICE

TotSchk So the total amount charged for all services is about  
(total amount for all services). Does that sound about  
right?

- 1 Yes
- 2 No

IF RENT INCLUDES MORE THAN ONE SERVICE AND AMOUNT FOR  
ONE OR MORE SERVICES IS MISSING OR NO AT TOTSCHK

Sertot Can you tell me what the total amount charged for  
services is each....

IF CHARGED RENT/PAYS PART OF RENT AT RFREE OR YES AT  
PFREE OR YES AT WAGE

AddCh Do you pay an additional charge to the landlord for  
any of the services on this card?

Codes as at Incr

FOR EACH ITEM FOR WHICH THERE IS AN ADDITIONAL CHARGE

AddPay How much did you pay for (....) last time?  
ENTER TO NEAREST £1

AddPer What time period did this cover?

- 1 Week
- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 Calendar month
- 6 Three months
- 7 Six months
- 8 Year
- 9 Other

IF OTHER AT ADDPER

SAdPer Please specify

ENTER NUMBER OF WEEKS

IF CHARGED RENT/PAYS PART OF RENT AT RFREE OR YES AT  
PFREE OR YES AT WAGE

WRates Do you pay water and sewerage rates on top of the  
rent, either direct to the water company or to the  
landlord?

- 1 Yes
- 2 No

IF YES AT WRATES



WAmT How much was the last water and sewerage bill for?  
ENTER AMOUNT DUE TO NEAREST £1  
IF NO BILL SO FAR AT THIS ADDRESS, ENTER [ FOR DON'T

KNOW

WPer How many times a year is this amount paid?

IF NO AT WRATES

WRInc How much of the rent each ..... is for water and sewerage?

#### SECURING THE ACCOMMODATION

IF CHARGED RENT/PAYS PART OF RENT AT RFREE OR YES AT PFREE OR YES AT WAGE AND IF DATE AT YSTART IS NOT MORE THAN 5 YEARS BEFORE DATE OF INTERVIEW

Bond To get this accommodation did you have to pay either of the following:

INDIVIDUAL PROMPT

- 1 a returnable deposit to cover damage?
- 2 a non-returnable premium or fee?
- 3 NO DEPOSIT OR FEE REQUIRED

IF DEPOSIT TO COVER DAMAGE AT BOND

BondDep How much did you have to pay for the returnable deposit?

ENTER AMOUNT TO NEAREST £1

IF NON-RETURNABLE PREMIUM AT BOND

BondFee How much did you have to pay for the non-returnable fee?

ENTER AMOUNT TO NEAREST £1

IF CHARGED RENT/PAYS PART OF RENT AT RFREE OR YES AT PFREE OR YES AT WAGE

ERent You said that you pay the rent every (...); when you first began to rent this accommodation, did you pay:

RUNNING PROMPT

- 1 one lot of rent in advance
- 2 or more than one?
- 3 RENT PAID IN ARREARS

IF MORE THAN FOR JUST ONE RENT PERIOD AT ERENT

EPer What period did that cover?

- 1 Week
- 2 Two weeks
- 3 Three weeks
- 4 Four weeks
- 5 Calendar month
- 6 Three months
- 7 Six months

- 8 Year
- 9 Other

IF OTHER AT EPER

SEPer Please specify

ENTER NUMBER OF WEEKS

IF MORE THAN FOR JUST ONE RENT PERIOD AT ERENT

ERentP How much did you have to pay in advance?

ENTER AMOUNT TO NEAREST £1

IF CHARGED RENT/PAYS PART OF RENT AT RFREE OR YES AT  
PFREE OR YES AT WAGE AND INFORMANT IS HEAD OF TENANCY

GROUP OR SPOUSE (routing changed in October 1995)

NFord When you were looking for somewhere to rent, did you have to turn down any suitable place because you couldn't afford the deposit or the rent in advance, even though you would have been able to afford the normal rent?

- 1 Yes
- 2 No

RLevel \*What do you think of the level of the present rent for your accommodation; do you think it is:

- 1 very high for what you get
- 2 slightly high
- 3 about right
- 4 slightly low
- 5 very low for what you get?

PHA229 \*Some people can easily afford to pay their rent, others find it difficult to pay. How easy or difficult is it for your household to afford the rent? Is it:

- 1. very easy,
- 2. fairly easy,
- 3. fairly difficult,
- 4. or very difficult?

RENT ARREARS

IF INFORMANT IS HEAD OF GROUP/SPOUSE/PARTNER/CHILD OF INFORMANT OR IS SOMEONE ELSE AND YES AT OTH

ArrPr May I just check, is the rent paid up-to-date at present or is any rent owing, I mean, owing for a fortnight or longer?

- 1 Paid up-to-date
- 2 Rent owing for a fortnight or longer

IF PAID UP-TO-DATE AT ARRPR

ArrPrP Have you been up-to-date with the rent for the whole of the last 12 months or has any rent ever been owing

for a fortnight or longer during that time?

- 1 Up-to-date during the last 12 months
- 2 Rent owing for fortnight or longer

IF RENT OWING AT ARRPR OR RENT OWING AT ARRPRP

ArrReP Did you have difficulty in paying the rent on time because of any of the things on this card? SHOW CARD  
PD CODE ALL THAT APPLY

- 1 Increase in the rent
- 2 Unemployment
- 3 Reduction in working hours
- 4 Loss of overtime
- 5 Illness
- 6 Other debts or responsibilities
- 7 Problems in connection with Housing Benefit
- 8 Domestic problems
- 9 None of these

IF PROBLEMS IN CONNECTION WITH HOUSING BENEFIT AT  
ARRREP

HBPrbP You said that you have had problems with Housing Benefit; what was the problem? SHOW CARD PE

- 1 Delay in getting reply to application for Housing Benefit/still waiting
- 2 Delay in payment of Housing Benefit/still waiting
- 3 Housing Benefit paid was less than expected
- 4 Application turned down
- 5 Other

FINDING THE ACCOMMODATION

ASK HOH OR SPOUSE IF TENANCY STARTED LESS THAN 5 YEARS

AGO

Nolookn I would now like to ask you one or two questions about finding this accommodation.

before you found this accommodation how many other places did you look at?

- 1 None present (accommodation was the first place looked at.)
- 2 One place only (besides this one)
- 3 Two but less than five (besides this one)
- 4 Five but less than ten (besides this one)
- 5 Ten places or more (besides this one)

Easy How easy was it to find somewhere to rent?

- 1 Very easy
- 2 Fairly easy
- 3 Slightly difficult
- 4 Very difficult

IF CODE 3 OR 4 AT EASY

Suit Did you have any difficulty finding somewhere suitable which you could afford?

- 1 Yes
- 2 No

Diff0 Did you have any other difficulties?

- 1 Yes
- 2 No

IF YES AT DIFF0

Diff1 What sorts of difficulties did you have?

- 1 Finding somewhere in the right area
- 2 Finding somewhere in good condition
- 3 Finding somewhere large enough
- 4 Finding somewhere small enough
- 5 Finding somewhere which took children
- 6 Finding somewhere which took pets
- 7 Finding somewhere suitable in other ways
- 8 Finding somewhere quickly
- 9 Providing references
- 10 Finding somewhere that took DHS claimants
- 11 Other

FIRST APPLICATION FOR HOUSING

BENEFIT

ASK IF INFORMANT OR SPOUSE RECEIVE HOUSING BENEFIT AND TENANCY STARTED AFTER 1988 BUT BEFORE 1996

ThinkE When were you looking for somewhere to rent, did you think that you would be eligible for Housing Benefit?

- 1 Yes
- 2 No

IF YES/DON'T KNOW AT THINKE

MaxRent And when you were looking for somewhere to rent did you have a maximum rent in mind?

- 1 Yes
- 2 No

IF YES AT MAXRENT

HBAcct In deciding the maximum rent you could afford did you take into account whether or not you would be able to get Housing Benefit on that rent?

- 1 Yes
- 2 No

IF INFORMANT IS HOH OR SPOUSE AND HOUSING BENEFIT IS RECEIVED IN NAME OF HOH OR SPOUSE AND TENANCY STARTED AFTER 1988 BUT BEFORE 1996

HBNew1 When you (or your partner) first applied for Housing Benefit at this address, was your Housing benefit based on the rent the landlord was asking for or on a reduced figure for the rent? (By reduced, I mean were you told your rent was too high for Housing Benefit and that your Housing Benefit would be based on a lower figure?)

- 1 Based on the rent the landlord was asking for
- 2 Based on reduced rent

HBNew4 Did you ask the landlord to reduce the rent because it was over the limit for Housing Benefit?

- 1 Yes
- 2 No

IF YES AT HBNEW4  
HBnew5 Did the landlord agree to reduce the rent?

- 1 Yes
- 2 No
- 3 Has not decided yet

IF YES AT HBNEW5

HBNew6 Did the landlord reduce the rent to the amount allowed for full Housing Benefit?

- 1 Yes the landlord reduced the rent to the amount allowed for full Housing Benefit.
- 2 No the landlord reduced the rent but not to the amount allowed for full Housing Benefit

EFFECT OF CHANGES IN HOUSING BENEFIT

ASK IF INFORMANT OR SPOUSE RECEIVE HOUSING BENEFIT AND TENANCY STARTED AFTER 1988 BUT BEFORE 1996

HBChng1 I would just like to ask one or two more questions about Housing Benefit. From January 1996 Housing Benefit on new lettings will cover all of the rent up to the average in the area for the size of the property, but only half of any amount above that average.

You would only be affected by these changes if you moved.

Have you heard of these new limits before?

- 1 Yes
- 2 No

HBChng1a Before you take on a new tenancy, you can now ask the Rent Officer the maximum rent likely to be allowed for full Housing Benefit. Did you know you could do this?

- 1 Yes
- 2 No

HBChng2 \*If you wanted or had to move to new accommodation do you think you would....

RUNNING PROMPT

- 1 Look only at accommodation that is below the

average rent

- 2 Look at accommodation even if it is above the average rent
- 3 or would you decide not to move?

HBChng3 \*If you were to move into new accommodation and found that the rent was above the new limit for Housing Benefit, what would you be most likely to do.

Would you....

RUNNING PROMPT:

- 1 Try to negotiate a lower rent with the landlord
- 2 Try to make up the difference out of your own income
- 3 or would you move again to somewhere below the rent average?

ASK IF INFORMANT OR SPOUSE RECEIVE HOUSING BENEFIT AND TENANCY STARTED AFTER 1996 (these are the equivalents of the HBNew questions but only apply to those people whose tenancies started after the changes to HB in January 1996)

PTD1 I would now like to ask you some questions about Housing Benefit. For this tenancy, did you ask the Rent Officer to tell you the maximum rent likely to be allowed for full Housing Benefit?

- 1 Yes
- 2 No

IF 'NO' AT PTD1  
(Equivalent of HBNew1)

PTD6 When you applied for Housing Benefit at this address, was the benefit based on the rent the landlord was asking for or on a reduced figure determined by the Rent Officer?

- 1 Based on rent the landlord was asking for
- 2 Based on reduced rent

IF 'YES' AT PTD1

PTD2 Was the amount allowed less than the landlord was asking?

- 1 Yes, Less
- 2 No

IF 'YES' AT PTD2 OR REDUCED RENT AT PTD6  
(Equivalent of HBNew4)

PTD3 Did you ask the landlord to reduce the rent because it was over the limit for Housing Benefit?

- 1 Yes
- 2 No

IF 'YES' AT PTD3  
(Equivalent of HBNew5)

PTD4 Did the landlord agree to reduce the rent?

- 1 Yes

- 2 No
- 3 Hasn't decided yet

IF YES AT PTD4  
(Equivalent of HBNew6)

PTD5 Did the landlord reduce the rent to the amount allowed for full Housing Benefit?

- 1 Yes, the landlord reduced the rent to the amount allowed for full Housing Benefit
- 2 No, the landlord reduced the rent but not to the amount allowed for full Housing Benefit

ALL WHERE INFORMANT OR SPOUSE RECEIVE HOUSING BENEFIT AND TENANCY STARTED AFTER 1 JANUARY 1996

PTD7 Can I just check, did you ask the Rent Officer to tell you the rent likely to be allowed for full Housing Benefit for any other houses or flats before you took this one?

- 1 Yes
- 2 No

PTD8 How many others was that?

- 1 One other
- 2 Two others
- 3 Three or more

RELATIONS WITH LANDLORD

IF HEAD OF TENANCY GROUP OR PARTNER  
(routing changed in October 1995)

TermsL \*On the whole, how would you describe your relationship with the landlord (and the agent); would you say you are on:

- 1 good terms
- 2 poor or sometimes poor terms
- 3 neither good nor poor terms

IF POOR OR SOMETIMES POOR AT TERMSL  
(this question replaced TBadR in October 1995)

TBadNew \*Why is that? CODE ALL THAT APPLY

- 1 Conflict about repairs
- 2 Landlord wants to get tenant out/taking action to evict
- 3 Landlord wants to sell property
- 4 Landlord making financial demands
- 5 Landlord entering premises without permission
- 6 Landlord using threats/intimidating behaviour
- 7 Landlord hard to contact
- 8 Landlord unpleasant/untrustworthy/difficult
- 9 Tenant is behind with rent

- 10 Tenant does not look after property
- 11 Other

IF INFORMANT IS HEAD OF TENANCY GROUP OR SPOUSE

PHA238 \*And, taking everything into account, how satisfied are you with your landlord? SHOW CARD PF

- 1 Very satisfied
- 2 Fairly satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Slightly dissatisfied
- 5 Very dissatisfied

ALL

Satis \*How satisfied are you with this accommodation?  
SHOW CARD PF  
(Codes as for PHA238)

PHA235 \*How likely do you think it is that your landlord would start proceedings to evict you if you didn't pay your rent for three months?

PROCEEDINGS INCLUDES ACTUAL EVICTION

- 1. Very likely
- 2. Fairly likely
- 3. Not very likely
- 4. Not at all likely

MOVES IN LAST 3 YEARS

THE QUESTIONS APPLY TO THE HEAD OF THE TENANCY GROUP  
UNLESS THE SPOUSE/PARTNER IS A TENANT AND MOVED IN  
BEFORE HER HUSBAND/PARTNER

MoveYN Have you (....) moved in the last three years?

- 1 Yes
- 2 No

IF MOVEYN = YES AND INFORMANT IS HEAD OF TENANCY GROUP  
OR PARTNER (routing changed in October 1995)

RMove \*You may have told me this already, but why did you  
(....) move last time? SHOW CARD PG

- 1 To move to a better neighbourhood/pleasanter area
- 2 To be near a new job
- 3 To be nearer existing job
- 4 Wanted larger house/flat or one which was better  
in some other way
- 5 Wanted smaller/cheaper house/flat
- 6 Had to leave tied accommodation/took job with  
tied accommodation



house/flat           7     Could not afford mortgage payments on previous

                      8     Could not afford rent on previous house/flat

                      9     Divorce/separation

                     10    Marriage/began cohabiting

                     11    Other family/personal reasons

shared               14    Wanted independent accommodation/own home not

                     15    To go to/finished college/university

                     16    Assured shorthold came to an end

                     17    Landlord required tenant to move out

                     18    Other reason

BUYING/MOVING INTENTIONS

ASK HEAD OF TENANCY GROUP OR PARTNER

PRBuy \*Do you think you will eventually buy  
somewhere (again) or not?

- 1     Yes
- 2     No

IF YES AT PRBUY

Pthis \*Do you think you will buy this place or not?

- 1     Yes
- 2     No
- 3     Already owns

IF NO AT PRBUY

PHA248 \*Are you unlikely to buy because you don't  
want to or because you don't think you will  
be able to afford it?

- 1     Don't want to
- 2     Wont be able to afford it

IF YES AT PTHIS

PLong \*How long do you think it will be before you  
buy this place?

- 1     Less than 3 months
- 2     3 months, less than 6 months
- 3     6 months, less than 1 year
- 4     1 year, less than two years
- 5     2 years less than five years
- 6     5 years or more

IF YES AT PTHIS OR NO/DON'T KNOW AT PRBUY

PMove Do you think you will move from here some  
time in the future?

- 1     Yes
- 2     No

IF YES AT PMOVE OR NO/ DON'T KNOW AT PTHIS

PLong1 How much longer do you think you will be in this  
accommodation?

- 1     Less than 3 months
- 2     3 months but less than 6 months
- 3     6 months but less than one year
- 4     1 year but less than 2 years
- 5     2 years but less than 5 years
- 6     5 years or longer

IF PRBUY = YES AND PTHIS = NO/DON'T KNOW  
PRtBuy If you move, do you think you will rent  
again (straight away) or buy somewhere?  
1 Rent  
2 Buy

IF RENT AT PRTBUY  
PHA109 \*When you move would you be most likely to...  
RUNNING PROMPT

- 1 rent privately,
- 2 or from a local council,
- 3 or from a housing association,
- 4 or from someone else?

IF RENT OR DON'T KNOW AT PRTBUY  
PLong2 How long do you think it will be before you  
buy somewhere?

- 1 Less than 3 months
- 2 3 months, less than 6 months
- 3 6 months, less than 1 year
- 4 1 year, less than two years
- 5 2 years less than five years
- 6 5 years or more

INFORMANT IS HOT OT PARTNER  
PHA239A \*Here are some reasons people have given for not  
wanting to buy or own a home. As I read out each one,  
please tell me whether or not it applies to you at  
present.

(a) I could not afford the deposit

1. Applies,
2. Does not apply

PHA239B (b) I would not be able to get a mortgage

1. Applies,
2. Does not apply

PHA239c (c) It might be difficult to keep up the repayments

1. Applies,
2. Does not apply

PHA239d (d) I can't afford any of the properties I'd want to  
buy

1. Applies,
2. Does not apply

PHA239e (e) I do not have a secure enough job

1. Applies,
2. Does not apply

PHA239f (f) I would not want to be in debt

1. Applies,
2. Does not apply

PHA239G (g) It would cost too much to repair and maintain

1. Applies,
2. Does not apply

PHA239H (h) I might not be able to resell the property when I wanted to

1. Applies,
2. Does not apply

PHA239i (i) It is just too much of a responsibility

1. Applies,
2. Does not apply

PHA239j (j) At my age, I would not want to change

1. Applies,
2. Does not apply

EMPLOYMENT OF HEAD OF TENANCY GROUP

IF HOH IS NOT HEAD OF TENANCY GROUP

EmpHT ASK OR RECORD

CODE MAIN ACTIVITY OF HEAD OF TENANCY GROUP

Are you (....) at present:

- 1 in full-time paid work
- 2 in part-time paid work
- 3 on Employment Training or a Youth Training scheme
- 4 unemployed and actively seeking work
- 5 retired from paid work
- 6 in full-time education
- 7 or doing something else?

IF DOING SOMETHING ELSE AT EMPHT

EverWk Have you ever had a paid job or a place on a government scheme, apart from casual or holiday work?

- 1 Yes
- 2 No

IF YES AT EVERWK

LeftYr In which year did you leave your last paid job (or government scheme)?

IF HEAD OF TENANCY GROUP IS NOT HOH AND NOT IN FULL-TIME EDUCATION AND HAS EVER WORKED

ASK ABOUT INDUSTRY FOR MAIN JOB IF CURRENTLY WORKING,

INDUSTRY FOR LAST JOB IF NOT WORKING AND INDUSTRY FOR  
MAIN JOB IN WORKING LIFE IF RETIRED

PIndD What does the firm/organisation where you  
work mainly make or do (at the place where  
you work)? DESCRIBE FULLY, PROBE  
MANUFACTURING or PROCESSING or DISTRIBUTION  
GOODS PRODUCED MATERIALS USED WHOLESALE OR  
RETAIL ETC

PIndT Enter a title for the industry  
[ie brief description]

ASK ABOUT MAIN JOB IF CURRENTLY WORKING, LAST JOB IF  
NOT WORKING AND MAIN JOB IN WORKING LIFE IF RETIRED

POccT What is your main job?

POccD What do you mainly do in your job?

PStat Is ..(HOT).. an employee or self employed?

- 1 Employee
- 2 Self employed

IF CODE 1 AT PSTAT

PManage Do you have any managerial duties, or are  
you supervising any other employees?

- 1 Manager
- 2 Foreman
- 3 Not manager/supervisor

IF CODE 2 AT PSTAT

PSolo Do you employ other people?

DO NOT INCLUDE SELF, BUSINESS PARTNER OR RELATIVES IN  
HOUSEHOLD.

- 1 On own with/with partner(s) but no employees
- 2 With employees

IF CODE 2 AT PSENo

PSENo How many people do you employ?

DO NOT INCLUDE SELF, BUSINESS PARTNER OR RELATIVES IN  
HOUSEHOLD.

- 1 1-24
- 2 25 or over

IF CODE 1 AT PSTAT

PEmpNo How many employees work(ed) in the  
establishment?

- 1 1-24

2 25 or over

TENANCY GROUP INCOME

ALL  
QChkhhd HOUSEHOLD WEEKLY INCOME. THIS IS CALCULATED BY THE  
LAPTOP, PRESS ENTER TO CONTINUE.

PIntInc INCOME SECTION  
INTERVIEWER:INTRODUCE INCOME SECTION.  
PRESS <ENTER> TO CONTINUE.

IF HEAD OF TENANCY GROUP IS NOT HEAD OF HOUSEHOLD OR  
THERE IS MORE THAN ONE TENANCY GROUP  
PSrcIn SHOW CARD PH This card shows various possible sources  
of income. Can you please tell me which kinds  
of income the people covered by your tenancy agreement,  
that is, . . . . , receive?

- 1 Earnings from employment or self-employment
- 2 Pension from former employer
- 3 Child benefit
- 4 Mobility allowance
- 5 Income Support
- 6 Other state benefits
- 7 Interest from savings etc
- 8 Other kinds of regular allowance from outside the  
household
- 9 Other sources e.g. rent
- 10 No source of income

IF HAS SOURCE OF INCOME AT PSCRIN  
PGross (I've just been asking you about where you get your  
income from.) Will you please look at this card and  
tell me which group represents the total income of the  
people covered by your tenancy agreement, (that is,  
. . . . ) before deductions for income tax, National  
Insurance etc.? (Please do not include Housing  
Benefit).

SHOW CARD PI  
ENTER BAND NUMBER 1..32;

IF CODE 32 AT PGROSS  
PGross2 Could you please look at the next card and give me  
that as an annual amount from this card? (Please do  
not include Housing Benefit).

SHOW CARD PJ  
ENTER BAND NUMBER 1..60

ALL  
PWeekGr THIS IS CALCULATED BY THE COMPUTER.  
PRESS <ENTER> TO CONTINUE. (IF YOU WANT TO CHANGE  
IT USE THE UP ARROWS TO GO BACK AND CHANGE  
PGROSS/PGROSS2).

WEEKLY TENANCY GROUP INCOME: 0..90000;

IF DOES NOT RECIEVE HOUSING BENEFIT AND DIFFERENCE  
BETWEEN INCOME AND RENT IS LESS THAN £80 FOR A ONE

PERSON TENANCY GROUP OR LESS THAN £180 FOR A TENANCY  
GROUP CONTAINING MORE THAN ONE PERSON

PHBChck Can I just check, from what you have told me the gross weekly income of the people covered by your tenancy agreement (.....) is about £... and the weekly rent is about £... per week. Do you (or any of the other people) get any help covered by your tenancy with rent from Housing Benefit?

- 1 Gets help from housing benefit,
- 2 Does not get help from housing benefit

IF DOES NOT GET HELP AT PHBCHECK

PThkGet \*Do you think you would be given Housing Benefit if you applied for it?

- 1 Yes
- 2 No

IF NO AT PTHKGET

PWhyNt \*Why do you think you might not get Housing benefit if you applied for it?

- get it
- 1 Applied for Housing benefit in past and didn't
  - 2 I am doing paid work
  - 3 My income is too high
  - 4 The rent is too low
  - 5 I am a student
  - 6 I have savings
  - 7 My savings are too high
  - 8 Haven't got documents to prove my income/rent
  - 9 My income varies a lot
  - 10 Other reason

IF YES AT PTHKGET

PWhyNApp \*Why haven't you applied for Housing Benefit?

- 1 Too much trouble,
- 2 Never thought about it before
- 3 Don't know how to
- 4 Get other financial help (e.g. from friends or relatives),
- 5 Don't need it/can manage on what I get
- 6 Don't want to be dependent on benefits,
- 7 My income varies a lot
- 8 My income will soon increase
- 9 The way you have to claim is humiliating/intrusive
- 10 The amount I would get would be too small
- 11 Have applied before and was refused
- 12 Don't want the government to know where I'm living
- 13 Other reason

IF GETS HELP WITH HB BUT SAID NO AT HB FIRST - WILL  
MAKE HIDDEN

Phbhidd 1 Yes(Hidden)  
2 No(Protect)

LANDLORD AND TENANT FOLLOW UP

(Routing changed in May 1996. In April question was  
only asked if informant was the tenant)

IF YES AT INF2 AND NOT QUARTER ONE OR ADDRESS NUMBER

IS EVEN

FollUp The Department of Environment will be carrying out a  
survey later in the year among private landlords and  
has asked us if we could provide names and addresses  
of landlords who might be asked to take part. If your  
landlord were selected he would be asked about your  
tenancy so we would need to give both your name and  
address and your landlord's to the research  
organisation that carries out the survey.

Would you be willing to do that for us?

1 Willing  
2 Not willing

IF WILLING AT FOLLUP

FollAg INTERVIEWER:  
ENTER NAME AND ADDRESS OF LANDLORD AND TENANT ON  
LANDLORD FORM.

1 Signature given  
2 Refused to give signature

IF QUARTER ONE AND ADDRESS NUMBER IS ODD AND YES AT  
INF2 (routing changed in May 96, as above)

FolUp2 The Department of Environment will be carrying out a  
follow-up survey of private renters and has asked us  
if we could provide names and addresses of private  
tenants. We would need to give your name and address  
to the research organisation that carries out the  
survey. Would you be willing for us to do that?

1 Willing  
2 Not willing

IF WILLING AT FOLUP2

FolAg2 INTERVIEWER:  
ENTER NAME AND ADDRESS OF TENANT ON TENANT FORM.  
ASK TENANT TO SIGN FORM.

1 Signature given  
2 Refused to give signature

PERMISSION TO RECALL

ASKED AT THE END OF THE HOUSEHOLD INTERVIEW IF

HOUSEHOLD OWNS ACCOMMODATION OR RENTS FROM A LOCAL  
AUTHORITY OR HOUSING ASSOCIATION; ASKED AT THE END OF  
EACH PRIVATE RENTERS INTERVIEW IF HOUSEHOLD RENTS  
PRIVATELY OR THE ACCOMMODATION GOES WITH SOMEONE'S  
JOB.

NumGiv        A few interviews in any survey are checked by head  
office to make sure that people are happy with the way  
the interview was carried out. In case head office  
needs to contact you, would you mind letting me have  
your telephone number?

- 1     Agree to give number
- 2     Does not agree
- 3     No telephone

IF AGREE TO GIVE NUMBER GIVEN AT NUMGIV

ENTER TELEPHONE NUMBER ON FOLLOW-UP CARD

ALL HOUSEHOLDS AND TENANCY GROUPS INTERVIEWED

ReCtct        If we want to contact you about any future survey,  
will it be all right if we call on you again?

COMPLETE HERE

- 1     Yes (unconditional)
- 2     No (unconditional)
- 3     Yes (in certain circumstances)

Survey of English Housing  
Paper Questionnaire  
April 1996